

TELCOVE OPERATIONS, INC. [T]

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES  
APPLYING TO LOCAL EXCHANGE AND INTEREXCHANGE SERVICES  
WITHIN THE STATE OF OHIO

98-1458-TP-ACE

This tariff applies to the intrastate communication services furnished by TelCove Operations, Inc. ("TelCove" or "Carrier") between one or more points in all counties in the State of Ohio. This tariff is on file with the Public Utilities Commission of Ohio, and copies may be inspected, during normal business hours, at Carrier's principle place of business, 121 Champion Way, Canonsburg, PA 15317 and also on the Company's web site at [www.telcove.com](http://www.telcove.com). [T]

TelCove Operations, Inc. hereby adopts, ratifies, and in every respect makes its own as if the same had been originally filed by it, P.U.C.O. Tariff No. 1, filed with the Public Utilities Commission of Ohio, by Adelphia Business Solutions Operations, Inc. d/b/a TelCove.

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ISSUED BY: Deputy General Counsel  
121 Champion Way  
Canonsburg, Pennsylvania 15317

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CHECK SHEET

The sheets of this tariff are effective as of the date shown. The original and revised sheets named below contain all changes from the original tariff and are in effect on the date shown.

<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>
1*	16 <sup>th</sup>	Revised	31	Original	57	Original	85 2nd Revised
2*	11 <sup>th</sup>	Revised	30	Original	58	Original	86 2nd Revised
3*	16 <sup>th</sup>	Revised	31	Original	59	Original	87 2nd Revised
4		Original	32	Original	60	Original	87.1 1st Revised
5		Original	33	Original	61	Original	87.2 1st Revised
6		Original	34	Original	62	Original	88 2nd Revised
7		Original	35	Original	63	Original	89 2nd Revised
8		Original	36	Original	64	Original	90 2nd Revised
9		Original	37	Original	65	Original	90.1 1st Revised
10		Original	38	Original	66	Original	90.2 1st Revised
11		Original	39	Original	67	Original	90.3 1st Revised
12		Original	40	Original	68	Original	91 2nd Revised
13		Original	41	Original	69	Original	92 2nd Revised
14		Original	42	Original	70	Original	93 2nd Revised
15	1 <sup>st</sup>	Revised	43	Original	71*	2nd Revised	94 2nd Revised
16		Original	44	Original	72	Original	95 2nd Revised
17		Original	45	Original	73	Original	96 2nd Revised
18		Original	46	Original	74	Original	97 2nd Revised
19		Original	47	Original	75	Original	97.1 1st Revised
20		Original	48	Original	76	Original	97.2 1st Revised
21		Original	49	Original	77	Original	97.3 1st Revised
22	2 <sup>nd</sup>	Revised	50	Original	78	Original	97.4 1st Revised
23		Original	51	Original	79	1 <sup>st</sup> Revised	97.5 2nd Revised
24		Original	52	Original	80	1 <sup>st</sup> Revised	97.6 1st Revised
25		Original	53	Original	81	1 <sup>st</sup> Revised	97.7 1st Revised
26		Original	56	Original	82	1 <sup>st</sup> Revised	97.8 1st Revised
27		Original	57	Original	83	1 <sup>st</sup> Revised	97.9 1st Revised
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CHECK SHEET (Cont'd)

<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>
98	2nd Revised	115	Original	145	2nd Revised	172*	1st Revised
99	2nd Revised	116	Original	145.1	3rd Revised	173	Original
99.1	1st Revised	117	Original	145.2	2nd Revised	175	Original
100	1st Revised	118	Original	145.3	3rd Revised	174.1	1 <sup>st</sup> Revised
101	2nd Revised	119	Original	145.4	3rd Revised	175	Original
102	1st Revised	120	Original	145.5	2nd Revised	176	Original
103*	1 <sup>st</sup> Revised	121	Original	145.6	2nd Revised	177	Original
104*	2nd Revised	122	Original	145.7	3rd Revised	178	2nd Revised
104.1*	1st Revised	123*	3rd Revised	146	Original	179*	3rd Revised
104.2*	1st Revised	123.1*	2nd Revised	147	Original	180*	2nd Revised
105*	3rd Revised	124	1st Revised	148	Original	181	1st Revised
105.1	1st Revised	125*	2nd Revised	149	Original	182	1st Revised
105.2	1st Revised	126*	2nd Revised	150	Original	183	3rd Revised
106	1st Revised	127*	2nd Revised	151	Original	183.1	1st Revised
107	1st Revised	128	1st Revised	152	Original	183.2	1st Revised
108	1st Revised	129	2nd Revised	153	Original	183.3	1st Revised
109	1st Revised	129.1	1st Revised	154	Original	183.4	1st Revised
110	1st Revised	130	2nd Revised	155	Original	183.5	1st Revised
111	1st Revised	131	2nd Revised	156	Original	184	Original
112	1st Revised	132	1st Revised	157	Original	185	Original
113	2nd Revised	133	1st Revised	158	Original	186	Original
113.1	1st Revised	134	1st Revised	159	1st Revised	187	Original
113.2	1st Revised	135	2nd Revised	160	1st Revised	188*	4th Revised
113.3	1st Revised	135.1	2nd Revised	161	1st Revised	189	3rd Revised
113.4	1st Revised	135.2	1st Revised	162	1st Revised	190	3rd Revised
113.5	1st Revised	136	1st Revised	163	Original	191	3rd Revised
113.6	1st Revised	137	1st Revised	164*	1st Revised	192	1st Revised
113.7	1st Revised	138	1st Revised	165*	1st Revised	193	3rd Revised
113.8	1st Revised	139	2nd Revised	166*	1st Revised	194	3rd Revised
113.9	1st Revised	140	2nd Revised	167*	1st Revised	195	2nd Revised
113.10	1st Revised	141	2nd Revised	168*	1st Revised	196	3rd Revised
113.11	1st Revised	142	2nd Revised	169*	1st Revised	197	1st Revised
114	Original	143	2nd Revised	170	Original	197.1	3rd Revised
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<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>
199	1st Revised	223.2	1 <sup>st</sup> Revised	248	3rd Revised	273	1 <sup>st</sup> Revised
200	4th Revised	224	4th Revised	249	2nd Revised	274	Original
200.1	2nd Revised	225	3rd Revised	250	1st Revised	275	Original
201	1 <sup>st</sup> Revised	225.1	3rd Revised	251	2nd Revised	276	Original
202	3 <sup>rd</sup> Revised	225.2	4th Revised	252	1st Revised	277	1 <sup>st</sup> Revised
203	3 <sup>rd</sup> Revised	226	6th Revised	253	2nd Revised	278	2 <sup>nd</sup> Revised
204	5th Revised	226.1	5th Revised	254	3rd Revised	279	2 <sup>nd</sup> Revised
205	5th Revised	227	2nd Revised	255	2nd Revised	280	2 <sup>nd</sup> Revised
206	4th Revised	228*	4th Revised	255.1	1 <sup>st</sup> Revised	281	1 <sup>st</sup> Revised
207	1st Revised	229	4th Revised	256	3rd Revised	282	1 <sup>st</sup> Revised
208	3rd Revised	230	8th Revised	256.1	1 <sup>st</sup> Revised	283	1 <sup>st</sup> Revised
208.1	1st Revised	230.1	3rd Revised	257	3rd Revised	284	1 <sup>st</sup> Revised
208.2	3rd Revised	231	7th Revised	257.1	2nd Revised	285	1 <sup>st</sup> Revised
208.3	3rd Revised	232	6th Revised	257.2	2nd Revised	286	2 <sup>nd</sup> Revised
208.4	2nd Revised	233*	2nd Revised	258	3rd Revised	287	2 <sup>nd</sup> Revised
208.5	2nd Revised	234	1 <sup>st</sup> Revised	259	2 <sup>nd</sup> Revised	288	2 <sup>nd</sup> Revised
209	3rd Revised	235	1 <sup>st</sup> Revised	260*	2nd Revised	289	2 <sup>nd</sup> Revised
210	Original	236	3rd Revised	261	2nd Revised	289.1	1 <sup>st</sup> Revised
211	Original	237*	3rd Revised	262	4th Revised	289.2	1 <sup>st</sup> Revised
212	Original	238	1st Revised	262.1	2nd Revised	290	2 <sup>nd</sup> Revised
213*	6th Revised	239	1st Revised	263	4th Revised	291	1 <sup>st</sup> Revised
214	5th Revised	240	2nd Revised	264	4th Revised	292	1 <sup>st</sup> Revised
214.1	4th Revised	240.1	2nd Revised	265*	2nd Revised	293	2 <sup>nd</sup> Revised
215	5th Revised	240.2	2nd Revised	266	1 <sup>st</sup> Revised	293.1	1 <sup>st</sup> Revised
216	5th Revised	240.3	2nd Revised	267	1 <sup>st</sup> Revised	294	2 <sup>nd</sup> Revised
217	5th Revised	240.4	2nd Revised	268	2 <sup>nd</sup> Revised	295	2 <sup>nd</sup> Revised
217.1	3rd Revised	240.5	2nd Revised	269	1 <sup>st</sup> Revised	296*	1st Revised
218	4th Revised	241	1st Revised	270	Original		
219	3rd Revised	242	Original	271	Original		
219.1	1 <sup>st</sup> Revised	243	Original	272	1 <sup>st</sup> Revised		
220	4th Revised	244	Original	272.1	1 <sup>st</sup> Revised		
221	1 <sup>st</sup> Revised	245*	3rd Revised	272.2	1 <sup>st</sup> Revised		
222	4th Revised	246	3rd Revised	272.3	1 <sup>st</sup> Revised		
222.1	6th Revised	247	3rd Revised	272.4	1 <sup>st</sup> Revised		
223	4th Revised	247.1	1 <sup>st</sup> Revised	272.5	1 <sup>st</sup> Revised		
223.1	3rd Revised						

\* New or Revised page.

TABLE OF CONTENTS

	<u>Sheet</u>
CHECK SHEET .....	1
TABLE OF CONTENTS .....	4
EXPLANATION OF SYMBOLS .....	13
EXPLANATION OF TERMS .....	14
SECTION 1 - APPLICATION OF TARIFF .....	23
1.1 Application of Tariff .....	24
1.1.1 Service Territory .....	24
1.1.2 Availability .....	24
SECTION 2 - GENERAL RULES AND REGULATIONS .....	25
2.1 Use of Facilities and Service.....	26
2.1.1 Obligation of Company .....	26
2.1.2 Limitations on Liability.....	28
2.1.3 Use of Service .....	34
2.1.4 Use and Ownership of Equipment.....	34
2.1.5 Directory Errors.....	35
2.1.6 Blocking of Service .....	36
2.2 Minimum Period of Service .....	37

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TABLE OF CONTENTS (Cont'd)

	<u>Sheet</u>
2.3 Payment for Services Rendered.....	38
2.3.1 Responsibility for All Charges .....	38
2.3.2 Deposits .....	38
2.3.3 Payment of Charges .....	40
2.3.4 Return Check Charge.....	41
2.3.5 Late Payment Charges.....	41
2.3.6 Customer Overpayments.....	42
2.4 Installation Service .....	42
2.5 Access to Customer's Premises .....	43
2.6 Telephone Surcharges/Taxes.....	43
2.6.1 General .....	43
2.7 Reserved for Future Use.....	43
2.8 Suspension or Termination of Service.....	44
2.8.1 Suspension or Termination for Nonpayment .....	44
2.8.2 Exceptions to Suspension and Termination.....	47
2.8.3 Verification of Nonpayment .....	48
2.8.4 Termination for Cause Other Than Nonpayment.....	49
2.8.5 Emergency Termination of Service .....	52
2.8.6 Disconnection of Service Other than Toll Service.....	53
2.9 Additional Provisions Applicable To Business Customers .....	54
2.9.1 Application of Rates.....	54
2.9.2 Telephone Number Changes .....	55
2.9.3 Deposits .....	55
2.9.4 Dishonored Checks .....	55

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TABLE OF CONTENTS (Cont'd)

	<u>Sheet</u>
2.10 Additional Provisions Applicable to Residential Customers .....	56
2.10.1 Application of Rates.....	56
2.10.2 Telephone Number Changes .....	56
2.10.3 Deposits .....	57
2.10.4 Installment Billing for Nonrecurring Charges .....	59
2.10.5 Adjusted Payment Schedule .....	61
2.10.6 Suspension or Termination for Nonpayment .....	61
2.10.7 Deferred Payment Agreements .....	62
2.10.8 Dishonored Checks .....	63
2.10.9 Suspension or Termination - Abandonment .....	63
2.10.10 Suspension or Termination - Medical Emergencies.....	63
2.10.11 Suspension or Termination - Elderly, Blind or Disabled .....	63
2.10.12 Backbilling for Residential Customers .....	63
2.11 Allowances for Interruptions in Service.....	65
2.11.1 Credit for Interruptions.....	66
2.11.2 Limitations on Credit Allowances .....	69
2.12 Automatic Number Identification .....	70
2.12.1 Regulations.....	70
2.12.2 Terms and Conditions .....	71
SECTION 3 - CONNECTION CHARGES .....	72
3.1 Connection Charge .....	73
3.1.1 General .....	73
3.1.2 Exceptions to the Charge .....	74
3.2 Restoral Charge .....	74

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EFFECTIVE: July 8, 1999

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TABLE OF CONTENTS (Cont'd)

	<u>Sheet</u>
3.3 Moves, Adds and Changes.....	75
3.4 Record Order Charge .....	76
3.5 Charges Associated with Premises Visit .....	76
3.5.1 Terms and Conditions .....	76
3.5.2 Trouble Isolation Charge .....	77
3.5.3 Inside Wire Maintenance and Installation .....	78
3.6 Primary Interexchange Carrier (PIC) Change Charge .....	78
SECTION 4 - PAY TELEPHONE SERVICE .....	79
4.1 General.....	80
4.2 Regulations .....	81
4.3 Available Features for Pay Telephone Service .....	82
SECTION 5 - SUPPLEMENTAL SERVICES .....	84
5.1. Custom Calling Service.....	85
5.1.1 General .....	85
5.1.2 Description of Features .....	85
5.1.3 Rates and Charges.....	87

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TABLE OF CONTENTS (Cont'd)

	<u>Sheet</u>
5.2 LASS Services .....	89
5.2.1 General .....	89
5.2.2 Description of Features .....	89
5.2.3 Rates and Charges.....	91
5.3 Centrex-type Service.....	92
5.3.1 General .....	92
5.3.2 Description of Features .....	92
5.3.3 Rates and Charges.....	98
5.4 Service and Promotional Trials.....	99
5.4.1 General .....	99
5.4.2 Regulations.....	99
5.5 Busy Verification and Interrupt Service.....	100
5.5.1 General .....	100
5.5.2 Rate Application.....	100
5.6 Trap Circuit Service.....	101
5.6.1 General .....	101
5.6.2 Regulations.....	102
5.6.3 Rates.....	102
5.7 Directory Assistance Service .....	103
5.7.1 General .....	103
5.7.2 Regulations.....	103
5.7.3 Rates.....	104
5.8 Local Operator Service .....	105

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 DDI Plaza Two  
 500 Thomas Street, Suite 400  
 Bridgeville, Pennsylvania 15017-2838

TABLE OF CONTENTS (Cont'd)

	<u>Sheet</u>
5.9 Stand Alone Voice Mail Service.....	105
5.9.1 Description.....	105
5.9.2 Recurring and Nonrecurring Charges.....	105
5.10 Blocking Service.....	106
5.10.1 General.....	106
5.10.2 Regulations.....	107
5.10.3 Rates and Charges.....	107
5.11 Customized Number Service.....	108
5.11.1 General.....	108
5.11.2 Conditions.....	108
5.12 Customer Requested Service Suspension.....	110
5.13 Remote Call Forwarding Service.....	111
5.13.1 General.....	111
5.13.2 Regulations.....	111
5.13.3 Rates and Charges.....	113
5.14 Calling Card Services.....	113
5.15 Prepaid Debit Card Services.....	113
SECTION 6 - RESIDENTIAL NETWORK SWITCHED SERVICES.....	114
6.1 General.....	115
6.2 Service Descriptions.....	116
6.2.1 Measured Rate Service.....	118

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Bridgeville, Pennsylvania 15017-2838

TABLE OF CONTENTS (Cont'd)

	<u>Sheet</u>
SECTION 7 - BUSINESS NETWORK SWITCHED SERVICES .....	122
7.1 General.....	123
7.2 Service Descriptions .....	124
7.2.1 Basic Business Line Service .....	125
7.2.2 Public Access Line Service .....	128
7.2.3 PBX Trunk Service .....	129
7.2.4 Centrex-type Service .....	134
7.2.5 Term Liability/Termination Charges .....	138
7.2.6 Integrated Services Digital Network – Basic Rate Interface (ISDN-BRI).....	138
SECTION 8 - INTRALATA TOLL USAGE AND MILEAGE CHARGES.....	139
8.1 General.....	140
8.1.1 Description.....	140
8.1.2 Classes of Calls.....	140
8.2 Timing of Calls.....	141
8.3 Regulations and Computation of Mileage.....	142
8.3.1 Originating Rate Center.....	142
8.3.2 Terminating Rate Center .....	142
8.3.3 Calculation of Mileage .....	143
8.4 Call Charges.....	144
8.4.1 Usage Charges.....	145
8.4.2 Per Call Service Charges .....	145

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Bridgeville, Pennsylvania 15017-2838

TABLE OF CONTENTS (Cont'd)

	<u>Sheet</u>
SECTION 9 - SPECIAL SERVICES AND PROGRAMS .....	146
9.1 Lifeline Telephone Service .....	147
9.1.1 Basic Lifeline Service .....	147
9.1.2 Eligibility .....	147
9.1.3 Charges .....	148
9.2 Link Up America .....	149
9.3 Special Equipment For The Hearing or Speech Impaired Customer .....	149
9.4 Discounted Service for The Hearing or Speech Impaired Customer .....	150
9.4.1 General .....	150
9.4.2 Certification .....	150
9.4.3 Qualification .....	150
9.4.4 Billing .....	151
9.5 Universal Emergency Telephone Number Service .....	151
9.5.1 General .....	151
9.5.2 Regulations .....	151
9.5.3 Conditions of Furnishing Service .....	152
9.6 Enhanced Universal Emergency Telephone Number Service .....	153
9.6.1 General .....	153
9.6.2 Regulations .....	153
9.6.3 Conditions of Furnishing Service .....	155
9.7 State of Ohio Relay Service .....	156
9.7.1 General .....	156
9.7.2 Regulations .....	156
9.7.3 Liability .....	157

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 DDI Plaza Two  
 500 Thomas Street, Suite 400  
 Bridgeville, Pennsylvania 15017-2838

Issued under authority of the Public Utilities Commission of Ohio in Case No.98-1458-TP-ACE

TABLE OF CONTENTS (Cont'd)

	<u>Sheet</u>
SECTION 10 - SPECIAL ARRANGEMENTS .....	158
10.1 Special Construction .....	159
10.1.1 Basis for Charges.....	159
10.1.2 Basis for Cost Computation .....	159
10.1.3 Termination Liability .....	160
10.2 Non-Routine Installation and/or Maintenance .....	162
10.3 Individual Case Basis (ICB) Arrangements .....	162
SECTION 11 - DIRECTORY .....	163
11.1 Alphabetical Directory .....	164
11.1.1 Main Listings .....	164
11.1.2 Composition of Listings .....	165
11.1.3 Types of Listings .....	166
11.1.4 Non-Published Service.....	168
11.2 Reserved For Future Use .....	170
11.3 Directory Information Requests .....	171
11.4 Liability of the Company for Errors.....	171
11.4.1 General.....	171
11.4.2 Allowance for Errors.....	172
SECTION 12 - SERVICE AREAS .....	173
SECTION 13 - RATES AND CHARGES.....	175
SECTION 14 - PRICE LIST .....	201
ATTACHMENT A - Service Area Map.....	A-1
ATTACHMENT B - Service Area Descriptions .....	B-1

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EXPLANATION OF SYMBOLS

A revision of a Tariff Sheet is coded to designate the type of change from the previous revision. These symbols, which appear in the right-hand margin of the sheet, are used to signify:

- C - Change in Regulation
- D - Discontinued rate or regulation
- I - Increased rate
- M - Moved from another tariff location
- N - New rate or regulation
- R - Reduction in a rate or charge
- T - Changed in text but no change in rate or regulation

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EXPLANATION OF TERMS

AGENCY

For 911 or E911 service, the government agency(ies) designated as having responsibility for the control and staffing of the emergency report center.

ALTERNATE ROUTING ("AR")

Allows E911 calls to be routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP (see definition of PSAP below) are busy, or (2) the primary PSAP closes for a period (night service).

AUTHORIZED USER

A person, corporation or other entity who is authorized by the Company's customer to utilize service provided by the Company to the customer. The customer is responsible for all charges incurred by an Authorized User.

ATTENDANT

An operator of a PBX console or telephone switchboard.

AUTOMATIC LOCATION IDENTIFICATION ("ALI")

The name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

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EXPLANATION OF TERMS (Cont'd)

**AUTOMATIC NUMBER IDENTIFICATION ("ANI")**

A system whereby the calling party's telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

**BNS or BILLED NUMBER SCREENING**

This allows the customer to choose who can and cannot charge a call to their number.

[N]  
|  
[N]

**CALL INITIATION**

The point in time when the exchange network facility are initially allocated for the establishment of a specific call.

**CALL TERMINATION**

The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

**CENTRAL OFFICE**

An operating office of the Company where connections are made between telephone exchange lines.

**CENTRAL OFFICE LINE**

A line providing direct or indirect access from a telephone or switchboard to a central office. Central office lines subject to PBX rate treatment are referred to as central office trunks.

**CHANNEL**

A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as the Company may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps Service is equivalent to 24 channels.

**RECEIVED**

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ISSUED: February 19, 2001

EFFECTIVE: March 23, 2001

ISSUED BY: John B. Glicksman, Esquire, Vice President and General Counsel  
121 Champion Way  
Canonsburg, Pennsylvania 15317

EXPLANATION OF TERMS (Cont'd)

COMMISSION

Public Utilities Commission of Ohio.

COMPANY

Hyperion Communications of Ohio, Inc., unless otherwise clearly indicated from the context.

CUSTOMER

The person, firm, corporation, or other entity which orders service pursuant to this Tariff and utilizes service provided under Tariff by the Company. A customer is responsible for the payment of charges and for compliance with all terms of the Company's Tariff.

CUSTOMER PREMISES EQUIPMENT ("CPE")

Equipment provided by the customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX, or other communication system.

DEFAULT ROUTING ("DR")

When an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes, such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP.

DIAL PULSE ("DP")

The pulse type employed by a rotary dial station set.

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ISSUED BY: Janet S. Livengood, Esquire, Director of Legal and Regulatory Affairs  
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Bridgeville, Pennsylvania 15017-2838

Issued under authority of the Public Utilities Commission of Ohio in Case No.98-1458-TP-ACE

EXPLANATION OF TERMS (Cont'd)

**DIRECT INWARD DIAL ("DID")**

A service attribute that routes incoming calls directly to stations, by-passing a central answer point.

**DIRECT OUTWARD DIAL ("DOD")**

A service attribute that allows individual station users to access and dial outside numbers directly.

**DUAL TONE MULTI-FREQUENCY ("DTMF")**

The pulse type employed by tone dial station sets. (Touch tone)

**E911 SERVICE AREA**

The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

**E911 CUSTOMER**

A governmental agency that is the customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of E911 service.

**EXCHANGE**

An area, consisting of one or more central office districts, within which a call between any two points is a local call.

**EXCHANGE ACCESS LINE**

A central office line furnished for direct or indirect access to the exchange system.

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EXPLANATION OF TERMS (Cont'd)

EXCHANGE SERVICE

The provision to the subscriber of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

FINAL ACCOUNT

A customer whose service has been disconnected who has outstanding charges still owed to the Company.

FLAT RATE SERVICE

The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified primary calling area.

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EXPLANATION OF TERMS (Cont'd)

**HANDICAPPED PERSON**

A person who is legally blind, visually handicapped or physically handicapped, under the following definitions from the Federal Register (Vol. 35 #126 dated June 30, 1970).

**Legally Blind** - a person whose visual acuity is 20/200 or less in the better eye with correcting glasses, or whose widest diameter of visual field subtends an angular distance no greater than 20 degrees.

**Visually Handicapped** - a person whose visual disability, with correction and regardless of optical measurement with respect to legal blindness, are certified as unable to read normal printed material.

**Physically Handicapped** - a person who is certified by competent authority as unable to read or use ordinary printed materials as a result of physical limitation, or a person whose disabling condition causes difficulty with hand and finger coordination and use of a coin telephone.

The term "Handicapped Person", when used in connection with a person having a speech or hearing impairment which requires that they communicate over telephone facilities by means other than voice is defined below:

**Hearing** - a person with binaural hearing impairment of 60% or higher on the basis of the procedure developed by the American Academy of Otolaryngology (A.A.O.) as set forth in "Guide for Conservation of Hearing in Noise" 38-43, A.A.O., 1973; "guides to the Evaluation of Permanent Impairment" 103-107, American Medical Association, 1971.

**Speech** - a person with 65% or higher of impairment on the basis of the procedure recommended by the American Medical Association's Committee on Rating of Mental and Physical Impairment to evaluate speech impairment as to three categories: audibility, intelligibility and functional efficiency, as set forth in "Guides to the Evaluation of Permanent Impairment" 109-III, American Medical Association, 1971.

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EXPLANATION OF TERMS (Cont'd)

INTERFACE

That point on the premises of the subscriber at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

INTERRUPTION

The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

LATA

Local Access and Transport Area. The area within which the Company provides local and long distance ("intraLATA") service. For call to numbers outside the area ("interLATA") service is provided by long distance companies.

LINK

The physical facility from the network interface on an end-user's or carrier's premises to the point of interconnection on the main distribution frame of the Company's central office.

LOCAL CALL

A call which, if placed by a customer over the facilities of the Company, is not rated as a toll call.

LOCAL CALLING AREA

The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

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EXPLANATION OF TERMS (Cont'd)

LOCAL SERVICE

Telephone exchange service within a local calling area.

LOOP START

Describes the signaling between the terminal equipment or PBX/key system interface and the Company's switch. It is the signal requesting service.

LOOPS

Segments of a line which extend from the serving central office to the originating and to the terminating point.

MESSAGE RATE SERVICE

A type of exchange service provided at a monthly rate with an additional charge for local calling based on the usage of the local network. One completed call is equal to one message.

MOVE

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

MULTILINE HUNT

A method of call signaling by which a call placed to one number is subsequently routed to one or more alternative numbers when the called number is busy.

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EXPLANATION OF TERMS (Cont'd)

**ON-NET**

Telecommunications services which are transported exclusively over facilities installed by the Company rather than the facilities of another carrier.

**PORT**

A connection to the switching network with one or more voice grade communications channels, each with a unique network address (telephone number) dedicated to the customer. A port connects a link to the public switched network.

**PRIVATE BRANCH EXCHANGE SERVICE**

Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

**RATE CENTER**

A geographic reference point with specific coordinates on a map used for determining mileage when calculating charges.

**REFERRAL PERIOD**

The time frame during which calls to a number which has been changed will be sent to a recording which will inform the caller of the new number.

**ROUTING PLAN**

A Routing Plan is equivalent to an 800 number. The amount of 800 numbers a customer has determines the monthly charge.

**SELECTIVE ROUTING ("SR")**

A feature that routes an E911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.

**TOLL CALL**

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

**RECEIVED**  
SEP 25 2002  
TARIFF DIVISION  
Public Utilities Commission of Ohio

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[D]

ISSUED: September 25, 2002 EFFECTIVE: October 28, 2002

ISSUED BY: John B. Glicksman, Esquire, Vice President and General Counsel  
121 Champion Way  
Canonsburg, Pennsylvania 15317

**APPLICATION OF TARIFF**

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ISSUED: July 8, 1999

EFFECTIVE: July 8, 1999

ISSUED BY: Janet S. Livengood, Esquire, Director of Legal and Regulatory Affairs  
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500 Thomas Street, Suite 400  
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Issued under authority of the Public Utilities Commission of Ohio in Case No.98-1458-TP-ACE

Section 1 - APPLICATION OF TARIFF

1.1 Application of Tariff

This Tariff sets forth the service offerings, rates, terms and conditions applicable to switched services provided by Hyperion Communications of Ohio, Inc., as follows:

The furnishing of interexchange intrastate end-user communications services to customers within the State of Ohio.

1.1.1 Service Territory

Hyperion Communications of Ohio, Inc. will provide service between one or more points in all counties in the State of Ohio.

1.1.2 Availability

Service is available where facilities permit.

Only those services for which rates are provided are currently available.

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**GENERAL RULES AND REGULATIONS**

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ISSUED: July 8, 1999

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ISSUED BY: Janet S. Livengood, Esquire, Director of Legal and Regulatory Affairs  
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**Section 2 - GENERAL RULES AND REGULATIONS****2.1 USE OF FACILITIES AND SERVICE****2.1.1 Obligation of the Company**

In furnishing facilities and service, the Company does not undertake to transmit messages, but furnishes the use of its facilities to its customers for communications. The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the State of Ohio.

- a. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- b. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

The Company's obligation to furnish facilities and service is dependent upon its ability (a) to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment; (b) to secure and retain, without unreasonable expense, suitable space for its plant and facilities in the building where service is or will be provided to the customer; or (c) to secure reimbursement of all costs where the owner or operator of a building demands relocation or rearrangement of plant and facilities used in providing service therein.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.1 Obligation of the Company (Cont'd)

The Company shall not be required to furnish, or continue to furnish, facilities or service where the circumstances are such that the proposed use of the facilities or service would tend to adversely affect the Company's plant, property or service.

The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability

2.1.2.1 The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in this tariff. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. To the extent permitted by state and federal law, the Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

2.1.2.2 The Company shall not be liable for any delay or failure of performance or equipment due to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of any military authority; national emergencies; insurrections; riots; wars; or strikes, lock-outs, work stoppages, or other labor difficulties.

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**Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)****2.1 USE OF FACILITIES AND SERVICE (Cont'd)****2.1.2 Limitations on Liability (Cont'd)**

- 2.1.2.3 To the extent consistent with OH. REV. CODE § 4905.55, the Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
- 2.1.2.4 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- 2.1.2.5 The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

2.1.2.6 The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.

2.1.2.7 The Company is not liable for any claims for loss or damages involving:

- (a) Breach in the privacy or security of communications transmitted over the Company's facilities;
- (b) Injury to property or injury or death to persons, including claims for payments made under Worker's Compensation law or under any plan for employee disability or death benefits arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected or to be connected to the Company's facilities;
- (c) Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this tariff;
- (d) Any act or omission in connection with the provision of 911, E911 or similar services;
- (e) Any noncompletion of calls due to network busy conditions.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

2.1.2.8 The Company shall be indemnified, defended held harmless by the Customer against any claim, loss, or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.

- (a) The Company shall be indemnified, defended and held harmless by the Customer or end user from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or Customer equipment or facilities or service provided by the Company.

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**Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)****2.1 USE OF FACILITIES AND SERVICE (Cont'd)****2.1.2 Limitations on Liability (Cont'd)****2.1.2.8 (Cont'd)**

- (b) The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the Customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, including attorney fees, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service.
  
- (c) The Company assumes no responsibility for the availability or performance of any cable or satellite systems or related facilities under the control of other entities, or for other facilities provided by other entities used for service to the Customer, even if the Company has acted as the Customer's agent in arranging for such facilities or services. Such facilities are provided subject to such degree of protection or nonpreemptibility as may be provided by the other entities.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

2.1.2.8 (Cont'd)

(d) Any claim of whatever nature against the Company shall be deemed conclusively to have been waived unless presented in writing to the Company within a reasonable time, not to exceed the time periods set forth in Chapter 2305 of the Ohio Revised Code, after the date of the occurrence that gave rise to the claim.

2.1.2.9 The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

2.1.2.10 The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed the credit allowances set forth in Section 2.11 of this Tariff. No action or proceeding against the Company shall be commenced after the time periods set forth in Chapter 2305 of the Ohio Revised Code.

2.1.2.11 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.3 Use of Service

RESALE AND SHARING IS AVAILABLE ONLY TO CARRIERS WHICH ARE CERTIFIED BY THE PUBLIC UTILITIES COMMISSION OF OHIO TO PROVIDE INTRASTATE LOCAL EXCHANGE SERVICES.

Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the customer's option, subject to compliance with any applicable laws of the Public Utility Commission of Ohio regulations governing resale or sharing. The customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The customer may advise its customers that a portion of its service is provided by the Company, but the customer shall not represent that the Company jointly participates with the customer in the provision of the service.

2.1.4 Use and Ownership of Equipment

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition, reasonable wear and tear accepted. The customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the customer's premises, including loss or damage caused by agents, employees or independent contractors of the customer through any negligence.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.5 Directory Errors

In the absence of gross negligence or willful misconduct and except for the allowances stated below, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company.

An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator shall be given as follows:

1. Free Listings: For free or no-charge published directory listings, credit shall be given at the rate of two times the monthly tariff rate for an additional or charge listing for each individual, auxiliary or party line, PBX trunk or Centrex-type attendant loop affected, for the life of the directory or the charge period during which the error, mistake or omission occurs.
2. Charge Listings: For additional or charge published directory listings, credit shall be given at the monthly tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.
3. Operator records: For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the subscriber, the Company shall be allowed a period of three business days to make a correction. If the correction is not made in that time, credit shall be given at the rate of 2/30ths of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected. (Where Centrex-type attendant loops are involved, credit shall be given at the rate of 2/30ths of the basic monthly rate for PBX trunks.)

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.5 Directory Errors (Cont'd)

4. Credit limitation: The total amount of the credit provided for the preceding paragraphs 1, 2, and 3 shall not exceed, on a monthly basis, the total of the charges for each charge listing plus the basic monthly rate, as specified in paragraph 3, for the line or lines in question.
5. Definitions: As used in Paragraphs 1, 2, 3, and 4 above, the terms "error," "mistake" or "omission" shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular subscriber's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the subscriber on an incorrect street or in an incorrect community.
6. Notice: Such allowances or credits as specified in Paragraphs 1, 2, and 3 above, shall be given upon notice to the Company by the subscriber that such error, mistake or omission has occurred; provided, however, that when it is administratively feasible for the Company to have knowledge of such error, mistake or omission, the Company shall give credit without the requirement of notification by the subscribers.

2.1.6 Blocking of Service

The Company's facilities can not be used to originate calls to other telephone company or Information Provider caller-paid information services.

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**Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)****2.2 MINIMUM PERIOD OF SERVICE**

The minimum period of service is one month except as otherwise provided in this Tariff. The customer must pay the regular tariffed rate for the service they subscribe to for the minimum period of service. If a customer disconnects service before the end of the minimum service period, that customer is responsible for paying the regular rates for the remainder of the minimum service period. When the service is moved within the same building, to another building on the same premises, or to a different premises entirely, the period of service at each location is accumulated to calculate if the customer has met the minimum period of service obligation.

If service is terminated before the end of the minimum period of service as a result of condemnation of property, damage to property requiring the premises to be abandoned, or by the death of the customer, the customer is not obligated to pay for service for the remainder of the minimum period.

If service is switched over to a new customer at the same premises after the first month's service, the minimum period of service requirements are assigned to the new customer if the new customer agrees in writing to accept them. For facilities not taken over by the new customer, the original customer is responsible for the remaining payment for the minimum service period in accordance with the terms under which the service was originally furnished.

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**ISSUED BY: Janet S. Livengood, Esquire, Director of Legal and Regulatory Affairs  
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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICES RENDERED

2.3.1 Responsibility for All Charges

Any applicant for facilities or service may be required to sign an application form requesting the Company to furnish the facilities or service in accordance with the rates, charges, rules and regulations from time to time in force and effect. The customer is responsible for all local and toll calls originating from the customer's premises and for all calls charged to the customer's line where any person answering the customer's line agrees to accept such charge.

2.3.2 Deposits

Subject to special provisions as may be set forth below and in Sections 2.10 and 2.11 of this Tariff, any applicant or customer whose financial responsibility is not established to the satisfaction of the Company may be required to deposit a sum up to an amount equal to the total of the estimated local service charges for two months plus thirty percent (30%) of the monthly charges for regulated local facilities and services and an amount equal to the total of the estimated charges for regulated intraLATA toll service for two months plus thirty percent (30%) of the monthly charges for regulated intraLATA toll facilities and services, as applicable. If the minimum period of service for the requested facilities and service is more than one month, as specified in this Tariff, the customer may also be required to deposit a sum up to an amount equal to the total charges for service for the minimum service period, not to exceed an amount equal to two months estimated charges plus thirty percent (30%) of the monthly charges for such service, less any connection charge paid by the customer.

The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Tariff regulations for the prompt payment of bills on presentation. Each applicant from whom a deposit is collected will be given a certificate of deposit and circular containing the terms and conditions applicable to deposits, in accordance with the Rules and Regulations of the Commission pertaining to customer deposits.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICES RENDERED (Cont'd)

2.3.2 Deposits (Cont'd)

a. Interest on Deposits

Simple interest at the rate specified by the Commission shall be credited or paid to the customer while the Company holds the deposit.

b. [RESERVED FOR FUTURE USE]

c. Return of Deposit

When a deposit is to be returned, the customer may request that the full amount of the deposit be issued by check. If the customer requests that the full amount be credited to amounts owed the Company, the Company will process the transaction on the billing date and apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the customer by check.

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**Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)****2.3 PAYMENT FOR SERVICES RENDERED (Cont'd)****2.3.3 Payment of Charges**

Charges for facilities and service, other than usage charges, are due monthly in advance. All other charges are payable upon request of the Company. Bills are due on the due date shown on the bill and are payable at any business office of the Company, by U.S. Mail, or at any location designated by the Company. If objection is not received by the Company within a reasonable time after the bill is rendered, the items and charges appearing thereon shall be determined to be correct and binding upon the customer. A bill will not be deemed correct and binding upon the customer if the Company has records on the basis of which an objection may be considered, or if the customer has in his or her possession such Company records. If objection results in a refund to the customer, such refund will be with interest at the greater of the unadjusted customer deposit rate or the applicable late payment rate, if any, for the service classification under which the customer was billed. Interest, at the rate set forth in O.A.C. 4901:1-17-05, will be paid from the date when the customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, compounded monthly, until the overpayment is refunded. Notwithstanding the foregoing, no interest will be paid by the Company on customer overpayments that are refunded within 30 days after the overpayment is received by the Company.

Where an objection to the bill involves a superseded service order, the items and charges appearing on the bill shall be deemed to be correct and binding upon the customer if objection is not received by the Company within two months after the bill is rendered.

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**Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)****2.3 PAYMENT FOR SERVICES RENDERED (Cont'd)****2.3.4 Return Check Charge**

When a check which has been presented to the Company by a customer in payment for charges is returned by the bank, the customer shall be responsible for the payment of a Returned Check Charge of \$10.00. The Company may waive the bad check charge under appropriate circumstances.

**2.3.5 Late Payment Charges**

- a. Customer bills for telephone service are due on the due date specified on the bill. A customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by the customer's next billing date, a late payment charge of 1.5% will be applied to all amounts previously billed under this Tariff, excluding one month's local service charge, but including arrears and unpaid late payment charges.
- b. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.
- c. Late payment charges do not apply to final accounts.
- d. Late payment charges do not apply to government agencies of the State of Ohio. These agencies are required to make payment in accordance with applicable state law.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICES RENDERED (Cont'd)

2.3.6 Customer Overpayments

The Company will provide interest on customer overpayments that are not refunded within 30 days of the date the Company receives the overpayment. An overpayment is considered to have occurred when payment in excess of the correct charges for service is made because of erroneous Company billing. The customer's account will be credited for the overpayment, plus interest within two billing periods after such refund is determined to be justified, or, if the customer's account is current, the customer may opt for either credit or a direct payment. The rate of interest shall be the greater of the customer deposit interest rate, as specified in O.A.C. 4901:1-17-05, or the Company's applicable Late Payment Charge.

Interest shall be paid from the date when overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the customer's overpayment was originally recorded to the customer's account by the Company.

The Company shall state the total amount to be refunded by the second bill mailed to the customer after such refund is determined to be justified.

2.4 INSTALLATION SERVICE

The Company provides a Half-Day Installation Plan, which offers customers half-day appointments (i.e., morning/afternoon or a rolling interval) for connection of Commission regulated service involving a customer premise visit.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.5 ACCESS TO CUSTOMER'S PREMISES

The customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the customer or any joint user or customer of the customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

2.6 TELEPHONE SURCHARGES/TAXES

2.6.1 General

In addition to the rates and charges applicable according to the rules and regulations of this Tariff, various surcharges and taxes may apply to the customer's monthly billing statement. The Customer is responsible for payment of any fees (including franchise and right-of-way fees), charges, surcharges and taxes (however designated) (including without limitation sales, use, gross receipts, excise, access or other taxes but excluding taxes on the Company's net income) imposed by any local, state, or federal government on or based upon the provision, sale or use of Network Services. Fees, charges, and taxes imposed by a city, county, or other political subdivision will be collected only from those Customers receiving service within the boundaries of that subdivision.

2.7 [RESERVED FOR FUTURE USE]

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE

2.8.1 Suspension or Termination for Nonpayment

Subject to the provisions in Section 2.6, and in conformance with O.A.C. 4901:1-5-19:

In the event that any bill rendered or any deposit required is not paid, the Company may suspend service or terminate service until the bill or the required deposit has been paid. Suspension of service is a temporary interruption of service, which, if not remedied by customer, can result in termination of service. Termination of service is the discontinuance or disconnection of service. If service is suspended or terminated for nonpayment, the customer will be billed a Connection Charge as well as any past due payments and any applicable deposits upon reconnection.

- a. Termination shall not be made until at least 20 days after written notification has been mailed to the billing address of the customer.
- b. Suspension will not be made until at least 8 days after written notification has been mailed to the customer.

Telephone service shall only be suspended during the hours between 8:00 AM and 4:00 PM, Monday through Thursday. It shall not be suspended or terminated for nonpayment on weekends, public holidays, other federal and state holidays proclaimed by the President or the Governor, or on days when the main business office of the Company is not open for business, or during the periods from December 23rd through December 26th or December 30th through January 1<sup>st</sup>.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.1. Suspension or Termination for Nonpayment (Cont'd)

Prior to termination of service, the Company shall provide customer with a notice containing the following:

- a. A statement that failure to pay the amount required at the Company's office or to one of its authorized agents by the date specified on the notice may result in the termination of local or toll or optional services;
- b. The earliest date when termination will occur;
- c. The reason(s) for termination and any action which the customer must take in order to avoid the termination including the total amount required to be paid (which shall not be greater than the past due balance);
- d. The total amount due to avoid termination of local exchange service, which includes every regulated service provided by the Company and excludes 900 and 976-like services;
- e. The total amount due for toll charges and a statement that nonpayment of toll charges may result in the termination of toll service;
- f. The total amount due for nonregulated charges and statement that nonpayment of such charges cannot result in the termination of basic local service or regulated toll service;
- g. The address and telephone number of the office of the Company that the customer may contact in reference to his/her account;
- h. A statement that the Commission Staff is available to render assistance with unresolved complaints, and the then-current address and local/toll-free telephone numbers and TDD/TTY numbers of the Commission's public interest center;

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.1. Suspension or Termination for Nonpayment (Cont'd)

- i. A statement that an additional charge for reconnection may apply if service is terminated;
- j. A statement that payments to an unauthorized payment agent may result in untimely or improper crediting of the customer's account; and
- k. If applicable, a statement that the customer is eligible for a Deferred Payment Arrangement as described in Section 2.10.7 of this Tariff.

Unless prevented by circumstances beyond the Company's control or unless a customer requests otherwise, service shall be reconnected by five p.m. on the next business day following either:

- a. Receipt by the Company or its authorized agent of the full amount in arrears for which service was suspended or terminated, or upon verification by the Company that conditions which warranted suspension or termination have been eliminated; or
- b. Agreement by the Company and the customer on a deferred payment plan, if required, under the plan.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.2 Exceptions to Suspension and Termination

Telephone service shall not be suspended or terminated for:

- a. Nonpayment of bills rendered for charges other than telephone service or deposits requested in connection with telephone service;
- b. Nonpayment for service for which a bill has not been rendered;
- c. Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures. These procedures shall be in accordance with the Commission's Rules and Regulations.

Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so.

- d. Nonpayment of back-billed amounts as outlined in 2.11.12.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.2 Exceptions to Suspension and Termination (Cont'd)

- e. Local service will be suspended or terminated for nonpayment of charges associated with local service, including all regulated services except toll service and 900- and 976-like service.
- f. IntraLATA toll service will be suspended or terminated only for nonpayment of charges associated with intraLATA toll service. The Company will not block a customer's access to any IXC for nonpayment of toll charges owed to an IXC other than the IXC to whom the customer is indebted.

2.8.3 Verification of Nonpayment

Telephone service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless:

- a. The Company has verified, in a manner approved by the Commission, that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice, and
- b. The Company has checked the customer's account on the day that suspension or termination is to occur to determine whether payment has been posted to the customer's account as of the opening of business on that day.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment

a. General

The Company, after notice in writing to the customer and after having given the customer an appropriate opportunity to respond to such notice, may terminate service and sever the connection(s) from the customer's premises under the following conditions:

1. in the event of prohibited, unlawful or improper use of the facilities or service, or any other violation by the customer of the rules and regulations governing the facilities and service furnished, or
2. if, in the judgment of the Company, any use of the facilities or service by the customer may adversely affect the Company's personnel, plant, property or service. The Company shall have the right to take immediate action, including termination of the service and severing of the connection, without notice to the customer when injury or damage to telephone personnel, plant, property or service is occurring, or is likely to occur, or
3. in the event of unauthorized use, where the customer fails to take reasonable steps to prevent the unauthorized use of the facilities or service received from the Company, or
4. in the event that service is connected for a customer who is indebted to the Company for service or facilities previously furnished, that service may be terminated by the Company unless the customer satisfies the indebtedness by the close of business on the termination date listed on the termination notice. Local service will only be terminated for indebtedness associated with previously furnished local service or facilities. IntraLATA toll service will only be terminated for indebtedness associated with previously furnished intraLATA toll service or facilities.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment (Cont'd)

b. Prohibited, Unlawful or Improper Use of the Facilities or Service

Prohibited, unlawful or improper use of the facilities or service includes, but is not limited to:

1. The use of facilities or service of the Company without payment of tariff charges;
2. Calling or permitting others to call another person or persons so frequently or at such times of the day or in such manner as to harass, frighten, abuse or torment such other person or persons;
3. The use of profane or obscene language;
4. The use of the service in such a manner such that it interferes with the service of other customers or prevents them from making or receiving calls;
5. The use of a mechanical dialing device or recorded announcement equipment to seize a customer's line, thereby interfering with the customer's use of the service;
6. Permitting fraudulent use.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment (Cont'd)

c. Abandonment or Unauthorized Use of Facilities

1. If it is determined that facilities have been abandoned, or are being used by unauthorized persons, or that the customer has failed to take reasonable steps to prevent unauthorized use, the Company may terminate telephone service.
2. In the event that telephone service is terminated for abandonment of facilities or unauthorized use and service is subsequently restored to the same customer at the same location:
  - a. No charge shall apply for the period during which service had been terminated, and
  - b. Reconnection charges will apply when service is restored. However, no charge shall be made for reconnection if the service was terminated due to an error on the part of the Company.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment (Cont'd)

d. Change in the Company's Ability to Secure Access

Any change in the Company's ability (a) to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment or (b) to secure and retain suitable space for its plant and facilities in the building where service is provided to the customer may require termination of a customer's service until such time as new arrangements can be made. No charges will be assessed the customer while service is terminated, and no connection charges will apply when the service is restored.

2.8.5 Emergency Termination of Service

The Company will immediately terminate the service of any customer, on request, when the customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.6 Disconnection of Service Other than Toll Service

- a. For purposes of this section, all regulated telephone services provided by Hyperion, except toll service and 900- and 976-like services, shall be defined as local service.
- b. Hyperion may disconnect its customer's local service for nonpayment of charges incurred for regulated local service. Such disconnection must be conducted pursuant to all applicable minimum telephone service standards. All practices of Hyperion, pertaining to either the provisions of its own toll service, or as a duly-authorized agent for another toll service provider shall also conform to the minimum telephone service standards, including specifically O.A.C. 4901:1-5-19(B)(3).
  1. Disconnection notices issued by the Company pursuant to Rule 4901:1-5-19(K)(3), O.A.C., must inform the subscriber facing local service disconnection of the total amount which the subscriber would need to pay in order to avoid disconnection of local service. It must also inform the subscriber of the Company's legal obligation to provide "local only" service to customers whose local service charges are paid, even while their toll service is disconnected for nonpayment of outstanding toll debt.
- c. The Company is prohibited from disconnecting any customer's local service for nonpayment of charges incurred by the customer for toll service.
- d. Partial payments by a customer to the Company will be apportioned by the Company to the Company's regulated local service charges first before being applied by the Company to any toll charges and will be apportioned to regulated telephone service charges first before being applied to charges for nonregulated services.

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**Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)****2.9 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS****2.9.1 Application of Rates**

- a. Business rates as described in this Tariff apply to service furnished:
  1. In office buildings, stores, factories and all other places of a business nature;
  2. In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the customer's domestic establishment and no business listings are provided; colleges, hospitals and other institutions; and in churches except when service is provided to an individual of the clergy for personal use only and business service is already established for the church at the same location;
  3. At any location when the listing or public advertising indicates a business or a profession;
  4. At any location where the service includes an extension which is at a location where business rates apply unless the extension is restricted to incoming calls;
  5. At any location where the customer resells or shares exchange service;
- b. Public Access Line service is classified as business service regardless of the location.
- c. The use of business facilities and service is restricted to the customer, customers, agents and representatives of the customer, and joint users.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.9 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS (Cont'd)

2.9.2 Telephone Number Changes

When a business customer requests a telephone number change, the referral period for the disconnected number is 90 days.

The Company reserves all rights to the telephone numbers assigned to any customer. The customer may order a Customized Number where facilities permit for an additional charge as specified in Section 5.11 of this Tariff.

When service in an existing location is continued for a new customer, the existing telephone number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

2.9.3 Deposits

Deposits will be returned to a business customer upon cancellation of service or after one year, whichever event occurs first, unless the customer is delinquent in payment, in which case the Company will continue to retain the deposit until the delinquency is satisfied. If a service is involuntarily discontinued, the deposit is applied against the final bill, and any balance is returned to the customer.

2.9.4 Dishonored Checks

If a business customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS

2.10.1 Application of Rates

Residential rates as described in this Tariff apply to service furnished in private homes or apartments (including all parts of the customer's domestic establishment) for domestic use. Residential rates also apply in college fraternity or sorority houses, convents and monasteries, and to the clergy for domestic use in residential quarters.

Residential rates do not apply to service in residential locations if the listing indicates a business or profession. Residential rates do not apply to service furnished in residential locations if there is an extension line from the residential location to a business location unless the extension line is limited to incoming calls.

The use of residential service and facilities is restricted to the customer, members of the customer's domestic establishment, and joint users.

2.10.2 Telephone Number Changes

When a residential customer requests a telephone number change, the referral period for the disconnected number is 90 days.

The Company reserves all rights to any telephone number assigned to a customer for local service. The customer may order a Customized Number where facilities permit for an additional charge as specified in Section 5.11 of this Tariff.

When service in an existing location is continued for a new customer, the existing number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.3 Deposits

a. General

Except as provided in (b) following, the Company may require a deposit, as described in Section 2.3.2 of this Tariff, from a residential customer who is applying for service if the customer: 1) has had service terminated for nonpayment once within the preceding six-month period, or 2) is delinquent in payment. A customer is delinquent in payment if that customer has received two consecutive telephone bills without making payment of at least one-half the total arrears due on the due date of the second bill. A customer is not considered delinquent, however, if an amount in dispute is not paid before the dispute is resolved.

An existing customer is an applicant for service who was a customer of the Company within twelve months of making the request, provided that prior service was not terminated for nonpayment, unless service is requested within 10 days of such termination for nonpayment. Applicants for residential service and existing residential customers are permitted to pay deposits in installments over a period not to exceed 6 months.

A new customer is an applicant for service who has not been a customer of the Company within twelve months of making the request for service. A new customer shall not be required to post a security deposit as a condition of receiving telephone service.

A seasonal customer is an individual who applies for and receives telephone service periodically each year, intermittently during the year or at other regular intervals scheduled at the time of application. A seasonal customer may be required to post a deposit if warranted under O.A.C. 4901:1-17-03.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.3 Deposits (Cont'd)

b. Customers Exempt from Deposits

1. A new customer or existing customer who is 62 years of age or older shall be exempt from any deposit requirement unless such person's telephone service was terminated for nonpayment during the preceding six months. Proof of age will be required from any person claiming exemption from the deposit requirements because of age. If the proof requested by the Company is not received within 30 days from the date service is connected, or 30 days from the date that verification of age is requested from an existing customer, the Company may suspend or terminate service unless the customer pays the required deposit. Any new customer or existing customer 62 years of age or older shall be permitted to pay a deposit in installments over a period not to exceed 12 months.
2. The Company shall not require any person it knows to be a recipient of public assistance, supplemental security income or additional state payments, or eligible for the Ohio Lifeline Program to post a deposit. Proof of eligibility for the Ohio Lifeline Program will be required for any person claiming exemption from the deposit requirements because of such eligibility.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.3 Deposits (Cont'd)

c. Recent Payment History

A customer who has a recent payment history (within the preceding twelve months) with the Company are entitled to service without payment of a deposit unless their records indicate that they are delinquent in payment or have had service terminated for nonpayment.

A customer who still owes money to the Company for residential service on a prior account shall be offered a deferred payment plan provided that the customer had service for three months and was not terminated for nonpayment during that period. (See Deferred Payment Agreements, 2.10.7 below.)

New deposits from a residential customer is reviewed after the first 3 monthly bills have been rendered; if too much has been taken, the excess is returned. The entire deposit is returned to a residential customer after 1 year, unless the customer is delinquent in payment, in which case the Company may continue to retain the deposit until the delinquency is satisfied. If the service is discontinued, the deposit is applied against the final bill, and any balance is returned to the customer.

2.10.4 Installment Billing For Nonrecurring Charges

A residential customer may elect to pay service connection and other nonrecurring charges associated with a service order in monthly installments for up to a 12-month period. When installment billing is requested, all nonrecurring charges associated with a given service order will be included in the calculation of the monthly installment.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.4 Installment Billing For Nonrecurring Charges (Cont'd)

Installment billing is subject to the following restrictions:

- a. Installment billing may be used only by residential customers;
- b. Charges will be billed in the number of installments of equal dollar amounts as requested by the customer up to a maximum of 12 installments over the course of 12 months;
- c. A customer may not pay a portion of the charges and then request installment billing for the remaining charges;
- d. More than one installment plan may be in effect for the same customer at the same time;
- e. If a customer disconnects service during the installment payment period, all unbilled charges will be included in the final bill rendered;
- f. A customer may elect to pay the unbilled charges before the expiration of the installment plan;
- g. Installment billing payments will continue even when an account is temporarily suspended;
- h. No interest or carrying charges will be applied to the outstanding balance during the installment period.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.5 Adjusted Payment Schedule

A customer on a fixed income (e.g., pension and public assistance) shall be offered the opportunity to pay his or her bills on a reasonable schedule that is adjusted for periodic receipt of income.

2.10.6 Suspension or Termination for Nonpayment

- a. Suspension/termination notices may not be issued until at least 25 days after the date of the bill, and must be postmarked at least 7 days prior to the date of termination of service. Bills must be mailed to the customer no later than 6 business days after the date of the bill. A customer's bill shall not be due earlier than 14 days from the date of the postmark on the bill. If the bill is not paid by the due date, it becomes past due. Termination of a customer's service shall not occur sooner than 14 days after the due date of the bill.
- b. After issuing the written notification in accordance with the terms of this Tariff, at least one attempt shall be made during non-working hours to contact the residential customer by telephone before the scheduled date of suspension/termination.
- c. Suspension/termination may occur only between the hours of 8 a.m. and 4 p.m. Monday through Thursday, provided that such day or the following day is not a public holiday or a day on which the main office is closed. In addition, service may not be disconnected during the periods of December 23 through the 26 and December 30 through January 2.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.6 Suspension or Termination for Nonpayment (Cont'd)

- d. Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so. Suspended or terminated residential service shall be reconnected within 24 hours following payment or within 24 hours of the end of circumstances beyond the Company's control which delay the reconnection. The Commission may direct that service be reconnected in less than 24 hours.

2.10.7 Deferred Payment Agreements

Service will not be suspended or terminated unless the customer has been advised that a deferred payment plan can be arranged. An existing residential customer with three or more months service and for whom service has not been terminated for nonpayment is eligible for Deferred Payment Arrangements (DPA). The final notice of suspension/termination provided to the customer in accordance with Section 2.8.1 of this Tariff will advise the customer that deferred payment arrangements may be available to avoid suspension/termination and will include, in bold print, a notice that assistance in reaching such an agreement may be obtained from the Commission. The DPA notice will be mailed no less than 6 days before termination of total service.

A Deferred Payment Agreement will be for a period agreed to by both the customer and the Company.

If the Company believes that the customer has the resources to pay the bill, it shall notify both the customer and the Commission in writing of the reasons for its belief. The Commission shall make the final determination as to whether a DPA should be provided. A customer with medical emergencies and a customer who is elderly, blind or disabled shall be exempt from such eligibility criteria.

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**Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)****2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)****2.10.8 Dishonored Checks**

When a check received from a residential customer is dishonored, the company shall make two attempts, one outside of normal business hours, to contact the customer within 24 hours. The customer shall be given an additional 24 hours to pay before suspension/termination. The additional notice will be given provided that the customer has not submitted a dishonored check within the past 12 months.

**2.10.9 Suspension or Termination - Abandonment**

Suspension/termination of residential service for abandonment or unauthorized use may occur only after the Company makes a reasonable attempt to determine occupancy or authorized use, or the customer takes reasonable steps to prevent unauthorized use. A notice must be sent to the customer five days before such suspension or termination. The notification requirement is waived when previous mailings are returned by the Post Office or the company is advised that a new customer has moved into the location.

**2.10.10 Suspension or Termination - Medical Emergencies**

In the event of a medical emergency, an additional 30 days will be allowed for a residential customer before suspension or termination. A medical certificate must be supplied. The medical emergency status may be extended beyond 30 days upon submission of specified documentation. During the emergency, the customer will be able to defer payment of monthly charges up to an amount specified by the Commission until the emergency ceases or it is determined that the customer has the ability to pay the charges. Charges in any month in excess of the amount specified are due by the due date of the bill.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.11 Suspension or Termination - Elderly, Blind or Disabled

An additional 20 days will be allowed before suspension or termination may occur when:

- a. the customer is known to or identified to the Company as being blind or disabled;
- b. the customer is 62 years of age or older, and all other residents of the customer's household are: under 18 years of age, over 62 years of age, blind or disabled.

In cases where service has been suspended or terminated and the Company subsequently learns that the customer is entitled to the protection established herein, the Company shall within 24 hours of such notification restore service for an additional 20 days and make a diligent effort to contact in person an adult resident at the customer's premises for the purpose of devising a payment plan.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.12 Backbilling for Residential Customers

The Company shall not charge a residential customer for previously unbilled service or adjust upward a bill previously rendered when the period for the unbilled service or billing adjustment is more than twenty-four months prior to the mailing of the bill or the upward adjustment unless the conduct of the customer caused or contributed to the failure of the Company to render timely accurate billing. Unless the customer causes the late billing, the Company shall explain the reason for the late billing and shall advise the customer that suspension/termination of service is not permitted for charges billed in excess of six months after the service was provided. The customer will be given the opportunity to pay the charges under an installment plan on a schedule equal in time to the length of the backbilling period.

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE

Interruptions in service, which are not due to the negligence of, or non-compliance with the provisions of this Tariff by the Customer, or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth below for the part of the service that the interruption affects. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Tariff.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.11.1 Credit for Interruptions

- a. An interruption period begins when the Customer reports a service, facility, or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility, or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- b. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- c. A credit allowance will be given, upon request of the customer to the business office, for interruptions of 30 minutes or more. Credit allowances will be calculated as follows:
  - i. If interruption continues for less than 24 hours:
    - a. 1/30th of the monthly rate if it is the first interruption in the same billing period.
    - b. 2/30ths of the monthly rate if there was a previous interruption of at least 24 hours in the same billing period.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.11.1 Credit for Interruptions (Cont'd)

c. (Cont'd)

- ii. if interruption continues for more than twenty-four (24) hours but less than forty-eight (48) hours, the credit shall be a pro-rata portion of the monthly charge(s) for any and all local services rendered inoperative during the interruption.
- iii. if interruption continues for more than forty-eight (48) hours but less than seventy-two (72) hours, the credit shall be one-third of one months charges for any local services rendered inoperative.
- iv. if interruption continues for more than seventy-two (72) hours but less than ninety-six (96) hours, the credit shall be two-thirds of one months charges for any local services rendered inoperative.
- v. if the interruption continues for more than ninety-six (96) hours, the credit shall be one months charges for any local services rendered inoperative.

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

d. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company rendered useless or substantially impaired.

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**Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)****2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)****2.11.1 Credit for Interruptions (Cont'd)****e. "Interruption" Defined**

For the purpose of applying this provision, the word "interruption" shall mean the inability to complete calls either incoming or outgoing or both due to equipment malfunction or human errors. "Interruption" does not include and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages, or where the interruption is the result of acts of God, military action, wars, insurrections, riots, or strikes. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the subscriber, as a result of a malfunction of subscriber-owned equipment, where the Company, pursuant to the terms of the Tariff, suspends or terminates service because of nonpayment of bills due to the company, unlawful or improper use of the facilities or service, or any other reason covered by the Tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this Tariff, the subscriber is responsible for providing electric power. Allowance for interruptions of measured rate service will not affect the subscriber's local call allowance during a given billing period.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.11.2 Limitations on Credit Allowances

No credit allowance will be made for:

- a. interruptions due to the negligence of, or willful act on the part of the Customer;
- b. interruptions due to the failure or malfunction of Customer-owned equipment, including service connected to customer provided electric power;
- c. interruptions of service during any period in which the Company is not given full and free access to the Customer's premises due to the Customer missing a repair appointment;
- d. interruptions of service due to acts of God; military action, war, insurrection, riots or strikes.

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**Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)****2.12 AUTOMATIC NUMBER IDENTIFICATION****2.12.1 Regulations**

The Company will provide Automatic Number Identification (ANI) associated with an intrastate service, by tariff, to any entity (ANI recipient), only under the following terms and conditions:

- a. The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- b. The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.
- c. The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.12 AUTOMATIC NUMBER IDENTIFICATION (Cont'd)

2.12.1 Regulations (Cont'd)

- d. The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those listed in Provision 1, unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.
  
- e. Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24 month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.

2.12.2 Terms and Conditions

Violation of any of the foregoing terms and conditions by a Telephone Corporation may result in Commission prosecution of penalty and enforcement proceedings.

2.14 Reserved for Future Use

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**CONNECTION CHARGES**

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**Section 3 - CONNECTION CHARGES****3.1 CONNECTION CHARGE****3.1.1 General**

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with each service to which they apply.

The connection Charge is comprised of two charges:

- a. Service Order;
- b. Premises Visit

Both charges may not be applicable in all cases.

The general application of these charges is as follows:

- a. A Service Order charge applies per customer order for all work or service ordered to be provided at one time, on the same premises, for the same customer. The charge recovers the cost of receiving, recording, and processing a customer's request for service.
- b. A Premises Visit charge applies per customer order when the company must dispatch an employee to complete a customer-requested installation or service charge. Only one charge applies per customer order.

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Section 3 - CONNECTION CHARGES (Cont'd)

3.1 CONNECTION CHARGE (Cont'd)

3.1.2 Exceptions to the Charge

- a. No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the customer's exchange.
- b. No charge applies for one change in the class of residence service, provided that the change is ordered within 90 days of the initial connection of the customer's exchange service.
- c. The Company may from time to time waive or reduce the charge as part of a promotion. See Section 5.4.

3.2 RESTORAL CHARGE

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as described in Section 2.8.1 of this Tariff.

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**Section 3 - CONNECTION CHARGES (Cont'd)****3.3 MOVES, ADDS AND CHANGES**

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

Within sixty days of the date of initiation of service, new residential Customers will be allowed a one time change of their type of local exchange service without charge. The Customer will be responsible for the original service connection, monthly charges for the period such service was used, and the addition or removal of any optional local service, as applicable.

Within sixty days of the date of a change in their type of service, existing residential Customers will be allowed to return to their prior type of local exchange service once without charge. The Customer will be charged for the previous service connection, monthly charges for the period such service was used, and the addition or removal of any optional local service, as applicable. This exception does not apply to Customers that, within the previous six months, made a change in their type of service in accordance with the previous paragraph.

The customer will be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

- Move:** The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.
- Add:** The addition of a vertical service to existing equipment and/or service at one location.
- Change:** Change – including rearrangement or reclassification – of existing service at the same location.

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Section 3 - CONNECTION CHARGES (Cont'd)

3.4 RECORD ORDER CHARGE

A Record Order Charge applies for work performed by the Company in connection with receiving, recording, and processing customer requests for the following.

- a. addition of directory listings
- b. change in listed name
- c. change of address
- d. change of billing party
- e. change in listed service to non-published service, not involving a change of telephone number.

A Record Order Charge does not apply when a Service Order charge also applies.

3.5 CHARGES ASSOCIATED WITH PREMISES VISIT

3.5.1 Terms and Conditions

The customer may request an estimate or a firm bid before ordering wire installation work to be done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed will be based on the actual time and materials charges incurred. When a firm bid is provided at customer request, the charge to be billed is the amount quoted to the customer for the work requested.

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Section 3 - CONNECTION CHARGES (Cont'd)

3.5 CHARGES ASSOCIATED WITH PREMISES VISIT (Cont'd)

3.5.1 Terms and Conditions (Cont'd)

Inside Wire charges apply per service call when billable premises work is performed on noncomplex premises wire and jacks. Residence and Business charges may differ. Such charges are due and payable when billed.

Noncomplex wire, jacks and materials include:

- 2 to 6 pair inside wire
- Faceplates
- RJ11C, RJ14C, RJ11W and RJ14W type station jacks
- Staples, screws, nail, tape, connectors, etc.

3.5.2 Trouble Isolation Charge

When a visit to the customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to customer-provided equipment or inside wire, a separate charge applies in addition to all other charges for the visit.

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Section 3 - CONNECTION CHARGES (Cont'd)

3.5 CHARGES ASSOCIATED WITH PREMISES VISIT (Cont'd)

3.5.3 Inside Wire Maintenance and Installation

The customer may provide inside wiring for single-line station equipment or may elect to have the Company's technicians install or maintain inside wire.

a. Inside Wire Installation Charge

Charge to be billed will be based on the actual time and materials charges incurred when a customer requests new wire and jack installation or requests existing wire and jack moves, changes, removals, rearrangements, replacements or pre-wiring.

b. Inside Wire Maintenance Charge

The Inside Wire Maintenance Charge applies when a customer requests wire and jack maintenance. Charge to be billed will be based on the actual time and materials charges incurred when a customer requests maintenance of wiring.

3.6 PRIMARY INTEREXCHANGE CARRIER (PIC) CHANGE CHARGE

The customer will incur a charge each time there is a change in the long distance carrier associated with the customer's line after the initial installation of service.

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**PAY TELEPHONE SERVICE<sup>1</sup>**

<sup>1</sup>This service has been withdrawn.

**RECEIVED**  
  
DEC 20 2001  
  
TARIFF DIVISION  
Public Utilities Commission of Ohio

ISSUED: November 20, 2001

EFFECTIVE: December 21, 2001

ISSUED BY: John B. Glicksman, Esquire, Vice President and General Counsel  
121 Champion Way  
Canonsburg, Pennsylvania 15317

Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 4 - PAY TELEPHONE SERVICE<sup>1</sup>

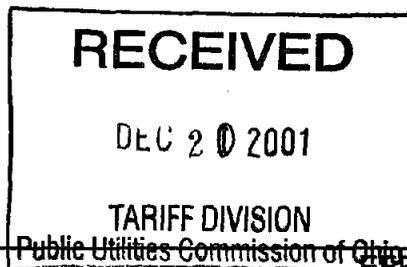
4.1 GENERAL

4.1.1 Pay Telephone Line exchange service is one-party exchange service for use by pay telephone providers, location owners and interexchange carriers and is furnished solely for connection with coin, coinless, or combination coin/coinless pay telephone equipment to the Telephone Company's network.

4.1.2 Pay Telephone Line Service:

- a. Is available in all exchanges of the Company; foreign exchange service is not available to these lines.
- b. Provides for one listing in the white pages and one listing in the yellow pages of the Telephone Company directory for each Pay Telephone Line furnished. However, Non-published Number Service or Non-Listed Number Service at no charge are also available to Pay Telephone Line customers.
- c. Only one coin-operated or coinless public access telephone unit may be connected to each Pay Telephone Line.
- d. Will be provided on a dial-tone-first basis to enable end users to dial certain calls without requiring coin deposits, i.e., all emergency calls, telecommunications relay service calls, and non-sent paid calls.
- e. Service will be provided on a two-way basis, except lines for which a specific exemption has been granted by the Public Utility Commission of Ohio.
- f. The pay telephone provider is responsible for meeting all federal, state and local statutes with respect to provision of pay telephones in accordance with all hearing impaired and handicapped person requirements.

<sup>1</sup>This service has been withdrawn.



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Section 4 - PAY TELEPHONE SERVICE<sup>1</sup> (Cont'd)

4.1 GENERAL (Cont'd)

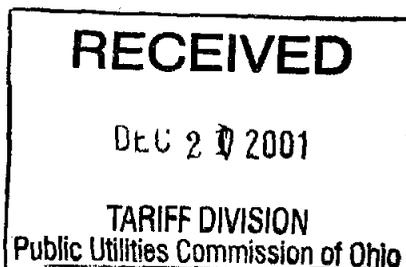
4.1.2 Pay Telephone Line Service: (Cont'd)

- g. Temporary suspension of service (vacation service) is not available for Pay Telephone Line Service.
- h. Pay telephones connected to a Pay Telephone Line must be registered in compliance with Part 68 of the FCC's Rules and Regulations.
- i. Each pay telephone connected to a Pay Telephone Line must be capable of providing user call completion to 911 Universal Emergency Service, if available. If 911 service is not available, the pay telephone must permit access to the operator.
- j. Failure of the subscriber to comply with the provisions of this Tariff may result in the suspension or disconnection of the subscriber's service.

4.2 REGULATIONS

- 4.2.1 Pay Telephone Line Service is provided at the corresponding exchange's one-party business line rate as contained in Section 13.9.1 of this Tariff.
- 4.2.2 Where measured service is available in a given exchange, the business measured service rates apply to Pay Telephone Line Service.
- 4.2.3 Line Connection charges listed in Section 13 of this Tariff apply to Pay Telephone Line Service.
- 4.2.4 The business touch tone rate listed in Section 13 of this Tariff applies to Pay Telephone Line Service, if requested by the customer.

<sup>1</sup>This service has been withdrawn.



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Section 4 - PAY TELEPHONE SERVICE<sup>1</sup> (Cont'd)

4.2 REGULATIONS (Cont'd)

- 4.2.5 Directory assistance charges of \$0.50 per call apply to Pay Telephone Access Lines.
- 4.2.6 Pay Telephone Line Service customers will not be charged for non-published or non-listed telephone numbers. However, a non-recurring charge applies for each change of telephone number required to establish a non-published or non-listed number.
- 4.2.7 All subscribers to Pay Telephone Service shall have the right to select their presubscribed intraLATA toll provider at such time that intraLATA presubscription is available in the Company's service territory.

4.3 AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE

- 4.3.1 Optional call screening/blocking/coin supervision functions, as listed below, are provided at the monthly rates stated. The non-recurring charges shown below do not apply to initial installations, but do apply to subsequent requests made by the customer.
  - a. Inbound Call Operator Screening – Automatically screens and blocks incoming third-number billed or collect calls or both, so that callers cannot charge these calls to the customer's line.
  - b. Outbound Call Operator Screening – Helps prevent unauthorized charges on outgoing calls, just as Inbound Call Operator Screening does for incoming calls.
  - c. 900/976 Block – Prevents call to fee-for-information services.
  - d. International Call Block – Restricts direct-dialed 011+ and 1010XXX+011+International calls but allows operator assisted International calls, which are dialed using 01+ and 1010XXX+01.

<sup>1</sup>This service has been withdrawn.

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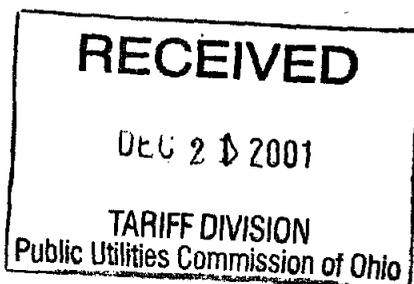
Section 4 - PAY TELEPHONE SERVICE<sup>1</sup> (Cont'd)

4.3 AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE (Cont'd)

4.3.1 (Cont'd)

- e. Answer Supervision – Billing immediately begins when the called party answers the phone, thus assuring the price of calls will be accurate.
- f. 1+ Block – Restricts direct-dialed 1+ domestic or 011+ International call, but allows local calls, toll free calls and alternate billed long distance calls.
- g. Block on Caller ID – Blocks outbound caller identifier digits.
- h. Block on Phone Smart Features – Prevents the automatic connection of directory assistance calls that will be charged to customer line.
- i. PIC Freeze – Eliminates the possibility of unauthorized changes to the payphone provider's primary intra/interlata carrier (PIC). No intra/interlata carrier can manually or electronically change a restricted PIC. This feature is automatically included.
- j. NXX Blocking – Certain NXXs may be blocked at the customer's request.
- k. Coin Supervision Additive - provides for the collection, return, recognition, announcements and pre-prompting for overtime; monitors signals from the pay telephone equipment to identify when and what denomination of coins are deposited; identifies the status of attempted calls and sends a signal to the pay telephone equipment to collect the appropriate coins when calls are completed, or return coins when calls are not completed.

<sup>1</sup>This service has been withdrawn.



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**SUPPLEMENTAL SERVICES**

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ISSUED BY: Janet S. Livengood, Esquire, Director of Legal and Regulatory Affairs  
DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017-2838

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Section 5 - SUPPLEMENTAL SERVICES

5.1 OPTIONAL CALLING SERVICE

[D]

5.1.1 General

The features in this section are made available monthly, by subscription, on an individual basis or as part of multiple-feature packages. All features are provided subject to availability; features may not be available with all classes of service.

5.1.2 Description of Features

a. 3-Way Calling

3-Way Calling allows a customer to add a third party to an existing call and form a three-way call.

b. 6-Way Calling

6-Way Calling allows a subscriber to call up to five other numbers to create a 6-way conference call.

c. Call Forwarding

Call Forwarding features, when activated, redirect attempted terminating calls to another customer-specified line.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the customer with the Call Forwarding is billed for the forwarded leg of the call.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.1 OPTIONAL CALLING SERVICE (Cont'd)

5.1.2 Description of Features (Cont'd)

c. Call Forwarding (Cont'd)

Call Forwarding - Busy automatically reroutes an incoming call to a customer predesignated number when the called number is busy. The feature is always activated on the subscriber's line. A service order is required to change the forward-to number.

Call Forwarding - Don't Answer automatically reroutes an incoming call to a customer predesignated number when the called number does not answer within a fixed period. The feature is always activated on the subscriber's line. A service order is required to change the forward-to number.

Call Forwarding - Variable allows the customer to choose to reroute incoming calls to another specified telephone number. The customer activates and deactivates this feature, and selects the forward-to number for each activation.

Remote Access to Call Forwarding Variable allows the subscriber to activate and deactivate Call Forwarding Variable from a telephone other than the one to which Call Forwarding Variable is assigned. A pre-assigned PIN provides the subscriber with security for activating and deactivating the feature.

Call Forwarding Fixed automatically re-routes an incoming call to a pre-designated number when Call Forwarding is activated by the user.

d. Call Waiting/Cancel Call Waiting

Call Waiting provides a tone signal to indicate to a customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the customer disconnects from the call.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.1 OPTIONAL CALLING SERVICE (Cont'd)

[D]

5.1.2 Description of Features (Cont'd)

e. Call Waiting Originating

Call Waiting Originating allows the subscriber to apply call waiting treatment to a busy called line for the duration of the call attempt. Use is restricted to the subscriber's inter-terminal group.

f. Distinctive Ringing

This feature enables a user to determine the source of an incoming call from a distinctive ring.

g. Multi-line Hunting

Hunt Group

Hunting is used to search for an idle line within a pre-defined multi-line hunt group. Each line in the multi-line hunt group is assigned a member number used for hunting.

Regular (sequential) Hunting searches for an idle line beginning with the dialed member and continuing by increasing member number to the highest member number. If no idle line is found, a busy signal is returned.

Circular Hunting searches for an idle line beginning with the dialed member and continuing by increasing member number to the highest member number. If no idle line is found, hunting continues from lowest member number up to the member before the dialed number. If no idle line is found, a busy signal is returned.

Uniform Call Distribution Hunting searches for an idle line beginning with the member with the fewest number of completed calls and continuing with the member with the next higher number of completed calls. When two or more members have the same number of completed calls, the hunt is conducted from the lowest to the highest member number. If no idle line is found by the end of the hunting sequence, a busy signal is returned.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.1 OPTIONAL CALLING SERVICES (Cont'd)

5.1.2 Description of Features (Cont'd)

g. Multi-Line Hunting (Cont'd)

Series Completion Hunting (circular arrangement) This feature functions like Circular Hunting, but defines the hunted numbers with a list of up to 16 linked telephone numbers, instead of with a multi-line hunt group. Hunting starts with the called line and, if not idle line is found, ends with the line before the called line.

Queuing for Multi-Line Hunt Groups with Delay Announcements When all members of a multi-line hunt group are busy, incoming calls are queued on a first-in, first-served basis. The calling party is given delay (queuing) treatment consisting of tones and/or customer-provided announcements or music. Queuing for Multi-Line Hunt groups applies only to Circular Hunting and Uniform Call Distribution. It cannot be used with Regular (Sequential) Hunting or with Series Completion Hunting.

h. Speed Calling

Speed Calling allows the subscriber to create and maintain a personal list of hone numbers, each of which can be dialed by entering one or two subscriber-specified digits.

Speed Calling 8 provides for a Speed Calling list of up to eight numbers, each dialed by one digit.

Speed Calling 30 provides for a Speed Calling list of up to 30 numbers, each dialed by two digits.

i. Call Hold

Call Hold allows the subscriber to put an in-progress call on hold, place a second call and conduct a private conversation that the first caller can't hear, disconnect from the second call, then return to the original call.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.1 OPTIONAL CALLING SERVICES (Cont'd)

[D]

5.1.2 Description of Features (Cont'd)

j. Call Transfer

Call Transfer allows the subscriber to transfer an in-progress call to another line. Use is restricted to the subscriber's intra-terminal group.

k. Hot Line

A Hot Line Circuit automatically connects to a pre-determined number when the hot line phone goes off the hook.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.1 OPTIONAL CALLING SERVICE (Cont'd)

[D]

5.1.3. Rates and Charges (Cont'd)

a. Monthly Rates

Rates for this service are located in Section 13.

b. Connection Charges (Nonrecurring Charges)

Connection charges may apply when a customer requests connection to one or more custom calling features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

See Rate Schedule in Section 13 of this tariff.

c. Trial Period

The Company may elect to offer a free or reduced rate trial of any new custom calling feature(s) to prospective customers within 90 days of the establishment of the new feature. See 5.4, Service and Promotional Trials, below.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 ADVANCED CUSTOM CALLING SERVICES [D]

5.2.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all Advanced Custom Calling services. Transmission levels may not be sufficient in all cases.

5.2.2 Description of Features

a. Caller ID Name and Number

Caller ID Name and Number automatically displays a caller's name and number, if available, on the user's station set display.

b. Automatic Callback

The Automatic Callback feature allows a customer to automatically Callback the last number dialed. This is accomplished by the customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then Callbacks the call for the customer.

The Automatic Callback feature also allows customers, having reached a busy number, to dial a code before hanging up. Automatic Callback feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically called back and the customer is notified of the connected call via a distinctive ring. [D]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.2 ADVANCED CUSTOM CALLING SERVICES (Cont'd) [D]

## 5.2.2 Description of Features (Cont'd)

## b. Automatic Callback (Cont'd)

The following types of calls cannot be Automatically Called back:

- Calls to 800 Service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- International Direct Distance Dialed calls
- Calls to Directory Assistance
- Calls to 911

## c. Automatic Recall

The Automatic Recall stores the number of the most recent incoming call (including unanswered incoming calls) to a customer's number. This allows a customer to dial back any missed or unanswered telephone calls.

## d. Selective Distinctive Alert

Selective Distinctive Alert allows a user to create a list of up to twelve telephone numbers from which calls will be distinguished by a special ring or, if the line is busy, by a special call waiting tone. The number of the last incoming call can be added to the user's list even if it is not known.

When the feature is activated, calls from numbers on the user's Selective Distinctive Alert list have a special ring or special call waiting tone. Calls from numbers not on the list ring normally.

Using codes entered on the user's station set, the user can at any time: add numbers to or delete numbers from the Selective Distinctive Alert list, and activate or deactivate the feature.

## e. Selective Call Acceptance/Forwarding

Selective Call Acceptance/Forwarding allows a user to create a list of up to twelve telephone numbers from which calls will be accepted or forwarded to a user-specified number.

When the feature is activated, calls from numbers that are not on the user's Selective Call Acceptance/Forwarding list are either routed to an announcement that calls are not being accepted or forwarded to a user-specified number.

Using codes entered on the user's station set, the user can at any time: add numbers to or delete numbers from the Selective Call Acceptance/Forwarding list; specify or change the forward-to number; specify how non-accepted calls are treated; and activate or deactivate the feature. [D]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 ADVANCED CUSTOM CALLING SERVICES (Cont'd)

5.2.2 Description of Features (Cont'd)

f. Selective Call Rejection

Selective Call Rejection allows a user to create a list of up to twelve telephone numbers from which calls will not be accepted. The most recent incoming call can be added to the list even if the number is not known.

When the feature is activated, a call from a number on the user's Selective Call Rejection list is routed directly to an announcement that it will not be accepted. Calls from other numbers complete normally.

Using codes entered on the user's station set, the user can at any time: add numbers to or delete numbers from the Selective Call Rejection list, and activate or deactivate the feature.

g. Caller ID Number Only

Caller ID Number automatically displays a caller's number, if available, on the user's station set display.

h. Caller ID Name Only

Caller ID Name automatically displays a caller's name, if available, on the user's analog station set display.

i. Call Trace

Call Trace enables a user to trace the last incoming call in order to take legal action against the caller. The user traces the call by either entering an activation code or pressing a feature button on the station set immediately after its receipt. The call trace is transmitted over a data link to an authorized law enforcement agency. An announcement informs the user whether the trace was successful. The user can then contact the law enforcement agency to take legal action. The user does not receive the Call Trace information.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 ADVANCED CUSTOM CALLING SERVICES (Cont'd)

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5.2.2 Description of Features (Cont'd)

j. Bulk Calling Line ID

Bulk Calling Line ID provides PBXs, multi-line hunt groups, and Centrex groups or individual lines with information about calls originating from outside. As an option, the customer can have the same information collected for intra-group calls.

Call information is transmitted from the terminating switch to customer-provided equipment at the customer's premises for recording and storage.

k. Computer Access Restriction

Computer Access Restriction allows a user to create a list of up to 31 telephone numbers from which calls will be accepted for computer access dial-up.

When the feature is activated, calls from numbers that are not on the user's Computer Access Restriction list are routed to an announcement that calls are not being accepted or forwarded to a user-specified number. Using codes entered on the user's station set, the user can at any time: add numbers to or delete numbers from the Computer Access Restriction list; specify how non-accepted calls are treated; and activate or deactivate the feature.

l. Anonymous Call Rejection

Anonymous Call Rejection automatically routes incoming calls that are intentionally marked private to an announcement that such calls are not accepted. The user is not alerted to the incoming call. Calls with numbers or names that are unavailable due to network restrictions or other similar reasons complete normally.

The user can activate and deactivate Anonymous Call Rejection with dialed codes.

Anonymous Call Rejection is included with all Caller ID features. Lines without a Caller ID feature can subscribe to Anonymous Call Rejection as an individual feature.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 ADVANCED CUSTOM CALLING SERVICES (Cont'd)

5.2.2 Description of Features (Cont'd)

m. Callback Features Package

The Callback Features Package includes: Automatic Callback, Automatic Recall, and Call Trace.

n. Selective Call Features Package

The Selective Call Features Package includes: Selective Call Acceptance, Selective Call Forward, Selective Call Rejection, and Selective Distinctive Alert.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 ADVANCED CUSTOM CALLING SERVICES (Cont'd)

[D]

5.2.3 Rates and Charges

a. Monthly Rates

Rates for this service are located in Section 6, Residential Network Switched Service, and Section 7, Business Network Switched Service.

b. Connection Charges (Nonrecurring Charges)

Connection charges may apply when a customer requests connection to one or more features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

See Rate Schedule in Section 13 of this Tariff.

c. Trial Period

The Company may elect to offer a free or reduced rate trial of any new LASS feature(s) to prospective customers within 90 days of the establishment of the new feature. See 5.4, Service and Promotional Trials, below.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 Reserved for Future Use

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.4 SERVICE AND PROMOTIONAL TRIALS

[D]

5.4.1 General

**CONTRACTS**

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for a fixed period of time following the initial offering to the first contract Customer as specific in each individual contract.

**DEMONSTRATION OF SERVICE PROMOTION**

From time to time the Company may demonstrate service for potential Customers by providing free use of its network on a limited basis for a period of time, not to exceed one (1) month. Demonstration of service and the type, duration or quantity of service provided will be at the Company's discretion and regulations established by the Commission. All demonstrations are offered on a non-discriminatory basis, and will be conducted in accordance with Commission rules regarding promotional offerings.

**COMPETITIVE RESPONSE PROMOTION**

In order to acquire or retain customer, the Company may match certain offers made by other inter-exchange carriers/resellers where the customer can demonstrate to the Company's satisfaction that it intends to accept such offer as an inducement to subscribe to or remain subscribed to such other inter-exchange carrier's/reseller's services. These rates will be offered to the Customer in writing and on a non-discriminatory basis and in accordance with Commission rules regarding promotional offerings. Information concerning contracts resulting from a special request will be submitted to the Commission and such services will be added to this tariff as they are developed.

[D]

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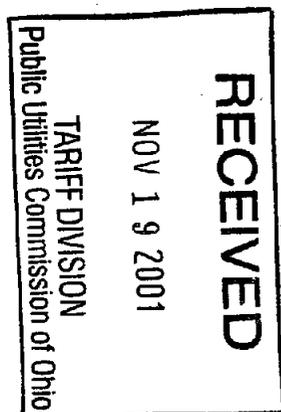
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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.4 SERVICE AND PROMOTIONAL TRIALS (Cont'd)

## 5.4.2 Regulations

- [M]
- a. Appropriate notification of the Trial will be made to all eligible customers and to the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification. Requests for promotional offerings will be presented to the Commission for its review in accordance with Case No. 95-845-TP-COL.
  - b. During a Service Trial, the service(s) is provided automatically to all eligible customers, except those customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.
  - d. During a Promotional Trial, the service is provided to all eligible customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, customers that do not contact the Company will be disconnected from the service.
- [M]



Certain material now appearing on this page previously appeared on Original Page 99.

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EFFECTIVE: December 21, 2001

ISSUED BY: John B. Glicksman, Esquire, Vice President and General Counsel  
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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.4 SERVICE AND PROMOTIONAL TRIALS (Cont'd)

[D]

5.4.2 Regulations (Cont'd)

- d. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per customer, per premises.
- e. The Company retains the right to limit the size and scope of a Promotional Trial.

5.5 BUSY VERIFICATION AND INTERRUPT SERVICE

5.5.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

5.5.2 Rate Application

- a. A Verification Charge will apply when:
  - 1. The operator verifies that the line is busy with a call in progress,  
  
or
  - 2. The operator verifies that the line is available for incoming calls. [D]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.5 BUSY VERIFICATION AND INTERRUPT SERVICE (Cont'd)

[D]

5.5.2 Rate Application (Cont'd)

- b. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

See Rate Schedule in Section 13 of this tariff.  
(Different rates apply for Local requests and Long Distance requests.)

- c. No charge will apply when the calling party advises that the call is from an official public emergency agency.

5.6 TRAP CIRCUIT SERVICE

5.6.1 General

Trap Circuit Service is designed to allow the customer to control the release of an incoming call so that in situations involving emergency or nuisance calls, calls may be held and traced.

[D]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.6 TRAP CIRCUIT SERVICE (Cont'd)

[D]

5.6.2 Regulations

- a. This service is provided when there is a continuing requirement for the identification of the calling party in cases involving nuisance calls or emergency situations or other situations involving law enforcement or public safety.
- b. The customer shall be required to sign a written request for this service. By signing the request the customer shall release the Company from any liability, and the customer agrees to indemnify and hold the Company harmless from any liability it may incur in providing this service. The Company may require the recommendation of an appropriate law enforcement agency prior to providing this service. Any information obtained by the Company in the tracing of a call will be provided only to the law enforcement agency designated. The only exception to this will be emergency situations such as fire, serious illness or other similar situations, in which case the appropriate agency will be notified.
- c. The equipment required to provide this service cannot be operated in all central offices. The service is restricted to locations where facilities permit.
- d. The Company makes no guarantee concerning the tracing and identification of any call when the service is provided. The Company will furnish the service only on the express condition that no liability shall attach to it for any reason arising out of the provision of the service.

5.6.3 Rates

Upon request for this service, the monthly charge to the customer will be increased by any charges incurred by the Company for the provision of this service.

[D]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.7 RESERVED FOR FUTURE USE

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.7 RESERVED FOR FUTURE USE (Cont'd)

[D]

[D]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.7 RESERVED FOR FUTURE USE (Cont'd)

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.7 RESERVED FOR FUTURE USE (Cont'd)

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.8 RESERVED FOR FUTURE USE

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5.9 RESERVED FOR FUTURE USE

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.9 VOICE MAIL SERVICE (Cont'd)

5.9.1 VOICE MESSAGING (Cont'd)

1. Voice Mail (Cont'd)

A. Voice Mail Features (Cont'd)

6. Group Messaging – This feature allows subscriber to record a message and forward it to a group of mailboxes in the system.
7. Future Delivery – This feature allows subscriber to record a message and forward it to one or more mailboxes in the system at a specified time.
8. VoiceCall notification of messages – This feature notifies subscriber, via phone, of messages as they arrive.
9. Call Forwarding – This feature redirects attempted terminating calls to another customer-specific line.

B. Basic Voice Mail Package – This package includes message waiting indication, remote mailbox access, and a deleted message bin.

C. Enhanced Voice Mail Package – This package includes extra mailbox capacity, with unlimited number of saved messages for an unlimited time, and an additional message notification option.

2. Pager Notification – This feature pages subscriber upon receipt of any new message or urgent message.

3. Fax Mail – This feature holds the excess in-coming faxes until they can be successfully delivered. It also sends in-coming faxes to remote faxes.

[D]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.9 VOICE MAIL SERVICE (Cont'd)

[D]

5.9.1 VOICE MESSAGING (Cont'd)

4. Auto Attendant (Per Menu) – This feature routes calls according to preset directives employing a transfer tree accessed through the telephone keypad. Caller can transfer to department menus, end users, bulletin board, fax service, or dial-by name directory.
5. Unified Messaging – This feature enables subscribers to store their voice, fax, and email messages in one mailbox which can be accessed through a web interface or through a telephone interface.
6. Submailboxes – This feature enables customer to attach up to nine mailboxes to one main mailbox.

See Rate Schedule in Section 14 of this tariff.

[D]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.10 BLOCKING SERVICE

[D]

5.10.1 General

Blocking service is a feature that permits customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to residential and business customers:

- a. 900, 700 Blocking - allows the subscriber to block all calls beginning with the 900 and 700 prefixes (i.e. 900-XXX-XXXX) from being placed.
- b. 900, 971, 974 & 700 Blocking - allows the subscriber to block all calls beginning with the 900, 971, 974 and 700 prefixes from being placed.
- c. Third Number Billed and Collect Call Restriction - provides the subscriber with a method of denying all third number billed and collect calls to a specific telephone number provided the transmitting operator checks their validation data base.
- d. Toll Restriction (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any customer-dialed call that has a long distance charge associated with it.  
  
Toll Restriction will not block the following types of calls: 911 (Emergency), 1 + 800 (Toll Free), and operator assisted toll calls.
- e. Toll Restriction Plus - provides subscribers with Toll Restriction, as described in 1.d. of this Section, and blocking of 411 calls.
- f. Direct Inward Dialing Blocking (Third Party and Collect Call) - provides business customers who subscribe to DID service to have Third Party and Collect Call Blocking on the number ranges provided by the Company.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.10 BLOCKING SERVICE (Cont'd)

[D]

5.10.2 Regulations

- a. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- b. Blocking Service is available where equipment and facilities permit.

5.10.3 Rates and Charges

See Rate Schedule in Section 13 of this tariff.

[D]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.11 CUSTOMIZED NUMBER SERVICE

[D]

5.11.1 General

- a. Customized Number Service allows a customer to order a specified telephone number rather than the next available number.
- b. Customized Number Service is furnished subject to the availability of facilities and requested telephone numbers.
- c. The Company will not be responsible for the manner in which Customized Numbers are used for marketing purposes by the customer.
- d. When a new customer assumes an existing service which includes Customized Number Service, the new customer may keep the Customized Number, at the tariffed rate, with the written consent of the Company and the former customer.
- e. The Company reserves and retains the right:
  1. To reject any request for specialized telephone numbers and to refuse requests for specialized telephone numbers;
  2. Of custody and administration of all telephone numbers, and to prohibit the assignment of the use of a telephone number by or from any customer to another, except as otherwise provided in this Tariff;
  3. To assign or withdraw and reassign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business.
  4. The limitation of liability provisions of this tariff in Section 2.1.1 are applicable to Customized Number Service.

[D]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.11 CUSTOMIZED NUMBER SERVICE (Cont'd)

[D]

5.11.2 Conditions

- a. Charges for Customized Number Service apply when a customer:
  - 1. Requests a telephone number other than the next available number from the assignment control list, and such requested number is placed into service within six months of the date of the request.
  - 2. Requests a number change from the customer's present number to a Customized Number.
- b. The Company shall not be liable to any customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another customer whether prior to or after the establishment of service. In no case shall the Company be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for Customized Number Service.

See Rate Schedule in Section 13 of this tariff.

[D]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.12 CUSTOMER REQUESTED SERVICE SUSPENSIONS [D]

5.12.1 At the request of the customer the Company will suspend incoming and outgoing service on the customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the customer's request the Company will provide the customer with an intercept recording referring callers to another number.

5.12.2 The company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

Period of SuspensionCharge

-First Month or Partial Month

Regular Monthly Rate (no reduction)

- Each Additional Month  
(up to the one-year limit)

½ Regular Monthly Rate

[D]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.13 REMOTE CALL FORWARDING SERVICE [D]

Service Area: Where facilities are available, the service area is defined by the NPA-NXX Codes and Exchanges listed below.

Local Calling Area: Exchanges and zones included in the local calling area for the NXX designations are specified below. NXXs associated with each particular exchange or zone may be found in the directory listings directory published by the incumbent local exchange carrier in the Customer's exchange area.

5.13.1 General

Remote Call Forwarding (RCF) is a local exchange service that utilizes a telephone number and Electronic Central Office facilities by which all incoming calls to the RCF telephone number are forwarded automatically to the subscriber's central office line in the same exchange as the RCF number or in a different exchange or to an inward WATS (800 Service) access line.

5.13.2 Regulations

- a. Remote Call Forwarding service is offered in electronic offices where facilities permit.
- b. RCF paths may be used singly, in groups, or as overflow paths for foreign exchange trunk groups. Only one forwarding number is permitted per group.
- c. Remote Call Forwarding is not offered where the terminating number is a coin telephone.
- d. Identification of the originating telephone number is not provided to the Remote Call Forwarding customer. [D]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.13 REMOTE CALL FORWARDING SERVICE (Cont'd)

[D]

5.13.2 Regulations (Cont'd)

- e. Transmission may not be satisfactory on all calls.
- f. Remote Call Forwarding is not represented as suitable for the transmission of data.
- g. [Reserved]
- h. Remote Call Forwarding is provided on condition that the customer subscribe to sufficient RCF paths and terminating facilities to adequately handle calls to the RCF customer without interfering with or impairing any other services offered by the Company.
- i. The minimum charge for the RCF Service is the monthly rate for one month plus the Service Connection Charge.
- j. Charges for the call to the Remote Call Forwarding directory number shall be paid by the calling party.
- k. Each RCF group is entitled to one alphabetical and one classified listing at no additional charge in the directory which serves the associated RCF central office. Overflow paths associated with foreign exchange trunk groups are not listed. All other listing regulations for business individual lines apply, except that no charge applies for non-published service in connection with RCF.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.13 REMOTE CALL FORWARDING SERVICE (Cont'd)

[D]

5.13.3 Rates

In addition to the rates specified in Section 13 of this tariff, the subscriber to Remote Call Forwarding is responsible for dial type (DDD) station-to-station local and toll charges applicable to calls transferred from the forwarding location to the terminating location. The charge applies for each call answered, including person-to-person and collect calls which are refused at the terminating location. For calls transferred within the same local calling area, the message rate schedule for business service in the RCF central office applies. In exchanges where only flat rate service is furnished, the charge for each local call transferred is a Rate Band 1 (A) charge. No allowance for local calls is included in the RCF monthly rate.

5.14 Reserved for Future Use

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

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5.15 Reserved for Future Use

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.15

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.15

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.15

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.15

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.15

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.15

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.16 Reserved for Future Use

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.16

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.16

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.16

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**RESIDENTIAL NETWORK SWITCHED SERVICES**

---

ISSUED: July 8, 1999

EFFECTIVE: July 8, 1999

ISSUED BY: Janet S. Livengood, Esquire, Director of Legal and Regulatory Affairs  
DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017-2838

Issued under authority of the Public Utilities Commission of Ohio in Case No.98-1458-TP-ACE

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**Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES****6.1 GENERAL**

Residential Network Switched Service provides a residential customer with a connection to the Company's switching network which enables the customer to:

- a. place and receive calls from other stations on the public switched telephone network;
- b. access the Company's local calling service;
- c. access the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 911 service for emergency calling; and
- d. access the service of providers of interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (1010XXX). At the time of initial subscription, the customer shall designate a Primary Interexchange Carrier (PIC) for intra-LATA and inter-LATA toll service. If the customer does not select an intra-LATA PIC, and does not request blocking of intra-LATA toll calls, the Company shall be deemed to have been designated as the customer's intra-LATA PIC.

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**ISSUED: July 8, 1999****EFFECTIVE: July 8, 1999**

**ISSUED BY: Janet S. Livengood, Esquire, Director of Legal and Regulatory Affairs**  
DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017-2838

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Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES

The following Residential Network Switched Service Options are offered:

Residential Measured Rate Service

All Residential Network Switched Service may be connected to customer-provided terminal equipment such as station sets or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only. Optional Voice Mail Service is available.

The following Custom Calling Service features are offered to Residential Network Switched Service Subscribers:

Three Way Conference, Consultation, Transfer  
Call Forward Busy  
Call Forward Don't Answer  
Call Forward Variable  
Call Waiting, Terminating, and Originating  
Cancel Call Waiting  
Distinctive Ringing  
Speed Calling (One/Two Digit)

The following Supplemental Service features are offered to Residential Network Switched Service Subscribers:

Remote Call Forwarding

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EFFECTIVE: July 8, 1999

ISSUED BY: Janet S. Livengood, Esquire, Director of Legal and Regulatory Affairs  
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Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

## 6.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

The following features are available with Residential Line Service at an additional charge:

HUNT GROUP CHARGES

Sequential Hunting  
Circular Hunting  
Uniform Hunting  
Queuing With Announcement  
Per Queue Set

HUNT LINE CHARGES

Sequential Hunting  
Circular Hunting  
Uniform Hunting

The following LASS features are offered to Residential Network Switched Service Subscribers:

Call ID  
Block Call ID  
Automatic Call Back  
Automatic Recall  
Call Trace  
Selective Call Acceptance,  
Forwarding, Rejection

Charges for Residential Network Switched Service include a nonrecurring service connection charge and a monthly recurring charge for each line. Monthly recurring charges apply to optional voice mail and service features. Measured charges apply to Measured Rated Service, in addition to other rate elements described above.

The following Advanced Features are available at an additional charge:

- 1) Voice messaging; and
- 2) 6-Way Conference per line.

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Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

6.2.1 Measured Rate Service

a. Description

Measured Rate Service provides calls to points within the local exchange area are charged on the basis of call duration in addition to a base monthly charge. Local calling areas are as specified in Section 12.

Each Measured Rate Service has the following characteristics:

Terminal Interface: 2-wire

Signaling Type: Loop Start

Pulse Type: Dual Tone Multi-Frequency (DTMF) or Dial Pulse (DP)

Directionality: Two-way, In-Only, or Out-Only, as specified by the customer.

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**Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)****6.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)****6.2.1 Measured Rate Service (Cont'd)****b. Recurring and Nonrecurring Charges**

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the company of the Number Portability arrangement.

Charges for each Measured Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the total number of calls during the billing period.

See Rate Schedule in Section 13 of this Tariff.

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Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

6.2.1 Measured Rate Service (Cont'd)

c. Local Measured Service Time Periods

Suburban Exchange Area  
Dial Station-To-Station Calls - Metro Call Bands B-F

Day Rate: applies to directly dialed station-to-station calls placed Monday through Friday, 8:00 a.m. to 5:00 p.m.\*

Evening Rate: applies to directly dialed station-to-station calls placed Monday through Friday, 5:00 p.m. to 10:00 p.m.\*

Night & Weekend: applies to directly dialed station-to-station calls placed Monday through Friday, 10:00 p.m. to 8:00 a.m., and all day Saturday and Sunday.\*

\* The time shown indicates the termination of one rate application period and the beginning of the next. Calls connected at exactly the time shown are considered in the next time period.

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Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

6.2.1 Measured Rate Service (Cont'd)

d. Integrated Services Digital Network - Basic Rate Interface (ISDN-BRI)

(1) Description

ISDN is a single integrated digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice data and image services via channelized transport facilities over a set of standard multipurpose user-network interfaces.

- a. The ISDN-BRI feature supports one 16 kb/s D-channel path between customer digital PBS equipment and the protocol handler in a PSU of the 5ESS(R) switch. This feature also provides the administration software for up to 2 B-channels associated with a D-channel in the same T1 facility (1.544 Mb/s for domestic). This interface supports both ISDN PBSs and host computers.

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**BUSINESS NETWORK SWITCHED SERVICES**

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## Section 7 - BUSINESS NETWORK SWITCHED SERVICES

### 7.1 GENERAL

Business Network Switched Service provide a business customer with one (1) access line connection to the Company's switching network which enables the customer to:

[C]

- a. receive calls from other stations on the public switched telephone network;
- b. access the Company's local calling service;
- c. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- d. access the service of providers of interexchange service or intraLATA toll service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX). At the time of initial subscription, the customer shall designate a Primary Interexchange Carrier (PIC) for intra-LATA and inter-LATA toll service. If the customer does not select an intra-LATA PIC, and does not request blocking of intra-LATA toll calls, the Company shall be deemed to have been designated as the customer's intra-LATA PIC.

TelCove, when providing toll service, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1 + presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy. Under the terms of the Selective Access Policy, TelCove when providing toll service, may not deny establishment of 1 + presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if: (a) the customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio's (PUCO) rules, or (b) TelCove, when providing toll service, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the PUCO rules), or (c) TelCove, when providing toll service, attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the PUCO's credit establishment policies and/or are not set forth within a PUCO approved tariff. When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select TelCove as his or her 1 + carrier of choice, TelCove may, subject to our tariffed toll deposit policies and the Commission's rules on establishment of service (See Rules 4901:1-5-14 and 4901:1-5-15, Ohio Administrative Code, [O.A.C.]), require a deposit for toll service. This deposit shall be in accordance with Rule 4901:1-5-13 (A) (3), O.A.C., but TelCove may negotiate a lower deposit. TelCove may furnish credit information, acquired from TelCove's won experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. TelCove will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act. Upon payment by the customer of all past due toll debt to TelCove, TelCove will remove the block and all 1 + dialing capabilities, including 10 -XXX, will be restored.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES

7.2 GENERAL (Cont'd)

Business Network Switched Service is provided via one (1) channel terminated at the customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time. [C]

Connection charges as described in Section 2 apply to all service on a one-time basis unless waived pursuant to this Tariff.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES

[D]

The following Business Access Service Options are offered:

Basic Business Line Service	PBX Trunks
Public Access Lines Service	Centrex-type Service

Basic Business Line Service, PBX trunks, and Centrex-type service are offered with measured rate local service.

All Business Network Switched Service may be connected to customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only. Optional Voice Mail Service is available.

The following features as described in Section 5 are available with Business Line Service for an additional charge:

Three Way Conference, Consultation	Call Waiting/Cancel Call Waiting
Call Forwarding (Variable, Busy Line, Don't Answer)	Speed Calling One Digit
Call Hold	Speed Calling Two Digit

The following supplemental service features are offered to business network switched service subscribers for an additional charge:

Remote Call Forwarding

The following features are available with Business Line Service at an additional charge.

<u>HUNT GROUP CHANGES</u>	<u>HUNTING LINE CHANGES</u>
Sequential Hunting	Sequential Hunting
Circular Hunting	Circular Hunting
Uniform Hunting	Uniform Hunting
Queuing With Announcement	
Per Queue Set	

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.1 Basic Business Line Service (One (1) Access Line)

[C]

a. General

Basic Business Line Service provides a customer with one (1) analog, [C]  
voice-grade telephonic communications channel that can be used to  
place or receive one call at a time. Local calling service is available at  
a flat rate included in the line price, or on a measured usage basis.  
Basic Business Lines are provided for connection of customer-  
provided single-line terminal equipment such as station sets or  
facsimile machines.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.1 Basic Business Line Service (One (1) Access Line) (Cont'd) [C]

a. General (Cont'd)

The following Advanced Features are available at an additional charge:

- 1) Voice Messaging; and
- 2) 6-Way Conference per line.

Each Basic Business Line has the following characteristics:

Terminal Interface: 2-wire  
Signaling Type: Loop start  
Pulse Types: Dual Tone Multi frequency (DTMF) or Dial Pulse (DP)

Directionality: Two-Way, In-Only, or Out-Only, at the option of the customer

b. Measured Rate Basic Business Line Service (One (1) Access Line) [C]

1. Description

Calls to points within the local exchange area are charged on the basis of the duration of completed calls originating from the customer's service in addition to a base monthly charge. Local calling areas are as specified in Section 11.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.1 Basic Business Line Service (Cont'd)

- b. Measured Rate Basic Business Line Service (One (1) Access Line) [C]  
(Cont'd)

2. Recurring and Nonrecurring Charges

Charges for each Measured Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the duration of calls during the billing period. In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

[D]

7.2.2 Public Access Line Service

Public Access Line Service provides a single, analog, voice-grade telephonic communications channel that can be used to connect a pay telephone to the Company's switching equipment. Local measured usage charges apply to all local calls originating on this line. Service to customers may require the use of a link and/or number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

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7.2.3 Reserved for Future Use

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.3

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.3

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

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7.2.4 Reserved for Future Use

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.4

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

- 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)  
7.2.4

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)  
7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)  
7.2.4

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

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7.2.4

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

[D]

7.2.5 Term Liability/Termination Charges

Several of the services offered above are available at reduced prices if the Customer agrees at the time the order is placed to continued service for a specified period of time ("term"). If the Customer terminates service prior to the end of the term, in part or in whole, then termination charges may apply. If a customer disconnects service prior to the fulfillment of the term plan contracted, then a termination liability will be due to Company from Customer. The termination liability charge will be the difference between the monthly rate for the highest term period which could have been satisfied prior to service discontinuance and the monthly rate for the selected commitment period multiplied by the actual number of months the plan has been in effect. The monthly rates used for this calculation will be those in effect at the time the service is disconnected.

7.2.6 Reserved for Future Use

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**INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES**

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Section 8 – INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES

8.1 Reserved for Future Use

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Section 8 - INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

8.2 Reserved for Future Use

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Section 8 – INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

8.3 Reserved for Future Use

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Section 8 - INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

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Section 8 - INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

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Section 8 - INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

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Section 8 - INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

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Section 8 - INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

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Section 8 - INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

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**SPECIAL SERVICES AND PROGRAMS**

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**Section 9 - SPECIAL SERVICES AND PROGRAMS****9.1 LIFELINE TELEPHONE SERVICE****9.1.1 Basic Lifeline Service**

This low price individual message rate service provides a full waiver of the \$3.50 federal subscriber line charge. There is no monthly allowance for local calls. Primary area and home region calls are untimed. Extended area calls (where available) are timed.

**9.1.2 Eligibility**

This service is restricted to low income residential customers. To qualify for Lifeline service a customer must be income eligible for benefits from any one of the following Entitlement Programs:

- Aid to Families with Dependent Children (AFDC)
- Food Stamps
- Home Energy Assistance Program (HEAP)
- Home Relief
- Medicaid
- Supplemental Security Income (SSI)

The applicant must provide proof to the Company that he or she is certified as income eligible to receive one or more of the above benefits. After initial contact the customer is sent an application form to be completed by the customer or authorized representative of the customer, as designated by the appropriate state agencies and identified as so authorized on the customer's card for any of the above benefits.

In addition, applicants are eligible for discounted Life Line rates when approved to receive either a Veterans Disability Pension or a Veterans Surviving Spouse Pension. Applicants must provide proof to the Company that they are receiving one of these pensions.

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Section 9 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

9.1 LIFELINE TELEPHONE SERVICE (Cont'd)

9.1.2 Eligibility (Cont'd)

Life Line services are effective upon receipt of a completed and signed form or an application form certified from an entity authorized by the Company. If the form is not returned, no further action is taken by the Company to establish eligibility. The Life Line discount is credited as of the service connection date.

An individual's eligibility may be documented by information obtained by the Company as a result of enrollment programs, including but not limited to confidential computerized matching programs, conducted by the Company in conjunction with state agencies.

The Company, in coordination with appropriate agencies, will periodically verify each Lifeline customer's eligibility. If a customer is identified as being ineligible, the customer will be notified that unless the information is shown to be in error, the Lifeline discount will be discontinued. The customer will be billed for discounts received for any period in which he or she is proven to be ineligible for the service.

9.1.3 Charges

A qualified customer may choose one of the Lifeline services as described. For connection of new service, service connection charges apply unless the customer qualifies for connection assistance under the Link Up America plan as outlined in 9.2, following.

Service connection charges do not apply to change existing service from:

- a. Message Rate Service to Basic Lifeline service;
- b. Basic Lifeline service to Message Rate Service.

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Section 9 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

9.2 LINK UP AMERICA

The Link Up America program is a connection assistance plan which provides for the reduction of one-half of the charges associated with connection of telephone service, up to \$30.00, subject to the following eligibility criteria:

- 9.2.1 The applicant must meet the requirements for qualification for Lifeline Telephone Service stipulated in 9.1.2, above;
- 9.2.2 The assistance can only apply for a single telephone line at the principal place of residence of the applicant;
- 9.2.3 The applicant must not be a dependent for federal income tax purposes, unless he or she is more than 60 years old.

9.3 SPECIAL EQUIPMENT FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

- 9.3.1 The Company will provide, upon request, specialized telecommunications equipment for a customer certified as hearing or speech impaired.
- 9.3.2 A customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech-language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the State of Ohio.
- 9.3.3 The Company will make every reasonable effort to locate and obtain equipment for a certified customer.
- 9.3.4 The customer may purchase equipment at a price not to exceed the actual purchase price (including any applicable shipping costs) the Company pays.
- 9.3.5 The Company will also advise the customer who requests this equipment of the applicable terms for purchase.

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Section 9 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

9.4 DISCOUNTED SERVICE FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

9.4.1 A handicapped person who has been certified to the Company as having a hearing or speech impairment which requires that he or she communicate over telephone facilities by means other than voice, and who either use non-voice equipment or make calls through an interpreter, will receive, upon application to the Company, a fifty percent (50%) discount on local message rate service.

9.4.2 Certification

Acceptable certifications are:

1. Those made by a licensed physician, otolaryngologist, speech-language pathologist or audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairment in cooperation with an official agency of the State of Ohio; or
2. A pre-existing certification establishing the impairment of hearing or speech such as those which qualify the handicapped person for social security benefits on the basis of total hearing impairment or for the use of facilities of an agency for a person with hearing or speech impairment.

9.4.3 Qualification

A customer qualifying for the discount is one whose impairment is such that competent authority would certify him or her as being unable to use a telephone for voice communication. See Section 9, "Handicapped Person," for a listing of the necessary qualifications.

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Section 9 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

9.4 DISCOUNTED SERVICE FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER (Cont'd)

9.4.4 Billing

The reduction in charges is applied only at one location, designated by the impaired person.

9.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

9.5.1 General

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

9.5.2 Regulations

- a. This service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public. For this service, the municipality or government agency(s) designated by the customer as responsible for the control and staffing of the emergency report center is referred to as the "Agency".
- b. When 911 service replaces an existing emergency number, intercept service shall be the responsibility of the Agency. However, if the Agency is unable to provide this service, the operator will intercept and forward requests for emergency aid for a period of at least one year
- c. 911 service is furnished for incoming calls only.

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Section 9 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

9.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

9.5.3 Conditions of Furnishing Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

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**Section 9 - SPECIAL SERVICES AND PROGRAMS (Cont'd)****9.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE****9.6.1 General**

Enhanced Universal Emergency Telephone Number Service (E911 Service) is a Call Delivery Network whereby any telephone user who dials the number 911 will reach a designated Public Safety Answering Point (PSAP). E911 Service is offered in the Company's serving area subject to the availability of stored program control central office facilities, Enhanced 911 software, and ANI equipment. The telephone user who dials the 911 number will not be charged for the call.

**9.6.2 Regulations**

- a. In addition to the following, the regulations in 9.5.2 apply.
- b. This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the company undertake such responsibility. The Agency shall make such operational tests as in their judgment are required to determine whether the system is functioning properly for its use. The Agency shall promptly notify the Company in the event the system is not functioning properly.
- c. E911 information, consisting of the names, addresses, and telephone numbers of all telephone customers, is confidential. The Company will release such information to the Agency periodically for the update of their systems.

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Section 9 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

9.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

9.6.2 Regulations (Cont'd)

- d. The E911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number ("ANI") and address ("ALI") associated with the originating station location are furnished to the PSAP, on a call by call basis, after an E911 call has been received.
  
- e. Service boundaries of the Company and political subdivision boundaries may not coincide. In the event that the Agency does not subscribe to Selective Routing, it must make arrangements to handle all 911 calls that originate from telephones served by Central offices in the local service areas (i.e., exchange) whether or not the calling telephone is situated on property within the geographical boundaries of the Agency's public safety jurisdiction.

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**Section 9 - SPECIAL SERVICES AND PROGRAMS (Cont'd)****9.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)****9.6.3 Conditions of Furnishing Service**

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, including default routing, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever, including for default routing.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

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**Section 9 - SPECIAL SERVICES AND PROGRAMS (Cont'd)****9.7 STATE OF OHIO RELAY SERVICE****9.7.1 General**

The Company will provide access to a telephone relay center for the Ohio Relay Service. The service permits telephone communications between hearing and/or speech impaired individuals who must use a Telecommunications Device for the Deaf (TDD) or a Teletypewriter (TTY) and individuals with normal hearing and speech. The Relay Service can be reached by dialing an 800 number. Specific 800 numbers have been designated for both impaired and non-impaired customers to use.

**9.7.2 Regulations**

- a. Only intrastate calls can be completed using the Ohio Relay Service under the terms and conditions of this tariff.
- b. Charges for calls placed through the Relay Service will be billed as if direct distance dialed (DDD) from the point of origination to the point of termination. The actual routing of the call does not affect billing.
- c. Calls through the Relay Service may be billed to a third number only if that number is within the State of Ohio. Calls may also be billed to calling cards issued by the Company or other carriers who may choose to participate in this service.

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Section 9 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

9.7 STATE OF OHIO RELAY SERVICE (Cont'd)

9.7.2 Regulations (Cont'd)

- d. The following calls may not be placed through the Relay Service:
1. calls to informational recordings and group bridging service;
  2. calls to time or weather recorded messages;
  3. station sent paid calls from coin telephones; and
  4. operator-handled conference service and other teleconference calls.

9.7.3 Liability

The Company contracts with an outside provider for the provision of this service. The outside provider has complete control over the provision of the service except for the facilities provided directly by the Company. In addition to other provisions of this Tariff dealing with liability, in the absence of gross negligence or willful misconduct on the part of the Company, the Company shall not be liable for and the customer, by using the service, agrees to release, defend, and hold harmless for all damages, whether direct, incidental or consequential, whether suffered, made, instituted, or asserted by the customer, or by any other person, for any loss or destruction of any property whatsoever, whether covered by the customer or others, or for any personal injury or death of, any person. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever.

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**SPECIAL ARRANGEMENTS**

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Section 10 - SPECIAL ARRANGEMENTS

10.1 SPECIAL CONSTRUCTION

[D]

10.1.1 Basis for Charges

Basis for Charges where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

- a. nonrecurring charges;
- b. recurring charges;
- c. termination liabilities; or
- d. combinations of a., b., and c.

The customer will receive an estimate of any such charges at the time the customer requests service.

10.1.2 Basis for Cost Computation

The costs referred to in 10.1.1 preceding may include one or more of the following items to the extent they are applicable:

- a. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
  - (1) equipment and materials provided or used;
  - (2) engineering, labor, and supervision;
  - (3) transportation; and
  - (4) rights of way and/or any required easements.

[D]

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Section 10 - SPECIAL ARRANGEMENTS (Cont'd)

10.1 SPECIAL CONSTRUCTION (Cont'd)

[D]

10.1.2 Basis for Cost Computation (Cont'd)

- b. Cost of maintenance.
- c. Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.
- d. Administration, taxes, and uncollectible revenue on the basis of reasonable average cost for these items.
- e. License preparation, processing, and related fees.
- f. Tariff preparation, processing and related fees.
- g. Any other identifiable costs related to the facilities provided; or
- h. An amount for return and contingencies.

10.1.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a customer.

- a. The period on which the termination liability is based is the estimated service life of the facilities provided.

[D]

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Section 10 - SPECIAL ARRANGEMENTS (Cont'd)

10.1 SPECIAL CONSTRUCTION (Cont'd)

[D]

10.1.3 Termination Liability (Cont'd)

- b. The amount of the maximum termination liability is equal to the estimated amounts (including return) for:
  - (1) Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
    - (a) equipment and materials provided or used;
    - (b) engineering, labor, and supervision;
    - (c) transportation; and
    - (d) rights of way and/or any required easements;
  - (2) license preparation, processing, and related fees;
  - (3) tariff preparation, processing and related fees;
  - (4) cost of removal and restoration, where appropriate; and
  - (5) any other identifiable costs related to the specially constructed or rearranged facilities.
- c. The termination liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth in Section 10.1.3.b. preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 10.1.3.b. preceding shall be adjusted to reflect the redetermined estimated net salvage, including any reuse of the facilities provided. This amount shall be adjusted to reflect applicable taxes.

[D]

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Section 10 - SPECIAL ARRANGEMENTS (Cont'd)

10.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

[D]

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

10.3 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer for service which vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed service than those specified for such service in this Tariff. ICB rates will be offered to customers in writing and will be made available to similarly situated customers.

[D]

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**DIRECTORY**

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Section 11 - DIRECTORY

11.1 RESERVED FOR FUTURE USE

[D]

[D]

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Section 11 - DIRECTORY (Cont'd)

11.1 RESERVED FOR FUTURE USE (Cont'd)

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Section 11 - DIRECTORY (Cont'd)

11.1 RESERVED FOR FUTURE USE (Cont'd)

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Section 11 - DIRECTORY (Cont'd)

11.1 RESERVED FOR FUTURE USE (Cont'd)

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Section 11 - DIRECTORY (Cont'd)

11.1 RESERVED FOR FUTURE USE (Cont'd)

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Section 11 - DIRECTORY (Cont'd)

11.1 RESERVED FOR FUTURE USE (Cont'd)

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Section 11 - DIRECTORY (Cont'd)

11.2 [RESERVED FOR FUTURE USE]

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Section 11 - DIRECTORY (Cont'd)

11.3 RESERVED FOR FUTURE USE

[D]

11.4 RESERVED FOR FUTURE USE

[D]

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11.4 RESERVED FOR FUTURE USE (Cont'd)

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**SERVICE AREAS**

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Section 12 - SERVICE AREAS

12.1 Service Areas/Exchanged/Local Calling Areas

Hyperion Communications of Ohio, Inc.'s exchange areas and local calling areas are identical to those defined in the tariffs of the incumbent local exchange company serving each exchange area.

Company provides service in the exchange areas served by the following local exchange companies:

Ameritech Ohio  
GTE North  
Cincinnati Bell Telephone Company  
Sprint

Company's service area map and service area descriptions are attached at the end of this tariff.

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Section 12 - SERVICE AREAS12.2 Rate Tables

## Akron - Measured Rate only

Time of Day	Adelphia Rate	Unit
All Times	NOC	60 Seconds

[D]

Cincinnati - Flat Rate or  
- Measured Rate

Time of Day	Adelphia Rate	Unit
All Times	NOC	60 Seconds

[D]

## Cleveland - Measured Rate only

Time of Day	Adelphia Rate	Unit
All Times	\$0.0200	60 Seconds

Columbus - Flat Rate or  
- Message Rate

Time of Day	Adelphia Rate	Unit
All Times	\$0.064	Per message or call

## Youngstown - Measured Rate only

Time of Day	Adelphia Rate	Unit
All Times	NOC	60 Seconds

[D]

Flat Rate Service permits unlimited calling within the customer's local calling area for a flat rate monthly recurring charge.

Measured Rate Service permits calling within the customer's local calling area for a monthly recurring charge for service and a per minute usage charge.

Message Rate Service permits calling within the customer's local calling area for a monthly recurring charge for service and a per message usage charge.

**RECEIVED**

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Public Utilities Commission of Ohio

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ISSUED BY: John B. Glicksman, Esquire, Vice President and General Counsel  
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**RATES & CHARGES**

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Section 13 - RATES & CHARGES

13.1 CONNECTION CHARGES

13.1.1 Service Order Charge:

	Business		Residence	
	Min.	Max.	Min.	Max.
First	\$0	\$100	\$0	\$100
Additional	\$0	\$100	\$0	\$100

13.1.2 Premises Visit Charge:

		Business		Residence	
		Min.	Max.	Min.	Max.
First	(per 15 minute increment)	\$0	\$100	\$0	\$100
Additional	(per 15 minute increment)	\$0	\$100	\$0	\$100

13.2 RESTORAL CHARGE

	Business		Residence	
	Min.	Max.	Min.	Max.
First	\$25.00	\$80.00	\$25.00	\$80.00
Additional	\$25.00	\$80.00	\$25.00	\$80.00

13.3 MOVES, ADDS AND CHANGES

Residence Charge per order:

	Move		Add		Change	
	Min.	Max.	Min.	Max.	Min.	Max.
First	\$25.00	\$80.00	\$25.00	\$80.00	\$25.00	\$80.00
Additional	\$25.00	\$80.00	\$25.00	\$80.00	\$25.00	\$80.00

Business Charge per order:

	Move		Add		Change	
	Min.	Max.	Min.	Max.	Min.	Max.
First	\$25.00	\$80.00	\$25.00	\$80.00	\$25.00	\$80.00
Additional	\$25.00	\$80.00	\$25.00	\$80.00	\$25.00	\$80.00

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Section 13 - RATES & CHARGES(Cont'd)

13.4 RECORD ORDER CHARGE

	Business		Residence	
	Min.	Max.	Min.	Max.
First	\$0	\$100	\$0	\$100
Additional	\$0	\$100	\$0	\$100

13.5 CHARGES ASSOCIATED WITH PREMISES VISIT

13.5.1 Trouble Isolation Charge

	First		Additional	
	Min.	Max.	Min.	Max.
Per Premises Visit, Residence: (per 15 minute increment)	\$10.00	\$50.00	\$10.00	\$50.00
Per Premises Visit, Business: (per 15 minute increment)	\$10.00	\$50.00	\$10.00	\$50.00

13.5.2 Inside Wire Maintenance and Installation

	First		Additional	
	Min.	Max.	Min.	Max.
Per Premises Visit, Residence: (per 15 minute increment)	\$10.00	\$50.00	\$10.00	\$50.00
Per Premises Visit, Business: (per 15 minute increment)	\$10.00	\$50.00	\$10.00	\$50.00

13.6 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

	Min.	Max.
Charge:	\$0.00	\$10.00

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Section 13 - RATES & CHARGES (Cont'd)

13.7 SUPPLEMENTAL SERVICES

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13.7.1 OPTIONAL CALLING SERVICE

A. Monthly Charges

Rates for this service are located in the Rate Schedules for Residential Network Switched Services and Business Network Switched Services.

B. Connection Charges (Nonrecurring Charges)

Minimum: \$0.00  
Maximum: \$20.00

13.7.2 ADVANCED CUSTOM CALLING SERVICES

A. Monthly Charges

Rates for these services are located in the Rate Schedules for Residential Network Switched Services and Business Network Switched Services.

B. Connection Charges (Nonrecurring Charges)

Minimum: \$0.00  
Maximum: \$20.00

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Section 13 - RATES & CHARGES (Cont'd)

13.7 SUPPLEMENTAL SERVICES (Cont'd)

13.7.3 RESERVED FOR FUTURE USE

13.7.4 RESERVED FOR FUTURE USE

13.7.5 RESERVED FOR FUTURE USE

13.7.6 RESERVED FOR FUTURE USE

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Section 13 - RATES & CHARGES (Cont'd)

13.7 SUPPLEMENTAL SERVICES (Cont'd)

13.7.7 RESERVED FOR FUTURE USE

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Section 13 - RATES & CHARGES (Cont'd)

13.7 SUPPLEMENTAL SERVICES (Cont'd)

13.7.9 BLOCKING SERVICE

	Nonrecurring Charges	
	Minimum	Maximum
900 and 700 Blocking		
-Residential	\$0.00	\$ 50.00
-Business (up to 200 lines)	\$0.00	\$100.00
900, 971, 974, and 700 Blocking		
-Residential	\$0.00	\$ 50.00
-Business (up to 200 lines)	\$0.00	\$100.00

The nonrecurring charge for initial request of one- and two-line business customers is waived for 90 days from the customer's service establishment date.

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Section 13 - RATES & CHARGES (Cont'd)

## 13.7 SUPPLEMENTAL SERVICES (Cont'd)

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## 13.7.9 BLOCKING SERVICE (Cont'd)

	Monthly Charges	
	Minimum	Maximum
Third Number Billed and Collect Call Restriction		
-Residential	\$0.00	\$40.00
-Business (up to 200 lines)	\$0.00	\$40.00
Toll Restriction		
-Residential	\$0.00	\$40.00
-Business (up to 200 lines)	\$0.00	\$40.00
Toll Restriction Plus		
-Residential	\$0.00	\$40.00
-Business (up to 200 lines)	\$0.00	\$40.00
Direct Inward Dialing Blocking (Third-Party and Collect Call)		
-Initial Activation	\$0.00	\$50.00
-Subsequent Activation (per line)	\$0.00	\$40.00

Pricing for Blocking Service for a business customer with more than 200 lines will be based on the costs incurred by Company to provide the service.

Connection charges apply as specified in this tariff.

## 13.7.10 CUSTOMIZED NUMBER SERVICE

	Minimum	Maximum
Set-up Charges		
-Residential Customer	\$0.00	\$ 50.00
-Business Customer	\$0.00	\$100.00

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Section 13 - RATES & CHARGES (Cont'd)

13.7 SUPPLEMENTAL SERVICES (Cont'd)

13.7.11 REMOTE CALL FORWARDING SERVICE

	<u>Minimum</u>	<u>Maximum</u>
A. Monthly Recurring Rate, per path	\$0.01	\$ 25.00
Recurring rates for this service are located in the Rate Schedules for Residential Network Switched Services and Business Network Switched Services.		
B. Nonrecurring Charges		
- Service Connection	\$0.00	\$100.00
- Change of telephone number to which calls are forwarded, per occasion	\$0.00	\$ 50.00
- Change of Directory Listing, per occasion	\$0.00	\$ 50.00
C. In addition to the above, the subscriber to Remote Call Forwarding is responsible for dial type (DDD) station-to-station local and toll charges applicable to calls transferred from the forwarding location to the termination location. The charge applies for each call answered, including person-to-person and collect calls which are refused at the terminating location. For calls transferred within the same local calling area, the message rate schedule is furnished, the charge for each local call transferred is a Rate Band 1(A) charge. No allowance for local calls is included in the RCF monthly rate.		

13.7.11.1 Reserved for Future Use

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Section 13 - RATES & CHARGES (Cont'd)

- 13.7 SUPPLEMENTAL SERVICES (Cont'd)  
13.7.12 Reserved for Future Use

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Section 13 - RATES & CHARGES (Cont'd)

13.7 SUPPLEMENTAL SERVICES (Cont'd)  
13.7.12

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Section 13 - RATES & CHARGES (Cont'd)

13.7 SUPPLEMENTAL SERVICES (Cont'd)  
13.7.12

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- 13.7 SUPPLEMENTAL SERVICES (Cont'd)  
13.7.13 Reserved for Future Use

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Section 13 - RATES & CHARGES (Cont'd)

13.7 SUPPLEMENTAL SERVICES (Cont'd)  
13.7.13

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Section 13 - RATES & CHARGES (Cont'd)

13.8 RESIDENTIAL NETWORK SWITCHED SERVICES

13.8.1 Measured Rate Service

	<u>Minimum</u>		<u>Maximum</u>			
Nonrecurring connection charge	\$0.01		\$100.00			
	<u>Recurring</u>		<u>Nonrecurring Charges</u>			
	<u>Monthly</u>		<u>First</u>		<u>Additional</u>	
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
Each Base Service Line	\$1.00	\$35.00	\$1.00	\$100.00	\$1.00	\$100.00
Voice Mail Option, per line	\$1.00	\$15.00	\$1.00	\$ 50.00	\$1.00	\$ 50.00
End User Common Line charge (EUCL)	\$1.00	\$15.00	\$1.00	\$ 50.00	\$1.00	\$ 50.00

Remote Call Forwarding

	<u>Min.</u>	<u>Max.</u>
Terminating	\$0.00	\$50.00
Terminating Paths	\$0.00	\$50.00
Originating	\$0.00	\$50.00
Originating Paths	\$0.00	\$50.00

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Section 13 - RATES & CHARGES (Cont'd)

13.8 RESIDENTIAL NETWORK SWITCHED SERVICES(Cont'd)

13.8.1 Measured Rate Service (Cont'd)

Nonrecurring Connection Charge \$0.01 Min. \$100.00 Max.

Custom Calling Features:

	<u>Recurring</u>		<u>Nonrecurring</u>			
	<u>Monthly</u>		<u>First</u>		<u>Additional</u>	
<u>Standard Features – Per Line:</u>	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
Three-Way Conference, Consultation, Transfer	\$0.25	\$12.00	\$1.00	\$100.00	\$1.00	\$100.00
Consultation, Transfer	\$0.25	\$12.00	\$1.00	\$100.00	\$1.00	\$100.00
Call Forwarding – Variable	\$0.25	\$12.00	\$1.00	\$100.00	\$1.00	\$100.00
Call Forwarding – Busy Line	\$0.25	\$12.00	\$1.00	\$100.00	\$1.00	\$100.00
Call Forwarding – Don't Answer	\$0.25	\$12.00	\$1.00	\$100.00	\$1.00	\$100.00
Call Hold	\$0.25	\$12.00	\$1.00	\$100.00	\$1.00	\$100.00
Call Waiting – Terminating	\$0.25	\$12.00	\$1.00	\$100.00	\$1.00	\$100.00
Call Waiting – Originating	\$0.25	\$12.00	\$1.00	\$100.00	\$1.00	\$100.00
Speed Calling – One Digit	\$0.25	\$12.00	\$1.00	\$100.00	\$1.00	\$100.00
Speed Calling – Two Digits	\$0.25	\$12.00	\$1.00	\$100.00	\$1.00	\$100.00
Distinctive Ringing	\$0.25	\$12.00	\$1.00	\$100.00	\$1.00	\$100.00
<u>Tiered Features:</u>						
Any 3 Standard Features	\$0.75	\$15.00	\$1.00	\$100.00	\$1.00	\$100.00
Any 4 Standard Features	\$0.75	\$21.00	\$1.00	\$100.00	\$1.00	\$100.00
Any 5 Standard Features	\$0.75	\$24.00	\$1.00	\$100.00	\$1.00	\$100.00
Any 6 Standard Features	\$0.75	\$28.00	\$1.00	\$100.00	\$1.00	\$100.00

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Section 13 - RATES & CHARGES (Cont'd)

13.8 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

13.8.1 Measured Rate Service (Cont'd)

Custom Calling Features: (Cont'd)

	Recurring		Nonrecurring			
	Monthly		First		Additional	
	Min.	Max.	Min.	Max.	Min.	Max.
<u>Hunt Group Charge:</u>						
Sequential Hunting	\$0.50	\$20.00	\$0.50	\$20.00	\$0.50	\$20.00
Circular Hunting	\$0.50	\$20.00	\$0.50	\$20.00	\$0.50	\$20.00
Uniform Hunting	\$0.50	\$20.00	\$0.50	\$20.00	\$0.50	\$20.00
Queuing with Announcement (per queue slot)	\$0.50	\$20.00	\$0.50	\$20.00	\$0.50	\$20.00
<u>Hunting Line Charge:</u>						
Sequential Hunting	\$0.50	\$20.00	\$0.50	\$20.00	\$0.50	\$20.00
Circular Hunting	\$0.50	\$20.00	\$0.50	\$20.00	\$0.50	\$20.00
Uniform Hunting	\$0.50	\$20.00	\$0.50	\$20.00	\$0.50	\$20.00
<u>Advanced Features Line Charge:</u>						
Voice Messaging	\$0.50	\$20.00	\$0.50	\$20.00	\$0.50	\$20.00
6-Way Conferencing (per line)	\$0.50	\$20.00	\$0.50	\$20.00	\$0.50	\$20.00

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Section 13 - RATES & CHARGES (Cont'd)

13.8 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

13.8.1 Measured Rate Service (Cont'd)

Custom Calling Features: (Cont'd)

	Recurring		Nonrecurring			
	Monthly		First		Additional	
	Min.	Max.	Min.	Max.	Min.	Max.
<u>LASS Features Line Charge:</u>						
Caller ID	\$1.00	\$12.00	\$1.00	\$50.00	\$1.00	\$50.00
Block Caller ID	\$1.00	\$12.00	\$1.00	\$50.00	\$1.00	\$50.00
Auto Callback	\$1.00	\$12.00	\$1.00	\$50.00	\$1.00	\$50.00
Auto Recall	\$1.00	\$12.00	\$1.00	\$50.00	\$1.00	\$50.00
Call Trace	\$1.00	\$12.00	\$1.00	\$50.00	\$1.00	\$50.00
Selective Call Acceptance	\$1.00	\$12.00	\$1.00	\$50.00	\$1.00	\$50.00
Selective Call Forwarding	\$1.00	\$12.00	\$1.00	\$50.00	\$1.00	\$50.00
Selective Call Rejection	\$1.00	\$12.00	\$1.00	\$50.00	\$1.00	\$50.00
	Per Use					
<u>LASS Features Usage Charge:</u>	Min.	Max.				
Caller ID	\$0.50	\$2.50				
Block Caller ID	\$0.50	\$2.50				
Auto Callback	\$0.50	\$2.50				
Auto Recall	\$0.50	\$2.50				
Call Trace	\$0.50	\$2.50				
Selective Call Acceptance	\$0.50	\$2.50				
Selective Call Forwarding	\$0.50	\$2.50				
Selective Call Rejection	\$0.50	\$2.50				

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Section 13 - RATES & CHARGES (Cont'd)

13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

13.9.1 Basic Business Line Service

	Recurring		Nonrecurring				[C]
	Monthly		First		Additional		
<u>1 Access Line</u>	Min.	Max.	Min.	Max.	Min.	Max.	
Each Base Service Line (Flat)	\$1.00	\$75.00	\$1.00	\$100.00	\$1.00	\$100.00	
Each Base Service Line (Measured)	\$1.00	\$35.00	\$1.00	\$100.00	\$1.00	\$100.00	

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Section 13 - RATES & CHARGES (Cont'd)

## 13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 13.9.1 Measured Rate Basic Business Line Service (Cont'd)

## Custom Calling Features:

	Recurring		Nonrecurring			
	Monthly		First		Additional	
<u>Standard Features – Per Line:</u>	Min.	Max.	Min.	Max.	Min.	Max
3-Way Calling	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Forwarding – Variable	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Forwarding – Busy Line	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Forwarding – Don't Answer	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Forwarding Fixed	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Forwarding on Call Waiting	\$0.01	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Remote Access to Call Forwarding	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Hold	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Transfer	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Waiting – Terminating	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Waiting – Originating	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Hot Line	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Speed Calling 8	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Speed Calling 30	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Distinctive Call Forwarding Tone	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
<u>Tiered Features:</u>						
Any 3 Standard Features	\$0.50	\$25.00	\$1.00	\$100.00	\$1.00	\$100.00
Any 4 Standard Features	\$0.75	\$35.00	\$1.00	\$100.00	\$1.00	\$100.00
Any 5 Standard Features	\$1.00	\$35.00	\$1.00	\$100.00	\$1.00	\$100.00
Any 6 Standard Features	\$1.25	\$40.00	\$1.00	\$100.00	\$1.00	\$100.00
Any 7 Standard Features	\$1.50	\$40.00	\$1.00	\$100.00	\$1.00	\$100.00
Any 8 Standard Features	\$1.75	\$45.00	\$1.00	\$100.00	\$1.00	\$100.00
Any 9 Standard Features	\$2.00	\$45.00	\$1.00	\$100.00	\$1.00	\$100.00
Any 10 Standard Features	\$2.25	\$50.00	\$1.00	\$100.00	\$1.00	\$100.00

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Section 13 - RATES & CHARGES (Cont'd)

## 13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 13.9.1 Measured Rate Basic Business Line Service (Cont'd)

## Optional Calling Features: (Cont'd)

	Recurring		Nonrecurring			
	Monthly		First		Additional	
	Min.	Max.	Min.	Max.	Min.	Max.
<u>Hunt Group Charge:</u>						
Sequential Hunting	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00
Circular Hunting	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00
Uniform Hunting	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00
Queuing with Announcement (per queue slot)	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00
<u>Hunting Line Charge:</u>						
Sequential Hunting	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00
Circular Hunting	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00
Uniform Hunting	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00
<u>Voice Messaging</u>						
Basic Voice Mail Package	\$1.00	\$15.00	\$1.00	\$30.00	\$1.00	\$30.00
Enhanced Voice Mail Package	\$1.00	\$15.00	\$1.00	\$30.00	\$1.00	\$30.00
Submailbox Option	\$1.00	\$12.00				
Pager Notification Option	\$1.00	\$12.00				
Fax Mail Option	\$1.00	\$12.00				
Auto Attendant	\$1.00	\$15.00	\$50.00	\$500.00	\$50.00	\$500.00
Auto Attendant Change	\$0.01	\$10.00	\$0.01	\$50.00	\$0.01	\$50.00
Alias Mailbox	\$0.01	\$20.00	\$0.01	\$50.00	\$0.01	\$50.00
Call Forwarding Busy/Don't Answer w/Mailbox	\$0.01	\$20.00	\$0.01	\$50.00	\$0.01	\$50.00
Messaging Feature	\$0.01	\$20.00	\$0.01	\$50.00	\$0.01	\$50.00
Call Forwarding Don't Answer -RC	\$0.01	\$20.00	\$0.01	\$50.00	\$0.01	\$50.00
6-Way Conferencing (per line)	\$0.50	\$20.00	\$0.50	\$20.00	\$0.50	\$20.00

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Section 13 - RATES & CHARGES (Cont'd)

## 13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 13.9.1 Measured Rate Basic Business Line Service (Cont'd)

## Optional Calling Features: (Cont'd)

	<u>Monthly</u>	
	Min.	Max.
<u>Advanced Custom Calling Features Line Charge:</u>		
Caller ID Name & Number	\$1.00	\$12.00
Automatic Callback	\$1.00	\$12.00
Automatic Recall	\$1.00	\$12.00
Selective Distinctive Alert	\$1.00	\$12.00
Selective Call Forwarding	\$1.00	\$12.00
Selective Call Acceptance	\$1.00	\$12.00
Caller ID Number Only	\$1.00	\$15.00
Caller ID Name Only	\$1.00	\$15.00
Call Trace	\$1.00	\$12.00
Selective Call Rejection	\$1.00	\$12.00
Computer Access Restriction	\$1.00	\$15.00
Anonymous Call Rejection	\$1.00	\$12.00
Callback Features Pkg	\$1.00	\$15.00
Selective Call Features Pkg	\$1.00	\$15.00
All Call Privacy	\$1.00	\$15.00
Directory Number Privacy	\$1.00	\$15.00
Caller ID on Call Waiting	\$0.01	\$15.00

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Section 13 - RATES & CHARGES (Cont'd)

13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

13.9.2 Public Access Line Service

	<u>Minimum</u>	<u>Maximum</u>
Connection Charge:	\$0.01	\$100.00
Monthly recurring Charges: Line	\$5.00	\$ 00

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Section 13 - RATES & CHARGES (Cont'd)

13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

13.9.3 Reserved for Future Use

[D]

[D]

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Canonsburg, Pennsylvania 15317

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Section 13 - RATES & CHARGES (Cont'd)

13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

13.9.3

[D]

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Canonsburg, Pennsylvania 15317

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Section 13 - RATES & CHARGES (Cont'd)

13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

13.9.3

[D]

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Section 13 - RATES & CHARGES (Cont'd)

13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

13.9.3

[D]

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Section 13 - RATES & CHARGES (Cont'd)

13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

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13.9.4 Reserved for Future Use

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13.9      Section 13 - RATES & CHARGES (Cont'd)  
            BUSINESS NETWORK SWITCHED SERVICES (Cont'd)  
            13.9.4

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Section 13 - RATES & CHARGES (Cont'd)

13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)  
13.9.4

[D]

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Section 13 - RATES & CHARGES (Cont'd)

13.10 SPECIAL SERVICES AND PROGRAMS

13.11 RESERVED FOR FUTURE USE

[D]



[D]

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1025 Eldorado Boulevard  
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Section 13 - RATES & CHARGES (Cont'd)

13.12 Reserved for Future Use

[D]

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Section 13 - RATES & CHARGES (Cont'd)

13.12

[D]

[D]

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Section 13 - RATES & CHARGES (Cont'd)

13.12

[D]

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PRICE LIST

Services for which a rate of "NOC" is listed are not offered currently.

[N]

**RECEIVED**

DEC 14 2001

TARIFF DIVISION  
Public Utilities Commission of Ohio

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EFFECTIVE: December 21, 2001

ISSUED BY: John B. Glicksman, Esquire, Vice President and General Counsel  
121 Champion Way  
Canonsburg, Pennsylvania 15317

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Section 14 - PRICE LIST

14.1 CONNECTION CHARGE

Ameritech Service Areas (Columbus)

14.1.1 Service Order Charge:

	<u>Business</u>	<u>Residence</u>	
First	\$25.50	NOC	[N]
Additional	\$25.50	NOC	

14.1.2 Premises Visit Charge:

	<u>Business</u>	<u>Residence</u>	
First (per 15 min. increment)	\$25.00	NOC	[N]
Add'l. (per 15 min. increment)	\$10.00	NOC	

Ameritech Service Areas (Cleveland)

14.1.1 Service Order Charge:

	<u>Business</u>	<u>Residence</u>
First	\$15.85	NOC
Additional	\$15.85	NOC

14.1.2 Premises Visit Charge:

	<u>Business</u>	<u>Residence</u>
First (per 15 min. increment)	\$25.00	NOC
Add'l. (per 15 min. increment)	\$10.00	NOC

14.2 RESTORAL CHARGE

The Restoral Charge is comprised of two charges: [D] [N]

- a. Service Order
- b. Premises Visit

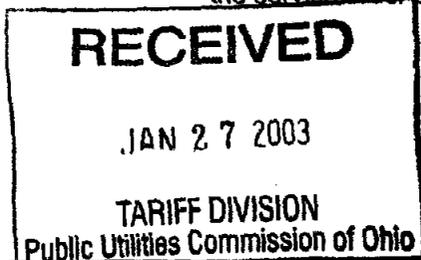
Both charges may not be applicable in all cases. A premises visit charge will be applicable only if a premises visit is necessary. If a premises visit is not necessary only the service order charge will apply. [D] [N]

14.3 MOVES, ADDS AND CHANGES

The Moves, Adds and Changes Charge is comprised of two charges: [D] [N]

- a. Service Order
- b. Premises Visit

Both charges may not be applicable in all cases. A premises visit charge will be applicable only if a premises visit is necessary. If a premises visit is not necessary only the service order charge will apply. [D] [N]



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EFFECTIVE: February 28, 2003

ISSUED BY: John B. Glicksman, Esquire, Vice President and General Counsel  
 121 Champion Way  
 Canonsburg, Pennsylvania 15317

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Section 14 - PRICE LIST (Cont'd)

14.4 RECORD ORDER CHARGE

Ameritech Service Areas (Columbus)

	<u>Business</u>	<u>Residence</u>	
First	\$25.50	NOC	[N]
Additional	\$25.50	NOC	[N]

Ameritech Service Areas (Cleveland)

First	\$15.85	NOC
Additional	\$15.85	NOC

14.5 CHARGES ASSOCIATED WITH PREMISES VISIT

14.5.1 Trouble Isolation Charge

Ameritech Service Areas (Cleveland)

	<u>First</u>	<u>Additional</u>
Per Premises Visit, Residence: (per 15 min. increment)	NOC	NOC
Per Premises Visit, Business: (per 15 min. increment)	\$25.00	\$10.00

Ameritech Service Areas (Columbus)

Per Premises Visit, Residence: (per 15 min. increment)	NOC	NOC	[N]
Per Premises Visit, Business: (per 15 min. increment)	\$25.00	\$10.00	[N]

14.5.2 Inside Wire Maintenance and Installation

Ameritech Service Areas (Cleveland)

Residence:		
First ¼ Hour		NOC
Each additional ¼ hour or fraction		NOC
Business:		
First ¼ Hour		\$25.00
Each additional ¼ hour or fraction		\$10.00

Ameritech Service Areas (Columbus)

Business:			[N]
First ¼ Hour		NOC	
Each additional ¼ hour or fraction		NOC	[N]

14.6 CHANGE LONG DISTANCE CARRIER

Ameritech Service Areas (Cleveland, Columbus)

	<u>Business</u>	<u>Residence</u>	
Charge:	\$5.00	NOC	[N]

CHANGE LOCAL TOLL CARRIER

Charge:	\$5.00	NOC	[N]
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ISSUED: January 28, 2003

EFFECTIVE: February 28, 2003

Public Utilities Commission of Ohio

ISSUED BY: John B. Glicksman, Esquire, Vice President and General Counsel  
 121 Champion Way  
 Canonsburg, Pennsylvania 15317

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Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES

Ameritech Service Areas (Akron, Cleveland, Columbus, Youngstown)

[D]

14.7.1 OPTIONAL CALLING SERVICE

A. Monthly Charges

Current rates for this service are located in the Rate Schedules for Residential Network Switched Services and Business Network Switched Services.

Cleveland

B. Connection Charges (Nonrecurring) \$0.00

14.7.2 ADVANCED CUSTOM CALLING SERVICES

Current rates for these services are located in the Rate Schedules for Network Switched Services and Business Network Switched Services.

14.7.3 CENTREX-TYPE SERVICE

Current rates for this service are located in the Rate Schedules for Network Switched Services and Business Network Switched Services.

14.7.4 BUSY LINE VERIFICATION AND INTERRUPT SERVICE

Cleveland, Columbus

Verification Charge, each request \$1.25

Interrupt Charge, each request \$2.00

[D]

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Section 14 - PRICE LIST (Cont'd)14.7 SUPPLEMENTAL SERVICES (Cont'd)  
Ameritech Service Areas (Cleveland, Columbus)

[D]

14.7.5 TRAP CIRCUIT SERVICE	
Per Request	\$35.00

## 14.7.6 DIRECTORY ASSISTANCE SERVICE

The directory assistance charge applies after the call allowance of two calls per line.

(Cleveland, Columbus)

Local, per request	\$1.00
--------------------	--------

Directory Assistance Call Completion	\$0.50
--------------------------------------	--------

14.7.7 LOCAL OPERATOR SERVICE  
(Cleveland)

Customer Dialed Calling Card	\$0.36
------------------------------	--------

Operator Station to Station	\$1.25
-----------------------------	--------

Person-to-Person	\$3.00
------------------	--------

3rd Number Billed	\$1.50
-------------------	--------

Collect Calls	\$1.50
---------------	--------

All other Operator Service	\$1.50
----------------------------	--------

(Columbus)

Operator Station to Station	\$1.25
-----------------------------	--------

Person-to-Person	\$3.00
------------------	--------

3rd Number Billed	\$1.50
-------------------	--------

Collect Calls	\$1.50
---------------	--------

All other Operator Service	\$1.50
----------------------------	--------

[D]

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Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES (Cont'd)

[D]

14.7.8 Voice Messaging  
 (Cleveland)

	Recurring	Nonrecurring	
	Monthly	First	Additional
Basic Voice Mail Package	\$7.50	\$19.95	\$19.95
Enhanced Voice Mail Package	\$12.50	\$19.95	\$19.95
Submailbox Option	\$3.00	\$0.00	\$0.00
Pager Notification Option	\$2.00	\$0.00	\$0.00
Fax Mail Option	\$2.00	\$0.00	\$0.00
Auto Attendant per Menu (1-5)	\$10.00	\$100.00	\$100.00
Auto Attendant per Menu (6-12)	\$10.00	\$200.00	\$200.00
Auto Attendant per Menu (13-25)	\$10.00	\$300.00	\$300.00
6-Way Conference Call (per line)	NOC	NOC	NOC

(Columbus)

	Recurring	Nonrecurring	
	Monthly	First	Additional
Basic Voice Mail Package	\$7.50	\$19.95	\$19.95
Enhanced Voice Mail Package	\$12.50	\$19.95	\$19.95
Submailbox Option	\$3.00	\$0.00	\$0.00
Pager Notification Option	\$2.00	\$0.00	\$0.00
Fax Mail Option	N/A	N/A	N/A
Auto Attendant per Menu (1-5)	\$10.00	\$100.00	\$100.00
Auto Attendant per Menu (6-12)	\$10.00	\$200.00	\$200.00
Auto Attendant per Menu (13-25)	\$10.00	\$300.00	\$300.00
Auto Attendant Change	\$0.00	\$20.00	\$20.00
Alias Mailbox for Hunt Line	\$0.00	\$0.00	\$0.00
Alias Mailbox for Non-Hunt Line	\$2.00	\$0.00	\$0.00
Call Forwarding Busy w/Mailbox	\$0.00	\$0.00	\$0.00
Call Forwarding Don't Answer w/Mailbox	\$0.00	\$0.00	\$0.00
Messaging Feature	\$0.00	\$0.00	\$0.00
Call Forwarding Don't Answer-RC	\$0.60	\$7.40	\$7.40

14.7.9 BLOCKING SERVICE

Nonrecurring Charges

900 and 700 Blocking	
- Residential	NOC
- Business (up to 200 lines)	ICB
900, 971, 974, and 700 Blocking	
- Residential	NOC
- Business (up to 200 lines)	ICB

The nonrecurring charge for initial request of one and two-line business customers is waived for 90 days from the customer's service establishment date.

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Section 14 - PRICE LIST (Cont'd)

## 14.7 SUPPLEMENTAL SERVICES (Cont'd) [D]

## 14.7.9 BLOCKING SERVICE (Cont'd)

Monthly ChargesThird Number Billed and  
Collect Call Restriction

- Residential NOC
- Business (up to 200 lines) ICB

## Toll Restriction

- Residential NOC
- Business (up to 200 lines) ICB

## Toll Restriction Plus

- Residential NOC
- Business (up to 200 lines) ICB

Direct Inward Dialing Blocking  
(Third Party and Collect Call)

- Initial Activation NOC
- Subsequent Activation NOC  
(per line)

Pricing for Blocking Service for a business customer with more than 200 lines will be based on the costs incurred by Company to provide the service.

Connection charges apply as specified in this tariff.

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Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES (Cont'd)  
Ameritech Service Areas (Cleveland, Columbus)\*  
14.7.12 Reserved for Future Use

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Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES (Cont'd)  
Ameritech Service Areas (Cleveland, Columbus)\*

[D]

14.7.12

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Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES (Cont'd)  
Ameritech Service Areas (Cleveland, Columbus)\*\*\*

[D]

14.7.12

[D]

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Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES (Cont'd)  
Ameritech Service Areas (Cleveland)\*\*

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Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES (Cont'd)  
Ameritech Service Areas (Cleveland)\*\*

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14.7.13 Reserved for Future Use

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Section 14 - PRICE LIST (Cont'd)

14.8 RESIDENTIAL NETWORK SWITCHED SERVICES

14.8.1 Measured Rate Service

	Recurring Charges					Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
Each Base Service Line	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Voice Mail Option, per line	NOC	NOC	NOC	NOC	NOC	NOC	NOC
EUCL - Residential/One-Line Business	NOC[D]	NOC	NOC	NOC	NOC	NOC[D]	NOC [D]

Remote Call Forwarding

	Recurring Charges					Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
Terminating	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Terminating Paths	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Originating	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Originating Paths	NOC	NOC	NOC	NOC	NOC	NOC	NOC

ISSUED: August 12, 2002

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ISSUED BY: John B. Glicksman, Esquire, Vice President and General Counsel  
121 Champion Way  
Canonsburg, Pennsylvania 15317

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AUG 12 2002  
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Section 14 - PRICE LIST (Cont'd)

14.8 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

14.8.1 Measured Rate Service (Cont'd)

Custom Calling Features:

	Recurring Charges					Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
Three-Way Conference, Consultation, Transfer	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Call Forwarding Variable	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Call Forwarding Busy Line	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Call Forwarding Don't Answer	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Call Waiting Terminating	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Call Waiting Originating	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Speed Calling One Digit	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Speed Calling Two Digit	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Distinctive Ringing	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC

Tiered Features:

	Recurring Charges					Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
Any 3 Standard Features	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Any 4 Standard Features	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Any 5 Standard Features	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Any 6 Standard Features	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC

ISSUED: July 8, 1999

EFFECTIVE: July 8, 1999

ISSUED BY: Janet S. Livengood, Esquire, Director of Legal and Regulatory Affairs  
DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017-2838

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Section 14 - PRICE LIST (Cont'd)

14.8 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

14.8.1 Measured Rate Service (Cont'd)

Custom Calling Features: (Cont'd)

Hunt Group Charge:

	Recurring Charges					Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
Sequential Hunting	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Circular Hunting	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Uniform Hunting	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Queuing with Announcement (per Queue Slot)	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC

Hunting Line Charge:

	Recurring Charges					Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
Sequential Hunting	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Circular Hunting	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Uniform Hunting	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC

Advanced Features Line Charge:

	Recurring Charges					Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
Voice Messaging	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
6-Way Conferencing (per line)	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC

ISSUED: July 8, 1999

EFFECTIVE: July 8, 1999

ISSUED BY: Janet S. Livengood, Esquire, Director of Legal and Regulatory Affairs  
DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017-2838

Section 14 - PRICE LIST (Cont'd)

## 14.8 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

## 14.8.1 Measured Rate Service (Cont'd)

## Custom Calling Features: (Cont'd)

LASS Features Line Charge:

	Recurring Charge					Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
Call ID	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Block Call ID	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Auto Call Back	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Auto Recall	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Call Trace	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Selective Call Acceptance	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Selective Call Forwarding	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Selective Call Rejection	NOC	NOC	NOC	NOC	NOC	NOC	NOC

LASS Features Usage Charge:

	Recurring Charge					Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
Call ID	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Block Call ID	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Auto Call Back	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Auto Recall	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Call Trace	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Selective Call Acceptance	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Selective Call Forwarding	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Selective Call Rejection	NOC	NOC	NOC	NOC	NOC	NOC	NOC

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EFFECTIVE: December 6, 2000

ISSUED BY: John B. Glicksman, Esquire, Vice President and General Counsel  
121 Champion Way  
Canonsburg, Pennsylvania 15317

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Section 14 - PRICE LIST (Cont'd)

## 14.9 BUSINESS NETWORK SWITCHED SERVICES

## 14.9.1 Basic Business Line Service

Ameritech Service Areas (Cleveland)

	<u>Monthly</u>	<u>Non-Recurring First</u>	<u>Additional</u>	
<u>1 Access Line</u>				
Flat Rate Basic Business Line Service	NOC	NOC	NOC	[C]
Measured Rate Basic Business Line Service	\$28.90	\$62.85	\$62.85	
Ameritech Service Areas (Columbus)				
<u>1 Access Line</u>				
Flat Rate Basic Business Line Service	\$32.25	\$33.00	\$33.00	[C]
Measured Rate Basic Business Line Service	\$20.25	\$33.50	\$33.50	

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ISSUED BY: Director of Regulatory Affairs  
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Broomfield, CO 80021

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Section 14 - PRICE LIST (Cont'd)

## 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

[D]

## 14.9.1 Basic Business Line Service (Cont'd)

Custom Calling Features:

Ameritech Service Areas (Akron)

	Recurring	Nonrecurring	
	Monthly	First	Additional
3-Way Calling	NOC	NOC	NOC
6-Way Calling	NOC	NOC	NOC
Call Forwarding Variable	NOC	NOC	NOC
Call Forwarding Busy Line	NOC	NOC	NOC
Call Forwarding Don't Answer	NOC	NOC	NOC
Call Forwarding Fixed	NOC	NOC	NOC
Remote Access to Call Forwarding Variable	NOC	NOC	NOC
Call Waiting Terminating	NOC	NOC	NOC
Call Waiting Originating	NOC	NOC	NOC
Call Hold	NOC	NOC	NOC
Call Transfer	NOC	NOC	NOC
Hot Line	NOC	NOC	NOC
Speed Calling 8	NOC	NOC	NOC
Speed Calling 30	NOC	NOC	NOC
Distinctive Ringing	NOC	NOC	NOC

Ameritech Service Areas (Cleveland)

	Recurring	Nonrecurring	
	Monthly	First	Additional
3-Way Calling	\$4.00	\$7.40	\$7.40
6-Way Calling	NOC	NOC	NOC
Call Forwarding Variable	\$4.00	\$7.40	\$7.40
Call Forwarding Busy Line	\$4.00	\$7.40	\$7.40
Call Forwarding Don't Answer	\$4.00	\$7.40	\$7.40
Call Forwarding Fixed	NOC	NOC	NOC
Remote Access to Call Forwarding Variable	NOC	NOC	NOC
Call Waiting Terminating	\$5.00	\$7.40	\$7.40
Call Waiting Originating	\$5.00	\$7.40	\$7.40
Call Hold	NOC	NOC	NOC
Call Transfer	NOC	NOC	NOC
Hot Line	NOC	NOC	NOC
Speed Calling 8	NOC	NOC	NOC
Speed Calling 30	\$6.80	\$10.75	\$10.75
Distinctive Ringing	\$4.00	\$7.40	\$7.40

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.1 Basic Business Line Service (Cont'd)

Custom Calling Features:  
 Ameritech Service Areas (Columbus)

	Recurring	Nonrecurring	
	Monthly	First	Additional
3-Way Calling	\$4.00	\$7.40	\$7.40
6-Way Calling	N/A	N/A	N/A
Call Forwarding Variable	\$4.00	\$7.40	\$7.40
Call Forwarding Busy	\$0.60	\$7.40	\$7.40
Call Forwarding Don't Answer	\$0.60	\$7.40	\$7.40
Call Forwarding Fixed	\$1.70	\$0.00	\$0.00
Call Forwarding on Call Waiting	\$0.00	\$0.00	\$0.00
Remote Access to Call Forwarding	\$4.50	\$0.00	\$0.00
Call Waiting	\$5.00	\$7.40	\$7.40
Call Waiting Originating	\$5.00	\$7.40	\$7.40
Call Hold	\$2.00	\$0.00	\$0.00
Call Transfer	\$2.50	\$0.00	\$0.00
Hot Line	\$4.00	\$0.00	\$0.00
Speed Calling 8	N/A	N/A	N/A
Speed Calling 30	\$6.80	\$10.75	\$10.75
Distinctive Call Forwarding Tone	\$0.00	\$0.00	\$0.00

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.1 Basic Business Line Service (Cont'd)

Custom Calling Features: (Cont'd)

Hunt Group Charge - Ameritech Service Areas (Cleveland)

	Recurring	Nonrecurring	
	Monthly	First	Additional
Sequential Hunting	\$0.01	\$0.01	\$0.01
Circular Hunting	\$0.01	\$0.01	\$0.01
Uniform Hunting	NOC	NOC	NOC
Queuing with Announcement (Per Queue Slot)	NOC	NOC	NOC

Hunting Line Charge - Ameritech Service Areas (Cleveland)

Sequential Hunting	\$0.01	\$0.01	\$0.01
Circular Hunting	\$0.01	\$0.01	\$0.01
Uniform Hunting	NOC	NOC	NOC

Ameritech Service Areas (Columbus)

Regular (Sequential) Hunting	\$3.70	\$0.00	\$0.00
Circular Hunting	\$3.70	\$0.00	\$0.00
Uniform Call Distribution Hunt	\$0.00	\$0.00	\$0.00
Series Completion Hunting	\$0.00	\$0.00	\$0.00

Voice Messaging:

Ameritech Service Areas (Cleveland)

Basic Voice Mail Package	\$7.50	\$19.95	\$19.95
Enhanced Voice Mail Package	\$12.50	\$19.95	\$19.95
Submailbox Option	\$3.00	\$0.00	\$0.00
Pager Notification Option	\$2.00	\$0.00	\$0.00
Fax Mail Option	\$2.00	\$0.00	\$0.00
Auto Attendant per Menu (1-5)	\$10.00	\$100.00	\$100.00
Auto Attendant per Menu (6-12)	\$10.00	\$200.00	\$200.00
Auto Attendant per Menu (13-25)	\$10.00	\$300.00	\$300.00
6-Way Conferencing (per line)	\$28.00	\$30.00	\$30.00

Ameritech Service Areas (Columbus)

Basic Voice Mail Package	\$7.50	\$19.95	\$19.95
Enhanced Voice Mail Package	\$12.50	\$19.95	\$19.95
Submailbox Option	\$3.00	\$0.00	\$0.00
Pager Notification Option	\$2.00	\$0.00	\$0.00
Fax Mail Option	N/A	N/A	N/A
Auto Attendant per Menu (1-5)	\$10.00	\$100.00	\$100.00
Auto Attendant per Menu (6-12)	\$10.00	\$200.00	\$200.00
Auto Attendant per Menu (13-25)	\$10.00	\$300.00	\$300.00
Auto Attendant Change	\$0.00	\$20.00	\$20.00
Alias Mailbox for Hunt Line	\$0.00	\$0.00	\$0.00
Alias Mailbox for Non-Hunt Line	\$2.00	\$0.00	\$0.00
Call Forwarding Busy w/Mailbox	\$0.00	\$0.00	\$0.00
Call Forwarding Don't Answer w/Mailbox	\$0.00	\$0.00	\$0.00
Messaging Feature	\$0.00	\$0.00	\$0.00
Call Forwarding Don't Answer-RC	\$0.60	\$7.40	\$7.40

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.1 Basic Business Line Service (Cont'd)

Custom Calling Features: (Cont'd)

Monthly Recurring Charges: (Cont'd)

**ADVANCED CUSTOM CALLING FEATURES LINE CHARGE**

Cleveland Service Area	Recurring	Nonrecurring	
	Monthly	First	Additional
Caller ID Name and Number	\$10.00	\$0.00	\$0.00
Automatic Callback	\$4.00	\$0.00	\$0.00
Automatic Recall	\$4.00	\$0.00	\$0.00
Selective Distinctive Alert	\$4.00	\$0.00	\$0.00
Selective Call Forwarding	\$4.00	\$0.00	\$0.00
Selective Call Acceptance	\$4.00	\$0.00	\$0.00
Caller ID Number Only	\$7.50	\$0.00	\$0.00
Caller ID Name Only	\$8.00	\$0.00	\$0.00
Call Trace	\$4.00	\$0.00	\$0.00
Selective Call Rejection	\$4.00	\$0.00	\$0.00
Bulk Calling Line ID	\$500.00	\$500.00	\$500.00
Computer Access Restriction	\$10.00	\$0.00	\$0.00
Anonymous Call Rejection	\$3.00	\$0.00	\$0.00
Callback Features Package	\$10.00	\$0.00	\$0.00
Selective Call Features Package	\$13.00	\$0.00	\$0.00
<b>Columbus Service Area</b>			
Caller ID Name and Number	\$10.00	\$0.00	\$0.00
Automatic Callback (*69)	\$4.00	\$0.00	\$0.00
Automatic Recall (*66)	\$4.00	\$0.00	\$0.00
Selective Distinctive Alert	\$4.00	\$0.00	\$0.00
Selective Call Forwarding	\$4.00	\$0.00	\$0.00
Selective Call Acceptance	\$4.00	\$0.00	\$0.00
Caller ID Number	\$7.50	\$0.00	\$0.00
Caller ID Name	\$8.00	\$0.00	\$0.00
Call Trace (*57)	\$4.00	\$0.00	\$0.00
Selective Call Rejection	\$4.00	\$0.00	\$0.00
Computer Access Restriction	\$10.00	\$0.00	\$0.00
Anonymous Call Rejection	\$3.00	\$0.00	\$0.00
Callback Features Package	\$10.00	\$0.00	\$0.00
Selective Call Features Package	\$13.00	\$0.00	\$0.00
All Call Privacy	\$5.00	\$0.00	\$0.00
Directory Number Privacy	\$5.00	\$0.00	\$0.00
Caller ID on Call Waiting	\$0.00	\$0.00	\$0.00

14.9.2 Public Access Line Services:

Ameritech Service Areas (Cleveland)

Public Access Line	\$19.95	\$18.50	\$18.50
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- 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)  
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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)  
14.9.3

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.3

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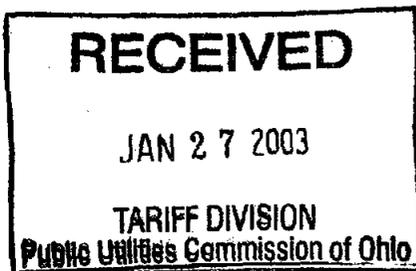
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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.3 PBX Trunk Service

B Flat Rate PBX Trunks



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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.3 PBX Trunk Service (Cont'd)

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.3

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)  
14.9.4

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.4 Legacy Centrex-type Service (Cont'd)

B. Standard Centrex-type Features

Ameritech Service Areas (Youngstown)

3-Way Calling	NOC	NOC	NOC
6-Way Calling	NOC	NOC	NOC
Call Forwarding Variable	NOC	NOC	NOC
Call Forwarding Busy Line	NOC	NOC	NOC
Call Forwarding Don't Answer	NOC	NOC	NOC
Call Forwarding Fixed	NOC	NOC	NOC
Remote Access to Call Forwarding Variable	NOC	NOC	NOC
Call Waiting Terminating	NOC	NOC	NOC
Call Waiting Originating	NOC	NOC	NOC
Call Hold	NOC	NOC	NOC
Call Transfer	NOC	NOC	NOC
Automatic Callback Calling	NOC	NOC	NOC
Hot Line	NOC	NOC	NOC
Speed Calling 8	NOC	NOC	NOC
Speed Calling 30	NOC	NOC	NOC
Distinctive Ringing	NOC	NOC	NOC
Call Transfer (All Calls)	NOC	NOC	NOC
Directed Call Pick-up with Barge-In	NOC	NOC	NOC
Directed Call Pick-up without Barge-In	NOC	NOC	NOC
Terminal Group and Station Restriction	NOC	NOC	NOC

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)  
14.9.4

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)  
14.9.4

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)  
Ameritech Service Areas (Cleveland, Columbus)\*

14.9.4

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)  
Ameritech Service Areas (Cleveland, Columbus)\*  
14.9.4

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)  
14.9.4

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

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14.9.4

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Section 14 - PRICE LIST (Cont'd)

## 14.10 SPECIAL SERVICES AND PROGRAMS

## 14.10.1 Pay Telephone Service

	Monthly	Non-recurring
Feature		
Inbound Call Operator Screening	\$0.00	\$0.00
Outbound Call Operator Screening	\$0.00	\$0.00
900/976 Block	\$0.00	\$0.00
International Call Block	\$0.00	\$0.00
Answer Supervision	\$0.00	\$0.00
1+ Block	\$0.00	\$0.00
Block on Caller ID	\$0.00	\$0.00
Block on Phone Smart Features	\$0.00	\$0.00
PIC Freeze	\$0.00	\$0.00
NXX Blocking	\$ICB	\$ICB

## 14.10.2 Local Calls

	Initial 3 Minutes	Additional 3 Minutes
Local	\$ 0.35	\$ 0.35
Local (number not recognized)	\$ 0.35	\$ 0.35

- [x] Service offerings listed herein are classified as "grandfathered". Grandfathered services are furnished subject to all the rules and regulations of the tariff the same as would be applicable if the service offerings were not grandfathered. No new installations for these services will be made. Existing customers may remain with the service unless the company provides thirty (30) days written notice that the service will be discontinued. Grandfathered services with no subscribers will be removed from the tariff with prior Commission Approval.

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14.11 RESERVED FOR FUTURE USE

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14.12

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14.12

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14.12

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14.12

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Section 14 - PRICE LIST (Cont'd)

14.13 MISCELLANEOUS CHARGES

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Section 14 - PRICE LIST

14.1 CONNECTION CHARGE

Sprint Service Areas (Cleveland)

14.1.1 Service Order Charge:

	<u>Business</u>	<u>Residence</u>
First	\$12.25	NOC
Additional	\$9.25	NOC

14.1.2 Premises Visit Charge:

	<u>Business</u>	<u>Residence</u>
First (per 15 min. increment)	\$28.25	NOC
Add'l. (per 15 min. increment)	\$6.00	NOC

Sprint Service Areas (Youngstown)

14.1.1 Service Order Charge:

	<u>Business</u>	<u>Residence</u>	
First	NOC	NOC	
Additional	NOC	NOC	

14.1.2 Premises Visit Charge:

	<u>Business</u>	<u>Residence</u>	
First (per 15 min. increment)	NOC	NOC	
Add'l. (per 15 min. increment)	NOC	NOC	

14.4 RESTORAL CHARGE

Sprint Service Areas (Cleveland)

	<u>Business</u>	<u>Residence</u>
First	\$40.50	NOC
Additional	\$15.25	NOC

Sprint Service Areas (Youngstown)

First	NOC	NOC	[D]
Additional	NOC	NOC	[D]

14.3 MOVES, ADDS AND CHANGES

Sprint Service Areas (Cleveland, Youngstown)

Residence Charge per order:	<u>Move</u>	<u>Add</u>	<u>Change</u>
First	NOC	NOC	NOC
Additional	NOC	NOC	NOC

Sprint Service Areas (Cleveland)

Business Charge per order:	<u>Move</u>	<u>Add</u>	<u>Change</u>
First	\$40.50	\$40.50	\$40.50
Additional	\$15.25	\$15.25	\$15.25

Sprint Service Areas (Youngstown)

Business Charge per order:	<u>Move</u>	<u>Add</u>	<u>Change</u>	
First	NOC	NOC	NOC	[D]
Additional	NOC	NOC	NOC	[D]

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Section 14 - PRICE LIST (Cont'd)

14.5 RECORD ORDER CHARGE

Sprint Service Areas (Cleveland)

	<u>Business</u>	<u>Residence</u>
First	\$12.25	NOC
Additional	\$9.25	NOC

Sprint Service Areas (Youngstown)

First	NOC	NOC	[D]
Additional	NOC	NOC	[D]

14.5 CHARGES ASSOCIATED WITH PREMISES VISIT

14.5.2 Trouble Isolation Charge

Sprint Service Areas (Cleveland)

	<u>First</u>	<u>Additional</u>
Per Premises Visit, Residence: (per 15 min. increment)	NOC	NOC
Per Premises Visit, Business: (per 15 min. increment)	\$28.25	\$6.00

Sprint Service Areas (Youngstown)

Per Premises Visit, Residence: (per 15 min. increment)	NOC	NOC	
Per Premises Visit, Business: (per 15 min. increment)	NOC	NOC	[D]

14.5.2 Inside Wire Maintenance and Installation

Sprint Service Areas (Cleveland, Youngstown)

Residence:		
First ¼ Hour		NOC
Each additional ¼ hour or fraction		NOC

Sprint Service Areas (Cleveland)

Business:		
First ¼ Hour		\$28.25
Each additional ¼ hour or fraction		\$6.00

Sprint Service Areas (Youngstown)

Business:			
First ¼ Hour		NOC	[D]
Each additional ¼ hour or fraction		NOC	[D]

14.6 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

Sprint Service Areas (Youngstown)

Residence Charge:	NOC	
Business Charge:	NOC	[D]

Sprint Service Areas (Cleveland)

Residence Charge:	NOC
Business Charge:	N/A

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Section 14 - PRICE LIST (Cont'd)

14.7	SUPPLEMENTAL SERVICES		[D]
	Sprint Service Areas (Cleveland, Youngstown)		
14.7.1	OPTIONAL CALLING SERVICE		
	A. Monthly Charges		
		Current rates for this service are located in the Rate Schedules for Residential Network Switched Services and Business Network Switched Services.	
	B. Connection Charges (Nonrecurring)	\$0.00	
14.7.2	ADVANCED CUSTOM CALLING SERVICES		
		Current rates for these services are located in the Rate Schedules for Network Switched Services and Business Network Switched Services.	
14.7.3	CENTREX-TYPE SERVICE		
		Current rates for this service are located in the Rate Schedules for Network Switched Services and Business Network Switched Services.	
14.7.4	BUSY LINE VERIFICATION AND INTERRUPT SERVICE (Cleveland)		
	Verification Charge, each request	\$1.25	
	Interrupt Charge, each request	\$2.00	
	(Youngstown)		
	Verification Charge, each request	NOC	
	Interrupt Charge, each request	NOC	[D]

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Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES (Cont'd)

Sprint Service Areas (Cleveland, Youngstown)

14.7.5 RESERVED FOR FUTURE USE

14.7.6 RESERVED FOR FUTURE USE

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14.7.7 RESERVED FOR FUTURE USE

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Section 14 - PRICE LIST (Cont'd)

## 14.7 SUPPLEMENTAL SERVICES (Cont'd)

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## 14.7.8 BLOCKING SERVICE

Nonrecurring Charges

900 and 700 Blocking

- Residential NOC
- Business (up to 200 lines) ICB

900, 971, 974, and 700 Blocking

- Residential NOC
- Business (up to 200 lines) ICB

The nonrecurring charge for initial request of one and two-line business customers is waived for 90 days from the customer's service establishment date.

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Section 14 - PRICE LIST (Cont'd)

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## 14.7 SUPPLEMENTAL SERVICES (Cont'd)

## 14.7.8 BLOCKING SERVICE (Cont'd)

	<u>Monthly Charges</u>
Third Number Billed and Collect Call Restriction	
- Residential	NOC
- Business (up to 200 lines)	ICB
Toll Restriction	
- Residential	NOC
- Business (up to 200 lines)	ICB
Toll Restriction Plus	
- Residential	NOC
- Business (up to 200 lines)	\$ICB
Direct Inward Dialing Blocking (Third Party and Collect Call)	
- Initial Activation	NOC
- Subsequent Activation (per line)	NOC

Pricing for Blocking Service for a business customer with more than 200 lines will be based on the costs incurred by Company to provide the service.

Connection charges apply as specified in this tariff.

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Section 14 - PRICE LIST (Cont'd)

## 14.7 SUPPLEMENTAL SERVICES (Cont'd)

[D]

## 14.7.9 CUSTOMIZED NUMBER SERVICE

Set-up Charges

Residential Customer

NOC

Business Customer

ICB

## 14.7.10 REMOTE CALL FORWARDING SERVICE

## Sprint Service Areas (Cleveland)

	Recurring	Nonrecurring	
	Monthly	First	Additional
Terminating	\$19.45	\$30.00	\$30.00
Terminating Paths	\$19.45	\$30.00	\$30.00
Originating	\$19.45	\$30.00	\$30.00
Originating Paths	\$19.45	\$30.00	\$30.00

## Sprint Service Areas (Youngstown)

	Recurring	Nonrecurring	
	Monthly	First	Additional
Terminating	NOC	NOC	NOC
Terminating Paths	NOC	NOC	NOC
Originating	NOC	NOC	NOC
Originating Paths	NOC	NOC	NOC

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Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES (Cont'd)

Sprint Service Areas (Cleveland)\*

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14.7 SUPPLEMENTAL SERVICES (Cont'd)  
Sprint Service Areas (Cleveland)\*  
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Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES (Cont'd)  
Sprint Service Areas (Cleveland)\*\*\*  
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14.7 SUPPLEMENTAL SERVICES (Cont'd)  
Sprint Service Areas (Cleveland)\*  
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14.7 SUPPLEMENTAL SERVICES (Cont'd)  
Sprint Service Areas (Cleveland)\*\*  
14.7.12

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Section 14 - PRICE LIST (Cont'd)

14.8 RESIDENTIAL NETWORK SWITCHED SERVICES

14.8.1 Measured Rate Service

	Monthly	Non-Recurring	
		First	Additional
Each Base Service Line	NOC	NOC	NOC
Voice Mail Option, per line	NOC	NOC	NOC

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Remote Call Forwarding

	Monthly	Non-Recurring	
		First	Additional
Terminating	NOC	NOC	NOC
Terminating Paths	NOC	NOC	NOC
Originating	NOC	NOC	NOC
Originating Paths	NOC	NOC	NOC

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Section 14 - PRICE LIST (Cont'd)

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14.8 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

14.8.1 Measured Rate Service (Cont'd)

Optional Calling Features:

	Monthly	Non-Recurring	
		First	Additional
3-Way Calling	NOC	NOC	NOC
Call Forwarding Variable	NOC	NOC	NOC
Call Forwarding Busy Line	NOC	NOC	NOC
Call Forwarding Don't Answer	NOC	NOC	NOC
Call Waiting Terminating	NOC	NOC	NOC
Call Waiting Originating	NOC	NOC	NOC
Speed Calling 8	NOC	NOC	NOC
Speed Calling 30	NOC	NOC	NOC
Distinctive Ringing	NOC	NOC	NOC

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Section 14 - PRICE LIST (Cont'd)

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14.8 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

14.8.1 Measured Rate Service (Cont'd)

Optional Calling Features: (Cont'd)

Hunt Group Charge:

	Monthly	Non-Recurring	
		First	Additional
Sequential Hunting	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC
Queuing with Announcement (per Queue Slot)	NOC	NOC	NOC

Hunting Line Charge:

	Monthly	Non-Recurring	
		First	Additional
Sequential Hunting	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC

Advanced Features Line Charge:

	Monthly	Non-Recurring	
		First	Additional
Voice Messaging	NOC	NOC	NOC
6-Way Conferencing (per line)	NOC	NOC	NOC

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Section 14 - PRICE LIST (Cont'd)

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14.8 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

14.8.1 Measured Rate Service (Cont'd)

Optional Calling Features: (Cont'd)

Advanced Custom Calling Features:

	Non-Recurring		
	Monthly	First	Additional
Call ID	NOC	NOC	NOC
Block Call ID	NOC	NOC	NOC
Auto Call Back	NOC	NOC	NOC
Auto Recall	NOC	NOC	NOC
Call Trace	NOC	NOC	NOC
Selective Call Acceptance	NOC	NOC	NOC
Selective Call Forwarding	NOC	NOC	NOC
Selective Call Rejection	NOC	NOC	NOC

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Section 14 - PRICE LIST (Cont'd)

## 14.9 BUSINESS NETWORK SWITCHED SERVICES

14.9.1 Basic Business Line Service  
Sprint Service Areas (Cleveland)

<u>1 Access Line</u>	<u>Monthly</u>	<u>Non-Recurring First</u>	<u>Additional</u>	[C]
Flat Rate Basic Business Line Service	\$43.45	\$25.00	\$20.00	
Measured Rate Basic Business Line Service	\$28.90	\$62.85	\$62.85	

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Section 14 - PRICE LIST (Cont'd)

## 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

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## 14.9.1 Basic Business Line Service (Cont'd)

Custom Calling Features:

Sprint Service Areas (Cleveland)

	Recurring	Nonrecurring	
	Monthly	First	Additional
3-Way Calling	\$1.70	\$0.01	\$5.00
6-Way Calling	NOC	NOC	NOC
Call Forwarding Variable	\$1.70	\$0.01	\$5.00
Call Forwarding Busy Line	\$1.70	\$0.01	\$5.00
Call Forwarding Don't Answer	\$1.70	\$0.01	\$5.00
Call Forwarding Fixed	NOC	NOC	NOC
Remote Access to Call Forwarding Variable]	NOC	NOC	NOC
Call Waiting Terminating	\$3.70	\$0.01	\$5.00
Call Waiting Originating	\$3.70	\$0.01	\$5.00
Call Hold	NOC	NOC	NOC
Call Transfer	NOC	NOC	NOC
Hot Line	NOC	NOC	NOC
Speed Calling 8	3.70	0.01	5.00
Speed Calling 30	NOC	NOC	NOC
Distinctive Ringing	\$3.70	\$0.00	\$5.00

Sprint Service Areas (Youngstown)

	Recurring	Nonrecurring	
	Monthly	First	Additional
3-Way Calling	NOC	NOC	NOC
6-Way Calling	NOC	NOC	NOC
Call Forwarding Variable	NOC	NOC	NOC
Call Forwarding Busy Line	NOC	NOC	NOC
Call Forwarding Don't Answer	NOC	NOC	NOC
Call Forwarding Fixed	NOC	NOC	NOC
Remote Access to Call Forwarding Variable	NOC	NOC	NOC
Call Waiting Terminating	NOC	NOC	NOC
Call Waiting Originating	NOC	NOC	NOC
Call Hold	NOC	NOC	NOC
Call Transfer	NOC	NOC	NOC
Hot Line	NOC	NOC	NOC
Speed Calling 8	NOC	NOC	NOC
Speed Calling 30	NOC	NOC	NOC
Distinctive Ringing	NOC	NOC	NOC

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Section 14 - PRICE LIST (Cont'd)

## 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 14.9.1 Basic Business Line Service (Cont'd)

## Optional Calling Features: (Cont'd)

Hunt Group Charge:

## Sprint Service Areas (Cleveland)

	Recurring	Nonrecurring	
	Monthly	First	Additional
Sequential Hunting	\$0.01	\$0.01	\$0.01
Circular Hunting	\$0.01	\$0.01	\$0.01
Uniform Hunting	NOC	NOC	NOC
Queuing with Announcement (Per Queue Slot)	NOC	NOC	NOC

## Sprint Service Areas (Youngstown)

Sequential Hunting	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC
Queuing with Announcement (Per Queue Slot)	NOC	NOC	NOC

Hunting Line Charge:

## Sprint Service Areas (Cleveland)

Sequential Hunting	\$0.01	\$0.01	\$0.01
Circular Hunting	\$0.01	\$0.01	\$0.01
Uniform Hunting	NOC	NOC	NOC

## Sprint Service Areas (Youngstown)

Sequential Hunting	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC

Advanced Features Line Charge:

## Sprint Service Areas (Cleveland)

	Monthly	First	Additional
Voice Messaging			
Basic Voice Mail Package	\$7.50	\$19.95	\$19.95
Enhanced Voice Mail Package	\$12.50	\$19.95	\$19.95
Submailbox Option	\$3.00	\$0.00	\$0.00
Pager Notification Option	\$2.00	\$0.00	\$0.00
Fax Mail Option	\$2.00	\$0.00	\$0.00
Auto Attendant per Menu (1-5)	\$10.00	\$100.00	\$100.00
Auto Attendant per Menu (6-12)	\$10.00	\$200.00	\$200.00
Auto Attendant per Menu (13-25)	\$10.00	\$300.00	\$300.00
6-Way Conferencing (per line)	NOC	NOC	NOC

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.1 Basic Business Line Service (Cont'd)

Optional Calling Features: (Cont'd)

Advanced Features Line Charge:

Sprint Service Areas (Youngstown)

Voice Messaging	Monthly	First	Additional
Basic Voice Mail Package	NOC	NOC	NOC
Enhanced Voice Mail Package	NOC	NOC	NOC
Submailbox Option	NOC	NOC	NOC
Pager Notification Option	NOC	NOC	NOC
Fax Mail Option	NOC	NOC	NOC
Auto Attendant per Menu (1-5)	NOC	NOC	NOC
Auto Attendant per Menu (6-12)	NOC	NOC	NOC
Auto Attendant per Menu (13-25)	NOC	NOC	NOC
6-Way Conferencing (per line)	NOC	NOC	NOC

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.1 Basic Business Line Service (Cont'd)

Optional Calling Features: (Cont'd)

Monthly Recurring Charges: (Cont'd)

Sprint Service Areas (Cleveland)

Advanced Custom Calling Features Line Charge:

	<u>Monthly</u>
Caller ID Name and Number	\$10.00
Automatic Callback	\$4.00
Automatic Recall	\$4.00
Selective Distinctive Alert	\$4.00
Selective Call Forwarding	\$4.00
Selective Call Acceptance	\$4.00
Caller ID Number Only	\$7.50
Caller ID Name Only	\$8.00
Call Trace	\$4.00
Selective Call Rejection	\$4.00
Computer Access Restriction	\$10.00
Anonymous Call Rejection	\$3.00
Callback Features Pkg.	\$10.00
Selective Call Features Pkg.	\$13.00

<u>Nonrecurring</u>	
<u>First</u>	<u>Additional</u>
\$500.00	\$500.00

Bulk Calling Line ID (Youngstown)	\$500.00
Caller ID Name and Number	NOC
Automatic Callback	NOC
Automatic Recall	NOC
Selective Distinctive Alert	NOC
Selective Call Forwarding	NOC
Selective Call Acceptance	NOC
Caller ID Number Only	NOC
Caller ID Name Only	NOC
Call Trace	NOC
Selective Call Rejection	NOC
Computer Access Restriction	NOC
Anonymous Call Rejection	NOC
Callback Features Pkg.	NOC
Selective Call Features Pkg.	NOC
Bulk Calling Line ID	NOC

14.9.2 Public Access Line Services:	Recurring Charges		Non-Recurring	
	Monthly		First	Additional
Sprint Service Areas (Cleveland)				
Public Access Line	\$43.45		\$25.00	\$20.00
Sprint Service Areas (Youngstown)				
Public Access Line	NOC		NOC	NOC

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.3

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.3

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.4

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.4 Legacy Centrex-type Service (Cont'd)

B. Standard Centrex-type Features

Sprint Service Areas (Youngstown)

3-Way Calling	NOC	NOC	NOC
6-Way Calling	NOC	NOC	NOC
Call Forwarding Variable	NOC	NOC	NOC
Call Forwarding Busy Line	NOC	NOC	NOC
Call Forwarding Don't Answer	NOC	NOC	NOC
Call Forwarding Fixed	NOC	NOC	NOC
Remote Access to Call Forwarding Variable	NOC	NOC	NOC
Call Waiting Terminating	NOC	NOC	NOC
Call Waiting Originating	NOC	NOC	NOC
Call Hold	NOC	NOC	NOC
Call Transfer	NOC	NOC	NOC
Automatic Callback Calling	NOC	NOC	NOC
Hot Line	NOC	NOC	NOC
Speed Calling 8	NOC	NOC	NOC
Speed Calling 30	NOC	NOC	NOC
Distinctive Ringing	NOC	NOC	NOC
Call Transfer (All Calls)	NOC	NOC	NOC
Directed Call Pick-up with Barge-In	NOC	NOC	NOC
Directed Call Pick-up without Barge-In	NOC	NOC	NOC
Terminal Group and Station Restriction	NOC	NOC	NOC

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14.9.4

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.4 Legacy Centrex-type Service

D. Advanced Features Line Charge (Cont'd)

Sprint Service Areas (Youngstown)

Voice Messaging	Monthly	Non-Recurring	
		First	Additional
Basic Voice Mail Pkg	NOC	NOC	NOC
Enhanced Voice Mail Pkg	NOC	NOC	NOC
Submailbox Option	NOC	NOC	NOC
Pager Notification Option	NOC	NOC	NOC
Fax Mail Option	NOC	NOC	NOC
Auto Attendant per Menu (1-5)	NOC	NOC	NOC
Auto Attendant per Menu (6-12)	NOC	NOC	NOC
Auto Attendant per Menu (13-25)	NOC	NOC	NOC
6-Way Conferencing (per line)	NOC	NOC	NOC

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14.9.4

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Sprint Service Areas (Cleveland)\*

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.4 Legacy Centrex-type Service (Cont'd)

G. Centrex-type ISDN-BRI (Cont'd)

ISDN-BRI Digital Basic Rate Interface

Sprint Service Areas (Youngstown)

	Non-Recurring		
	Monthly	First	Additional
Basic Rate Digital Line	NOC	NOC	NOC
B Channels (Up to 2):			
Switched Voice/Data Message Rate	NOC	NOC	NOC
Switched Voice/Data Flat Rate	NOC	NOC	NOC
High Speed Packet Switched	NOC	NOC	NOC
D Channel (1 Required):	NOC	NOC	NOC
Each Additional Multipoint Terminal	NOC	NOC	NOC

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Section 14 - PRICE LIST (Cont'd)

14.11 RESERVED FOR FUTURE USE

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Section 14 - PRICE LIST (Cont'd)

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Section 14 - PRICE LIST (Cont'd)

14.12  
Sprint Service Areas

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Section 14 - PRICE LIST (Cont'd)

14.12  
Sprint Service Areas

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Section 14 - PRICE LIST (Cont'd)

14.12  
Sprint Service Areas

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Section 14 - PRICE LIST (Cont'd)

14.12

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Section 14 - PRICE LIST (Cont'd)

Sprint Service Areas (Cleveland, Youngstown)

14.13 MISCELLANEOUS CHARGES

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Section 14 - PRICE LIST

14.1 CONNECTION CHARGE

Cincinnati Bell Service Areas (Cincinnati)

14.1.1 Service Order Charge:

	<u>Business</u>	<u>Residence</u>
First	NOC	NOC
Additional	NOC	NOC

14.1.2 Premises Visit Charge:

	<u>Business</u>	<u>Residence</u>
First (per 15 min. increment)	NOC	NOC
Add'l. (per 15 min. increment)	NOC	NOC

14.2 RESTORAL CHARGE

Cincinnati Bell Service Areas (Cincinnati)

	<u>Business</u>	<u>Residence</u>
First	NOC	NOC
Additional	NOC	NOC

14.3 MOVES, ADDS AND CHANGES

Cincinnati Bell Service Areas (Cincinnati)

Residence Charge per order:

	<u>Move</u>	<u>Add</u>	<u>Change</u>
First	NOC	NOC	NOC
Additional	NOC	NOC	NOC

Business Charge per order:

	<u>Move</u>	<u>Add</u>	<u>Change</u>
First	NOC	NOC	NOC
Additional	NOC	NOC	NOC

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Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES (Cont'd)  
 Cincinnati Bell Service Areas (Cincinnati)

14.7.5 TRAP CIRCUIT SERVICE

Per Request NOC

[D]

14.7.6 DIRECTORY ASSISTANCE SERVICE

The directory assistance charge applies after the call allowance of two calls per line.

Local, per request NOC

Directory Assistance Call Completion NOC

14.7.7 LOCAL OPERATOR SERVICE

Operator Station to Station NOC

Person-to-Person NOC

3rd Number Billed NOC

Collect Calls NOC

All other Operator Service NOC

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Section 14 - PRICE LIST (Cont'd)

[N]

14.7 SUPPLEMENTAL SERVICES (Cont'd)  
Cincinnati Bell Service Areas (Cincinnati)

14.7.8 BLOCKING SERVICE

Nonrecurring Charges

900 and 700 Blocking	
- Residential	NOC
- Business (up to 200 lines)	ICB
900, 971, 974, and 700 Blocking	
- Residential	NOC
- Business (up to 200 lines)	ICB

The nonrecurring charge for initial request of one and two-line business customers is waived for 90 days from the customer's service establishment date.

[N]

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Section 14 - PRICE LIST (Cont'd)

[N]

14.7 SUPPLEMENTAL SERVICES (Cont'd)  
Cincinnati Bell Service Areas (Cincinnati)

14.7.8 BLOCKING SERVICE (Cont'd)

	<u>Monthly Charges</u>
Third Number Billed and Collect Call Restriction	
- Residential	NOC
- Business (up to 200 lines)	ICB
Toll Restriction	
- Residential	NOC
- Business (up to 200 lines)	ICB
Toll Restriction Plus	
- Residential	NOC
- Business (up to 200 lines)	\$ICB
Direct Inward Dialing Blocking (Third Party and Collect Call)	
- Initial Activation	NOC
- Subsequent Activation (per line)	NOC

Pricing for Blocking Service for a business customer with more than 200 lines will be based on the costs incurred by Company to provide the service.

Connection charges apply as specified in this tariff.

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Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES (Cont'd)  
 Cincinnati Bell Service Areas (Cincinnati)

14.7.9 CUSTOMIZED NUMBER SERVICE

Set-up Charges	
Residential Customer	NOC
Business Customer	ICB

14.7.10 REMOTE CALL FORWARDING SERVICE

Sprint Service Areas (Cleveland, Youngstown)

	Recurring	Nonrecurring		[D]
	Monthly	First	Additional	
Terminating	NOC	NOC	NOC	 [D]
Terminating Paths	NOC	NOC	NOC	
Originating	NOC	NOC	NOC	
Originating Paths	NOC	NOC	NOC	

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Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES (Cont'd)

Cincinnati Bell Service Areas (Cincinnati)

14.7.11 FRAME RELAY SERVICE (FRS)

Access Link

Service Order Charge

Non-Recurring  
 NOC

[D]

56 Kbps (per Link)	Monthly Recurring Charges			Non-Recurring Charges
	1 Yr.	2 Yr.	3 Yr.	
Per Point of Termination	NOC	NOC	NOC	NOC
End Channel Mileage (Add'l 1M)	NOC	NOC	NOC	NOC
Fixed Mileage	NOC	NOC	NOC	NOC
Per Mile Charge	NOC	NOC	NOC	NOC

1.544 Mbps (per Link)	Monthly Recurring Charges			Non-Recurring Charges
	1 Yr.	2 Yr.	3 Yr.	
Per Point of Termination	NOC	NOC	NOC	NOC
End Channel Mileage (Add'l 1M)	NOC	NOC	NOC	NOC
Office Channel Interface	NOC	NOC	NOC	NOC
Customer Channel Interface	NOC	NOC	NOC	NOC
Fixed Mileage	NOC	NOC	NOC	NOC
Per Mile Charge	NOC	NOC	NOC	NOC

Except as specifically indicated, the rates set forth in this section are for Low Speed Frame Relay Services from 56 Kbps to 1.544 Mbps. For High Speed Frame Relay, up to 44.736 Mbps, special construction charges may apply in order to connect locations to Company's network.

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Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES (Cont'd)

Cincinnati Bell Service Areas (Cincinnati)

14.7.11 FRAME RELAY SERVICE (FRS) (Cont'd)

Port

Service Order Charge  
 56 Kbps  
 128 Kbps – 1.544 Mbps

Nonrecurring\*  
 NOC  
 NOC

[D]

	Monthly Recurring Charges	Non-Recurring Charges
56 Kbps	NOC	NOC
128 Kbps	NOC	NOC
192 Kbps	NOC	NOC
256 Kbps	NOC	NOC
320 Kbps	NOC	NOC
384 Kbps	NOC	NOC
448 Kbps	NOC	NOC
512 Kbps	NOC	NOC
576 Kbps	NOC	NOC
640 Kbps	NOC	NOC
704 Kbps	NOC	NOC
768 Kbps	NOC	NOC
832 Kbps	NOC	NOC
896 Kbps	NOC	NOC
960 Kbps	NOC	NOC
1.024 Mbps	NOC	NOC
1.088 Mbps	NOC	NOC
1.152 Mbps	NOC	NOC
1.216 Mbps	NOC	NOC
1.280 Mbps	NOC	NOC
1.344 Mbps	NOC	NOC
1.408 Mbps	NOC	NOC
1.472 Mbps	NOC	NOC
1.536 Mbps	NOC	NOC
1.544 Mbps	NOC	NOC

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Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES (Cont'd)

Cincinnati Bell Service Areas (Cincinnati)

14.7.11 FRAME RELAY SERVICE (FRS) (Cont'd)

PVC

Service Order Charge

Non-Recurring  
NOC

[D]

PVC Recurring Charge for 1 Year Term\*

PVC Recurring Charges are based on the associated CIR for each PVC.  
PVC's are available with CIR's from 8 Kbps – 1024 Kbps, in 8K increments.

PVC Recurring Charges = NOC + (NOC per Kbps of CIR per PVC).

\*Recurring charges for PVC are discounted 3% for a 2 year term and 5% for a three year term.

Disaster Recovery PVC – Per Access Link

Service Establishment

Non-Recurring  
NOC

Disaster Recovery PVC Recurring Charge for 1 Year Term\*\*

Disaster Recovery PVC Charges are based on the associated CIR for each Disaster Recovery PVC. PVC's are available with CIR's from 8 Kbps – 1024 Kbps, in 8 K increments.

Disaster Recovery PVC Recurring Charges = NOC + (NOC per Kbps of CIR per Disaster Recovery PVC)

\*\*Recurring charges for Disaster Recovery PVC are discounted 3% for a 2 year term and 5% for a three year term.

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Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES (Cont'd)

Cincinnati Bell Service Areas (Cincinnati)

14.7.12 INTEGRATED ACCESS SERVICE (IAS)

Flat Rate

Description of Local Calling Areas and application of other additional charges including measured rate for IntraLATA charges, if applicable, appear in Section 14 of this tariff.

Dedicated Data Bandwidth Speeds	Length of Service Term	Number of Voice Lines			
		5-8	9-12	13-16	17-20
128K	1-Year	NOC	NOC	NOC	NOC
	2-Year	NOC	NOC	NOC	NOC
	3-Year	NOC	NOC	NOC	NOC
256K	1-Year	NOC	NOC	NOC	NOC
	2-Year	NOC	NOC	NOC	NOC
	3-Year	NOC	NOC	NOC	NOC
384K	1-Year	NOC	NOC	NOC	N/A*
	2-Year	NOC	NOC	NOC	N/A*
	3-Year	NOC	NOC	NOC	N/A*
512K	1-Year	NOC	NOC	NOC	N/A*
	2-Year	NOC	NOC	NOC	N/A*
	3-Year	NOC	NOC	NOC	N/A*
768K	1-Year	NOC	NOC	N/A*	N/A*
	2-Year	NOC	NOC	N/A*	N/A*
	3-Year	NOC	NOC	N/A*	N/A*

[D]

Non-recurring Charges

1-Year	NOC
2-Year	NOC
3-Year	NOC

\*Facilities are not, at present, capable of supporting bandwidth at these speeds in this configuration.

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Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES (Cont'd)

Cincinnati Bell Service Areas (Cincinnati)

14.7.12 INTEGRATED ACCESS SERVICE (IAS) (Cont'd)

Measured Rate

Description of Local Calling Areas and application of other additional charges including measured rate for IntraLATA charges, if applicable, appear in Section 14 of this tariff.

Dedicated Data Bandwidth Speeds	Length of Service Term	Number of Voice Lines			
		5-8	9-12	13-16	17-20
128K	1-Year	NOC	NOC	NOC	NOC
	2-Year	NOC	NOC	NOC	NOC
	3-Year	NOC	NOC	NOC	NOC
256K	1-Year	NOC	NOC	NOC	NOC
	2-Year	NOC	NOC	NOC	NOC
	3-Year	NOC	NOC	NOC	NOC
384K	1-Year	NOC	NOC	NOC	N/A*
	2-Year	NOC	NOC	NOC	N/A*
	3-Year	NOC	NOC	NOC	N/A*
512K	1-Year	NOC	NOC	NOC	N/A*
	2-Year	NOC	NOC	NOC	N/A*
	3-Year	NOC	NOC	NOC	N/A*
768K	1-Year	NOC	NOC	N/A*	N/A*
	2-Year	NOC	NOC	N/A*	N/A*
	3-Year	NOC	NOC	N/A*	N/A*

[D]

Non-recurring Charges

1-Year	NOC
2-Year	NOC
3-Year	NOC

\*Facilities are not, at present, capable of supporting bandwidth at these speeds in this configuration.

Features	Monthly Recurring Charge	Non-recurring Installation Charge
Callback Features Package	NOC	NOC
Selective Call Features Package	NOC	NOC

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Section 14 - PRICE LIST (Cont'd)

14.8 RESIDENTIAL NETWORK SWITCHED SERVICES  
 Cincinnati Bell Service Areas (Cincinnati)

14.8.1 Measured Rate Service

	Monthly	Non-Recurring	
		First	Additional
Each Base Service Line	NOC	NOC	NOC
Voice Mail Option, per line	NOC	NOC	NOC

[D]

Remote Call Forwarding

	Monthly	Non-Recurring	
		First	Additional
Terminating	NOC	NOC	NOC
Terminating Paths	NOC	NOC	NOC
Originating	NOC	NOC	NOC
Originating Paths	NOC	NOC	NOC

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Section 14 - PRICE LIST (Cont'd)

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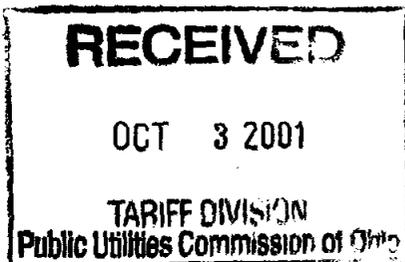
14.8 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)  
Cincinnati Bell Service Areas (Cincinnati)

14.8.1 Measured Rate Service (Cont'd)

Optional Calling Features:

	Monthly	Non-Recurring	
		First	Additional
3-Way Calling	NOC	NOC	NOC
Call Forwarding Variable	NOC	NOC	NOC
Call Forwarding Busy Line	NOC	NOC	NOC
Call Forwarding Don't Answer	NOC	NOC	NOC
Call Waiting Terminating	NOC	NOC	NOC
Call Waiting Originating	NOC	NOC	NOC
Speed Calling 8	NOC	NOC	NOC
Speed Calling 30 *	NOC	NOC	NOC
Distinctive Ringing	NOC	NOC	NOC

[N]



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[N]

14.8 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

Cincinnati Bell Service Areas (Cincinnati)

14.8.1 Measured Rate Service (Cont'd)

Optional Calling Features: (Cont'd)

Hunt Group Charge:

	Monthly	Non-Recurring	
		First	Additional
Sequential Hunting	NOG	NOC	NOC
Circular Hunting	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC
Queuing with Announcement (per Queue Slot)	NOC	NOC	NOC

Hunting Line Charge:

	Monthly	Non-Recurring	
		First	Additional
Sequential Hunting	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC

Advanced Features Line Charge:

	Monthly	Non-Recurring	
		First	Additional
Voice Messaging	NOC	NOC	NOC
6-Way Conferencing (per line)	NOC	NOC	NOC

[N]

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[N]

14.8 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)  
Cincinnati Bell Service Areas (Cincinnati)

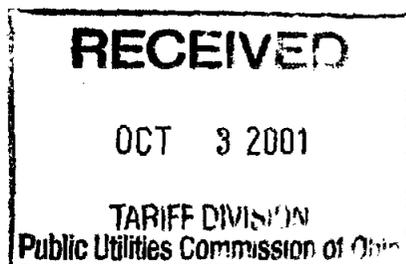
14.8.1 Measured Rate Service (Cont'd)

Optional Calling Features: (Cont'd)

Advanced Custom Calling Features:

	Non-Recurring		
	Monthly	First	Additional
Call ID	NOC	NOC	NOC
Block Call ID	NOC	NOC	NOC
Auto Call Back	NOC	NOC	NOC
Auto Recall	NOC	NOC	NOC
Call Trace	NOC	NOC	NOC
Selective Call Acceptance	NOC	NOC	NOC
Selective Call Forwarding	NOC	NOC	NOC
Selective Call Rejection	NOC	NOC	NOC

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES

14.9.1 Basic Business Line Service  
 Cincinnati Bell Service Areas (Cincinnati)

	<u>Monthly</u>	<u>Non-Recurring</u>	
		<u>First</u>	<u>Additional</u>
Measured Rate Basic Business Line Service	NOC	NOC	NOC
Flat Rate Basic Business Line Service	NOC	NOC	NOC
EUCL - Multiline Business	NOC	NOC	NOC
EUCL - Residential/One Line Business	NOC	NOC	NOC

[D]

Remote Call Forwarding

Cincinnati Bell Service Areas (Cincinnati)

	<u>Recurring</u>	<u>Nonrecurring</u>	
	<u>Monthly</u>	<u>First</u>	<u>Additional</u>
Terminating	NOC	NOC	NOC
Terminating Paths	NOC	NOC	NOC
Originating	NOC	NOC	NOC
Originating Paths	NOC	NOC	NOC

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Section 14 - PRICE LIST (Cont'd)

## 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 14.9.1 Basic Business Line Service (Cont'd)

Optional Calling Features:

## Cincinnati Bell Service Areas (Cincinnati)

	Recurring	Nonrecurring	
	Monthly	First	Additional
3-Way Calling	NOC	NOC	NOC
6-Way Calling	NOC	NOC	NOC
Call Forwarding Variable	NOC	NOC	NOC
Call Forwarding Busy Line	NOC	NOC	NOC
Call Forwarding Don't Answer	NOC	NOC	NOC
Call Forwarding Fixed	NOC	NOC	NOC
Remote Access to Call Forwarding Variable	NOC	NOC	NOC
Call Waiting Terminating	NOC	NOC	NOC
Call Waiting Originating	NOC	NOC	NOC
Call Hold	NOC	NOC	NOC
Call Transfer	NOC	NOC	NOC
Hot Line	NOC	NOC	NOC
Speed Calling 8	NOC	NOC	NOC
Speed Calling 30	NOC	NOC	NOC
Distinctive Ringing	NOC	NOC	NOC

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Section 14 - PRICE LIST (Cont'd)

## 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 14.9.1 Basic Business Line Service (Cont'd)

## Optional Calling Features: (Cont'd)

Hunt Group Charge:

## Cincinnati Bell Service Areas (Cincinnati)

	Recurring	Nonrecurring	
	Monthly	First	Additional
Sequential Hunting	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC
Queuing with Announcement (Per Queue Slot)	NOC	NOC	NOC

Hunting Line Charge:

## Cincinnati Bell Service Areas (Cincinnati)

Sequential Hunting	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC

Advanced Features Line Charge:

## Cincinnati Bell Service Areas (Cincinnati)

Voice Messaging	Monthly	First	Additional
Basic Voice Mail Pkg	NOC	NOC	NOC
Enhanced Voice Mail Pkg	NOC	NOC	NOC
Submailbox Option	NOC	NOC	NOC
Pager Notification Option	NOC	NOC	NOC
Fax Mail Option	NOC	NOC	NOC
Auto Attendant per Menu (1-5)	NOC	NOC	NOC
Auto Attendant per Menu (6-12)	NOC	NOC	NOC
Auto Attendant per Menu (13-25)	NOC	NOC	NOC
6-Way Conferencing (per line)	NOC	NOC	NOC

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.1 Basic Business Line Service (Cont'd)

Optional Calling Features: (Cont'd)

Monthly Recurring Charges: (Cont'd)

Cincinnati Bell Service Areas (Cincinnati)

Advanced Custom Calling Features Line Charge:

	Non-Recurring		
	Monthly	First	Additional
Caller ID Name & Number	NOC	NOC	NOC
Automatic Callback	NOC	NOC	NOC
Automatic Recall	NOC	NOC	NOC
Selective Distinctive Alert	NOC	NOC	NOC
Selective Call Forwarding	NOC	NOC	NOC
Selective Call Acceptance	NOC	NOC	NOC
Caller ID Number Only	NOC	NOC	NOC
Caller ID Name Only	NOC	NOC	NOC
Call Trace	NOC	NOC	NOC
Selective Call Rejection	NOC	NOC	NOC
Bulk Calling Line ID	NOC	NOC	NOC
Computer Access Restriction	NOC	NOC	NOC
Anonymous Call Rejection	NOC	NOC	NOC
Callback Features Pkg	NOC	NOC	NOC
Selective Call Features Pkg	NOC	NOC	NOC

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[D]

14.9.2 Public Access Line Services:

Cincinnati Bell Service Areas (Cincinnati)

	Recurring Charges		Non-Recurring	
	Monthly		First	Additional
Public Access Line	N/A		N/A	N/A

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.3 PBX Trunk Service

A. Measured Rate PBX Trunks

Cincinnati Bell Service Areas (Cincinnati)

Trunks (Message Rate)	Monthly	NONRECURRING CHARGES		[D]	
		First	Add'l		
DID Service	NOC	NOC	NOC		
DOD Service	NOC	NOC	NOC		
Combination Service	NOC	NOC	NOC		
DID/Combination Service	NOC	NOC	NOC		
DID Trunk Group	NOC	NOC	NOC		
DOD Trunk Group	NOC	NOC	NOC		
Combination Trunk Group	NOC	NOC	NOC		
DID/Combination Trunk Group	NOC	NOC	NOC		
Voice mail Option, per line	NOC	NOC	NOC		[D]

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.3 PBX Trunk Service (Cont'd)

A. Measured Rate PBX Trunks (Cont'd)

Hunting Charges

Cincinnati Bell Service Areas (Cincinnati)

Sequential Hunting	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC

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Measured Usage Charges:

Measured Usage Charges for Measured Rate PBX Trunks are the same as those indicated for a basic business line.

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.3 PBX Trunk Service

B Flat Rate PBX Trunks

Cincinnati Bell Service Areas (Cincinnati)

Trunks (Flat Rate)	Monthly	NONRECURRING CHARGES		[D]	
		First	Add'l		
DID Service	NOC	NOC	NOC		
DOD Service	NOC	NOC	NOC		
Combination Service	NOC	NOC	NOC		
DID/Combination Service	NOC	NOC	NOC		
DID Trunk Group	NOC	NOC	NOC		
DOD Trunk Group	NOC	NOC	NOC		
Combination Trunk Group	NOC	NOC	NOC		
DID/Combination Trunk Group	NOC	NOC	NOC		
Voice mail Option, per line	NOC	NOC	NOC		[D]

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.3 PBX Trunk Service (Cont'd)

B. Flat Rate PBX Trunks (Cont'd)

Hunting Charges

Cincinnati Bell Service Areas (Cincinnati)

Sequential Hunting	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.3 PBX Trunk Service (Cont'd)

H. Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI)

Cincinnati Bell Service Areas (Cincinnati)

	Monthly	Non-Recurring	
		First	Additional
PRI System Termination	NOC	NOC	NOC
Primary Rate Interface	NOC	NOC	NOC
Call by Call Service per PRI	NOC	NOC	NOC
PRI B Channel Measured Rate	NOC	NOC	NOC
PRI B Channel Flat Rate	NOC	NOC	NOC
PRI D Channel Measured Rate	NOC	NOC	NOC
PRI D Channel Flat Rate	NOC	NOC	NOC

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.4 Legacy Centrex-type Service

A. Basic Centrex-type (ISDN-BRI Measured Rate)

	Recurring	Non-Recurring	
	Monthly	First	Additional

Cincinnati Bell Service Areas (Cincinnati)

Centrex-type Common Equipment	NOC	NOC	NOC
Message Rate Line Charge	NOC	NOC	NOC
Flat Rate Line Charge	NOC	NOC	NOC

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Over 100 lines INDIVIDUAL CASE BASIS

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.4 Legacy Centrex-type Service (Cont'd)

B. Standard Centrex-type Features

Cincinnati Bell Service Areas (Cincinnati)

	Non-Recurring		
	Monthly	First	Additional
3-Way Calling	NOC	NOC	NOC
6-Way Calling	NOC	NOC	NOC
Call Forwarding Variable	NOC	NOC	NOC
Call Forwarding Busy Line	NOC	NOC	NOC
Call Forwarding Don't Answer	NOC	NOC	NOC
Call Forwarding Fixed	NOC	NOC	NOC
Remote Access to Call Forwarding Variable	NOC	NOC	NOC
Call Waiting Terminating	NOC	NOC	NOC
Call Waiting Originating	NOC	NOC	NOC
Call Hold	NOC	NOC	NOC
Call Transfer	NOC	NOC	NOC
Automatic Callback Calling	NOC	NOC	NOC
Hot Line	NOC	NOC	NOC
Speed Calling 8	NOC	NOC	NOC
Speed Calling 30	NOC	NOC	NOC
Distinctive Ringing	NOC	NOC	NOC
Call Transfer (All Calls)	NOC	NOC	NOC
Directed Call Pick-up with Barge-In	NOC	NOC	NOC
Directed Call Pick-up without Barge-In	NOC	NOC	NOC
Terminal Group and Station Restriction	NOC	NOC	NOC

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.4 Legacy Centrex-type Service

C. Optional Centrex-type features:

1). Hunt Group Charges:

Cincinnati Bell Service Areas (Cincinnati)

	Non-Recurring		
	Monthly	First	Additional
Sequential Hunting	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC
Queuing with Announcement per Queue Slot	NOC	NOC	NOC

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2). Hunt Line Charges:

Cincinnati Bell Service Areas (Cincinnati)

	Non-Recurring		
	Monthly	First	Additional
Sequential Hunting	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC

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C. Advanced Features Line Charge:

Cincinnati Bell Service Areas (Cincinnati)

	Non-Recurring		
	Monthly	First	Additional
Voice Messaging			
Basic Voice Mail Pkg	NOC	NOC	NOC
Enhanced Voice Mail Pkg	NOC	NOC	NOC
Submailbox Option	NOC	NOC	NOC
Pager Notification Option	NOC	NOC	NOC
Fax Mail Option	NOC	NOC	NOC
Auto Attendant per Menu (1-5)	NOC	NOC	NOC
Auto Attendant per Menu (6-12)	NOC	NOC	NOC
Auto Attendant per Menu (13-25)	NOC	NOC	NOC
6-Way Conferencing (per line)	NOC	NOC	NOC

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.4 Legacy Centrex-type Service

E. Advanced Custom Calling Features Line Charges:

Cincinnati Bell Service Areas (Cincinnati)

	Non-Recurring		
	Monthly	First	Additional
Caller ID Name & Number	NOC	NOC	NOC
Automatic CallBack	NOC	NOC	NOC
Automatic Recall	NOC	NOC	NOC
Selective Distinctive Alert	NOC	NOC	NOC
Selective Call Forwarding	NOC	NOC	NOC
Selective Call Acceptance	NOC	NOC	NOC
Caller ID Number Only	NOC	NOC	NOC
Caller ID Name Only	NOC	NOC	NOC
Call Trace	NOC	NOC	NOC
Selective Call Rejection	NOC	NOC	NOC
Bulk Calling Line ID	NOC	NOC	NOC
Computer Access Restriction	NOC	NOC	NOC
Anonymous Call Rejection	NOC	NOC	NOC
Callback Features Pkg	NOC	NOC	NOC
Selective Call Features Pkg	NOC	NOC	NOC

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

Cincinnati Bell Service Areas (Cincinnati)

Adelphia Centrex-Type Features

	Monthly Recurring Charge	Nonrecurring Charge
Centrex-Type Common Equipment	NOC	NOC
Measured Rate Line Charge	NOC	NOC
Flat Rate Line Charge	NOC	NOC
Change Order Charge	NOC	NOC
<b>STANDARD NO CHARGE FEATURES</b>		
Automatic Callback Calling	NOC	NOC
Call Forwarding Variable	NOC	NOC
Call Hold	NOC	NOC
Call Transfer	NOC	NOC
Direct Inward Dialing	NOC	NOC
Direct Outward Dialing	NOC	NOC
Directed Call Park	NOC	NOC
Directed Call Pickup Without Barge-In	NOC	NOC
Per Call Privacy	NOC	NOC
Station to Station Dialing	NOC	NOC
Three Way Calling	NOC	NOC
Touch Tone	NOC	NOC
<b>OPTIONAL NO-CHARGE FEATURES</b>		
Account Codes	NOC	NOC
Authorization Codes	NOC	NOC
Call Forwarding Busy	NOC	NOC
Call Forwarding Don't Answer	NOC	NOC
Call Waiting	NOC	NOC
Cancel Call Waiting	NOC	NOC
Distinctive Call Waiting Tones	NOC	NOC
Distinctive Ringing	NOC	NOC
Group Call Pickup	NOC	NOC
Hunting	NOC	NOC
Intercept	NOC	NOC
Line Treatments	NOC	NOC
Speed Calling 6	NOC	NOC
Speed Calling 30	NOC	NOC

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

Cincinnati Bell Service Areas (Cincinnati)

Adelphia Centrex-Type Features (Cont'd)

<b>OPTIONAL CHARGEABLE FEATURES</b>	<b>Monthly Recurring Charge</b>	<b>Nonrecurring Charge</b>
Automatic Route Selection	NOC	NOC
Carrier Access Port	NOC	NOC
Loudspeaker Paging Access Port	NOC	NOC
Message Waiting Lamp	NOC	NOC
Music On Hold	NOC	NOC
Remote Access to Call Forwarding Variable	NOC	NOC
Secondary – Only Telephone number	NOC	NOC
Six-Way Calling	NOC	NOC
Time of Day Network Class of Service Routing	NOC	NOC
Uniform Call Distribution	NOC	NOC
Queue Slot	NOC	NOC
<b>ADVANCED CUSTOM CALLING FEATURES</b>		
Automatic Callback	NOC	NOC
Automatic Recall	NOC	NOC
Call Trace	NOC	NOC
Caller ID – Number	NOC	NOC
Caller ID – Number & Name	NOC	NOC
Directory Number Privacy	NOC	NOC
Selective Call Acceptance	NOC	NOC
Selective Call Forwarding	NOC	NOC
Selective Call Rejection	NOC	NOC
Selective Distinctive Alert	NOC	NOC
<b>ATTENDANT CONSOLE FEATURES PACKAGE</b>	NOC	NOC
<b>DIGITAL ELECTRONIC TELEPHONE SET FEATURES</b>	NOC	NOC

**Discount Schedule for Adelphia Centrex-Type Service**

TERM	STATION VOLUME (No. of Lines)		
	Less than 21 Lines	21-99 Lines	100+ Lines
Month to Month	NOC	NOC	NOC
1 Year	NOC	NOC	NOC
2 Year	NOC	NOC	NOC
3 Year	NOC	NOC	NOC
5 Year	NOC	NOC	NOC

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.4 Legacy Centrex-type Service  
 Cincinnati Bell Service Areas (Cincinnati)

F. Centrex-type ISDN-BRI

	Non-Recurring		
	Monthly	First	Additional
ISDN-BRI Line	NOC	NOC	NOC
BRI B Channel Message Rate	NOC	NOC	NOC
BRI B Channel Flat Rate	NOC	NOC	NOC
BRI D Channel	NOC	NOC	NOC
BRI Multipoint Terminal	NOC	NOC	NOC

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Cincinnati Bell Service Areas (Cincinnati)

<b>Adelphia Centrex-Type Service</b>			
	Monthly	First	Additional
ISDN BRI Line	NOC	NOC	NOC
BRI B Channel Measured Rate	NOC	NOC	NOC
BRI B Channel Flat Rate	NOC	NOC	NOC
BRI D Channel	NOC	NOC	NOC
BRI Multipoint Terminal	NOC	NOC	NOC
B Channel Data Surcharge	NOC	NOC	NOC

ISDN-BRI Digital Basic Rate Interface

	Non-Recurring		
	Monthly	First	Additional
Basic Rate Digital Line	NOC	NOC	NOC
B Channels (Up to 2):			
Switched Voice/Data Message Rate	NOC	NOC	NOC
Switched Voice/Data Flat Rate	NOC	NOC	NOC
High Speed Packet Switched	NOC	NOC	NOC
D Channel (1 Required):	NOC	NOC	NOC
Hi-Speed D Channel Packet	NOC	NOC	NOC
Each Additional Multipoint Terminal	NOC	NOC	NOC

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Section 14 - PRICE LIST (Cont'd)

14.11 DIRECTORY

14.11.1 Alphabetical Directory

Cincinnati Bell Service Areas (Cincinnati)

		Non-Recurring	
	Monthly	First	Additional
<b>Additional Listing</b>			
Business	NOC	NOC	NOC
Residence	NOC	NOC	NOC
<b>Semi-Private Listing</b>			
Business	NOC	NOC	NOC
Residence	NOC	NOC	NOC
<b>Non-Published Listing</b>			
Business	NOC	NOC	NOC
Residence	NOC	NOC	NOC

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Section 14 - PRICE LIST (Cont'd)

14.12 INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES  
 Cincinnati Bell Service Areas (Cincinnati)  
INTRALATA TOLL RATES

	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
1-10	NOC	NOC	NOC	NOC	NOC	NOC
11-16	NOC	NOC	NOC	NOC	NOC	NOC
17-22	NOC	NOC	NOC	NOC	NOC	NOC
23-30	NOC	NOC	NOC	NOC	NOC	NOC
31-40	NOC	NOC	NOC	NOC	NOC	NOC
41-55	NOC	NOC	NOC	NOC	NOC	NOC
56-70	NOC	NOC	NOC	NOC	NOC	NOC
71+	NOC	NOC	NOC	NOC	NOC	NOC

[D]

Time periods defined:

DAY 8AM-5PM MONDAY-FRIDAY\*  
 EVENING 5PM-11PM MONDAY-FRIDAY\*; 5PM-11PM SUNDAY\*; All day  
 Christmas, New Years, Thanksgiving, Independence and Labor Days  
 NIGHT & WEEKEND 8AM SATURDAY-5PM SUNDAY; 11PM -8AM EVERY DAY

\*The time shown indicates the termination of one rate application period and the beginning of the next. Calls connected at exactly the time shown are considered in the next time period.

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Section 14 - PRICE LIST (Cont'd)

14.12 INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)  
 Cincinnati Bell Service Areas (Cincinnati)

14.12.1 PER CALL SERVICE CHARGES

The following service charges apply to interLATA toll calls for which live or automated operator assistance is provided for call completion and/or billing.

Customer Dialed Call	NOC	[D]
Person-to-Person	NOC	
3rd Number Billed	NOC	
All other Operator Assistance	NOC	[D]

14.12.4 INTERLATA CALL CHARGES

A. Basic Long Distance		
Per Minute Usage Rate	NOC	[D]
B. Long Distance TSR Switched		
Per Minute Usage Rate	NOC	
C. Adelphia Long Distance (On-Net)		
Per Minute Usage Rate	NOC	[D]

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14.12 INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)  
 Cincinnati Bell Service Areas (Cincinnati)

14.12.4 INTERLATA CALL CHARGES (Cont'd)

Take or pay Commitments (Switched Only)

A customer has the option of committing to a monthly level of \$1,000, \$3,000, or \$5,000 dollars. One-Year, Two-Year, and Three-Year service term packages are available. When the customer commits to paying at one of the monthly levels described above, they will receive a discounted rate for interLATA call charges. The Customer must, at a minimum, sign a one-year commitment agreement to qualify for the discount rate. The discounted rate is in effect immediately upon execution of the commitment agreement. The customer does not need to reach the committed level first in order to receive the discounted rate. If the Customer terminates service prior to the end of the term, in part or in whole, then termination charges, as set forth in Section 7.2.5 of this tariff, would apply.

Monthly Commitment Level	Rate	[D]
No Commitment	NOC	
\$1,000 Level	NOC	
\$3,000 Level	NOC	
\$5,000 Level	NOC	[D]

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Section 14 - PRICE LIST (Cont'd)

14.13 INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)  
 Cincinnati Bell Service Areas (Cincinnati)

14.12.3 LONG DISTANCE FEATURES

A. Account Codes

Feature	Installation (Non-recurring)	Monthly Recurring Charge
Customer Verified Codes	NOC	NOC
Carrier Verified Codes	NOC	NOC
Unverified Codes	NOC	NOC

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14.12.4 TOLL FREE SERVICE

A. Basic Toll Free Service

Per Minute Usage Rate NOC

B. Toll Free TSR Switched Service

Per Minute Usage Rate NOC

C. Adelphia Toll Free Service (On-Net)

Per Minute Usage Rate NOC

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14.3 INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

Cincinnati Bell Service Areas (Cincinnati)

14.12.4 TOLL FREE SERVICE

Toll Free TSR Service

Per Minute Usage Rate

NOC

FEATURES (Switched)	MONTHLY RECURRING CHARGE	NON-RECURRING CHARGE
Call Origination	NOC	NOC
Call Routing	NOC	N/A
Toll Free Directory Listing	NOC/Toll Free No.	N/A
Area Code Control	No Charge	NOC per 800 number
Area Code Exchange Control	No Charge	NOC per NPA selected and exchange level
Time of Day		NOC per NPA selected and exchange level
Day of Week		NOC per NPA selected and exchange level
Day of Year		NOC per NPA selected and exchange level
<b>ENHANCED FEATURES (Dedicated and Switched)</b>		
Information Digit Control	NOC per 800 number	
Area Code Control	*	NOC per feature node, per 800 number
Area Code/Exchange Control	*	NOC per NPA selected, per 800 number
Time of Day Routing	*	NOC per feature node, per 800 number
Day-of-Week Routing	*	NOC per feature node, per 800 number
Day-of-Year Routing	*	NOC per feature node, per 800 number
Call Allocation	*	NOC per feature node, per 800 number
Command Routing	No Charge	NOC per activation
<b>Features (Dedicated)</b>		
Dialed Number Identification Service (DNIS)	No Charge	NOC per trunk group
Real Time Automatic Number Identification (ANI)	No Charge	NOC per trunk group
Route Advance	NOC per minute	NOC per trunk group
Uniform Call Distribution (UCD)	NOC per trunk group	NOC per trunk group
<b>Enhanced Features (Dedicated)</b>		
Enhanced DNIS		NOC per trunk group

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\*Monthly Recurring Charge for these features is calculated on:

1-3 routing plans	NOC
4-12 routing plans	NOC
13-99 routing plans	NOC

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Cincinnati Bell Service Areas (Cincinnati)

14.13 MISCELLANEOUS CHARGES

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