

SERVICE AREA DESCRIPTION

UCN, Inc. will offer service in those areas currently served by SBC-Ameritech Ohio, AT&T, MCI and/or Level 3. This tariff is effective only where an interconnection agreement is effective between UCN, Inc. and the underlying carrier. Specific service area information may be found in Section 3 of this tariff.

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5) (MISS). These safeguards can be found in the Appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair payment of bills, and disconnection and reconnection of service.

Consumers may find information concerning the Company's detariffed services online at www.ucn.net/Default.aspx?tabid=94.

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Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

SECTION 2 – RULES AND REGULATIONS (CONT'D)

2.5 Payment Arrangements (Cont'd)

- F. The Customer will be assessed a charge for each check or other payment type submitted by the Customer to the Company that a bank or other financial institution refuses to honor.

<u>Actual</u>	<u>Maximum</u>
\$20.00	\$40.00

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SECTION 2 – RULES AND REGULATIONS (CONT'D)**2.5 Payment Arrangements (Cont'd)****2.5.3 Disputed Bills**

- A. In the event that a billing dispute occurs concerning any charges billed to the Customer by the Company, the Company may require the Customer to pay the undisputed portion of the bill to avoid discontinuance of service for non-payment. The Customer may submit claim for the disputed amount in writing or verbally.
- B. Unless disputed, the invoice shall be deemed to be correct and payable in full by the Customer. If the Customer is unable to resolve any dispute with the Company, then the Customer may file a complaint with the Public Utility Commission of Ohio. The complaint may be filed at the following address:

Public Interest Center
Public Utility Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215-3793

The Customer may also contact the Commission via email at www.puco.ohio.gov or by toll-free number at 1-800-686-7826 or, for TDD-TTY, at 1-800-686-1570.

- C. If the dispute is resolved in favor of the Customer and the Customer has withheld the disputed amount, no interest credits or penalties will apply.

2.5.4 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill.

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SECTION 3 – SERVICE AREAS**3.1 Exchange Service Areas**

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs: 1) Ameritech.

3.1.1 Local Calling Scope – Ohio Bell Service Areas

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Aberdeen	Aberdeen Ripley	Maysville, Ky. – S. Central Bell
Akron	Akron Atwater* Greensburg Hartville Kent Manchester Mogadore North Canton Uniontown Ravenna Rootstown	Doylestown – Doylestown Hudson (342, 650 and 655 central offices only) – Western Reserve Montrose – GTE Peninsula – Western Reserve Wadsworth – GTE Sharon Center – GTE Rittman – United
Alliance	Alliance Atwater Canton Mariboro Sebring	Damascus – United N. Benton – United N. Georgetown – GTE Paris – GTE
Alton	Columbus Met. Area London	Cheshire Center – GTE Pataskala – United Rathbone – GTE Sunbury – United Resaca – GTE
Arabia	Arabia Guyan Ironton Walnut	(None)

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SECTION 3 – SERVICE AREAS

3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Atwater	Akron Atwater Alliance Kent Marlboro Ravenna Rootstown	(None)
Barnesville	Barnesville Beallsville Bethesda Somerton	Fairview – Western Reserve Morristown – Western Reserve Quaker City – Western Reserve
Beallsville	Beallsville Barnesville Bethesda Clarington Somerton Woodsfield	(None)
Beavercreek	Dayton Met. Area Donnelsville Enon Jamestown Medway New Carlisle Spring Valley Xenia	Englewood – GTE Liberty – GTE Trotwood – GTE
Bedford	Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Alltel, Ohio Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Belfast	Belfast Hillsboro Marshall Sugar Tree Ridge	(None)

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SECTION 3 – SERVICE AREAS

3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Bellaire (Wheeling Zone VI)	Wheeling Zone VI Wheeling Zone VII Wheeling Zone VIII	Centerville – Western Reserve Wheeling Zone I – C&P of WV Wheeling Zone II – C&P of WV Wheeling Zone III – C&P of WV Wheeling Zone V – C&P of WV
Bellbrook	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Valley Xenia	Englewood – GTE Liberty – GTE Trotwood – GTE
Belpre	Belpre Marietta	Little Hocking – Western Reserve Mineralwells, WV – C&P of WV Parkersburg, WV – C&P of WV Valley Mills – C&P of WV
Berea	Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Alltel, Ohio Elyria – Alltel, Ohio Hinckley – Western Reserve North Eaton – GTE Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Bethesda	Bethesda Barnesville Beallsville Somerton Wheeling Zone VIII	Centerville – Western Reserve Morristown – Western Reserve

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3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Bloomington	Bloomington Jeffersonville New Holland Sedalia Washington Ct. House	Mt. Sterling – United
Bloomingtonville	Bloomingtonville Castalia Sandusky	(None)
Bowersville	Bowersville Jamestown Milledgeville Xenia	(None)
Brecksville	Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Alltel, Ohio Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Burton	Burton Chagrin Falls Cleveland Terrace	Bainbridge – Western Reserve Chardon – Western Reserve E. Claridon – Western Reserve Huntsburg – Western Reserve Newbury – Western Reserve Parkman – Western Reserve Russell – Western Reserve
Canal Fulton	Canal Fulton Akron Canton Manchester Massillon North Canton	(None)

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3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Canal Winchester	Columbus Met. Area Carroll Lancaster	Amanda - GTE Baltimore - GTE Cheshire Center - GTE Pataskala - United Rathbone - GTE Sunbury - United
Canfield	Canfield North Jackson North Lima Salem Youngstown	Berling Center - United
Canton	Canton Alliance Canal Fulton Martville Louisville Magnolia-Waynesburg Marlboro Massillon Navarre North Canton	Bolivar - GTE Carrollton - GTE Delroy - GTE Malvern - GTE Mineral City - GTE Minerva - GTE Paris - GTE Beach City - GTE Brewster - GTE
Carroll	Carroll Canal Winchester Columbus Lancaster	Baltimore - GTE
Castalia	Castalia Bloomingville Sandusky	(None)
Cedarville	Cedarville Jamestown Pitchin South Solon South Charleston Yellow Springs-Clifton Xenia	(None)

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3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Centerville	Dayton Met. Area Donnelsville Enon Medway Franklin New Carlisle Spring Valley	Englewood – GTE Liberty – GTE Trotwood – GTE
Chagrin Falls	Burton Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Alltel, Ohio Hinckley – Western Reserve Newbury – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Cheshire	Cheshire Gallipolis Vinton	Pomeroy – GTE
Chesterland	Chesterland Cleveland Met. Area Kirtland	East Claridon – Western Reserve Newbury – Western Reserve Russell – Western Reserve
Christiansburg	Christiansburg Fletcher Lena New Carlisle North Hampton	St. paris – W. Ohio Tipp City – GTE Troy – GTE
Clarington	Clarinton Beallsville Duffy Woodsfield	Powhatan Point – Western Reserve

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3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Cleveland	Burton Cleveland Met. Area Chesterland Leroy	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Alltel, Ohio East Claridon – Western Reserve Elyria – Alltel Ohio Grafton – GTE Hinckley – Western Reserve Montville – Western Reserve Newbury – Western Reserve North Easton – GTE Northfield – Western Reserve Perry – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve Valley City – GTE Avon Lake – Century
Columbiana	Columbiana Elect Palestine Lisbon Leetonia New Waterford North Lima Rogers Salem Youngstown	(None)

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3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Columbus	Carroll Columbus Met. Area London	Ashville – GTE Baltimore – GTE Cheshire Center – GTE Delaware -- GTE Johnstown – United Kilbourne – GTE Mt. Sterling – United Pataskala – United Rathbone – GTE Sunbury – United Granville – Alltel Resaca – GTE Alexandria – United
Conesville	Conesville Coshocton Dresden West Lafayette	(None)
Corning	Corning New Lexington Shawnee	(None)
Coshocton	Coshocton Conesville West Lafayette	Cooperdale – GTE Warsaw – GTE
Dalton	Dalton Massillon	Orville – United
Danville	Danville Hillsboro Sugar Tree Ridge	Lynchburg – GTE Mowrystown – GTE

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3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Dayton	Dayton Met. Area Donnellsville Enon Franklin* Jamestown Medway Middletown New Carlisle Spring valley Yellow Springs-Clifton Xenia	Brookville – GTE Englewood – GTE Farmersville – GTE Germantown – Germantown Gratis – GTE Laura – GTE Liberty – GTE New Lebanon – GTE Phillipsburg – GTE Tipp City – GTE Troy – GTE Trotwood – GTE Waynesville – United West Milton – GTE Lewisburg – GTE*
Donnellsville	Donnellsville Dayton Met. Area Enon Medway New Carlisle North Hampton Springfield	(None)
Dresden	Dresden Conesville Zanesville	Cooperdale-GTE Frazeyburg - United
Dublin	Columbus Met. Area	Cheshire Center – GTE Delaware – GTE Pataskala – United Plain City – GTE Rathbone – GTE Sunbury – United

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3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Duffy	Duffy Clarington Gransville New Matamoros Woodsfield	(None)
East Liverpool	East Liverpool Lisbon Rogers Salineville Wellsville	Chester, WV – C&P of WV Hookstown, PA – PA Bell Smiths Ferry, PA – PA Bell
East Palestine	East Palestine Columbiana Lisbon New Waterford Rogers Salem Youngstown	E. Palestine, PA – PA Bell
Enon	Enon Dayton Met. Area Donnelsville Springfield Yellow Springs-Clifton	(None)
Fairborn	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Valley Yellow Springs-Clifton	Englewood – GTE Liberty – GTE Trotwood – GTE

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3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Findlay	Findlay	Arcadia - Arcadia Arlington - GTE Benton Ridge - Benton Ridge Bloomdale - Unite Carey - GTE Jenera - GTE McComb - GTE Mount Blanchard - GTE Mount Cory - Orwell North Baltimore - GTE Rawson - GTE Van Buren - GTE Vanlue - Vanlue
Fletcher -- Lena	Fletcher - Lena Christiansburg Piqua	St. Paris - W. Ohio Troy - GTE
Fostoria	Fostoria New Riegel	Arcadia - Arcadia Bascom - Bascom Bloomdale - United Risingsun - United
Franklin	Dayton Franklin Miamisburg-West Carrollton Middletown	Germantown - Germantown
Fremont	Fremont Lindsey	Bettsville - GTE Lindsey Clyde - GTE Gibsonburg - GTE Green Springs - United Helena - GTE Old Fort - United
Fultonham	Fultonham New Lexington Roseville Somerset Zanesville	(None)

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3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Gahanna	Columbus Met. Area	Cheshire Center – GTE Johnstown – United Pataskala – United Rathbone – GTE Sunbury – United
Gallipolis	Gallipolis Cheshire Guyan Rio Grande Vinton Walnut	Point Pleasant – C&P of WV
Gates Mills	Cleveland Met. Area Chesterland Kirtland Mentor	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Elyria East Claridon – Western Reserve Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Girard	Girard Hubbard Niles Youngstown	Warren – United
Glenford	Glenford New Lexington Somerset Thornville	Newark – Alltel
Gnadenhutzen	Gnadenhutzen Newcomerstown Uhrichsville	New Philadelphia – GTE

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3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Graysville	Graysville Duffy Lewisville New Matamoras Woodsfield	(None)
Greensburg	Greensburg Akron Manchester North Canton Uniontown	(None)
Grove City	Columbus Met. Area	Cheshire Center – GTE Mt. Sterling – United Pataskala – United Rathbone – GTE Sunbury – United
Groveport	Columbus Met. Area	Cheshire Center – GTE Pataskala – United Rathbone – GTE Sunbury – United
Guyan	Guyan Arabia Gallipolis Walnut	(None)
Harrisburg	Columbus Met. Area London	Cheshire Center – GO Mt. Sterling – United Pataskala – United Rathbone – GTE Sunbury – United
Hartville	Hartville Akron Canton Louisville Marlboro North Canton Uniontown	(None)

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3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Hillcrest	Cleveland Met. Area Chesterland Kirtland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Elyria Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Hilliard	Columbus Met. Area	Cheshire Center – GTE Pataskala – United Plain City – GTE Rathbone – GTE Sunbury – United
Hillsboro	Hillsboro Belfast Danville Marshall Rainsboro Sugar Tree Ridge	Lynchburg – GTE Mowrystown – GTE Sinking Spring – GTE Leesburg – GTE
Holland	Toledo Met. Area	Delta – Airtel Lost Peninsula, MI – General of MI N. Sylvania, MI – GTE Richfield Center-Berkey – United Swanton – United Sylvania – GTE Waterville – United
Hubbard	Hubbard Girard Lowellville Youngstown Sharon	Lowellville, PA – PA Bell Warren – United

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3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Independence	Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Elyria Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Ironton	Ironton Arabia	Chesapeake – GTE
Jamestown	Jamestown Beavercreek Bowersville Cedarville Dayton Jeffersonville Milledgeville South Solon Xenia	(None)
Jeffersonville	Jeffersonville Bloomingburg Jamestown Milledgeville Sedalia South Solon Washington Ct. House	(None)
Kent	Kent Akron Atwater Mantua Mogadore Ravenna Rootstown	Aurora – Western Reserve Hudson – Western Reserve Hiram – Western Reserve

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3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Kirtland	Kirtland Chesterland Gates Mills Hillcrest Mentor Painesville Terrace Wickliffe Willoughby	(None)
Lancaster	Lancaster Canal Winchester Carroll Rushville Sugar Grove	Amanda - GTE Baltimore - GTE Bremen - GTE Pleasantville - GTE
Lectonia	Lectonia Lisbon Columbiana Salem Youngstown	(None)
Leroy	Leroy Cleveland Mentor Painesville Willoughby	(None)
Lewisville	Lewisville Graysville Woodsfield	(None)
Lindsey	Lindsey Fremont	(None)

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3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Lisbon	Lisbon Columbiana East Liverpool East Palenstine Leetonia Rogers Salem Salineville Wellsville New Waterford	Hanoverton – GTE Winona – GTE
Lockbourne	Columbus Mct. Area	Ashville – GTE Cheshire Center – GTE Pataskala – United Rathbone – GTE Sunbury – United
London	London Alton Columbus Harrisburg Sedalia South Charleston South Solon South Vienna West Jefferson	Resaca – GTE
Louisville	Louisville Canton Hartville North Canton	(None)
Lowellville	Lowellville Hubbard North Lima Youngstown	Lowellville PA – PA Bell
Magnolia-Waynesburg	Magnolia-Waynesburg Canton	Mineral City – GTE

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3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Manchester	Manchester Akron Canal Fulton Greensburg	(None)
Mantua	Mantua Kent Ravenna	Aurora – Western Reserve Hiram – Western Reserve
Marietta	Marietta Newport Belpre New Matamoras	Barlow – GTE Bartlett – United Dexter City – GTE Lowell – GTE Lower Salem – GTE Watertown – GTE Williamstown, WV – C&P of WV
Marlboro	Marlboro Alliance Atwater Canton Hartville Rootstown	(None)
Marshall	Marshall Belfast Hillsboro Rainsboro	(None)
Martins Ferry-Bridgeport (Wheeling Zone VII)	Wheeling Zone VII Wheeling Zone VI Wheeling Zone VIII	Adena – GTE Dillonvale-Mt. Pleasant – GTE Tiltonsville – GTE Wheeling Zone I – C&P of WV Wheeling Zone II – C&P of WV Wheeling Zone III – C&P of WV Wheeling Zone V – C&P of WV

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3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Massillon	Massillon Canal Culton Canton Dalton Navarre North Canton	Beach City – GTE Brewster – GTE Wilmot – GTE
Maumee	Toledo Met. Area	Grand Rapids – GTE Lost Peninsula, MI – General of MI Richfield Center-Berkey – United Swanton – United Waterville – United
Medway	Medway Dayton Met. Area Donnelsville New Carlisle Springfield	(None)
Mentor	Mentor Gates Mills Kirtland Leroy Painesville Wickliffe Willoughby	Petty – Western Reserve
Miamisburg-West	Dayton Met. Area Donnelsville Euon Franklin Medway New Carlisle Spring Valley	Englewood – GTE Farmersville – GTE Germantown – Germantown Gratis – GTE Liberty – GTE Trotwood – GTE
Middletown	Middletown Dayton Franklin Monroe Tranton	Germantown – Germantown Gratis – GTE

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3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Milledgeville	Milledgeville Bowersville Jamestown Jeffersonville Washington Ct. House	(None)
Mingo Junction	Mingo Junction Steubenville	Brilliant – GTE
Mogadore	Mogadore Akron Kent Uniontown	(None)
Monroe	Monroe Middletown Trenton	(None)
Montrose	Cleveland Met. Area	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Alltel, Ohio Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Murray City	Murray City Nelsonville Shawnee	Glouster - United
Navarre	Navarre Canton Massillon	Beach City – GTE Brewster – GTE
Nelsonville	Nelsonville Murray City Shawnee	Athens – GTE Logan – GTE New Marshfield – GTE The Plains – GTE

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3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
New Albany	Columbus Met. Area	Cheshire Center – GTE Johnstown – United Pataskala – United Sunbury – United Rathbone – GTE
New Carlisle	New Carlisle Christiansburg Dayton Met. Area Donnelsville Medway North Hampton Springfield	Tipp City – GTE Troy – GTE
Newcomerstown	Newcomerstown Gnadenhuttan West Lafayette	(None)
New Holland	New Holland Bloomingsburg Washington Ct. House	(None)
New Lexington	New Lexington Coming Fultonham Glenford Roseville Shawnee Somerset Thornville Zanesville	Junction City - United
New Matamoras	New Matamoras Duffy Graysville Marietta Newport	(None)
Newport	Newport Marietta New Matamoras	(None)

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SECTION 3 – SERVICE AREAS

3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
New Riegel	New Riegel Fostoria Tiffin	Bascom – Bascom Vanlue – Vanlue
New Waterford	New Waterford Columbiana East Palestine Rogers Lisbon North Lima Youngstown	E. Palestine, PA – PA Bell
Niles	Niles Girard North Jackson Youngstown	Cortland – United Warren – United
North Canton	North Canton Akron Canal Fulton Canton Greensburg Hartville Louisville Massillon Uniontown	(None)
North Hampton	North Hampton Christiansburg Donnelsville New Carlisle Springfield Tremont City	(None)
North Jackson	North Jackson Canfield Niles Youngstown	Berlin Center – United Warren – United

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3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
North Lima	North Lima Canfield Columbiana Lowellville Youngstown New Waterford	Lowellville, PA – PA Bell
North Royalton	Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Elyria Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Norwich	Norwich Philo Zanesville	New Concord – GTE
Olmsted Falls	Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Elyria Hinckley – Western Reserve North Eaton – GTE Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Painesville	Painesville Kirtland Leroy Mentor Willoughby	Perry – Western Reserve Madison – Western Reserve Montville – Western Reserve Chardon – Western Reserve

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3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Perrysburg	Toledo Met. Area	Lost Peninsula, MI – General of MI North Sylvania, MI – GTE Sylvania – GTE Richfield Center-Berkey – United Swanton – United Waterville – United
Philo	Philo Norwich Roseville Zanesville	(None)
Piqua	Piqua Fletcher-Lena	Bradford – United Covington – Alltel Troy – GTE
Pitchin	Pitchin Cedarville South Charleston Springfield Yellow Springs-Clifton	(None)
Rainsboro	Rainsboro Hillsboro Marshall	Greenfield – GTE
Ravenna	Akron Atwater Ravenna Kent Mantua Rootstown	Garrettsville – GTE Wayland – United Windham – United Hiram – Western Reserve
Reynoldsburg	Columbus Met. Area	Baltimore – GTE Cheshire Center – GTE Pataskala – United Rathbone – GTE Sunbury – United Alexandria – United

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3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Rio Grande	Rio Grande Gallipolis Vinton Walnut	(None)
Ripley	Ripley Aberdeen	Decatur – GTE Georgetown – GTE Russellville – GTE Higginsport – GTE
Rogers	Rogers Columbiana East Liverpool East Palestine Lisbon New Waterford	East Palestine, PA – PA Bell
Rootstown	Rootstown Atwater Kent Marlboro Ravenna Akron	(None)
Roseville	Roseville Fultonham New Lexington Philo Zanesville	Crooksville – United
Rushville	Rushville Lancaster Somerset Thornville	Bremen – GTE Pleasantville – GTE
St. Clairsville (Wheeling Zone VIII)	Bethesda Wheeling Zone VIII Wheeling Zone VI Wheeling Zone VII	Adena – GTE Centerville – Western Reserve Flushing – GTE Morristown – Western Reserve Wheeling Zone I – C&P of WV Wheeling Zone II – C&P of WV Wheeling Zone III – C&P of WV Wheeling Zone V – C&P of WV

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3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Salem	Canfield East Palestine Salem Columbiana Leetonia Lisbon Youngstown	Damascus – United Winona - GTE
Salineville	Salineville East Liverpool Lisbon Wellsville	(None)
Sandusky	Sandusky Bloomingville Castalia	Huron – GTE Milan – GTE
Sebring	Sebring Alliance	Damascus – United North Benton – United North Georgetown – GTE
Sedalia	Sedalia Bloomingburg Jeffersonville London South Solon	(None)
Sharon	Sharon Hubbard Youngstown	Sharon, PA – PA Bell Sharpsville – PA Bell West Middlesex, PA – PA Bell Warren – United
Shawnee	Shawnee Coming Murray City Nelsonville New Lexington	Logan – GTE
Somerset	Somerset Fultonharn Glenford New Lexington Rushville Thornville	Junction City – United

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3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope - Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Somerton	Somerton Barnesville Beallsville Bethesda Woodsfield	(None)
South Charleston	South Charleston Cedarville London Pitchin South Solon South Vienna Springfield	(None)
South Solon	South Solon Cedarville Jamestown Jeffersonville London Sedalia South Charleston	(None)
South Vienna	South Vienna London South Charleston Springfield	(None)
Springfield	Springfield Donnelsville Enon Medway New Carlisle North Hampton Pitchin South Charleston South Vienna Tremont City Yellow Springs-Clifton	Catawba - GTE

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3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Spring Valley	Spring Valley Dayton Met. Area Xenia	(None)
Steubenville	Steubenville Mingo Junction Toronto	Amsterdam – GTE Berholz – GTE Bloomingtondale – Western Reserve Brilliant – GTE Follansbee, WV – C&P of WV Hopedale – Western Reserve Knoxville – GTE Richmond – GTE Smithfield – GTE Weirton, WV – C&P of WV
Strongsville	Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Elyria Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Sugar Grove	Sugar Grove Lancaster	(None)
Sugar Tree Ridge	Sugar Tree Ridge Belfast Danville Hillsboro Winchester	Mowrystown – GTE
Terrace	Cleveland Met. Area Burton Chesterland Kirtland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Elyria Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve

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3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Thornville	Thornville Glenford New Lexington Rushville Somerset	Hebron – United Millersport – GTE Pleasantville – GTE Newark – Alltel
Tiffin	Tiffin New Riegel	Attica – GTE Bascom – Bascom Bloomville – GTE McCutchenville – Sycamore Melmore – Sycamore Old Fort – United Republic – GTE Sycamore – Sycamore Bettsville – GTE
Toledo	Toledo Met. Area	Curfice-Oregon – GTE Delta – Alltel Elmore – GTE Erie, MI – General of MI Genoa – GTE Grand Rapids – GTE Haskins-Tontogany – GTE Lambertville-SHiteford MI – Alltel, MI Lost Peninsula, MI – General of MI Luckey – United Moline – United N. Sylvania, MI – GTE Richfield Center-Berkey – United Stony Ridge – United Swanton – United Sylvania – GTE Temperance, MI – General of MI Waterville – United Matamora – United Woodville – United

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3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Toronto	Toronto Steubenville Wellsville	Knoxville-GTE
Tremont City	Tremont City North Hampton Springfield	(None)
Trenton	Trenton Middletown Monroe	(None)
Trinity	Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Alltel Ohio Elyria – Alltel Ohio Hinckley – Western Reserve North Eaton – GTE Northfield – Western Reserve Richfield – Western Reserve Twinsburg – Western Reserve Avon Lake – Century
Ulrichsville	Ulrichsville Gnadenhutzen	Bowertown – GTE Freeport – GTE New Philadelphia – GTE
Uniontown	Uniontown Akron Greensburg Mogadore Hartville North Canton	(None)
Upper Sandusky	Upper Sandusky	Carey – GTe Harpster – GTE McCutchenville – Sycamore Nevada – GTE Sycamore – Sycamore Wharton – GTE

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3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Vandalia	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Calley	Englewood – GTE Liberty – GTE Tipp City – GTE Trotwood – GTE Troy – GTE
Victory	Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Alltel Ohio Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Vinton	Vinton Cheshire Gallipolis Rio Grande	(None)
Walnut	Walnut Arabia Gallipolis Guyan Rio Grande	(None)
Washington Ct. House	Washington Ct. House Bloomingburg Jeffersonville Milledgeville New Holland	(None)
Wellsville	Wellsville East Liverpool Lisbon Salineville Toronto	Chester, WV – C&P of WV

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SECTION 3 – SERVICE AREAS

3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Westerville	Columbus Met. Area	Cheshire Center – GTE Delaware – GTE Johnstown – United Pataskala – United Rathbone – GTE Sunbury – United
West Jefferson	Columbus Met. Area London	Cheshire Center – GTE Pataskala – United Plain City – GTE Rathbone – GTE Sunbury – United
West Lafayette	West Lafayette Conesville Coshocton Newcomerstown	(None)
Whitehouse	Toledo Met. Area	Grand Rapids – GTE Lost Peninsula, MI – General of MI Neapolis – Alltel Ohio North Sylvania, MI – GTE Richfield Center-Berkey – United Swanton – United Sylvania – GTE Waterville – United
Wickliffe	Cleveland Met. Area Chesterland Kirtland Mentor	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Alltel Ohio Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve

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SECTION 3 – SERVICE AREAS

3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Willoughby	Cleveland Met. Area Chesterland Kirtland Leroy Mentor Painesville	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Station – Alltel, Ohio Hinckley – Western Reserve Northfield – Western Reserve Perry – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Winchester	Winchester Sugar Tree Ridge	Sardina – GTE Seaman – GTE West Union – GTE
Woodsfield	Woodsfield Beallsville Clarington Duffy Graysville Lewisville Somerton	(None)
Worthington	Columbus Met. Area	Cheshire Center – GTE Delaware – GTE Pataskala – Union Rathbone – GTE Sunbury – United
Xenia	Xenia Beavercreek Bellbrook Bowersville Cedarville Jamestown Spring Valley Yellow Springs – Clifton Dayton	New Burlington – GTE Port William

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SECTION 3 -- SERVICE AREAS

3.1 Exchange Service Areas (Cont'd)

3.1.1 Local Calling Scope -- Ohio Bell Service Areas (Cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Yellow Springs - Clifton	Yellow Springs-Clifton Cedarville Enon Fairborn Pitchin Xenia Springfield Dayton	(None)
Zanesville	Zanesville Dresden Fultonham Norwich Philo Roseville New Lexington	Adamsville - United Frazeyburg - United Gratiot - Aftel

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SECTION 3 – SERVICE AREAS
3.1 Exchange Service Areas (Cont'd)**3.1.1 Local Calling Scope – Ohio Bell Service Areas (Cont'd)****A. Metropolitan Areas**

- 1.) The exchange areas included in the Cleveland Metropolitan Area are as follows:

Cleveland	North Royalton
Bedford	Olmstead Falls
Berea	Strongsville
Brecksville	Terrace
Chagrin Falls	Trinity
Gates Mills	Victory
Hillcrest	Wickliffe
Independence	Willoughby
Montrose	

- 2.) The exchange areas included in the Columbus Metropolitan Area are as follows:

Columbus	Hilliard
Alton	Lockbourne
Canal Winchester	New Albany
Dublin	Reynoldsville
Gabanna	Westerville
Grove City	West Jefferson
Groveport	Worthington
Harrisburg	

- 3.) The exchange areas included in the Dayton Metropolitan Area are as follows:

Dayton	Fairborn
Beavercreek	Miamisburg-West Carrollton
Bellbrook	Vandalia
Centerville	

- 4.) The exchange areas included in the Toledo Metropolitan Area are as follows:

Toledo	Holland
Maumee	Perrysburg
Whitehouse	

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SECTION 4 – BASIC SERVICES AND RATES (Cont'd)**4.5 Local Dialtone Service****4.5.1 General**

The Company offers local dialtone service to customers in the Exchange Areas of the LECs listed in Section 3.1. Local dialtone service allows customers to initiate and terminate calls within their local calling areas.

4.5.2 Rates

Service Connection Fee, one-time charge per line:	
Primary Line	\$19.95
Secondary Line	\$29.95
Monthly Rate	
Primary Line	\$34.95
Secondary Line	\$34.95

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SECTION 5 – MISCELLANEOUS SERVICES AND RATES (Cont'd)**5.1 Service Order and Change Charges (Cont'd)****5.1.2 Change Order Charges**

Change Order Charges apply to work associated with providing exchange line service or customer-requested changes to existing services. One charge applies for each change order requested by the customer. If multiple changes listed below are requested by the Customer and occur on the same order/request one charge only applies. A Change Order Service Charge applies to the following customer-initiated changes:

Custom Calling Feature Change Order – applies when a Customer requests a change, adding or removing a custom calling feature.

Toll Restriction Fee Order – applies when a Customer requests a change, adding or removing Toll Restriction Service.

Telephone Number Change Order – applies to each telephone number change request/order.

Listing Change Charge – applies when a Customer requests/orders a change to add or delete a white pages listing or requests a change to add/delete listings. This charge also applies to request for Non-Published or Non-Listed numbers.

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 SECTION 5 - MISCELLANEOUS SERVICES AND RATES (Cont'd)

5.1 Service Order and Change Charges (Cont'd)

5.1.3 Rates

<u>Service Order Charges</u>	<u>Charge</u>
Primary Service Connection Charge	*
Secondary Service Connection Charge	*
Transfer of Service Charge, Primary Line	\$40.00
Transfer of Service Charge, Secondary Line	\$20.00
Technician Dispatch Charge	\$75.00
Service Order Charge	N/A
 <u>Change Order Service Charges</u>	
Custom Calling Feature Change Order	\$15.00
Toll Restriction Fee Order	\$5.00
Telephone Number Change Order	\$5.00
Listing Change Charge	\$5.00

*Service Connection charges are listed with the rates for each specific service tariffed.

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SECTION 5 – MISCELLANEOUS SERVICES AND RATES (Cont'd)**5.2 Restoration of Service**

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	<u>Rate</u>
Per occasion	\$25.00

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SECTION 5 - MISCELLANEOUS SERVICES AND RATES (Cont'd)**5.4 Public Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undisableable per call charge is applicable to all intrastate calls that originate from any pay telephone used to access Company provided services. This surcharge, which is in addition to standard (tariffed) usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the "#" symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

Rate Per Call: \$0.55

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SECTION 5 - MISCELLANEOUS SERVICES AND RATES (Cont'd)

5.5 Custom Calling Features

5.5.1 Feature Descriptions (Cont'd)

Per Call Blocking: To activate per-call blocking, a Customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per call blocking, and it is provided on an unlimited basis.

Per Line Blocking: When blocking is established on the line, it can be deactivated by dialing a code before each call. This one call unblock allows the name and/or number to be sent for that one call only. There is no charge for per line blocking.

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SECTION 5 - MISCELLANEOUS SERVICES AND RATES (Cont'd)

5.5 Custom Calling Features

5.5.2 Rates

FEATURE	RATE	BILLED
Per Call Blocking	No charge	
Per Line Blocking	No charge	

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SECTION 5—MISCELLANEOUS SERVICES AND RATES (Cont'd)

5.6 Directory Assistance and Operator Services

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service.

5.6.1 Basic Directory Assistance

The rates specified following apply when Customers request Company assistance in determining telephone numbers of Customers who are located within the State.

A maximum of two (2) requested telephone numbers are allowed per call.

A. Exemptions

A business or residence main telephone exchange line may be registered for exemption from Directory Assistance charges where one of the users of the line is considered to be legally blind, visually or physically handicapped, or where the user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0." Requests for exemption must be accompanied by certification of the handicap. Acceptable certifications include those signed by a physician, issued by a state agency qualified to certify such handicaps or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of any agency for the blind.

B. Allowances

There are no call allowances for Directory Assistance Service.

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SECTION 5 -MISCELLANEOUS SERVICES AND RATES (Cont'd)**5.6 Directory Assistance and Operator Services (Cont'd)****5.6.2 Directory Assistance Rates**

	<u>Per Use Charge</u>
Direct dialed, local	\$0.85

5.6.3 Operator Service Rates

The Company provides operator services to its customers pursuant to agreement with a third-party operator services provider. The following per call surcharges apply to all calls requesting Company's operator services assistance.

	<u>Per Use Surcharge</u>
Station-to-station, local	\$0.85
Person-to-person, local	\$2.50

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SECTION 5 – MISCELLANEOUS SERVICES AND RATES (Cont'd)**5.7 Busy Line Verification and Emergency Interrupt Service**

Upon request of a calling party, the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Emergency Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption and is performed once the line status has been determined through the Busy Line Verification process.

If the Customer has the operator interrupt a call, both the Busy Line Verification and the Emergency Interrupt charge will apply.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

	<u>Per Call</u>
Busy Line Verification, each occasion	\$2.00
Emergency Interruption	\$2.50

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SECTION 5 - MISCELLANEOUS SERVICES AND RATES (Cont'd)

5.8 Directory Listing Service

5.8.1 General

The following rates and regulations apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Directory listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity, or trade name is not permitted unless it is the name, or an integral part of the name, under which the Customer does business.

A listing is limited to one line in the directory, except where in the judgment of the Company, more than one line is required to identify the Customer properly. In such cases, the additional lines required are provided at no extra charge.

Dual name listings are permitted as a regular directory listing for residential service.

Listing services are available with all classes of main telephone exchange service.

5.8.2 Listings

A. Primary Listing

One listing, termed the primary listing, is included with each exchange access line and each joint user.

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President
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Midvale, Utah 84047

Case Nos. 90-9298-TP-TRP and 04-1759-TP-ACE

SECTION 5 – MISCELLANEOUS SERVICES AND RATES (Cont'd)

5.8 Directory Listing Service (Cont'd)

5.8.2 Listings (Cont'd)

B. Additional Listings

Additional listings may be the listings of individual names of the Customer and members of the Customer's household, tenants of residential Customers who lease the Customer's premises for less than one year and do not occupy the premises at the same time as the Customer, members of a firm, officers of a corporation, employees of the Customer or other persons associated in business with the Customer, a business which the Customer owns and cross reference and alternate number listings.

Ordinarily, all additional listings are of the same address and telephone number as the primary listings, except as provided for joint user and alternate number listings.

Special Types of Additional Listings include:

Duplicate Listings – A listing of another name by which the customer is known, such as a nickname, abbreviated name, a name commonly spelled in more than one way, and a name consisting of several words which the public commonly rearranges. The listing may be complete or in a cross-reference form.

Alternate Telephone Numbers – A listing which refers calling parties to another telephone number at certain hours or on certain days or in case no answer is received on the call to the primary number.

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SECTION 5 - MISCELLANEOUS SERVICES AND RATES (Cont'd)

5.8 Directory Listing Service (Cont'd)

5.8.2 Listings (Cont'd)

C. *Nonpublished Service*

The telephone numbers of nonpublished service are not listed in either the Company's alphabetical directory or Directory Assistance records available to the general public.

Incoming calls to nonpublished service will be completed by the Company only when the *calling party places the call by number, and no exception will be made, nor will the Customer be called to determine whether he/she wishes to receive the call, even though it appears that the calling party desires the connection because of an emergency.*

The Company is not responsible for any claims made or liability arising from failure to receive calls because of this arrangement.

The Subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

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SECTION 5 - MISCELLANEOUS SERVICES AND RATES (Cont'd)

5.8 Directory Listing Service (Cont'd)

5.8.3 Rates and Charges

	<u>Per Month</u>
Primary Listings	\$0.00

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SECTION 5 - MISCELLANEOUS SERVICES AND RATES (Cont'd)**5.9 Carrier Presubscription****5.9.1 General**

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an intraLATA or interLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

IntraLATA PIC Change Charge:

**IntraLATA Presubscription Change Charge, per
business or residence line, trunk, or port:**

- | | |
|-------------------------|--------|
| - Manual PIC Change | \$5.50 |
| - Electronic PIC Change | \$1.25 |

The Company will waive one-half of the IntraLATA PIC change charge, whether electronic or manual, when such changes are performed simultaneously with an interLATA PIC change.

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SECTION 5 - MISCELLANEOUS SERVICES AND RATES (Cont'd)**5.10 Toll Restriction Service**

Provides for Exchange Access lines or trunks to be restricted from dialing billable toll calls. Directly dialed calls to 700/900 services and operator dialed calls billed to the line are not allowed. This arrangement does allow Calling Card calls, Collect calls, Third Number calls, and direct dialed calls to 911, Directory Assistance and Toll Free services. This service is available where facilities permit.

5.10.1 Rates

	<u>Rate</u>
Nonrecurring charge, per line	*
Monthly, per line	\$8.50

*For nonrecurring charges associated with Toll Restriction Service, see Section 5.1 of this tariff.

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