

PART 8 - Miscellaneous Services
SECTION 11 - Abbreviated Dialing for One Call
Centers

Original Sheet No. 1

8-1-1 SERVICE

(N)

A. DESCRIPTION

8-1-1 Service is a three-digit abbreviated local dialing arrangement that allows local exchange end-users to reach the state's One Call Notification system provider (8-1-1 customer). 8-1-1 Service is used by the One Call Notification system to provide advance notice of excavation activities to underground facility operators pursuant to Federal Communications Commission (FCC) Order 05-59 in CC Docket 92-105.

8-1-1 is a routing service that determines the central office serving the calling party, converts the dialed digits to a customer provided designated Routing Telephone Number (RTN) and routes the call over the public switched network utilizing Advanced Intelligent Network (AIN) platforms and features.

B. DEFINITIONS

Advanced Intelligent Network (AIN)

AIN is a telecommunications network that is software controlled. The network "intelligence" is located in computer nodes which are distributed throughout the network, rather than being confined to the originating and terminating switching offices. Before calls (either outbound or inbound) are sent to their final destination, the network queries a database for disposition of the call.

One Call Notification System

A communication system established by operators of underground facilities and/or state governments in order to provide a means for excavators and the general public to notify facility operators in advance of their intent to engage in excavation activities.

Routing Telephone Number (RTN)

Toll free telephone number designated by the customer for terminating 8-1-1 calls.

(N)

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

8-1-1 SERVICE (cont'd)

(N)

C. TERMS AND CONDITIONS

In addition to the general regulations found in Part 2, Section 2, the following regulations apply to 8-1-1 Service:

1. The Company and the Customer will negotiate the implementation date for 8-1-1 service. 8-1-1 is offered subject to the availability of facilities.
2. There can be only one 8-1-1 Customer for each stand-alone host or remote central office NPA-NXX serving area. The Company will route calls based on the serving central office. If a central office serves multiple states, the call will be routed based on the originating NPA-NXX.
3. The Customer must provide a toll-free number to the Company to ensure that toll charges are not incurred by the end-user.
4. 8-1-1 Service can be accessed only by end-users who subscribe to the Company's local exchange service, and by end users who obtain service from a Competitive Local Exchange Carrier ("CLEC") reselling the Company's local exchange service, who are served out of one of the Company's Central Offices.
5. 8-1-1 Service will not complete calls dialed using 0 + 8-1-1 or 1 + 8-1-1. 8-1-1 calls are not permitted where local calling is restricted.
6. The customer is responsible for informing all local exchange service providers operating within its designated geographical area of any call centers it establishes.
7. 8-1-1 Service does not include operator assisted calls, and will only be available to PBX and Key switching systems ("CPE") when those systems have been correctly programmed by the owner of the CPE.
8. The Company will make every effort to route 8-1-1 calls to the appropriate calling center; however it will not be held responsible for routing mistakes and errors, interruptions of service, or intervening Acts of God that interfere with telephone service. The Company's obligation under 8-1-1 applies solely to the transmission of the call and ends upon call completion to the Customer-designated RTN.

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8-1-1 SERVICE (cont'd)

(N)

C. TERMS AND CONDITIONS (cont'd)

9. 8-1-1-Service shall not be interpreted, construed, or regarded as being for the benefit of or creating any obligation toward, or any right of action on behalf of, any third person or other legal entity, including end-users of the Company or any Other Carriers.

D. PRICES

1. Service Elements

Description	Nonrecurring Charge
Installation Charge:	
Per Host, Stand-alone or Remote, Central Office Equipped	\$258.38

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