

## **Birch Telecom of the Great Lakes, Inc. dba Birch Communications Local Exchange Services Tariff**

This Tariff, filed with the Public Utilities Commission of Ohio, contains the terms and conditions applicable to local exchange telecommunication services in the State of Ohio by Birch Telecom of the Great Lakes, Inc. dba Birch Communications (the "Company"). The Company provides exchange telecommunications services on resale and facilities-based bases. Copies of this Tariff may be inspected during normal business hours at the Company's principal place of business located at:

Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
2300 Main St. Suite 340  
Kansas City, MO 64108

(CT)

Wherever in this Tariff or its headings, the term "Company" or the name Birch Telecom of the Great Lakes, Inc, "Birch Telecom" or "Birch" appears, that shall mean and shall refer to Birch Telecom of the Great Lakes, Inc. dba Birch Communications.

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Issue Date: May 26, 2011

Effective Date: May 27, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

90-9134-TP-TRF

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 08-819--TP-ATA, issued June 30, 2008

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EXPLANATION OF SYMBOLS

AT.....Addition to text

C.....Correction

CP.....Change in practice

CR.....Change in rate

CT.....Change in text

DR.....Discontinued rate

FC.....Change in format, lettering or numbering

MT.....Move of text

NR.....New rate

RT.....Removal of text

Issue Date: June 9, 2000

Effective Date: August 8, 2000

David E. Scott, President  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 00-1042-TP-ACE, issued June 9, 2000

## 1. DEFINITIONS AND ABBREVIATIONS

The following terms, whether or not capitalized in this Tariff, shall have the meanings set forth below:

**900 Call Restriction** – Allows customers to restrict 900 prefix outgoing calls from being placed over their exchange access lines.

**Repeat Dialing** – Enables the customer to automatically redial the last outgoing telephone number. When the telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes. (CT)

**Business** – When used in relation to service, means service provided in offices, stores, factories and all other places for business use.

**Call Screening** – Enables the customer to block calls from preselected telephone numbers and/or the last incoming call (without knowing the number). To block specified telephone numbers, the customer builds a screening list. To block an unknown number after receiving a call, the customer enters a code to add the number to their screening list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. Customers whose telephone numbers are blocked are directed to a Company recorded announcement. (CT)

**Call Forwarding** – Automatically routes incoming calls to a designated answering point selected by the subscriber, regardless of whether the user's station is idle or busy. The subscriber may change the designated answering point using the telephone key pad.

**Call Forwarding-Busy Line** – Automatically routes incoming calls to a pre-designated answering point when the called line is busy.

**Call Forwarding-Busy Line/Alternate Answer** – Allows incoming calls that encounter a busy condition or are not answered after a predetermined number of rings to be automatically forwarded to a predesignated telephone number within the exchange or the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e. g., tolls charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded. (CT)

**Call Forwarding-Alternate Answer** – Automatically routes incoming calls to a pre-designated answering point when the called line is not answered after a preset number of rings. (CT)

**Automatic Callback** – Enables a Customer to automatically redial the telephone number of the last incoming call. If that telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes. (CT)

**Call Trace** – Enables a Customer to initiate a trace of the last incoming call by dialing an activation code before receiving another call. If a trace is successful, the Company's equipment will record the incoming call detail (not the conversation). The call detail may be provided only to law enforcement authorities upon proper request. The results of the trace will not be provided to the Customer directly. For further action to be taken, the Customer can contact the Company via the telephone number provided in the Call Trace announcement. At its sole option, the Company will set up a tracing arrangement at no charge to the customer when in the judgment of the Company, the unwanted call(s) present a serious threat of bodily harm or destruction of property and Call Trace is not available or is not otherwise a suitable solution. In such situations, the Telephone Company, not the customer, will perform the entire call trace function.

(MT) Call Transfer definition moved to Sheet No. 7.

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

1. DEFINITIONS AND ABBREVIATIONS (continued)

Call Transfer – Provides the capability to transfer or add a third party, using the same line. (RT)

Call Waiting – Provides the user with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Call Wait and See – Allows for the display of the name and/or number of a new caller when user is already talking on the telephone and receives another phone call on the customer's CPE and allows the customer to decide to answer the new incoming call or not. (CT)

Cancel Call Waiting – Allows a user to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code. (RT)

Caller ID – Number – Identifies the 10-digit number of the calling party before the call is answered. Specialized answering equipment is required to display the calling party information. The calling party may block the display of their number by dialing a code prior to placing the call.

Caller ID – Name – Identifies the name associated with the calling number before the phone is answered. This feature requires Caller ID – Number.

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1. DEFINITIONS AND ABBREVIATIONS (continued)

(RT)

Caller ID Blocking – Blocks the delivery of the number and name to the called party on a per call basis. Can either be “selective” or “complete.”

Calling Features – Optional telephone services allowing customers to efficiently manage the call flow generated over their exchange access lines.

Collect Call – Denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called service point. A collect call may be billed to a calling card or third party number. In the case of a telephone which is identified as Customer-Owned Pay Telephone Service, the charges must be billed to a calling card or third number, or the call may be reoriginated from the called service point.

Company, the – Birch Telecom of the Great Lakes, Inc. unless the context indicates otherwise.

Commission – The Public Utility Commission of Ohio, unless the context indicates otherwise.

CPE – Customer Provided Equipment.

(RT)

Customer – The Person which orders or uses the service and is responsible for the payment of rates and charges and compliance with tariff regulations.

Customer Account – A customer’s record relating to the service or equipment billed to a single telephone number. Service may be all on one premises or extended to other premises as long as it is part of the main telephone system and billed to the main telephone number.

Customer Alerting Enablement – Allows business lines to receive an audible alerting tone (intermittent dial tone) transmitted from the central office.

(RT)

Customer Premises – One Customer Premises is all space in the same building occupied by a Customer and all space occupied by the same Customer in different buildings on the same property.

Customer Provided Equipment (CPE) – Equipment provided by the Customer.

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1. DEFINITIONS AND ABBREVIATIONS (continued)

**Demarcation Point** – That point of interconnection between the Company’s facilities and the wiring at the Customer Premises. The Demarcation Point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communications Commission’s rules and regulations (a network interface).

The network interface may be located at a point other than the normal demarcation point where the network interface is already established by the presence of network equipment on the effective date of this Tariff. For multi-unit structures (e.g., apartments, college campuses, shopping centers), the structure owner shall make the final decision on whether the structure shall be treated as a multi-unit structure with one Demarcation Point per unit or, as a single unit with one Demarcation Point for the entire structure. The structure owner shall have the option of having the Demarcation Point placed at a location other than that determined by the Company, provided the structure owner pays any additional construction costs and such location is consistent with the minimum point of entry standard.

With regard to premises for any structure that is built to be mobile (e.g., mobile homes, recreational vehicles), the Company may place the Demarcation Point on a post or pole at or near the pad where such structure is intended to rest. Boat docks and similar premises may be treated by the Company as a single unit premises, with the Demarcation Point being placed on the shore.

**Directory Assistance** – Service whereby Customers may request assistance in determining telephone numbers when the listed name is provided.

(RT)

(RT)

**Directory Assistance Call Completion (DACC)** – Service whereby customers may request completion of local or intraLATA long distance calls to a requested number by either the Directory Assistance operator (Semi-Automated) or the Directory Assistance audio response system that provides the requested directory number (Fully Automated).

**Directory Listing** – The publication in the Ohio Bell Telephone Company a/k/a Ameritech Ohio (hereinafter “Ameritech Ohio”) White Pages directory of information relative to the customers’ telephone numbers (“the Directory”), by which telephone users are enabled to ascertain the telephone number of a desired telephone.

**Additional Listings** – A separate and alphabetically distinct listing for the names of anyone else living at the end user’s home or, for example, partners in a business.

**Alternate Listings** – A listing of an alternate telephone number to be called in case no answer is received at the primary call number.

**Dual Name Listings** – A listing provided for two persons who reside at the same address or for a person known by two first names.

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In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

1. DEFINITIONS AND ABBREVIATIONS (continued)

Directory Listing (continued)

Extra Lines – An extra line (consisting of five words or any fraction thereof) under the Primary Listing for the proper placement of telephone calls and not for advertising purposes or to show store hours.

Foreign Listings – Allows the Customer to have a Directory listing outside of his/her local area.

Nonlisted Service – A listing, at the customer's request, is omitted from the Directory, but appears on Directory Assistance records. (RT)

Nonpublished Exchange Service – A listing, at the customer's request, is omitted from the Directory but appears on Directory Assistance with NP instead of the telephone number.

Primary Listing – One listing in the Directory, at no charge, when applying for telephone service. (RT)

Regular Extra Listings – A listing for the same address and phone number as, and in addition to, the Primary Listing in the Directory. (RT)  
(RT)

Secretarial Listings – A listing contracted for by a Customer in the secretarial services business whereby that Customer's patrons, with their permission, are listed alphabetically in the Directory with the Customer's telephone number. (RT)

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1. DEFINITIONS AND ABBREVIATIONS (continued)

Disconnection – The temporary cessation of telecommunications service.

DN – Dependent Number. See “Multi-Directory Numbers.”

Dual Tone Multi-Frequency (DTMF) – The pulse type employed by tone dial station sets.

Exchange – A telephone system which provides for service within a specified area known as the “Exchange Area.”

Exchange Access Line – A central office line which provides access to the exchange telephone network for local and long distance telephone service and includes the service, central office equipment and all outside plant facilities furnished by the Company.

Exchange Service – The furnishing of service for telephone communication within local service areas in accordance with the provisions of this Tariff.

Extended Area Service – A Local Exchange Service that is provided between two or more contiguous exchange areas.

Flat Rate Service – Exchange Service furnished for a specified sum without regard to the amount of use.

Hunting – Series – A hunting arrangement that provides for sequential hunt over members identified within the hunt group. The hunt for an idle line begins at the telephone number dialed and proceeds sequentially through the lines identified in the hunt group until an idle line is found or the last assigned number within the hunt group is reached. If an idle line is found, the hunt stops and the idle line is rung. If all lines are busy, the caller receives a busy signal.

Hunting – Circle – A hunting arrangement similar to sequential hunting except, if no idle line is found by the time the last line in the group is reached, the hunt circles back to the first line in the group and hunts up to but not including the line where the hunt started.

Hunting – Preferential – Some or all of the lines in a hunt group may have an associated preferential hunt list. This hunt list permits a pre-hunt over a subset or preferential group of lines before hunting through the multiline hunt group.

Issue Date: June 9, 2000

Effective Date: August 8, 2000

David E. Scott, President  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 00-1042-TP-ACE, issued June 9, 2000

1. **DEFINITIONS AND ABBREVIATIONS** (continued)

Individual (1-Party) Line Service – A grade of Exchange Service which provides for a maximum of one main station on a line.

Interexchange Channel – That portion of a channel which interconnects exchanges in which the stations are located.

(RT)  
(RT)  
(RT)

LATA – Local Access and Transport Area (LATA) denotes a geographic area established for the administration of telecommunications service. It encompasses designated local operating Company exchanges which are grouped to serve common social, economic and miscellaneous purposes.

Local Messages – A local message is a telephone conversation of any prescribed length between two telephone stations. It is the measurement upon which the charges for telephone communications are based when the calling station and the station to which communications is established are both within the same local service area.

Local Service Area – That area within which a Customer can make telephone calls at exchange rates.

Minimum Telephone Service Standards (MTSS) - Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5)(MTSS). These safeguards can be found in the Appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

Multi-Directory Numbers – Allows customers to establish up to three telephone numbers on the same access line. Each number is assigned a distinctive ring. The billing telephone number is the "master" number and has a standard ring. The other number(s) are dependent numbers and are assigned individual distinctive rings.

Multiline Hunt Group – Rotary (hunting) service provided in Electronic Switching System (ESS) offices where a standard seven-digit number is assigned only to the first line in a customer's number group. Subsequent lines are designated by using two-, three- or four-digit numbers dependent on the type of ESS office. The Company reserves the right to determine when Multiline Hunt Group numbers are assigned.

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

1. DEFINITIONS AND ABBREVIATIONS (continued)

Person – An individual, corporation, limited liability company, partnership, or any other entity.

(RT)

Preferred Customer Discount (PCD) – A discount added to the monthly invoice and deducted from the rack rate for grandfathered products and term contract discounts.

Remote Call Forwarding – A service whereby calls placed to a telephone number are automatically forwarded by central office equipment to another number designated by the end user. The Remote Call Forwarding number may be either a different exchange (remote) or another central office area within the same exchange (local). Additional paths may be provided to handle multiple calls to the Remote Call Forwarding number as long as there are at least an equal number of lines at the terminating end. Any toll portions of calls are billed to the Customer.

(AT)

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Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
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1. DEFINITIONS AND ABBREVIATIONS (continued)

Remote Access to Call Forwarding – Allows the user to activate and/or deactivate the Call Forwarding feature from any remote location, using a Touch-tone phone.

Sent-Paid – Denotes a billing arrangement whereby a call is charged to the service point originating the call.

(RT)

Series Completion – Telephone numbers assigned in a rotary (hunting) number group where each number assigned is a standard seven-digit number. The Company reserves the right to determine when series completion numbers are assigned.

(RT)

Simultaneous Call Forwarding – Provides the customer that also subscribes to an appropriate call forwarding service with the ability to forward multiple incoming calls simultaneously to another telephone number designated by the customer. The line at the Simultaneous Call Forwarding customer's terminating location must equal or exceed the aggregated number of potential originating calls from all customer locations. The Simultaneous Call Forwarding customer is responsible for the payment of charges (e. g., toll charges) for each call between the Simultaneous Call Forwarding equipped telephone and the line to which the call is being forwarded. This service cannot be used to avoid toll.

(RT)

Speed Calling – Allows a subscriber to establish a speed calling list, which associates telephone numbers with a unique q-digit and/or 2-digit speed calling code. Initial entry and changes to the speed calling list are directly input from the associated subscriber line. This feature is available as an eight code list or a thirty code list. Code lists may include local and/or toll telephone numbers.

Station – Telephone equipment from or to which calls are placed.

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1. DEFINITIONS AND ABBREVIATIONS (continued)

Three-Way Calling – Allows a station in the talking state to add a third party to the call. This feature may be used on both incoming and outgoing calls.

Toll Restriction – Allows the customer to establish, on a per line basis, call restrictions by the calling party.

(RT)

Termination – The permanent cessation of telecommunications service.

(RT)

(RT)

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

## 2. RULES AND REGULATIONS

### 2.1 Undertaking of the Company

- 2.1.1 The Company undertakes to furnish telecommunications service pursuant to the terms of this Tariff in connection with one-way and/or two-way information transmission between points within a calling scope in portions of the State of Ohio, as specified herein. The Company will fully comply with Ohio MTSS.
- 2.1.2 The furnishing of service under this Tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.
- 2.1.3 The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities, offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- 2.1.4 The Company may undertake service-affecting activities that may occur in normal operation of the Company's business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. With some emergency or unplanned service-affecting conditions, such as an outage resulting from wiring or equipment damage, notification to the Customer may not be possible.
- 2.1.5 Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this Tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- 2.1.6 Applications for initial or additional service made verbally or in writing become a contract upon the establishment of the service or facility.

### 2.2 Limitations of Service

- 2.2.1 The Company offers service to all Persons who desire to purchase service from the Company consistent with all provisions of this Tariff. Persons interested in the Company's services shall submit information to the Company which fully satisfies the Company and identifies the services requested.
- 2.2.2 Service is offered subject to the availability of the necessary facilities and equipment, necessary arrangements with other carriers and billing capabilities, and is subject to the provisions of this Tariff. The Company reserves the right not to provide service to or from a location where legally prohibited.

Issue Date: June 9, 2000

Effective Date: August 8, 2000

David E. Scott, President  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 00-1042-TP-ACE, issued June 9, 2000

2. RULES AND REGULATIONS (continued)

2.2 Limitations of Service (continued)

- 2.2.3 The Company reserves the right to discontinue furnishing service when necessitated by conditions beyond its control, or when the Customer is using the service in violation of any provision in this Tariff, the rules and regulations of the Commission, or the law, in accordance with Ohio MTSS 4901:1-5.
- 2.2.4 Title to all facilities provided by the Company under this Tariff remains with the Company. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

2.3 Use of Service

2.3.1 Permitted Uses

Service may not be used for any unlawful purposes, or for any purpose for which any payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier.

2.3.2 Minimum Service Period

The minimum period of service is one month (30 days), unless otherwise stated in this Tariff.

2.3.3 Fixed Service Period

If Customer and the Company have agreed to a specified term of service under any service order, then following expiration of the initial term of service, or any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' written notice.

2.3.4 Termination

Any termination shall not relieve Customer of its obligation to pay any charges incurred under this Tariff or in any service order prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

2.4 Liability

- 2.4.1 The liability of the Company for any claim or loss, expense or damage, due to any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this Tariff or any service order shall not exceed the amount of the credit allowance described in Section 2.6 herein. The extension of credit allowances as described in Section 2.6 shall be the sole remedy of Customer and sole liability of the Company for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this Tariff or any service order. In no event will the Company be liable for any direct, indirect, consequential, incidental, exemplary, punitive, or special damages, or for any lost business, goodwill, income or profits, even if advised of the possibility of the same.

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

2. RULES AND REGULATIONS (continued)

2.4 Liability (continued)

- 2.4.2 The Company shall not be liable for any claim or loss, expense, or damage for any interruption, delay, error, omission, or other defect in service, facility, or transmission provided under this Tariff or any service order, if caused by or resulting from: any person or entity other than the Company; any malfunction of any service or facility provided by any Person other than the Company; labor difficulties; fire, flood, earthquake, or any other act of God; explosion; war; riot or civil disturbance; any law, order, regulation, direction, action or request of any federal, state or local government or any department, agency, commission, bureau, or other instrumentality of federal, state or local government; or by any other cause beyond the Company's control, in accordance with Ohio MTSS 4901:1-5.
- 2.4.3 The Company shall not be liable for and shall be fully indemnified and held harmless by Customer against any claim of loss, expense, or damage, including indirect, special, or consequential damage for:
- A. Defamation, libel, slander, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation, or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material, data, information, or content revealed to, transmitted, processed, handled, or used by the Company under this Tariff;
  - B. Connecting, combining, or adapting the Company's facilities with Customer's apparatus or systems;
  - C. Any loss, destruction or damage to property of the Company, the Customer, or any third party, or the death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives, family members or invitees;
  - D. Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of the Company or any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by this Tariff or any agreement between the Customer and the Company; or
  - E. Any personal injury or death of any person or for any loss of or damage to Customer Premises or any other property, whether owned by Customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use, or removal of equipment or wiring provided by the Company, if not caused by gross negligence of the Company.

Issue Date: June 27, 2007

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

2. RULES AND REGULATIONS (continued)

2.4 Liability (continued)

2.4.4 Emergency 911 Service (E911) is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of Emergency 911 Service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Emergency 911 Service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agencies of any one of them.

When a Customer with a nonpublished telephone number places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority. By subscribing to service under this Tariff, Customer acknowledges and agrees with the release of information as described above.

The Company will supply subscriber information to update the Emergency 911 Service database at the time the Company submits subscriber orders for basic local exchange telecommunications service to Ameritech Ohio.

At the time the Company provides basic local service to a customer by means of the Company's own cable pair, or over any other exclusively owned facility, the Company will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911. At that time, the Company will be obligated to provide facilities to route calls from the end users to the proper PSAP.

The Company recognizes the authority of the E911 customer to establish service specifications and grant final approval or denial of service configurations offered by the Company.

The Company will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental agency.

2.4.5 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.

Issue Date: June 9, 2000

Effective Date: August 8, 2000

David E. Scott, President  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 00-1042-TP-ACE, issued June 9, 2000

2. RULES AND REGULATIONS (continued)

2.4.6 THE COMPANY MAKES NO WARRANTY REGARDING THE PROVISION OF SERVICE PURSUANT TO THIS TARIFF, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

2.4.7 Except as otherwise detailed in the Local Competition Guidelines (Case No. 95-845-TP-COI), Commission approval of contracts does not constitute a determination of the reasonableness of termination liability provisions.

2.5 Interruption of Service

Customer will be entitled to a credit allowance for an interruption of service which is not caused by or does not result from the negligence or act of Customer or to the failure of channels, equipment, power supplies, and/or communications systems provided by Customer or Persons other than the Company. A credit allowance is subject to the provisions of this section and the other sections of this Tariff, including, but not limited to, the general liability provisions set forth in Section 2.4 herein and the terms of Section 2.6 herein. Customer is obligated to notify the Company immediately of any interruption in service for which the Customer desires a credit allowance. Before giving such notice, Customer shall ascertain that the interruption is not being caused by any action or omission of Customer within his or her control, or is not in wiring on Customer's side of the Demarcation Point or equipment, power supplies, or communications systems, if any, furnished by Customer or Persons other than the Company.

2.6 Responsibility of the Customer

2.6.1 All Customers assume general responsibilities in connection with the provisions and use of the Company's service. When facilities, equipment, and/or communications systems provided by others are connected to the Company's facilities, Customer assumes additional responsibilities. Customers are responsible for:

- A. Placing orders for service; paying all appropriate charges for service rendered by the Company; complying with the Company's regulations governing the service; and assuring that its users comply with regulations.
- B. Providing:
  - 1. the name(s) and address(es) of the person(s) responsible for the payment of service charges; and
  - 2. the name(s), telephone number(s), and address(es) of the Customer contact person(s).
- C. Paying the Company for the replacement or repair of the Company's equipment when the damage results from:
  - 1. the negligence or willful act of Customer or user;
  - 2. improper use of service; or
  - 3. any use of equipment or service provided by others.

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David E. Scott, President  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 00-1042-TP-ACE, issued June 9, 2000

2. RULES AND REGULATIONS (continued)

2.6 Responsibility of the Customer (continued)

2.6.1 (continued)

- D. Providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate the Company's facilities and equipment installed on the Customer Premises, and the level of heating and air conditioning necessary to maintain a proper operating environment on such premises.
- E. Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of and associated equipment used to provide services to the Customer from the cable building entrance or property line to the location of the equipment space described above. Any costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by, the Company to the Customer.
- F. Providing the Company's authorized employees, contractors, or agents access to the Customer's premises at all reasonable hours for any purpose reasonably pertinent to furnishing of telephone service.
- G. Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to the location of the Company's facilities and equipment in any Customer Premises or the rights-of-way for which the Customer is responsible under this section; and granting or obtaining permission for the Company's employees, contractors, or agents to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or, upon termination service as stated herein, removing the facilities or equipment of the Company, and not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities;
- H. A Customer who subscribes to the Company's Exchange Service and resells these services to others shall be responsible for complying with all laws and regulations of the State of Ohio, which relate in any way to its provision of local telephone service, including, but not limited to, laws and regulations regarding consumer protection, billing and collection practices, tariffing obligations, and payment of applicable taxes. The Company has no obligation to provide notice to, or otherwise communicate with, Customers regarding local telephone service provided by another carrier.
- I. Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which the Company's employees, contractors, or agents shall be installing or maintaining the Company's facilities and equipment.

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David E. Scott, President  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 00-1042-TP-ACE, issued June 9, 2000

2. RULES AND REGULATIONS (continued)

2.6 Responsibility of the Customer (continued)

2.6.2 Availability of Service for Maintenance, Testing, and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.6.3 Credit Allowances

- A. Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in facilities or equipment owned, provided and billed for, by the Company.
- B. Credit allowances for failure of service or equipment starts when Customer notifies the Company of the failure or when the Company becomes aware of the failure and ceases when the operation has been restored and an attempt has been made to notify Customer.
- C. Customer shall notify the Company of failures of service or equipment and make reasonable attempts to ascertain that the failure is not caused by Customer Provided Equipment, any act or omission of the Customer, or in wiring or equipment located on the Customer's side of the Demarcation Point.
- D. Only those portions of the service or equipment disabled will be credited. No credit allowances will be made for:
  - 1. interruptions of service resulting from the Company performing routine maintenance;
  - 2. interruptions of service for implementation of a Customer order for a change in the service;
  - 3. interruptions caused by the negligence or willful act of omission of Customer or its authorized user; or
  - 4. interruptions of service because of the failure of service or equipment provided by Customer, authorized user, or other carriers.

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David E. Scott, President  
Birch Telecom of the Great Lakes, Inc.  
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2. RULES AND REGULATIONS (continued)

2.6 Responsibility of the Customer (continued)

2.6.3 Credit Allowances (continued)

E. Credit Allowance – Directory

Subject to the provision of Section 2.4 of this Tariff, the Company shall allow, for errors or omissions in alphabetical telephone directories (excluding the use of bold face type), or in information records, an amount within the following limits:

1. In the event that the Company omits a Customer's listing for the white pages of the telephone directory or lists an incorrect phone number, the Company will issue the Customer a credit for the equivalent of not less than three (3) months local service charges. This credit will not apply in cases where the Customer has provided the Company with its listing information after the deadline for directory publication.
2. For listings in alphabetical telephone directories furnished at additional charge, as set forth herein, an amount not in excess of the charge for that listing during the effective life of the directory in which the error or omission occurred.
3. For listings in the information records furnished at additional charge, as set forth herein, an amount not in excess of the charge for the listing during the period of omission or error.

F. All credit allowances will be in accordance with Ohio MTSS 4901:1-5.

2.6.4 Cancellation by Customer

- A. Customer may cancel service any time after meeting the minimum service period without any termination charges. Termination charges will apply if Customer cancels prior to the expiration of a fixed term service contract.
- B. If Customer orders service requiring special facilities dedicated to the Customer's use and then cancels the order before the service begins, or before completion of the minimum service period, or before completion of some other period mutually agreed upon by Customer and the Company, a charge will be made to Customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of Customer by the Company and not fully reimbursed by installation and monthly charges. If based on the order, any construction has either begun or been completed, but no service provided, the nonrecoverable cost of such construction shall be borne by Customer.

(CT)  
(RT)

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

2. RULES AND REGULATIONS (continued)

2.6 Responsibility of the Customer (continued)

2.6.5 Payment and Charges for Service

- A. Charges for service are applied on recurring and nonrecurring bases. Service is billed on a monthly basis on or about the same day each month. Service continues to be provided until canceled by Customer or by the Company in accordance with provisions of this Tariff.
- B. Payment will be due pursuant to applicable Commission rules, in accordance with Ohio MTSS 4901:1-5. The Company includes its name and its toll-free telephone number on all invoices.
- C. The Customer is responsible for payment of all charges for service furnished to the Customer, including, but not limited to all calls originated at the Customer's number(s); received at the Customer's number(s), e.g., collect, 800; billed to the Customer's number(s) via third-party billing; incurred at the specific request of the Customer; or placed using a calling card issued to the Customer. Charges based on actual usage during a month will be billed monthly in arrears. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance.
- D. Service may be denied pursuant to the Commission's rules regarding disconnection of service for nonpayment. Restoration of service will be subject to all applicable installation charges, in accordance with Ohio MTSS 4901:1-5. Charges for restoration of service must be paid prior to re-establishing service pursuant to Ohio MTSS 4901:1-5.
- E. Customer is liable for all costs associated with collecting past due charges, including all attorney's fees.

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

2. RULES AND REGULATIONS (continued)

2.6 Responsibility of the Customer (continued)

2.6.5 Payment and Charges for Service (continued)

F. Billing information provided to each customer on a monthly basis shall include but not be limited to:

1. The number of access lines for which charges are stated.
2. Each applicable telephone number and/or account number.
3. The beginning or ending dates of the billing period.
4. The date the bill becomes delinquent if not paid on time.
5. The unpaid balance (if any).
6. The amount for basic service and an itemization of the amount due for toll service, if applicable, including the date and duration of each toll call.
7. An itemization of the amount due for taxes, franchise fees, 911 surcharges, universal service fund charge, local number portability charge, end user common line charges, primary interexchange carrier charges and other surcharges as may be necessary and appropriate, including any of the foregoing charges passed through to the Company by Ameritech Ohio.
8. The total amount due.
9. If applicable, the amount of a deposit and interest accrued on a deposit which has been credited to the charges stated.
10. A telephone number where inquiries may be made.
11. If a deposit is held by the company.
12. Optional services may be billed as a total of all optional services for which a flat monthly charge is made.
13. Credit for service outages will also be reflected.

G. (RT)

(RT)

H. Customers may dispute charges in writing, in person or via telephone message at any time after billing is received by the Customer. Any disputed charges that cannot be resolved between Customer and the Company may be forwarded to the Commission's Consumer Services Division. The Company may back bill Customer's for billing errors at any time after discovery of such error(s).

Issue Date: November 7, 2007

Effective Date: November 9, 2007

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

2. RULES AND REGULATIONS (continued)

2.6 Responsibility of the Customer (continued)

2.6.6 Deposits

The Company reserves the right to examine the credit record of all service applicants as stated above and require a security deposit, not to exceed two month's estimated charges for tariffed services plus thirty (30) percent of the monthly estimated charge for a specified Customer. The security deposit will be computed by the Company in accordance with Commission rules and regulations.

Cash Deposits will accrue interest at a rate that shall be equal to the current interest rate established by the Commission for consumer deposits in Rule 4901:1-5 of the Ohio Administrative Code. Deposits held for less than 180 days shall not accrue interest. If the deposit is made within 30 days of receipt of deposit, no interest payment will be paid. If the Company retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

Payment of the interest to the customer shall be annually if requested by the customer, or at the time the deposit is returned or credited to the customer's account. The deposit shall cease to draw interest on the date it is returned or credited to the customer's account. The deposit shall cease to draw interest after the discontinuance of service.

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

2. RULES AND REGULATIONS (continued)

2.6 Responsibility of the Customer (continued)

2.6.6 Deposits (continued)

If Customer pays all undisputed charges for 12 consecutive billing cycles, the deposit shall be promptly refunded along with accrued interest, or credited to future charges on subsequent bills.

A. (RT)

(RT)

B. Business Customers Requirements

If the credit of an applicant for Business Service has not been established satisfactorily to the Company, the applicant may be required to make a deposit.

C. Existing Customers Requirements

Pursuant to OAC 4901:1-5, a present customer may be required to post a new or additional deposit as a condition of continued service if undisputed charges have become delinquent in two out of the last 12 billing periods or if the customer has had service disconnected during the last 12 months, has presented a dishonored check or has had significant changes in toll or recurring charges.

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

2. RULES AND REGULATIONS (continued)

2.6 Responsibility of the Customer (continued)

2.6.6 Deposits (continued)

D. Amount of Deposit or Guaranty Contract

The amount of the deposit shall not exceed the estimated charges for two months tariffed services plus 30 percent of the monthly estimated charge for the Customer.

E. Refund of Deposits or Return of Guaranty Contracts

If service is not connected, or after disconnection of service, the Company shall promptly and automatically refund the customer's deposit plus accrued interest on the balance, if any, in excess of the unpaid bills for service furnished. A transfer of service from one premises to another within the service area of the Company shall not be deemed a disconnection for application of deposits, and no additional deposit may be required unless otherwise permitted.

When the customer has paid bills for 12 consecutive months without having service disconnected for nonpayment and without having more than two occasions in which a bill was delinquent, and has not presented a dishonored check, and when the customer is not delinquent in the payment of the current bills, the Company shall promptly and automatically refund the deposit plus accrued interest in the form of a credit to the customer's bill, or void the guarantee. If the customer does not meet these refund criteria, the deposit and interest may be retained.

The deposit and interest may be retained pending the resolution of a dispute with respect to charges secured by the deposit.

Refund of deposits and return of guaranty contracts shall be done in accordance with OAC 4901:1-5.

2.6.7 Bad Check Charge

The Company will bill Customer a one-time charge as follows if Customer's check for payment of service is returned for insufficient or uncollected funds, closed accounts, or any other insufficiency or discrepancy necessitating return of the check at the discretion of the drawee bank or other financial institution:

Maximum  
\$40.00

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
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2. RULES AND REGULATIONS (continued)

2.6 Responsibility of the Customer (continued)

2.6.8 Late Payment Charge

The Company may apply a late payment charge if any portion of the Customer's payment is received by the Company after the payment due date, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment. The late payment charge shall be applied to the portion of the payment not received by the date due, multiplied by a factor. The late factor shall be 1.5% per month.

Collection procedures are unaffected by the application of the late payment charge. The late payment charge does not apply to final amounts.

2.7 Responsibility of the Company

2.7.1 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make services available to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this Tariff and applicable rules of the Commission.
- B. The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change, or rearrange any equipment or facility at any time and from time to time, but shall not thereby materially reduce the technical parameters of the service provided to the Customer.
- D. Subject to the arrangement of the Company and to all of the regulations contained in this Tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the customer. The Company will advise Customers in writing of any additional charges when special construction is requested. Special construction is that construction undertaken and characterized by one or more of the following:
  - 1. Facilities requested are not presently available, and there is no other requirement for the facilities so constructed.
  - 2. Facilities requested are of a type other than that which the Company would normally utilize in the furnishing of its services.
  - 3. Facilities requested are over a route other than that which the Company would normally utilize in the furnishing of its services.

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David E. Scott, President  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 00-1042-TP-ACE, issued June 9, 2000

2. RULES AND REGULATIONS (continued)

2.7 Responsibility of the Company (continued)

2.7.1 Provision of Equipment and Facilities (continued)

D. (continued)

4. Facilities requested are in a quantity greater than that which the Company would normally construct.
5. Facilities are requested on an expedited basis.
6. Facilities are requested on a temporary basis until permanent facilities are available.
7. Facilities are requested in advance of normal construction.

2.7.2 Calculation of Credit Allowance

Pursuant to limitations set forth in Section 2.6.3, when service is interrupted the credit allowance will be computed on the following basis:

- A. No credit shall be allowed for an interruption of less than twenty four hours.
- B. When a Customer's service is interrupted and remains out of service for more than twenty four hours consecutive hours after being reported to the Company or found by the Company to be out-of-service, the Company will credit the Customer's account in accordance with Ohio MTSS 4901:1-5, if applicable.

2.7.3 Cancellation of Credit

Where the Company cancels a service and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30<sup>th</sup> of the monthly recurring charge for each day after the service was discontinued. This credit will be issued to Customer or applied against the balance remaining on Customer's account.

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

2. RULES AND REGULATIONS (continued)

2.7 Responsibility of the Company (continued)

2.7.4 Disconnection of Service by the Company

The Company may discontinue service or cancel an application for service, pursuant to the Commission's directives in Case No. 95-790-TP-COI and the Commission's Minimum Telephone Service Standards (Rule 4901:1-5) rules, without incurring any liability for any of the following reasons:

- A. Nonpayment of a bill for regulated telecommunications services within the period;
- B. Failure to make a deposit in connection with an application for service;
- C. Violation of or noncompliance with any provision of law, or of the tariffs or terms and conditions of service of the telecommunications service provider filed with and approved by the Commission;
- D. Refusal to permit the telecommunications service provider reasonable access to its telecommunications facilities for recovery, maintenance, and inspection thereof.
- E. Interconnection of a device, line, or channel to telecommunications service provider facilities or equipment contrary to the telecommunications service provider's terms and conditions of service on file with and approved by the Commission.
- F. Use of telephone service in such manner as to interfere with reasonable service to other end-users.

Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance; provided, however, that no disconnection for past due bills may be made after 12:30 p.m. on the day preceding a day on which all services necessary for reconnection are not regularly performed or available.

Service shall not be discontinued unless written notice by first-class mail is postmarked or delivered to the Customer at least seven (7) days prior to the date of the proposed discontinuance.

Customers shall have a minimum of fourteen (14) days from the rendition of a bill to pay the charges stated.

At least 24 hours preceding a discontinuance, the Company shall make reasonable efforts to contact the Customer to advise it of the proposed discontinuance and what steps must be taken to avoid it.

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

2. RULES AND REGULATIONS (continued)

2.7 Responsibility of the Company (continued)

2.7.4 Disconnection of Service by the Company (continued)

Insufficient reasons for denial or disconnection of service:

- A. Nonpayment for telephone service by a previous occupant at the premises for which service is sought, or by reason of nonpayment of any amount back-billed due to misapplication of rates provided the applicant enters into a deferred payment plan. The Company shall not disconnect or suspend service without mailing or delivering a bill to the customer for the amount due.
- B. (RT) (RT)
- C. (RT) (RT)
- D. Service will not be withheld from a customer whose name was fraudulently used to obtain service at another location without the end user's permission or knowledge.
- E. The Company shall not deny service to a customer for nonpayment of an amount past due for more than three (3) years, if the company cannot substantiate the charges with a copy of the customer's bill.
- F. Service shall not be discontinued to a current customer in good standing who accepts an additional household member owing a previous bill to the Company, unless that additional household member is listed on the lease arrangements or another utility service as a responsible party, or unless the household member shared service with the customer at a different or same location.
- G. The Company shall not provide billing and collection for any provider of intrastate telecommunications services who does not have proper authority to operate in the State of Ohio.
- H. Local exchange service shall not be denied or terminated for nonpayment of non-regulated services or disputed charges.

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

2. RULES AND REGULATIONS (continued)

2.7 Responsibility of the Company (continued)

2.7.4 Disconnection of Service by the Company (continued)

The Company's Notice of Disconnection shall contain the following information:

The words "NOTICE OF DISCONNECTION" or words with the same meaning, in print type larger than the print type of the notice text.

The name, address and telephone number of the Customer.

A statement of the reason for the proposed disconnection and the cost (to the Customer) for reconnection.

The date on or after which service will be disconnected unless appropriate action is taken.

The telephone number in bold print of the Company where the customer may make an inquiry.

A statement that the customer must contact the Company regarding the disconnection, prior to contacting the Commission's Consumer Affairs Division.

The address and telephone number of the Commission's Consumer Affairs Division, in print size which is smaller than the print size used for the Company's telephone number

The services that are being disconnected, whether local and/or toll, and if the service to be disconnected is local service, a statement that the customer must also contact their IXC if such customer wishes to terminate such service in order to avoid incurring additional charges for such service.

The following additional information shall be in the notice unless said information can be obtained in the telephone directory and the notice refers the customer to the location in the directory where the information can be obtained:

- A. A statement of how a customer may avoid the disconnection of service, including a statement that the customer must notify the Company on the day of payment as to the place and method of such payment when the bill is paid at a place other than the office of the Company.
- B. A statement that informs the customer where payments may be made or how to obtain a listing of authorized payment agencies.

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David E. Scott, President  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 00-1042-TP-ACE, issued June 9, 2000

2. RULES AND REGULATIONS (continued)

2.7 Responsibility of the Company (continued)

2.7.5 Equal Access

The Company will allow Customers the choice of intraLATA and interLATA interexchange carriers.

2.8 Restoration of Service

If service is disconnected for nonpayment of past due charges, service will be reestablished only upon receipt of payment of all charges past due, which include charges for service and facilities during the period of disconnection. A service restoration fee will be billed in arrears after service is restored. If the Customer has a history of payments returned for insufficient funds, the Company may require payment by cash, money order, personal check or certified check. If payment is made by personal check, restoration will be effected upon clearance of the check. When a Customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of the Company's service order, service will be reestablished only upon a basis of an application for new service.

During the period of disconnection, Customer's telephone number will not be reassigned. Once service has been terminated, the telephone number may be reassigned to another Customer.

2.9 Taxes and Surcharges

Customer is responsible for the payment of all state, local, and E911 taxes (i.e., sales tax) that may be levied by a governing body or bodies in conjunction with or as a result of the service furnished under this tariff. These charges may appear as separate line items on the customer's bill, as opposed to being included in the rates contained in this tariff. Any such line item charges will be reflected in the Company's tariff. The Company shall not access separately any fees or surcharges, other than government approved sales taxes, without first seeking Commission approval under the appropriate procedures required by the Commission's Local Service Guidelines, Case No. 95-845-TP-COI.

2.10 Start of Billing

For billing purposes, the start of service is the day of acceptance by the Customer of the Company's service or equipment.

Issue Date: June 9, 2000

Effective Date: August 8, 2000

David E. Scott, President  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 00-1042-TP-ACE, issued June 9, 2000

2. RULES AND REGULATIONS (continued)

2.11 Service Connection and Facilities on Customer's Premises

The Company shall furnish and maintain all facilities including protective apparatus, to provide telecommunications service except as may be otherwise specified in this Tariff. All facilities shall conform to the established construction standards of the Company.

Except as otherwise specified in this Tariff, all equipment furnished by the Company in connection with a Customer's service shall be carefully used and only duly authorized employees of the Company or its contractors or agents shall be allowed to connect, disconnect, change or alter in any manner any or all such facilities.

Customer will be held responsible for loss of or damage to any facilities furnished by the Company unless such loss or damage is due to causes beyond the Customer's control.

At the termination of service the Company may remove any and all of its property located at the Customer Premises, as provided for in this Tariff.

No equipment apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, whether physically, by induction or otherwise, except as provided in this Tariff. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same; or suspend the service during the continuance of said attachment or connection; or to terminate the service.

2.12 Telephone Number Intercept

Whenever a Customer's telephone number is changed after a directory is published, the Company will intercept all calls to the former number for ninety (90) days and give the calling party the new number, provided existing central office equipment will permit and the Customer so desires.

2.13 Disputes

In the event of a dispute between a customer and the Company regarding any bill for telephone service, the Company shall make an investigation as required by the particular case, and report the results to the customer. In the event the dispute is not resolved, the Company shall inform the customer of the complaint procedures of the Commission.

Notwithstanding any other section of the Company's tariffs, the customer's service shall not be subject to discontinuance for nonpayment of that portion of a bill under dispute pending the completion of the determination of the dispute. The customer is obligated to pay any billings not disputed.

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Issue Date: November 7, 2007

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

2. RULES AND REGULATIONS (continued)

Retained for future use.

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Issue Date: November 7, 2007

Effective Date: November 9, 2007

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

### 3. SERVICE AREAS

#### 3.1 Local Exchanges and Local Calling Scope

The Company will serve all Exchanges served by the Ohio Bell Telephone Company a/k/a Ameritech Ohio.

##### 3.1.1 Community Calling Service

Community Calling Service provides customer-dialed (outgoing) calling to exchange areas within the State of Ohio that are outside the basic local service area, but within the same LATA and are not over 22 airline miles, determined in the same manner as message toll rate distances, from the exchange area in which the customer is located. Community Calling Service will not be furnished with foreign central office or foreign exchange services.

##### 3.1.2 Community Calling Service Exchange Areas

<u>Exchange Area</u>	<u>Additional Exchange Areas Included in Community Calling Services</u>
Aberdeen	Aberdeen, Maysville, KY, Ripley
Akron	Akron, Atwater, Doylestown, Greensburg, Hartville, Hudson, Kent, Manchester, Mogadore, Montrose, North Canton, Peninsula, Uniontown, Ravenna, Richfield, Rittman, Rootstown, Sharon Center, Wadsworth
Alliance	Alliance, Atwater, Canton, Damascus, Marlboro, N. Benton, N. Georgetown, Paris, Sebring
Alton	Cheshire Center, Columbus Met Area, London, Pataskala, Rathbone, Sunbury, Resaca
Arabia	Arabia, Chesapeake, Guyan, Ironton, Walnut
Atwater	Akron, Atwater, Alliance, Kent, Marlboro, Ravenna, Rootstown
Barnesville	Barnesville, Beallsville, Bethesda, Fairview, Morristown, Quaker City, Somerton
Beallsville	Beallsville, Barnesville, Bethesda, Clarington, Somerton, Woodsfield
Beavercreek	Dayton Met. Area, Donnelsville, Englewood, Enon, Jamestown, Liberty, Medway, New Carlisle, Spring Valley, Trotwood, Xenia, Yellow Springs-Clifton Cedarville
Bedford	Aurora, Bainbridge, Brunswick, Cleveland Met. Area, Chesterland, Columbia Sta., Hinckley, Northfield, Richfield, Russell, Twinsburg
Belfast	Belfast, Hillsboro, Marshall, Sugar Tree Ridge
Bellaire (Wheeling Zone 1)	Dayton Met. Area, Donnelsville, Englewood, Enon, Liberty, Medway, New Carlisle, Spring Valley, Trotwood, Xenia

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

3. SERVICE AREAS

3.1 Local Exchanges and Local Calling Scope (continued)

(AT)

3.1.2 Community Calling Service Exchange Areas (continued)

<u>Exchange Area</u>	<u>Additional Exchange Areas Included in Community Calling Services</u>
Belpre	Belpre, Little Hocking, Marietta, Mineralwells, W. VA, Parkersburg, W. VA, Valley Mills, W. VA
Berea	Aurora, Bainbridge, Brunswick, Cleveland Met. Area, Chesterland, Columbia Sta., Elyria, Hinckley, North Eaton, Northfield, Richfield, Russell, Twinsburg
Bethesda	Barnesville, Beallsville, Bethesda, Centerville, Morristown, Somerton, Wheeling Zone VIII
Bloomington	Bloomington, Jeffersonville, Mt. Sterling, New Holland, Sedalia, Washington Ct. Hse.
Bloomingtonville	Bloomingtonville, Castalia, Sandusky
Bowersville	Bowersville, Jamestown, Milledgeville, Xenia
Brecksville	Aurora, Bainbridge, Brunswick, Chesterland, Cleveland Met. Area, Columbia Sta., Hinckley, Northfield, Richfield, Russell, Twinsburg
Burton	Bainsbridge, Burton, Chagrin Falls, Chardon, Cleveland, E. Claridon, Huntsburg, Middlefield, Newbury, Parkman, Russell, Terrace
Canal Fulton	Akron, Canal Fulton, Canton, Manchester, Massillon, North Canton
Canal Winchester	Amanda, Baltimore, Carroll, Cheshire Center, Columbus Met. Area, Lancaster, Pataskala, Rathbone, Sunbury
Canfield	Berlin Center, Canfield, North Jackson, North Lima, Salem, Youngstown
Canton	Alliance, Beach City, Bolivar, Brewster, Canal, Canton, Dellroy, Fulton, Hartville, Louisville, Magnolia-Waynesburg, Malvern, Marlboro, Massillon, Mineral City, Minerva, Navarre, North Canton, Paris
Carroll	Baltimore, Canal Winchester, Carroll, Columbus, Lancaster
Castalia	Bloomingtonville, Castalia, Sandusky
Cedarville	Beavercreek, Cedarville, Clifton, Dayton, Jamestown, Pitchin, South, Springfield, Xenia, Yellow
Centerville	Dayton Met. Area, Donnelsville, Englewood, Enon, Franklin, Liberty, Medway, New Carlisle, Spring Valley, Trotwood

(AT)

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

3. SERVICE AREAS

3.1 Local Exchanges and Local Calling Scope (continued)

(AT)

3.1.2 Community Calling Service Exchange Areas (continued)

<u>Exchange Area</u>	<u>Additional Exchange Areas Included in Community Calling Services</u>
Chagrin Falls	Aurora, Bainbridge, Brunswick, Burton, Chesterland, Cleveland Met. Area, Columbia Sta., Hinckley, Newbury, Northfield, Richfield, Russell, Twinsburg
Cheshire	Cheshire, Gallipolis, Pomeroy, Vinton
Chesterland	Chesterland, Cleveland Met. Area, East Claridon, Kirtland, Newbury, Russell
Christiansburg	Christiansburg, Fletcher-Lena, New Carlisle, North Hampton, St. Paris, Tipp City, Troy
Clarington	Beallsville, Clarington, Duffy, Powhatan Point, Woodsfield
Cleveland	Aurora, Avon Lake, Bainbridge, Brunswick, Burton, Chesterland, Cleveland Met. Area, Columbia Sta., East Claridon, Elyria, Grafton, Hinckley, Leroy, Montville, Newbury, North Eaton, Northfield, Perry, Richfield, Russell, Twinsburg, Valley City
Columbiana	Columbiana, East Palestine, Lisbon, Leetonia, New Waterford, North Lima Rogers, Salem, Youngstown
Columbus	Alexandria, Ashville, Baltimore, Carroll, Cheshire Center, Columbus Met. Area, Delaware, Granville, Johnstown, Kilbourne, London, Mt. Sterling, Pataskala, Plain City, Rathbone, Resaca, Sunbury
Conesville	Conesville, Coshocton, Dresdne, West Lafayette
Corning	Corning, New Lexington, Shawnee
Coshocton	Conesville, Cooperdale, Coshocton, Warsaw, West Lafayette
Dalton	Dalton, Kidron, Massillon, Orrville, Wooster
Danville	Danville, Hillsboro, Lynchburg, Mowrystown, Sugar Tree Ridge
Dayton	Brookville, Cedarville, Clifton, Dayton Met. Area, Donnelsville, Englewood, Enon, Farmersville, Franklin, Germantown, Gratis, Jamestown, Laura, Lewisburg, Liberty, Medway, Middletown, New Burlington, New Carlisle, New Lebanon, Phillipsburg, Spring Valley, Tipp City, Trenton, Trotwood, Troy, Waynesville, West Alexandra, West Milton, Xenia, Yellow Springs
Donnelsville	Donnelsville, Dayton Met. Area, Enon, Medway, New Carlisle, North Hampton, Springfield
Dresden	Conesville, Cooperdale, Dresden, Frazeyburg, Zanesville

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

3. SERVICE AREAS

3.1 Local Exchanges and Local Calling Scope (continued)

(AT)

3.1.2 Community Calling Service Exchange Areas (continued)

<u>Exchange Area</u>	<u>Additional Exchange Areas Included in Community Calling Services</u>
Dublin	Cheshire Center, Columbus Met. Area, Delaware, Pataskala, Plain City, Rathbone, Sunbury
Duffy	Clarington, Duffy, Graysville, New Martinsville, New Matamoras, Woodsfield
East Liverpool	Chester, W. VA, East Liverpool, Hookstown, PA, Lisbon, Rogers, Salineville, Smiths Ferry, PA, Wellsville
East Palestine	Columbiana, E. Palestine, PA, East Palestine, Lisbon, New Waterford, Rogers, Salem, Youngstown
Enon	Enon, Dayton Met. Area, Donnelsville, Springfield, Yellow Springs-Clifton
Fairborn	Dayton Met. Area, Donnelsville, Englewood, Enon, Liberty, Medway, New Carlisle, Spring Valley, Trotwood, Yellow Springs-Clifton
Findlay	Arcardia, Arlington, Benton Ridge, Bloomdale, Carey, Findlay, Jenera, McComb, Mount Blanchard, Mount Cory, North Baltimore, Rawson, Van Buren, Vanlue
Fletcher-Lena	Christiansburg, Fletcher-Lena, Piqua, St. Paris, Troy
Fostoria	Arcardia, Bascom, Bloomdale, Fostoria, New Riegel, Risingsun
Franklin	Carrollton, Centerville, Dayton, Franklin, Germantown, Miamisburg-West, Middletown
Fremont	Bettsville, Clyde, Fremont, Gibsonburg, Green Springs, Helena, Lindsey, Old Fort, Woodville
Fultonham	Fultonham, New Lexington, Roseville, Somerset, Zanesville
Gahanna	Cheshire Center, Columbus Met. Area, Johnstown, Pataskala, Plain City, Rathbone, Sunbury
Gallipolis	Cheshire, Gallipolis, Guyan, Point Pleasant, Rio Grande, Vinton, Walnut
Gates Millis	Aurora, Bainbridge, Brunswick, Chesterland, Cleveland Met. Area, Columbia Sta., East Claridon, Hinckley, Kirtland, Mentor, Northfield, Richfield, Russell, Twinsburg
Girard	Girard, Hubbard, Niles, Warren, Youngstown
Glenford	Glenford, New Lexington, Newark, Somerset, Thornville

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

3. SERVICE AREAS

3.1 Local Exchanges and Local Calling Scope (continued)

(AT)

3.1.2 Community Calling Service Exchange Areas (continued)

<u>Exchange Area</u>	<u>Additional Exchange Areas Included in Community Calling Services</u>
Gnadenhutten	Gnadenhutten, New Philadelphia, Newcomerstown, Uhrichsville
Graysville	Duffy, Graysville, Lewisville, New Matamoras, Woodsfield
Greensburg	Akron, Greensburg, Manchester, North Canton, Uniontown
Grove City	Cheshire Center, Columbus Met. Area, Mt. Sterling, Pataskala, Rathbone, Sunbury
Groveport	Cheshire Center, Columbus Met. Area, Pataskala, Rathbone, Sunbury
Guyan	Arabia, Chesapeake, Gallipolis, Guyan, Walnut
Harrisburg	Cheshire Center, Columbus Met. Area, London, Mt. Sterling, Pataskala, Rathbone, Sunbury
Hartville	Akron, Canton, Hartville, Louisville, Marlboro, North Canton, Uniontown
Hillcrest	Aurora, Bainbridge, Brunswick, Chesterland, Cleveland Met. Area, Columbia, East Claridon, Hinckley, Kirtland, Northfield, Richfield, Russell, Twinsburg
Hillard	Cheshire Center, Columbus Met. Area, Pataskala, Plain City, Rathbone, Resaca, Sunbury
Hillsboro	Belfast, Danville, Hillsboro, Leesburg, Lunchburg, Marshall, Mowrystown, Rainsboro, Sinking Spring, Sugar Tree Ridge
Holland	Center-Berkey, Lost Peninsula, M, N. Sylvania, MI, Richfield, Swanton, Sylvania, Toledo Met. Area, Waterville
Hubbard	Girard, Hubbard, Lowellville, Youngstown, Sharon, Lowellville, PA, Warren
Independence	Aurora, Bainbridge, Brunswick, Chesterland, Cleveland Met. Area, Columbia Sta., Hinckley, Northfield, Richfield, Russell, Twinsburg
Ironton	Arabia, Chesapeake, Ironton
Jamestown	Beavercreek, Bowersville, Cedarville, Dayton, Jamestown, Jeffersonville, Milledgeville, South Solon, Xenia
Jeffersonville	Bloomington, Jamestown, Jeffersonville, Milledgeville, Sedalia, South Solon, Washington Ct. Hse.

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

3. SERVICE AREAS

3.1 Local Exchanges and Local Calling Scope (continued)

3.1.2 Community Calling Service Exchange Areas (continued)

(AT)

<u>Exchange Area</u>	<u>Additional Exchange Areas Included in Community Calling Services</u>
Kent	Akron, Atwater, Aurora, Hiram, Hudson, Kent, Mantua, Mogadore, Ravenna, Rootstown
Kirtland	Chesterland, Gates Mills, Hillcrest, Kirtland, Mentor, Painesville, Terrace, Wickliffe, Willoughby
Lancaster	Amanda, Baltimore, Bremen, Canal, Carroll, Junction City, Lancaster, Millersport, Pleasantville, Rushville, Sugar Grove, Winchester
Leetonia	Columbiana, Leetonia, Lisbon, Salem, Youngstown
Leroy	Cleveland, Leroy, Mentor, Painesville, Willoughby
Lewisville	Graysville, Lewisville, Woodsfield
Lindsey	Fremont, Lindsey, Woodville
Lisbon	Columbiana, East Liverpool, East Palestine, Hanoverton, Leetonia, Lisbon, New Waterford, Rogers, Salem, Salineville, Wellsville, Winona
Lockbourne	Ashville, Cheshire Center, Columbus Met. Area, Pataskala, Rathbone, Sunbury
London	Alton, Charleston, Columbus, Harrisburg, London, Resaca, Sedalia, South, South Solon, South Vienna, West Jefferson
Louisville	Canton, Hartville, Louisville, North Canton
Lowellville	Hubbard, Lowellville, Lowellville, PA, North Lima, Youngstown
Magnolia-Waynesburg	Canton, Magnolia-Waynesburg, North Canton
Manchester	Akron, Canal Fulton, Greensburg, Manchester
Mantua	Aurora, Hiram, Kent, Mantua, Ravenna
Marietta	Barlow, Bartlett, Belpre, Beverly, Dexter City, Lowell, Lower Salem, Marietta, New Matamoras, Newport, Watertown, Williamstown, W. VA
Marlboro	Alliance, Atwater, Canton, Hartville, Marlboro, Rootstown
Marshall	Belfast, Hillsboro, Marshall, Rainsboro

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

3. SERVICE AREAS

3.1 Local Exchanges and Local Calling Scope (continued)

3.1.2 Community Calling Service Exchange Areas (continued)

(AT)

<u>Exchange Area</u>	<u>Additional Exchange Areas Included in Community Calling Services</u>
Martins Ferry Bridgeport	Adena, Dillonvale, Tiltonsville, Wheeling Zone I, Wheeling Zone II, Wheeling Zone III, Wheeling Zone V, Wheeling Zone VI, Wheeling Zone VII, Wheeling Zone VIII
Massillon	Beach City, Brewster, Canal Fulton, Canton, Dalton, Massillon, Navarre, North Canton, Wilmot
Maumee	Grand Rapids, Lost Peninsula, MI, N. Sylvania, MI, Richfield Center, Swanton, Sylvania, Toledo Met. Area, Waterville
Medway	Dayton Met. Area, Donnelsville, Medway, New Carlisle, Springfield
Mentor	Gates Mills, Kirtland, Leroy, Mentor, Painesville, Perry, Wickliffe, Willoughby
Miamisburg-West Carrollton	Dayton Met. Area, Donnelsville, Englewood, Enon, Farmersville, Franklin, Germantown, Gratis, Liberty, Medway, New Carlisle, Spring Valley, Trotwood
Middletown	Dayton, Franklin, Germantown, Gratis, Middletown, Monroe, Seven Mile, Trenton
Milledgeville	Bowersville, Jamestown, Jeffersonville, Milledgeville, Washington Ct. Hse
Mingo Junction	Brilliant, Mingo Junction, Steubenville
Mogadore	Akron, Kent, Mogadore, Uniontown
Monroe	Cincinnati, Hamilton, Middletown, Monroe, Trenton
Montrose	Aurora, Bainbridge, Brunswick, Chesterland, Cleveland Met. Area, Columbia Sta., Hinckley, Northfield, Richfield, Russell, Twinsburg
Murray City	Glouster, Murray City, Nelsonville, Shawnee
Navarre	Beach City, Brewster, Canton, Massillon, Navarre
Nelsonville	Athens, Logan, Murray City, Nelsonville, New Marshfield, Shawnee, The Plains
New Albany	Cheshire Center, Columbus Met. Area, Johnstown, Pataskala, Plain City, Rathbone, Sunbury
New Carlisle	Christiansburg, Dayton Met. Area, Donnelsville, Medway, New Carlisle, North Hampton, Springfield, Tipp City, Troy
New Holland	Bloomingsburg, New Holland, Washington Ct. Hse

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

3. SERVICE AREAS

3.1 Local Exchanges and Local Calling Scope (continued)

3.1.2 Community Calling Service Exchange Areas (continued)

(AT)

<u>Exchange Area</u>	<u>Additional Exchange Areas Included in Community Calling Services</u>
New Lexington	Corning, Fultonham, Glenford, Junction City, New Lexington, Roseville, Shawnee, Somerset, Thornville, Zanesville
New Matamoras	Duffy, Graysville, Marietta, New Matamoras, Newport
Newcomerstown	Cambridge, Gnadenhutten, New Philadelphia, Newcomerstown, West Lafayette
Newport	Marietta, New Matamoras, Newport
New Riegel	Bascom, Fostoria, New Riegel, Tiffin, Vanlue
New Waterford	Columbiana, E. Palestine, PA, East Palestine, Lisbon, New Waterford, North Lima, Rogers, Salem, Youngstown
Niles	Cortland, Girard, Niles, North Jackson, Sprint, Warren Youngstown
North Canton	Akron, Canal Fulton, Canton, Greensburg, Hartville, Louisville, Magnolia-Waynesburg, Massillon, North Canton, Uniontown
North Hampton	Christiansburg, Donnelsville, New Carlisle, North Hampton, Springfield, Tremont City
North Jackson	Berlin Center, Canfield, Lake Milton, Niles, North Jackson, Warren Youngstown
North Lima	Canfield, Columbiana, Lowellville, Lowellville, PA, New Waterford, North Lima, Youngstown
North Royalton	Aurora, Bainbridge, Brunswick, Chesterland, Cleveland Met. Area, Columbia Sta., Elyria, Hinckley, North Eaton, Northfield, Richfield, Russell, Twinsburg
Norwich	New Concord, Norwich, Philo, Zanesville
Olmstead Falls	Aurora, Bainbridge, Brunswick, Chesterfield, Cleveland Met. Area, Columbia Sta., Elyria, Hinckley, North Eaton, Northfield, Richfield, Russell, Twinsburg
Painesville	Chardon, Kirtland, Leroy, Madison, Mentor, Montville, Painesville, Perry, Willoughby
Perrysburg	Berkey, Haskins, Lost Peninsula, MI, North Sylvania, MI, Richfield Center, Swanton, Sylvania, Toledo Met. Area, Waterville, Woodville
Philo	Norwich, Philo, Roseville, Zanesville

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Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

3.. SERVICE AREAS

3.1 Local Exchanges and Local Calling Scope (continued)

(AT)

3.1.2 Community Calling Service Exchange Areas (continued)

<u>Exchange Area</u>	<u>Additional Exchange Areas Included in Community Calling Services</u>
Piqua	Bradford, Covington, Fletcher-Lena, Piqua, Troy
Pitchin	Cedarville, Pitchin, South Charleston, Springfield, Yellow Springs-Clifton
Rainsboro	Greenfield, Hillsobro, Marshall, Rainsboro
Ravenna	Akron, Atwater, Garrettsville, Hiram, Kent, Mantua, Ravenna, Rootstown, Wayland, Windham
Reynoldsburg	Alexandria, Baltimore, Cheshire Center, Columbus Met. Area, Pataskala, Rathbone, Sunbury
Rio Grande	Galliopolis, Rio Grande, Vinton, Walnut
Ripley	Aberdeen, Decatur, Georgetown, Higginsport, Ripley, Russellville
Rogers	Columbiana, East Liverpool, East Palestine, East Palestine, PA, Lisbon, New Waterford, Rogers
Rootstown	Akron, Atwater, Kent, Marlboro, Ravenna, Rootstown
Roseville	Crooksville, Fultonville, New Lexington, Philo, Roseville, Zanesville
Rushville	Bremen, Lancaster, Pleasantville, Rushville, Somerset, Thornville
St. Clairsville	Adena Bethesda, Centerville, Flushing, Morristown, Wheeling Zone I, Wheeling Zone II, Wheeling Zone III, Wheeling Zone V, Wheeling Zone VI, Wheeling Zone VII, Wheeling Zone VIII
Salem	Canfield, Columbiana, Damascus, East Palestine, HAnoverton, Leetonia, Lisbon, New Waterford, Salem, Winona, Youngstown
Salineville	East Liverpool, Lisbon, Salineville, Wellsville
Sandusky	East Liverpool, Lisbon, Salineville, Wellsville
Sebring	Alliance, Damascus, North Benton, North Georgetown, Sebring
Sedalia	Bloomington, Jeffersonville, London, Sedalia, South Solon
Sharon	Hartford, Hubbard, Sharon, Sharon, PA, Sharpsville, PA, Warren, West Middlesex, PA, Youngstown
Shawnee	Corning, Logan, Murray City, Nelsonville, New Lexington, Shawnee

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

3. SERVICE AREAS

3.1 Local Exchanges and Local Calling Scope (continued)

(AT)

3.1.2 Community Calling Service Exchange Areas (continued)

<u>Exchange Area</u>	<u>Additional Exchange Areas Included in Community Calling Services</u>
Somerset	Fultonham, Glenford, Junction City, New Lexington, Rushville, Somerset, Thornville
Somerton	Barnesville, Beallsville, Bethesda, Somerton, Woodsfield
South Charleston	Cedarville, London, Pitchin, South Charleston, South Solon, South Vienna, Springfield
South Solon	Cedarville, Jamestown, Jeffersonville, London, Sedalia, South Charleston, South Solon
South Vienna	Catawba, London, South Charleston, South Vienna, Springfield
Springfield	Catawba, Cedarville, Donnelsville, Enon, Medway, New Carlisle, North Hampton, Pitchin, South Charleston, South Vienna, Springfield, Tremont City, Urbana, Yellow Springs-Clifton
Spring Valley	Dayton Met. Area, Spring Valley, Xenia
Steubenville	Amsterdam, Bergholz, Bloomingdale, Brilliant, Dillonvale-Mt., Follansbee, W. VA, Hopedale, Knoxville, Mingo Junction, Pleasant, Richmond, Smithfield, Steubenville, Tiltonsville, Toronto, Weirton, W. VA
Strongsville	Aurora, Bainbridge, Brunswick, Chesterland, Cleveland Met. Area, Columbia Sta., Elyria, Hinckley, North Eaton, Northfield, Richfield, Russell, Twinsburg
Sugar Grove	Lancaster, Sugar Grove
Sugar Tree Ridge	Belfast, Danville, Hillsboro, Mowrystown, Sugar Tree Ridge, Winchester
Terrace	Aurora, Bainbridge, Brunswick, Burton, Chesterland, Cleveland Met. Area, Hinckley, Kirtland, Northfield, Richfield, Russell, Twinsburg
Thornville	Glenford, Hebron, Millersport, New Lexington, Newark, Pleasantville, Rushville, Somerset, Thronville
Tiffin	Attica, Bascom, Bettsville, Bloomville, McCuthcenville, Melmore, New Riegel, Old Fort, Republic, Sycamore, Tiffin
Toledo	Curtice-Oregon, Delta, Elmore, Erie, MI, Genoa, Grand Rapids, Haskings-Tontogany, Lambertville, MI, Lost Peninsula, MI, Luckey, Metamore, Moline, N. Sylvania, MI, Richfield Center-Berkey, Stoney Ridge, Swanton, Sylvania, Temperance, MI, Toledo Met. Area, Waterville, Whiteford, MI, Woodville

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Birch Telecom of the Great Lakes, Inc.  
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3. SERVICE AREAS

3.1 Local Exchanges and Local Calling Scope (continued)

3.1.2 Community Calling Service Exchange Areas (continued)

<u>Exchange Area</u>	<u>Additional Exchange Areas Included in Community Calling Services</u>
Toronto	Knoxville, Steubenville, Toronto, Wellsville
Tremont City	North Hampton, Springfield, Tremont City
Trenton	Cincinnati, Dayton, Hamilton, Middletown, Monroe, Seven Mile, Trenton
Trinity	Aurora, Avon Lake, Bainbridge, Brunswick, Chesterland, Cleveland Met. Area, Columbia Sta., Elyria, Hinckley, North Eaton, Northfield, Richfield, Russell, Twinsburg
Uhrichsville	Bowerston, Freeport, Gnadenhutten, New Philadelphia, Uhrichsville
Uniontown	Akron, Greensburg, Hartville, Mogadore, North Canton, Uniontown
Upper Sandusky	Carey, Harpster, McCutchenville, Nevada, Sycamore, Upper Sandusky, Wharton
Vandalia	Dayton Met. Area, Donnelsville, Englewood, Enon, Liberty, Medway, New Carlisle, Spring Valley, Tipp City, Trotwood, Troy, West Milton
Victory	Aurora, Bainbridge, Brunswick, Chesterland, Cleveland Met. Area, Columbia Sta., Elyria, Hinckley, North Eaton, Northfield, Richfield, Russell, Twinsburg
Vinton	Cheshire, Gallipolis, Rio Grande, Vinton
Walnut	Arabia, Gallipolis, Guyan, Rio Grande, Walnut
Washington Court House	Bloomington, Jeffersonville, Milliedgeville, New Holland, Washington Ct. Hse.
Wellsville	Chester, W. VA, East Liverpool, Lisbon, Salineville, Toronto, Wellsville
Westerville	Cheshire Center, Columbus Met. Area, Delaware, Johnstown Kilbourne, Pataskala, Plain City, Rathbone, Sunbury
West Jefferson	Cheshire Center, Columbus Met. Area, London Plain City, Pataskala, Rathbone, Resaca, Sunbury
West Lafayette	Conesville, Coshocton, Newcomerstown, West Lafayette
Whithouse	Grand Rapids, Lost Peninsula, MI, Neapolis, North Sylvania, MI, Richfield Center, Swanton, Sylvania, Toledo Met. Area, United, Waterville

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3. SERVICE AREAS

3.1 Local Exchanges and Local Calling Scope (continued)

3.1.2 Community Calling Service Exchange Areas (continued)

<u>Exchange Area</u>	<u>Additional Exchange Areas Included in Community Calling Services</u>
Wickliffe	Aurora, Bainbridge, Brunswick, Chesterland, Cleveland Met. Area, Columbia Sta., Hinckley, Kirtland, Mentor, Nrothfield, Richfield, Russell, Twinsburg
Willoughby	Aurora, Bainbridge, Brunswick, Chesterland, Cleveland Met. Area, Columbia, Sta., Hinckley, Kirtland, Leroy, Mentor, Northfield, Painesville, Perry, Richfield, Russell, Twinsburg
Winchester	Sardinia, Seaman, Sugar Tree Ridge, West Union, Winchester
Woodsfield	Beallsville, Clarington, Duffy, Graysville, Lewisville, Somerton, Woodsfield
Worthington	Cheshire Center, Columbus Met. Area, Delaware, Kilbourne, Pataskala, Plain City, Rathbone, Sunbury
Xenia	Beavercreek, Bellbrook, Bowersville, Cedarville, Clifton, Dayton, Jamestown, New Burlington, Port William, Spring Valley, Xenia, Yellow Springs-Clifton
Yellow Springs-Clifton	Beavercreek, Cedarville, Dayton, Enon, Fairborn, Pitchin, Springfield, Xenia, Yellow Springs-Clifton
Youngstown	Berlin Center, Canfield, Columbiana, Cortland, East Palestine, Girard, Hubbard, Lectonia, Lowellville, Lowellville, PA, New Waterford, Niles, North Jackson, North Lima, Salem, Sharon, Warren, Youngstown
Zanesville	Adamsville, Dresden, Frazeyburg, Fultonham, Gratiot, New Lexington, Norwich, Philo, Roseville, Zanesville

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3. SERVICE AREAS

3.1 Local Exchanges and Local Calling Scope (continued)

3.1.3 Optional Local Area Service Exchange Areas

<u>Exchange Area</u>	<u>Additional Exchange Areas Included in Optional Local Area Service</u>		
Akron	Hudson		
Beavercreek	Brookville	New Lebanon	Phillipsburg
Bellbrook	Brookville	New Lebanon	Phillipsburg
Centerville	Brookville	New Lebanon	Phillipsburg
Fairborn	Brookville	New Lebanon	Phillipsburg
Kirtland	Bedford Berea Brecksville Chagrin Falls	Cleveland Independence Montrose North Royalton	Olmsted Falls Strongsville Trinity Victory
Mentor	Bedford Berea Brecksville Chagrin Falls Cleveland	Hillcrest Independence Montrose North Royalton Olmsted Falls	Strongsville Terrace Trinity Victory
Miamisburg-West Carrollton	Brookville	New Lebanon	Phillipsburg
Vandalia	Brookville	New Lebanon	Phillipsburg
Painesville	Bedford Berea Brecksville Chagrin Falls Cleveland Wickliffe	Gates Mills Hillcrest Independence Montrose North Royalton	Olmsted Falls Strongsville Terrace Trinity Victory
Xenia	Centerville Fairborn	Miamisburg-West Carrollton Vandalia	
Yellow Springs-Clifton	Bellbrook Vandalia	Centerville	Miamisburg-West Carrollton

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3. SERVICE AREAS

3.2 Local Access and Transport Areas

3.2.1 Akron LATA

AKRON	GREENSBURG	MANTUA	RAVENNA
ALLIANCE	HARTVILLE	MARLBORO	ROOTSTOWN
ATWATER	KENT	MASSILLON	SEBRING
CANAL FULTON	LOUISVILLE	MOGADORE	UNIONTOWN
CANTON	MAGNOLIA-WAYNESBURG	NAVARRE	
DALTON	MANCHESTER	NORTH CANTON	

3.2.2 Cleveland LATA

BEFORD	CLEVELAND	MENTOR	TERRACE
BEREA	GATES MILLS	MONTROSE	TRINITY
BRECKSVILLE	HILLCREST	NORTH ROYALTON	VICTORY
BURTON	INDEPENDENCE	OLMSTED FALLS	WICKLIFFE
CHAGRIN FALLS	KIRTLAND	PAINESVILLE	WILLOUGHBY
CHESTERLAND	LEROY	STRONGSVILLE	

3.2.3 Columbus LATA

ALTON	FULTONHAM	MILLEDGEVILLE	SOMERSET
ARABIA	GAHANNA CALLIPOLIS	MINGO JUNCTION	SOMERTON
BARNESVILLE	GLENFORD	MURRAY CITY	ST. CLAIRSVILLE
BEALLSVILLE	GNADENHUTTEN	NELSONVILLE	STEUBENVILLE
BELLAIRE	GRAYSVILLE	NEW ALBANY	SUGAR GROVE
BETHESDA	GROVE CITY	NEW HOLLAND	THORNVILLE
BLOOMINGBURG	GROVEPORT	NEW LEXINGTON	TORONTO
CANAL WINCHESTER	GUYAN	NEW MATAMOPA	UHRICHSVILLE
CARROLL	HARRISBURG	NEWCOMERSTOWN	VINTON
CHESIRE	HILLIARD	NEWPORT	WALNUT
CLARINGTON	IRONTON	NORWICH	WASHINGTON COURT HOUSE
COLUMBUS	JEFFERSONVILLE	PHILO	WEST JEFFERSON
CONESVILLE	LANCASTER	REYNOLDSBURG	WEST LAFAYETTE
CORNING	LEWISVILLE	RIO GRANDE	WESTERVILLE
COSHOCTON	LOCKBOURNE	ROSEVILLE	WOODSFIELD
DRESDEN	LONDON	RUSHVILLE	WORTHINGTON
DUBLIN	MARIETTA	SEDALIA	ZANESVILLE
DUFFY	MARTINS FERRY- BRIDGEPORT	SHAWNEE	

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3. SERVICE AREAS

3.2 Local Access and Transport Areas

3.2.4 Dayton LATA

ABERDEEN	ENON	MONROE	SPRINGFIELD
BEAVERCREEK	FAIRBORN	NEW CARLISLE	SUGAR TREE RIDGE
BELFAST	FLETCHER-LENA	NORTH HAMPTON	TREMONT CITY
BELLBROOK	FRANKLIN	PIQUA	TRENTON
BOWERSVILLE	HILLSBORO	PITCHIN	VANDALIA
CEDARVILLE	JAMESTOWN	RAINSBORO	WINCHESTER
CENTERVILLE	MARSHALL	RIPLEY	XENIA
CHRISTIANSBURG	MEDWAY	SOUTH CHARLESTON	YELLOW SPRINGS-
DANVILLE	MIAMISBURG-WEST	SOUTH SOLON	CLIFTON
DAYTON	CARROLLTON	SOUTH VIENNA	
DONNELSVILLE	MIDDLETOWN	SPRING VALLEY	

3.2.5 Toledo LATA

BLOOMINGVILLE	FREMONT	NEW RIEGEL	TOLEDO
CASTALIA	HOLLAND	PERRYSBURG	UPPER SANDUSKY
FINDLAY	LINDSEY	SANDUSKY	WHITEHOUSE
FOSTORIA	MAUMEE	TIFFIN	

3.2.6 Youngstown LATA

CANFIELD	HUBBARD	NILES	SALINEVILLE
COLUMBIANA	LEETONIA	NORTH JACKSON	WELLSVILLE
EAST LIVERPOOL	LISBON	NORTH LIMA	YOUNGSTOWN
EAST PALESTINE	LOWELLVILLE	ROGERS	
GIRARD	NEW WATERFORD	SALEM	

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3. SERVICE AREAS

3.3 Exchange Area Rate Schedules (1)

(AT)

3.3.1 Network Access Lines - Monthly Rates

Rates are determined by class of service and access area. The customer's normal serving central office determines the rate access area. Access areas, by exchange, are as follows:

A. Network Access Area Designations - Akron LATA (NPA 330)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
208	Akron	B	484	Canton	D
252	Akron	B	488	Canton	D
253	Akron	B	489	Canton	D
255	Akron	B	490	North Canton	D
258	Akron	B	491	North Canton	D
274	Mantua	D	492	Canton	D
296	Ravenna	D	493	Canton	D
297	Ravenna	D	494	North Canton	D
305	North Canton	D	495	Canton	D
325	Rootstown	D	497	North Canton	D
346	Kent	D	498	North Canton	D
370	Akron	B	499	North Canton	D
374	Akron	B	515	Akron	B
375	Akron	B	535	Akron	B
376	Akron	B	543	Akron	B
379	Akron	B	580	Canton	D
384	Akron	B	588	Canton	D
422	Kent	D	615	Akron	B
430	Canton	D	626	Kent	D
434	Akron	B	628	Mogadore	D
438	Canton	D	630	Akron	D
450	Canton	D	633	Akron	D
451	Canton	D	634	Akron	D
452	Canton	D	643	Akron	B
453	Canton	D	644	Akron	D
454	Canton	D	645	Akron	D
455	Canton	D	649	Canton	D
456	Canton	D	672	Kent	D
458	Canton	D	673	Kent	D
471	Canton	D	676	Kent	D
477	Canton	D	677	Kent	D
478	Canton	D	678	Kent	D
479	Canton	D			

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(1) The Exchange Rate Area schedules are only applicable to former Navigator customers.

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3. SERVICE AREAS

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3.3 Exchange Area Rate Schedules, (continued)

3.3.1 Network Access Lines - Monthly Rates (continued)

A. Network Access Area Designations - Akron LATA (NPA 330); (continued)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
686	Akron	C	849	Akron	B
688	Akron	C	854	Canal Fulton	D
699	Uniontown	D	860	Akron	D
706	Akron	D	864	Akron	C
724	Akron	C	865	Akron	C
733	Akron	C	866	Magnolia-Waynes	D
745	Akron	D	867	Akron	C
753	Akron	D	869	Akron	C
761	Akron	B	871	Louisville	D
762	Akron	B	873	Akron	C
773	Akron	C	875	Louisville	D
780	Akron	C	877	Hartville	D
784	Akron	C	879	Navarre	D
785	Akron	C	882	Manchester	D
794	Akron	C	896	Greensburg	D
796	Akron	C	916	Akron	C
798	Akron	C	920	Akron	C
821	Alliance	D	922	Akron	C
823	Alliance	D	923	Akron	C
825	Akron	D	928	Akron	C
828	Dalton	D	929	Akron	C
829	Alliance	D	935	Marlboro	D
830	Massillon	D	938	Sebring	D
832	Massillon	D	940	Akron	C
833	Massillon	D	945	Akron	C
834	Massillon	D	947	Atwater	D
835	Akron	C	966	North Canton	D
836	Akron	C	971	Akron	C
837	Massillon	D	972	Akron	B
848	Akron	D	996	Akron	B

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3. SERVICE AREAS

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3.3 Exchange Area Rate Schedules, (continued)

3.3.1 Network Access Lines - Monthly Rates (continued)

B. Network Access Area Designations - Cleveland LATA (NPA 216)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
201	Cleveland	C	360	Terrace	C
206	Cleveland	C	361	Cleveland	B
221	Cleveland	B	362	Cleveland	C
222	Cleveland	B	363	Cleveland	B
226	Cleveland	B	368	Cleveland	B
227	Cleveland	B	371	Cleveland	B
228	Cleveland	B	378	Terrace	C
229	Cleveland	B	381	Cleveland	C
231	Cleveland	B	382	Cleveland	C
241	Cleveland	B	383	Cleveland	C
249	Cleveland	B	391	Cleveland	B
251	Cleveland	C	394	Cleveland	B
252	Cleveland	C	397	Cleveland	B
261	Cleveland	C	398	Cleveland	C
265	Cleveland	C	420	Cleveland	B
266	Cleveland	C	421	Cleveland	B
267	Cleveland	C	429	Cleveland	C
268	Cleveland	B	431	Cleveland	B
271	Cleveland	C	432	Cleveland	B
281	Cleveland	B	433	Cleveland	C
283	Cleveland	B	436	Cleveland	B
289	Cleveland	C	441	Cleveland	C
291	Cleveland	C	443	Cleveland	B
292	Terrace	C	444	Cleveland	B
295	Cleveland	B	445	Cleveland	B
298	Cleveland	B	447	Independence	C
321	Cleveland	B	451	Cleveland	B
328	Independence	C	459	Cleveland	C
341	Cleveland	C	464	Terrace	C
344	Cleveland	B	471	Cleveland	B
348	Cleveland	B	475	Montrose	C
351	Cleveland	C	476	Cleveland	C

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3. SERVICE AREAS

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3.3 Exchange Area Rate Schedules, (continued)

3.3.1 Network Access Lines - Monthly Rates (continued)

B. Network Access Area Designations - Cleveland LATA (NPA 216); (continued)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
690	Terrace	C	822	Cleveland	B
691	Cleveland	C	828	Cleveland	B
692	Cleveland	C	830	Cleveland	B
694	Cleveland	B	831	Terrace	C
696	Cleveland	B	839	Terrace	C
707	Cleveland	B	844	Cleveland	B
721	Cleveland	B	851	Cleveland	B
728	Cleveland	B	858	Cleveland	B
731	Cleveland	C	861	Cleveland	B
732	Cleveland	C	875	Cleveland	B
736	Cleveland	B	880	Terrace	C
737	Cleveland	B	881	Cleveland	B
738	Cleveland	C	883	Cleveland	C
739	Cleveland	C	889	Cleveland	C
741	Cleveland	C	901	Independence	C
749	Cleveland	C	902	Cleveland	B
751	Cleveland	B	916	Cleveland	C
752	Cleveland	B	920	Cleveland	B
754	Cleveland	B	921	Cleveland	B
761	Cleveland	B	931	Cleveland	B
765	Cleveland	C	932	Cleveland	B
766	Terrace	C	937	Cleveland	B
771	Cleveland	B	939	Cleveland	B
772	Cleveland	B	941	Cleveland	C
774	Cleveland	B	957	Cleveland	C
778	Cleveland	C	961	Cleveland	B
781	Cleveland	B	976	Cleveland	B
787	Cleveland	B	977	Cleveland	C
791	Cleveland	B	983	Cleveland	B
795	Cleveland	B	986	Independence	C
797	Cleveland	C	987	Cleveland	B
802	Cleveland	B	991	Cleveland	B
813	Cleveland	C	999	Cleveland	B

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3. SERVICE AREAS

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3.3 Exchange Area Rate Schedules, (continued)

3.3.1 Network Access Lines - Monthly Rates (continued)

B. Network Access Area Designations - Cleveland LATA (NPA 216); (continued)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
479	Cleveland	B	590	Terrace	C
481	Cleveland	C	591	Terrace	C
485	Cleveland	C	592	Cleveland	B
486	Cleveland	C	595	Terrace	C
491	Cleveland	B	606	Independence	C
514	Terrace	C	615	Cleveland	B
515	Cleveland	B	619	Cleveland	B
518	Montrose	C	621	Cleveland	B
520	Independence	C	622	Cleveland	B
521	Cleveland	B	623	Cleveland	B
522	Cleveland	B	624	Cleveland	B
523	Cleveland	B	631	Cleveland	B
524	Independence	C	634	Cleveland	B
529	Cleveland	B	635	Cleveland	C
531	Cleveland	C	636	Cleveland	B
541	Cleveland	B	640	Cleveland	C
556	Cleveland	B	641	Cleveland	C
561	Cleveland	B	642	Independence	C
563	Cleveland	B	643	Independence	C
566	Cleveland	B	651	Cleveland	B
573	Independence	C	661	Cleveland	C
574	Cleveland	B	662	Montrose	C
575	Cleveland	B	663	Montrose	C
578	Cleveland	B	664	Cleveland	B
579	Cleveland	B	671	Cleveland	C
581	Montrose	C	674	Independence	C
583	Cleveland	B	676	Cleveland	C
586	Cleveland	B	681	Cleveland	B
587	Montrose	C	687	Cleveland	B
589	Cleveland	B	689	Cleveland	B

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3. SERVICE AREAS

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3.3 Exchange Area Rate Schedules, (continued)

3.3.1 Network Access Lines - Monthly Rates (continued)

C. Network Access Area Designations - Cleveland LATA (NPA 440)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
205	Mentor	D	442	Hillcrest	C
209	Mentor	D	446	Hillcrest	C
230	North Royalton	D	449	Hillcrest	C
232	Bedford	D	456	Hillcrest	C
234	Berea	C	460	Hillcrest	C
235	Olmstead Falls	D	461	Hillcrest	C
237	North Royalton	D	473	Hillcrest	C
238	Strongsville	D	483	Hillcrest	C
243	Berea	C	498	Chagrin Falls	D
247	Chagrin Falls	D	516	Wickliffe	C
248	Chagrin Falls	D	519	Chagrin Falls	D
250	Trinity	C	526	Brecksville	D
254	Leroy	D	542	Solon	D
255	Mentor	D	546	Brecksville	D
256	Kirkland	D	572	Strongsville	D
257	Mentor	D	582	North Royalton	D
260	Berea	C	585	Wickliffe	C
269	Willoughby	C	602	Willoughby	C
331	Cleveland	C	603	Hillcrest	C
333	Cleveland	C	604	Hillcrest	C
349	Chagrin Falls	D	605	Hillcrest	C
350	Painesville	D	627	Brecksville	D
352	Painesville	D	639	Painesville	D
354	Painesville	D	646	Hillcrest	C
356	Cleveland	C	686	Trinity	C
357	Painesville	D	716	Trinity	C
392	Painesville	D	717	Brecksville	D
395	Hillcrest	C	720	Hillcrest	C
423	Gates Mills	D	729	Chesterland	D
439	Bedford	D	734	Trinity	C

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3. SERVICE AREAS

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3.3 Exchange Area Rate Schedules, (continued)

3.3.1 Network Access Lines - Monthly Rates (continued)

C. Network Access Area Designations - Cleveland LATA (NPA 440) ; (continued)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
735	Bedford	D	885	Victory	C
740	Brecksville	D	886	Victory	C
743	Victory	C	887	Victory	C
746	Brecksville	D	888	Victory	C
777	Trinity	C	891	Berea	C
779	Trinity	C	892	Trinity	C
786	Bedford	D	893	Chagrin Falls	D
808	Trinity	C	895	Cleveland	C
816	Berea	C	899	Trinity	C
826	Berea	C	918	Willoughby	C
827	Trinity	C	942	Willoughby	C
833	Wickliffe	C	943	Wickliffe	C
834	Burton	D	944	Wickliffe	C
835	Trinity	C	946	Willoughby	C
836	Chagrin Falls	D	951	Willoughby	C
838	Brecksville	D	953	Willoughby	C
842	Victory	C	954	Willoughby	C
843	Victory	C	962	Trinity	C
845	Victory	C	974	Mentor	D
846	Strongsville	D	975	Willoughby	C
871	Trinity	C	979	Trinity	C
884	Victory	C			

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3. SERVICE AREAS

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3.3 Exchange Area Rate Schedules, (continued)

3.3.1 Network Access Lines - Monthly Rates (continued)

D. Network Access Area Designations - Columbus LATA (NPA 614)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
213	Worthington	C	253	Columbus	C
217	Columbus	B	257	Columbus	C
220	Columbus	B	258	Columbus	C
221	Columbus	B	261	Columbus	C
222	Columbus	B	262	Columbus	C
223	Columbus	B	263	Columbus	C
224	Columbus	B	265	Columbus	C
225	Columbus	B	267	Columbus	C
227	Columbus	B	268	Columbus	C
228	Columbus	B	270	Columbus	C
229	Columbus	B	271	Columbus	C
231	Columbus	C	272	Columbus	C
232	Columbus	B	273	Columbus	C
233	Columbus	B	274	Columbus	C
234	Columbus	B	275	Columbus	C
235	Columbus	C	276	Columbus	C
236	Columbus	C	277	Grove City	D
237	Columbus	C	278	Columbus	C
238	Columbus	C	279	Columbus	C
239	Columbus	C	280	Columbus	B
240	Columbus	B	281	Columbus	B
241	Columbus	B	291	Columbus	C
242	Columbus	B	292	Columbus	C
243	Columbus	B	293	Columbus	C
244	Columbus	B	294	Columbus	C
247	Columbus	B	297	Columbus	C
248	Columbus	B	298	Columbus	C
249	Columbus	B	299	Columbus	C
251	Columbus	C	308	Columbus	C
252	Columbus	C	326	Columbus	C

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3. SERVICE AREAS

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3.3 Exchange Area Rate Schedules, (continued)

3.3.1 Network Access Lines - Monthly Rates (continued)

D. Network Access Area Designations - Columbus LATA (NPA 614); (continued)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
337	Gahanna	C	457	Columbus	C
338	Columbus	C	459	Columbus	C
341	Columbus	B	460	Columbus	B
351	Columbus	C	461	Columbus	B
358	Columbus	B	462	Columbus	B
365	Columbus	B	463	Columbus	B
367	Reynoldsburg	C	464	Columbus	B
409	Lockborne	D	466	Columbus	B
414	Gahanna	C	469	Columbus	B
415	Gahanna	C	470	Gahanna	C
418	Gahanna	C	471	Gahanna	C
421	Columbus	C	473	Gahanna	C
422	Gahanna	C	475	Gahanna	C
424	Columbus	C	476	Gahanna	C
428	Worthington	C	478	Gahanna	C
429	Worthington	C	479	Gahanna	C
430	Worthington	C	480	Columbus	B
431	Worthington	C	481	Columbus	C
433	Columbus	C	485	Columbus	C
436	Columbus	C	486	Columbus	C
438	Columbus	C	487	Columbus	C
442	Columbus	C	488	Columbus	C
443	Columbus	C	490	Gahanna	C
444	Columbus	C	491	Lockbourne	D
445	Columbus	C	492	Lockbourne	D
447	Columbus	C	497	Lockbourne	D
449	Columbus	C	501	Reynoldsburg	C
451	Columbus	C	523	Westerville	C

(AT)

Issue Date: September 12, 2008

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

3. SERVICE AREAS

(AT)

3.3 Exchange Area Rate Schedules, (continued)

3.3.1 Network Access Lines - Monthly Rates (continued)

D. Network Access Area Designations - Columbus LATA (NPA 614); (continued)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
526	Dublin	C	728	Columbus	B
527	Hilliard	D	744	Columbus	B
529	Hilliard	D	751	Reynoldsburg	C
538	Columbus	C	752	Columbus	B
539	Grove City	D	755	Reynoldsburg	C
544	Columbus	B	759	Reynoldsburg	C
546	Columbus	B	760	Dublin	C
564	Columbus	B	761	Dublin	C
566	Columbus	B	764	Dublin	C
575	Reynoldsburg	C	766	Dublin	C
577	Reynoldsburg	C	771	Hilliard	D
621	Columbus	B	777	Hilliard	D
624	Columbus	B	780	Worthington	C
627	Columbus	B	781	Worthington	C
628	Columbus	B	784	Columbus	C
629	Columbus	B	785	Worthington	C
644	Columbus	B	786	Worthington	C
645	Columbus	B	789	Dublin	C
659	Dublin	C	790	Dublin	C
677	Columbus	B	791	Dublin	C
684	Hilliard	D	792	Dublin	C
688	Columbus	B	793	Dublin	C
692	Columbus	C	794	Westerville	C
693	Columbus	C	798	Dublin	C
717	Dublin	C	799	Dublin	C
718	Dublin	C	801	Grove City	D
719	Columbus	B	818	Westerville	C
722	Columbus	B	821	Columbus	B
723	Columbus	B	823	Westerville	C
724	Columbus	B	825	Worthington	C

□3□

(AT)

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

3. SERVICE AREAS

(AT)

3.3 Exchange Area Rate Schedules, (continued)

3.3.1 Network Access Lines - Monthly Rates (continued)

D. Network Access Area Designations - Columbus LATA (NPA 614); (continued)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
830	Groveport	D	866	Reynoldsburg	C
833	Canal Winchester	D	868	Reynoldsburg	C
834	Canal Winchester	D	870	Alton	D
835	Groveport	D	871	Grove City	D
836	Groveport	D	875	Grove City	D
837	Canal Winchester	D	876	Hilliard	D
840	Worthington	C	877	Harrisburg	D
841	Worthington	C	878	Alton	D
842	Worthington	C	879	West Jefferson	D
844	Worthington	C	880	Worthington	C
846	Worthington	C	882	Westerville	C
847	Worthington	C	885	Worthington	C
848	Worthington	C	888	Worthington	C
849	Columbus	B	889	Dublin	C
850	Hilliard	D	890	Westerville	C
851	Alton	D	891	Westerville	C
853	Alton	D	895	Westerville	C
854	Worthington	C	898	Westerville	C
855	New Albany	D	899	Westerville	C
856	Reynoldsburg	C	920	Canal Winchester	D
857	Columbus	B	932	Dublin	C
860	Reynoldsburg	C	933	New Albany	D
861	Reynoldsburg	C	939	New Albany	D
863	Reynoldsburg	C	976	Columbus	B
864	Reynoldsburg	C	985	Worthington	C
865	Westerville	C	995	Columbus	B

(AT)

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

3. SERVICE AREAS

(AT)

3.3 Exchange Area Rate Schedules, (continued)

3.3.1 Network Access Lines - Monthly Rates (continued)

E. Network Access Area Designations - Columbus LATA (NPA 740)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
232	St. Clairsville	D	437	Bloomingsburg	D
245	Rio Grande	D	441	Gallipolis	D
246	Thornville	D	446	Gallipolis	D
254	Gnadenhutzen	D	450	Zanesville	D
256	Guyan	D	452	Zanesville	D
264	Steubenville	D	453	Zanesville	D
266	Steubenville	D	454	Zanesville	D
282	Steubenville	D	455	Zanesville	D
283	Steubenville	D	458	Clarington	D
284	Steubenville	D	472	Woodsfield	D
295	Coshocton	D	473	Newport	D
333	Washington CH	D	483	Duffy	D
335	Washington CH	D	484	Bethesda	D
339	Gallipolis	D	495	New Holland	D
342	New Lexington	D	498	Newcomerstown	D
343	New Lexington	D	532	Ironton	D
346	Steubenville	D	533	Ironton	D
347	Corning	D	534	Ironton	D
367	Cheshire	D	535	Mingo Junction	D
373	Marietta	D	536	Rushville	D
374	Marietta	D	537	Toronto	D
376	Marietta	D	545	West Lafayette	D
377	Ironton	D	567	Lewisville	D
379	Walnut	D	568	Marietta	D
388	Vinton	D	586	Zanesville	D
394	Shawnee	D	609	Martins Ferry-Br	D
401	Belpre	D	622	Coshocton	D
423	Belpre	D	623	Coshocton	D
425	Barnesville	D	633	Martins Ferry-Br	D
426	Jeffersonville	D	635	Martins Ferry-Br	D

(AT)

Issue Date: September 12, 2008

Effective Date: October 12, 2008

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

3. SERVICE AREAS

(AT)

3.3 Exchange Area Rate Schedules, (continued)

3.3.1 Network Access Lines - Monthly Rates (continued)

E. Network Access Area Designations - Columbus LATA (NPA 740); (continued)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
636	Washington CH	D	753	Nelsonville	D
643	Arabia	D	754	Dresden	D
652	Lancaster	D	756	Carroll	D
653	Lancaster	D	757	Somerton	D
654	Lancaster	D	762	Murray City	D
659	Glenford	D	829	Conesville	D
671	Bellaire	D	845	London	D
674	Philo	D	849	Fultonham	D
676	Bellaire	D	852	London	D
681	Lancaster	D	865	New Matamoras	D
687	Lancaster	D	872	Norwich	D
689	Lancaster	D	874	Sedalia	D
695	St. Clairsville	D	922	Uhrichsville	D
697	Roseville	D	926	Beallsville	D
699	St. Clairsville	D	934	Graysville	D
743	Somerset	D	948	Milledgeville	D
746	Sugar Grove	D			

(AT)

Issue Date: September 12, 2008

Effective Date: October 12, 2008

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

3. SERVICE AREAS

(AT)

3.3 Exchange Area Rate Schedules, (continued)

3.3.1 Network Access Lines - Monthly Rates (continued)

F. Network Access Area Designations - Dayton LATA (NPA 513)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
420	Middletown	D	727	Middletown	D
422	Middletown	D	743	Franklin	D
423	Middletown	D	746	Franklin	D
424	Middletown	D	748	Franklin	D
425	Middletown	D	988	Trenton	D
539	Monroe	D			

(AT)

Issue Date: September 12, 2008

Effective Date: October 12, 2008

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

3. SERVICE AREAS

(AT)

3.3 Exchange Area Rate Schedules, (continued)

3.3.1 Network Access Lines - Monthly Rates (continued)

G. Network Access Area Designations - Dayton LATA (NPA 937)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
208	Dayton	B	275	Dayton	C
220	Dayton	B	276	Dayton	C
221	Dayton	B	277	Dayton	C
222	Dayton	B	278	Dayton	C
223	Dayton	B	279	Dayton	C
224	Dayton	B	285	Dayton	B
225	Dayton	B	288	Danville-H	D
226	Dayton	B	290	Dayton	C
227	Dayton	B	291	Dayton	C
228	Dayton	B	293	Dayton	C
229	Dayton	B	294	Dayton	C
233	Dayton	D	296	Dayton	C
234	Dayton	B	297	Dayton	C
235	Dayton	D	298	Dayton	C
236	Dayton	D	299	Dayton	C
237	Dayton	D	320	Beavercreek	D
252	Dayton	C	322	Springfield	D
253	Dayton	C	323	Springfield	D
254	Dayton	C	324	Springfield	D
255	Dayton	C	325	Springfield	D
256	Dayton	C	327	Springfield	D
257	Dayton	C	328	Springfield	D
258	Dayton	C	331	Dayton	B
259	Dayton	C	333	Dayton	B
262	Dayton	C	341	Dayton	B
263	Dayton	C	342	Springfield	D
264	Vandalia	D	356	Dayton	B
265	Pitchin	D	365	Rainsboro	D
267	Dayton	C	368	Fletcher-Lena	D
268	Dayton	C	372	Xenia	D
274	Dayton	C	374	Xenia	D

(AT)

Issue Date: September 12, 2008

Effective Date: October 12, 2008

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

3. SERVICE AREAS

(AT)

3.3 Exchange Area Rate Schedules, (continued)

3.3.1 Network Access Lines - Monthly Rates (continued)

G. Network Access Area Designations - Dayton LATA (NPA 937); (continued)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
376	Xenia	D	485	Dayton	B
384	Miamisburg-W Car	D	495	Dayton	B
390	Springfield	D	496	Dayton	B
392	Ripley	D	799	Dayton	C
393	Hillsboro	D	512	Dayton	B
399	Springfield	D	525	Springfield	D
415	Vandalia	D	528	Dayton	C
426	Beavercreek	D	534	Dayton	C
427	Beavercreek	D	542	Dayton	B
428	Dayton	C	567	Dayton	C
429	Beavercreek	D	568	South Vienna	D
431	Beavercreek	D	586	Dayton	B
432	Dayton	C	615	Piqua	D
433	Dayton	C	629	Springfield	D
434	Dayton	C	630	Dayton	B
435	Dayton	C	640	Dayton	B
436	Dayton	C	641	Dayton	B
438	Dayton	C	643	Dayton	C
439	Dayton	C	656	Dayton	C
443	Dayton	B	675	Jamestown	D
445	Dayton	B	695	Winchester	D
449	Dayton	B	754	Fairborn	D
453	Bowersville	D	764	Belfast	D
454	Vandalia	D	766	Cedarville	D
455	Dayton	B	767	Yellow Spr-Cli	D
457	Dayton	B	769	Yellow Spr-Cli	D
461	Dayton	B	773	Piqua	D
462	South Charleston	D	775	Fairborn	D
463	Dayton	B	778	Piqua	D
466	Marshall	D	781	Dayton	C
476	Dayton	C	795	Aberdeen	D

(AT)

Issue Date: September 12, 2008

Effective Date: October 12, 2008

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

3. SERVICE AREAS

(AT)

3.3 Exchange Area Rate Schedules, (continued)

3.3.1 Network Access Lines - Monthly Rates (continued)

G. Network Access Area Designations - Dayton LATA (NPA 937); (continued)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
824	Dayton	B	873	Fairborn	D
845	New Carlisle	D	878	Fairborn	D
846	New Carlisle	D	879	Fairborn	D
847	Miamisburg-W Ca	D	882	Donnelsville	D
848	Bellbrook	D	883	South Solon	D
849	Medway	D	885	Centerville	D
857	Christiansburg	D	886	Centerville	D
859	Miamisburg-W Ca	D	890	Vandalia	D
862	Spring Valley	D	898	Vandalia	D
863	Enon	D	927	Sugar Tree Ridge	D
864	Enon	D	964	North Hampton	D
865	Miamisburg-W Ca	D	969	Tremont City	D
866	Miamisburg-W Ca	D	976	Dayton	B

(AT)

Issue Date: September 12, 2008

Effective Date: October 12, 2008

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

3. SERVICE AREAS

(AT)

3.3 Exchange Area Rate Schedules, (continued)

3.3.1 Network Access Lines - Monthly Rates (continued)

H. Network Access Area Designations - Toledo LATA (NPA 419)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
209	Upper Sandusky	D	380	Toledo	C
213	Toledo	B	381	Toledo	C
240	Toledo	B	382	Toledo	C
241	Toledo	B	385	Toledo	C
242	Toledo	B	386	Toledo	C
243	Toledo	B	389	Toledo	C
244	Toledo	B	407	Toledo	C
245	Toledo	B	418	Toledo	B
246	Toledo	B	420	Findlay	D
247	Toledo	B	421	Findlay	D
248	Toledo	B	422	Findlay	D
249	Toledo	B	423	Findlay	D
251	Toledo	B	424	Findlay	D
252	Toledo	B	425	Findlay	D
254	Toledo	B	427	Findlay	D
255	Toledo	B	429	Findlay	D
259	Toledo	B	435	Fostoria	D
269	Toledo	C	436	Fostoria	D
291	Toledo	C	442	Toledo	B
292	Toledo	C	443	Tiffin	D
294	Upper Sandusky	D	447	Tiffin	D
321	Toledo	B	448	Tiffin	D
322	Toledo	C	464	Toledo	C
325	Toledo	B	470	Toledo	C
327	Toledo	B	471	Toledo	C
329	Toledo	C	472	Toledo	C
332	Fremont	D	473	Toledo	C
333	Fremont	D	474	Toledo	C
334	Fremont	D	475	Toledo	C
355	Fremont	D	476	Toledo	C
359	Bloomingtonville	D			

(AT)

Issue Date: September 12, 2008

Effective Date: October 12, 2008

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

3. SERVICE AREAS

(AT)

3.3 Exchange Area Rate Schedules, (continued)

3.3.1 Network Access Lines - Monthly Rates (continued)

H. Network Access Area Designations - Toledo LATA (NPA 419); (continued)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
478	Toledo	C	690	Toledo	D
479	Toledo	C	691	Toledo	D
480	Toledo	C	693	Toledo	D
482	Maumee	D	696	Toledo	D
486	Toledo	C	697	Toledo	D
530	Toledo	C	698	Toledo	D
531	Toledo	C	726	Toledo	C
534	Toledo	C	727	Toledo	C
535	Toledo	C	729	Findlay	C
536	Toledo	C	861	Holland	D
537	Toledo	C	865	Holland	D
539	Toledo	C	866	Holland	D
578	Toledo	C	867	Holland	D
595	New Riegel	D	868	Holland	D
609	Sandusky	D	872	Perrysburg	D
621	Sandusky	D	873	Perrysburg	D
624	Sandusky	D	874	Perrysburg	D
625	Sandusky	D	877	Whitehouse	D
626	Sandusky	D	887	Maumee	D
627	Sandusky	D	891	Maumee	D
661	Toledo	D	893	Maumee	D
665	Lindsey	D	897	Maumee	D
666	Toledo	D	936	Toledo	B
684	Castalia	D	976	Toledo	B

(AT)

Issue Date: September 12, 2008

Effective Date: October 12, 2008

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

3. SERVICE AREAS

(AT)

3.3 Exchange Area Rate Schedules, (continued)

3.3.1 Network Access Lines - Monthly Rates (continued)

I. Network Access Area Designations - Youngstown LATA (NPA 330)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
227	Rogers	D	629	Youngstown	D
270	Youngstown	D	652	Niles	D
332	Salem	D	679	Salineville	D
337	Salem	D	702	Canfield	D
385	East Liverpool	D	707	Youngstown	D
386	East Liverpool	D	726	Youngstown	D
424	Lisbon	D	729	Youngstown	D
426	East Palestine	D	740	Youngstown	C
427	Leetonia	D	742	Youngstown	C
448	Sharon	D	743	Youngstown	C
457	New Waterford	D	744	Youngstown	C
480	Youngstown	C	746	Youngstown	C
482	Columbiana	D	747	Youngstown	C
505	Girard	D	750	Youngstown	C
530	Girard	D	755	Youngstown	C
532	Wellsville	D	757	Youngstown	D
533	Canfield	D	758	Youngstown	D
534	Hubbard	D	759	Youngstown	D
536	Lowellville	D	782	Youngstown	C
538	North Jackson	D	783	Youngstown	C
539	Girard	D	788	Youngstown	C
542	North Lima	D	792	Youngstown	D
544	Niles	D	793	Youngstown	D
545	Girard	D	797	Youngstown	D
549	North Lima	D	799	Youngstown	D
568	Hubbard	D	965	Youngstown	D

(AT)

Issue Date: September 12, 2008

Effective Date: October 12, 2008

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

4. SERVICES

4.1 Exchange Access Lines

4.1.1 Main Service

A. Business (1)(2) (3)

(AT)

Description

Rate Group A

Flat Rate 1-Party

Max.  
\$60.00

B. Facilities Charges in Section 4.2.18 will apply.

(AT)

For application in this tariff, such regulations, rates and charges shall be interpreted to apply on a "per request, per line" basis.

Footnotes

- (1) The rates for main service do not include a telephone instrument.
- (2) The rates for main service include Touch-Tone and Series Completion Hunting.
- (3) Effective December 31, 2009, this product is grandfathered and no longer available.

(AT)

Issue Date: December 30, 2009

Effective Date: December 31, 2009

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 09-1992-TP-TRF

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

C. Service and Equipment Charges

1. Service Charges (RT)

	<u>Maximum Service Charge</u>	(RT)
1. Charge to install main service access line, per access line (1)	\$80.00	(RT)
2. Charge to change telephone number per access line (1)	30.00	(RT)
3. Charge to change or rearrange group billing on existing service, per occasion (1)	30.00	(RT)
4. Charge to change to or from Optional Extended Area Service, per access line (1)	30.00	(RT)
5. Charge to establish or rearrange hunting sequence, per access line (1)	30.00	(RT)
6. Charge to change type of signaling supervision (loop start to group start or vice-versa), per access line (1)	30.00	(RT)
7. Charge to change Directory Listing (1)	30.00	(RT)
(RT)		(RT)

(1) The charges are located in the Pricing Index in Section 5.

(CT)

Issue Date: November 7, 2007

Effective Date: November 9, 2007

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.2 Removed text due to detariffing

(RT)

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Issue Date: May 26, 2011

Effective Date: May 27, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

90-9134-TP-TRF

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

Reserved for future use

(AT)

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Issue Date: January 26, 2010

Effective Date: February 24, 2010

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 10-1081-TP-ZTA

90-9134-TP-TRF

4. SERVICES (continued)

4.2 General Exchange Services

4.2.2 Calling Features

(MT)

(MT) Moved to Section 4.2.19 below.  
See Sheet No. 47 for footnotes. (CT)

4. SERVICES (continued)

4.2 General Exchange Services (continued)

Footnotes—Business Rates & Charges—Calling Features

(RT)

- (1) This rate is inclusive of the Cancel Call Waiting option where available.
- (2) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Any calling party may prevent the delivery of their calling name and/or number to the called party by dialing an access code (\*67 on their Touch Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.

If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID customer will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customers that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer-Owned Pay Telephone Service.

(RT)

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies.

Line blocking customers can unblock their calling name and/or number information on a per call basis, at no charge, by dialing an access code (\*82 on their Touch Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.

Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

- (3) One Call Forwarding feature is applicable per line arranged.
- (4) One Simultaneous Call Forwarding feature and one Call Forwarding feature are applicable per line (non-hunting) used to establish connection.

(RT)

Issue Date: November 7, 2007

Effective Date: November 9, 2007

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.2 General Exchange Services (continued)

(AT)

4.2.3 A. Birch Basic Business Line (1)

Birch Basic Business Line is available within the Exchange Area as defined in Section 3 of this Tariff. The rates are located in Section 5 of this tariff.

	<u>Monthly Rate</u>	
	<u>Rate</u>	<u>Non-Recurring</u>
	<u>Group A</u>	<u>Installation Charge(1)</u>
	<u>Max.</u>	<u>Max.</u>
One Flat Rate 1-Party Line	\$60.00	\$80.00

B. Facilities Charges in Section 4.2.18 apply.

(AT)

(1) Effective December 31, 2009, this service is grandfathered and no longer available.

(AT)

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.4 Birch Basic Business Line - Feature List

Any of the following calling features may be added to the Birch Basic Business Line. The following rates apply only when these calling features are added to the Birch Basic Business Line. To add calling features to any other service, please refer to Section 4.3 for applicable rates.

Birch Basic Feature List

- Speed Calling 30 (RT)
- Call Forwarding (RT)
- Call Forwarding -- Busy/Alternate Answer (RT)
- Selective Call Forwarding (RT)
- Remote Access to Call Forwarding (CT)(RT)
- Three-Way Calling (RT)
- Call Waiting/Cancel Call Waiting (RT)
- Call Wait (RT)
- Automatic Callback (CT)(RT)
- Repeat Dialing (RT)
- Call Blocker (CT)(RT)
- Call Wait and See (RT)
- Multi-Directory Numbers (CT)(RT)
- 1st Dependent DN
- 2nd Dependent DN

Issue Date: November 7, 2007

Effective Date: November 9, 2007

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.2 General Exchange Services (continued)

(RT)

4.2.5 (RT)

(RT)

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Issue Date: November 7, 2007

Effective Date: November 9, 2007

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.2 General Exchange Services (continued)

(RT)

4.2.6 (RT)

(RT)

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Issue Date: November 7, 2007

Effective Date: November 9, 2007

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.7 (RT)

(RT)

(RT)

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Issue Date: November 7, 2007

Effective Date: November 9, 2007

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.8 (RT)

(RT)

(RT)

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Issue Date: November 7, 2007

Effective Date: November 9, 2007

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.9 (RT)

(RT)

(RT)

Issue Date: November 7, 2007

Effective Date: November 9, 2007

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.10 Removed (RT)

(RT)

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Issue Date: May 26, 2011

Effective Date: May 27, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

90-9134-TP-TRF

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.10 Removed Text - Business First Bundle

(RT)

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Issue Date: May 26, 2011

Effective Date: May 27, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

90-9134-TP-TRF

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.10 Removed Text - Business First Bundle

(RT)

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Issue Date: May 26, 2011

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

90-9134-TP-TRF

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.11 BirchNet Value Line

A. BirchNet Value Line is equipped with:

Basic Business or Residential Line (1) (2)

(AT)

B. Charges

1. Monthly Recurring Charges are located in Section 4.2.14.
2. Non- Recurring Charges are located in Section 4.2.14.
3. Birch Long Distance Rates for BirchNet Value Line: (3)

Birch Long Distance

Rate per minute

No Contract Long Distance Minutes

\$.075

(RT)

(AT)

- i. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas, American Samoa). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.
- ii. Toll Free service is available with this product see "Toll Free Service" in a later section for rates.

C. Removed text due to detariffing .....

(RT)

4. SERVICES (continued)

(AT)

4.2 General Exchange Services (continued)

4.2.12 Local Service Rates\*, cont.

A. Schedule of Monthly Rates – Network Access Lines, cont.

<u>Description</u>	<u>Access Area</u>	<u>Network Access Line</u>	<u>Central Office Termination</u>	<u>Total Monthly Rate</u>
<b>Residence</b>				
- Individual	A	Future Use	-	-
Without	B	\$4.40	\$2.30	\$6.70
Touch-Tone	C	4.40	2.30	6.70
	D	4.40	2.30	6.70
- PBX Trunk	A	Future Use	-	-
Without	B	\$15.95	\$6.00	\$21.95
Touch-Tone	C	17.70	6.00	23.70
	D	17.70	6.00	23.70

4.2.13 Measured Rate Services\*

A. Local Message Charge Schedule

<u>Rate Mileage</u>	<u>Initial Minute or Fraction Thereof</u>	<u>Additional Minute or Fraction Thereof</u>
0 - 10	\$.0353	\$.0088
11 - 22	.0397	.0132
23 and over	.0442	.0177

\*These products have been added in readiness for the planned transfer of Navigator lines to Birch Telecom, and are not available to other existing or new Birch Telecom customers.

(AT)

Issue Date: September 12, 2008

Effective Date: October 12, 2008

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

4. SERVICES (continued)

(AT)

4.2 General Exchange Services (continued)

4.2.14 Local Calling Plus\*

A. Local Calling Plus Charge Schedule

<u>Rate Mileage</u>	<u>Initial Minute or Fraction Thereof</u>	<u>Additional Minute or Fraction Thereof</u>
0 - 10	\$.0390	\$.01
11 - 22	.0430	.015
23 and over	.0490	.02

(AT)

\*These products have been added in readiness for the planned transfer of Navigator lines to Birch Telecom, and are not available to other existing or new Birch Telecom customers.

(AT)

(AT)

Issue Date: September 12, 2008

Effective Date: October 12, 2008

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.11 BirchNet Value Line (continued)

D. Removed due to detariffing. No features are available for the BLES. (RT)

E. Text removed due to detariffing. Footnotes do not apply to BLES. (RT)

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Issue Date: May 26, 2011

Effective Date: May 27, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

90-9134-TP-TRF

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.11 BirchNet Value Line (continued)

E. Footnotes for BirchNet Value Line (continued)

- (7) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

*Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.*

- (8) This product is no longer available for new sales.

(AT)

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.12 .....

(RT)

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Issue Date: May 26, 2011

Effective Date: May 27, 2011

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Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

90-9134-TP-TRF

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.12 .....

(RT)

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Issue Date: May 26, 2011

Effective Date: May 27, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

90-9134-TP-TRF

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.12 .....

(RT)

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Issue Date: May 26, 2011

Effective Date: May 27, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

90-9134-TP-TRF

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.13 .....

(RT)

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Issue Date: May 26, 2011

Effective Date: May 27, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

90-9134-TP-TRF

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.13 .....

(RT)

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Issue Date: May 26, 2011

Effective Date: May 27, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

90-9134-TP-TRF

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.13 .....

(RT)

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Issue Date: May 26, 2011

Effective Date: May 27, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
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4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.14 Pricing – BirchNet Value Line BLES.....

(RT)

A. Monthly Recurring Charges

CLLI	BirchNet Value Line BLES	(RT)
ABRDOH79	\$41.95	↓
AKRNOH25	\$41.95	↓
AKRNOH72	\$41.95	↓
AKRNOH78	\$41.95	↓
AKRNOH86	\$41.95	↓
ALNCOH82	\$41.95	↓
ARABOH64	\$41.95	↓
ATWROH94	\$41.95	↓
BCVLOH52	\$41.95	↓
BCWDOH46	\$41.95	↓
BDFROH23	\$41.95	↓
BDMNOH75	\$41.95	↓
BEREOH23	\$41.95	↓
BEVLOH92	\$41.95	↓
BKPKOH26	\$41.95	↓
BKPKOH97	\$41.95	↓
BLBKOH84	\$41.95	↓
BLFSOH76	\$41.95	↓
BLLROH67	\$41.95	↓
BLNGOH35	\$41.95	↓
BLPROH42	\$41.95	↓
BMBGOH43	\$41.95	↓
BRFDOH44	\$41.95	↓
BRTNOH74	\$41.95	↓
BRTNOH82	\$41.95	↓
BRTOOH83	\$41.95	↓
BRVIOH42	\$41.95	↓
BTHSOH48	\$41.95	↓
BWRVOH45	\$41.95	↓
CATNOH45	\$41.95	↓
CDVLOH76	\$41.95	↓
CHFLOH24	\$41.95	(RT)

Issue Date: May 26, 2011

Effective Date: May 27, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

90-9134-TP-TRF

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.14 Pricing – BirchNet Value Line BLES (continued)

(RT)

A. Monthly Recurring Charges (continued)

CLLI	BirchNet Value Line BLES	(RT)
CHSGOH36	\$41.95	↓
CLBNOH48	\$41.95	↓
CLEVOH25	\$41.95	↓
CLEVOH42	\$41.95	↓
CLEVOH43	\$41.95	↓
CLEVOH45	\$41.95	↓
CLEVOH53	\$41.95	↓
CLEVOH62	\$41.95	↓
CLEVOH63	\$41.95	↓
CLEVOH64	\$41.95	↓
CLEVOH74	\$41.95	↓
CLHGOH32	\$41.95	↓
CLMBOH11	\$41.95	↓
CLMBOH23	\$41.95	↓
CLMBOH25	\$41.95	↓
CLMBOH26	\$41.95	↓
CLMBOH27	\$41.95	↓
CLMBOH29	\$41.95	↓
CLMBOH44	\$41.95	↓
CLMBOH47	\$41.95	↓
CLMBOH86	\$41.95	↓
CNFDOH02	\$41.95	↓
CNFLOH01	\$41.95	↓
CNSVOH82	\$41.95	↓
CNTMOH43	\$41.95	↓
CNTNOH45	\$41.95	↓
CNWIOH83	\$41.95	↓
CRBGOH85	\$41.95	↓
CRNGOH34	\$41.95	↓
CRRLOH75	\$41.95	↓
CSTLOH68	\$41.95	↓
CSTNOH62	\$41.95	(RT)

Issue Date: May 26, 2011

Effective Date: May 27, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
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In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

90-9134-TP-TRF

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.14 Pricing – BirchNet Value Line BLES (continued)

(RT)

A. Monthly Recurring Charges (continued)

CLLI	BirchNet Value Line BLES	(RT)
CVTPOH02	\$41.95	↓
CYFLOH92	\$41.95	↓
DANHOH28	\$41.95	↓
DBLNOH89	\$41.95	↓
DFFYOH48	\$41.95	↓
DLTNOH82	\$41.95	↓
DNFLOH67	\$41.95	↓
DNVLOH88	\$41.95	↓
DRSDOH75	\$41.95	↓
DYTNOH22	\$41.95	↓
DYTNOH23	\$41.95	↓
DYTNOH25	\$41.95	↓
DYTNOH26	\$41.95	↓
DYTNOH27	\$41.95	↓
DYTNOH29	\$41.95	↓
DYTNOH89	\$41.95	↓
ECLDOH73	\$41.95	↓
ECLVOHEA	\$41.95	↓
ECTNOH48	\$41.95	↓
ELVROH38	\$41.95	↓
ENONOH86	\$41.95	↓
EPLSOH42	\$41.95	↓
FKLNOH01	\$41.95	↓
FLHMOH84	\$41.95	↓
FLTCOH99	\$41.95	↓
FNDYOH42	\$41.95	↓
FRBNOH87	\$41.95	↓
FRMTOH33	\$41.95	↓
FSTAOH43	\$41.95	↓
FVPWOH88	\$41.95	↓
GLFROH65	\$41.95	↓
GLPLOH44	\$41.95	(RT)

Issue Date: May 26, 2011

Effective Date: May 27, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

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4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.14 Pricing – BirchNet Value Line BLES (continued)

(RT)

A. Monthly Recurring Charges (continued)

CLLI	BirchNet Value Line BLES	(RT)
GNBGOH89	\$41.95	↓
GNDNOH25	\$41.95	↓
GVCYOH87	\$41.95	↓
GYVLOH93	\$41.95	↓
HBRDOH02	\$41.95	↓
HLBOOH39	\$41.95	↓
HLLDOH11	\$41.95	↓
HLRDOH87	\$41.95	↓
HRBGOH87	\$41.95	↓
HTVLOH02	\$41.95	↓
INDPOH52	\$41.95	↓
IRTNOH53	\$41.95	↓
JFVLOH42	\$41.95	↓
JMTWOH67	\$41.95	↓
KENTOH67	\$41.95	↓
KRLDOH25	\$41.95	↓
LCKBOH49	\$41.95	↓
LKWDOH52	\$41.95	↓
LLVLOH53	\$41.95	↓
LNC SOH65	\$41.95	↓
LND SOH66	\$41.95	↓
LONDOH85	\$41.95	↓
LRTPOH75	\$41.95	↓
LSBNOH42	\$41.95	↓
LSVLOH87	\$41.95	↓
LTNAOH02	\$41.95	↓
LWVLOH56	\$41.95	↓
LYTPOH25	\$41.95	↓
MAUMOH11	\$41.95	↓
MCVLOH25	\$41.95	↓
MDTWOH42	\$41.95	↓
MDVLOH94	\$41.95	(RT)

Issue Date: May 26, 2011

Effective Date: May 27, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
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90-9134-TP-TRF

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.14 Pricing – BirchNet Value Line BLES, (continued)

(RT)

A. Monthly Recurring Charges (continued)

CLLI	BirchNet Value Line BLES	(RT)
MEWYOH84	\$41.95	↓
MGDROH62	\$41.95	↓
MGNLOH86	\$41.95	↓
MMBGOH86	\$41.95	↓
MNC SOH88	\$41.95	↓
MNJTOH53	\$41.95	↓
MNTROH25	\$41.95	↓
MNTUOH27	\$41.95	↓
MONROH53	\$41.95	↓
MOTLOH25	\$41.95	↓
MPHGOH66	\$41.95	↓
MRBOOH93	\$41.95	↓
MRFYOH63	\$41.95	↓
MRSOH46	\$41.95	↓
MRTTOH37	\$41.95	↓
MSLNOH02	\$41.95	↓
MYCYOH76	\$41.95	↓
MYHGOH44	\$41.95	↓
NCTNOH49	\$41.95	↓
NHHNOH96	\$41.95	↓
NHLDOH49	\$41.95	↓
NILSOH65	\$41.95	↓
NINDOH48	\$41.95	↓
NJSNOH53	\$41.95	↓
NLIMOH54	\$41.95	↓
NLVLOH75	\$41.95	↓
NOLMOH77	\$41.95	↓
NRTNOH23	\$41.95	↓
NRWCOH87	\$41.95	↓
NVRROH87	\$41.95	↓
NWALOH85	\$41.95	↓
NWCMOH49	\$41.95	(RT)

Issue Date: May 26, 2011

Effective Date: May 27, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

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4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.14 Pricing – BirchNet Value Line BLES, (continued)

(RT)

A. Monthly Recurring Charges (continued)

CLLI	BirchNet Value Line BLES	(RT)
NWCROH84	\$41.95	↓
NWLXOH34	\$41.95	↓
NWMLOH54	\$41.95	↓
NWMTOH86	\$41.95	↓
NWPTOH47	\$41.95	↓
NWRGOH59	\$41.95	↓
NWRMOH66	\$41.95	↓
NWWTOH45	\$41.95	↓
OLFLOH23	\$41.95	↓
ORGNOH69	\$41.95	↓
PARMOH88	\$41.95	↓
PATROH37	\$41.95	↓
PIQUOH77	\$41.95	↓
PNVLOH35	\$41.95	↓
POLDOH75	\$41.95	↓
PRBGOH14	\$41.95	↓
PRBGOH66	\$41.95	↓
PRHGOH47	\$41.95	↓
PTCHOH26	\$41.95	↓
RGRSOH22	\$41.95	↓
RIGROH24	\$41.95	↓
RKRVOH33	\$41.95	↓
RNBOOH36	\$41.95	↓
RPLYOH39	\$41.95	↓
RSVLOH69	\$41.95	↓
RTTWOH32	\$41.95	↓
RUVLOH53	\$41.95	↓
RVNNOH02	\$41.95	↓
SALMOH33	\$41.95	↓
SAVLOH67	\$41.95	↓
SBNGOH93	\$41.95	↓
SBVIOH26	\$41.95	(RT)

Issue Date: May 26, 2011

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
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4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.14 Pricing – BirchNet Value Line BLES (continued)

(RT)

A. Monthly Recurring Charges (continued)

CLLI	BirchNet Value Line BLES	(RT)
SBVIOH28	\$41.95	↓
SCLDOH72	\$41.95	↓
SCTNOH46	\$41.95	↓
SCVIOH69	\$41.95	↓
SDLIOH87	\$41.95	↓
SECLOH38	\$41.95	↓
SGGVOH74	\$41.95	↓
SGTROH92	\$41.95	↓
SGVLOH23	\$41.95	↓
SHHGOH92	\$41.95	↓
SHWNOH39	\$41.95	↓
SMRTOH74	\$41.95	↓
SNDSOH62	\$41.95	↓
SOLNOH24	\$41.95	↓
SPFDOH32	\$41.95	↓
SPFDOH39	\$41.95	↓
SPNTOH37	\$41.95	↓
SPVYOH86	\$41.95	↓
SSLNOH88	\$41.95	↓
STBOOH62	\$41.95	↓
STOWOH68	\$41.95	↓
STRTOH75	\$41.95	↓
SVINOH56	\$41.95	↓
TFFNOH44	\$41.95	↓
THVLOH24	\$41.95	↓
TLMDOH63	\$41.95	↓
TOLDOH21	\$41.95	↓
TOLDOH38	\$41.95	↓
TOLDOH40	\$41.95	↓
TOLDOH47	\$41.95	↓
TOLDOH53	\$41.95	↓
TOLDOH72	\$41.95	(RT)

Issue Date: May 26, 2011

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
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4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.14 Pricing – BirchNet Value Line, (continued)

B. Non-Recurring Charges

Nonrecurring charges apply to each line installed for the Customer. Nonrecurring charges are in addition to applicable service order charges contained in Section 4.1.1 of this tariff. All such charges will appear on the next bill following installation of the service.

A separate nonrecurring per line charge will apply where the Customer currently has service from the Incumbent LEC and requests an "As-Is" changeover of all current service(s) and features from the Incumbent LEC to the Company without any changes in such service or features. This Change Over Charge applies in lieu of the nonrecurring charges listed in the table below.

1. Nonrecurring charges for installation of Business lines are:

First Line (incl. first jack w/wiring)	\$130.00
Each Additional Line (incl. jack w/wiring) <sup>1</sup>	\$ 65.00
Additional Jack w/wiring at time of install	\$ 65.00
Line Installation w/ no jack or wiring	\$ 65.00

2. Service Order Charges

Service Order Charges apply for changes in service and for additions to service. Service Order Charges are in addition to all other applicable nonrecurring charges identified in this tariff.

Charge	Price
Feature Add or Change	\$10.00 per Order
Basic Service Change	\$10.00 per Order
Establishing or Re-arranging Hunting	\$10.00 per Order
Directory Listing Change	\$10.00 per Order
Invoice Change	\$25.00 per Order
Transfer of Service	\$25.00 per Order
TN Change	\$25.00 per Order
Line Signaling Change	\$25.00 per Order
Vanity Number Search	\$25.00 per Order
Establishing Dual Service	\$25.00 per Order
Expedite Service Charge (LWC/UNE)	\$50.00 per Order

(RT)  
(RT)

<sup>1</sup> Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

Issue Date: May 26, 2011

Effective Date: May 27, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

90-9134-TP-TRF

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.14 Pricing – BirchNet Value Line, (continued)

B. Non-Recurring Charges (continued)

3. Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities. The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service, therefore, vary by time per Customer request.

Duration of time, per technician

Premise Work Charge	\$165.00
Initial Hour (time & materials)	\$165.00
Trouble Determination (per request)	\$100.00
No Trouble Found	\$100.00
Each Additional 15 minute increment	\$ 30.00
Initial Jack & Wiring (existing customer)	\$165.00
Each Additional Jack & Wiring (existing customer)	\$ 65.00

(AT

Issue Date: May 26, 2011

Effective Date: May 27, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

90-9134-TP-TRF

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.15 Reserved for future use (AT)

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Issue Date: January 26, 2010

Effective Date: February 24, 2010

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 10-1081-TP-ZTA

90-9134-TP-TRF

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.16 Reserved for future use (AT)

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Issue Date: January 26, 2010

Effective Date: February 24, 2010

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 10-1081-TP-ZTA

90-9134-TP-TRF

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.16 Reserved for future use (AT)

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.16 Reserved for future use (AT)

4. SERVICES (continued)

4.2.17 NOW Communications Prepaid Services

A. NOW Value Line

1. NOW Value Line is equipped with:

Basic Residential Line

2. Monthly Recurring Charges:

	<u>Current Rate</u>
Per Line	\$37.95

3. Rules & Regulations:

- Miscellaneous Service Charges will apply – see Section 4.2.18 of this tariff.
- Long Distance is unavailable with this product. All Long Distance will be blocked upon setup of this service.
- Features can be purchased at “a la carte” rates – see Section 4.2.19 of this tariff. Features cannot be added/deleted during the prepaid month. Feature changes can only be submitted upon payment of the next prepaid month.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to NOW Value Line. There is a maximum of 20 extensions per voicemail box.
- Inside Wire Maintenance can be added with this product, but only at time of install.
- There is no pro-ration or de-ration with prepay product, features and services.
- Once payment is made, it will not be refunded if disconnected before the end of the month paid.
- A Lifeline discount is available to Prepaid customers that qualify.

(AT)

Issue Date: May 26, 2011

Effective Date: May 27, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

90-9134-TP-TRF

4. SERVICES (continued)

4.2.17 NOW Communications Prepaid Services (continued)

B.

(RT)

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Issue Date: May 26, 2011

Effective Date: May 27, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

90-9134-TP-TRF

4. SERVICES (continued)

4.2.17 NOW Communications Prepaid Services (continued)

B.

(RT)

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Issue Date: May 26, 2011

Effective Date: May 27, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

90-9134-TP-TRF

4. SERVICES (continued)

(AT)

4.2.17 NOW Communications Prepaid Services (continued)

C. NOW Essentials

1. NOW Essentials is equipped with:

Basic Residential Line  
Unlimited Features  
2,000 Free Minutes of Inter-LATA Long Distance

2. Monthly Recurring Charges:

	<u>Current Rate</u>
Per Line	\$74.95

3. Rules & Regulations:

- Miscellaneous Service Charges will apply – see Section 4.2.18 of this tariff.
- Customer will be given 2,000 free minutes of Long Distance with this service. The free minutes include Intra-LATA, Intra-State and Inter-State toll. Customer cannot exceed the 2,000 minutes. Long Distance will be unavailable after the allotted 2,000 minute block, until the service is renewed the following month.
- Declining free features does not reduce the package rate.
- Features cannot be added/deleted during the prepaid month. Feature changes can only be submitted upon payment of the next prepaid month.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to NOW Essentials. There is a maximum of 20 extensions per voicemail box.
- Inside Wire Maintenance can be added with this product, but only at time of install.
- There is no pro-ration or de-ration with prepay product, features and services.
- Once payment is made, it will not be refunded if disconnected before the end of the month paid.

D. 300 Prepaid Minutes LD

Available only to prepaid residential customers with the Now Basic service, this package provides 300 total minutes of Intra-Lata, Intra-State and Inter-State long distance for a monthly recurring charge. The LD will not exceed 300 minutes per month, and will be reset upon payment by the customer.

	<u>Current Rate</u>
Per Line	\$8.00

(AT)

4. SERVICES (continued)

4.2.18

(RT)

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Issue Date: May 26, 2011

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

90-9134-TP-TRF

4. SERVICES (continued)

4.2.19

(RT)

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Issue Date: May 26, 2011

Effective Date: May 27, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

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4. SERVICES (continued)

4.2.20

(RT)

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Issue Date: May 26, 2011

Effective Date: May 27, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

90-9134-TP-TRF

4. SERVICES (continued)

4.2.21

(RT)

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Issue Date: May 26, 2011

Effective Date: May 27, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

90-9134-TP-TRF

4. SERVICES (continued)

4.3 Toll Services (1)

(RT)

(1) Toll Services no longer offered via tariff after July 1, 2008. See [www.birch.com](http://www.birch.com) for product terms.

(AT)

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Issue Date: July 1, 2008

Effective Date: July 1, 2008

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 08-819-TP-ATA, issued June 30, 2008

90-9134-TP-TRF

4. SERVICES (continued)

4.4 Directory Services

4.4.1 Directory Listings

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Nonpublished or Nonlisted Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month. The Company will provide each Customer with a copy of a single comprehensive printed directory, on an annual basis, free of charge.

In the absence of gross negligence or willful misconduct, no liability for damage arising from publishing a non-published or non-listed telephone number in the directory or disclosing said number to any person shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listing or non-published listing.

The Nonrecurring Charge is applicable only when the request for service is subsequent to the initial installation of the exchange access line or Birch line.

(RT)

A. Primary Listings

One listing, termed the Primary Listing, is provided without charge. One copy of the telephone directory for the service area in which Customer is a subscriber will be delivered to Customer within 10 days after service is installed.

1. Dual Name Listings

2. Access Service customers who order primary directory listings will be charged the business rate as appropriate. Other types of directory listings will be provided upon request at the rates specified.

(RT)

B. Regular Extra Listings

Issue Date: November 7, 2007

Effective Date: November 9, 2007

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.4 Directory Services (continued)

4.4.1 Directory Listings (continued)

C. Special Types of Extra Listings

1. Alternate Listings

2. Extra Lines

The regular extra listing rate applicable in the exchange in which the listing appears applies to each extra line listing.

3. Foreign Listings

The regular extra listing rate applicable in the exchange in which the listing appears applies to each Foreign Listing.

D. Nonpublished Exchange Service

	<u>Monthly Rate</u>	<u>Non-Recurring Service Charge</u>	
	Max.	Max.	(RT)
(RT) Business Nonpublished Exchange Service, each nonpublished telephone number	\$5.00	\$25.00	

E. Nonlisted Service

Non-Published will not apply in the following cases:

1. Foreign exchange service, where the customer is also furnished local exchange service.
2. Additional local exchange service furnished to the same customer in the same exchange as long as customer has local exchange service of the same classification listed in the directory in the same exchange.
3. When a customer who has a service which involves data terminals where there is not voice use contemplated.
4. Personalized ring.

Issue Date: November 7, 2007

Effective Date: November 9, 2007

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.4 Directory Services (continued)

4.4.2 Directory Assistance Service

(RT)

1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each call is located in Section 5 of this tariff.

(CT)

2. Where the customer places a call to the Directory Assistance attendant via an operator, the charge for each call is located in Section 5 of this tariff. Directory Assistance Service Charges are billed to a third number; or a special billing arrangement is used, the charge for each call is located in Section 5 of this tariff.

(RT)

(CR)

4.4.3 Directory Assistance Call Completion

Directory Assistance Call Completion

(RT)

Fully-Automated DACC

- Sent-Paid Non-Coin
- Collect
- Bill to Third Number

Semi-Automated DACC

- Sent-Paid
- Collect
- Bill to Third Number

Person-to-Person

(RT)

Issue Date: November 7, 2007

Effective Date: November 9, 2007

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.4 Directory Services (continued)

4.4.4 Reserved for future use

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Issue Date: June 27, 2007

Effective Date: July 27, 2007

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

4. SERVICES (continued)

4.5 Miscellaneous Services

4.5.1 Reserved for future use

4.5.2 Reserved for future use

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Issue Date: November 7, 2007

Effective Date: November 9, 2007

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.5 Miscellaneous Services

4.5.3 (RT)

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Issue Date: January 26, 2010

Effective Date: February 24, 2010

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 10-1081-TP-ZTA

90-9134-TP-TRF

4. SERVICES (continued)

4.5 Miscellaneous Services (continued)

(RT)

4.5.4 (RT)

4.5.5 Restoration of Suspended Service

- A. The following Service and Equipment Charge will apply for restoring service after its temporary suspension by the Company, as covered in the Rules and Regulations of this Tariff. Charges for restoration of service will be billed in arrears after restoration.

Business Max (RT)

(RT)

Service and Equipment Charge

\$40.00

(RT)

The customer will be required to pay all charges past due, prior to the Company restoring service to the Customer.

Issue Date: November 7, 2007

Effective Date: November 9, 2007

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.5 Miscellaneous Services (continued)

(RT)

4.5.6 (RT)

(RT)

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Issue Date: November 7, 2007

Effective Date: November 9, 2007

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.5 Miscellaneous Services (continued)

(RT)

4.5.6 (RT)

(RT)

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Issue Date: November 7, 2007

Effective Date: November 9, 2007

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

4. SERVICES (continued)

4.5 Miscellaneous Services (continued)

4.5.6 Intercept Referral Service (continued)

A. Rates and Charges (continued)

1. The charges shown are nonrecurring. No other charges apply except for those charges listed in this section. (continued)

If the period of service requested by the customer is:

Up to		91 - 180		181 - 365	
90 Days		Days		Days	
Min.	Max.	Min.	Max.	Min.	Max.

Service

(b) DID (continued)

III. Multiple Intercept Referral Service  
(continued)

(iii) Name Intercept Referral Service

(1) Each number referred individually  
(per telephone number)

\$30.00 110.00 \$100.00 175.00 \$150.00 260.00

(2) Block of sequential numbers  
referred to one message (per block)

300.00 700.00 800.00 1,200.00 1,300.00 1,750.00

Issue Date: June 9, 2000

Effective Date: August 8, 2000

David E. Scott, President  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 00-1042-TP-ACE, issued June 9, 2000

4. SERVICES (continued)

4.5 Miscellaneous Services (continued)

4.5.7 Reserved for future use

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Issue Date: August 6, 2007

Effective Date: August 8, 2007

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

4. SERVICES (continued)

4.5 Miscellaneous Services (continued)

4.5.7 Reserved for future use

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Issue Date: August 6, 2007

Effective Date: August 8, 2007

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

4. SERVICES (continued)

4.5 Miscellaneous Services (continued)

4.5.7 Reserved for future use

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Issue Date: August 6, 2007

Effective Date: August 8, 2007

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-738-TP-ATA, issued June 25, 2007

4. SERVICES (continued)

4.6 Switched Access Services

The Company concurs with the description of and rates for Switched Access Services contained in Ameritech Ohio's Ohio Access Services Tariff approved and on file with the Commission.

4.7 Promotions

From time to time, the Company may engage in promotional offerings or trials designed to attract new Customers, to stimulate usage, to test potential new services, and/or to increase existing Customer awareness of the Company's services. In connection with those promotional offerings or trials, the Company may offer special rate incentives and waive in full or in part Installation/Move Charges and service and equipment charges. These offerings may be limited to certain services, dates, times of day and/or locations determined by the Company. The service(s) offered, terms and conditions of the promotion(s), location(s) and dates of the promotional period for all promotions will be identified in the Company's Price List and will be filed in the Company's TRF Docket at the Commission. Promotions that involve the waiver of any charges other than non-recurring charges will be limited to ninety (90) calendar days, on a per-customer basis.

Issue Date: June 9, 2000

Effective Date: August 8, 2000

David E. Scott, President  
Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 00-1042-TP-ACE, issued June 9, 2000

5. PRICE LIST

5.1 Exchange Access Lines

5.1.1 Main Service

A. Reserved for future use

B. (RT)

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Issue Date: November 7, 2007

Effective Date: November 9, 2007

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

5. PRICE LIST (continued)

5.1 Exchange Access Lines (continued)

5.1.1 Main Service (continued)

C. Service and Equipment Charges (RT)

(RT)

1. Service Charges

1. Charge to install main service access line, per access line (1)	\$50.00
2. Charge to change telephone number per access line	10.00
3. Charge to change or rearrange group billing on existing service, per occasion	10.00
4. Charge to change to or from Optional Extended Area Service, per access line	10.00
5. Charge to establish or rearrange hunting sequence, per access line	10.00
6. Charge to change type of signaling supervision (loop start to group start or vice-versa), per access line	10.00
7. Charge to change Directory Listing	10.00

- (RT)

(RT)

- (1) In addition, apply a nonrecurring charge of \$6.00 when a customer has not subscribed to Touch-tone Service previously from the Company.

Issue Date: November 7, 2007

Effective Date: November 9, 2007

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

5. PRICE LIST (continued)

5.1 Exchange Access Lines (continued)

5.1.2

(RT)

5.1.3



(RT)

5. PRICE LIST (continued)

5.1 Exchange Access Lines (continued)

5.1.4

(RT)



(RT)

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Issue Date: May 26, 2011

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

90-9134-TP-TRF

5. PRICE LIST (continued)

5.2 General Exchange Services

5.2.2

(RT)



(RT)

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Issue Date: May 26, 2011

Effective Date: May 27, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

90-9134-TP-TRF

5. PRICE LIST (continued)

5.2 General Exchange Services (continued)

Footnotes-

(RT)



(RT)

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Issue Date: May 26, 2011

Effective Date: May 27, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

90-9134-TP-TRF

5. PRICE LIST (continued)

5.2 General Exchange Services (continued)

5.2.3 A. Birch Basic Business Line

(RT)

Birch Basic Business Line is available within the Exchange Area as defined in Section 3 of this Tariff.

(RT)

	<u>Monthly Rate</u>	
	Rate	Installation
	<u>Group A</u>	<u>Charge(1)</u>
One Flat Rate 1-Party Line	\$34.00	\$50.00

(RT)

(RT)

B. (RT)

(RT)

- (1) Installation charges on account will be waived when service is converted from Customer's current local exchange carrier to Birch and for new Birch lines added at that time. The charge will apply for new Birch lines added on a date after service is converted, for new Birch lines ordered without converting existing local exchange carrier service, and for new service.
- (2) The rates for this service do not include a telephone instrument.
- (3) This service offering is subject to the availability of necessary facilities.

Issue Date: November 7, 2007

Effective Date: November 9, 2007

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

5. PRICE LIST (continued)

5.2 General Exchange Services (continued)

5.2.4 Reserved for future use..... (RT)

5. PRICE LIST (continued)

5.2 General Exchange Services (continued)

(RT)

5.2.5 (RT)

(RT)

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Issue Date: November 7, 2007

Effective Date: November 9, 2007

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

5. PRICE LIST (continued)

5.2 General Exchange Services (continued)

5.2.6 (RT)

(RT)

(RT)

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Issue Date: November 7, 2007

Effective Date: November 9, 2007

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

5. PRICE LIST (continued)

5.2 General Exchange Services (continued)

5.2.7 RT

(RT)

(RT)

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Issue Date: November 7, 2007

Effective Date: November 9, 2007

*Christopher J. Bunce, Vice President Legal and General Counsel*  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

5. PRICE LIST (continued)

5.2 General Exchange Services (continued)

(RT)

5.2.8 (RT)

5.2.9 (RT)

(RT)

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Issue Date: November 7, 2007

Effective Date: November 9, 2007

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

5. PRICE LIST (continued)

5.2 General Exchange Services (continued)

(RT)

5.3 Toll Services\*

(RT)

\* Toll Service no longer offered via tariff after July 1, 2008. See [www.birch.com](http://www.birch.com) for product terms.

(AT)

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Issue Date: July 1, 2008

Effective Date: July 1, 2008

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 08-819-TP-ATA, issued June 30, 2008

90-9134-TP-TRF

5. PRICE LIST (continued)

5.3 Toll Services (continued)

5.3.1

(RT)



(RT)

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Issue Date: May 26, 2011

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

90-9134-TP-TRF

5. PRICE LIST (continued)

5.4 Directory Services (continued)

5.4.1

(RT)



(RT)

5. PRICE LIST (continued)

5.4 Directory Services (continued)

(RT)



(RT)

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Issue Date: May 26, 2011

Effective Date: May 27, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

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5. PRICE LIST (continued)

5.4 Directory Services (continued)

(RT)



5.4.4 National Listing Service

(RT)

A. Service Description

National Listing Service (NLS) is a service whereby customers may request listing information for areas outside their LATA or home NPA. Requests for listings that are intraLATA or within the customers home NPA are billed under the current Directory Assistance plan as described in Section 4.6 of the Local Exchange Tariff.

Callers access NLS by dialing 1+411 or 0+411. Only calls made for listings outside the customers' local directory assistance scope as defined above will be eligible for NLS.

B. Regulations

The regulations and rates set forth below apply to all calls from customers who request assistance in determining telephone number information of national subscribers as defined in xxx. above.

The customer will be charged for each listing request made during the call. The NLS rate applies per listing request whether or not a number is provided including requests for numbers which are non-published, non-listed or not found. There are no allowances associated with NLS.

There are no exemptions from billing for requests for NLS.

Issue Date: May 26, 2011

Effective Date: May 27, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

90-9134-TP-TRF

5. PRICE LIST (continued)

5.4 Directory Services (continued)

5.4.4 National Listing Service (continued)

5.5 Miscellaneous Services

(RT)

5.5.1 Toll Restriction

(RT)

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Issue Date: May 26, 2011

Effective Date: May 27, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 11-2938-TP-ATA filed May 13, 2011

90-9134-TP-TRF

5. PRICE LIST (continued)

5.5 Miscellaneous Services

5.5.3 Paper Invoice Fee

All customers that do not receive E-bill (Electronic Invoicing) will receive a paper invoice charge of \$1.95 per invoice. This charge represents the costs for printing, postage, mail handling and management of paper invoices. You may avoid this charge by registering for E-bill online or by contacting customer service.

(AR)

(AR)

Issue Date: December 30, 2009

Effective Date: December 31, 2009

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc. dba Birch Communications  
In accordance with Case No. 09-1992-TP-TRF

5. PRICE LIST (continued)

5.5 Miscellaneous Services (continued)

5.5.4

5.5.5 Restoration of Suspended Service

- A. The following Service and Equipment Charge will apply for restoring service after its temporary suspension by the Company, as covered in the Rules and Regulations of this Tariff.

	<u>Business</u>	
Service and Equipment Charge	\$32.30	(CR)

In addition to the Service and Equipment Charge, the customer will be required to pay all charges due, including the charges for the period of denial.

5.5.6

5. PRICE LIST (continued)

5.5 Miscellaneous Services (continued)

(RT)

5.5.6 (RT)

(RT)

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Issue Date: November 7, 2007

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

5. PRICE LIST (continued)

5.5 Miscellaneous Services (continued)

(RT)

5.5.6 (RT)

(RT)

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Issue Date: November 7, 2007

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Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.  
In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007

5. PRICE LIST (continued)

5.5 Miscellaneous Services (continued)

5.5.6 (RT)

(RT)

5.6 Bad Check Charge

The Company will bill Customer a one-time charge of \$25.00 if Customer's check for payment of service is returned for insufficient or uncollected funds, closed accounts, or any other insufficiency or discrepancy necessitating return of the check at the discretion of the drawee bank or other financial institution.

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Issue Date: November 7, 2007

Effective Date: November 9, 2007

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of the Great Lakes, Inc.

In accordance with Case No. 07-1040-TP-ATW, issued September 19, 2007