

CONVERSENT COMMUNICATIONS RESALE L.L.C.
d/b/a One Communications

PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

The Customer will incur a charge each time there is a change in the long distance carrier associated with the customer's line after the initial installation of service. If a Customer changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

Charge: \$5.50 for manual process
 \$1.25 for electronic process

TELECOMMUNICATION RELAY SERVICES (TRS)

Customers may be assessed a charge per line per month to fund the Telecommunication Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.