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NUMERICAL SUBJECT INDEX

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311 Service	6	9	1	(D)
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811 Service	8	11	1	
911 Service (see Universal Emergency Number Service)				

ALPHABETICAL SUBJECT INDEX

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				(D)
				(D)
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				(D)
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				(D)
				(D)

ALPHABETICAL SUBJECT INDEX (cont'd)

<u>TOPIC</u>	<u>PART</u>	<u>SECTION</u>	<u>SHEET</u>
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A (cont'd)

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Issued: December 19, 2007

Effective: December 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17839

ALPHABETICAL SUBJECT INDEX (cont'd)

<u>TOPIC</u>	<u>PART</u>	<u>SECTION</u>	<u>SHEET</u>	
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ALPHABETICAL SUBJECT INDEX (cont'd)

<u>TOPIC</u>	<u>PART</u>	<u>SECTION</u>	<u>SHEET</u>	
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				(D)
				(D)
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Telephones				
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- P.U.C.O. Requirements (APPENDIX B)	13	2	-	
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				(D)
				(D)

ALPHABETICAL SUBJECT INDEX (cont'd)

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<u>C</u> (cont'd)				
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Construction Charges	2	5		(D)
				(D)
Convenience Fee for Payment made with a Company Representative	2	2	18	
				(D)
				(D)
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P.U.C.O. Requirements (APPENDIX B)	13	2	-	
				(D)
				(D)

ALPHABETICAL SUBJECT INDEX (cont'd)

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			(D)
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ALPHABETICAL SUBJECT INDEX (cont'd)

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ALPHABETICAL SUBJECT INDEX (cont'd)

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				(D)
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				(D)
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				(D)
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ALPHABETICAL SUBJECT INDEX (cont'd)

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ALPHABETICAL SUBJECT INDEX (cont'd)

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				(D)
				(D)
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				(D)
				(D)

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<u>TOPIC</u>	<u>PART</u>	<u>SECTION</u>	<u>SHEET</u>	
				(D)
				(D)
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<u>M</u>				
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ALPHABETICAL SUBJECT INDEX (cont'd)

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				(D)
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ALPHABETICAL SUBJECT INDEX (cont'd)

<u>TOPIC</u>	<u>PART</u>	<u>SECTION</u>	<u>SHEET</u>	
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				(D)
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<u>R</u>				
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Regulations	2	2	-	(D)

ALPHABETICAL SUBJECT INDEX (cont'd)

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Residence Rates, Application of	4	2	20	
Responsibilities of the Customer	2	2	22	
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Returned Check Charge	2	2	16	
<u>S</u>				
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				(D)
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Service Establishment and Change Charges	3	1	-	(D)
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- Definitions of Terms Used in this Section	3	1	1	
- General Regulations	3	1	2	
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<u>TOPIC</u>	<u>PART</u>	<u>SECTION</u>	<u>SHEET</u>	
<u>S (cont'd)</u>				
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				(D)
				(D)
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<u>I</u>				
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				(D)
				(D)
Termination of Service, Company Initiated	2	2	8	(D)
				(D)
				(D)
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				(D)
				(D)
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ALPHABETICAL SUBJECT INDEX (cont'd)

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<u>I (cont'd)</u>				
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 <u>U</u>				
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Use of Service	2	2	2	(D)
				(D)

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ALPHABETICAL SUBJECT INDEX (cont'd)

<u>TOPIC</u>	<u>PART</u>	<u>SECTION</u>	<u>SHEET</u>
<u>W</u>			
Wheeling Area Exchange Area	4	1	50 (C) (D)
Wireless 9-1-1 Service	8	3	27 (C)

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
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By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005