

**RATES & CHARGES**

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ISSUED BY: Janet S. Livengood, Esquire, Director of Legal and Regulatory Affairs  
DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017-2838

Issued under authority of the Public Utilities Commission of Ohio in Case No.98-1458-TP-ACE

Section 13 - RATES & CHARGES

13.1 CONNECTION CHARGES

13.1.1 Service Order Charge:

	Business		Residence	
	Min.	Max.	Min.	Max.
First	\$0	\$100	\$0	\$100
Additional	\$0	\$100	\$0	\$100

13.1.2 Premises Visit Charge:

		Business		Residence	
		Min.	Max.	Min.	Max.
First	(per 15 minute increment)	\$0	\$100	\$0	\$100
Additional	(per 15 minute increment)	\$0	\$100	\$0	\$100

13.2 RESTORAL CHARGE

	Business		Residence	
	Min.	Max.	Min.	Max.
First	\$25.00	\$80.00	\$25.00	\$80.00
Additional	\$25.00	\$80.00	\$25.00	\$80.00

13.3 MOVES, ADDS AND CHANGES

Residence Charge per order:

	Move		Add		Change	
	Min.	Max.	Min.	Max.	Min.	Max.
First	\$25.00	\$80.00	\$25.00	\$80.00	\$25.00	\$80.00
Additional	\$25.00	\$80.00	\$25.00	\$80.00	\$25.00	\$80.00

Business Charge per order:

	Move		Add		Change	
	Min.	Max.	Min.	Max.	Min.	Max.
First	\$25.00	\$80.00	\$25.00	\$80.00	\$25.00	\$80.00
Additional	\$25.00	\$80.00	\$25.00	\$80.00	\$25.00	\$80.00

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Section 13 - RATES & CHARGES(Cont'd)

13.4 RECORD ORDER CHARGE

	Business		Residence	
	Min.	Max.	Min.	Max.
First	\$0	\$100	\$0	\$100
Additional	\$0	\$100	\$0	\$100

13.5 CHARGES ASSOCIATED WITH PREMISES VISIT

13.5.1 Trouble Isolation Charge

	First		Additional	
	Min.	Max.	Min.	Max.
Per Premises Visit, Residence: (per 15 minute increment)	\$10.00	\$50.00	\$10.00	\$50.00
Per Premises Visit, Business: (per 15 minute increment)	\$10.00	\$50.00	\$10.00	\$50.00

13.5.2 Inside Wire Maintenance and Installation

	First		Additional	
	Min.	Max.	Min.	Max.
Per Premises Visit, Residence: (per 15 minute increment)	\$10.00	\$50.00	\$10.00	\$50.00
Per Premises Visit, Business: (per 15 minute increment)	\$10.00	\$50.00	\$10.00	\$50.00

13.6 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

	Min.	Max.
Charge:	\$0.00	\$10.00

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Section 13 - RATES & CHARGES (Cont'd)

13.7 SUPPLEMENTAL SERVICES

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13.7.1 OPTIONAL CALLING SERVICE

A. Monthly Charges

Rates for this service are located in the Rate Schedules for Residential Network Switched Services and Business Network Switched Services.

B. Connection Charges (Nonrecurring Charges)

Minimum: \$0.00  
Maximum: \$20.00

13.7.2 ADVANCED CUSTOM CALLING SERVICES

A. Monthly Charges

Rates for these services are located in the Rate Schedules for Residential Network Switched Services and Business Network Switched Services.

B. Connection Charges (Nonrecurring Charges)

Minimum: \$0.00  
Maximum: \$20.00

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121 Champion Way  
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Section 13 - RATES & CHARGES (Cont'd)

13.7 SUPPLEMENTAL SERVICES (Cont'd)

13.7.3 RESERVED FOR FUTURE USE

13.7.4 RESERVED FOR FUTURE USE

13.7.5 RESERVED FOR FUTURE USE

13.7.6 RESERVED FOR FUTURE USE

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Section 13 - RATES & CHARGES (Cont'd)

13.7 SUPPLEMENTAL SERVICES (Cont'd)

13.7.7 RESERVED FOR FUTURE USE

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Section 13 - RATES & CHARGES (Cont'd)

## 13.7 SUPPLEMENTAL SERVICES (Cont'd)

## 13.7.9 BLOCKING SERVICE

	Nonrecurring Charges	
	Minimum	Maximum
900 and 700 Blocking		
-Residential	\$0.00	\$ 50.00
-Business (up to 200 lines)	\$0.00	\$100.00
900, 971, 974, and 700 Blocking		
-Residential	\$0.00	\$ 50.00
-Business (up to 200 lines)	\$0.00	\$100.00

The nonrecurring charge for initial request of one- and two-line business customers is waived for 90 days from the customer's service establishment date.

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Section 13 - RATES & CHARGES (Cont'd)

## 13.7 SUPPLEMENTAL SERVICES (Cont'd)

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## 13.7.9 BLOCKING SERVICE (Cont'd)

	Monthly Charges	
	Minimum	Maximum
Third Number Billed and Collect Call Restriction		
-Residential	\$0.00	\$40.00
-Business (up to 200 lines)	\$0.00	\$40.00
Toll Restriction		
-Residential	\$0.00	\$40.00
-Business (up to 200 lines)	\$0.00	\$40.00
Toll Restriction Plus		
-Residential	\$0.00	\$40.00
-Business (up to 200 lines)	\$0.00	\$40.00
Direct Inward Dialing Blocking (Third-Party and Collect Call)		
-Initial Activation	\$0.00	\$50.00
-Subsequent Activation (per line)	\$0.00	\$40.00

Pricing for Blocking Service for a business customer with more than 200 lines will be based on the costs incurred by Company to provide the service.

Connection charges apply as specified in this tariff.

## 13.7.10 CUSTOMIZED NUMBER SERVICE

	Minimum	Maximum
Set-up Charges		
-Residential Customer	\$0.00	\$ 50.00
-Business Customer	\$0.00	\$100.00

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Section 13 - RATES & CHARGES (Cont'd)

13.7 SUPPLEMENTAL SERVICES (Cont'd)

13.7.11 REMOTE CALL FORWARDING SERVICE

	<u>Minimum</u>	<u>Maximum</u>
A. Monthly Recurring Rate, per path	\$0.01	\$ 25.00
Recurring rates for this service are located in the Rate Schedules for Residential Network Switched Services and Business Network Switched Services.		
B. Nonrecurring Charges		
- Service Connection	\$0.00	\$100.00
- Change of telephone number to which calls are forwarded, per occasion	\$0.00	\$ 50.00
- Change of Directory Listing, per occasion	\$0.00	\$ 50.00
C. In addition to the above, the subscriber to Remote Call Forwarding is responsible for dial type (DDD) station-to-station local and toll charges applicable to calls transferred from the forwarding location to the termination location. The charge applies for each call answered, including person-to-person and collect calls which are refused at the terminating location. For calls transferred within the same local calling area, the message rate schedule is furnished, the charge for each local call transferred is a Rate Band 1(A) charge. No allowance for local calls is included in the RCF monthly rate.		

13.7.11.1 Reserved for Future Use

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Section 13 - RATES & CHARGES (Cont'd)

- 13.7 SUPPLEMENTAL SERVICES (Cont'd)  
13.7.12 Reserved for Future Use

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Section 13 - RATES & CHARGES (Cont'd)

13.7 SUPPLEMENTAL SERVICES (Cont'd)  
13.7.12

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Section 13 - RATES & CHARGES (Cont'd)

13.7 SUPPLEMENTAL SERVICES (Cont'd)  
13.7.12

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Section 13 - RATES & CHARGES (Cont'd)

- 13.7 SUPPLEMENTAL SERVICES (Cont'd)  
13.7.13 Reserved for Future Use

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Section 13 - RATES & CHARGES (Cont'd)

13.7 SUPPLEMENTAL SERVICES (Cont'd)  
13.7.13

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Section 13 - RATES & CHARGES (Cont'd)

13.8 RESIDENTIAL NETWORK SWITCHED SERVICES

13.8.1 Measured Rate Service

	<u>Minimum</u>		<u>Maximum</u>			
Nonrecurring connection charge	\$0.01		\$100.00			
	<u>Recurring</u>		<u>Nonrecurring Charges</u>			
	<u>Monthly</u>		<u>First</u>		<u>Additional</u>	
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
Each Base Service Line	\$1.00	\$35.00	\$1.00	\$100.00	\$1.00	\$100.00
Voice Mail Option, per line	\$1.00	\$15.00	\$1.00	\$ 50.00	\$1.00	\$ 50.00
End User Common Line charge (EUCL)	\$1.00	\$15.00	\$1.00	\$ 50.00	\$1.00	\$ 50.00

  

Remote Call Forwarding

	<u>Min.</u>	<u>Max.</u>
Terminating	\$0.00	\$50.00
Terminating Paths	\$0.00	\$50.00
Originating	\$0.00	\$50.00
Originating Paths	\$0.00	\$50.00

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Section 13 - RATES & CHARGES (Cont'd)

13.8 RESIDENTIAL NETWORK SWITCHED SERVICES(Cont'd)

13.8.1 Measured Rate Service (Cont'd)

Nonrecurring Connection Charge \$0.01 Min. \$100.00 Max.

Custom Calling Features:

<u>Standard Features – Per Line:</u>	<u>Recurring</u>		<u>Nonrecurring</u>			
	<u>Monthly</u>		<u>First</u>		<u>Additional</u>	
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
Three-Way Conference, Consultation, Transfer	\$0.25	\$12.00	\$1.00	\$100.00	\$1.00	\$100.00
Consultation, Transfer	\$0.25	\$12.00	\$1.00	\$100.00	\$1.00	\$100.00
Call Forwarding – Variable	\$0.25	\$12.00	\$1.00	\$100.00	\$1.00	\$100.00
Call Forwarding – Busy Line	\$0.25	\$12.00	\$1.00	\$100.00	\$1.00	\$100.00
Call Forwarding – Don't Answer	\$0.25	\$12.00	\$1.00	\$100.00	\$1.00	\$100.00
Call Hold	\$0.25	\$12.00	\$1.00	\$100.00	\$1.00	\$100.00
Call Waiting – Terminating	\$0.25	\$12.00	\$1.00	\$100.00	\$1.00	\$100.00
Call Waiting – Originating	\$0.25	\$12.00	\$1.00	\$100.00	\$1.00	\$100.00
Speed Calling – One Digit	\$0.25	\$12.00	\$1.00	\$100.00	\$1.00	\$100.00
Speed Calling – Two Digits	\$0.25	\$12.00	\$1.00	\$100.00	\$1.00	\$100.00
Distinctive Ringing	\$0.25	\$12.00	\$1.00	\$100.00	\$1.00	\$100.00
<u>Tiered Features:</u>						
Any 3 Standard Features	\$0.75	\$15.00	\$1.00	\$100.00	\$1.00	\$100.00
Any 4 Standard Features	\$0.75	\$21.00	\$1.00	\$100.00	\$1.00	\$100.00
Any 5 Standard Features	\$0.75	\$24.00	\$1.00	\$100.00	\$1.00	\$100.00
Any 6 Standard Features	\$0.75	\$28.00	\$1.00	\$100.00	\$1.00	\$100.00

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Section 13 - RATES & CHARGES (Cont'd)

13.8 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

13.8.1 Measured Rate Service (Cont'd)

Custom Calling Features: (Cont'd)

	Recurring		Nonrecurring			
	Monthly		First		Additional	
	Min.	Max.	Min.	Max.	Min.	Max.
<u>Hunt Group Charge:</u>						
Sequential Hunting	\$0.50	\$20.00	\$0.50	\$20.00	\$0.50	\$20.00
Circular Hunting	\$0.50	\$20.00	\$0.50	\$20.00	\$0.50	\$20.00
Uniform Hunting	\$0.50	\$20.00	\$0.50	\$20.00	\$0.50	\$20.00
Queuing with Announcement (per queue slot)	\$0.50	\$20.00	\$0.50	\$20.00	\$0.50	\$20.00
<u>Hunting Line Charge:</u>						
Sequential Hunting	\$0.50	\$20.00	\$0.50	\$20.00	\$0.50	\$20.00
Circular Hunting	\$0.50	\$20.00	\$0.50	\$20.00	\$0.50	\$20.00
Uniform Hunting	\$0.50	\$20.00	\$0.50	\$20.00	\$0.50	\$20.00
<u>Advanced Features Line Charge:</u>						
Voice Messaging	\$0.50	\$20.00	\$0.50	\$20.00	\$0.50	\$20.00
6-Way Conferencing (per line)	\$0.50	\$20.00	\$0.50	\$20.00	\$0.50	\$20.00

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Section 13 - RATES & CHARGES (Cont'd)

13.8 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

13.8.1 Measured Rate Service (Cont'd)

Custom Calling Features: (Cont'd)

	Recurring		Nonrecurring			
	Monthly		First		Additional	
	Min.	Max.	Min.	Max.	Min.	Max.
<u>LASS Features Line Charge:</u>						
Caller ID	\$1.00	\$12.00	\$1.00	\$50.00	\$1.00	\$50.00
Block Caller ID	\$1.00	\$12.00	\$1.00	\$50.00	\$1.00	\$50.00
Auto Callback	\$1.00	\$12.00	\$1.00	\$50.00	\$1.00	\$50.00
Auto Recall	\$1.00	\$12.00	\$1.00	\$50.00	\$1.00	\$50.00
Call Trace	\$1.00	\$12.00	\$1.00	\$50.00	\$1.00	\$50.00
Selective Call Acceptance	\$1.00	\$12.00	\$1.00	\$50.00	\$1.00	\$50.00
Selective Call Forwarding	\$1.00	\$12.00	\$1.00	\$50.00	\$1.00	\$50.00
Selective Call Rejection	\$1.00	\$12.00	\$1.00	\$50.00	\$1.00	\$50.00
	Per Use					
<u>LASS Features Usage Charge:</u>	Min.	Max.				
Caller ID	\$0.50	\$2.50				
Block Caller ID	\$0.50	\$2.50				
Auto Callback	\$0.50	\$2.50				
Auto Recall	\$0.50	\$2.50				
Call Trace	\$0.50	\$2.50				
Selective Call Acceptance	\$0.50	\$2.50				
Selective Call Forwarding	\$0.50	\$2.50				
Selective Call Rejection	\$0.50	\$2.50				

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Section 13 - RATES & CHARGES (Cont'd)

## 13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 13.9.1 Basic Business Line Service

	Recurring		Nonrecurring				[C]
	Monthly		First		Additional		
<u>1 Access Line</u>	Min.	Max.	Min.	Max.	Min.	Max.	
Each Base Service Line (Flat)	\$1.00	\$75.00	\$1.00	\$100.00	\$1.00	\$100.00	
Each Base Service Line (Measured)	\$1.00	\$35.00	\$1.00	\$100.00	\$1.00	\$100.00	

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Section 13 - RATES & CHARGES (Cont'd)

## 13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 13.9.1 Measured Rate Basic Business Line Service (Cont'd)

## Custom Calling Features:

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	Recurring		Nonrecurring			
	Monthly		First		Additional	
<u>Standard Features – Per Line:</u>	Min.	Max.	Min.	Max.	Min.	Max
3-Way Calling	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Forwarding – Variable	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Forwarding – Busy Line	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Forwarding – Don't Answer	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Forwarding Fixed	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Forwarding on Call Waiting	\$0.01	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Remote Access to Call Forwarding	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Hold	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Transfer	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Waiting – Terminating	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Waiting – Originating	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Hot Line	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Speed Calling 8	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Speed Calling 30	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Distinctive Call Forwarding Tone	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
<u>Tiered Features:</u>						
Any 3 Standard Features	\$0.50	\$25.00	\$1.00	\$100.00	\$1.00	\$100.00
Any 4 Standard Features	\$0.75	\$35.00	\$1.00	\$100.00	\$1.00	\$100.00
Any 5 Standard Features	\$1.00	\$35.00	\$1.00	\$100.00	\$1.00	\$100.00
Any 6 Standard Features	\$1.25	\$40.00	\$1.00	\$100.00	\$1.00	\$100.00
Any 7 Standard Features	\$1.50	\$40.00	\$1.00	\$100.00	\$1.00	\$100.00
Any 8 Standard Features	\$1.75	\$45.00	\$1.00	\$100.00	\$1.00	\$100.00
Any 9 Standard Features	\$2.00	\$45.00	\$1.00	\$100.00	\$1.00	\$100.00
Any 10 Standard Features	\$2.25	\$50.00	\$1.00	\$100.00	\$1.00	\$100.00

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Section 13 - RATES & CHARGES (Cont'd)

## 13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 13.9.1 Measured Rate Basic Business Line Service (Cont'd)

## Optional Calling Features: (Cont'd)

	Recurring		Nonrecurring			
	Monthly		First		Additional	
	Min.	Max.	Min.	Max.	Min.	Max.
<u>Hunt Group Charge:</u>						
Sequential Hunting	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00
Circular Hunting	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00
Uniform Hunting	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00
Queuing with Announcement (per queue slot)	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00
<u>Hunting Line Charge:</u>						
Sequential Hunting	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00
Circular Hunting	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00
Uniform Hunting	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00
<u>Voice Messaging</u>						
Basic Voice Mail Package	\$1.00	\$15.00	\$1.00	\$30.00	\$1.00	\$30.00
Enhanced Voice Mail Package	\$1.00	\$15.00	\$1.00	\$30.00	\$1.00	\$30.00
Submailbox Option	\$1.00	\$12.00				
Pager Notification Option	\$1.00	\$12.00				
Fax Mail Option	\$1.00	\$12.00				
Auto Attendant	\$1.00	\$15.00	\$50.00	\$500.00	\$50.00	\$500.00
Auto Attendant Change	\$0.01	\$10.00	\$0.01	\$50.00	\$0.01	\$50.00
Alias Mailbox	\$0.01	\$20.00	\$0.01	\$50.00	\$0.01	\$50.00
Call Forwarding Busy/Don't Answer w/Mailbox	\$0.01	\$20.00	\$0.01	\$50.00	\$0.01	\$50.00
Messaging Feature	\$0.01	\$20.00	\$0.01	\$50.00	\$0.01	\$50.00
Call Forwarding Don't Answer -RC	\$0.01	\$20.00	\$0.01	\$50.00	\$0.01	\$50.00
6-Way Conferencing (per line)	\$0.50	\$20.00	\$0.50	\$20.00	\$0.50	\$20.00

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Section 13 - RATES & CHARGES (Cont'd)

## 13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 13.9.1 Measured Rate Basic Business Line Service (Cont'd)

## Optional Calling Features: (Cont'd)

	<u>Monthly</u>	
	Min.	Max.
<u>Advanced Custom Calling Features Line Charge:</u>		
Caller ID Name & Number	\$1.00	\$12.00
Automatic Callback	\$1.00	\$12.00
Automatic Recall	\$1.00	\$12.00
Selective Distinctive Alert	\$1.00	\$12.00
Selective Call Forwarding	\$1.00	\$12.00
Selective Call Acceptance	\$1.00	\$12.00
Caller ID Number Only	\$1.00	\$15.00
Caller ID Name Only	\$1.00	\$15.00
Call Trace	\$1.00	\$12.00
Selective Call Rejection	\$1.00	\$12.00
Computer Access Restriction	\$1.00	\$15.00
Anonymous Call Rejection	\$1.00	\$12.00
Callback Features Pkg	\$1.00	\$15.00
Selective Call Features Pkg	\$1.00	\$15.00
All Call Privacy	\$1.00	\$15.00
Directory Number Privacy	\$1.00	\$15.00
Caller ID on Call Waiting	\$0.01	\$15.00

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Section 13 - RATES & CHARGES (Cont'd)

13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

13.9.2 Public Access Line Service

	<u>Minimum</u>	<u>Maximum</u>	
Connection Charge:	\$0.01	\$100.00	
Monthly recurring Charges: Line	\$5.00	\$ 00	

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Section 13 - RATES & CHARGES (Cont'd)

13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

13.9.3 Reserved for Future Use

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[D]

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Section 13 - RATES & CHARGES (Cont'd)

13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

13.9.3

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Section 13 - RATES & CHARGES (Cont'd)

13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

13.9.3

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Section 13 - RATES & CHARGES (Cont'd)

13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

13.9.3

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Section 13 - RATES & CHARGES (Cont'd)

13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

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13.9.4 Reserved for Future Use

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13.9      Section 13 - RATES & CHARGES (Cont'd)  
            BUSINESS NETWORK SWITCHED SERVICES (Cont'd)  
            13.9.4

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Section 13 - RATES & CHARGES (Cont'd)

13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)  
13.9.4

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Section 13 - RATES & CHARGES (Cont'd)

13.10 SPECIAL SERVICES AND PROGRAMS

13.11 RESERVED FOR FUTURE USE

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Section 13 - RATES & CHARGES (Cont'd)

13.12 Reserved for Future Use

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Section 13 - RATES & CHARGES (Cont'd)

13.12

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Section 13 - RATES & CHARGES (Cont'd)

13.12

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