

◆◆PUCO 1

OHIO HOUSEHOLD GOODS TARIFF

Applicable to
TRANSPORTATION OF HOUSEHOLD GOODS
BETWEEN POINTS IN OHIO

Provided by

STAR MOVING & STORAGE CO., INC.

2701 Bobmeyer Road
Fairfield, OH 45014

PUCO REGISTRATION NO. 136390-HG

ISSUED SEPTEMBER 17, 2010

EFFECTIVE SEPTEMBER 17, 2010

ISSUED BY:

MARK MALTBIE, President

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Fairfield, OH 45014



◆ - Denotes Increase
◆ - Denotes Reduction

CHECK SHEET OF TARIFF PAGES AND SUPPLEMENTS

All of the pages contained in this tariff are listed consecutively by number and revision number. The pages of the tariff, and the supplements to the tariff, listed on this page bear issued dates which are the same as, or are prior to, the issued date of this page. "O" in the revision column indicates an original page.

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SUPPLEMENTS IN EFFECT TO THIS TARIFF

NONE

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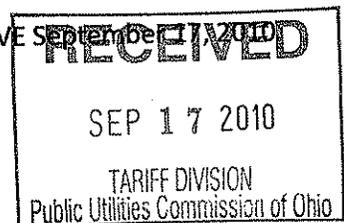


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CANCELLING ORIGINAL, REISSUED AND REVISED PAGES, EXCEPT TITLE PAGE

Unless otherwise provided, amendment of a page will be made by reprinting the page and showing a revision number. The revision numbers will be used in consecutive numerical order beginning with "1st Revised Page". A revised page cancels any uncanceled revised or original pages which bear the same page number.

EXAMPLE:

- 1st Revised Page 1 Cancels Original Page 1
- 2nd Revised Page 1 Cancels 1st Revised Page 1.....

COMMODITY DESCRIPTION:

The description of property to which charges, rates, rules and regulations apply in this tariff is that class of property under the following commodity description:

"HOUSEHOLD GOODS" means personal effects and property used or to be used in a dwelling. This definition shall not be construed to include shipments exclusively moving from a factory or store.

DEFINITIONS:

The following general definitions will apply when such terms are used in this tariff. Where different definitions are provided for the same terms in connection with charges, rates, or other provisions, such definitions will take precedence.

"ASSOCIATED SERVICE" means any service provided by the carrier which is incidental to the Transportation service being provided, but does not include weighing.

"CERTIFIED SCALE" means a scale which has been tested and approved by the official charged with the duty of regulating weights and measures.

"CONSUMER" means any person who is the consignor or consignee of a Household Goods shipment And who is identified as such on the Estimate or Bill of Lading.

"HOLIDAY" means New Year's Day, Washington's Birthday, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day and Christmas Day. Holidays that fall on a Saturday or Sunday, shall be considered a holiday on the date observed nationally.

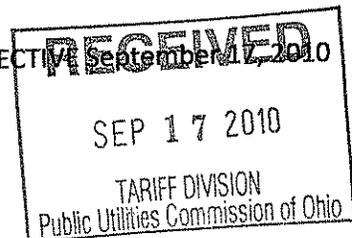
"INTRASTATE COMMERCE" means transportation from one point in this state to another point in this State, and transportation within, into, or from this state where such transportation is not subject to The jurisdiction of the United States Secretary of Transportation or the Surface Transportation Board pursuant to 49 U.S.C. 13506(6).

(Continued on next page)

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DEFINITIONS: (Concluded)

“REASONABLE DISPATCH” means the performance of transportation on the dates or during the period of time agreed upon by the carrier and the consumer and shown on The Estimate or the Bill of Lading. In the event no written estimate was prepared and no period of time was recorded on the Estimate or Bill of Lading, provided however, that the defense of force majeure as construed by the courts shall not be denied the carrier.

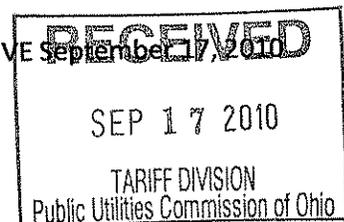
“SHIPMENT” means property tendered by one shipper, and accepted by the carrier, at one place or origin(except as otherwise provided in Item 260 and at one time, for one consignee, at one destination (except as otherwise provided in Item 260), and covered by one Estimate or Bill of Lading, but the Estimate or Bill of Lading may also specify the name of a party (or more than one party when Item 260 is applicable) to notify of the arrival of the shipment at the destination(s).

“THE TARIFF” means this publication and revised pages hereto.

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**SECTION 1
RULES AND REGULATIONS**

ITEM 120**ADDITIONAL CHARGES**

Where a single object, included in shipments moving under rates provided in Sections 2 and 3 is of such nature, weight, height or value that the services of more than two men are required to perform loading and/or unloading, or to place such object in a position to load and/or unload, the carrier will furnish additional men for such services. The charge for such services will be in addition to transportation charges shown in Sections 2 and 3 and will be that shown in Item 560.

ITEM 130**ADVANCED CHARGES**

Charges advanced by carrier for services of others engaged at the request of the shipper will be supported by carrier with a copy of invoice setting forth services rendered, charges and basis thereof, together with reference to applicable schedule of tariff if charges are assessed in accordance therewith. The charges as advanced are in addition to and shall be collected with all other lawful rates and charges.

Carrier will make a charge for providing this service at rates set forth in Section 2, Items 660 and 700.

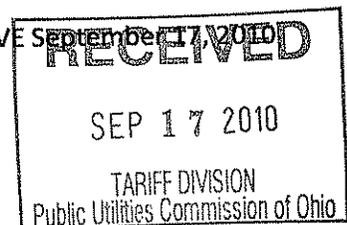
ITEM 140**ADVERTISEMENTS**

- (A) Every carrier of household goods shall include in every advertisement the name or trade name of the motor carrier and the certificate number assigned to that motor carrier by the Commission. The certificate number shall be in the following format in every advertisement "PUCO NO. _____"
- (B) For purposes of this Item, an "ADVERTISEMENT" means any communication to the public in connection with an offer or sale of any intrastate transportation service. This includes a yellow pages listing, written or electronic database listings of the carrier name, address and telephone number in an online database but excludes advertisement over airwaves, including radio and telephone, and listings of a carrier name, address and telephone number in a white pages listing.
- (C) No carrier of household goods, or any employee, agent or representative of that carrier, shall advertise or represent to the public that "ALL LOADS ARE INSURED" or make any similar statement.
- (D) Notwithstanding the provisions of subparagraph (A) of Rule 4901:2-5-10 (Marking of Vehicles) of the Administrative Code, all motor vehicles used to transport household goods in this state shall be marked with the company name, city, and state, company number of vehicle and PUCO Registration Number and markings must be readily legible from a distance of 50 feet while vehicle is stationary.

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For explanation of Abbreviations and Reference Marks, see Item 1000.

**SECTION 1
RULES AND REGULATIONS**

ITEM 150**ALTERNATE CHARGES**

The line haul transportation charge on any shipment shall not exceed the charge as would apply on the same shipment under the next greater unit of weight at rates applicable to such next greater unit of weight.

ITEM 160**ARTICLES LIABLE TO CAUSE DAMAGE**

- (A) Carrier will not accept for shipment property liable to impregnate or otherwise damage equipment or other property.
- (B) The carrier will not accept for shipment articles which cannot be taken from the premises without damage to the articles or the premises.

ITEM 170**BILL OF LADING OR RECEIPT**

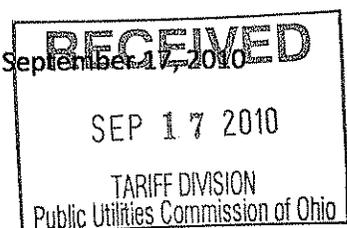
- (A) Upon receipt of household goods for transportation in intrastate commerce, the carrier shall immediately issue a receipt or bill of lading. However, a carrier shall not issue a receipt or bill of lading prior to receiving such household goods for transportation.
- (B) Whenever a receipt or bill of lading is issued in compliance with Paragraph (A) of this Item, the carrier shall cause to be included therein the following information:
1. The name, address, telephone number and certificate number of the motor carrier which will transport the shipment.
 2. The actual pickup date and the agreed delivery date or the agreed period of time within which delivery of the shipment is expected at destination.
 3. The tare, gross and net weights, weighed as required by Paragraph (A) of Item 440, if the carrier's rates for the shipment are based upon the weight of the shipment; provided that the tare weight shall be entered on the copy of the receipt or bill of lading given to the consumer with the tare weight ticket attached to it before the vehicle(s) has been loaded. True copies of the gross weight tickets required by Paragraph (B) of Item 440 shall be attached to the receipt or bill of lading as soon as such weight tickets are obtained, and if the consumer is present at the weighing, he shall be given a copy of the gross weight ticket; otherwise, he shall be given a copy thereof at destination.
 4. The number of the vehicle(s) onto which the shipment is loaded.

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**SECTION 1
RULES AND REGULATIONS**

ITEM 170 - Concluded

BILL OF LADING OR RECEIPT

- 5. If requested by the consumer, a complete inventory of the household goods loaded on the vehicle. Nothing in this Item shall be construed to preclude the carrier from charging a fee for performing such an inventory.
- (C) The carrier shall attach a copy of the estimate, and any applicable addenda, to the bill of lading at the time the carrier picks up the shipment. The bill of lading and attached estimate must remain with the shipment until delivery.
- (D) The driver of any vehicle being utilized for the transportation of household goods should have in his possession, when driving, a copy of the receipt or bill of lading for each shipment being transported.
- (E) No terms or conditions for the shipment may be included on the bill of lading unless such terms and conditions are disclosed to the consumer in the estimate for the shipment or the carrier has provided an oral estimate pursuant to Paragraphs (K) or (L) of Item 240. In the event that the carrier has not provided a written estimate to the consumer, no terms or conditions for the shipment shall be binding upon the consumer unless such terms and conditions are disclosed to the consumer on the bill of lading.

ITEM 180

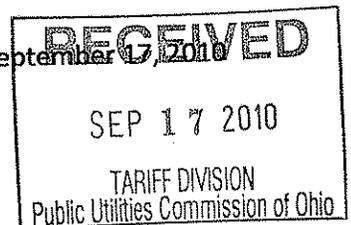
CARRIER'S OBLIGATION FOR SERVICE

- A. The carrier will accept shipments and Orders of Service subject to preferential priorities, orders of the military establishment, National Defense, Office of Defense Transportation, or any regulatory commission, agency or body having authority, and the carrier will not be liable for delay or failure to fulfill orders when such delay or failure is caused in whole or in part by such orders.
- B. Except when ordered in advance by shipper and order is accepted by carrier, the rates, rules and regulations of this tariff will not obligate carrier to furnish transportation facilities.
- C. The agreement of carrier to furnish facilities or services on a specific date is subject to reasonable delay with liability on the part of the carrier.
- D. The carrier is not obligated to transport property by any particular vehicle, train or vessel or otherwise than with reasonable dispatch.

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**SECTION 1
RULES AND REGULATIONS**

ITEM 190

CLAIMS

- A. Every common carrier of household goods which receives a written claim for loss of or damage to property transported by it, shall acknowledge receipt of such claim in writing to the claimant within fifteen (15) calendar days after its receipt by the carrier or the carrier's agent. The carrier shall at the time such claim is received, cause the date of receipt to be recorded on the claim.
- B. Every such carrier which receives a written claim for loss or damage to household goods transported by it shall pay, decline, or make a firm compromise settlement offer in writing to the claimant within sixty (60) days after receipt of the claim by the carrier or its agent.
- C. No carrier may include in any estimate, bill of lading or tariff any provision which limits the time a consumer may file a claim with the carrier to less than sixty days or to present a claim in less time than specified in this rule.
- D. Any claim for loss, damage or overcharge shall be in writing. As a condition precedent to any claim adjustment or payment, such claim shall be accompanied by the original paid bill for transportation and original Bill of Lading, if not previously surrendered to the carrier. Carrier may require certified or sworn statement of claim.
- E. Carrier shall be immediately notified of all claims for concealed and/or external damage and shall be given reasonable opportunity to inspect alleged external damage or concealed damage in original package.
- F. The carrier's liability shall not exceed the cost of repairing or replacing lost or damaged property with materials of like kind and quality not exceeding the replacement cash value of the property at time and place of loss, with due allowance for depreciation howsoever caused, but in no event to exceed the declared value as determined in Item 330.
- G. The carrier shall not be liable for loss or damage occurring after the property has been delivered to or receipted for by the consignee or shipper, or the authorized agent of either. When the carrier is directed to unload or to deliver property (or render any service) at a place or places at which the consignee or its agent is not present, the property shall be at the risk of the owner after unloading or delivery.
- H. Where the carrier is directed to load property from (or render any services at) a place or places at which the consignor or its agent is not present, the property shall be at the risk of the owner before loading.
- I. The carrier's liability with regard to sets or matched pieces shall be limited to repair or replacement of the lost or damaged piece or pieces only, and shall not extend to repair, replacement or recovering of the entire set, but in no event to exceed the declared value as determined under Item 330.

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**SECTION 1
RULES AND REGULATIONS**

ITEM 190 - Concluded

CLAIMS

(See Notes 1 thru 3)

- J. For the purpose of assessing carrier's liability, where such liability as measured by the weight of an article and in absence of specific evidence to the contrary, the following containers and/or cartons shall be deemed to have the following weights:

<u>CONTAINER</u>	<u>WEIGHT PER CONTAINER</u>
Drum-Dish-Pack	60 pounds
Cartons:	
Less than 1 ½ cu. ft.	20 pounds
1 ½ cu. ft. but less than 3 cu. ft.	25 pounds
3 cu. ft. but less than 4 ½ cu. ft.	30 pounds
4 ½ cu. ft but less than 6 cu. ft.	35 pounds
6 cu. ft. but less than 6 ½ cu. ft.	45 pounds
6 ½ cu. ft. and over	50 pounds
Wardrobe Cartons	50 pounds
Mattress or Box Spring Cartons:	
Not exceeding 54" x 75"	60 pounds
Exceeding 54" x 75"	80 pounds
Crib Mattress Carton	22 pounds

Note 1: Cartons containing books or phonograph records will be deemed to weigh 50 pounds.

Note 2: Cartons containing lamp shades will be deemed to weigh 10 pounds.

Note 3: Items not identified on the inventory as to contents will be settled for the heaviest weight on the schedule of the container.

ITEM 195

COMPLAINTS PROCEDURE

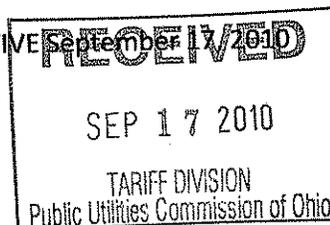
Carriers shall establish customer complaint resolution procedures that comply with all of the following requirements:

1. Provide PUCO staff with a company contact, including a toll free number and an e-mail address, for complaint resolution.
2. Report the status of a complaint to the affected customer and/or PUCO staff within fifteen (15) business days of the receipt of a customer complaint, or at any time upon staff request.
3. After the initial fifteen (15) business day time frame, the carrier shall report the interim status of the complaint at five (5) business day intervals to the customer and/or the PUCO staff, unless otherwise agreed to by the customer and/or staff. If the resolution of the complaint is conveyed orally, the carrier shall inform the customer of his/her right to receive from the carrier the final resolution of the complaint in writing.

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**SECTION 1
RULES AND REGULATIONS**

ITEM 200

**COMPLETE OCCUPANCY
EXCLUSIVE USE OF A VEHICLE AND SPACE RESERVATION**

(A) COMPLETE OCCUPANCY OF A VEHICLE

Subject to the availability of equipment for the particular service desired, a shipment, the displacement of which completely occupies the loading space of a vehicle, or the particular character of which otherwise prevents its transportation with other shipments on the same vehicle, will be accepted at charges computed on the actual weight and subject to a minimum weight based on seven (7) pounds per cubic foot of total vehicle space.

Estimate and Bill of Lading to be marked or stamped:

SHIPMENT COMPLETELY OCCUPIED A _____ CU. FT. VEHICLE

(B) EXCLUSIVE USE OF A VEHICLE

1. Subject to the availability of equipment, a shipper may order Exclusive Use of a Vehicle of specific cubic capacity, for transportation of a shipment. Transportation charges shall be based on actual weight subject to a minimum charge as follows:
 If the capacity of vehicle ordered is 1,000 cu. ft. or less, the minimum charge shall be based on 7,000 pounds.
 If the capacity of vehicle is in excess of 1,000 cu. ft., the minimum charge shall be based on seven (7) pounds per cu. ft. of total vehicle space ordered.
2. If at time of loading such shipment, carrier does not have available a vehicle of capacity ordered, carrier may substitute a vehicle, or vehicles, of an equivalent or greater capacity and transportation charges and minimum thereof shall be the same as would apply had carrier furnished a vehicle of capacity ordered.

Estimate and Bill of Lading to be marked or stamped:

EXCLUSIVE USE OF A _____ CU. FT. VEHICLE ORDERED

3. Outside display by removable signs or banners of van contents of a shipment involving exclusive use of the vehicle will be permitted subject to the carrier's convenience, and provided such removable signs or banners be furnished by, and maintained, at the expense of the shipper. Any liability resulting because of the carrying of such signs or banners will be that of the shipper, not the carrier. Service will be subject to the charges as provided in Section 2.

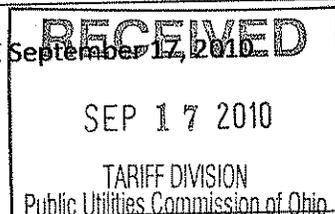
Shipper's painting of carrier's equipment will be permitted subject to the carrier's convenience and providing the shipper assumes all of the expense of painting and repainting. Repainting of the equipment shall be made according to the carrier's specifications at the termination of the shipment. Such painting shall not interfere with signs or markings required by the Department of Transportation, State Commission, or safety regulations.

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**SECTION 1
RULES AND REGULATIONS**

ITEM 200 - Concluded

**COMPLETE OCCUPANCY
EXCLUSIVE USE OF A VEHICLE AND SPACE RESERVATION**

(C) SIGNATURE REQUIRED FOR SERVICES

Expedited Services, or Exclusive Use of a Vehicle, and space reservation for a portion of vehicle, will be furnished by carrier only when shipper, or his agent, requests such service in writing or signs the Bill of Lading indicating that such specific special service was ordered.

(D) SPACE RESERVATION FOR A PORTION OF VEHICLE

Subject to availability of equipment, shipper may reserve a portion of the capacity of a vehicle by ordering a Specific quantity of space, and accepting transportation charges based on actual weight of shipment subject To minimum weights as follows:

- 150 cu. ft. or less. 1,050 pounds
- 151 to 200 cu. ft. 1,400 pounds
- More than 200 cu. ft. 700 pounds per 100 cu. ft. ordered

(E) DISPLAY OF VAN SPACE

The number of cubic feet of van space shall be legibly displayed on each side of the vehicle used by the Carrier in rendering service under paragraphs (a) and (b) of this Item.

ITEM 210

COMPUTING CHARGES

Where rates are stated in amounts per hundred pounds, charge shall be computed by multiplying the total weight involved by the rate shown for a hundred pounds.

When a shipment is transported a distance in excess of that shown, charges shall be computed as follows:

- (a) First find the rate in the applicable weight column for the greatest distance shown in the table of rates.
- (b) Add to the above rate, 25 cents for each additional 20 miles, or fraction thereof in excess of the distance shown to obtain per hundred pound rate applicable on the shipment.

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**SECTION 1
RULES AND REGULATIONS**

ITEM 220

DELIVERY – TENDERING FOR

- A. Except upon the request or concurrence of the consumer, or their representative, a shipment shall not be tendered for delivery prior to the agreed delivery date or period of time specified on the receipt or Bill of Lading, provided:
 - 1. That whenever a carrier is able to tender a shipment for final delivery more than twenty-four hours prior to such specified date or the first day of such specified period of time and the consumer or their representative has not requested or concurred in such early delivery, the carrier may, at its option, place the shipment in storage for its own account and at its own expense in a warehouse located in close proximity to the destination point of the shipment.
 - 2. Whenever a carrier shall exercise such option, it shall immediately notify the consumer for the name and address of the warehouse in which the shipment has been placed, and shall make and keep a record of such notification as a part of its record of shipment.

- B. The carrier's responsibility for the shipment under the terms and conditions of the Bill of Lading, and its responsibility for the charges for redelivery, handling and storage thereof, shall continue until final delivery, provided, however, that the carrier's responsibility under the Bill of Lading and for storage and handling charges shall not extend beyond the agreed delivery date or the first day of the period within which delivery was to have been accomplished as specified on the Bill of Lading.

- C. At the time of delivery of a collect-on-demand shipment, on which a nonbinding estimate has been furnished under the provisions of Item 240, the consumer may demand delivery of the shipment upon payment, in the form specified by the carrier in the estimate, of an amount not exceeding one hundred ten percent of the total estimated charges. The carrier shall, upon the demand of the consumer, relinquish possession of the shipment upon payment of not more than one hundred ten percent of the estimated charges and shall defer demand for payment of the balance of any remaining charges for thirty days following the date of delivery.

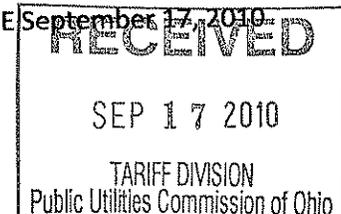
- D. At the time of delivery of a collect-on-demand shipment on which an oral estimate has been furnished under the provisions of paragraph (K) of Item 240, the consumer may demand delivery of the shipment upon payment, in the form specified by the carrier on the Bill of Lading, of an amount not exceeding one hundred ten percent of the total estimated charges as specified on the Bill of Lading. The carrier shall, upon demand of the consumer, relinquish possession of the shipment upon payment of not more than one hundred ten percent of the estimated charges and shall defer demand for payment of the balance of any remaining charges for thirty days following the date of delivery.

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**SECTION 1
RULES AND REGULATIONS**

ITEM 220 - Concluded

DELIVERY – TENDERING FOR

- E. At the time of delivery of a collect-on-demand shipment, on which an oral estimate has been furnished under the provisions of paragraph (L) of Item 240, the consumer may demand delivery of the shipment upon payment, in cash, certified check or money order, of five hundred dollars. The carrier shall, upon demand of the consumer, relinquish possession of the shipment upon payment of five hundred dollars.
- F. At the time of delivery of a collect-on-demand shipment, on which the carrier did not furnish a written estimate as required by Item 240, the carrier must relinquish possession of the shipment upon demand of the consumer.
- G. No delivery acknowledgement on any shipping document to be signed by the consignee at time of delivery shall contain any language which purports to release or discharge the carrier or its agents from liability, other than a statement that the property has been received WITHOUT VISIBLE DAMAGE except as noted on the shipping document.

ITEM 230

DISCOUNTS

At the discretion of carrier, a discount may be applied in connection with rates and charges published in this tariff.

ITEM 240

ESTIMATES

- A. Except as provided in paragraphs (J) and (K) of this Item, carrier engaged in the transportation of household goods must provide written estimates of the cost of such moves. All estimates, addenda to estimates and modifications or changes to estimates shall be in writing in plain and understandable English and shall constitute the contract covering such move. Estimates shall clearly describe the shipment, all services to be provided and all charges to be assessed for the shipment and associated services. Estimates may be offered on a nonbinding, binding or guaranteed-not-to-exceed basis, and the written estimate shall clearly specify whether it is made on a nonbinding, binding or guaranteed-not-to-exceed basis in the manner set forth in this Item.
- B. A consumer shall accept the estimate by signing on the signature line provided for in subparagraph (F)(8) of this Item. The carrier shall retain at least one copy of the estimate and shall provide one copy of the estimate, signed by both parties, to the consumer. Following acceptance of the estimate by the consumer both the carrier and consumer shall be contractually bound by the estimate. The carrier may require the consumer to provide a deposit upon acceptance of the estimate by the consumer.

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**SECTION 1
RULES AND REGULATIONS**

ITEM 240 - Continued

ESTIMATES

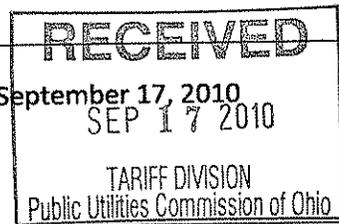
- C. Carrier engaged in transporting household goods may provide a nonbinding estimate of the approximate costs of transporting such goods. Nonbinding estimates shall be provided only after a visual inspection of the goods by the estimator. Carrier may charge a reasonable fee for performing the visual inspection, provided that this fee is disclosed to the consumer prior to the visual inspection and the amount of the fee shall be credited to the shipment's rates and charges if the consumer accepts the carrier's estimate. All nonbinding estimates shall be reasonably accurate and in accord with the carrier's tariff. The final charges on shipments moved after a nonbinding estimate shall be determined by the carrier's tariff applicable to such transportation.
 - 1. A nonbinding estimate shall clearly indicate on its face, in boldface type or a contrasting color, the following statement: "THIS ESTIMATE IS A NONBINDING ESTIMATE. IF THIS ESTIMATE IS ACCEPTED, THE COST MAY EXCEED, OR BE LESS THAN THE AMOUNT CONTAINED IN THIS ESTIMATE. CHARGES ARE BASED UPON RATES FOR SERVICES PROVIDED IN TARIFFS FILED WITH THE PUBLIC UTILITIES COMMISSION OF OHIO."
 - 2. A nonbinding estimate must contain the rates, charges and provisions of the carrier's tariff which are applicable to the shipment for which the estimate is made. All rates and charges shall be clearly and explicitly stated per unit in U.S. dollars and cents. Rates may be stated in any measurable unit verifiable by the consumer.
 - 3. A consumer may waive its right to a visual inspection by personally signing a waiver on the estimate. Such waiver must include the following statement: "I HEREBY WAIVE MY RIGHT TO A VISUAL INSPECTION BY CARRIER FOR THIS NONBINDING ESTIMATE. I ACKNOWLEDGE THAT THE CARRIER DID NOT INSPECT MY HOUSEHOLD GOODS PRIOR TO THE TIME THE ESTIMATE WAS PREPARED, AND I UNDERSTAND THAT I MAY BE LIABLE FOR ADDITIONAL CHARGES FOR ANY ADDITIONAL GOODS OR SERVICES NOT SPECIFIED IN THIS NONBINDING ESTIMATE."
- D. Carrier engaged in transporting household goods may provide a binding estimate of the costs which the consumer will be required to pay for the services included in the estimate. A binding estimate shall clearly indicate on its face, in boldface type or a contrasting color, that the estimate is binding on the carrier for the household goods and services identified on the estimate and that the charges shown are the charges that will be assessed for the services identified on the estimate.
- E. Carrier engaged in transporting household goods may provide for an estimate on a guaranteed-not-to-exceed basis. In a guaranteed-not-to-exceed estimate, the carrier shall specify the maximum charge which the consumer will be charged for the shipment. The consumer shall be liable for the lesser of the maximum charge specified in the guaranteed-not-to-exceed estimate or the charges determined by applying the carrier's tariff.
 - 1. A guaranteed-not-to-exceed estimate shall clearly indicate on its face, in boldface type or a contrasting color, that the consumer shall be liable for the lesser of the maximum charge specified in the guaranteed-not-to-exceed estimate for the household goods and services identified on the estimate or the charges determined by applying the carrier's tariff.
 - 2. A guaranteed-not-to-exceed estimate must contain the rates, charges and provisions of the carrier's tariff which are applicable to the shipment for which the estimate is made. All rates and charges shall be clearly and explicitly stated per unit in U.S. dollars and cents. Rates may be stated in any measurable unit verifiable by the consumer.

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**SECTION 1
RULES AND REGULATIONS**

ITEM 240 - Continued**ESTIMATES**

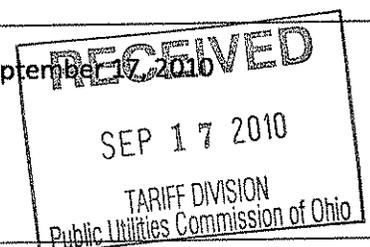
- F. All estimates shall contain the following, in writing:
1. The name, address and registration number of carrier performing the transportation service and the name and signature of the person preparing the estimate and the date on which the estimate is made for nonbinding estimates only, the following statement must be indicated above the signature of the person preparing the estimate: "THIS IS AN ESTIMATE ONLY. ACTUAL CHARGES WILL BE BASED UPON SERVICES PROVIDED."
 2. The name and address of the consumer;
 3. The origin and the destination of the proposed shipment; if the estimate is made based upon the miles between the origin and the destination, the mileage must be listed;
 4. The estimated total weight of the shipment if the carrier's rate is based on the weight of the shipment;
 5. A statement of the specific methods of payment that the carrier will accept on delivery;
 6. All costs related to storage time;
 7. The planned pickup and delivery dates for the shipment; in the event that the pickup and delivery dates have not been determined by the consumer, the estimate must indicate "TELEPHONE NOTIFICATION" in the space provided for the pickup and delivery date;
 8. A signature line for the consumer to sign to accept the estimate. The following statement must be entered in boldface type or contrasting color above the signature line: "I ACCEPT THE ABOVE ESTIMATE. I HAVE READ AND UNDERSTAND THE TERMS AND CONDITIONS ON THE REVERSE SIDE AND MY SIGNATURE REPRESENTS ACCEPTANCE THEREOF. I UNDERSTAND THAT BY ACCEPTING THE ESTIMATE, I AM ENTERING INTO A CONTRACT WITH THE CARRIER TO PERFORM THE WORK DESCRIBED IN THIS ESTIMATE" The signature line must include the date on which the estimate was accepted;
 9. The total estimated cost for the shipment.
- G. The carrier shall give to the consumer information on the "consumer rights and responsibilities" on the carrier's written estimate.
- H. No provision on the Bill of Lading accompanying a shipment of household goods shall be considered binding upon the consumer unless it also disclosed to the consumer in the estimate for such shipment.
- I. If, at the time the shipment is picked up or delivered, a consumer tenders additional household goods or requests services which were not identified in the original estimate, the carrier may, prior to loading or unloading the additional household goods or providing the additional services, reaffirm the original estimate or provide to the consumer an addendum estimating the charges for the additional household goods or services. Any such addendum to the estimate must conform to all of the provisions of this Item. If the carrier loads or unloads the additional household goods or provides the additional services without providing an addendum to the consumer and obtaining the signature of the consumer or its representative, the carrier will be presumed to have affirmed the original estimate. In the event that the consumer or its representative are not available to sign the addendum, the carrier must advise the consumer or its representative by telephone of the terms of the addendum and enter "TELEPHONE AUTHORIZATION RECEIVED" in the space for the consumer's signature.

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**SECTION 1
RULES AND REGULATIONS**

ITEM 240 - Concluded ESTIMATES

- J. Carrier may provide a nonbinding oral estimate in lieu of a written estimate when the consumer requests an estimate five days or less prior to the scheduled move. In the event that the carrier provides an oral estimate pursuant to this paragraph, the carrier must prepare a Bill of Lading containing all material terms and conditions pertaining to the shipment including the total estimated charges for the move.
- K. Carrier may provide a binding, nonbinding, or guaranteed-not-to-exceed oral estimate in lieu of a written estimate when the total charges for the oral estimate equals five hundred dollars or less. In the event that the carrier provides an oral estimate pursuant to this paragraph, the carrier must provide a Bill of Lading containing all material terms and conditions pertaining to the shipment.
- L. Carrier may require payment in Certified Funds in connection with oral estimates.

ITEM 250 EXPEDITED SHIPMENTS

- A. Subject to availability of equipment, Expedited Service shall mean shipments loaded on a specified date requested in writing by shipper prior to loading.
- B. Expedited Service can be secured at request of shipper at minimum weights as indicated below. The Bill of Lading covering such Expedited Shipments shall bear on the face thereof, a notation reading "EXPEDITED SERVICE REQUESTED BY SHIPPER" and space provided for signature of shipper. Shipper shall sign such request prior to the loading of the vehicle. The carrier shall not be required to furnish Exclusive Use of the Vehicle under this Item.
- C. Table of Minimum Weights applicable to Item 710 for Expedited Service:

MILES	MINIMUM WEIGHTS	MILES	MINIMUM WEIGHTS
1-20	500	71-90	5000
21-30	1000	91-100	6500
31-40	1200	101-150	7000
41-50	2500	151-200	7500
51-60	3200	201-400	8000
61-70	4000		

ITEM 260 EXTRA PICK-UP OR DELIVERY

Portions of a shipment may be picked up or delivered at one or more places of origin, destination or enroute. Charges will be for total weight of entire shipment for total distance via points of pick-up to final point of delivery, plus additional service charges applicable to each portion of the shipment. The total charges for picked up or delivered portions shall not, in any case, exceed the total charges as would apply if computed to each portion of a separate shipment.

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ITEM 270 HOISTERING AND LOWERING

Hoisting or lowering services will be performed only at points where carrier possesses necessary equipment and experienced personnel to perform such service, weather conditions permitting. Otherwise, upon request of the shipper, consignee or owner of the goods, the carrier as agent of, and for, and on behalf of, the shipper, consignee or owner of the goods. In such instances, the carrier will not be responsible for damage to shipment of property.

ITEM 280 HOURLY RATES

Charges based on time shall be computed by multiplying the hourly rate by the time involved. Fractions of an hour will be disposed of as follows:

- When the time involved is less than 15 minutes, the charge shall be for one-quarter of an hour;
- When in excess of 15 minutes, but not more than 30 minutes, charge for one-half hour;
- When in excess of 30 minutes but not more than 45 minutes, charge for three-quarters of an hour;
- When in excess of 45 minutes, charge for one hour.

ITEM 290 IMPRACTICABLE OPERATION

The carrier shall not be obligated to perform pick-up or delivery or render any service at a place or places from or to which it is impracticable to operate vehicles because of:

1. The condition of roads, streets, driveway, alleys or approaches thereto.
2. Inadequate loading or unloading facilities.
3. Any riot, strike, picketing or other labor disturbance.

ITEM 300 IMPRACTICAL PICK-UP OR DELIVERY AND AUXILIARY SERVICES

- A. It is the responsibility of the shipper to make shipment accessible to carrier or accept delivery from carrier at a point at which the road haul vehicle may be safely operated.
- B. When it is physically impossible for carrier to perform pick-up of shipment at origin address or to complete delivery of shipment at destination address with normally assigned road haul equipment due to the structure of the building, its inaccessibility by highway, inadequate or unsafe public or private road, overhead obstructions, narrow gates, sharp turns, trees, shrubbery, the deterioration of roadway due to rain, flood, snow or nature of an article or articles included in the shipment, the carrier shall hold itself available at point of pick-up or tender delivery at destination at the nearest point of approach to the desired location where the road haul equipment can be made safely accessible.
- C. Upon request of shipper, consignee or owner of the goods, the carrier will use or engage smaller equipment than its normal road haul equipment or provide extra labor for the purpose, if possible, for accomplishment of transferring the shipment between the residence and the nearest point of approach by the carrier's road haul equipment. Charges for this auxiliary service to cover labor and additional vehicles (if used) will be as provided in Section 2 and shall be in addition to all other transportation or accessorial charges.

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**SECTION 1
RULES AND REGULATIONS**

ITEM 300-Concluded

- D. If the shipper does not accept the shipment at nearest point of safe approach by carrier's road haul equipment to the destination address, the carrier may place the shipment, or any part thereof not reasonably possible for delivery, in storage at the nearest available warehouse of the carrier, or at the option of the carrier, in a public warehouse, subject to a lien of all lawful charges. The liability of the carrier will cease when the shipment is unloaded into the warehouse and the shipment shall be considered as having been delivered.
- E. Transportation charges to cover movement of shipment, or part thereof, from point at which it was originally tendered, to warehouse location, shall be computed on basis of weight of shipment or that part of shipment stored in warehouse, subject to applicable rates as provided in the tariff from point at which it was originally tendered to warehouse location, which shall be in addition to charges from initial point of origin to point at which shipment was originally tendered. All accrued charges on the shipment or any part thereof, shall be due and payable upon delivery of same to the warehouse. Any subsequent movement from warehouse shall constitute a new shipment.

ITEM 330

**LIABILITY OF CARRIERS AND REIMBURSEMENT FOR LOST
OR DAMAGED GOODS – LIMITATIONS ON**

(See Item 690)

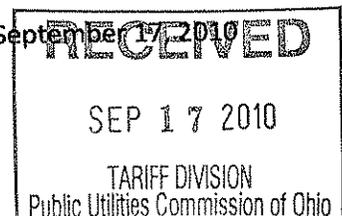
- A. Except as otherwise provided by Paragraph (D) of this Item, carrier shall be liable for loss of, or damage to, such goods during transportation by the carrier or while such goods are stored by the carrier. The carrier shall be liable for lost or damaged goods during pickup and delivery or while such goods are being serviced by any third party engaged by the carrier to perform any services related to the goods.
- B. Carrier shall not be liable for the transportation of perishable articles that are included in the shipment without the knowledge of the carrier. If a carrier knowingly accepts perishable articles, the carrier may impose reasonable conditions necessary to safely transport perishable articles.

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**SECTION 1
RULES AND REGULATIONS**

ITEM 330-Continued

- C. Carrier's rates and charges herein may provide for limitations on the amount that the carrier will reimburse the consumer for lost or damaged goods.

No such limitation will be effective unless the consumer signifies that it elects such limitation by personally initialing the statement on the estimate or the addendum to the estimate as provided by Paragraph (E) of this Item and by personally inserting the declared value of the shipment. In the event that the consumer does not elect such limitation by personally initialing the statement on the estimate or the addendum to the estimate, the consumer shall be reimbursed for depreciated value of any goods lost or damaged, with no limitation as to the total declared value of the shipment.

- D. Except as otherwise provided in this Item, no rule of co-responsibility between the consumer and the carrier may be employed to reduce the liability of the carrier for loss or damage to household goods.
- E. All estimates , or Bill of Ladings used for any shipment of household goods shall have printed in distinctive color or boldface type on the face of a statement reading as follows:

Reimbursement for Lost or Damaged Goods

CONSUMER MUST PERSONALLY INITIAL CHOICE FOR CARRIER CARGO LIABILITY. (See NOTE)

I agree to **MINIMAL REIMBURSEMENT** for lost or damaged goods. I understand and accept that I will be reimbursed for lost or damaged goods at a minimal amount not exceeding sixty cents per pound per article.

I accept reimbursement equal to the **DEPRECIATED VALUE** of lost or damaged goods. I declare a total depreciated value of \$_____ or a minimum of two dollars and twenty five cents per pound times the weight of the shipment, whichever is greater. I understand that the total reimbursements for lost or damaged goods shall not exceed this declared value.

I accept reimbursement equal to the **REIMBURSEMENT COST** for lost or damaged goods. I declare a total replacement value of \$_____. I understand that total reimbursements for lost or damaged goods shall not exceed this declared value.

NOTE - In the event that a shipment is not weighed in compliance with Item 440, the declared value of the shipment shall be based solely on the consumer's declaration.

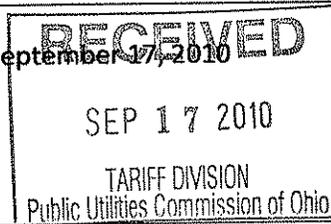
- F. Notwithstanding the reimbursement rate stated in Paragraph (E) of this Item, any consumer who selects depreciated value or replacement cost in the estimate shall have the right to claim reimbursement for the depreciated value or the replacement cost, as appropriate, for any individual lost or damaged article or articles, up to the greater of the declared value or the reimbursement rate times the weight of the shipment.
- G. Carrier may not accept any shipment for transportation unless the carrier has cargo insurance in an amount equal to the declared value of such shipment.
- H. The PUCO shall, upon request, review an estimate form in compliance with this Item.

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**SECTION 1
RULES AND REGULATIONS**

ITEM 330-Concluded

- I. Nothing in this Item shall be construed as prohibiting the carrier and the consumer from agreeing upon a deductible against any reimbursement for lost or damaged goods in the estimate or the Bill of Lading.

No such deductible shall be effective unless the consumer signifies that it elects such limitation by personally initialing the following statement on the estimate or the addendum to the estimate:

() I choose a deductible of \$ _____ against any reimbursement for lost or damaged goods.

- J. Carrier may reserve the right to repair any damaged goods in lieu of reimbursement to the Consumer, provided that this right to repair is expressly included in the estimate or the Bill of Lading.
- K. As used in this tariff, the phrases "released value" and "value declaration by the shipper" shall have the same meaning.

ITEM 340**MARKING AND PACKING**

- A. Articles of fragile and breakable nature must be properly packed.
- B. Packages containing fragile article or articles consisting wholly or in part of glass, when packed by the shipper or his agent, must be marked by plain, distinct letters, designating the fragile character of contents.
- C. When articles of furniture, consisting wholly or in part of glass, are covered or wrapped by shipper or his agent, such articles shall be wrapped in a manner to clearly expose glass surfaces or glass portions.
- D. Where articles are improperly packed, crated or boxed, and by reason thereof, the contents are covered more susceptible to damage, carrier will arrange to have such articles properly packed at charges as shown in this tariff.

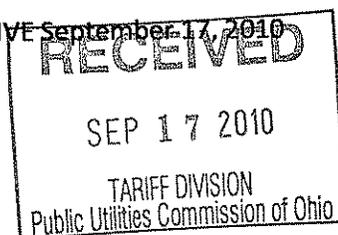
ITEM 360**MILEAGE – DETERMINATION OF**

- A. Where rates are based on mileage, mileage shall be computed by use of the latest map issued by the Ohio Department of Highways.
- B. If the shipper requests a longer route than one determined by method shown in (A) above, the mileage over the longer route as shown on an Ohio map shall apply.
- C. If mileages are not shown from point of origin to point of destination, the mileage from or to the next more distant point or points will apply.
- D. If transportation rates are not shown herein for the actual distance provided, the rate shown for the next greater distance shall apply.

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**SECTION 1
RULES AND REGULATIONS**

ITEM 370

MINIMUM WEIGHTS AND ACTUAL WEIGHTS

- A. The minimum transportation charge on any one shipment shall be for 500 pounds at the applicable rate.
- B. Charges for transportation of a shipment weighing less than the Minimum Weight show in Tables (C) and (D) of Item 250, shall be accepted and shipment will be transported at the rate and charges applicable to the actual weight of the shipment subject to Section (A) of this Item, conditioned that the actual loading and delivery of shipment shall be made on the dates and during the period of time agreed upon by the carrier and the shipper and shown on the Bill of Lading.

ITEM 375

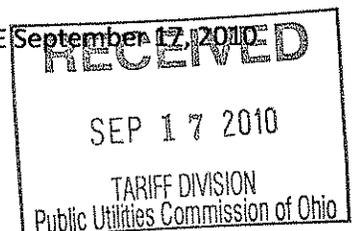
PACKING BY OWNER (PBO)

When performing their own packing (PBO), the shipper and/or his appointed agent, shall cause PBO cartons to be properly identified and marked with the general contents. Carrier shall have the right to open and inspect any "PBO" carton to verify contents. Carrier will not be liable for damages occurring on "PBO" cartons, unless specific exterior damages are noted and inspection takes place with the carrier's representative at the time of delivery.

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**SECTION 1
RULES AND REGULATIONS**

ITEM 380 PERISHABLE ARTICLES OR ARTICLES OF EXTRAORDINARY VALUE

- A. The carrier will not assume any liability whatsoever for perishable articles, or articles of extraordinary value, including: currency, money, credit cards, jewelry, watches, precious stones or articles of extraordinary value including: accounts, bills, deeds, evidence of debts, securities, notes, postage stamps, stamp collections, revenue stamps, letters, or packets of letters, articles of peculiarly inherent value, precious metals or articles manufactured therefrom, which are not specifically listed on the Estimate or Bill of Lading.
- B. When perishable articles are included in a shipment, with or without the knowledge of the carrier, responsibility for condition or flavor will not be assumed by the carrier.

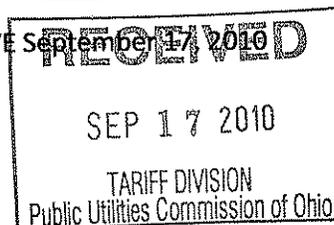
ITEM 390 PICKUP AND DELIVERY - TIMETABLE

- A. Each common carrier by motor vehicle will cause to be transported with reasonable dispatch as defined on Page 4, each shipment which it has agreed to transport.
- B. All Estimates shall contain a provision on which the consumer shall enter the planned pickup and delivery dates for the shipment. After the Estimate has been accepted by the consumer, no carrier shall fail to timely pickup or deliver a shipment of household goods according to the dates entered on the Estimate unless otherwise instructed by the consumer.
- C. In the event that the pickup and/or delivery dates have not been determined at the time of the acceptance of the Estimate, the consumer may enter "TELEPHONE NOTIFICATION" in the space provided on the Estimate for pickup and delivery dates.
- D. Whenever carrier is unable to make delivery of a shipment of household goods on the date during the period specified in the receipt or Bill of Lading, the carrier shall notify the consumer, or person designated by the consumer by telephone, telegraph, or in person, at the carrier's expense of the location and general condition of the shipment, the reason for such delay and the date or period of time during which delivery of the shipment will be made and shall repeat such notification if any subsequent date or period of time so assigned is not met. Such notification shall be given as soon as it becomes apparent to the carrier that it is unable to deliver the shipment in compliance with the terms of the receipt or Bill of Lading; provided that the requirement of this paragraph shall not apply where the carrier is unable to obtain from the consumer an address or telephone number for such notification. Notification as required herein shall not affect the determination of compliance by the carrier with reasonable dispatch as required in paragraph (A) of this Item.
- E. Record of notification:
When notification required by paragraphs B, C or D of this Item is given, a record shall be prepared setting forth the time and date of notification, method of notification, the name of the person notified, the reason for delay, the location and condition of the shipment in cases of delay in delivery, and the new date or period assigned for pickup or delivery and the signature of the person who gave such notification which record the carrier shall preserve as a part of its record of the shipment.

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**SECTION 1
RULES AND REGULATIONS**

ITEM 410**SERVICING SPECIAL ARTICLES**

The transportation rates in this tariff do not include servicing of articles or appliances such as refrigerators, deep freeze cabinets, radios, record players, washing machines, television sets, air conditioners and the like, if not properly serviced, may be damaged in, or incident to transit; nor is liability assumed for any such damage unless said articles or appliances are serviced as provided in (A) or (B) below.

- A. Upon request of shipper, owner or consignee of the goods, carrier will, subject to (B) below, service articles and appliances at origin and destination for the additional charge provided in Section 2, Additional Services. Such servicing does not include removal or installation of articles secured in the premises; or plumbing, electrical or carpentry services necessary to disconnect, remove, connect, and install such articles and appliances.
- B. If carrier does not possess the qualified personnel to properly service such articles or appliances, carrier will, upon request of shipper, owner or consignee, and as an agent for them, engage third parties to perform the servicing. When third parties are engaged by the carrier to perform any service, the carrier will not assume responsibility for their activities, or conduct, amount of their charges, nor for the quality of service furnished. Charges for the arrangement of such services will be found in Section 2, Item 660.

ITEM 430**STORAGE-IN-TRANSIT**

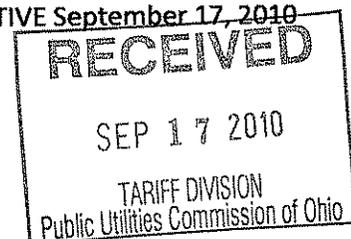
- A. Storage-in-transit of shipment covered by this tariff is the holding of the shipment in the warehouse of the carrier, or its agent, for storage, pending further transportation, and will be effected only at the specific request of the shipper, or under conditions specified in paragraph (K) of this Item. For the purpose of this Item, carrier may designate any warehouse to serve as its agent.
- B. Except as otherwise provided in paragraph (E), shipments moving under this Item may be placed in storage-in-transit one or more times for an aggregate period not to exceed 180 days. When not removed from storage-in-transit at the expiration of the time limit specified herein, liability as carrier shall terminate at midnight on the 180th day; or if the transportation, storage, additional services charges, advances and other lawful charges have not been paid as provided under paragraphs (C) and (D) (except where the satisfactory arrangements for payment have been made between the carrier and the consignor or consignee in accordance with the Rules and Regulations of the Public Utilities Commission of Ohio), the intrastate character of the shipment shall cease, the warehouse shall be agent for the shipper, and the property shall then be subject to the rules, regulations and charges of the warehouseman.

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**SECTION 1
RULES AND REGULATIONS**

ITEM 430 - Continued

STORAGE-IN-TRANSIT

- C. When storage-in-transit is at origin, charges (subject to Item 240) may be billed sixty (60) days after storage-in-transit is effected as follows:
 - 1. Transportation charges from origin to warehouse where storage-in-transit is effected.
 - 2. Storage charges for the first ninety (90) day period of storage-in-transit.
 - 3. Charges for additional services, advances and other lawful charges.
 Storage-in-transit charges for each subsequent thirty (30) day period, or fraction thereof, that shipment remains in storage-in-transit, may be billed in advance.
- D. When storage-in-transit is at other than origin, charges (subject to Item 240) must be billed at the time storage-in-transit is effected, as follows:
 - 1. Transportation charges from origin to warehouse where storage-in-transit is effected.
 - 2. Storage charges for the first thirty (30) day period of storage-in-transit.
 - 3. Charges for additional services, advances and other lawful charges.
 Storage-in-transit charges for each thirty (30) day period, or fraction thereof, that shipment remains in storage-in-transit, may be billed in advance.
- E. When, during any one of the thirty (30) day periods within the storage-in-transit period provided herein, the shipper has given notice for final delivery of the shipment on a date fifteen (15) days prior to the expiration of such thirty (30) day period, and the carrier, by no fault of the shipper, fails to provide transportation within such thirty (30) day period, unless shipper cancels or rescinds order for final delivery. All other provisions under this tariff will continue in effect until further transportation is made available by the carrier. Until all lawful charges are paid, property will remain in carrier's or agent's warehouse, subject to lien for all such charges.
- F. The transportation charges to apply on shipment stored in transit under this Item and forwarded from warehouse will be (1) the applicable tariff rate from the initial point of pick-up to warehouse, and (2) the applicable tariff rate from the warehouse location, which for rate application purposes, will be considered the new point of origin, to destination, viz.:
 - 1. When point of pick-up or delivery and warehouse are both located within the same municipality, or within a distance of thirty (30) miles or less, the pick-up or delivery transportation rate will be as shown in Item 460.
 - 2. When point of pick-up or delivery and warehouse are not within the same municipality, or not within a distance of thirty (30) miles or less, apply transportation rate in applicable rate sections, from point of pick-up or delivery to municipality in which warehouse is located, as provided by Ohio map.

NOTE: Where warehouse is located within municipality for which a key point is shown on a vicinity map, mileage shall be computed to such given point irrespective of location of warehouse or municipality.

- G. Shipper or owner, upon proper notice in writing to the carrier before departure of the shipment, may change destination originally shown on the Estimate or Bill of Lading. When the destination of a shipment is changed, such change must be recorded on the Estimate or Bill of Lading. When the intrastate character of the shipment is terminated at the warehouse before expiration of the time limit specified in paragraph (B), the transportation and other lawful charges shall apply in identical manner as provided in paragraphs (C) or (D), whichever is applicable.

(Continued on next page)

ISSUED September 17, 2010

ISSUED BY:
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Fairfield, OH 45014

EFFECTIVE September 17, 2010



**SECTION 1
RULES AND REGULATIONS**

ITEM 430 – Concluded**STORAGE-IN-TRANSIT**

- H. When a storage-in-transit shipment has been placed in carrier's or agent's warehouse, both the carrier and the warehouse must have in their possession records showing the following:
1. An itemized list of the shipment with the Bill of Lading number noted thereon.
 2. Point of origin and destination.
 3. Condition of each article when received at and forwarded from the warehouse.
 4. The dates when all charges, advances or payments were made or received.
 5. Dates shipment was delivered into and forwarded from the warehouse.
- I. During the storage-in-transit period, shipper may withdraw a portion of the property, provided that all accrued charges on the shipment are paid prior to such withdrawal, except as provided in Item 240. When the selection of items requires unstacking and/or restacking of the shipment, charges for such handling shall be assessed in accordance with Item 560. Charges for transportation furnished, if any, for portion selected for delivery shall be assessed on same basis as would apply to that portion as an individual shipment. With reference to the portion of the shipment which remains in the warehouse, shipper may elect in writing to terminate the storage-in-transit service and place the remaining property in storage with the warehouseman in possession, in which event, the warehouse will be considered the destination of the shipment. If the shipper elects to have the remaining portion remain in storage-in-transit, the following will be applicable:
1. Storage-in-transit charges, if any, for the balance of the storage-in-transit period shall be assessed on the same basis as would apply to the remainder of the shipment as an individual shipment.
 2. Charges for transportation furnished, if any, for the delivery of the remainder of the shipment shall be assessed on the same basis as would apply to that portion as an individual shipment.
- J. During the storage-in-transit period, shipper may add property to that already in storage-in-transit. Charges for such property added shall be as follows:
1. Transportation charges to apply on the addition to the storage-in-transit shipment from initial point of pick-up to warehouse will be as provided in paragraph (F).
 2. Warehouse handling charge as provided in Item 650, will apply on the addition, subject to 1,000 pounds minimum.
 3. All subsequent charges including storage-in-transit will be based on the total weight of the combined shipment.
- K. If delivery cannot be made at the address specified on the Bill of Lading because of impracticable operation as defined in Item 290 and neither shipper, consignor nor owner designates another address at which delivery can be made, carrier will hold the shipment under the storage-in-transit provision of this Item.

NOTE: All rates and charges applicable on shipments subject to storage-in-transit shall be those in effect on the date shipment was loaded at point of origin.

ISSUED September 17, 2010



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**SECTION 1
RULES AND REGULATIONS**

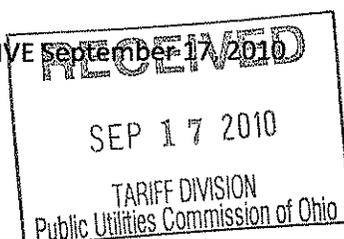
ITEM 440**WEIGHTS – DETERMINATION OF**

- A. Nothing in this Item shall be construed as requiring the weighing of shipments, unless the carrier bases its rates and charges on the weight of the shipment.
- B. Carrier when establishing household goods rates by weight shall determine the tare weight of each vehicle used in the transportation of household goods by having it weighed prior to the transportation of each shipment, without the crew thereon, a certified scale, and when so weighed, the fuel tanks on such vehicle shall be full and the vehicle shall contain all pads, chains, dollies, handtrucks and other equipment needed in the transportation of shipment to be loaded thereon, the tare weight of the vehicle used in a move shall be entered on the Bill of Lading after the vehicle has been loaded. The net weight of the shipment shall be obtained by deducting the tare weight from the gross weight. Where no certified scale is available at the point of origin, the gross weight shall be obtained at the nearest certified scale either in the direction of the movement or in the direction of the next pickup or delivery in the case of part loads. In the transportation of part loads, this paragraph shall apply in all respects, except that the gross weight of a vehicle containing one or more part loads may be used as the tare weight of such vehicle as to part loads subsequently loaded thereon. The consumer of the load, or his representative, upon request of either, shall be permitted without charge to accompany in his own conveyance, the carrier to the weighing station, and to observe the weighing of shipment after loading. The carrier shall use a certified scale which will permit the consumer to observe the weighing of his shipment without causing delay. If no certified scale is available at origin, at any point in route, or at destination, a constructive weight, based on seven pounds per cubic foot of properly loaded van space, may be used.
- C. Carrier shall obtain a weight ticket, with tare and gross weights evidenced by separate tickets, and the driver shall enter thereon the number of the Bill of Lading accompanying the shipment, and a copy shall be retained in the carrier's file. If both the gross and tare weights of a shipment are obtained on the same scale, they may be evidenced on the same weight ticket. A true copy of each weight ticket pertaining to a shipment shall be given to the consumer at the weighing station if the consumer is present or upon delivery of the shipment if the consumer is not present at the weighing. A part load for any one consumer not exceeding one thousand pounds may be weighed on a certified scale prior to being loaded on the vehicle. Additionally, an automobile or other article weighing in excess of five hundred pounds which is mounted on wheels may be weighed separately by obtaining the weight of such article on a certified scale prior to loading on the vehicle to be used for its transportation.
- D. Carrier shall not accept a shipment of household goods for transportation which appears to be subject to the minimum weight provisions herein without first having advised the consumer of such minimum weight provisions.

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**SECTION 2
ADDITIONAL CHARGES AND SERVICES**

ITEM 450

FUEL SURCHARGE

(APPLICABLE only IN CONNECTION WITH LINEHAUL REVENUE)

A fuel surcharge in the amount shown in the following FUEL SURCHARGE AMOUNT will be added as a separate line item in addition to the normal freight charges when the cost of fuel reaches \$1.92 per gallon. The price is based on the U.S. Dept. of Energy National Average Diesel Fuel Price Index as published every Monday at 4:00 p.m. The DOE Price Index can be accessed by calling 202-586-6966. The surcharge will apply on loads picked up on the Tuesday following publication and will be adjusted until fuel prices drop below \$1.92 per gallon. (See Note 1)

DOE National Avg. Fuel Price	Fuel Surcharge Amt.	DOE National Avg. Fuel Price	Fuel Surcharge Amt.
\$1.92-\$1.969	\$.48 per mile	\$3.27-\$3.319	\$1.29 per mile
\$1.97-\$2.019	\$.51 per mile	\$3.32-\$3.369	\$1.32 per mile
\$2.02-\$2.069	\$.54 per mile	\$3.37-\$3.419	\$1.35 per mile
\$2.07-\$2.119	\$.57 per mile	\$3.42-\$3.469	\$1.38 per mile
\$2.12-\$2.169	\$.60 per mile	\$3.47-\$3.519	\$1.41 per mile
\$2.17-\$2.219	\$.63 per mile	\$3.52-\$3.569	\$1.44 per mile
\$2.22-\$2.269	\$.66 per mile	\$3.57-\$3.619	\$1.47 per mile
\$2.27-\$2.319	\$.69 per mile	\$3.62-\$3.669	\$1.50 per mile
\$2.32-\$2.369	\$.72 per mile	\$3.67-\$3.719	\$1.53 per mile
\$2.37-\$2.419	\$.75 per mile	\$3.72-\$3.769	\$1.56 per mile
\$2.42-\$2.469	\$.78 per mile	\$3.77-\$3.819	\$1.59 per mile
\$2.47-\$2.519	\$.81 per mile	\$3.82-\$3.869	\$1.62 per mile
\$2.52-\$2.569	\$.84 per mile	\$3.87-\$3.919	\$1.65 per mile
\$2.57-\$2.619	\$.87 per mile	\$3.92-\$3.969	\$1.68 per mile
\$2.62-\$2.669	\$.90 per mile	\$3.97-\$4.019	\$1.71 per mile
\$2.67-\$2.719	\$.93 per mile	\$4.02-\$4.069	\$1.74 per mile
\$2.72-\$2.769	\$.96 per mile	\$4.07-\$4.119	\$1.77 per mile
\$2.77-\$2.819	\$.99 per mile	\$4.12-\$4.169	\$1.80 per mile
\$2.82-\$2.869	\$1.02 per mile	\$4.17-\$4.219	\$1.83 per mile
\$2.87-\$2.919	\$1.05 per mile	\$4.22-\$4.269	\$1.86 per mile
\$2.92-\$2.969	\$1.08 per mile	\$4.27-\$4.319	\$1.89 per mile
\$2.97-\$3.019	\$1.11 per mile	\$4.32-\$4.369	\$1.92 per mile
\$3.02-\$3.069	\$1.14 per mile	\$4.37-\$4.419	\$1.95 per mile
\$3.07-\$3.119	\$1.17 per mile	\$4.42-\$4.469	\$1.98 per mile
\$3.12-\$3.169	\$1.20 per mile	\$4.47-\$4.519	\$2.01 per mile
\$3.17-\$3.219	\$1.23 per mile	\$4.52-\$4.569	\$2.04 per mile
\$3.22-\$3.269	\$1.26 per mile	Over \$4.569	(See Note 2)

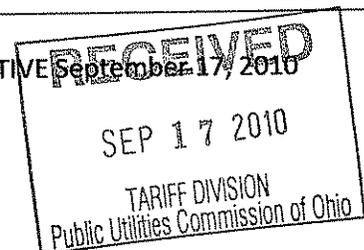
NOTE 1 – The Fuel Surcharge WILL BE SHOWN SEPARATELY from the linehaul revenue on carrier transportation Documents to identify the special fuel related revenue.

NOTE 2 – If the DOE fuel price per gallon exceeds the \$4.569, the fuel surcharge will be increased by 3 cents per mile for each 5 cent increase in fuel per gallon.

ISSUED September 17, 2010

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For explanation of Abbreviations and Reference Marks, see Item 1000.

**SECTION 2
ADDITIONAL CHARGES AND SERVICES**

**ITEM 460 PICK-UP OR DELIVERY TRANSPORTATION RATES
ON STORAGE-IN-TRANSIT SHIPMENTS**

Rates are in dollars and cents per 100 pounds and apply on storage-in-transit shipments, (Subject to Item 430).

APPLICATION
(see Note)

Rates are based on actual weight of shipment, subject to 1000 pounds minimum and apply on shipments when released to a value not exceeding sixty (60) cents per pound per article. For rates to apply on shipments where the declared value exceeds sixty (60) cents per pound per article, refer to Item 290, (See Items 330 and 430).

Rates are applicable to shipments transported from or to a residence on the one hand, and a warehouse, rail, truck or water terminal on the other, and both points are within the same municipality, or within a distance of thirty (30) miles, or less of each other.

When points are not within the same municipality, or are greater than thirty (30) miles apart, apply rates in Items 800 and 810 whichever is applicable.

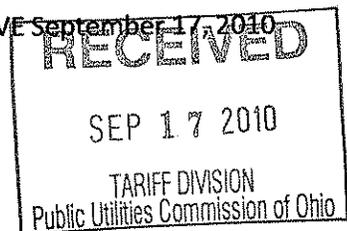
NOTE – Item 640 applies to this Section.

		RATES
When warehouse is located at any point in Ohio:		
(See Note)	1,000 lbs. to 1,999 lbs. incl. (Break point weight 1,559 lbs.)	\$ 24.20
	2,000 lbs. to 3,999 lbs. incl. (Break point weight 3,270 lbs.)	18.85
	4,000 lbs. to 7,999 lbs. incl. (Break point weight 6,604 lbs.)	15.10
	8,000 lbs. and over	12.50

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**SECTION 2
ADDITIONAL CHARGES AND SERVICES**

ITEM 470

PACKING RATES

APPLICABLE TO ITEM 500 AND 510

APPLICATION

RATES APPLY FOR PACKING SERVICE ONLY, AND DOES NOT INCLUDE CHARGES FOR CONTAINERS USED. FOR CONTAINER RATES TO APPLY, SEE ITEM 530 – PACKING CONTAINER CHARGE.

Rates apply when packing service is performed in the following areas: Ashland, Ashtabula, Belmont, Butler, Clermont, Clinton, Columbiana, Coshocton, Crawford, Cuyahoga, Defiance, Delaware, Erie, Fairfield, Franklin, Fulton, Geauga, Greene, Hamilton, Hancock, Henry, Huron, Jefferson, Knox, Lake, Licking, Lorain, Lucas, Madison, Mahoning, Medina, Miami, Montgomery, Ottawa, Pickaway, Portage, Preble, Richland, Stark, Summit, Trumbull, Tuscarawas, Union, Warren, Wayne, Williams and Wood Counties.

NOTE 1:REGULAR TIME PACKING RATES, apply when packing service is performed during normal working hours, Monday through Friday, or for the convenience of the carrier. For rates to apply when packing is requested at other times in WRITING BY SHIPPER OR HIS AGENT, see OVERTIME PACKING RATES, ITEM 510.

NOTE 2:OVERTIME PACKING RATES, apply when packing service is performed during any hour on Saturday, Sunday and Holidays, and between 5:00 p.m. and 8:00 a.m., Monday through Friday, at the WRITTEN REQUEST OF SHIPPER OR HIS AGENT. (See Page 3 for definition of Holidays)

NOTE 3:When cartons of more than 3 cu. ft. are used, and no rates are shown for size used, charge shall be based on the next lower size shown.

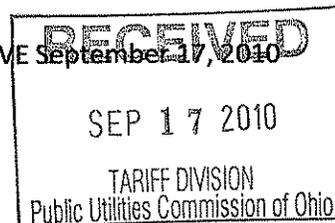
NOTE 4:In applying charge for mattress cartons, if the size furnished exceeds either 54" in width or 75" in length, the charge for mattress carton exceeding 54"x75" shall apply.

NOTE 5:The packing service charge for crates specially constructed for mirrors, paintings, glass or marble tops and Similar fragile articles, including packing and the construction of such special crates and containers which remain the property of the consignee.

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**SECTION 2
ADDITIONAL CHARGES AND SERVICES**

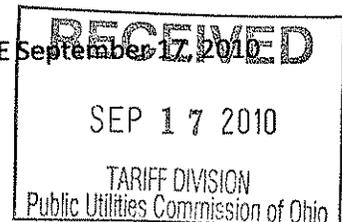
ITEM 500 REGULAR TIME PACKING RATES

	PER	RATES IN DOLLARS AND CENTS
DRUM-DISH-PACK (Drum, dish-pack, barrel and other specially designed Containers, of not less than 3 cu. ft. capacity, for use in packing glassware, Chinaware, bric-a-brac, table lamps and similar fragile articles)	Ea.	21.00
CARTONS (SEE NOTE 3)		
Less than 3 cu. ft. (not less than 200 lbs. test)	Ea.	5.30
3 cu. ft. (not less than 200 lbs. test)	Ea.	8.20
4 ½ cu. ft.	Ea.	9.85
6 cu. ft.	Ea.	11.20
6 ½ cu. ft.	Ea.	13.40
Grandfather Clock	Ea.	22.05
Gun	Ea.	8.70
Ironing Board	Ea.	8.70
Lamp Shade	Ea.	13.65
Pole Lamp	Ea.	8.70
Skis	Ea.	8.70
Tea Chest	Ea.	20.55
CARTONS (Double or Triple Wall)		
Not over 4 cu. ft.	Ea.	13.85
Over 4 cu. ft., not over 7 cu. ft.	Ea.	21.00
7 cu. ft., not over 15 cu. ft.	Ea.	32.45
WARDROBE CARTON (not less than 10 cu. ft.)	Ea.	10.90
CRIB MATTRESS COVER (paper or plastic)	Ea.	5.35
MATTRESS CARTON (SEE NOTE 4)		
Not exceeding 39"x75"	Ea.	6.70
Not exceeding 54"x75"	Ea.	6.80
Exceeding 54"x75"	Ea.	8.90
39"x80"	Ea.	6.70
MATTRESS COVER (paper or plastic)	Ea.	3.55
CORRUGATED CONTAINERS (designed for mirrors, paintings, glass or marble Tops and similar fragile articles)	Ea.	18.70
CRATES (other than Corrugated Containers above) SEE NOTE 5		
Gross measurement of crate	Cu. ft.	10.65
Minimum charge per crate	Ea.	43.05

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For explanation of Abbreviations and Reference Marks, see Item 1000.

**SECTION 2
ADDITIONAL CHARGES AND SERVICES**

ITEM 510 OVERTIME PACKING RATES

	PER	RATES IN DOLLARS AND CENTS
DRUM-DISH-PACK (Drum, dish-pack, barrel and other specially designed Containers, of not less than 3 cu. ft. capacity, for use in packing glassware, Chinaware, bric-a-brac, table lamps and similar fragile articles)	Ea.	29.80
CARTONS (SEE NOTE 3)		
Less than 3 cu. ft. (not less than 200 lbs. test)	Ea.	7.35
3 cu. ft. (not less than 200 lbs. test)	Ea.	11.70
4 ½ cu. ft.	Ea.	14.10
6 cu. ft.	Ea.	15.85
6 ½ cu. ft.	Ea.	18.70
Grandfather Clock	Ea.	27.85
Gun	Ea.	11.70
Ironing Board	Ea.	11.70
Lamp Shade	Ea.	23.45
Pole Lamp	Ea.	11.70
Skis	Ea.	11.70
Tea Chest	Ea.	27.05
CARTONS (Double or Triple Wall)		
Not over 4 cu. ft.	Ea.	18.90
Over 4 cu. ft., not over 7 cu. ft.	Ea.	27.85
7 cu. ft., not over 15 cu. ft.	Ea.	42.85
WARDROBE CARTON (not less than 10 cu. ft.)	Ea.	14.30
CRIB MATTRESS COVER (paper or plastic)	Ea.	7.35
MATTRESS CARTON (SEE NOTE 4)		
Not exceeding 39"x75"	Ea.	9.85
Not exceeding 54"x75"	Ea.	10.25
Exceeding 54"x75"	Ea.	14.20
39"x80"	Ea.	9.85
MATTRESS COVER (paper or plastic)	Ea.	5.05
CORRUGATED CONTAINERS (designed for mirrors, paintings, glass or marble Tops and similar fragile articles)	Ea.	26.30
CRATES (other than Corrugated Containers above) SEE NOTE 5		
Gross measurement of crate	Cu. ft.	12.10
Minimum charge per crate	Ea.	49.30

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For explanation of Abbreviations and Reference Marks, see Item 1000.

**SECTION 2
ADDITIONAL CHARGES AND SERVICES**

ITEM 520 UNPACKING APPLICATION

Unpacking is the removal of packed items from carrier packed containers; assembly of packed items disassembled by carrier, such as lamps and mirrors, the placement of box springs, mattresses and contents of wardrobes and disposal of such containers and materials if requested by consignee.

Unpacking does not include placement of packed items in, on or under shelves, cupboards or other such places where they are customarily kept.

Unpacking shall be performed by the carrier at the time of delivery, or immediately after delivery. For rates to apply, see below.

When unpacking is performed on subsequent days to delivery, and is not for the convenience of the carrier, and is requested in WRITING BY SHIPPER OR CONSIGNEE, such service shall not fall within this definition and rates shown are not applicable. For applicable rates, see DESTINATION SERVICES, ITEM 540.

	PER	RATES IN DOLLARS AND CENTS	
		REGULAR TIME	OVERTIME
BARRELS: (Barrel, dish-pack, drum or specially designed Container for use in lieu of barrel, dish-pack or drum) Not less than 5 cu. ft.	Ea.	8.80	11.00
BOXES: Less than 1 ½ cu. ft.	Ea.	3.30	4.10
Over 5 cu. ft.	Ea.	6.60	8.25
Over 8 cu. ft. (SEE CRATES)			
CARTONS: (SEE NOTES 1 and 2)			
Less than 1 ½ cu. ft.	Ea.	2.20	2.75
1 ½ cu. ft.	Ea.	3.30	4.10
Less than 3 cu. ft.	Ea.	3.65	4.60
3 cu. ft.	Ea.	4.95	5.95
4 ½ cu. ft.	Ea.	6.05	7.50
6 cu. ft.	Ea.	6.60	8.25
6 ½ cu. ft.	Ea.	7.70	9.60
GRANDFATHER CLOCK CARTONS	Ea.	4.60	5.50
WARDROBE CARTONS (not less than 10 cu. ft.)	Ea.	2.20	2.75
CRIB MATTRESS CARTON	Ea.	2.75	3.50
MATTRESS CARTON (SEE NOTE 3)			
Not exceeding 54"x75"	Ea.	3.30	4.10
Exceeding 54"x75"	Ea.	4.50	5.55
39"x80"	Ea.	5.50	6.85
MATTRESS COVER (paper or plastic)	Ea.	2.20	2.75
CRATES AND CONTAINERS (specifically designed for mirrors, paintings, glass or marble tops and similar fragile articles)			
Gross measurement of crate or container	Cu. ft.	1.90	2.40
Minimum charge per crate or container	Ea.	6.60	8.25

NOTE 1 – When cartons of more than 1 ½ cu. ft. capacity are used, and no rates are shown for the size used, charges shall be based on the rates for the next lower size carton shown.

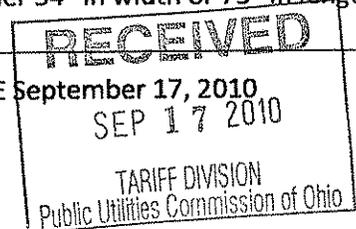
NOTE 2 – Length, width, depth by inches and cubic content must be shown on all cartons.

NOTE 3 – In applying charge for mattress cartons, if the size furnished exceeds either 54" in width or 75" in length, the charge for mattress cartons exceeding 54"x75" shall apply.

ISSUED September 17, 2010

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EFFECTIVE September 17, 2010



**SECTION 2
ADDITIONAL CHARGES AND SERVICES**

ITEM 530 PACKING CONTAINER CHARGE

The following rates will apply to containers when furnished to shipper. When shipper requests packing services, the container charge will be in addition to Packing Rates specified in ITEM 500 (REGULAR PACKING RATES) and ITEM 510 (OVERTIME PACKING RATES).

	PER	RATES IN DOLLARS AND CENTS
BARRELS: (Barrel, dish-pack, drum or specially designed Container for use in lieu of barrel, dish-pack or drum) Not less than 5 cu. ft.	Ea.	20.60
CARTONS: (SEE NOTES 1 and 2) Less than 3 cu. ft. (not less than 200 lbs. test)	Ea.	4.45
3 cu. ft. (not less than 200 lbs. test)	Ea.	6.50
4 ½ cu. ft.	Ea.	7.55
6 cu. ft.	Ea.	8.85
6 ½ cu. ft.	Ea.	9.45
Grandfather Clock	Ea.	36.75
Gun	Ea.	11.10
Ironing Board	Ea.	11.10
Lamp Shade	Ea.	11.40
Pole Lamp	Ea.	11.10
Skis	Ea.	11.10
Tea Chest	Ea.	23.05
CARTONS (Double or Triple Wall) Not over 4 cu. ft.	Ea.	27.95
Over 4 cu. ft., not over 7 cu. ft.	Ea.	36.65
7 cu. ft., not over 15 cu. ft.	Ea.	43.85
WARDROBE CARTONS (not less than 10 cu. ft.)	Ea.	16.20
CRIB MATTRESS CARTON	Ea.	5.95
MATTRESS CARTON (SEE NOTE 3) Not exceeding 39"x75"	Ea.	10.80
Not exceeding 54"x75"	Ea.	13.20
Exceeding 54"x75"	Ea.	22.00
39"x80"	Ea.	15.25
MATTRESS COVER	Ea.	7.90
CORRUGATED CONTAINERS (specifically designed or constructed for mirrors, paintings, glass or marble tops and similar fragile articles)	Ea.	16.85

NOTE 1 – When cartons of more than 3 cu. ft. capacity are used, and no rates are shown for the size used, charges shall be based on the rates for the next lower size carton shown.

NOTE 2 – Length, width, depth by inches and cubic content must be shown on all cartons.

NOTE 3 – In applying charge for mattress cartons, if the size furnished exceeds the dimensions for which charges are shown, the charge for the next greater size shall apply.

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**SECTION 2
ADDITIONAL CHARGES AND SERVICES**

ITEM 540 DESTINATION SERVICES

Destination services are those services requested by shipper, for which no other rates are provided in SECTION 2 of this Tariff. When destination services include the services of unpacking, requested by shipper, at a date or time subsequent to date of delivery, carrier will note on Freight Bill, or an appendix thereto, that shipper or consignee requested unpacking services subsequent to delivery and such shall be acknowledged by shipper or consignee by signature or initial. For rates to apply, see rates in Item 800 herein.

If carrier engages another carrier to perform this service, the applicable rate shall be that in effect for the carrier performing the service.

ITEM 550 EXTRA PICK-UP OR DELIVERY

	RATES IN DOLLARS AND CENTS
When shipment is moving under Items 460 and 710 PER STOP	\$ 78.90

ITEM 560 LABOR AND OVERTIME CHARGES

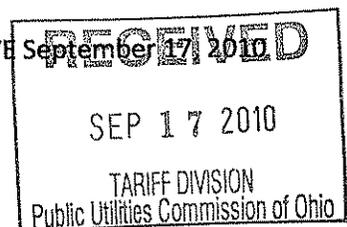
Covers all services for which no charges are otherwise provided in the Tariff, when such services are requested by the shipper. Subject to Item 120.

DESCRIPTION OF PLACES	REGULAR HOUR PER MAN	OVERTIME HOUR PER MAN
All points in Ohio	\$ 43.70	\$ 54.25

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EFFECTIVE September 17, 2010

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**SECTION 2
ADDITIONAL CHARGES AND SERVICES**

ITEM 570 OVERTIME LOADING AND UNLOADING

An additional charge for each overtime loading and for each overtime unloading shall apply when overtime is requested or required:

Between 5:00 p.m. and 8:00 a.m.. Also during any hour on Saturday, Sunday and Holidays

1. Charges will apply for ACTUAL weight of shipment, subject to 1,000 pounds minimum.
2. Does not apply when service is rendered for convenience of carrier.
3. Estimate, and/or Bill of Lading to be marked or stamped as follows:
 - a. Loading requested or required after regular loading hours and days.
 - b. Unloading requested or required after regular unloading hours and days.

ALL POINTS IN OHIO PER CWT. \$ 3.55

ITEM 580 HOISTERING AND LOWERING, WHERE NECESSARY

When height of building is:

5 stories or less	Flat Charge	\$ 43.50
Each Additional Story	Each	\$ 21.70
6 or more stories	Flat Charge	\$ 87.35
Each Additional Story	Each	\$ 43.60

NOTE: Above charges are in addition to charges shown in Item 560. Subject to Item 120.

ITEM 590 PIANO AND ORGAN CARRY CHARGES

	PER	RATES IN DOLLARS AND CENTS
<u>HANDLING CHARGES</u> for all types of Pianos and Organs (Charge is in addition to the flight carry charges) (See NOTE 4)	Flat Charge	95.40
<u>FLIGHT CARRY CHARGE – INSIDE A BUILDING</u>		
First Flight (one floor or story to next floor or story) (See NOTES 1, 2 and 3)	First Flight	27.20
Each additional flight	Flight	13.65

- NOTE 1 – Inside a building, the steps from one floor to the next floor or story will be considered one flight. If an Elevator is employed, it will be considered one flight.
- NOTE 2 – Outside a building, the first flight shall consist of 8, but not more than 20 steps. Steps less than 8 will be considered a flight.
- NOTE 3 – Flight carry charges apply each time service is rendered.
- NOTE 4 – Handling charges apply once per shipment for each piano and organ.

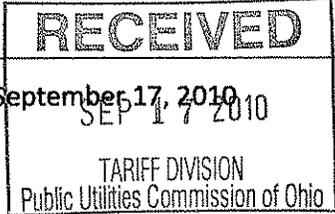
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Mark Maltbie, President
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SECTION 2 ADDITIONAL CHARGES AND SERVICES		
ITEM 600	ELEVATOR, STAIR AND EXCESSIVE DISTANCE CARRY CHARGES	
	PER	RATES IN DOLLARS AND CENTS
Where pick-up or delivery involves use of an adequate elevator service up Or down one or more flights (See NOTE 4) a charge will be assessed, viz.: One or more flights (See NOTES 1, 2, 3 and 4)	Cwt.	1.65
STAIRS (INSIDE A BUILDING) (Subject to NOTES 1, 2, 4, 5, 7 and 8): Where pick-up or delivery involves carriage up or down one or more flights of stairs (See NOTE 5), a carry charge will be assessed, viz.: Per each flight	Cwt.	1.65
STAIRS (OUTSIDE) ATTACHED TO A BUILDING (Subject to NOTES 1, 2, 4, 6, 7 AND 9): Where pick-up or delivery involves carriage up or down one or more flights of stairs attached to a building (See NOTE 6), a charge will be assessed, viz.: Per each flight	Cwt.	1.65
EXCESSIVE DISTANCES (Subject to NOTES 2, 7 and 8): Where pick-up or delivery involves one or more extra carries (See NOTE 7), a charge will be assessed, viz.: Per each extra carry	Cwt.	1.65
NOTE 1 – Elevator and stair carry charges will not apply when pick-up or delivery is within a single family dwelling.		
NOTE 2 – Charge will be based on actual weight of the shipment, except as follows:		
a. When under the provisions of Item 200, portions of the shipment are to be picked up or delivered at more than one place, the charges will apply only to the actual weight of that portion of the shipment picked up or delivered at other than ground floor or carried and excessive distance.		
b. When an automobile is included in a shipment with other personal effects, the weight of the automobile will be deducted when determining applicable charges under this Item.		
NOTE 3 – Where an elevator is used and shipment must then be transferred to a second elevator or carried one or more flights, charges will be made once for the first elevator and again for each additional elevator or stair carry charge.		
NOTE 4 – When stairs and elevator are both available, charge will be based on the method that results in the lower cost to the shipper.		
NOTE 5 – Inside a building, the first flight shall consist of at least 8 steps. Additional flights shall be defined as the number of complete floors above or below the first flight.		
NOTE 6 – Outside a building, a first flight shall consist of 8 but not more than 20 steps. Steps less than 8 will not be Considered a flight.		
NOTE 7 – An extra carry means each carriage of 50 feet, or fraction thereof, after the first 75 feet (not including Elevator or stair distance for which charges herein apply) between vehicle and:		
a. The entrance door of a detached or single family dwelling, or		
b. The applicable individual apartment or office entrance door within a multiple occupancy building.		
NOTE 8 – When a piano and/or organ is included in a shipment, the handling charge for piano and organ provided in Item 590 will be in addition to the applicable charges in this Item.		
NOTE 9 – This Item is applicable to Items 460 and 710.		
ISSUED September 17, 2010	ISSUED BY: Mark Maltbie, President 2701 Bobmeyer Road Fairfield, OH 45014	EFFECTIVE September 17, 2010



**SECTION 2
ADDITIONAL CHARGES AND SERVICES**

ITEM 610 BULKY ARTICLES, LOADING AND UNLOADING CHARGES AND WEIGHT ADDITIVES

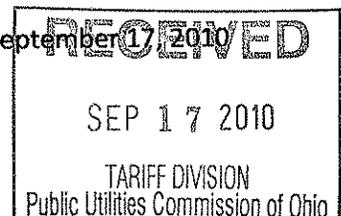
	PER	RATES IN DOLLARS AND CENTS
When shipment includes bulky articles as named below, the following Additional loading and unloading charge or weight additive will apply. LOADING AND UNLOADING CHARGES include BOTH loading and unloading Services and the handling and blocking of such articles, and applies each Time loading and unloading service is required, including shipments Requiring storage-in-transit (except for carrier convenience).		
AUTOMOBILES, TRUCKS OR VANS	Ea.	127.20
MOTORCYCLES OF 250cc and over	Ea.	79.55
BOATS, CANOES, SAILBOATS AND BOAT TRAILERS (See Weight Additive below)		
TRACTORS AND RIDING MOWERS of 25 Horsepower and over	Ea.	95.50
TRACTORS AND RIDING MOWERS of less than 25 Horsepower	Ea.	63.60
SNOWMOBILES AND RIDING GOLF CARTS	Ea.	63.60
TRAILERS, including utility and pop-up trailers (except boat trailers, travel Campers/mini-mobile homes, see Weight Additives below)	Ea.	71.60
CAMPERS, UNMOUNTED ON TRUCKS, designed for carriage on pick-up trucks (except travel campers trailer/mini-mobile homes, see Weight Additives below)	Ea.	182.95
CAMPERS, MOUNTED ON PICK-UP TRUCKS – Apply above charge for trucks (except travel campers trailers/mini-mobile homes, see Weight Additives below)		
PLAYHOUSES, TOOL SHEDS, UTILITY SHED (transported set-up, not dismantled) In excess of 100 cubic feet	Ea.	119.25
HOT TUBS, SPAS, WHIRLPOOL BATHS, JACUZZIS (transported set-up, not dismantled) in excess of 100 cubic feet	Ea.	119.25
SATELLITE TELEVISION/RADIO RECEIVING DISKS/DISHES, INCLUDING MOUNTS, STANDS and ACCESSORIAL EQUIPMNENT. <u>DISC/DISH OUTSIDE DIAMETER</u>		
4 feet or less	Ea.	67.50
Over 4 feet to 8 feet	Ea.	101.40
Over 8 feet to 12 feet	Ea.	151.95
Over 12 feet	Ea.	236.45
GRANDFATHER CLOCKS		
5 feet tall and over (transported set-up, not dismantled)	Ea.	59.25
LARGE SCREEN OR PROJECTION TYPE TV'S in excess of 36" in diameter	Ea.	66.00

(Continued on next page)

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**SECTION 2
ADDITIONAL CHARGES AND SERVICES**

ITEM 610 – Concluded

WEIGHT ADDITIVES: When shipment includes travel campers trailers/mini-mobile homes (other than utility and pop-up trailers), airplane, boat, light rowboat, kayak, canoe, glider (except hang-glider), skiff, sailboat and/or boat trailer, the transportation charges will be based on the net scale weight of the shipment, plus a weight additive calculated in accordance with the table show below:

Airplanes, or Gliders (except Hang-Gliders)	120 lbs. per linear foot of total length of the fuselage
Canoes, Light Rowboats, Skiffs and Kayaks	14 ft. and over in length, 40 pounds per linear foot of total length
Boats, 14 ft. and over in length	115 lbs. per linear foot of total length
Boat Trailers, any length	75 lbs. per linear foot of total length
Sailboats, 14 ft. and over in length	125 lbs. per linear foot of total length
Travel Campers, Trailers/Mini-Mobile Homes (other than utility and pop-up trailers)	300 lbs. per linear foot of total length

- NOTE 1 – This weight additive will not apply to boats, canoes or sailboats of less than 14 feet in length, not on Dinghies, kayaks, skulls or skiffs of any size.
- NOTE 2 – When shipment contains two or more articles subject to the weight additive, the total weight additives for that shipment will be the sum of the individual additives for each bulky article calculated separately.
- NOTE 3 – In determining lengths for the purpose of this Item, all fractions of a foot will be disregarded.
- NOTE 4 – The length of boats, canoes and sailboats shall be determined by the straight center line distance between the top center point of the transom and a point perpendicular with the foremost part of the bow. Manufacturer’s “length overall” or “center line length” shall apply as the correct length for the purpose of this Item, in lieu of physical measurement by carrier.
- NOTE 5 – The length of boat trailers shall be a straight center line distance from a point equal to the rearmost part of the trailer to foremost part of the trailer tongue. Manufacturer’s “length overall” shall apply as the correct length for the purpose of this Item in lieu of physical measurement by carrier.

EXCEPTION: This Item will not apply when shipper orders Exclusive Use of a Vehicle under Item 200, Paragraph (B).

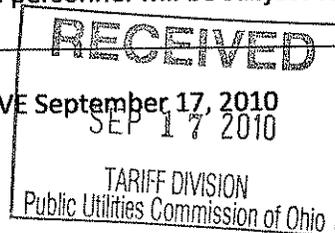
ITEM 620	WAITING TIME	
Not the fault of the carrier, per vehicle only (see NOTES 1 and 2)	PER HOUR	\$ 37.00

- NOTE 1 – Unless provided by agreement, loading and unloading will be performed between the hours of 8:00 a.m. and 5:00 p.m. Waiting time will be applicable to these hours, subject to the following:
 Shipments moving under 100 miles, no free time,
 Shipments moving 100 miles or more, 1 hour free time
- NOTE 2 – The charge indicated above is for vehicle only. Waiting time for vehicle personnel will be subject to hourly charges in Item 560.

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**SECTION 2
ADDITIONAL CHARGES AND SERVICES**

ITEM 630

AUXILIARY SERVICE

Necessary for pick-up or delivery EXCEPT as provided in Item 550.

Applies only in connection with Item 300 for all Auxiliary pick-up or delivery services requested by shipper.

PER ADDITIONAL VEHICLE (if used) PER HOUR \$ 25.00

LABOR CHARGES: See Item 560.

ITEM 640

ADDITIONAL TRANSPORTATION CHARGES

(See NOTES A and B)

PER	RATES IN DOLLARS AND CENTS
100 Pounds	1.60

On all shipments having an origin and/or destination in Ohio Counties

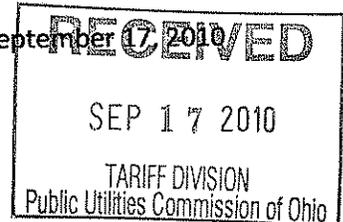
NOTE A – On shipments having an ORIGIN and DESTINATION in the same specified place, only the ORIGIN charge will be applicable.

NOTE B – Charges will be based on weight at which transportation is based.

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**SECTION 2
ADDITIONAL CHARGES AND SERVICES**

ITEM 650 STORAGE-IN-TRANSIT AND WAREHOUSE HANDLING CHARGES

Rates are in dollars and cents per 100 pounds and apply in territory or at a point shown below, based on location of warehouse and where storage-in-transit service is provided. (See NOTES 1 and 2 for application of charges).

All points in Ohio	STORAGE FOR EACH 30 DAYS OR FRACTION THEREOF	WAREHOUSE HANDLING
	\$ 3.35	\$ 4.65

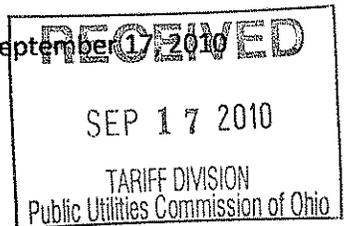
NOTE 1 – Charges are subject to 1,000 pounds minimum.

NOTE 2 – Storage charges apply for each 30 days, or fraction thereof, each time storage-in-transit service is rendered. Warehouse handling charges apply once each time shipment is placed in storage-in-transit. The storage period will include day goods placed in storage, but not the day goods removed from storage. If goods are removed from storage on the same day they are placed in storage, one thirty day storage period will apply.

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**SECTION 2
ADDITIONAL CHARGES AND SERVICES**

ITEM 660

**HOUSEHOLD APPLIANCES OR OTHER ARTICLES
REQUIRING SPECIAL SERVICING**

Subject to request of shipper, owner, consignee and provisions of Item 410

CARRIER SERVICING of appliances or articles at origin and/or destination:

- First article
- Each additional article

THIRD PARTY SERVICING of appliances or articles at origin and/or destination:

For the engagement of a third party as provided in Paragraph (B) of Item 410 (See NOTE 1)

PER	RATES IN DOLLARS AND CENTS
Article	25.00
Article	25.00
Minimum Charge	25.00

NOTE 1 – Where shipper requests carrier to arrange service in connection with the removal or installation of appliances resulting in charges greater than \$100.00, carrier shall charge shipper, owner or consignee 10% of invoices for such arrangements. In such case, the minimum charge shall not be applicable.

ITEM 670

FERRY CHARGE

When necessary to use ferry service, in connection with transportation of any shipment, charges for use of the ferry both ways shall be paid for by the shipper.

Delay caused by reason of ferry schedules at point of embarkation or debarkation, not the fault of the carrier, in connection with any shipment, shall be in addition to all other charges and shall be at the following rates:

- Per Vehicle (See Item 630)
- Per Man (See Item 560)

ITEM 680

REWEIGHING AND NOTIFICATION OF CHARGE EXPENSE

The carrier upon request of shipper, owner or consignee, made prior to delivery of shipment, and when practicable to do so, will reweigh the shipment. No charge will be made therefore if the difference between the two scale weights exceeds 100 pounds on shipments weighing 5,000 pounds or less and two percent of the lower net scale weight on shipments weighing more than 5,000 pounds. The lower of the two net scale weights shall be used for determining the applicable charge. If the difference between the two net scale weights is less than stated above, the assessment shall be:

Per Service \$ 82.50

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**SECTION 2
ADDITIONAL CHARGES AND SERVICES**

ITEM 690

VALUATION CHARGES

VALUATION CHARGES PROVIDED FOR IN THIS ITEM WILL APPLY, UNLESS SHIPPER EXPRESSLY RELEASES THE SHIPMENT TO A VALUE NOT EXCEEDING SIXTY (60) CENTS PER POUND PER ARTICLE.

ON SHIPMENTS EXPRESSLY RELEASED TO A VALUE EXCEEDING SIXTY (60) CENTS PER POUND PER ARTICLE, THE FOLLOWING CHARGES WILL APPLY:

- A. ON ALL SHIPMENTS MOVING ON AN HOURLY BASIS, SUBJECT TO Item 170:
For each \$100.00, or fraction thereof, of released or declared value \$.70 per each \$100.00
- B. ON ALL SHIPMENTS MOVING ON A CWT. BASIS AND SUBJECT TO Item 330:
For each \$100.00, or fraction thereof, of released or declared value \$.70 per each \$100.00
- C. ON ALL SHIPMENTS MOVING SUBJECT TO Item 330, REPLACEMENT VALUE PROTECTION:
For each \$100.00, or fraction thereof, of released or declared value \$ 1.00 per each \$100.00

OPTION C-1 - \$100.00 Deductible

When shipper assumes liability for the first \$100.00 of any claim for which carrier is liable, the rate shall be: \$.90 per each \$100.00 Declared Value

OPTION C-2 - \$250.00 Deductible

When shipper assumes liability for the first \$250.00 of any claim for which carrier is liable, the rate shall be: \$.50 per each \$100.00 Declared Value

OPTION C-3 - \$500.00 Deductible

When shipper assumes liability for the first \$500.00 of any claim for which carrier is liable, the rate shall be: \$.35 per each \$100.00 Declared Value

- D. ON SHIPMENTS WHICH ALSO INVOLVE STORAGE-IN-TRANSIT, THE FOLLOWING ADDITIONAL VALUATION CHARGE WILL APPLY:

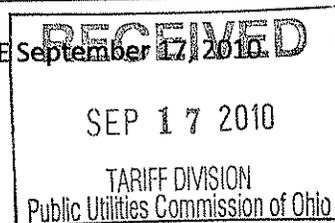
For each storage period of 30 days, or fraction thereof, an additional valuation rate of 10% of the applicable storage-in-transit rate as provided for in Item 650, or as amended, will apply.

If the shipper wishes to avoid these additional charges, he must agree that if any articles are lost or damaged, the carrier's liability will not exceed sixty (60) cents per pound for the actual weight of any lost or damaged articles in the shipment.

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**SECTION 2
ADDITIONAL CHARGES AND SERVICES**

ITEM 700

ADVANCED CHARGES

When carrier has advanced charges for services requested by shipper (subject to Item 130), the following rates will be applicable and will be in addition to all other charges:

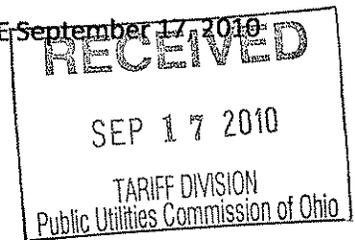
Advances charges of \$100.00 or less	\$ 21.60
Advances charges over \$100.00	10% of Charges Advanced

For charges advanced in connection with appliance servicing, see ITEM 660.

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For explanation of Abbreviations and Reference Marks, see Item 1000.

**SECTION 3
TRANSPORTATION RATES**

ITEM 710

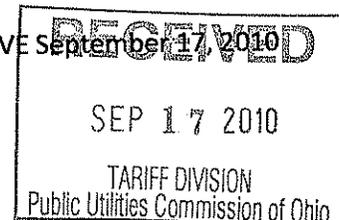
**APPLICATION OF RATES AND RULES APPLICABLE TO LOCAL MOVING (See Item 800)
(Except as otherwise provided)**

- A. Rates apply in dollars and cents per hour, to actual moving time calculated from the time vehicle and crew arrive at point of loading until vehicle is released by shipper, or his representative, at point of destination.
- B. Where driving time is shown, the number of hours indicated, multiplied by the hourly rate for vehicle and men applicable to the moving, shall be added to the cost obtained in (A) above.
- C. The carrier reserves the right to furnish the number of helpers necessary to properly handle shipments.
- D. Upon request of the shipper, carrier will furnish additional helpers, in addition to the number considered necessary by carrier, at the rate shown in schedule applicable to "EA. ADD'L MAN".
- E. Carrier will not furnish vehicles without drivers.
- F. Where a rate is shown handling special articles, such rates shall be in addition to the charge for the time required for the entire shipment, including the special article or articles.
- G. When extra help is necessary for handling special articles, an additional charge will be made at applicable rate shown for "EA. ADD'L MAN", with a minimum charge of one (1) hour for each man.
- H. Except as otherwise provided, hourly rates herein apply to shipments released to carrier at a value not exceeding sixty (60) cents per pound per article.
- I. Where shipper elects to release shipment to carrier at a higher value than sixty (60) cents per pound per article, shipper will declare a lump sum value. Such declaration shall be entered on Estimate/Bill of Lading, or shipping document, prior to carrier loading shipment.
- J. In the absence of any such declaration, carrier's maximum liability shall be sixty (60) cents per pound per article.
- K. Additional valuation charges shall be applicable as provided in ITEM 690, of this tariff, revised pages, supplements thereto and reissues thereof.
- L. The cost of insurance against marine risk, or any other type of insurance, for the benefit of the shipper will not be assumed by the carrier.
- M. As a precedent to any claim for loss, damage or overcharge, or any other claim, arising as a result of carrier handling the shipment, conditions and procedures outlined in ITEM 190 of this tariff, revised pages, supplements thereto and reissue thereof, shall be applicable.

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For explanation of Abbreviations and Reference Marks, see Item 1000.

**SECTION 3
TRANSPORTATION RATES**

ITEM 800

HOUSEHOLD GOODS, as describe on Page 3 of this tariff. Applicable ONLY on shipments transported a distance of 65 miles or less. For determination of Mileages see Item 360 and for statewide rates see Item 810.

COLUMN A – Applies ONLY on Labor and Equipment.

COLUMN B – Applies ONLY on Monday to Friday from 8:00 a.m. to 5:00 p.m.

COLUMN C – Applies ONLY for Overtime before 8:00 a.m. or after 5:00 p.m. and Saturdays.

COLUMN D – Applies ONLY on Sundays and Holidays. (See Note 1)

**RATES
(In Dollars and Cents per Hour)**

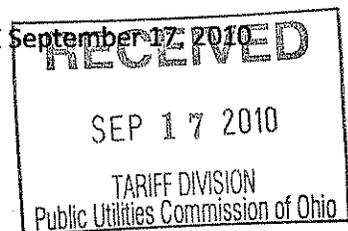
COLUMN A	COLUMN B	COLUMN C	COLUMN D
Applicable May 16 to September 15			
1 Man & Van	61.00	91.50	122.00
2 Men & Van	96.00	144.00	192.00
3 Men & Van	131.00	196.50	262.00
4 Men & Van	166.00	249.00	332.00
Ea. Add'l Man	35.00	52.50	70.00
Ea. Add'l Van	26.00	39.00	52.00
Driving Time	1 hr.	1 hr.	1 hr.
Applicable September 16 to May 15			
1 Man & Van	45.00	67.50	90.00
2 Men & Van	75.00	112.50	150.00
3 Men & Van	105.00	157.50	210.00
4 Men & Van	135.00	202.50	270.00
Ea. Add'l Man	30.00	45.00	60.00
Ea. Add'l Van	20.00	30.00	40.00
Driving Time	1 hr.	1 hr.	1 hr.

NOTE 1 – The word "HOLIDAYS", refers to the following days:
 New Year's Day, Memorial Day, Fourth of July, Labor Day, Thanksgiving Day, day before Christmas and Christmas Day.

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For explanation of Abbreviations and Reference Marks, see Item 1000.

**SECTION 3
TRANSPORTATION RATES**

ITEM 810

HOUSEHOLD GOODS, as describe on Page 3 of this tariff. For hourly rates see Item 800.

Rates are in dollars and cents per 100 pounds

BREAK POINT INDICATES WEIGHT AT WHICH A LOWER CHARGE DEVELOPS BY USE OF
LOWEST WEIGHT AND APPLICABLE RATE IN NEXT HIGHER WEIGHT BRACKET

MILES (See Item 360)	1000 LBS. TO 1999 LBS. INCL.	BREAK POINT	2000 LBS. TO 3999 LBS. INCL.	BREAK POINT	4000 LBS. TO 7999 LBS. INCL.	BREAK POINT	8000 LBS. TO 11999 LBS. INCL.	BREAK POINT	12000 LBS. TO 15999 LBS. INCL.	BREAK POINT	16000 LBS. AND OVER
1 - 15	43.70	1659	36.25	3239	29.35	6528	23.95	10196	20.35	15017	19.10
16 - 20	44.10	1664	36.70	3270	30.00	6480	24.30	10420	21.10	14976	19.75
21 - 30	44.80	1672	37.45	3236	30.30	6455	24.45	10577	21.55	14923	20.10
31 - 40	45.50	1670	38.00	3242	30.80	6519	25.10	10590	22.15	14700	20.35
41 - 50	46.30	1661	38.45	3261	31.35	6609	25.90	10309	22.25	15173	21.10
51 - 60	46.75	1664	38.90	3249	31.60	6633	26.20	10328	22.55	15290	21.55
61 - 70	47.30	1658	39.20	3230	31.65	6774	26.80	10231	22.85	15510	22.15
71 - 80	48.25	1660	40.05	3246	32.50	6671	27.10	10362	23.40	15214	22.25
81 - 90	48.50	1658	40.20	3249	32.65	6824	27.85	10169	23.60	15254	22.50
91 - 100	48.95	1655	40.50	3240	32.80	6841	28.05	10246	23.95	15065	22.55
101 - 110	49.35	1664	41.05	3284	33.70	6730	28.35	10286	24.30	15045	22.85
111 - 120	49.95	1664	41.55	3278	34.05	6708	28.55	10319	24.55	15251	23.40
121 - 130	50.35	1674	42.15	3279	34.55	6831	29.50	10068	24.75	15257	23.60
131 - 140	50.90	1668	42.45	3317	35.20	6818	30.00	9980	24.95	15263	23.80
141 - 150	51.25	1666	42.70	3368	35.95	6698	30.10	10007	25.10	15331	24.05
151 - 160	51.70	1677	43.35	3340	36.20	6785	30.70	10007	25.60	15188	24.30
161 - 170	52.45	1666	43.70	3318	36.25	6797	30.80	10091	25.90	15166	24.55
171 - 180	52.75	1664	43.90	3326	36.50	6871	31.35	9952	26.00	15231	24.75
181 - 190	53.40	1661	44.35	3351	37.15	6762	31.40	10013	26.20	15237	24.95
191 - 200	53.70	1669	44.80	3326	37.25	6787	31.60	10063	26.50	15185	25.15
201 - 220	54.15	1662	45.00	3329	37.45	6761	31.65	10161	26.80	15284	25.60
221 - 240	54.90	1658	45.50	3327	37.85	6816	32.25	10084	27.10	15292	25.90
241 - 260	55.75	1650	46.00	3304	38.00	6842	32.50	10357	28.05	14831	26.00
261 - 280	56.50	1639	46.30	3292	38.10	6856	32.65	10420	28.35	14787	26.20
281 - 300	56.75	1642	46.60	3288	38.30	6851	32.80	10482	28.65	14799	26.50
301 - 320	57.65	1620	46.70	3306	38.60	6819	32.90	10778	29.55	15025	27.75
321 - 340	58.10	1609	46.75	3311	38.70	6894	33.35	10903	30.30	14970	28.35
341 - 360	59.00	1600	47.20	3292	38.85	6888	33.45	11049	30.80	15065	29.00
361 - 380	59.15	1599	47.30	3290	38.90	6931	33.70	11163	31.35	15311	30.00
381 - 400	59.55	1600	47.65	3278	39.05	6935	33.85	11220	31.65	15520	30.70

ISSUED September 17, 2010

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ISSUED BY:
Mark Maltbie, President
2701 Bobmeyer Road
Fairfield, OH 45014



For explanation of Abbreviations and Reference Marks, see Item 1000.

**SECTION 4
EXPLANATION OF ABBREVIATIONS AND REFERENCE MARKS**

ITEM 1000

Explanation of Abbreviations and Reference Marks shown herein may be used in Estimate, Bill of Lading, Shipping Receipts and other documents.

ABBREVIATION	EXPLANATION	ABBREVIATION	EXPLANATION
Add'l	Additional	No(s).	Number(s)
Bbl.	Barrel	N.T.	No Tag
Bdl	Bundle	OAC	Ohio Administrative Code
Bkn	Broken	OAM	Ohio Association of Movers, Inc.
Bef.	Before	O.T.	Overtime
B.O.	Bad Order	P.B.O.	Packed By Owner
Bros.	Brothers	Pt.	Point or Port
Co.	Company or County	PUCO	The Public Utilities Commission Of Ohio
C.O.D.	Collect on Delivery	SIT	Storage-In-Transit
Crt.	Crate	Sup.	Supplement
Ctn.	Carton	Upr.	Upright
C.U.	Contents Unknown	W & T	Worn & Torn
Cu. ft.	Cubic Feet or Foot		
d/b/a	Doing Business As		
Gr.	Grand		
Hol.	Holiday		
Hrs.	Hours		
Incl.	Inclusive		
KD	Knocked Down		
M & S	Marred & Scratched		

REFERENCE	EXPLANATION
◆	Denotes Increase
♠	Denotes Reduction
☺	Change in wording resulting in neither increases nor reductions in charges
a	Addition
c	Change
e	Elimination

Unless otherwise designated, the name of all counties, cities and places shown herein are located in Ohio.

ISSUED September 17, 2010

ISSUED BY:
Mark Maltbie, President
2701 Bobmeyer Road
Fairfield, OH 45014

(The End)

EFFECTIVE September 17, 2010

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Public Utilities Commission of Ohio