
LOCAL EXCHANGE SERVICE

This tariff, Ohio Tariff No. 3, filed by Clear Rate Communications, Inc., cancels and replaces, in its entirety, the current tariff on file with the Commission, Clear Rate Communications, Inc., Ohio Tariff No. 1.

OHIO LOCAL TELECOMMUNICATIONS TARIFF AND PRICE LIST

OF

CLEAR RATE COMMUNICATIONS, INC.

This tariff and price list, filed with the Ohio Public Utilities Commission, contains the rates, terms, and conditions applicable to Local Exchange Services within the State of Ohio offered by Clear Rate Communications, Inc. This tariff is in compliance with Rule 4901:1-6, Ohio Administrative Code. Copies of this Tariff may be inspected during normal business hours at the Company's principal place of business located at:

Clear Rate Communications, Inc.
24700 Northwestern Hwy., Ste. 340
Southfield, Michigan 48075

Issued: September 16, 2011

Effective: September 16, 2011

Thane Namy, CEO
Clear Rate Communications, Inc.
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CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	
1	Original	*	26	Original	*
2	Original	*	27	Original	*
3	Original	*	28	Original	*
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* - indicates those pages included with this filing

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CONCURRING CARRIERS

None.

CONNECTING CARRIERS

None.

OTHER PARTICIPATING CARRIERS

None.

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TARIFF FORMAT

Sheet Numbering. Sheet numbers appear in the upper right hand corner of the sheets. Sheets are numbered sequentially. From time to time new sheets may be added to the tariff. When a new sheet is added between existing sheets, a decimal is added to the preceding sheet number. For example, a new sheet added between sheets 5 and 6 would be numbered 5.1.

Sheet Revision Numbers. Revision numbers also appear in the upper right corner of sheets. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th Revised Sheet No. 24 cancels the 3rd Revised Sheet No. 24.

Paragraph Numbering Sequence. There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level, as shown by the following example:

- 2
- 2.1
- 2.1.1
- 2.1.1.A
- 2.1.1.A.1
- 2.1.1.A.1.(a)
- 2.1.1.A.1.(a).I
- 2.1.1.A.1.(a).I.(i)
- 2.1.1.A.1.(a).I.(i).(1)

Check Sheets. When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross-reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current one on file with the Commission.

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LOCAL EXCHANGE SERVICE

1.0 - EXPLANATION OF TERMS AND ABBREVIATIONS

1.1 Definitions of Terms

Calls

Telephone messages completed by Members.

Central Office

A unit local exchange telephone company's system that provides service to the general public and has the necessary equipment and operating arrangements for terminating and interconnecting Member lines and trunks or trunks only. More than one (1) central office may occupy a building.

Charges

Monthly recurring and nonrecurring amounts billed to Members for services.

Commission

The Public Utilities Commission of Ohio.

Customer

Any person, firm, association, corporation, agency of the federal, state or local government, or legal entity responsible by law for payment of rates and charges and for compliance with the regulations of Clear Rate.

Customer Premises Equipment

All terminal equipment normally used on the Customer's premises. This equipment may be Customer-owned, or may be owned by Clear Rate or another supplier and leased to the Customer.

Delinquent or Delinquency

An account for which an uncontested bill or payment agreement for services has not been paid in full on or before the last day for timely payment. This term may also apply to a contested bill for which the Commission finds the Customer's complaint to be without merit.

Depositor

The Customer from whom a deposit is received.

Disconnect or Disconnection

The disabling of circuitry to prevent outgoing and/or incoming calls.

LOCAL EXCHANGE SERVICE

1.0 - EXPLANATION OF TERMS AND ABBREVIATIONS (CONT'D)

1.1 Definitions of Terms (cont'd)

Due Date

The last day for payment of a bill without unpaid amounts being considered delinquent or subject to additional collection efforts. The due date may be designated by "due by," "pay by," "if paid by," or other such language on the Customer's bill.

Exchange

A unit established for the administration of local communication services.

Exchange Service

A local communications service furnished by means of local exchange plant and facilities.

Individual Case Basis

The application of a rate, charge, or condition of the tariff as determined by individual circumstances.

Inside Station Wiring or Inside Wiring

Wiring on the premises beyond the demarcation point.

Interexchange Service

The provision of intrastate telecommunications services and facilities between local exchanges, excluding EAS.

Local Access Transportation Area or LATA

A geographic area within which Bell Operating Companies are permitted to offer interexchange service. These areas were established as a result of the break-up of the former Bell System.

LOCAL EXCHANGE SERVICE

1.0 - EXPLANATION OF TERMS AND ABBREVIATIONS (CONT'D)

1.1 Definitions of Terms (cont'd)

Local Exchange Utility or Local Utility

A telephone utility that provides local service under a tariff filed with the Commission. The utility may also provide other services and facilities.

Local Service

Telephone service furnished between points located within an area where there is no toll charge. Unless otherwise specified, local calling areas in this tariff shall be the same as the local calling areas of the incumbent carrier.

Message

A telephone call made by a Customer.

Month

For billing purposes, a month is considered to have thirty (30) days.

Rates

The usage amounts billed to customers for regulated services and/or equipment.

Suspend or Suspension

To disconnect or impair a service temporarily in order to disable either outgoing or incoming calls or both.

Timely Payment

A payment of the Customer's account made on or before the due date shown on a current bill for rates and charges or by an agreement between the Customer and Clear Rate for a series of partial payments to settle a delinquent account.

10XXX Access

A dialing method that enables a Customer to reach the long distance carrier of the Customer's choice even if the Customer is not a regular customer of that long distance carrier. For example, to reach AT&T Communications of the Midwest, Inc., the Customer dials "10288."

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LOCAL EXCHANGE SERVICE

1.0 - EXPLANATION OF TERMS AND ABBREVIATIONS (CONT'D)

1.2 Explanation of Acronyms and Trade Names

BOC = Bell Operating Company

DA = Directory Assistance

FCC = Federal Communications Commission

LATA = Local Access Transport Area

NPA = Numbering Plan Area, more commonly known as Area Code

SNI = Standard Network Interface

LOCAL EXCHANGE SERVICE

2.0 - GENERAL RULES AND REGULATIONS

2.1 Undertaking of Clear Rate

2.1.1 General

Pursuant to this tariff, Clear Rate undertakes to provide within the service area in which Clear Rate has been approved for certification the regulated local exchange services described in Section 3.0.

The furnishing of service under this tariff is subject to the availability of all the necessary facilities.

2.1.2 Limitations

- A. Service is offered subject to the availability of the necessary facilities and equipment and subject to the provisions of this tariff in compliance with limitations set forth in the Commission's rules.
- B. Clear Rate reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by Clear Rate, when necessary because of lack of facilities, or due to some other cause beyond Clear Rate's control on a non-discriminatory basis.
- C. The furnishing of service under the tariffs of Clear Rate is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Clear Rate's facilities as well as facilities the Clear Rate may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.
- D. Clear Rate reserves the right to discontinue service when the Customer is using the service in violation of the provisions of this tariff, signed contract, or the law, with notice as required by the rules of the Commission.
- E. Clear Rate does not undertake to transmit messages or information, but offers the use of its facilities, when available, for that purpose.

LOCAL EXCHANGE SERVICE

2.0 - GENERAL RULES AND REGULATIONS (CONT'D)

2.1 Undertaking of Clear Rate (cont'd)

2.1.2 Limitations (cont'd)

- F. The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the

Company deems it necessary to do so in the conduct of its business. Nothing in this provision shall be construed to be inconsistent with number portability requirements.

- G. In response to a subpoena or investigation or other demand issued or authorized by a court or government agency, the Company shall provide customer records and related information without further notice.

LOCAL EXCHANGE SERVICE

2.0 - GENERAL RULES AND REGULATIONS (CONT'D)**2.2 Use****2.2.1 Lawful Purpose**

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of the service.

2.2.2 Use of Service for Unlawful and/or Fraudulent Purposes

Clear Rate's services are provided subject to the condition that they will not be used for any unlawful and/or fraudulent purpose. Services will not be furnished if any law enforcement agency, acting within its jurisdiction, advises Clear Rate that such services are being used or are likely to be used in violation of the law and/or in a fraudulent manner. If Clear Rate receives other evidence giving reasonable cause to believe that such services are being used or are likely to be used for unlawful and/or fraudulent purposes, it may either discontinue or deny the services and/or refer the matter to the appropriate law enforcement agency in accordance with law and/or Commission rules.

2.2.3 Recording Devices

Clear Rate's services are not designed for the use of recording devices, and customers who use such devices to record two-way telephone conversations do so at their own risk.

2.2.4 Use of Service Mark

No Customer shall use any service mark or trademark of Clear Rate or refer to Clear Rate in connection with any product, equipment promotion, or publication of the Customer without the prior written consent of Clear Rate.

LOCAL EXCHANGE SERVICE

2.0 - GENERAL RULES AND REGULATIONS (CONT'D)**2.3 Liability**

Clear Rate's liability, if any, for its willful misconduct is not limited by this Tariff. With respect to any other claim or suit, by a customer, or by any others, for damages associated with installation, provision, preemption, termination, maintenance, repair or restoration of service, or any other service, Clear Rate's liability, if any, shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected. This liability shall be in addition to any amounts that may otherwise be due the customer under this Tariff or state commission regulations as an allowance for interruptions.

The services furnished by Clear Rate, in addition to the limitations set forth preceding, also are subject to the following limitations: Clear Rate shall not be liable for damage arising out of our mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of Clear Rate caused by customer provided equipment (except where a contributing cause is the malfunctioning of a Clear Rate-provided connection arrangement, in which event the liability of the Company shall not exceed an amount equal to a proportional amount of the Clear Rate billing for the period of service during which such, mistake, omission, interruption, delay, error, defect in transmission or injury occurs.) Clear Rate also shall not be liable for the acts or omissions of other companies when their facilities are used to provide service.

Except for granting credit allowances for interruptions of service as provided in the last paragraph of this section, and in accordance with 4901:1-6-12 of the Ohio Telephone Company Procedures and Standards, Clear Rate shall not be liable for any claim or loss, expense or damage, for any failure of performance due to failure or malfunction of Customer-supplied equipment, storms, fires, floods or other catastrophes, power failure, natural emergencies, insurrections, riots or wars, or any law, order, regulation, or other action of any governmental authority or agency thereof.

Clear Rate shall not be liable for, and shall be fully indemnified and held harmless by, Customers against any claim or loss, expense or damage, for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name, service mark, or proprietary or creative right, or any other injury to any person, property, or entity arising out of the material, data, or information transmitted.

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LOCAL EXCHANGE SERVICE

2.0 - GENERAL RULES AND REGULATIONS (CONT'D)**2.3 Liability (cont'd)**

No agent or employee of any other carrier shall be deemed to be an agent or employee of Clear Rate. Clear Rate's liability due to any failure of the transmission shall not exceed an amount equal to the charges provided for by the applicable tariff (for regulated services) and applicable price list, catalogue, and/or contract (for all other services) for the call. Clear Rate shall not be liable for damages arising out of the use of Clear Rate's services for the transmission of anything other than voice grade service.

Clear Rate will provide a customer's correct name and telephone number to a calling party either upon request to or interception by Clear Rate in the event there is an error or omission in the customer's directory listing. Clear Rate's liability for any errors or omissions in any directory listings is limited to the charges made for the listing itself. In the event Clear Rate omits a subscriber's listing from the white pages of the telephone directory or lists an incorrect telephone number, the company shall issue the subscriber a credit for the equivalent of not less than three months' regulated local service charges. Such credit shall not apply in cases where the subscriber has provided such listing information after the deadline for directory publication. The subscriber shall be given the option of taking the credit or pursuing other remedies. Clear Rate shall not be liable for any incidental, indirect, special or consequential damages of any kind, including loss of use, loss of business, or loss of profit, arising from errors or omissions in directory listings.

When a Customer with a non-published telephone number, as defined herein, places a call to Emergency 911 Service, Clear Rate will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this tariff, Customer acknowledges and agrees with the release of information as described above.

LIMITATION OF LIABILITY LANGUAGE

Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company would be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

Subscriber bill adjustments will be handled in accordance with 4901:1-6-12 of the Ohio Telephone Company Procedures and Standards.

LOCAL EXCHANGE SERVICE

2.0 - GENERAL RULES AND REGULATIONS (CONT'D)

2.4 Equipment

2.4.1 Inspection, Testing, and Adjustment

Clear Rate may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the requirements of this tariff are being complied with in the installation, operation, or maintenance of the Customer's equipment.

2.4.2 Interference and Hazard

The operating characteristics of Customer premises equipment or communications systems connected to Clear Rate's services must not interfere with, or impair, any of the services offered by Clear Rate. Additionally, connected Customer premises equipment must not endanger the safety of Clear Rate employees or the public, damage or interfere with the proper functioning of Clear Rate's equipment, or otherwise injure the public in its use of Clear Rate's service.

2.4.3 Maintenance and Repair

A. Customer Liability

The Customer shall be responsible for damages to Clear Rate's facilities used in the provision of regulated services caused by the negligence or willful act of the Customer or those using Clear Rate's service through the Customer. The Customer may not physically modify or intrude upon, rearrange, disconnect, remove, or attempt to repair any of Clear Rate's facilities except upon written consent of Clear Rate.

B. Leased or Owned Facilities

The Customer's obligation to Clear Rate is the same whether the facilities involved are Clear Rate's facilities or are facilities leased by Clear Rate from another party. If Clear Rate incurs expenses due to the Customer's actions that result in damage or impairment of Clear Rate's owned or leased facilities, Clear Rate will pass on to the Customer any and all expenses to repair Clear Rate's facilities or that the owner imposes on Clear Rate for leased facilities.

LOCAL EXCHANGE SERVICE

2.0 - GENERAL RULES AND REGULATIONS (CONT'D)

2.5 Application for Service

2.5.1 Information Required

When applying for service, each prospective Customer will be required to furnish Clear Rate with the following information:

- A. The name of the party who will be responsible for payment for the service provided.
- B. The address or addresses or exact location of the premises where service is to be provided and billed.
- C. Any information required to make a proper determination of appropriate creditworthiness, as set forth in 4901:1-6-12 of the Ohio Telephone Company Procedures and Standards.

2.5.2 Initiation of Service

The Company will make reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this tariff. The Service installation shall be completed within five business days after a service order is placed. Company will credit in accordance with 4901:1-6-12 of the Ohio Telephone Company Procedures and Standards for delayed install, missed install or repair appointments and commitments.

Service shall be deemed to be initiated upon the service activation date. For multilocation customers, service shall be deemed to be initiated upon service activation at the first location.

LOCAL EXCHANGE SERVICE

2.0 - GENERAL RULES AND REGULATIONS (CONT'D)**2.6 Billing****2.6.1 Monthly Billing**

Bills to Customers will be issued monthly unless Clear Rate is authorized by the Commission to bill at other than monthly intervals because of unusual circumstances. Local service charges are billed in advance. Pursuant to 4901:1-6-12 of the Ohio Telephone Company Procedures and Standards, the customer has the option to spread local exchange telephone service installation charges over a period of three months. Certain toll charges and NRCs are billed in arrears. If a Customer elects, Clear Rate may issue a billing statement to a Customer in an electronic format only. Clear Rate shall have no responsibility with respect to billings, charges, or disputes related to services used by the Customer which are not included in the services herein including, without limitation, any local, regional, and long distance services provided by a third party vendor. The Customer shall be fully responsible for the payment of any bills for such services and for the resolution of any disputes or discrepancies with the service provider.

2.6.2 Bill Contents

Subscriber bills will contain all of the Information required by 4901:1-6-12 of the Ohio Telephone Company Procedures and Standards.

LOCAL EXCHANGE SERVICE

2.0 - GENERAL RULES AND REGULATIONS (CONT'D)**2.7 Payment for Service****2.7.1 Late Payment Charge**

Clear Rate may impose a one-time late payment charge not to exceed 1.5% on any bill not paid by the due date listed on the invoice. Customers are obligated to drop off payment at a designated payment location or mail payment to the address contained on the invoice. Customers shall be responsible for all costs incurred in the collection of unpaid charges or in any other action to enforce payments and/or obligations arising under this tariff.

2.7.2 Service Connection Assistance Program**A. General**

Service Connection Assistance (SCA) is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:

- Waiver of applicable deposit requirements.
- Full or partial waiver up to \$60 of applicable service connection charges for establishing or reestablishing local exchange service (Service Connection Assistance does not apply to network wiring charges).

B. Regulations

1. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:
 - a. Home Energy Assistance Program (HEAP);
 - b. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - c. Food Stamps;
 - d. Federal Public Housing or Section 8 Assistance; or
 - e. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).

LOCAL EXCHANGE SERVICE

2.0 - GENERAL RULES AND REGULATIONS (CONT'D)

2.7 Payment for Service (cont'd)

2.7.3 Service Connection Assistance Program (cont'd)

2. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in this section above; identifying the specific program or programs from which the customer receives benefits.
3. Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
4. Service Connection Assistance is available for all grades of service.
5. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence.
6. Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other member of the household may owe money for such services previously provided at the customer's current address.
7. Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

LOCAL EXCHANGE SERVICE

2.0 - GENERAL RULES AND REGULATIONS (CONT'D)**2.7 Payment for Service (cont'd)****2.7.4 Collection**

No collection efforts other than the rendering of the bill shall be undertaken until the delinquency date.

2.7.5 Taxes and Fees

Any governmental assessments, fees, licenses, or other similar taxes or fees imposed upon Clear Rate may be charged to Customers receiving Clear Rate's service within the territorial limits of the governmental authority imposing such taxes and fees. Such taxes and fees will be allocated among such Customers on the basis of Customers' monthly charges for the types of service made subject to the taxes or fees. Such taxes and fees will be separately stated on bills. Local Number Portability ("LNP"), Presubscribed Interexchange Carrier Charge ("PICC"), Universal Service Fund ("USF"), Telecommunications Relay Service ("TRS"), TTY/TDD surcharges will also be charged where applicable.

2.8 Disputes and Complaints**2.8.1 Disputed Bills**

The Customer shall notify the Company of any disputed items on a bill within a reasonable period of time after receipt of the bill. The existence of a disputed amount does not relieve the customer of their obligation to pay current charges. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission's rules of procedure.

LOCAL EXCHANGE SERVICE

2.0 - GENERAL RULES AND REGULATIONS (CONT'D)**2.8 Disputes and Complaints (cont'd)****2.8.2 Complaint Procedures**

Inquiries, general questions, or complaints may be directed informally to Clear Rate by telephone, in person, or in writing at Clear Rate's office located at 24700 Northwestern Hwy., Suite 340, Southfield, MI 48075. Customers can reach Clear Rate's customer service department by dialing toll-free: 877-877-4799. For emergencies or after-hour support, customers can call 866-366-4665. Clear Rate's customer service department accepts calls on a twenty-four-hour-a-day basis. Complaints concerning the charges, practices, facilities, or services of Clear Rate will be investigated promptly and thoroughly. Clear Rate will keep records of each complaint showing the name and address of the complainant, the date and nature of the complaint, its disposition, and all other pertinent facts dealing with the complaint that will enable Clear Rate to review and analyze its procedures and actions for at least thirty (30) days. Each Customer may file with the Commission for resolution of disputes. Each complainant will be mailed a statement of the complainant's right to contact the Commission at:

Public Utilities Commission of Ohio
180 E. Broad Street
Columbus, OH 43215
1-800-686-7826 (Voice)
1-800-686-1570 (TDD)

LOCAL EXCHANGE SERVICE

2.0 - GENERAL RULES AND REGULATIONS (CONT'D)

2.8 Disputes and Complaints (cont'd)

2.8.3 Bill Insert or Notice

Clear Rate shall notify Customers, by bill insert or notice on the bill form, of the address and telephone number where a Clear Rate representative qualified to assist in resolving the complaint can be reached. The bill insert or notice shall also include the following statement:

“If you have a complaint that is not resolved after you have called Clear Rate, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) or or for TTY toll free at 1-800-686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.puco.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel (OCC), for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or visit www.pickocc.org.”

LOCAL EXCHANGE SERVICE

2.0 - GENERAL RULES AND REGULATIONS (CONT'D)

2.9 Information Service Access Blocking

Where facilities are available, Clear Rate shall institute call blocking to all "900", "960" and "976" prefix numbers, without charge for the first block subject to applicable law. If a customer chooses to eliminate the free call blocking service for these types of calls, the Customer shall be fully responsible for all such charges regardless of who made such calls from the Customer's telephone line. Clear Rate will comply with all applicable rules of the Commission concerning such blocking.

LOCAL EXCHANGE SERVICE

2.0 - GENERAL RULES AND REGULATIONS (CONT'D)**2.10 Special Construction and Special Arrangements**

Subject to the agreement of Clear Rate and to all of the regulations contained in the tariffs of Clear Rate, special construction and special arrangements may be undertaken on a reasonable efforts basis at the request of the Customer. Special arrangements include any service or facility relating to a regulated telecommunications service not otherwise specified under tariff, or for the provision of service on an expedited basis or in some other manner different from the normal tariff conditions. Special construction is that construction undertaken:

- A. where facilities are not presently available, and there is no other requirements for the facilities so constructed;
- B. of a type other than that which Clear Rate would normally utilize in the furnishing of its services;
- C. over a route other than that which Clear Rate would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which Clear Rate would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

2.10.1 Basis for Charges

Where Clear Rate furnishes a facility or service on a special construction basis, or any service for which a rate or charge is not specified in Clear Rate's tariffs, charges will be based on the costs incurred by Clear Rate and may include: (1) non-recurring type charges; (2) recurring type charges; ; or (3) combinations thereof. The agreement for special construction will ordinarily include a minimum service commitment based upon the estimated service life of the facilities provided.

LOCAL EXCHANGE SERVICE

2.0 - GENERAL RULES AND REGULATIONS (CONT'D)

2.10 Special Construction and Special Arrangements (cont'd)

2.10.2 Basis for Cost Computation

The costs referred to in 2.10.1 preceding may include one or more of the following items to the extent they are applicable:

- A. Installation cost of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Installation cost includes the cost of:
 - 1. equipment and materials provided or used,
 - 2. engineering, labor and supervision,
 - 3. transportation,
 - 4. rights of way, and
 - 5. any other item chargeable to the capital account;
- B. Annual charges including the following:
 - 1. cost of maintenance,
 - 2. depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage,
 - 3. administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items,
 - 4. any other identifiable costs related to the facilities provided, and
 - 5. an amount for return and contingencies.

LOCAL EXCHANGE SERVICE

3.0 - DESCRIPTION OF SERVICES OFFERED**3.1 Basic Local Exchange Service**

3.1.1 Basic Local Exchange Service provides a Customer with a telephonic connection to, and a unique telephone number on, the Company's switching network which enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's Local Calling Services and other Services as set forth in this tariff;
- c) access interexchange calling services of the Company and of other carriers;
- d) access (at no additional charge) to the Company's operators and business office for service related assistance;
- e) access toll-free telecommunications services such as 800 NPA; and access toll-free emergency services by dialing 0 or 9-1-1 (where available);
- f) access relay services for the hearing and/or speech impaired.

Basic Local Exchange Service can also be used to originate calls to other telephone company's caller-paid information services (e.g. NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch at no charge upon customer request. Each Basic Local Exchange Service corresponds to one or more telephonic communications channels that can be used to place or receive one call at a time.

Individual line residence and business service is comprised of exchange access lines defined as follows:

Exchange Access Line - The service central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.

LOCAL EXCHANGE SERVICE

3.0 - DESCRIPTION OF SERVICES OFFERED (CONT'D)

3.1 Basic Local Exchange Service (cont.)

3.1.2 Residential Basic Line Service

Residential Basic Line Service provides a residential customer with all of the features of basic local exchange service set forth in this section, provided over a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time.

Issued: September 16, 2011

Effective: September 16, 2011

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LOCAL EXCHANGE SERVICE

3.0 - DESCRIPTION OF SERVICES OFFERED (CONT'D)

3.2 IntraLATA Presubscription

3.2.1 General

IntraLATA presubscription is a procedure whereby a subscriber designates to the Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per-call basis.

3.2.2 Options

Option A: Subscriber may select the Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select his/her interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Company or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

LOCAL EXCHANGE SERVICE

3.0 - DESCRIPTION OF SERVICES OFFERED (CONT'D)

3.2 IntraLATA Presubscription (Cont'd)

3.2.3 Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA presubscription.

Subscribers may change their selected option and/or their presubscribed intraLATA toll carrier at any time subject to charges specified in section 4.0 following.

3.2.4 Customer Notices

The Company will notify subscribers of the availability of intraLATA presubscription. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

LOCAL EXCHANGE SERVICE

3.0 - DESCRIPTION OF SERVICES OFFERED (CONT'D)**3.3 Individual Case Basis (ICB) and Term and Volume Discounts**

Clear Rate may offer individualized arrangements on a case-by-case basis where necessary to meet prices, terms, or conditions of service offered by competitors. In such cases, the prices offered by Clear Rate shall not exceed the prices for similar services contained in this tariff. In addition, a Customer signing a term service agreement to purchase certain term discount eligible services from Clear Rate are eligible for a Term and Volume Discount. The Term and Volume Discount percentage may change from month to month if the Customer's monthly volume of charges for certain eligible services increases or decreases. Only eligible services purchased under a single service agreement count towards the applicable Term and Volume Discount. Discounts do not apply to any non-recurring charges, federal, state and local use, excise, sales and privilege taxes; applicable surcharges related to universal service programs, emergency telephone service (911/E911), telecommunications relay service for the hearing impaired; payphone surcharges; and other similar surcharges for required programs.

3.4 Private Switch Automatic Location Identification (PS/ALI)

This service is offered subject to the availability of appropriate facilities. It enables the customer to interface with the E911 database to provide address and location information for the stations that operate behind their switch. This information includes the PBX customers' names, addresses, and other location information which are associated with specific PBX station telephone numbers. The PS/ALI customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated, or a PBX owner/operator who has been required or who desires to provide PBX station specific location information to the E911 system. The PS/ALI customer must be authorized by the 911 jurisdiction to subscribe to PS/ALI service, and obtaining such authorization is the responsibility of the customer.

This service is offered as either Standard or Advanced. For Standard PS/ ALI, information is loaded and managed via Clear Rate's existing interface to the database provider. For Advanced PS/ALI, the customer manages 911 information via a direct PC interface to the database provider.

 LOCAL EXCHANGE SERVICE

4.0 - DESCRIPTION OF SERVICES AND PRICES

4.1 Service Ordering Charges

Service ordering charges are applied to Customers upon a request for service and when a Customer requests subsequent facility, software or account changes.

4.1.1 New Order Charges

4.1.1.1 Establish Charge

Residence

Installation Fee	\$59.00
Add or Change	\$9.95
Record Work only	\$9.95

4.1.1.2. Line Connection Charge

Residence

Establish	See fee schedule above or add/change
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LOCAL EXCHANGE SERVICE

4.0 - DESCRIPTION OF SERVICES AND PRICES (CONT'D)

4.2 Exchange Access

Basic Exchange Access Service provides a Customer with a voice-grade communications channel and a unique telephone number address on the public-switched telecommunications network. An Exchange Access Service allows a user to:

- a. receive calls from other stations on the public-switched telecommunications network; and
- b. access other services offered by the Company as set forth in this tariff; and
- c. access certain interstate and international calling services provided by the Company; and
- d. access (at no additional charge) the operators contracted for by the Company; and
- e. access (at no additional charge) emergency services by dialing 0- or 9-1-1; and
- f. access services provided by other common carriers which interconnect with the Company pursuant to tariff, agreement or some other Company-approved manner.

Basic exchange access service provides the Customer with a single, voice-grade communications channel connecting the Customer's premises and the Company's designated carrier's central office.

Basic exchange access service customers are entitled to a voice-grade communications channel. Provision of this service does not guarantee a Customer access to any other facility requirement, including a communications path capable of supporting data transmissions.

LOCAL EXCHANGE SERVICE

4.0 - DESCRIPTION OF SERVICES AND PRICES (CONT'D)

4.3 Usage Service

Customers subscribing to the Company's exchange access service may utilize local usage services to place calls to and receive calls from parties located in the Company's local usage service area.

4.3.1 Residence Local Unlimited consists of a fixed monthly rate for all Local calls.

Issued: September 16, 2011

Effective: September 16, 2011

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LOCAL EXCHANGE SERVICE

5.0 - SERVING AREAS

5.1 Clear Rate offers service in the Ohio exchanges and local calling areas in their entirety of AT&T Ohio and Verizon.

5.2 Service Area Maps

Clear Rate offers service in the footprints of AT&T Ohio and Verizon.

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