

BUSINESS NETWORK SWITCHED SERVICES

ISSUED: July 8, 1999

EFFECTIVE: July 8, 1999

ISSUED BY: Janet S. Livengood, Esquire, Director of Legal and Regulatory Affairs
DDI Plaza Two
500 Thomas Street, Suite 400
Bridgeville, Pennsylvania 15017-2838

Issued under authority of the Public Utilities Commission of Ohio in Case No.98-1458-TP-ACE

Section 7 - BUSINESS NETWORK SWITCHED SERVICES

7.1 GENERAL

Business Network Switched Service provide a business customer with one (1) access line connection to the Company's switching network which enables the customer to:

[C]

- a. receive calls from other stations on the public switched telephone network;
- b. access the Company's local calling service;
- c. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- d. access the service of providers of interexchange service or intraLATA toll service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX). At the time of initial subscription, the customer shall designate a Primary Interexchange Carrier (PIC) for intra-LATA and inter-LATA toll service. If the customer does not select an intra-LATA PIC, and does not request blocking of intra-LATA toll calls, the Company shall be deemed to have been designated as the customer's intra-LATA PIC.

TelCove, when providing toll service, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1 + presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy. Under the terms of the Selective Access Policy, TelCove when providing toll service, may not deny establishment of 1 + presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if: (a) the customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio's (PUCO) rules, or (b) TelCove, when providing toll service, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the PUCO rules), or (c) TelCove, when providing toll service, attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the PUCO's credit establishment policies and/or are not set forth within a PUCO approved tariff. When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select TelCove as his or her 1 + carrier of choice, TelCove may, subject to our tariffed toll deposit policies and the Commission's rules on establishment of service (See Rules 4901:1-5-14 and 4901:1-5-15, Ohio Administrative Code, [O.A.C.]), require a deposit for toll service. This deposit shall be in accordance with Rule 4901:1-5-13 (A) (3), O.A.C., but TelCove may negotiate a lower deposit. TelCove may furnish credit information, acquired from TelCove's won experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. TelCove will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act. Upon payment by the customer of all past due toll debt to TelCove, TelCove will remove the block and all 1 + dialing capabilities, including 10 -XXX, will be restored.

ISSUED: September 20, 2011

EFFECTIVE: September 20, 2011

ISSUED BY: Director of Regulatory Affairs
1025 Eldorado Boulevard
Broomfield, CO 80021

Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 7 - BUSINESS NETWORK SWITCHED SERVICES

7.2 GENERAL (Cont'd)

Business Network Switched Service is provided via one (1) channel terminated at the customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time. [C]

Connection charges as described in Section 2 apply to all service on a one-time basis unless waived pursuant to this Tariff.

ISSUED: September 20, 2011

EFFECTIVE: September 20, 2011

ISSUED BY: Director of Regulatory Affairs
1025 Eldorado Boulevard
Broomfield, CO 80021

Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES

[D]

The following Business Access Service Options are offered:

Basic Business Line Service	PBX Trunks
Public Access Lines Service	Centrex-type Service

Basic Business Line Service, PBX trunks, and Centrex-type service are offered with measured rate local service.

All Business Network Switched Service may be connected to customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only. Optional Voice Mail Service is available.

The following features as described in Section 5 are available with Business Line Service for an additional charge:

Three Way Conference, Consultation	Call Waiting/Cancel Call Waiting
Call Forwarding (Variable, Busy Line, Don't Answer)	Speed Calling One Digit
Call Hold	Speed Calling Two Digit

The following supplemental service features are offered to business network switched service subscribers for an additional charge:

Remote Call Forwarding

The following features are available with Business Line Service at an additional charge.

<u>HUNT GROUP CHANGES</u>	<u>HUNTING LINE CHANGES</u>
Sequential Hunting	Sequential Hunting
Circular Hunting	Circular Hunting
Uniform Hunting	Uniform Hunting
Queuing With Announcement	
Per Queue Set	

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs
121 Champion Way
Canonsburg, Pennsylvania 15317

Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.1 Basic Business Line Service (One (1) Access Line) [C]

a. General

Basic Business Line Service provides a customer with one (1) analog, [C] voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a measured usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.1 Basic Business Line Service (One (1) Access Line) (Cont'd) [C]

a. General (Cont'd)

The following Advanced Features are available at an additional charge:

- 1) Voice Messaging; and
- 2) 6-Way Conference per line.

Each Basic Business Line has the following characteristics:

Terminal Interface: 2-wire
Signaling Type: Loop start
Pulse Types: Dual Tone Multi frequency (DTMF) or Dial Pulse (DP)

Directionality: Two-Way, In-Only, or Out-Only, at the option of the customer

b. Measured Rate Basic Business Line Service (One (1) Access Line) [C]

1. Description

Calls to points within the local exchange area are charged on the basis of the duration of completed calls originating from the customer's service in addition to a base monthly charge. Local calling areas are as specified in Section 11.

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.1 Basic Business Line Service (Cont'd)

- b. Measured Rate Basic Business Line Service (One (1) Access Line) [C]
(Cont'd)

2. Recurring and Nonrecurring Charges

Charges for each Measured Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the duration of calls during the billing period. In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

ISSUED: September 20, 2011

EFFECTIVE: September 20, 2011

ISSUED BY: Director of Regulatory Affairs
1025 Eldorado Boulevard
Broomfield, CO 80021

Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

[D]

7.2.2 Public Access Line Service

Public Access Line Service provides a single, analog, voice-grade telephonic communications channel that can be used to connect a pay telephone to the Company's switching equipment. Local measured usage charges apply to all local calls originating on this line. Service to customers may require the use of a link and/or number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs
121 Champion Way
Canonsburg, Pennsylvania 15317

Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

[D]

7.2.3 Reserved for Future Use

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs
121 Champion Way
Canonsburg, Pennsylvania 15317

Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.3

[D]

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs
121 Champion Way
Canonsburg, Pennsylvania 15317

Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

[D]

7.2.3

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs
121 Champion Way
Canonsburg, Pennsylvania 15317

Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.3

[D]

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs
121 Champion Way
Canonsburg, Pennsylvania 15317

Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

[D]

7.2.3

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs
121 Champion Way
Canonsburg, Pennsylvania 15317

Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

[D]

7.2.3

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs
121 Champion Way
Canonsburg, Pennsylvania 15317

Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

[D]

7.2.3

7.2.4 Reserved for Future Use

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs
121 Champion Way
Canonsburg, Pennsylvania 15317

Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.4

[D]

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs
121 Champion Way
Canonsburg, Pennsylvania 15317

Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

- 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)
7.2.4

[D]

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs
121 Champion Way
Canonsburg, Pennsylvania 15317

Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)
7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)
7.2.4

[D]

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs
121 Champion Way
Canonsburg, Pennsylvania 15317

Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

[D]

7.2.4

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs
121 Champion Way
Canonsburg, Pennsylvania 15317

Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

[D]

7.2.4

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs
121 Champion Way
Canonsburg, Pennsylvania 15317

Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

[D]

7.2.5 Term Liability/Termination Charges

Several of the services offered above are available at reduced prices if the Customer agrees at the time the order is placed to continued service for a specified period of time ("term"). If the Customer terminates service prior to the end of the term, in part or in whole, then termination charges may apply. If a customer disconnects service prior to the fulfillment of the term plan contracted, then a termination liability will be due to Company from Customer. The termination liability charge will be the difference between the monthly rate for the highest term period which could have been satisfied prior to service discontinuance and the monthly rate for the selected commitment period multiplied by the actual number of months the plan has been in effect. The monthly rates used for this calculation will be those in effect at the time the service is disconnected.

7.2.6 Reserved for Future Use

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs
121 Champion Way
Canonsburg, Pennsylvania 15317

Issued under authority of the Public Utilities Commission of Ohio in Case No.