

PUCO 5
Cancels
PUCO 4

ALEXANDER MOVING COMPANY

(Certificate No. 1138-HG)

LOCAL FREIGHT TARIFF

NAMING

COMMODITY RATES

BETWEEN

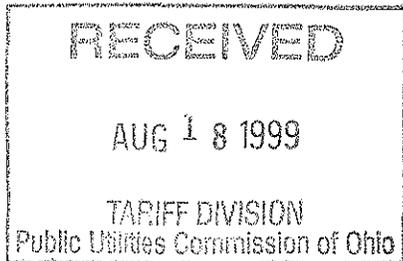
POINTS IN

THE STATE OF OHIO

(For Scope of Operations, see Item 10)

OVER

IRREGULAR ROUTES



ISSUED: August 11, 1999

EFFECTIVE: August 17, 1999

ISSUED BY:

RICHARD ALEXANDER
PRESIDENT
9289 Pine Needle Drive
Mentor, Ohio 44060

WP-mm(5)

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ITEM	SCOPE OF OPERATIONS
10	The rates and provisions of this Tariff, or as amended, apply between all points and places in the State of Ohio under PUCO Certificate No. 1138-HG.

ITEM	RULES AND REGULATIONS	
20	ADDITIONAL FLIGHTS	
	Where pick-up or delivery involves carrying the shipment up or down stairs, a charge will be assessed as follows:	
	STAIRS (INSIDE A BUILDING OR DWELLING):	
	Number of Flights (See Note)	Charge
	1	\$17.00 per shipment (See Exception)
	Over 1	\$ 9.00 per flight
	STAIRS (OUTSIDE A BUILDING OR DWELLING):	
	Number of Steps	Charge
	0 to 6	No Charge
	7 to 20	\$17.00 per shipment
Over 20	\$.50 per step	
NOTE: Inside a building or dwelling, the first flight shall consist of a least 8 steps. Additional flights shall be defined as the number of complete floors above or below the first flight. Outside a building or dwelling, the first flight shall consist of 8 but not more than 20 steps. Where pick-up or delivery involves an elevator, no charge will be made.		
EXCEPTION: On shipments of Musical Instruments or related accessories, where pick-up or delivery involves carrying the shipment up or down stairs outside a building or dwelling, a charge of \$20.00 per flight per shipment.		
30	CONTAINERS (Except as Noted)	
	CHARGE (Per Container)	
	DRUM-DISH PACK (Drum, dish-pack, barrel and other specially designed containers, of not less than 3 cubic feet capacity for use in packing glassware, chinaware, bric-a-brac, table lamps and similar fragile articles)	
	\$4.00	
	CARTONS:	
	Less than 3 cubic feet (not less than 200 pounds test)	
2.25		
3 cubic feet (not less than 200 pounds test)		
2.75		
4-1/2 cubic feet		
3.50		
WARDROBE CONTAINER		
10.50		
CORRUGATED CONTAINERS (designed for mirrors, paintings, glass or marble tops and similar fragile articles)		
9.50		
NOTE: Newspaper for packing will be furnished at the charge of \$.80 cents per pound. Packing tape will be furnished at the charge of \$2.50 per roll.		

ITEM	RULES AND REGULATIONS
40	<p style="text-align: center;">ARTICLES LIABLE TO CAUSE DAMAGE</p> <p>(a) Carrier will not accept for shipment property liable to impregnate or otherwise damage equipment or other property.</p> <p>(b) The carrier will not accept for shipment articles which cannot be taken from the premises without damage to the article or the premises.</p>
50	<p style="text-align: center;">CARRIER'S OBLIGATION FOR SERVICE</p> <p>(a) The carrier will accept shipments and Orders for Service subject to preferential priorities, orders of the military establishment, National Defense, Office of Defense Transportation, or any regulatory commission, agency or body having authority, and the carrier will not be liable for delay or failure to fulfill orders when such delay or failure is caused in whole or in part by such orders.</p> <p>(b) Except when ordered in advance by shipper and order is accepted by the carrier, the rates, rules and regulations of this Tariff will not obligate the carrier to furnish transportation facilities.</p>
60 (NEW)	<p style="text-align: center;">CLAIMS</p> <p>(a) Every common carrier of household goods which receives a written claim for loss of or damage to property transported by it, shall acknowledge receipt of such claim in writing to the claimant within fifteen calendar days after its receipt by the carrier or the carrier's agent. The carrier shall at the time such claim is received, cause the date of receipt to be recorded on the claim.</p> <p>(b) Every such carrier which receives a written claim for loss or damage to household goods transported by it shall pay, decline, or make a firm compromise settlement offer in writing to the claimant within sixty days after receipt of the claim by the carrier or its agent.</p> <p>(c) No carrier may include in any estimate, Bill of Lading or tariff any provision which limits the time a consumer may file a claim with the carrier to less than sixty days or to present a claim in less time than specified in this Rule.</p> <p>(d) Any claim for loss, damage or overcharge shall be in writing. As a condition precedent to any claim adjustment or payment, such claim shall be accompanied by the original paid bill for transportation and original Bill of Lading, if not previously surrendered to the carrier. Carrier may require certified or sworn statement of claim.</p> <p>(e) Carrier shall be immediately notified of all claims for concealed and/or external damage and shall be given reasonable opportunity to inspect alleged external damage or concealed damage in original package.</p> <p>(f) The carrier's liability shall not exceed the cost of repairing or replacing lost or damaged property with materials of like kind and quality not exceeding the replacement cash value of the property at time and place of loss, with due allowance for depreciation howsoever caused, but in no event to exceed the released value as determined in Item 140.</p> <p>(g) The carrier shall not be liable for loss or damage occurring after the property has been delivered to or receipted for by the consignee or shipper, or the authorized agent of either. When the carrier is directed to unload or to deliver property (or render any service) at a place or places at which the consignee or its agent is not present, the property shall be at the risk of the owner after unloading or delivery.</p> <p style="text-align: right;">(Concluded on next page)</p>

ITEM	RULES AND REGULATIONS	
<p>60 (NEW) (Con- cluded)</p>	<p>CLAIMS (Concluded)</p> <p>(h) Where the carrier is directed to load property from (or render any services at) a place or places at which the consignor or its agent is not present, the property shall be at the risk of the owner before loading.</p> <p>(i) The carrier's liability with regard to sets or matched pieces shall be limited to repair or replacement of the lost or damaged piece or pieces only, and shall not extend to repair, replacement or recovering of the entire set, but in no event to exceed the released value as determined under Item 140.</p> <p>(j) For the purpose of assessing carrier's liability, where such liability as measured by the weight of an article and in absence of specific evidence to the contrary, the following containers and/or cartons shall be deemed to have the following weights:</p>	
	<p>CONTAINER</p>	<p>WEIGHT PER CONTAINER (In Pounds) (See Notes)</p>
	<p>Drum, Dish-Pack</p> <p>Cartons:</p> <p> Less than 1-1/2 cu. ft.</p> <p> 1-1/2 cu. ft. but less than 3 cu. ft.</p> <p> 3 cu. ft. but less than 4-1/2 cu. ft.</p> <p> 4-1/2 cu. ft. but less than 6 cu. ft.</p> <p> 6 cu. ft. but less than 6-1/2 cu. ft.</p> <p> 6-1/2 cu. ft. and over</p> <p>Wardrobe Cartons</p> <p>Mattress or Box Spring Carton:</p> <p> Not exceeding 54" x 75"</p> <p> Exceeding 54" x 75"</p> <p>Crib Mattress Carton</p>	<p>60</p> <p>20</p> <p>25</p> <p>30</p> <p>35</p> <p>45</p> <p>50</p> <p>50</p> <p>60</p> <p>80</p> <p>22</p>
	<p>NOTE 1: Cartons containing books or phonograph records will be deemed to weigh 50 pounds.</p> <p>NOTE 2: Cartons containing lamp shades will be deemed to weight 10 pounds.</p> <p>NOTE 3: Items not identified on the inventory as to contents will be settled for the heaviest weight on the schedule of the container.</p>	
<p>70</p>	<p>COMPUTATION OF MILEAGE</p>	
	<p>(a) Unless otherwise specifically provided, mileage will be computed from the point of loading to the point of unloading by compilation of distances as indicated on the current issue of Official Highway Map of the Ohio Department of Highways over the shortest regularly travelled highway. Speedometer mileage, when used, shall be shown on the freight bill or expense bill covering such shipment by showing the actual speedometer readings.</p> <p>(b) Empty travel time to or from the job will be calculated from the carrier's terminal to the point of loading and from the point of unloading to the carrier's terminal.</p> <p>(c) Fraction of a mile will be considered as one mile.</p>	

ITEM	RULES AND REGULATIONS
80	<p style="text-align: center;">COMPUTATION OF TIME</p> <p>Where rates are based on hours, time will be computed from the time carrier's vehicle leaves carrier's place of business until it returns to said place of business, except in case of mealtime, breakdown or other non-working time beyond the control of the customer. In such case, any time lost thereby will be deducted from the total elapsed time. Fraction of an hour will be pro-rated to the nearest hour.</p>
90	<p style="text-align: center;">DEFINITIONS</p> <p>(a) The term "household goods" as used herein shall mean (1) personal effects and pro-party used or to be used in a dwelling when a part of the equipment or supply of such dwelling but shall not be construed to include property moving from a factory or store, except when such property as the householder has purchased with intent to use in his dwelling and which is transported at the request of the householder, (2) furniture, fixtures, equipment and the property of stores, offices, museums, institutions, hospitals or other establishments when a part of the stock equipment, or supply of such stores, offices, museums, institutions, hospitals or other establishments and shall not include the stock-in-trade of any establishment unless a part of the removal of the establishment from one location to another.</p> <p>(b) "Holidays" as used herein shall mean January 1, December 31 (after 4:30 P.M.), Memorial Day, Independence Day, Labor Day, Thanksgiving Day, December 24 (after 4:30 P.M.) and Christmas Day.</p>
100 (NEW)	<p style="text-align: center;">ESTIMATES</p> <p>(a) Except as provided in Paragraphs (k) and (l) of this Item, carriers engaged in the transportation of household goods must provide written estimates of the cost of such moves. All estimates, addenda to estimates and modifications or changes to estimates shall be in writing in plain and understandable English and shall constitute the contract covering such move. Estimates shall clearly describe the shipment, all services to be provided and all charges to be assessed for the shipment and associated services. Estimates may be offered on a nonbinding, binding or guaranteed-not-to exceed basis, and the written estimate shall clearly specify whether it is made on a nonbinding, binding or guaranteed-not-to exceed basis in the manner set forth in this Item.</p> <p>(b) A consumer shall accept the estimate by signing on the signature line provided for in Subparagraph (F)(8) of this Item. The carrier shall retain at least one copy of the estimate and shall provide one copy of the estimate, signed by both parties, to the consumer. Following acceptance of the estimate by the consumer both the carrier and consumer shall be contractually bound by the estimate. The carrier may require the consumer to provide a deposit upon acceptance of the estimate by the consumer.</p> <p>(c) A carrier engaged in transporting household goods may provide a nonbinding estimate of the approximate costs of transporting such goods. Nonbinding estimates shall be provided only after a visual inspection of the goods by the estimator. The carrier may charge a reasonable fee for performing the visual inspection, provided that this fee is disclosed to the consumer prior to the visual inspection and the amount of the fee shall be credited to the shipment's rates and charges if the consumer accepts the carrier's estimate. All nonbinding estimates shall be reasonably accurate and in accord with the carrier's tariff. The final charges on shipments moved after a nonbinding estimate shall be determined by the carrier's tariff applicable to such transportation.</p> <p style="padding-left: 40px;">(1) A nonbinding estimate shall clearly indicate on its face, in boldface type or a contrasting color, the following statement: "THIS ESTIMATE IS A NONBINDING ESTIMATE. IF THIS ESTIMATE IS ACCEPTED, THE COST MAY EXCEED, OR BE LESS THAN, THE AMOUNT CONTAINED IN THIS ESTIMATE."</p> <p style="text-align: center;">(Continued on next page)</p>

ITEM	RULES AND REGULATIONS
<p>100 (NEW) (Continued)</p>	<p style="text-align: center;">ESTIMATES (Continued)</p> <p>(c) (Concluded)</p> <p>(2) A nonbinding estimate must contain the rates, charges and provisions of the carrier's tariff which are applicable to the shipment for which the estimate is made. All rates and charges shall be clearly and explicitly stated per unit in U.S. dollars and cents. Rates may be stated in any measurable unit verifiable by the consumer.</p> <p>(3) A consumer may waive its right to a visual inspection by personally signing a waiver on the estimate. Such waiver must include the following statement: "I HEREBY WAIVE MY RIGHT TO A VISUAL INSPECTION BY THE CARRIER FOR THIS NONBINDING ESTIMATE. I ACKNOWLEDGE THAT THE CARRIER DID NOT INSPECT MY HOUSEHOLD GOODS PRIOR TO THE TIME THE ESTIMATE WAS PREPARED, AND I UNDERSTAND THAT I MAY BE LIABLE FOR ADDITIONAL CHARGES FOR ANY ADDITIONAL GOODS OR SERVICES NOT SPECIFIED IN THIS NONBINDING ESTIMATE."</p> <p>(d) A carrier engaged in transporting household goods may provide a binding estimate of the costs which the consumer will be required to pay for the services included in the estimate. A binding estimate shall clearly indicate on its face, in boldface type or a contrasting color, that the estimate is binding on the carrier for the household goods and services identified on the estimate and that the charges shown are the charges that will be assessed for the services identified on the estimate.</p> <p>(e) A carrier engaged in transporting household goods may provide for an estimate on a guaranteed-not-to-exceed basis. In a guaranteed-not-to-exceed estimate, the carrier shall specify the maximum charge which the consumer will be charged for the shipment. The consumer shall be liable for the lesser of the maximum charge specified in the guaranteed-not-to-exceed estimate or the charges determined by applying the carrier's tariff.</p> <p>(1) A guaranteed-not-to-exceed estimate shall clearly indicate on its face, in boldface type or a contrasting color, that the consumer shall be liable for the lesser of the maximum charge specified in the guaranteed-not-to-exceed estimate for the household goods and services identified on the estimate or the charges determined by applying the carrier's tariff.</p> <p>(2) A guaranteed-not-to-exceed estimate must contain the rates, charges and provisions of the carrier's tariff which are applicable to the shipment for which the estimate is made. All rates and charges shall be clearly and explicitly stated per unit in U.S. dollars and cents. Rates may be stated in any measurable unit verifiable by the consumer.</p> <p>(f) All estimates shall contain the following, in writing:</p> <p>(1) The name, address and certificate number of the carrier which is to perform the transportation service and the name and signature of the person preparing the estimate and the date on which the estimate is made for nonbinding estimates only, the following statement must be indicated above the signature of the person preparing the estimate: "THIS IS AN ESTIMATE ONLY ACTUAL CHARGES WILL BE BASED UPON SERVICES PROVIDED";</p> <p>(2) The name and address of the consumer;</p> <p>(3) The origin and the destination of the proposed shipment; if the estimate is made based upon the miles between the origin and the destination, the mileage must be listed;</p> <p style="text-align: right;">(Continued on next page)</p>

ITEM	RULES AND REGULATIONS
	<p style="text-align: center;">ESTIMATES (Continued)</p> <p>(f) All estimates shall contain the following, in writing: (Concluded)</p> <p style="padding-left: 40px;">(4) The estimated total weight of the shipment if the carrier's rate is based on the weight of the shipment;</p> <p style="padding-left: 40px;">(5) A statement of the specific methods of payment that the carrier will accept on delivery;</p> <p style="padding-left: 40px;">(6) All costs related to storage time;</p> <p style="padding-left: 40px;">(7) The planned pick-up and delivery dates for the shipment; in the event that the pick-up and delivery dates have not been determined by the consumer, the estimate must indicate "TELEPHONE NOTIFICATION" in the space provided for the pick-up and delivery date;</p> <p style="padding-left: 40px;">(8) A signature line for the consumer to sign to accept the estimate. The following statement must be entered in boldface type or contrasting color above the signature line: "I ACCEPT THE ABOVE ESTIMATE BY _____ (carrier). I UNDERSTAND THAT BY ACCEPTING THIS ESTIMATE, I AM ENTERING INTO A CONTRACT WITH _____ (carrier) TO PERFORM THE WORK DESCRIBED IN THE ESTIMATE." The signature line must include the date on which the estimate was accepted; and</p> <p style="padding-left: 40px;">(9) The total estimated cost for the shipment.</p> <p>(g) The Commission shall prescribe an estimate form which meets the minimum requirements of this Item.</p> <p>(h) At the time a carrier provides an estimate to a consumer, the carrier shall give to the consumer a copy of the "CONSUMER RIGHTS AND RESPONSIBILITIES" brochure prescribed by the Commission.</p> <p>(i) No provision contained in any tariff filed by the carrier or on the Bill of Lading accompanying a shipment of household goods shall be considered binding upon the consumer unless it also disclosed to the consumer in the estimate for such shipment.</p> <p>(j) If, at the time the shipment is picked up or delivered, a consumer tenders additional household goods or requests services which were not identified in the original estimate, the carrier may, prior to loading or unloading the additional household goods or providing the additional services, reaffirm the original estimate or provide to the consumer an addendum estimating the charges for the additional household goods or services. Any such addendum to the estimate must conform to all of the provisions of this Item. If the carrier loads or unloads the additional household goods or provides the additional services without providing an addendum to the consumer and obtaining the signature of the consumer or its representative, the carrier will be presumed to have affirmed the original estimate. In the event that the consumer or its representative are not available to sign the addendum, the carrier must advise the consumer or its representative by telephone of the terms of the addendum and enter "TELEPHONE AUTHORIZATION RECEIVED" in the space for the consumer's signature.</p> <p>(k) A carrier may provide a nonbinding oral estimate in lieu of a written estimate when the consumer requests an estimate five days or less prior to the scheduled move. In the event that the carrier provides an oral estimate pursuant to this Paragraph, the carrier must prepare a Bill of Lading containing all material terms and conditions pertaining to the shipment including the total estimated charges for the move.</p> <p style="text-align: center;">(Concluded on next page)</p>
100 (NEW) (Continued)	

ITEM	RULES AND REGULATIONS
100 (NEW) (Concluded)	<p style="text-align: center;">ESTIMATES (Concluded)</p> <p>(l) A carrier may provide a binding, nonbinding, or guaranteed-not-to-exceed oral estimate in lieu of a written estimate when the total charges for the oral estimate equals five hundred dollars or less. In the event that the carrier provides an oral estimate pursuant to this Paragraph, the carrier must provide a Bill of Lading containing all material terms and conditions pertaining to the shipment.</p> <p>(m) Carrier may require payment in Certified Funds in connection with oral estimates.</p>
110	<p style="text-align: center;">HELPERS</p> <p>The carrier reserves the right to furnish the necessary number of helpers to properly handle the shipment.</p>
120	<p style="text-align: center;">IMPRACTICABLE OPERATIONS</p> <p>Nothing in this Tariff shall be construed as making it binding upon the carrier to accept freight from or make delivery to locations to which it is impracticable to operate vehicles because of condition of alleys or streets or because of riots or strikes.</p>
130	<p style="text-align: center;">INSPECTION OF ARTICLES</p> <p>When the carrier or his agent believes it is necessary that the contents of packages be inspected, he shall make or cause such inspection to be made or require other sufficient evidence to determine the actual character of the property.</p>
140 (NEW)	<p style="text-align: center;">LIABILITY OF CARRIERS AND REIMBURSEMENT FOR LOST OR DAMAGED GOODS - LIMITATIONS ON</p> <p>(a) Except as otherwise provided by Paragraph (d) of this Item, a carrier of household goods shall be liable for loss of, or damage to, such goods during transportation by the carrier or while such goods are stored by the carrier. The carrier shall be liable for lost or damaged household goods during pick-up and delivery or while such goods are being serviced by any third party engaged by the carrier to perform any services related to the household goods.</p> <p>(b) A carrier shall not be liable for the transportation of perishable articles that are included in the shipment without the knowledge of the carrier. If a carrier knowingly accepts perishable articles, the carrier may impose reasonable conditions necessary to safely transport perishable articles.</p> <p>(c) A carrier's rates and charges in its tariff may provide for limitations on the amount that the carrier will reimburse the consumer for lost or damaged goods.</p> <p>No such limitation will be effective unless the consumer signifies that it elects such limitation by personally initialing the statement on the estimate or the addendum to the estimate as provided by Paragraph (e) of this Item and by personally inserting the declared value of the shipment. In the event that the consumer does not elect such limitation by personally initialing the statement on the estimate or the addendum to the estimate, the consumer shall be reimbursed for depreciated value of any goods lost or damaged, with no limitation as to the total declared value of the shipment.</p> <p>(d) Except as otherwise provided in this Item, no rule of co-responsibility between the consumer and the motor carrier may be employed to reduce the liability of the carrier for loss or damage to household goods.</p> <p style="text-align: right;">(Concluded on next page)</p>

ITEM

RULES AND REGULATIONS

LIABILITY OF CARRIERS AND REIMBURSEMENT FOR LOST OR DAMAGED GOODS - LIMITATIONS ON (Concluded)

- (e) All estimates, or Bills of Lading used for any shipment of household goods shall have printed in distinctive color or boldface type on the face of a statement reading as follows:

Reimbursement for Lost or Damaged Goods

CONSUMER MUST PERSONALLY INITIAL CHOICE FOR CARRIER CARGO LIABILITY.

() I agree to minimal reimbursement for lost or damaged goods. I understand and accept that I will be reimbursed for lost or damaged goods at a minimal amount not exceeding sixty cents per pound per article.

() I accept reimbursement equal to the DEPRECIATED VALUE of lost or damaged goods. I declare a total depreciated value of \$_____ or a minimum of two dollars and twenty-five cents per pound times the weight of the shipment, whichever is greater. I understand that total reimbursements for lost or damaged goods shall not exceed this declared value.

() I accept reimbursement equal to the REPLACEMENT COST for lost or damaged goods. I declare a total replacement value of \$_____ or a minimum of four dollars per pound times the weight of the shipment, whichever is greater. I understand that total reimbursements for lost or damaged goods shall not exceed this declared value.

140
(NEW)
(Con-
cluded)

- (f) Notwithstanding the reimbursement rate stated in Paragraph (e) of this Item, any consumer who selects depreciated value or replacement cost in the estimate shall have the right to claim reimbursement for the depreciated value or the replacement cost, as appropriate, for any individual lost or damaged article or articles, up to the greater of the declared value or the reimbursement rate times the weight of the shipment.
- (g) No carrier may accept any shipment for transportation unless the carrier has cargo insurance in an amount equal to the declared value of such shipment.
- (h) The Commission shall prescribe an estimate form in compliance with this Item.
- (i) Nothing in this Item shall be construed as prohibiting the carrier and the consumer from agreeing upon a deductible against any reimbursement for lost or damaged goods in the estimate or the Bill of Lading.

No such deductible shall be effective unless the consumer signifies that it elects such limitation by personally initialing the following statement on the estimate or the addendum to the estimate:

() I choose a deductible of \$_____ against any reimbursement for lost or damaged goods.

- (j) The carrier may reserve the right to repair any damaged goods in lieu of reimbursement to the consumer, provided that this right to repair is expressly included in the estimate or the Bill of Lading.
- (k) As used in this Tariff, the phrases "released value" and "value declaration by the shipper" shall have the same meaning.

ITEM	RULES AND REGULATIONS
150	<p style="text-align: center;">MARKING AND PACKING</p> <p>(a) Articles of fragile and breakable nature must be properly packed.</p> <p>(b) Packages containing fragile articles consisting wholly or in part of glass, when packed by the shipper or his agent, must be marked by plain distinct letters designating the fragile character of the contents.</p> <p>(c) When articles of furniture, consisting wholly or in part of glass, are covered or wrapped by shipper or his agent, such articles shall be wrapped in a manner to clearly expose glass surfaces or glass portions.</p> <p>(d) Where articles are improperly packed, crated or boxed, and by reason thereof, the contents are more susceptible to damage, carrier will arrange to have such articles properly packed at charges as shown in this Tariff.</p>
160 (NEW)	<p style="text-align: center;">MEDIATION OF DISPUTES</p> <p>Prior to filing a complaint against a household goods carrier under Section 4905.26 of the Revised Code, a consumer must file a "REQUEST FOR MEDIATION", in writing, with and participate in, the Commission Mediation Program.</p> <p>(a) A copy of the "REQUEST FOR MEDIATION" shall be served upon the carrier, the Chief of the Public Interest Center of the Commission's Consumer Services Department, The Chief of the Transportation Section of the Legal Department and the Director of the Transportation Department.</p> <p>(b) The parties may commence discovery upon the filing of the "REQUEST FOR MEDIATION" and responses to discovery must be provided to the requesting party within five business days. No statements made during discovery or mediation shall be admissible in any subsequent proceedings under Section 4905.26 of the Revised Code.</p> <p>(c) A "REPLY" to the "REQUEST FOR MEDIATION" shall be served within five business days upon the consumer, the Chief of the Public Interest Center of the Commission's Consumer Services Department, the Chief of the Transportation Section of the Legal Department and the Director of the Transportation Department.</p> <p>(d) A mediation session shall be convened by an authorized employee of the Commission within ten business days of the date on which the "REPLY" was filed.</p> <p>(e) The mediator shall prepare, and serve upon the parties, a mediation report within ten business days following the conclusion of the mediation session. This mediation report shall not be admissible in any subsequent proceedings under Section 4905.26 of the Revised Code.</p> <p>(f) After a "REQUEST FOR MEDIATION" has been filed pursuant to this Item, no complaint under Section 4905.26 of the Revised Code, may be filed until the earlier of: Ninety days after the filing of the "REQUEST FOR MEDIATION" under this Item; or service of the mediation report as required by this Item.</p> <p>(g) No provision of a written estimate, Bill of Lading or tariff shall be enforceable which requires any consumer to participate in any mediation, arbitration or other dispute resolution, except as provided by this Item.</p>

ITEM	RULES AND REGULATIONS				
170	<p style="text-align: center;">PERISHABLE ARTICLES OR ARTICLES OF EXTRAORDINARY VALUE</p> <p>(a) The carrier will not assume any liability whatsoever for: documents, currency, money, credit cards, jewelry, watches, precious stones or articles of extraordinary value including accounts, bills, deeds, evidence of debts, securities, notes, postage stamps, stamp collections, revenue stamps, letters, or packets of letters, articles of peculiarly inherent value, precious metals or articles manufactured therefrom, which are not specifically listed on the Bill of Lading.</p> <p>(b) When perishable articles are included in a shipment, with or without the knowledge of the carrier, responsibility for condition or flavor will not be assumed by the carrier.</p>				
ITEM	COMMODITY RATES				
200	<p>HOUSEHOLD GOODS MUSICAL INSTRUMENTS, including accessories (see Note 2)</p>				
	<p style="text-align: center;">TRANSPORTATION SERVICE (Including Travel to and from Carriers Terminal) LOADING and UNLOADING and PACKING and UNPACKING</p>	RATE IN DOLLARS AND CENTS PER HOUR (See Note 3)		MINIMUM CHARGE IN DOLLARS AND CENTS	
		REGULAR TIME (Mon. to Sat. 8:00 A.M. to 4:00 P.M.)	OVERTIME (Mon. to Sat. 4:01 P.M. to 7:59 A.M.) and Sun.		
	Truck and two men	\$75.00 (Note 4)	\$94.00	\$300.00	\$375.00
		80.00 (Note 5)	100.00	320.00	400.00
	Each additional helper	24.00	30.00	96.00	120.00
	Additional truck	24.00	30.00	96.00	120.00
	NOTE 1: Rates named herein includes loaded miles travelled. NOTE 2: On shipments of upright and grand pianos, and pipe organs, a charge of \$100.00 per shipment will apply in addition to the applicable hourly rate. On shipments of organs and their usual equipment, console and spinet pianos, a charge of \$50.00 per shipment will apply in addition to the applicable hourly rate. NOTE 3: Where holiday service is requested, all time consumed will be charged at a rate of 150% of the applicable hourly rate plus 150% of the flat charges named herein. NOTE 4: Applies from October 16 through April 14. NOTE 5: Applies from April 15 through October 15.				
	Issued pursuant to Special Permission No. 3333 of the PUCO.				

EXPLANATION OF ABBREVIATIONS

AQ	- Any Quantity	Mt.	- Mount
Co.	- Company or County	NOI	- Not more specifically described
C.O.D.	- Collect on Delivery	PUCO	- Public Utilities Commission of Ohio
Concl'd.	- Concluded	St.	- Street or Saint
Cont'd.	- Continued	SU	- Set Up
Inc.	- Inclusive or Incorporated	TL	- Truckload
KD	- Knocked Down	VIZ.	- Namely
KDF	- Knocked Down Flat	Vol.	- Volume
Lb.(s)	- Pound(s)	Wt.(s)	- Weight(s)
LTL	- Less-Than-Truckload	¢	- Cents(s)
Min.	- Minimum	\$	- Dollar(s)

EXPLANATION OF REFERENCE MARKS

- (A) - Denotes Increase
- (C) - Denotes changes in wording which result in neither increases nor reductions in charges
- (N) - Denotes New
- (R) - Denotes Reduction
- (a) - Denotes Addition
- (c) - Denotes Cancelled
- (AN) - Denotes increases except as otherwise provided in connection with particular rates
- (RN) - Denotes reductions except as otherwise provided in connection with particular rates
- - Denotes no change in rate

**SUPPLEMENT 11
(Cancelling out Supplement 10)
TO PUCO 5
CHANGES TO ITEM 200 COMMODITY RATES**

**ALEXANDER MOVING COMPANY
Certificate No. 1138-HG**

Local Freight Tariff

Naming

Commodity Rates

Between Points in

The State of Ohio

Over Irregular Routes



ISSUED: June 18, 2015 EFFECTIVE: June 18, 2015

Issued By:

**Richard Alexander, President
Alexander Moving Company
7145 Hart Street
Mentor, OH 44060**

Supplement 11 to PUCO 5 (continued)

ITEM	COMMODITY RATES				
	HOUSEHOLD GOODS		MUSICAL INSTRUMENTS, including accessories (see Note 2)		
	RATES IN DOLLARS & CENTS		MINIMUM CHARGE		
	PER HOUR (see Note 3)		IN DOLLARS & CENTS		
	Transportation Service (Incl. Travel to & from Carrier's Terminal)	Regular Time (see Note 5)	Overtime I (see Note 6)	Regular Time	Overtime I
	LOADING, UNLOADING, PACKING & UNPACKING				
200	Truck with Two Men (see Note 4)	\$105.00	\$129.00	\$315.00	\$387.00
	Each Add'l. Helper	35.00	43.00	105.00	129.00
	Each Add'l. Truck	35.00	43.00	105.00	129.00

- NOTE 1: Rates named herein include travel to and from Carrier's terminal and all loaded miles traveled.
- NOTE 2: On shipments of any pianos and organs and their usual equipment or items of unusual size, a charge of \$50.00 per item will apply in addition to the applicable hourly rate. Oversized or Bulk Items to incur same charge of \$50.00 per item at the discretion of the Carrier.
- NOTE 3: Where holiday service is requested, all time consumed will be charged at a rate of 150% of the applicable hourly rate plus 150% of the flat charges named herein.
- NOTE 4: Rates apply year round.
- NOTE 5: Regular Time is Monday through Friday, 7:01 a.m. to 11:59 P.M.
- NOTE 6: Overtime I is Saturday through Sunday, 12:00 a.m. to 11:59 PM EST. and all days regardless of day of week of each month from the 27th to the 4th.

