

BENTON RIDGE TELEPHONE COMPANY
BASIC LOCAL EXCHANGE SERVICE TARIFF

NOTE: This Tariff P.U.C.O. No. 8 cancels and supersedes Benton Ridge Telephone Company Tariff P.U.C.O. No. 7.

Issued: October 1, 2012

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In Accordance with Case No. 12-2497-TP-ATA
Issued by the Public Utilities Commission of Ohio
Ken Williams, President
Benton Ridge, Ohio

P.U.C.O. NO. 8

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TARIFF DESCRIPTION

This Basic Local Exchange Service (BLES) Tariff applies to residential single-line customers and to the primary access line of business customers.

BLES is provided by Benton Ridge Telephone Company (The "Company" or "Telephone Company") in accordance with Rule 4901:1-6-12, Ohio Administrative Code.

Basic local exchange service, as defined in Section 4927.01, Revised Code, means residential end-user access to, and usage of, telephone-company-provided services over a single line, or small-business-end-user access to and usage of telephone-company-provided services over the business's primary access Line of Service, which in the case of residential and small-business access and usage is not part of a bundle or package of services. BLES enables a customer to originate or receive voice communications within a local service area and consists of the following services:

- (i) Local dial tone service;
- (ii) For residential end users, flat-rate telephone exchange service;
- (iii) Touch tone dialing service;
- (iv) Access to and usage of 9-1-1 services, where such services are available;
- (v) Access to operator services and directory assistance;
- (vi) Provision of a telephone directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;
- (vii) Per call, caller identification blocking services;
- (viii) Access to telecommunications relay service; and
- (ix) Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.

EXCHANGE RATES

BENTON RIDGE EXCHANGE

The rates hereunder entitle subscribers in the Benton Ridge Exchange to make calls, without additional charge, to the Gilboa, Mt. Cory and Pandora exchanges of Orwell Telephone Company dba Fairpoint Communications and the Findlay Exchange of Ohio Bell Telephone Company dba AT&T Ohio.

- A. Within the Base Rate Area, comprising the territory within the corporate limits of the Village of Benton Ridge as said corporate limits existed as of the date of this tariff sheet:

	<u>Monthly Rates</u>				<u>Anniversary Date</u>
	<u>Business</u>		<u>Residence</u>		
	<u>Current</u>	<u>Maximum</u>	<u>Current</u>	<u>Maximum</u>	
Individual access line, each	\$29.20	\$29.20	\$20.05	\$20.05	June 1, 2016

- B. Outside the Benton Ridge Exchange Base Rate Area, individual line business service will be furnished at the rates specified above plus a monthly mileage charge of 75 cents for each quarter mile or fraction thereof, air line measurement, between the Base Rate Area boundary and the subscriber's location.

NEW BAVARIA EXCHANGE

The rates hereunder entitle subscribers in the New Bavaria Exchange to make calls, without additional charge, to the Ayersville Exchange of Ayersville Telephone Company; the Miller City Exchange of Continental Telephone Company dba TDS; the North Creek Exchange of Benton Ridge Telephone Company; the Leipsic Exchange of Orwell Telephone Company dba Fairpoint Communications; and the Hamler and Holgate exchanges of United Telephone Company dba CenturyLink.

- A. Within the Base Rate Area, comprising the territory within the corporate limits of the Village of New Bavaria as said corporate limits existed as of the date of this tariff sheet:

	<u>Monthly Rates</u>				<u>Anniversary Date</u>
	<u>Business</u>		<u>Residence</u>		
	<u>Current</u>	<u>Maximum</u>	<u>Current</u>	<u>Maximum</u>	
Individual access line, each	\$29.20	\$29.20	\$20.05	\$20.05	June 1, 2016

- B. Outside the New Bavaria Exchange Base Rate Area, individual line business service will be furnished at the rates specified above plus a monthly mileage charge of 75 cents for each quarter mile or fraction thereof, air line measurement, between the Base Rate Area boundary and the subscriber's location.

EXCHANGE RATES (Continued)

NORTH CREEK EXCHANGE

The rates hereunder entitle subscribers in the North Creek Exchange to make calls, without additional charge, to the Continental and Miller City exchanges of Continental Telephone Company dba TDS; the New Bavaria Exchange of Benton Ridge Telephone Company and the Leipsic exchange of Orwell Telephone Company dba Fairpoint Communications.

- A. Within the Base Rate Area, comprising the town plat of the unincorporated Village of North Creek as said town plat existed as of the date of this tariff sheet:

	<u>Monthly Rates</u>				<u>Anniversary Date</u>
	<u>Business</u>		<u>Residence</u>		
	<u>Current</u>	<u>Maximum</u>	<u>Current</u>	<u>Maximum</u>	
Individual access line, each	\$29.20	\$29.20	\$20.05	\$20.05	June 1, 2016

- B. Outside the North Creek Exchange Base Rate Area, individual line business service will be furnished at the rates specified above plus a monthly mileage charge of 75 cents for each quarter mile or fraction thereof, air line measurement, between the Base Rate Area boundary and the subscriber's location.

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MISCELLANEOUS SERVICES, RATES AND CHARGES

A. PER CALL BLOCKING

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers at no charge. To activate, dial *67 from a touch-tone phone or 1167 from a rotary dial phone.

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MISCELLANEOUS SERVICES, RATES AND CHARGES (Continued)

B. The following charges shall apply for customer initiated services on a non-recurring basis:

<u>Service Connection Charges</u>	<u>Business</u>	<u>Residence</u>
Service Order	\$10.00	\$7.00
Central Office	12.00	10.00
Visitation	10.00 *	8.00 *
Restoral of Service	14.00 **	12.00 **
Move (off premise)	27.00 **	25.00 **

Customer-Owned Equipment Test Charge: Applicable when, at the subscriber's request, a visit is made to the subscriber's premises and subscriber-provided terminal equipment is identified by the Company as having caused the trouble and is in need of repair. The Company does not provide repair services for subscriber-provided terminal equipment: \$30.00 (Business and Residence)

* Plus a loaded labor wage rate to be billed at \$6.00 for each quarter hour, plus Service Order and Central Office charges, plus material.

** Rate listed is in addition to Service Order and Central Office charges.

C. TOUCH TONE

Touch Tone service is included in the monthly local exchange rates for subscribers with touch tone service as of the Effective Date below. (C)

Customers with rotary dial service as of the Effective Date below will be grandfathered and their monthly access line rate will not change. However, any subsequent change to service, or disconnection followed by reconnection, will result in the loss of the grandfathering exception and will require that customer to upgrade to touch tone service. Customers may upgrade from rotary dial service to touch tone service at no additional service charge.

D. TELECOMMUNICATIONS RELAY SERVICES (TRS)

Customers may be assessed a monthly charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

E. DELAYED PAYMENT

Applicable if payment for all charges for service is not made on or before 20 days after the billing date 5%

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APPLICATION OF BUSINESS AND RESIDENCE RATES

- A. Business rates apply at business locations; and at other locations when a business listing is furnished, or at residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matter, such as on vehicles, etc.
- B. Business rates also apply at residence locations, when a telephone connected to the line is also provided in a shop, office, or other place of business.
- C. Residence rates apply at all other locations unless otherwise specifically provided. When the use of a residence service is such that it should be reclassified as a business service, the Company will discontinue the service in the event the subscriber refuses to permit such reclassification and pay the applicable business rate.

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CONSTRUCTION CHARGES

A. Construction Charges on Private Right of Way

Where the Telephone Company constructs permanent entrance for service, the applicant shall be required to pay the expense incurred by the Telephone Company for that part of the entrance facilities so constructed as is in excess of 500 feet in length, measured along the proposed path of construction.

When permanent construction is provided on private right-of-way where no company-owned facilities are available, the type and route deemed most practicable by the company will be used. The applicant may be required to obtain the necessary right-of-way and pay the expense (or rental) incurred in securing and retaining it. The Company will furnish, place, own, and maintain or replace the wire circuits needed to provide service.

If the Telephone Company elects to attach its facilities to poles of other utility companies in lieu of providing the standard pole line construction, the Telephone Company will place one-half mile of circuit for each subscriber without construction charges. For placing facilities in excess of one-half mile on other utility companies' poles, the excess construction charges to be applied shall not exceed those which would have been applied if standard pole line construction had been provided by the Telephone Company.

When the Telephone Company attaches its entrance facilities to poles of others located on private property and attachment charges are made for the use of such poles, the Telephone Company will bear the expense for the first 300 feet. If an excess construction charge would be imposed if the Telephone Company were to erect its own plant beyond the first 300 feet, then in lieu thereof, the attachment rental shall be billed to the subscriber. If the Telephone Company is required to purchase an interest in such poles beyond the first 300 feet, the actual cost of such interest is paid by the subscribers. All other regulations and requirements of both the owner of such pole lines and the Telephone Company with respect to such joint use shall apply.

The decision as to whether poles of others are suitable for the attachment of the Telephone Company's facilities rests with the Telephone Company.

B. Construction Charges on Public Highways

This Company concurs with the rules and regulations concerning excess construction charges applicable to certain line extensions of the Telephone Company on the public highway.

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
 - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a subsequent switch translation charge as set forth in Section F. below.
 - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
 - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER
(Continued)

3. Local Calling for Company Subscribers
 - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
 - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.
6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER
(Continued)

10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

E OTHER TERMS AND CONDITIONS (Continued)

3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES & CHARGES

1. An Initial Switch Translation Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
 - a. When a Company exchange is served by more than one host central office, an Initial Switch Translation Charge is applicable for each host central office in that exchange.
 - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Initial Switch Translation Charge applies.
2. A Subsequent Switch Translation Charge applies when the 811 Provider applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Subsequent Switch Translation Charge is applied on a per telephone number, per host central office basis.
3. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Order Charges will apply.

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

F. RATES & CHARGES (Continued)

4. Rates:

	Nonrecurring <u>Charge</u>
Initial Switch Translation Charge *	\$115.00
Subsequent Switch Translation	\$115.00
Service Order Charge	\$10.00

* The Initial Switch Translation Charge is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the provisions of BLES as defined in Section 1, Sheet No. 1 herein.

In the event of a conflict between any rates, rules, regulation or provision contained in these General Rules and Regulations and any rate, rule regulation or provision contained in the other section of this BLES Tariff, the rate, rule, regulation or provision contained in the specific section of this Tariff shall prevail.

B. USE OF SERVICE AND FACILITIES

1. Ownership of Equipment

No equipment, apparatus, circuits or device shall be attached to, or connect with, facilities furnished by the Company, whether physically, by induction, or otherwise which will not meet the requirements of the Company. The Company shall have the right to disconnect any such unapproved attachment or connection, or to suspend the service during its continuance, or to terminate the service.

C. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

An application for service becomes a contract upon the establishment of service. Neither the contract nor any rights acquired thereunder may be assigned or in any manner transferred except as specifically provided in this tariff. Requests for additional service, upon the establishment thereof, become a part of the original contract. Any change in rates or regulations authorized by the legally constituted authorities acts as a modification of all contracts to that extent, without further notice.

A contract for service may be transferred to another member of the family in the case of residence service and to substantially the same successor in interests in the case of business service. No billing adjustment for local exchange or toll service previously furnished is made and the new customer must assume all outstanding indebtedness of the original customer. No connection charge applies to service transferred in accordance herewith.

If an applicant has an outstanding account with the Telephone Company, the Telephone Company reserves the right to reject application for service until the amount due shall have been paid in full.

GENERAL RULES AND REGULATIONS (Continued)

D. LIABILITY OF THE TELEPHONE COMPANY

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing service or facilities and not caused by negligence of the subscriber, shall not exceed an amount equivalent to the proportionate charge for the affected service or facility for the period of such impairment, subject to the provisions and limitations of the Minimum Telephone Service Standards. Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

E. ADVANCE PAYMENTS

Applicants for service involving special construction may be required to make an advance payment. The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the contract.

F. SPECIAL ASSEMBLAGES

Where special assemblages are desired, or special services which are not provided for or established under these existing tariff schedules are required, such rates will be charged as will produce an annual revenue to equal thirty-three and one-third percent (33 1/3%) of the total cost of said special assemblage, installed, including labor, materials and supervision, and the minimum term will be such as will justify the installation. Special Assemblages or extra installations will only be made at the discretion of the Telephone Company. A special assemblage is to be a temporary arrangement for a period of not more than three (3) years to allow the Telephone Company to gain appropriate cost experience.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE – 911

1. General

When requested by local government authorities, and subject to the availability of facilities, the Telephone Company will provide a universal number “9-1-1” for the use of Public Safety Answering Points (PSAPs) engaged in assisting local governments in the protection and safety of the general public. Use of the 9-1-1 number will provide each caller with telephone access to the appropriate local PSAP.

2. Regulations

- a. The regulations specified in this section apply to both “Basic 9-1-1” and “Enhanced 9-1-1” service, hereinafter referred to as 9-1-1 service, in addition to regulations as specified in sections 4 through 8, as applicable to the type of 9-1-1 service.
- b. Application for 9-1-1 service must be executed in writing by each participating local government authority or its duly appointed agent. If application is made through an agent of the local government authority, the Telephone Company must be provided with evidence, satisfactory to the Telephone Company, of the appointment and authority of the agent prior to acceptance of the application and establishment of service. As a minimum, both police and fire departments in each local government authority must participate in any 9-1-1 service and participation must be in the same 9-1-1 service.
- c. The 9-1-1 service customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been legally delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility to respond to telephone calls from the public for emergency police and fire and other services with the telephone central office areas arranged for 9-1-1 service calling.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE – 911 (Continued)

2. Regulations (con't)

- d. Each participating local governmental authority must furnish to the Telephone Company its written agreement, duly executed, by which it shall agree to:
- 1) Provide sufficient personnel to adequately handle all incoming calls on a continuous 24 hour basis.
 - 2) Accept responsibility for dispatching, or referring, forwarding or transferring 9-1-1 calls to other participating local government authorities for the dispatch of police, fire, ambulance or other emergency services to the extent such services are reasonably available.
 - 3) Subscribe to additional local exchange service at the PSAP for administrative purposes, for placing of outgoing calls and for receiving other emergency calls, including those relayed by an operator.
 - 4) Make operational tests as, in the judgment of the Telephone Company, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Telephone Company in the event the system is not functioning properly.

3. Conditions of Furnishing Service

- a. Provision of this service is limited to the use of central office number 9-1-1 as the universal emergency number and once 9-1-1 service has been established in any given area, whether consisting of one or of a combination of more than one participating local government authorities, no other 9-1-1 service will be provided within such area.
- b. The 9-1-1 emergency number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number.
- c. When 9-1-1 service replaces an existing emergency number, intercept service shall be the responsibility of the agency. However, if the agency is unable to provide this service, the operator will intercept and forward the request for emergency aid for a period of at least one year.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE – 911 (Continued)

3. Conditions of Furnishing Service (con't)
- d. The Telephone Company does not undertake to answer and forward 9-1-1 service calls, but furnishes the use of its facilities to enable the customer's personnel to accept such calls on the customer's designated premises.
 - e. 9-1-1 service is provided solely for the benefit of the local governmental unit; the provision of such service shall not be interpreted, construed, or regarded as being for the benefit of, or creating any Telephone Company obligation toward, or any of action on behalf of, any third person or other legal entity.
 - f. 9-1-1 service will be designed by the Telephone Company to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where 9-1-1 service is offered.
 - g. The Telephone Company's liability to any person, whether arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or from any other cause occurring in the course of furnishing basic 9-1-1 under this tariff, shall be limited to the terms otherwise set forth in this tariff.
 - h. The Telephone Company and its officers, directors, employees, and agents are not liable in damages in a civil action for injuries, death, or loss to persons or property incurred by any person resulting from the Telephone Company's, its officers', directors', employees', or agents' participation in acts or omissions in connection with such participation in a 9-1-1 system, whether such system is established pursuant to Sections 4931.40 to 4931.50 of the Ohio Revised Code or otherwise in accordance with the Telephone Company's schedules regarding 9-1-1 systems filed with the Public Utilities Commission pursuant to Section 4905.30 of the Ohio Revised Code.

P.U.C.O. NO. 8

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE – 911 (Continued)

4. Basic 9-1-1 Service

a. General

The following regulations apply to Basic 9-1-1 service in addition to the regulations specified herein.

b. Regulations

- 1) Local government authorities must include in the written agreement described herein:
 - a) Subscribe to a minimum of two central office lines in each central office handling incoming Basic 9-1-1 calls and to further subscribe, as necessary, to such additional central office lines per central office to sufficiently handle the projected volume of incoming Basic 9-1-1 calls as determined by the Telephone Company for a given central office within the community boundaries of the participating local governmental authority.
 - b) To accept responsibility for serving the entire geographic area served by the central office through which basic 9-1-1 calls are routed to the PSAP, even though the geographic area served by such central offices does not coincide with the community boundaries of the participating local government authority.
- 2) Basic 9-1-1 central office lines are classified as business, individual or trunk lines, as appropriate, arranged for one-way incoming service to the appropriate PSAP from specified numbering plan areas and central office codes.

P.U.C.O. NO. 8

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE – 911 (Continued)

5. Basic 9-1-1 Central Office Lines

- a. At the Telephone Company's option, Basic 9-1-1 central office lines will be provided for incoming emergency calls via one, or a combination of the arrangements below. Such arrangements shall be subject to change at the Telephone Company's option:
 - 1) Dedicated Arrangements:
 - Where Basic 9-1-1 central office lines are furnished on a dedicated basis from the central office serving the PSAP.
 - Where the Basic 9-1-1 central office lines are routed on a dedicated basis from the originating central office through the central office serving the PSAP to the PSAP.
 - 2) Non-Dedicated Arrangements:
 - Where Basic 9-1-1 calls are routed via normal exchange facilities to the central office serving the PSAP or to the PSAP.
- b. A dedicated arrangement for Basic 9-1-1 central office lines is required when the originating central office of a specified central office code is in an exchange which is not in the local calling area of the exchange in which the PSAP is located.

P.U.C.O. NO. 8

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE – 911 (Continued)

6. Rates and Charges

- a. Monthly rates for trunk lines, or message rate business individual lines, as appropriate, will apply for Basic 9-1-1 central office lines terminated at the PSAP. The monthly rate for a Basic 9-1-1 central office is the rate applicable for the exchange in which the central office originating the Basic 9-1-1 line is located. Foreign central office charges do not apply to Basic 9-1-1 lines; however, where appropriate, the provisions for foreign exchange service are applicable.
- b. Equipment used in terminating Basic 9-1-1 central office lines from the Telephone Company central office may be provided by the customer or the Telephone Company, at the customer's request.
 - 1) When the Telephone Company furnishes equipment, it will be provided at the rates and charges specified in this tariff.
 - 2) When customer-provided terminal equipment is used, it will be used in accordance with the regulations, rates and charges set forth elsewhere in this tariff.
- c. Tie lines, private line channels, extension lines and other facilities connecting a PSAP to various agencies such as police, fire or ambulance service are provided under the regulations and at the rates and charges set forth in this tariff and other appropriate tariffs concurred in by the Telephone Company.

P.U.C.O. NO. 8

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE – 911 (Continued)

7. Enhanced Emergency Number Service (E-9-1-1)

a. General

- 1) Enhanced Emergency Number Service, also referred to as E-9-1-1 Service, is a service arrangement whereby Public Safety Answering Points (PSAPs) designated by the customer may receive and answer telephone calls placed by dialing the number 9-1-1. It includes the services provided by the lines and equipment associated with the service arrangement, for the answering, transferring and dispatching of public emergency telephone calls dialed to 9-1-1. Equipment used in conjunction with Enhanced 9-1-1 Services located at the PSAP must be provided by the customer.
- 2) E-9-1-1 Service is offered subject to the availability of central office facilities.
- 3) The following regulations apply to E-9-1-1 Service in addition to the regulations specified herein.

b. Regulations

- 1) The service is limited to the use of central office telephone number 9-1-1 as the emergency telephone number. Only one E-9-1-1 Service will be provided within any governmental agency's locality.
- 2) The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.
- 3) E-9-1-1 Service is arranged only for one-way incoming service to an appropriate PSAP. Outgoing calls can be made only on a transfer basis.
- 4) Information contained in the Telephone Company's data base management system will be maintained for E-9-1-1 service and will be used exclusively for this purpose.
- 5) E-9-1-1 Service information consisting of the name, address and telephone numbers of customers who subscribe to non-published telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency E-9-1-1 Service calls. No liability for damages arising from disclosure of a non-published telephone number shall attach to the Telephone Company.

P.U.C.O. NO. 8

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE – 911 (Continued)

7. Enhanced Emergency Number Service (E-9-1-1)

b. Regulations (con't)

- 6) Any party residing within the E-9-1-1 Service serving areas forfeits the privacy afforded by non-published telephone numbers to the extent that the customer's name, telephone number and address associated with the originating station location are furnished to the PSAP.
- 7) Because the Telephone Company service boundaries and political subdivision boundaries may not coincide, the customer must make arrangements to handle all calls received on its E-9-1-1 Service lines that originate from all telephones served by central offices within the E-9-1-1 Service area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
- 8) The customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to an E-9-1-1 Service PSAP by calling parties.
- 9) The number of lines to a primary PSAP or multiple primary PSAPs will be determined by the Telephone Company based upon anticipated call volumes. Secondary PSAPs that do not meet these specifications will receive calls on a transfer basis over the exchange network.
- 10) The calling party is not charged for calls placed to the E-9-1-1 number, however regular message toll charges will be applied to the PSAP line, where appropriate, for messages transferred by a PSAP over exchange facilities from the central office serving the PSAP initiating the transfer to the point of termination of the transfer, if located outside the local calling area of the exchange.

P.U.C.O. NO. 8

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE – 911 (Continued)

8. E-9-1-1 Service Features

a. The following standard features are included with all E-9-1-1 service offerings:

- 1) Forced Disconnect: A function of the E-9-1-1 central office trunk circuit which enables the PSAP attendant to release a connection even though the calling party has not hung up.
- 2) Manual Transfer: A feature that enables the PSAP attendant to transfer an incoming call by code dialing. This feature is associated with the E-9-1-1 trunk unit.
- 3) Speed Calling: A feature which provides the customer with the ability to enter a fixed number of frequently called telephone numbers. These numbers will subsequently be dialed automatically with the input of an abbreviated code. This service will only be provided from central offices where the Telephone Company has arranged for such facilities.

b. The following features may be furnished subject to the regulations in this tariff, and if furnished, will be provided at rates and charges based upon costs incurred by the Telephone Company, the elements of which are subject to the review and approval of the Commission.

- 1) Automatic Location Identification (ALI): A feature by which the name and address associated with the calling party's telephone number are forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off-premise, etc.) will be identified with the address of the telephone number at the main location.
- 2) Automatic Number Identification (ANI): A feature by which the calling party's telephone number is forwarded to the E-9-1-1 control office and to the PSAP's display and transfer units.

Except as otherwise scheduled by the Telephone Company, central offices that are not currently equipped to transmit ANI will not be modified to provide ANI; in such circumstances, when the Selective Routing feature is provided, default routing and central office identification will be provided in lieu of Selective Routing and ANI display.

P.U.C.O. NO. 8

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE – 911 (Continued)

8. E-9-1-1 Service Features (con't)

- 3) Selective Routing: A feature that routes an E-9-1-1 call from a central office to the designated primary PSAP based upon the identified number of the calling party.

When the Selective Routing Feature is provided, the customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire and ambulance or any other appropriate agencies responsible for providing emergency service in the E-9-1-1 serving area. An Emergency Service Number (ESN) will be assigned by mutual agreement between the customer and the Telephone Company for each unique combination. The customer will associate these ESNs with street ranges or other mutually agreed upon routing criteria in the E-9-1-1 serving area. These ESNs will be carried in the data base management system to permit routing of E-9-1-1 calls to the primary and secondary PSAPs responsible for handling of calls from each telephone in the E-9-1-1- serving area. The customer's responsibility in providing this information is as follows:

- a) Initial and subsequent ESN assignments by street name, address range and area or other mutually agreed upon routing criteria shall be furnished by the customer to the Telephone Company prior to the effective date of service.
- b) After establishment of service it is the customer's responsibility to continue to verify the accuracy of the routing information contained in the Master Street Address Guide (MSAG), and to promptly advise the Telephone Company of any change, deletion, or addition that will affect the routing of E-9-1-1 calls to the proper PSAP.

P.U.C.O. NO. 8

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE – 911 (Continued)

8. E-9-1-1 Service Features (con't)
- 4) The Selective Routing feature must be subscribed to in order to provide the following optional transfer features.
 - a) Alternate Routing (AR): A feature provided to allow E-9-1-1 calls to be routed to a designated alternate location if (1) all E-9-1-1 exchange lines to the primary PSAP are busy, or (2) the primary PSAP closes down.
 - b) Default Routing (DR): A feature activated when incoming E-9-1-1 calls cannot be selectively routed due to a failure of the automatic number identification feature, garbled digits or other cause. Such incoming calls are routed to a “default” PSAP.

 - 5) E-9-1-1 service is available in any of five service feature combinations:
 - a) Automatic Number Identification
 - b) Selective Routing
 - c) Automatic Number Identification and Selective Routing
 - d) Automatic Number Identification and Automatic Location Identification
 - e) Automatic Number Identification, Automatic Location Identification and Selective Routing.

P.U.C.O. NO. 8

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE – 911 (Continued)

9. Rates and Charges

- a. Tie lines, private line channels, extension lines and other facilities connecting a PSAP to various agencies such as police, fire or ambulance service are provided under the regulations and at the rates and charges set forth in this tariff and other appropriate tariffs concurred in by the Telephone Company.
- b. E-9-1-1 Service is provided to residents who subscribe to local exchange telephone service in counties where E-9-1-1 Service is available. The rate for this service will be as indicated for the appropriate county on the County Rate List located at the back of this section.
- c. All rates and charges were determined from the following schedule:

	<u>MONTHLY</u>
IXC*	\$58.10
IXC	33.20
Maintenance and Cost of Data Base Updates	<u>25.58</u>
TOTAL	\$116.88 ÷ 400 = \$.29

* United Telephone Charges

P.U.C.O. NO. 8

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE – 911 (Continued)
COUNTY RATE LIST

<u>County</u>	<u>Current 9-1-1 Subscriber Charge</u>	<u>Implementation Date for 9-1-1 Service</u>	<u>Effective Date for Current 9-1-1 Subscriber Charge</u>	<u>Initial Case No. for 9-1-1 Implementation</u>	<u>Most Current Case No. for 9-1-1 Review</u>
Defiance	.29	6-28-89	6-28-89	88-157-TP-EMG	88-157-TP-EMG
Hancock	.29	05-04-95	05-04-95	94-1200-TP-EMG	94-1200-TP-EMG
Henry	.29	6-28-89	6-28-89	88-157-TP-EMG	88-157-TP-EMG
Putnam	.29	March 1998	March 1998	97-157-TP-EMG	97-157-TP-EMG

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In Accordance with Case No. 10-1010-TP-ORD and 11-2961-TP-ATA

Issued by the Public Utilities Commission of Ohio

Ken Williams, President

Benton Ridge, Ohio

P.U.C.O. NO. 8

LIFELINE REQUIREMENTS

The Company shall provide Lifeline services as defined in 47 C.F.R. § 54.401 (a) on a non-discriminatory basis to all qualifying low-income customers. The Company's Lifeline service offering shall comply with all applicable federal and state laws, including, but not limited to 47 C.F.R. Part 54, Subpart E; The FCC's Lifeline reform order (Report and Order released February 6, 2012, WC Docket No. 11-42, *et.al.*), the FCC's Lifeline Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, FCC 16-38, *et.al.*) and any subsequent clarifying orders; Section 4927.13, Ohio Revised Code; Rule 4901:1-6-19, Ohio Administrative Code; and, the Commission's nontraditional Lifeline service order (Finding and Order adopted May 23, 2012, Case No. 10-2377-TP-COI) and any subsequent entries and/or orders. (N)
(N)

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Ken Williams, President and CEO
Benton Ridge, Ohio

Benton Ridge Telephone Company
Benton Ridge, Ohio

Section No. 5
First Revised Sheet No. 2
Replaces Original Sheet No. 2

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(D)

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Benton Ridge, Ohio

Benton Ridge Telephone Company
Benton Ridge, Ohio

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Benton Ridge Telephone Company
Benton Ridge, Ohio

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Benton Ridge, Ohio

Benton Ridge Telephone Company
Benton Ridge, Ohio

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First Revised Sheet No. 5
Replaces Original Sheet No. 5

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(D)

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Ken Williams, President
Benton Ridge, Ohio

INTRALATA PRESUBSCRIPTION

1. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

2. IntraLATA Presubscription Options

Option A. Subscriber may select the Telephone Company's intraLATA carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company's intraLATA carrier or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA calls to the carrier of choice of each call.

3. Rules and Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Until an affirmative choice is made, all subscribers will be assigned to the Telephone Company's intraLATA carrier.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph 5 below.

INTRALATA PRESUBSCRIPTION (Continued)

4. IntraLATA Presubscription Customer Notices

The Telephone Company will notify subscribers that intraLATA Presubscription is available no longer than sixty (60) days following the implementation of 1 + IntraLATA equal access. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

5. IntraLATA presubscription Charges

a. Application of Charges

There will be no charges for a subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of subscriber notification of intraLATA presubscription availability.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Telephone Company for local exchange service. If the new subscriber is unable to make a selection, at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new subscriber is still unable to make a selection, at that time, the Telephone Company will inform the new subscriber that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new subscriber will also be informed that the Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until a selection is made the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply as follows:

INTRALATA PRESUBSCRIPTION (Continued)

a. Application of Charges (Continued)

- (1) The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff.
- (2) If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

b. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50
--	Electronic Process	\$1.25