

PUCO No. 2

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**GoldStar Communications, LLC  
Basic Local Exchange Service Tariff**

**TRF No. 90-9193-TP-TRF**

Service is provided by GoldStar Communications, LLC with principal offices at 301 West South Street, New Knoxville, Ohio 45871. This Tariff is on file with the Public Utilities Commission of Ohio and copies may be inspected during normal business hours at the Company's principal place of business.

NOTE: This Tariff PUCO No. 2 cancels and supersedes GoldStar Communications, LLC Competitive Local Communications Services PUCO Tariff No. 1.

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Issued: May 9, 2011

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Issued by the Public Utilities Commission of Ohio

Preston A. Meyer, General Manager

GoldStar Communications, LLC

New Knoxville, Ohio 45871

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TARIFF DESCRIPTION

This Basic Local Exchange Service (BLES) Tariff applies to residential single-line customers and to the primary access line of business customers.

BLES is provided by GoldStar Communications, LLC (The "Company" or "Telephone Company") in accordance with Rule 4901:1-6-12, Ohio Administrative Code.

Basic local exchange service, as defined in Section 4927.01, Revised Code, means residential end-user access to, and usage of, telephone-company-provided services over a single line, or small-business-end-user access to and usage of telephone-company-provided services over the business's primary access Line of Service, which in the case of residential and small-business access and usage is not part of a bundle or package of services. BLES enables a customer to originate or receive voice communications within a local service area and consists of the following services:

- (i) Local dial tone service;
- (ii) For residential end users, flat-rate telephone exchange service;
- (iii) Touch tone dialing service;
- (iv) Access to and usage of 9-1-1 services, where such services are available;
- (v) Access to operator services and directory assistance;
- (vi) Provision of a telephone directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;
- (vii) Per call, caller identification blocking services;
- (viii) Access to telecommunications relay service; and
- (ix) Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.

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DESCRIPTION AND AREA OF OPERATIONS

GoldStar Communications, LLC is a public utility certified by the Public Utilities Commission of Ohio to provide telecommunications service in the State of Ohio. GoldStar Communications, LLC provides services in areas where appropriate interconnection agreements and/or facilities exist as indicated on the attached map and descriptions contained within this tariff.

GoldStar will provide service in the following counties and exchanges:

<u>County</u>	<u>Exchanges</u>
Allen	Delphos, Spencerville
Auglaize	Minster, New Bremen, Cridersville St. Marys, Wapakoneta, Buckland
Mercer	Celina, Coldwater, New Bremen, St. Henry, St. Marys, Maria Stein Rockford, Chickasaw, Montezuma
Shelby	Minster, New Bremen, Botkins, Anna, Ft. Loramie, Sidney, Jackson Center
Van Wert	Van Wert, Ohio City

Headquarters for the Company are located at:

301 West South Street  
New Knoxville, Ohio 45871

Method of Service Provision

Gold-Net Service describes a product offering whereby the Company can provide services to the customer using fiber optic facilities. Gold-Net service is limited to areas where the Company has access to such facilities.

Gold-Net Plus is a product offering whereby the Company can provide services to the customers using its own deployed fiber or copper facilities.

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GENERAL RULES AND REGULATIONS

A. General Application

1. The rules and regulations set out in this Tariff apply to the services and associated facilities furnished by the Company within its operating territory within the State of Ohio.
2. Failure on the part of any customer to observe the rules and regulations of this Tariff gives the Company the right to cancel all contracts and discontinue the furnishing of service.

B. Establishing Service

1. Availability of Facilities

- a. The rates and charges quoted in this Tariff provide for the furnishing of service and facilities where suitable facilities are available.
- b. The Company shall not be liable for failure to furnish service.
- c. When service and facilities are provided in part by the Company and in part by other connecting companies the regulations of the Company apply to that portion of the service and facilities furnished by the Company.

2. Application for Service

Applications for service or requests or orders by the Customer for additional services or facilities may be made orally, or in writing when deemed necessary by the Company, and shall constitute a contract when accepted by authorized employees or agents of the Company, or upon establishment of service.

3. Cancellation or Change in Application for Service

- a. Where the Customer cancels an application for service prior to the start of installation of service or of special construction no charge applies.

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GENERAL RULES AND REGULATIONS (Continued)

B. Establishing Service (Continued)

3. Cancellation or Change in Application for Service (Continued)

- b. Where installation of service has been started prior to the cancellation, a cancellation charge equal to the minimum service charge may apply.
- c. When a Customer requests a change in location of all or part of the facilities covered by the application for service, or addition, rearrangements, or modifications of existing service prior to completion of the work involved, the Customer is also required to pay the amount of additional costs and expenses incurred by the Company in completion of the work as changed.

4. Transfer, Assignment, or Supercedure of Service

Service previously furnished to one (1) Customer may not be assumed by a new Customer without lapse in the rendition of service. The new Customer must execute a new service agreement subject to the provisions of this Tariff.

5. Minimum Service Periods

Unless otherwise specified elsewhere in this Tariff, the minimum service period for all services offered in this Tariff is one (1) month beginning on and including the day following the establishment of service. The minimum service period relates to each applicable unit of service, either on the initial or subsequent installations. For purposes of administration, each month is considered to have thirty (30) days.

C. Furnishing of Service

1. Provision and Ownership of Service and Facilities

Service and facilities furnished by the Company on the premise of a Customer are the property of the Company and are provided upon the condition that such service and facilities, except as expressly provided in this Tariff, must be installed, relocated, and maintained by the Company. Company employees and agents may enter said premise at any reasonable hour to install, to inspect, or to repair any part of the Company's facilities on the Customer's premise, or to remove such facilities which are no longer necessary for the provision of service.

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GENERAL RULES AND REGULATIONS (Continued)

C. Furnishing of Service (Continued)

2. Company Facilities at Hazardous or Inaccessible Locations

- a. Where service is to be established or maintained at a location that would involve undue hazards or where accessibility is impracticable to employees of the Company, the Company may refuse to furnish such service and/or the Customer may be required to install and maintain the Company's facilities in a manner satisfactory to the Company. The Customer will reimburse the Company for any unusual costs involved.
- b. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, or damage by reason of the installation and maintenance of such and/or facilities.

3. Protective Equipment

- a. Protective equipment is required when a hazardous electrical environment is present at a Customer's premise and when the estimated rise in ground potential is sufficient to cause damage to Company's employees or Customers. The Customer must provide the protective equipment subject to Company specifications.
- b. Other special protective equipment and/or neutralizing transformers, isolating transformers, drain coils for use in providing service to Customer's premise where there are high ground potentials, even though not required, may be provided by the Customer, subject to specifications, or in accordance with the rates, terms and conditions otherwise set forth herein.
- c. All equipment connected to the Company's facilities and the telecommunications network shall meet the provisions of Part 68 of the Federal Communications Commission's Rules and Regulations.

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GENERAL RULES AND REGULATIONS (Continued)

C. Furnishing of Service (Continued)

4. Telephone Numbers

- a. Telephone numbers are the property of the Company and are assigned to the service furnished the Customer. The Company reserves the right to change such numbers and/or the central office name associated with such numbers assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.
- b. The Company shall list each Customer with directory assistance except those numbers not listed at the Customer's request. A charge may be associated with a request for Directory Assistance Exclusion.

5. Classifications of Service

a. Basis for Classification

- i. The determination as to whether Customer service should be classified as business or residence service is based on the character of the use to be made of the service and facilities. This consideration is, in all cases, the basis upon which the rates for any particular service are classified, and any indices of such character of use should be applied with this primary definition in mind.
- ii. The Company reserves the right to classify any local service furnished a Customer as business or residence service, in compliance with this Tariff.

b. Application of Business Rates

Business rates apply whenever the use of the service is primarily or substantially of a commercial, professional, institutional, or otherwise occupational nature, or where the listing required is such as to indicate business use.

c. Application of Residence Rates

Residence rates apply when the use of the service is of a domestic nature provided that service is not used substantially for occupational purposes.

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GENERAL RULES AND REGULATIONS (Continued)

C. Furnishing of Service (Continued)

5. Classifications of Service (Continued)

- d. Changes in classification between residence to business service may be made without change in telephone number if the Customer so desires.

6. Installation, Maintenance, and Repair of Facilities

- a. All ordinary expense of installation, maintenance, and repairs of Company equipment and facilities, unless otherwise specified in this Tariff, is borne by the Company. Where special conditions or requirements of the Customer involve unusual construction or installation costs, the Customer may be required to pay a reasonable proportion of such costs. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the Customer or other persons authorized to use the service and not due to ordinary wear and tear, the Customer shall be required to pay the actual expense incurred by the Company in connection with replacement of the property or the expense incurred in restoring it to its original condition.
- b. The Customer shall not, install, disconnect, rearrange, remove, or attempt to repair any facilities owned and furnished by the Company or permit others to do so, except upon the written consent of the Company or as otherwise specified in the Company's applicable Tariffs. The Company shall have the right to charge the Customer for losses experienced as a result of unauthorized tampering.
- c. The customer may be billed the applicable minimum service charge for each service call to the Customer's premise where off-hook condition is found.

7. Work Performed Outside Regular Working Hours

The rates and charges specified in this Tariff contemplate that all work in connection with furnishing or rearranging service will be performed during regular working hours. Whenever a Customer requests that work necessarily required in the furnishing or arranging of his service be performed outside the Company's regular working hours, or that work already started should be interrupted, the Customer may be required to pay the amount of additional costs the Company incurs as a result of the Customer's special requirements, in addition to the other rates and charges specified in this Tariff.

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GENERAL RULES AND REGULATIONS (Continued)

D. Use of Service and Facilities

1. Use of Service

- a. The Company may refuse to install or may terminate a Customer's service if it is located on premise of a public or semi-public nature or in a business establishment, where the public in general or patrons of the Customer may make use of the service.
- b. Services provided by the Company may not be resold by the Customer or used in any manner for which the Customer receives compensation from the user except as provided herein:
  - i. Access services provided pursuant to Interstate or Intrastate Access Services Tariffs the Company issues or concur in.
  - ii. Services provided to hotels, motels, hospitals, and cellular and paging Customers when such services are resold to guests, patients, or Customers.
- c. The Customer is responsible for payment of all charges of the Company for all services ordered by the Customer, including those that are shared or resold as provided herein, regardless of whether such charges are associated with the Customer's usage or that of any Authorized Users and regardless of whether such Authorized Users have paid the Customer for their share of the Company's charges.

2. Accessories Provided by the Customer

No equipment, accessory, apparatus, circuit or device shall be attached to or connected with the Company facilities except as provided in this Tariff. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same, to suspend service during the continuance of said attachment or connection, or to disconnect service. The Customer shall be held responsible for the cost of correcting any impairment of service caused by the use of such attachments or connections and shall be billed for each service call made to his/her premises because of the use of such attachments or connections.

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GENERAL RULES AND REGULATIONS (Continued)

E. Liability of the Company

1. Service Irregularities

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission, or failure or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the Company in failing to exercise reasonable supervision or to maintain proper standards of maintenance and operation, shall in no event exceed an amount equivalent to the proportionate local service charge to the Customer for the period of service during which such service irregularities occur and continue.

However, any such mistakes, omissions, interruptions, delays, errors, or defects in transmission, or failure or defects in facilities furnished by the Company, which are caused or contributed to by the negligence or willful act of the Customer, authorized user, or joint user or which arise from the use of customer provided premise equipment shall not result in the imposition of any liability whatsoever upon the Company.

2. Use of Facilities of Other Connecting Carriers

When suitable arrangements can be made, facilities of other connecting carriers may be used in conjunction with the company's facilities in establishing connections to points not reached by those facilities. Neither this Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other Company or companies furnishing a portion of such service.

3. Indemnifying Agreement

The Company shall be indemnified and saved harmless by the Customer against: claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over Company facilities or the use thereof.

4. Defacement of Premise

The Company is not liable for any defacement or damage to the premise of a Customer resulting from the furnishing of service or the installation, attachment, or removal of the facilities furnished by the Company on such premise.

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GENERAL RULES AND REGULATIONS (Continued)

F. Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to bona fide request from a Customer or Applicant to develop a competitive bid for a service offered under this Tariff. Rates quoted in response to such competitive request may be different than those specified for the services in this Tariff. ICB rates will be offered to the Customer or Applicant in writing and on a non-discriminatory basis. All ICBs will be filed with and approved by the PUCO.

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SERVICE CHARGES

A. Definitions

Account

A Customer's record relating to his/her service or equipment billed to a telephone number. Service may be located at one (1) or more premise as long as it is part of his/her main telephone system and billed to the main telephone number.

B. Application of Charges

1. General

- a. Service Charges are in addition to other rates and charges normally applied under this Tariff, and are applicable for all services furnished to the Customer as indicated throughout the tariff.
- b. The Service Charges specified in this Tariff are intended to cover costs incurred by the Company to establish, add to, or to rearrange service as requested by the Customer.
- c. The Service Charges in this Section are applicable to work performed during normal working hours, on days of the week other than weekends or holidays. If the Customer requests that work be performed at hours outside of the normal business hours (8:00 a.m. to 5:00 p.m.) or business week (Monday – Friday), or interrupts work once begun, an additional charge applies based on the additional costs incurred by the Company
- d. Except as otherwise provided in this Section, all changes in location of Customer's equipment or service from one (1) premise to another are treated as new service connections and the appropriate Service Charges will be applied.

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SERVICE CHARGES (Continued)

B. Applications of Charges (Continued)

1. General (Continued)

- e. Payment of Service Charges may be required at the time of application for service, or upon presentation of a bill.
- f. Service Charges are not applicable for:
  - i. Moves or changes required for normal maintenance and repair of the Company's service.
  - ii. Change or correction in billing name or address when there is not a change in responsibility and no connection, disconnection, move or change in service.
  - iii. An upgrade or re-grade of service for Company reasons.
  - iv. The connection of telephone sets or other terminal equipment when no line connection or central office access work is required.
  - v. Telephone number changes for Company reasons.
  - vi. When existing Customers disconnect their local exchange access service.
  - vii. Blocking access to 976 or like service, provided that the blocking is requested either at the time the telephone service is established at a new number or within sixty (60) days of the establishment of the service.

2. Specific Application of Service Charges

a. Service Order Charges

- i. Service Order Charges are applicable:
  - a. For requests to establish an account for initial connection of service.

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SERVICE CHARGES (Continued)

B. Applications of Charges (Continued)

2. Specific Application of Service Charges (Continued)

a. Service Order Charges (Continued)

i. Service Order Charges are applicable: (Continued)

- b. For connection of additional local exchange access lines, private lines or detached access lines to an established service.
- c. For changes and transfers of service involving a change in name and responsibility, except in the case of a surviving spouse who has established service.
- d. For restoration of service disconnected for non-payment of telephone bills.
- e. For subsequent requests for service, for restoration of service at the Customer's request, and for requests for change in class or grade of service.
- f. For service ordered while that Customer has a pending service order and which requests services that cannot be included on the pending service order.
- g. For additions, moves or changes of lines in the same building or in different buildings on the same premise.
- h. When two (2) or more segments of a local private line or detached access line are bridged in the central office. In this event, a Service Order Charge will apply for each segment of the affected line.

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SERVICE CHARGES (Continued)

B. Applications of Charges (Continued)

2. Specific Application of Service Charges (Continued)

b. Customer Premise Visit Charge

- i. A Premise Visit Charge is applicable when a trip to the Customer's premise is required to complete work requested by a Customer, as shown on the related Service Order.
- ii. Only one (1) Premise Visit Charge will apply in connection with the same service order.
- iii. A Premise Visit Charge is not applicable to complete disconnection of service or a change in service or facilities initiated by the Company.

C. Definition of Rate Groups

1. Rate Group A \*

- a. Celina
- b. Minster
- c. New Bremen
- d. St Marys
- e. Wapakoneta
- f. Coldwater/St. Henry
- g. Maria Stein/Chickasaw/Montezuma

2. Rate Group B

- a. Minster
- b. New Bremen
- c. St. Marys
- d. Wapakoneta

\* Residential customers in exchanges (2) through (5) who establish service after April 1, 2010 must purchase services as Rate Group B.

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SERVICE CHARGES (Continued)

C. Definition of Rate Groups (Continued)

3. Rate Group C
  - a. Anna
  - b. Botkins
  - c. Ft. Loramie
  - d. Sidney
  - e. Delphos
  - f. Spencerville
  - g. Rockford
  - h. Jackson Center
  - i. Van Wert
  - j. Ohio City
  - k. Marion

D. Schedule of Service Charges: See Section 5 Price Lists herein.

1. Service Ordering Charge:
  - a. For connection new or additional central office lines (Initial Order and Subsequent Orders)
  - b. For moving or changing existing service and equipment or adding new or additional service and equipment other than central office lines (per Service Order)
2. Premise Visit Charge  
For premise visit associated with installation of service.
3. Restoration of Service

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SERVICE CHARGES (Continued)

E. Termination Charge

When a Customer cancels an order for service prior to the establishment of service a Termination Charge may be applicable.

F. Late Payment Charge

The Company will render monthly subscriber bills for local charges that will include the date of the bill, the beginning and ending dates and the due date of the bill. Further, the bill will include the current month's charges, and, all credits applied to the account during the current billing period. The Company will also include information regarding all unpaid charges from previous bills, and all applicable late payment charges.

If any portion of the payment is received by the Company nineteen days after the postmark on the bill or later, or if any portion of the payment is received by the Company in funds that are not immediately available upon presentation, then a late payment charge of 1.5% per month with a minimum of \$0.50 per month shall be due to the Company. The Late Payment Charge is not applicable to any portion of the bill that is in bona fide dispute, any previous late payment fees included in the amount due, or to service establishment charges for lifeline services. Late payment charges are to be applied without discrimination.

If service is disconnected by the Company and later re-installed, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company and later restored, restoration of service will be subject to advanced payment and deposits as described within this tariff.

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LOCAL CALLING AREA

Local Calls may be completed from the Originating Exchanges listed below to the respective Terminating Exchanges. Calls made from within an Originating Exchange to another number within that same exchange are also local calls. All other calls are toll calls.

<b>Originating Exchange</b>	<b>Terminating Exchange</b>
Anna	Botkins, Ft. Loramie, Jackson Center, Sidney, Versailles
Celina	Coldwater, Fort Recovery, Maria Stein, Mendon, Rockford, St. Marys, Wabash, West Wabash, IN
St. Marys - RGA	Celina, Mendon, New Bremen, New Knoxville
New Bremen - RGA	New Knoxville, Minster, St. Marys
Minster - RGA	New Bremen, Maria Stein
Wapakoneta -RGA	Buckland, Cridersville, Waynesfield
Ft. Loramie	Anna, Botkins, Jackson Center, Sidney, Versailles
Botkins	Anna, Ft. Loramie, Jackson Center, Sidney, Wapakoneta
St. Marys – RGB	Buckland, Celina, Cridersville, Mendon, Minster, New Bremen, New Knoxville, Wapakoneta, Waynesfield
New Bremen – RGB	Buckland, Cridersville, Minster, New Knoxville, St. Marys, Wapakoneta, Waynesfield
Minster – RGB	Buckland, Cridersville, New Bremen, Maria Stein, New Knoxville, St. Marys, Wapakoneta, Waynesfield
Wapakoneta -RGB	Botkins, Buckland, Cridersville, Minster, New Bremen, New Knoxville, St. Marys, Waynesfield
Marion	Caledonia, Green Camp, Harpster, La Rue, Morral, Prospect, Richwood, Waldo

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New Knoxville, Ohio 45871

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SERVICES AND CHARGES

A.. Service Order or Change Charges

The Company's charge associated with the receipt, recording and processing of information in connection with an existing customer's request for service to be provided to the same account, at the same time and on the same premise or continuous property. Some services in the tariff are subject to service order or change charges where the Customer requests new services or changes in existing services, as well as indicated Non-recurring and Monthly Recurring Charges.

B. Individual Business Line Services

1. A standard business line provides a customer with a single, voice-grade communications channel that can be used to place or receive calls. Standard business lines are provided for connection to customer-provided equipment.
2. Service connection charges, per Schedule of Rates, will apply in conjunction with business service.

Business Class/Flat Rate Service

Business Flat-rate service provides subscribers to a flat-rate business line service with unrestricted local calling within an exchange's toll-free calling area for no additional local service charge.

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SERVICES AND CHARGES (Continued)

C. IntraLATA Presubscription

Offered in accordance with rules, regulations and guidelines and promulgated by the Public Utilities Commission of Ohio.

1. Presubscription with New Local Service

For 30 calendar days following the initiation of new service a subscriber's initial request for either IntraLATA or InterLATA interexchange service shall be provided free of charge. If a subscriber is unable to make a selection at the time of initiation of local service, the company will read a random listing of all available toll providers to aid in the selection. If selection is still not possible, the company will inform the subscriber that the subscriber has 30 calendar days in which to inform the company of a toll carrier selection. Until the subscriber informs the company of a choice for a toll provider(s), the subscriber will not have a presubscribed toll carrier, but rather will be required to dial a carrier access code to route a toll call to the carrier of the subscriber's choice.

2. Presubscription and removal of presubscription (De-PICing) line change charges

	Non Recurring Charges
Initial line, trunk or port	\$5.00
Additional line, trunk or port	\$1.50

When a customer switches both the customer's IntraLATA and InterLATA carrier at the same time and when the customer selects the same carrier for both InterLATA and IntraLATA service, the Company will waive the IntraLATA presubscription charge.

D. Telecommunications Relay Services (TRS)

Customers may be assessed an annual charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

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SERVICES AND CHARGES (Continued)

E. 9-1-1

A 9-1-1 Service Charge will be charged each month, per line, in addition to any Line Charge and/or Service Option Charges.

F. Residential Services

Service is classified and charged for as residence service where the primary and major use of the service is of a domestic nature and where the business use if any is merely incidental.

1. Residence rates apply at the following locations:

- a. In private residences or residential apartments of hotels and apartment houses when business listings are not provided and when all stations are in locations which are a part of the customer's domestic establishment.
- b. In churches when the station is located in the clergyman's study and listed in the clergyman's name, not in the name of the church.

2. When it is determined that a customer of residence service is using the service in such a manner that it should be classified and charged for as business service under the above provisions, the Telephone Company will reclassify the service to business status and begin billing the business rate, which the customer shall pay accordingly.

G. Network Connectivity Charge

Network Connectivity Charges apply for each end user line type connected with the Company's network.

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PRICE LISTS

A. Service Fees

- |    |                               |  |
|----|-------------------------------|--|
| 1. | Maintenance and Visit Charges |  |
|    | First Hour                    | \$65.00                                    |
|    | Each Additional half hour     | \$35.00                                    |
| 2. | Restoration of Service Charge |  |
|    | Residential                   | \$12.50                                    |
|    | Business                      | \$12.50                                    |
| 3. | Cancellation Charge           | Minimum Service Charge, pursuant to tariff |
| 4. | Minimum Service Charge        |  |
|    | Residential                   | \$12.50                                    |
|    | Business                      | \$25.00                                    |
| 5. | Service Order Charge          |  |
|    | Residential                   | \$10.00                                    |
|    | Business                      | \$10.00                                    |
| 6. | Service Installation Fees     |  |
|    | Business Service              |  |
|    | All Services                  |  |

Primary access line
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\$ 25.00
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PRICE LISTS (Continued)

A. Service Fees (Continued)

6. Service Installation Fees (Continued)

Residential Service

Gold-Net Plus                      Not available at this time

Gold-Net

<u>Initial Line</u>	
Month-to-Month	\$21.00

B. Business Line Service

Business Class/Flat Rate Service  
All Services

Rate Group A:

Primary line
\$ 23.65

Rate Group B: Reserved for future use

Rate Group C:

<b># of Lines</b>	<b>Term</b>	<b>Rate</b>
Single	No contract	\$33.65

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PRICE LISTS (Continued)

C. IntraLATA Presubscription

Change of Carrier	<u>Nonrecurring Charge</u>
Initial Line or Trunk	\$5.00
Additional Line or Trunk	\$1.50

D. 911 Service Charge (Rate Groups A and C)

Per line per month	\$0.38
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E. Residential Service

Rate per line per month

	<u>Rate Group A</u>	<u>Rate Group B</u>	<u>Rate Group C</u>
Gold-Net	\$8.00	\$11.00	\$11.00

F. Network Connectivity Charge

Rate per line per month

	<u>Rate Group A</u>	<u>Rate Group B</u>	<u>Rate Group C</u>
Residential	\$6.00	\$6.00	\$6.00
Single Line Business	\$6.00	not applicable	\$6.00

G. Connectivity Charge

Rate per line per month

	<u>Rate Group A</u>	<u>Rate Group B</u>	<u>Rate Group C</u>
Residential	\$3.00	\$4.00	\$4.00
Single Line Business	\$3.00	not applicable	\$4.00

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811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators. Pursuant to PUCO Case No. 05-1306-TP-COI, 811 Service shall be made available within Ohio by May 25, 2007.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

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811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

**B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER**

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. The Company will make switch translations on an exchange basis only. The Company has no obligation to translate 811 to different numbers within an exchange. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
  - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a number change charge as set forth in Section F. below.
  - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
  - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
  - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
  - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.

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811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

**B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER**  
(continued)

6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.
10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

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811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.

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811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

D. LIABILITY (continued)

2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.
3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

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811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

F. RATES & CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
  - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
  - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Central Office Charge applies.
2. A Number Change Charge applies when the 811 Provider establishes service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
3. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Order Charges will apply.
4. Rates:

	<u>Nonrecurring Charge</u>
Central Office Charge * (per host Central Office)	\$115.00
Number Change Charge (per Telephone Number)	\$20.00
Service Order Charge	\$10.00

\* The Central Office Charge is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICES

A. GENERAL

1. In Order No. 93-1799-TP-COI, the Public Utilities Commission of Ohio ("P.U.C.O.") locally assigned the three digit 211 abbreviated dialing code to the Approved Information and Referral Service Provider for use in providing community information and referral services to the public by way of voice grade facilities. The P.U.C.O. ordered incumbent local exchange carriers in each local calling area to make the 211 abbreviated dialing code available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service (the "211 Service").
2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All 211 abbreviated dialing code calls shall be local in nature and shall not result in any expanded local calling area ("ELCA"), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 211 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of home and EAS exchange calling.
4. The 211 Service is not available for the following classes of service:
  - a. Hotel/motel/hospital service
  - b. Inmate service
  - c. 1+ and 0+ calling
  - d. O-operator assisted calling
  - e. 101XXXXX calling

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

**B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER**

1. The Approved Information and Referral Service Provider shall make written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all, part or none of the Company's local exchanges.
2. The Approved Information and Referral Service Provider's written application to establish 211 Service in a Company local exchange shall include the following:
  - a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated in an exchange, then the Approved Information and Referral Service Provider shall make a new application.
  - b. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.
  - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.
  - d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
  - a. The Company, in cooperation with the Approved Information and Referral Service Provider, shall assure that all 211 Service calls are local in nature and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

**B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER**  
**(Continued)**

- b. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider shall supply the Company with a seven (7) or ten (10) digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed 211 dialing code into the telephone number the Approved Information and Referral Service Provider provides once 211 Service is established in the local exchange.
- c. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the Approved Information and Referral Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls remain local in nature.
- 4. The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.
- 5. The Approved Information and Referral Service Provider must be prepared to receive all calls to the 211 Service during normal business hours. To this end, the Approved Information and Referral Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.
- 6. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any service offered by the Company. For each line subscribed to by the Approved Information and Referral Service Provider, there will be one path available.

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

**B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)**

7. The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission, in rulemaking proceeding CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the P.U.C.O.
8. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
9. If requested by the Company, the Approved Information and Referral Service Provider shall assist the Company in responding to complaints made to the Company concerning the 211 Service.
10. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.
11. The Company can only make 211 Service available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
12. The Approved Information and Referral Service Provider should work separately with other competitive local exchange carriers ("CLEC") operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

C. OBLIGATIONS OF THE COMPANY

1. The Company shall provision 211 Service no later than thirty (30) days after the effective date of its tariff.
2. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.
3. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 211 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the Approved Information and Referral Service Provider for the 211 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the Approved Information and Referral Service Provider.
3. The Company's entire liability to any person for interruption or failure of the Approved Information and Referral Service Provider is limited to the terms set forth in this and other sections of this Tariff.

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Preston A. Meyer, General Manager

GoldStar Communications, LLC

New Knoxville, Ohio 45871

PUCO No. 2

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

D. LIABILITY (Continued)

4. The Commission's local assignment and the Approved Information and Referral Service Provider's use of the 211 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the Approved Information and Referral Service Provider for any damages the Approved Information and Referral Service Provider may incur that result from a national assignment of the 211 abbreviated dialing code.
5. The Company will make every effort to route 211 calls to the appropriate Approved Information and Referral Service Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service.
2. The 211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.
3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

E. OTHER TERMS AND CONDITIONS (Continued)

4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES AND CHARGES

1. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
2. The Approved Information and Referral Service Provider shall pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the Approved Information and Referral Service Provider's designated premises.
3. The Approved Information and Referral Service Provider shall pay the following nonrecurring charges upon establishment of 211 Service:

	<u>Non-Recurring Charges</u>
Central Office Charge	\$115.00
Service Order Charge	\$ 10.00
Number Change Charge – applicable when the Approved Information and Referral Service Provider makes application to change the telephone number into which the 211 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number basis.	\$ 20.00

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INTRASTATE  
ACCESS SERVICE TARIFF  
REGULATIONS, RATES AND CHARGES

GoldStar Communications, LLC (“GoldStar”) hereby adopts the access service charge benchmarks set by the FCC in its Seventh Report and Order released April 27, 2001, *In the Matter of Access Charge Reform*, CC Docket No. 96-262, and any future FCC decisions in its access proceeding as they may apply to rural CLEC’s competing with non-rural ILECS.

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