

The Public Utilities Commission of Ohio  
TELECOMMUNICATIONS RETAIL SERVICE OFFERING FORM

For Non-BLES Carriers

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD  
(Effective: 01/20/2011)

Company Name CTC Communications Corp. d/b/a One Communications

Company Address 5 Wall Street, Burlington, MA 01803

Company Web Address www.onecommunications.com

Regulatory Contact Person Linda Manske Phone 616-988-7017 Fax 616-988-0466

Regulatory Contact Person's Email Address Lmanske@corp.earthlink.com

Contact Person for Annual Report Mary Whiting Phone 616-988-7028 Fax 616-988-0466

Consumer Contact Information Client Services Phone 800-962-2488 Fax \_\_\_\_\_

TRF Docket No. 90-9376-TP-TRF

**I. Company Type (Check all applicable):**

Non-BLES CLEC     IXC     Other (explain) \_\_\_\_\_

**II. Services offered (Check all applicable):**

- Toll services (intrastate)  
 Local Exchange Service (i.e., residential or business bundles)  
 Other (explain) \_\_\_\_\_

**III. Tariffed Provisions/Services (To the extent offered, check all applicable and attach tariff pages):**

- Toll Presubscription  
 Intrastate Special and Switched Access Services to Carriers (facilities-based local carriers only)\*  
 N-1-1 Service  
 Pole Attachment and Conduit Occupancy  
 Pay Telephone Access Lines  
 Inmate Operator Service  
 Telephone Relay Service

\*Access service tariffs shall be maintained separately and are subject to the Commission's carrier-to-carrier rules found in Chapter 4901:1-7, Ohio Administrative Code.

**PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE**

The Customer will incur a charge each time there is a change in the long distance carrier associated with the customer's line after the initial installation of service. If a Customer changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

Charge:           \$5.50 for manual process  
                      \$1.25 for electronic process

**TELECOMMUNICATION RELAY SERVICES (TRS)**

Customers may be assessed a charge per line per month to fund the Telecommunication Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.