

LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Introduction  
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CINCINNATI BELL TELEPHONE COMPANY LLC

REGULATIONS AND SCHEDULE OF RATES AND CHARGES  
APPLYING TO CERTAIN LOCAL EXCHANGE SERVICES  
WITHIN THE STATE OF OHIO

CASE NUMBER 11-2990-TP-ATA

CASE NUMBER 90-5013-TP-TRF

THIS LOCAL SERVICE TARIFF, PUCO NO. 1  
CANCELS, SUPERSEDES, AND REPLACES THE COMPANY'S  
EXCHANGE SERVICES TARIFF, PUCO NO. 1  
IN ITS ENTIRETY

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LOCAL SERVICE TARIFF  
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LIST OF TARIFFS

ACCESS SERVICE TARIFF, PUCO NO. 2

LOCAL SERVICE TARIFF, PUCO NO. 1

POLE AND ANCHOR ATTACHMENT AND CONDUIT OCCUPANCY ACCOMMODATIONS, PUCO NO. 1

The tariffs listed above contain the rates and regulations governing the furnishing of the respective services of Cincinnati Bell Telephone Company LLC in Ohio and are on file with the Public Utilities Commission of Ohio.

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EXPLANATION OF SYMBOLS

- (C) Indicates changed regulation
- (D) Indicates discontinued rate or regulation
- (I) Indicates increase in rate
- (M) Indicates matter relocated without change
- (N) Indicates new rate or regulation
- (R) Indicates reduction in rate
- (T) Indicates a change in text but not in rate or regulation

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DEFINITIONS

A. Basic Local Calling Area

The Basic Local Calling Area is defined by exchange and is the geographical area within which a customer may make flat rate local calls and where long distance charges do not apply.

B. Basic Local Exchange Service ("BLES")

Basic Local Exchange Service has the same meaning as set forth in Section 4927.01(A)(1), Ohio Revised Code.

C. Central Office

A switching unit, in a telecommunications system providing service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting lines and trunks. More than one central office may be located in the same building.

D. Class of Service

Exchange service described by the use to be made of such service. The Company furnishes two classes of service, nonresidence and residence. Pay telephone access lines are treated the same as nonresidence service unless otherwise noted in this tariff.

E. Commission

The Public Utilities Commission of Ohio ("PUCO")

F. Communications Systems

Channels and other facilities which are capable of telecommunications between customer-provided terminal equipment or Company-provided terminal equipment, when not connected to exchange and long distance message telecommunications service.

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DEFINITIONS

G. Community Connection Service

Community Connection Service, sometimes called mandatory measured rate Extended Area Service (EAS), provides local calling to exchanges outside the Basic Local Calling Area. Calls to Community Connection Service Areas are dialed the same as other local calls. However, local usage charges apply to all calls to Community Connection Service Areas. These local usage charges are in addition to the monthly charges for BLES. For additional information regarding Community Connection Service, including prices, terms, and conditions, see the Company's residence and nonresidence service agreements for local telephone services.

H. Company

Cincinnati Bell Telephone Company LLC ("CBT")

I. Continuous Property

The plot of ground, together with any buildings thereon, occupied by the customer, which is not separated by public highways or by property occupied by others. Where a customer occupies properties on both sides of a street, alley, highway, body of water, railroad right of way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities or underground conduit required in connection with the wire or cable.

For the purpose of determining the application of charges, continuous property is additionally defined as follows when apartments, office buildings, or shopping center malls occupied by more than one customer are involved:

For residence service, the apartment occupied by the customer.

For nonresidence service, the space (single office, or two or more offices on same or different floors) occupied by the customer, whether or not separated by space occupied by others, except that when the customer vacates the space from which service is being relocated, the relocation is considered to involve non-continuous property.

J. Contract

The service agreement between a customer and the Company under which facilities for the use of the customer are furnished in accordance with the provisions of this tariff.

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DEFINITIONS

K. Cost

The cost of labor and material, plus an appropriate share of the Company's general operating and supervising expense.

L. Customer

The person, firm, or corporation that orders service and is responsible for the payment of charges and compliance with the rules and regulations of the Company.

M. Customer-Provided Terminal Equipment

Devices or apparatus and their associated wiring provided by a customer, which do not constitute a communications system and which, when connected to the communications path of the telecommunications system, are connected either electrically, acoustically, or inductively.

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DEFINITIONS

N. Demarcation Point (Network Interface)

The point of demarcation and/or interconnection between Company communications facilities and terminal equipment, protective apparatus or wiring at a customer's premises. Company installed facilities at or constituting the demarcation point will consist of wire or a jack conforming to Subpart F of Part 68 of the FCC's rules. "Premises" as used in this section generally means a dwelling unit, other building or a legal unit of real property such as a lot on which a dwelling unit is located, as determined by the Company's reasonable and nondiscriminatory standard operating practices. The "minimum point of entry" as used in this section will be either (1) the closest practicable point to where the wiring crosses a property line or (2) the closest practicable point to where the wiring enters a multiunit building or buildings. The Company's reasonable and nondiscriminatory standard operating practices will determine which of (1) or (2) will apply. The Company is not precluded from establishing reasonable classifications of multiunit premises for purposes of determining which of (1) or (2) above will apply. Multiunit premises include, but are not limited to, residential, commercial, shopping center and campus situations.

1. Single Unit Installations

For single unit installations existing as of December 27, 1991, and installations installed after that date, the demarcation point will be a point within twelve inches of the protector or, where there is no protector, within twelve inches of where the telephone wire enters the customer's premises.

2. Multiunit Installations

In multiunit premises existing as of December 27, 1991, the demarcation point will be determined in accordance with the Company's reasonable and nondiscriminatory standard operating practices; provided, however, that where there are multiple demarcation points within the multiunit premises, a demarcation point for a customer will not be further inside the customer's premises than a point twelve inches from where the wiring enters the customer's premises.

In multiunit premises in which wiring is installed after December 27, 1991, including additions, modifications and rearrangements of wiring existing prior to that date, the multiunit premises owner will determine the location of the demarcation point or points. The multiunit premises owner will determine whether there will be a single demarcation point location for all customers or separate locations for each customer; provided, however, that where there are multiple demarcation points within the multiunit premises, a demarcation point for a customer will not be further inside the customer's premises than a point twelve inches from where the wiring enters the customer's premises.

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DEFINITIONS

O. Directory Listing

The publication in the company's alphabetical directory of information pertaining to a customer's telephone number, which allows telecommunications users to locate the desired telephone number.

P. Exchange

A unit established for the administration of telecommunications service in a specified area which usually embraces a city, town, or village and its environs. It consists of one or more central offices together with the associated plant used in furnishing telecommunications service within that area.

Q. Exchange Access Line

Denotes all equipment and facilities from the central office line up to and including the Company provided and maintained network interface or demarcation point on a customer's premises, encompassing the central office line and all lines connected to a central office line for access to an exchange.

R. Exchange Service

The service of furnishing facilities for telecommunications within a local service area, in accordance with regulations, rates, and charges specified in this tariff.

S. Flat Rate Service

Customer exchange service for which a stipulated monthly rate is charged, covering all local message use within a defined area.

T. Initial Charge (Nonrecurring Charge)

A nonrecurring charge associated with the installation of certain services or facilities, either in lieu of or in addition to recurring monthly charges or other service type charges.

U. Initial Service Period

The minimum length of time a customer is obligated to pay for service, facilities, or equipment whether or not retained by the customer for that minimum length of time.

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DEFINITIONS

V. Inside Wire

The wire, including connectors, blocks, and jacks, which extends between the network interface or demarcation point of the exchange access line and standard jack locations within the customer's premises to which terminal equipment can be connected for access to the exchange access line.

W. Interoffice Channel

The portion of a channel service which connects serving central offices.

X. Local Channel

The portion of a circuit which connects a station with an interoffice channel

Y. Network Control Signaling

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification, and audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect, and coin return tones) to control the operation of switching machines in the telecommunications system.

Z. Network Interface Device (NID)

A jack conforming to Sub-part F of Part 68 of the FCC's rules provided by the Company as part of the Local Exchange Carrier (LEC) network. It will be located on the customer premises and is considered to be the termination of the LEC network if installed by the Company. (See Demarcation Point)

AA. O.A.C.

Ohio Administrative Code

BB. O.R.C.

Ohio Revised Code

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DEFINITIONS

CC. Per Call Number Privacy

Per Call Number Privacy enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. Disclosure of the calling party's number can be prevented by dialing a preassigned access code before making the call. This action must be repeated each time a call is made to prevent disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Number Privacy is included as part of BLES.

DD. Service Agreement

Company provided document containing the terms, conditions, and pricing for detariffed telecommunications services. Service Agreements are available on the Company's web site.

EE. Station

The network control signaling unit and other equipment at the customer premises which enables the customer to establish the communications connection and to accomplish communications through such connections.

FF. Termination Charge

A charge applied to a customer when service is terminated before the expiration of the initial service period, or a charge applied where a basic termination charge is specified.

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REGULATIONS

A. GENERAL

The regulations of this tariff apply to all tariffs of the Company except where in conflict with a specific provision of another tariff.

Revisions to this and other Company tariffs governed by the PUCO, which affect neither the service to customers nor the rate, toll, classification, charge or rental to customers are authorized without further order of the Commission. Each revision will be effective on the date shown on the revised tariff sheets covering such changes. Such revisions include:

Additions, deletions, corrections or rearrangements of items listed under Table of Contents, Index, and Explanation of Symbols in the Introduction Section;

Rearrangements or corrections in part references, headings, or numerical designations; and

Changes to reflect revisions in names of other companies and in the names of exchanges of other companies.

This tariff does not permit, by a certified local exchange carrier or any other entity, the purchase of local residential service for resale as nonresidence service. Nor does this tariff permit the purchase of Lifeline telephone service, for resale to other than qualifying Lifeline customers. Such resale is prohibited.

All services offered by the Company in its tariffs will be provided where technically feasible and provisions are in place to provide such services.

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Section 2  
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REGULATIONS

B. OBLIGATION AND LIABILITY OF THE COMPANY

1. Liability Limitations

Approval of language contained in this and other tariffs of the Company by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of any exculpatory clauses.

2. Availability of Facilities

The Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain, and maintain without unreasonable expense suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

3. Transmitting Messages

The Company does not undertake to transmit messages but offers the use of its facilities for communications between its customers.

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REGULATIONS

B. OBLIGATION AND LIABILITY OF THE COMPANY (Continued)

4. Service Irregularities and Interruptions

In view of the fact that the customer has exclusive control of his communications over the facilities furnished by the Company, and of the other uses for which facilities may be furnished by the Company, and because of unavailability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions, and limitations herein specified.

The Company incorporates, by reference, and will adhere to the guidelines for subscriber billing adjustments for BLES, as found in Chapter 4901:1-6-12 O.A.C.

No credit allowance will be made for interruptions due to electric power failure where the customer is responsible for providing electric power.

Credit allowance for interruptions of pay telephone service lines, or other usage based service will not affect the number of local messages or usage to which the customer is entitled during a given billing period.

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors, or defects in transmission occurring in the course of furnishing service or facilities and not caused by the negligence of the customer, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, will in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error, or defect in transmission occurs.

The customer indemnifies and saves the Company harmless against claims for libel, slander, or infringement of copyright arising from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Company; and against any and all losses from damage to the customer's facilities or equipment attached or connected to facilities furnished by the Company.

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REGULATIONS

B. OBLIGATION AND LIABILITY OF THE COMPANY (Continued)

5. Use of Connecting Company Lines

When the lines of other telephone companies are used in establishing connections to points not reached by the Company's lines, the Company is not liable for any act or omission of the other company or companies.

6. Defacement of Premises

The Company is not liable for any defacement or damage to the customer's premises resulting from the existence of the Company's equipment and associated wiring on such premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Company.

When the customer is a tenant and requests an installation that could, in the opinion of the Company, result in damage to the property of the owner, the customer must obtain, prior to installation, a written release from the owner or his authorized agent absolving the Company of liability.

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REGULATIONS

C. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Service and Equipment

Equipment and lines furnished by the Company on the premises of a customer are the property of the Company, whose agents and employees have the right to enter the premises at any reasonable hour for the purpose of installing, inspecting, maintaining, or repairing the equipment and lines, or upon termination of the service, for the purpose of removing such equipment or lines.

Equipment furnished by the Company must, upon termination of service for any cause whatsoever, be returned to the Company in good condition, except for reasonable wear and tear.

2. Connections of Customer-Provided Terminal Equipment, Communications Systems, and Inside Wire

a. General

Terminal equipment, communications systems, protective circuitry, and inside wire provided by the customer may be connected at the customer's premises to telecommunications services furnished by the Company where such connections are made in accordance with the provisions of Part 68 of the Federal Communications Commission's (FCC) Rules and Regulations and any Company tariffs and/or service agreements, as are now in effect or may become effective.

b. Responsibility of the Customer

The customer will be responsible for the installation, operation and maintenance of any customer-provided terminal equipment, communications system, or inside wire. No combinations of customer-provided terminal equipment, communications systems, or inside wire shall require change in or alteration of the equipment or services of the Company, cause electrical hazards to Company personnel, damage to Company equipment, malfunction of Company billing equipment, or degradation of service to persons other than the user of the subject terminal equipment or communications system, the calling or called party. Upon notice from the Company that customer-provided terminal equipment, communications system, or inside wire is causing such hazard, damage, malfunction or degradation of service, the customer must make whatever changes are necessary to remove or prevent such hazard, damage, malfunction or degradation of service.

The customer will be responsible for the payment of a Maintenance of Service Charge as provided in the Company's service agreements for visits by a Company employee to the customer's premises when a service difficulty or trouble report results from the use of customer-provided terminal equipment, communications system, or inside wire.

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REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment, Communications Systems, and Inside Wire  
(Continued)

b. Responsibility of the Customer (Continued)

The Customer assumes the risk of loss of service, damage to property or death or injury of the Customer or the Customer's agent with respect to operation and maintenance of any customer-provided terminal equipment, communications system, or inside wire. The customer will save the Company harmless from any and all liability, claims, or damage suits arising out of the customer's operation and maintenance of any customer-provided terminal equipment, communications system, or inside wire.

c. Responsibility of the Company

Telecommunications services are not represented as adapted to the use of customer-provided terminal equipment or communications systems. Where customer-provided terminal equipment or communications systems are used with telecommunications services, the responsibility of the Company shall be limited to the furnishing of service components suitable for telecommunications services and to the maintenance and operation of service components in a manner proper for such services. Subject to this responsibility the Company will not be responsible for:

The through transmission of signals generated by the customer-provided terminal equipment or communications systems or for the quality of, or defects in such transmission, or

the reception of signals by customer-provided terminal equipment or communications systems, or

address signaling where such signaling is performed by customer-provided signaling equipment.

The Company will, at the customer's request, provide information concerning interface parameters needed to permit customer-provided terminal equipment to operate in a manner compatible with telecommunications services.

The Company may make changes in its telecommunications services, equipment, operations or procedures, where such action is not inconsistent with Part 68 of the Federal Communications Commission's Rules and Regulations. If such changes can be reasonably expected to render any customer's terminal equipment or communications system incompatible with telecommunications services, or require modification or alteration of such customer-provided terminal equipment or communications systems, or otherwise materially affect its use or performance, the customer will be given adequate notice, in writing, to allow the customer an opportunity to maintain uninterrupted service.

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REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment, Communications Systems, and Inside Wire  
(Continued)

d. Violation of Regulations

When any customer-provided terminal equipment or communications system is used with telecommunications services in violation of any of the provisions in this Part C.2., the Company will take whatever immediate action is necessary for the protection of the telecommunications network and Company employees, and will promptly notify the customer of the violation.

The customer must discontinue use of the terminal equipment or communications system or correct the violation and must confirm in writing to the Company within 10 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above will result in suspension of the customer's service until the customer complies with the provisions of this tariff and the Company's service agreements.

e. Connection of Grandfathered Communications Systems and Terminal Equipment

Grandfathered Communications Systems denote customer-provided communications systems (including their equipment, premises wiring and protective circuitry if any) connected at the customer's premises that are considered to be grandfathered under Part 68 of the Federal Communications Commission's (FCC) Rules and Regulations. These systems may remain connected for the life of the equipment without registration. Additions and modifications may be made only in accordance with FCC Part 68.

f. Connection of Registered Equipment

Registered Equipment denotes equipment which complies with and has been approved within the registration provisions of FCC Part 68.

Customer-provided registered terminal equipment, registered protective circuitry, and registered communications systems may be directly connected at the customer premises to the telecommunications network, subject to FCC Part 68.

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REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Connections of Customer-Provided Terminal Equipment, Communications Systems, and Inside Wire  
(Continued)

g. Premises Wiring Associated With Registered Communications Systems

Premises wiring is wiring which connects separately-housed equipment entities or system components to one another, or wiring which connects an equipment entity or system component with the telephone network interface or demarcation point not within an equipment housing. All premises wiring, whether fully protected or unprotected, must be installed in compliance with FCC Part 68.

Customers who intend to connect premises wiring other than fully protected to the telephone network must give advance notice to the Company in accordance with the procedures specified in FCC Part 68 or as otherwise authorized by the FCC.

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REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

The Company may refuse an application for service if objection is made by or on behalf of any governmental authority to the furnishing of service.

An application for service becomes a contract upon the establishment of service. Neither the contract nor any rights acquired under it may be assigned or transferred in any manner except as specifically provided for in this tariff. Requests for additional service, when established, become a part of the original contract, except that each item of additional service is furnished subject to payment of charges for the initial service period and termination charges as specified in Parts E and F of this section. Any change in rates or regulations authorized by legally constituted authorities acts as a modification of all contracts to that extent, subject to Commission notice requirements.

When an application for service is cancelled by the applicant or a customer before service is established, the applicant or customer may be required to reimburse the Company for all expenses, including engineering and construction costs, incurred by the Company as a result of the application before it received notice of cancellation. The amount of reimbursement, however, will not exceed the service, construction, installation, and termination charges that would have been applicable if the service had been established.

When a request for additions, rearrangement, relocation, or modification of service or equipment is cancelled by a customer before the work involved has been completed, the customer may be required to reimburse the Company for all expenses, including engineering and construction costs, incurred by the Company as a result of the request before it received notice of cancellation. The amount of reimbursement, however, shall not exceed the service, construction, installation, and termination charges that would have been applicable if the work involved in complying with the request had been completed.

If an applicant has an outstanding account with the Company, the Company reserves the right to reject application for service until the amount due has been paid in full.

A contract for service may be transferred to another member of the family in the case of residence service and to another individual, partnership, association, or corporation in the case of nonresidence service. No billing adjustment for local exchange service previously furnished will be made, and the new customer must assume all outstanding indebtedness of the original customer. No charge applies to transfer service that is transferred in accordance with these provisions.

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REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

2. Application of Nonresidence and Residence Rates

Although the location of a customer's telephone service or the type of directory listing desired may in most cases serve as a satisfactory basis for determining whether nonresidence or residence rates apply, final determination will be based on the criteria in this Part D.2.

a. Nonresidence Rates

Telephone service is classified and charged for as nonresidence when a nonresidence listing is furnished. Telephone service is also classified and charged for as nonresidence when:

1. The service is:

- a. Used regularly in the pursuit of monetary gain from an occupation, commercial activity, or industrial effort; or
- b. Used primarily in conjunction with a nonprofit activity of a service, organizational, professional, institutional, or charitable nature; or
- c. Advertised regularly for the purpose of soliciting calls to the customer's telephone number;

and

2. The customer is not:

- a. A customer of other nonresidence telephone service used in the principal conduct of the activity in which the customer is engaged; or
- b. An employee or a representative of a customer to other nonresidence telephone service used in the principal conduct of the activity in which the customer is engaged.

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REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

2. Application of Nonresidence and Residence Rates (Continued)

b. Residence Rates

Telephone service is classified and charged for as residence at all residences when the conditions requiring a nonresidence classification as set forth in Part D.2.a. preceding are not present.

Telephone service is also classified and charged for as residence when furnished at any location as an access to a repeater control and/or autopatch facility of a bona fide amateur radio operator, organization, or society duly licensed as a primary station by the Federal Communications Commission as an amateur radio station pursuant to FCC Part 97. The Company may request a copy of the amateur radio station license prior to the installation of service.

When it is determined that a residence service customer is using the service in such a manner that it should be classified and charged for as nonresidence service under the above provisions, the Company will reclassify the service of the customer to nonresidence and bill the customer the appropriate nonresidence rates. In the event the customer refuses to pay the applicable nonresidence rates, the Company may temporarily deny or discontinue the service under the provisions of this tariff applicable to payment for service.

3. Conversion of Nonresidence Service to Residence

This tariff does not permit the purchase of local residential service for use or resale as nonresidence service. The Company may limit conversions of nonresidence service to residence in accordance with this restriction.

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REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4. Advance Payments

Advance payment may be required for extraordinary expenses, including, but not limited to, special construction costs associated with a particular service installation.

5. Deposits

The Company may, in order to safeguard its interests, require an applicant or a customer to make a suitable deposit to be held by the Company as a guarantee of the payment of charges. With respect to BLES, such deposit will be in accordance 4901:1-6-12 O.A.C. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations concerning advance payments and the prompt payment of bills on presentation. When the contract is terminated, the amount of the deposit and any accrued interest as required by law is credited to the customer's account and any credit balance which may remain is refunded. The Company will review annually each active account for which a deposit is being held and will refund the deposit plus accrued interest as required by law for qualified customers in the form of a check or credit.

6. Telephone Numbers

The Company will administer telephone numbers in keeping with the rules and requirements of this Commission and the Federal Communications Commission and in accordance with the procedures established by the North American Plan Numbering Administrator (NANPA) and the Number Pooling Administrator. The customer has no property right to the telephone number which is assigned by the Company, or any right to continuance of service through any particular central office, and the Company reserves the right to change the telephone number or the central office designation, or both, of a customer whenever it deems it necessary to do so in the conduct of its business and if technically unavoidable.

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REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

7. Payment for Service

The Company incorporates, by reference, and will adhere to the billing requirements for BLES in Chapter 4901:1-6-12 O.A.C.

Bills are rendered monthly and include charges for local service for the current service month and any applicable usage charges.

A subscriber's bill will not be due earlier than 21 days from the bill date printed on the bill. If the bill is not paid by the due date, it then becomes past due. The customer is responsible for payment monthly and in accordance with the 21 day provision for payment, of all charges for facilities and services furnished the customer, including charges for services originated or charges accepted at such facilities.

Prior written notice will be given if service is to be temporarily denied or the contract terminated for the non-payment of any sum due in accordance with Part D.8. of this section. Service will not be denied prior to seven days from the postmark on the notice.

All service provided to the same customer, regardless of the tariff under which the service is provided, is considered one service for payment purposes. All service may be disconnected for non-payment even though payment is current for service provided under one or more tariffs.

A subscriber who orders service or equipment installations, moves, or changes prior to the date of any increase in the one time charge applicable to such work will be subject to the one time charge in effect at the time the subscriber's order was received by the Company, provided the work is completed within the Company's normal installation interval in effect at the time the order was placed. However, if subsequent to the effective date of the increase in the one time charge, the completion of such work is delayed beyond the Company's normal installation interval and the delay is not caused by the Company, the subscriber will then be subject to the one time charge in effect at the time the work is completed by the Company.

Customers who do not pay for service in accordance with this section may be assessed a Late Payment Fee and/or a Returned Check Charge as described in the Company's service agreements for local telephone services.

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REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

8. Denial or Disconnection of Service

The Company incorporates by reference, and will adhere to Chapter 4901:1-6-12 O.A.C. regarding the denial and/or disconnection of BLES.

Service may be disconnected or refused when any of the following conditions exist:

Violation of or noncompliance with the PUCO's regulations governing service supplied by the Company;

Failure to comply with municipal ordinances or other laws pertaining to telecommunications services;

Refusal by the subscriber to permit the Company necessary access to its facilities or equipment;

Failure to establish credit or make a deposit, when requested, for initial, current, or additional service;

When an emergency may threaten the health or safety of a person, a surrounding area, or the Company's distribution system;

In the event of a subscriber's use of telecommunications equipment in such a manner as to adversely affect the Company's equipment, its service to others, or the safety of the Company's employees or subscribers;

In the event of tampering with any facilities or equipment furnished and owned by the Company;

Violation of or noncompliance with the Company's rules or tariffs on file with the Commission.

The Company will provide advance notice before service is refused, temporarily denied, or disconnected except where the customer tampers with the Company's equipment, the use or misuse of the Company's service and/or equipment adversely affects service to other customers, or to mitigate or avoid a safety hazard.

The Company, under the provisions in of this Part D.8, may either temporarily deny service or terminate the contract without incurring any liability.

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REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

8. Denial or Disconnection of Service (Continued)

If a subscriber or a member of the subscriber's household demonstrates that disconnection of service would be especially dangerous to his or her health, the Company will consider this circumstance when offering extended payment arrangements to avoid disconnection. Payment arrangements will be offered regardless of the credit class of the subscriber.

Customers whose service is temporarily denied may be assessed a Restoral of Service Charge as shown in Section 3 of this tariff or as shown in the Company's service agreements for local telephone services.

The Company reserves the right to discontinue or refuse service because of abuse or fraudulent use of service. Abuse or fraudulent use of service includes the use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment, or violation of any law or regulation pertaining to telecommunications service.

Service may not be refused, denied or disconnected for any of the following reasons:

Delinquency in payment for service by a previous occupant at the premises to be served, other than a current member of the same household;

Failure to pay for a class of service different from that being provided to the location of the account;

Failure to pay any amount which, according to established payment dispute and resolution procedures, is in bona fide dispute;

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REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

9. Maintenance and Repairs

The Company undertakes to maintain and repair the equipment and facilities which it furnishes to customers pursuant to its tariffs and service agreements. The customer is responsible for damages to equipment or facilities of the Company caused by the negligence or willful act of the customer.

The customer may not rearrange, disconnect, remove, or attempt to repair, or permit others to rearrange, disconnect, remove or attempt to repair any equipment or facilities which the Company maintains or repairs without the express consent of the Company.

If trouble develops and the customer has any equipment or facilities which the Company does not maintain or repair, the customer will make appropriate tests to determine whether that equipment or facility is the cause of the trouble before reporting an out-of-service or other trouble condition to the Company.

E. INITIAL SERVICE PERIOD

The initial service period for service and facilities is one month on the same continuous property.

A move to a different continuous property is charged for as new installation of service. A new initial period applies at the new location and a termination charge, as specified in Part F of this section, applies at the old location if the move occurs prior to the expiration of the initial service period.

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REGULATIONS

F. TERMINATION OF SERVICE

Termination of service may be arranged for, prior to the expiration of the initial service period, when notice is given to the Company five days in advance, and upon agreement to pay all charges due for service furnished plus any termination charge.

In the event a portion of an installation is discontinued, the application of termination charges will be based on the premise that the items of equipment discontinued were the last such items installed.

The service period is not terminated when service and facilities are relocated within the same continuous property, and the customer pays the charges specified for this type of relocation.

Termination charges equal to the unexpired portion of the initial service period, typically one month as defined in Part E of this section, will apply for service that is terminated prior to completion of the initial service period, resulting in a charge equal to the charge for the initial service period.

G. DIRECTORIES

The Company will furnish to its customers without charge only the directories required by Chapter 4901:1-6-12 O.A.C.

H. COMMISSION SERVICE STANDARDS

The Company will provide service in compliance with the Chapter 4901:1-6 O.A.C. as now in effect or may become effective.

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Section 3  
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BASIC LOCAL EXCHANGE SERVICE

A. GENERAL

Basic Local Exchange Service (BLES) is provided in accordance with Ohio Revised Code Chapter 4927, 4901:1-6-12 Ohio Administrative Code (O.A.C.), and 4901:1-6-14 O.A.C. BLES lines include the serving central office line equipment and all outside plant facilities, including the Company-provided and maintained network interface, necessary to connect the serving central office to the customer's premises.

BLES is available in all exchanges served by the Company. BLES monthly rates are established for each exchange and for each central office within the exchange. Maps of each exchange are available on the Public Utilities Commission of Ohio (PUCO) web site.

The pricing, terms, and conditions in this section apply only to BLES. See the Company's residence and nonresidence Service Agreements for the pricing, terms, and conditions applicable to additional lines, bundles, measured service, and nonresidence service with four or more lines.

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Section 3  
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BASIC LOCAL EXCHANGE SERVICE

B. TERMS AND CONDITIONS

1. Price Flexibility

All of the Company's exchanges have been deemed competitive and have been accorded the pricing flexibility defined in 4901:6-14 (C) O.A.C. which caps BLES monthly rates at annual increases of no more than \$1.25 per line. The annual period is defined to begin on the anniversary date shown in part C of this section.

2. Use of BLES

BLES, as distinguished from pay telephone service lines, is furnished only for use by the customer, the customer's family, employees or representatives, persons residing in the customer's household, or guests of the customer, except as the use of the service may be extended to:

Patrons, as opposed to tenants, of the customer where the use of the service by the patron is incidental to his patronage of the customer, provided no charge is made by the customer for such use.

Patrons of the customer, and to the public in general, in connection with Automatic Dialing Telephone Units arranged for the origination of calls only to preselected telephone numbers.

Another party on a different premises, to provide for the answering of calls during the customer's absence. Such a termination is furnished only with the understanding that outward calls are not to be placed from it, and on the condition that use of separate exchange service is available to the other party on the same premises.

The Company will refuse to install customer service, or to permit such service to remain on premises where the equipment is located so that the public in general, except as stated in this Part B.2., may make use of the service.

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BASIC LOCAL EXCHANGE SERVICE

B. TERMS AND CONDITIONS (Continued)

3. Local Calling Area

BLES provides flat rate local calling throughout the Basic Local Calling Area. The Basic Local Calling Area includes all of the exchanges in the Company's traditional Ohio, Kentucky, and Indiana service area plus certain other exchanges that depend on the originating exchange. Additionally, some exchanges have local calling to Community Connection Service Areas. Local usage charges apply to all calls to Community Connection Service Areas. For more information regarding Community Connection Service, including prices, terms, and conditions, see the Company's residence and nonresidence service agreements for local telephone services.

a. Cincinnati Bell Telephone ("CBT") Exchanges

Ohio Exchanges

Bethany  
Bethel  
Cincinnati  
Clermont  
Hamilton  
Harrison  
Little Miami  
Newtownsville  
Reily  
Seven Mile  
Shandon  
Williamsburg

Kentucky Exchanges

Alexandria  
Boone  
Butler  
Falmouth  
Glencoe  
Independence  
Kentucky Metropolitan  
Walton  
Warsaw  
Williamstown

Indiana Exchanges

Peoria  
West Harrison

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Original Page 4

BASIC LOCAL EXCHANGE SERVICE

B. TERMS AND CONDITIONS (Continued)

3. Local Calling Area (Continued)

b. Local Calling Area by Exchange

<u>Exchange</u>	<u>Basic Local Calling Area</u>	<u>Community Connection Service Areas</u>
Bethany	All CBT Exchanges Mason	None
Bethel	All CBT Exchanges Felicity Hamersville Mason	None
Cincinnati	All CBT Exchanges Butler Butler Fayetteville Felicity Hamersville Higginsport Mason Monroe Mt. Orab Oxford South Lebanon Trenton	Blanchester Lebanon Morrow Sardinia
Clermont	All CBT Exchanges Felicity Hamersville Higginsport Mason Mt. Orab	Fayetteville Sardinia

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BASIC LOCAL EXCHANGE SERVICE

B. TERMS AND CONDITIONS (Continued)

3. Local Calling Area (Continued)

b. Local Calling Area by Exchange (Continued)

<u>Exchange</u>	<u>Basic Local Calling Area</u>	<u>Community Connection Service Areas</u>
Hamilton	All CBT Exchanges Mason Monroe Morning Sun Oxford Trenton	None
Harrison	All CBT Exchanges Mason	None
Little Miami	All CBT Exchanges Mason South Lebanon	Blanchester Fayetteville Morrow
Newtonsville	All CBT Exchanges Mason	Fayetteville
Reily	All CBT Exchanges Mason	Oxford
Seven Mile	All CBT Exchanges Middletown Trenton	Oxford
Shandon	All CBT Exchanges Mason	None
Williamsburg	All CBT Exchanges Mason Mt. Orab	Sardinia

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BASIC LOCAL EXCHANGE SERVICE

C. RATES AND CHARGES

1. BLES Monthly Rates

<u>Exchange</u>	<u>Residence *</u>	<u>Nonresidence</u>
Bethany	27.95	54.25 (1)
Bethel	26.45	56.00 (1)
Cincinnati		
All central offices except Miami or Sayler Park	29.45	52.50 (1)
Miami or Sayler Park central offices	30.45	54.25 (1)
Clermont		
Cherry Grove central office	25.70	52.50 (1)
Batavia, Hamlet or Tobasco central offices	26.70	54.25 (1)
New Richmond central office	27.70	56.00 (1)
Hamilton		
Crescentville or Fairfield central offices	29.45	52.50 (1)
Hamilton central office	30.45	54.25 (1)
Harrison	27.95	54.25 (1)
Little Miami	27.95	54.25 (1)
Newtownsville	27.70	56.00 (1)
Reily	26.45	56.00 (1)
Seven Mile	26.45	56.00 (1)
Shandon	26.45	56.00 (1)
Williamsburg	28.95	56.00 (1)

\* See Section 4 for Lifeline Service.

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10th Revised Page 7  
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BASIC LOCAL EXCHANGE SERVICE

C. RATES AND CHARGES (Continued)

2. Maximum BLES Monthly Rates and Anniversary Dates

<u>Exchange</u>	<u>MAXIMUM</u>		<u>Anniversary Date</u>	
	<u>Residence *</u>	<u>Nonresidence</u>		
Bethany	27.95 (I)	54.25 (I)	Mar. 17, 2016	(C)
Bethel	26.45	56.00	Jan. 26, 2016	
Cincinnati				
All central offices except Miami or Sayler Park	29.45 (I)	52.50 (I)	Mar. 17, 2016	(C)
Miami or Sayler Park central offices	30.45 (I)	53.00	Mar. 17, 2016	(C)
Clermont				
Cherry Grove central office	25.70 (I)	52.50 (I)	Mar. 17, 2016	(C)
Batavia, Hamlet or Tobasco central offices	26.70 (I)	54.25 (I)	Mar. 17, 2016	(C)
New Richmond central office	27.70 (I)	56.00 (I)	Mar. 17, 2016	(C)
Hamilton				
Crescentville or Fairfield central offices	29.45 (I)	52.50 (I)	Mar. 17, 2016	(C)
Hamilton central office	30.45 (I)	54.25 (I)	Mar. 17, 2016	(C)
Harrison	27.95 (I)	54.25 (I)	Mar. 17, 2016	(C)
Little Miami	27.95 (I)	54.25 (I)	Mar. 17, 2016	(C)
Newtonsville	27.70 (I)	56.00 (I)	Mar. 17, 2016	(C)
Reily	26.45	56.00	Jan. 26, 2016	
Seven Mile	26.45	56.00	Jan. 26, 2016	
Shandon	26.45	56.00	Jan. 26, 2016	
Williamsburg	28.95 (I)	56.00 (I)	Mar. 17, 2016	(C)

\* See Section 4 for Lifeline Service.

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BASIC LOCAL EXCHANGE SERVICE

C. RATES AND CHARGES (Continued)

3. BLES Nonrecurring Charges

The following charges apply in all exchanges. In accordance with Case No. 10-10-TP-ORD, the maximum rate for BLES nonrecurring charges may not increase.

	<u>Nonrecurring Charge</u>	<u>Maximum Rate</u>
a. To Establish a BLES Line, per Line		
1. Residence	25.70	25.70
2. Nonresidence	49.75	49.75
b. To Change from Residence BLES to Nonresidence BLES or Vice Versa, per Line	12.25	12.25
c. Restoral of Service Charge, per Line		
1. Residence	18.30	18.30
2. Nonresidence	18.30	18.30

Note: The restoral of service charge applies when a customer's service has been temporarily denied in accordance with Section 2, Part D.8. of this tariff, but the contract has not been terminated or the order to remove service has not been issued and completed. Service will be restored following adjustment of the circumstances that caused the temporary denial. If service has been denied for non-payment of charges due, the customer must pay all charges due, and the customer may also be required to pay the Restoral of Service Charge. Otherwise, the Restoral of Service Charge will be due as part of the first bill issued to the customer after restoration. Temporary denial status will be maintained for a minimum period of five days and throughout the period the customer receives warm line service in accordance with 4901:1-6-13 O.A.C., after which, service will be discontinued. Subsequent to the completion of the disconnect order, service will be reestablished only upon the basis of a new service application.

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Section 4  
1st Revised Page 1  
Cancels Original Page 1

LIFELINE (C)

A. LIFELINE ASSISTANCE

1. Regulations (C)

a. Benefits

Lifeline shall be a flat-rate, monthly, primary access line service with touch-tone service, or any other services and bundles or packages of services, if available to customers, less the Lifeline discount, and shall provide the following:

1. A recurring discount to the monthly basic local exchange service rate or other local service rate that provides for the maximum contribution of federally available assistance.
2. Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service. (See Note 1.)
3. Free blocking of toll service, 900 service and 976 service.
4. A waiver of the federal universal service fund end user charge
5. A waiver of the Company's local telephone service deposit requirement.

Note 1: The Lifeline nonrecurring charge waiver applies only to establishing access line service. The waiver does not apply to nonrecurring charges for optional services or features ordered with the access line including charges to establish a service bundle.

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CINCINNATI BELL TELEPHONE COMPANY LLC

Section 4  
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LIFELINE (C)

A. LIFELINE ASSISTANCE (Continued)

1. Regulations (C)

b. Eligibility (C)

Lifeline Assistance is available to residential customers who are currently participating in one of the following federal or state low-income assistance programs that limit assistance based on household income:

1. Federal Public Housing Assistance or Section 8
2. Survivor Pension Benefits Program (T)
3. Veteran Pension Benefits Program (T)
4. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid) or any state program that might supplant Medicaid.
5. Supplemental Security Income (SSI) under Title XVI of the Social Security Act
6. Supplemental Nutritional Assistance Program (SNAP/Food Stamps)
7. (D)
8. (D)
9. (D)

Lifeline Assistance is also available to customers whose total household income is at or below one-hundred thirty-five percent (135%) of the federal poverty level. (C)

The Company shall require as proof of eligibility for Lifeline Assistance a document, signed by the customer, that includes all customer identifying information, certifications, and documentation of eligibility required by state and/or federal regulations. To fulfill these requirements, a Customer must complete, sign, and return the Company's Lifeline application form with documentation of Lifeline eligibility attached to the form. Lifeline benefits will begin once the completed application form and documentation of eligibility are reviewed and processed in accordance with any applicable state and federal requirements. Customers will not receive retro-active Lifeline credits for periods prior to receipt of the completed application and supporting documentation of eligibility.

The Company shall establish procedures to verify and/or certify an individual's continuing Lifeline eligibility in accordance with FCC requirements.

If a customer disagrees with the Company's findings regarding continued eligibility for Lifeline benefits, the customer may make an informal/formal complaint with the Public Utilities Commission of Ohio.

Note: Some material on this page previously appeared on Original Page 8 of this section.

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LIFELINE

A. LIFELINE ASSISTANCE (Continued)

1. Regulations (Continued)

(T)

(D)

(D)

c. Payment Arrangements

(T)

Customers qualifying for Lifeline Assistance with past due bills for regulated local service charges shall be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for the regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll charges shall have toll restricted service until such past due toll charges have been paid in full or until the customer establishes service with a subsequent toll provider.

(C)

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LIFELINE (T)

A. LIFELINE ASSISTANCE (Continued)

1. Regulations (Continued) (T)

d. Terms and Conditions (T)

All aspects of Lifeline Assistance shall be consistent with the federal requirements and any additional state-specific requirements, including, but not limited to 47 C.F.R. Part 54, Subpart E; The FCC's Lifeline Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, FCC 16-38, et.al. Ohio Administrative Code; and, the Commission's nontraditional Lifeline service order (Finding as Order adopted May 23, 2012, Case No. 10-2377-TP-COI) and any subsequent entries and/or orders. Additional state-specific requirements are tariffed in parts A.1.a., A.1.b., and A.1.c. of this section. (C)

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LIFELINE (T)

A. LIFELINE ASSISTANCE (Continued)

RESERVED (T)

(D)

(D)

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LIFELINE (T)

A. LIFELINE ASSISTANCE (Continued)

RESERVED (T)

(D)

(D)

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LIFELINE (T)

A. LIFELINE ASSISTANCE (Continued)

RESERVED (T)

(D)

(D)

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LIFELINE (T)

A. LIFELINE ASSISTANCE (Continued)

RESERVED (T)

(D)

(D)

(M)

(M)

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LIFELINE

A. LIFELINE ASSISTANCE (Continued)

2. Rates and Charges

a. Price Flexibility

All of the Company's exchanges have been deemed competitive and have been accorded the pricing flexibility defined in 4901:6-14 (C) O.A.C. which caps BLES monthly rates at annual increases of no more than \$1.25 per line.

The annual period for rate increases is defined to begin on the anniversary date.

b. Monthly Pricing with Lifeline

All Lifeline customers receive an FCC prescribed \$9.25 discount on their local monthly service rates. This discount is first applied to waive the federal end user common line charge with the remainder applied to the Customer's monthly BLES, measured service, or bundle rate.

(D)

Lifeline customers with BLES receive an additional CBT-funded discount under the Commission's (D) previous alternative regulation rules, 4901:1-4-11 O.A.C. effective August 7, 2006. This additional discount varies by exchange as follows.

<u>Exchange</u>	<u>Additional Monthly Lifeline Discount</u>
Cincinnati and Hamilton	6.25
Bethany, Harrison, Little Miami, and Williamsburg	3.75
Clermont and Newtonsville	2.50
Bethel, Reily, Seven Mile, and Shandon	1.25

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LIFELINE (T)

A. LIFELINE ASSISTANCE (Continued)

RESERVED (T)

(D)

(D)

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7th Revised Page 11  
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LIFELINE

B. LIFELINE RECOVERY SURCHARGE

1. General

Incumbent Local Exchange Carriers (ILECs), in accordance with Section 4927.13 (D) of the Revised Code, may recover from end users any Lifeline service discounts that are not recovered through state or federal funding or whose recovery is prohibited by law. In accordance with 4901:1-6-19 (P) O.A.C., ILECs may recover these discounts through a customer billing surcharge on retail customers, excluding those with Lifeline service.

The Company's Lifeline Recovery Surcharge is calculated to recover the difference between the Company's Lifeline prices and the Company's standard retail service prices, minus any portion of the price differences that are recovered through federal or state funding. The Company will update this calculation at least once per year in accordance with 4901:1-6-19 (R) O.A.C.

The Lifeline Recovery Surcharge is imposed on each residence, nonresidence, and payphone access line, other than Lifeline service. For purposes of application of this surcharge, access lines are defined as facilities, which provide access to and from the telecommunications network for toll service and for local calling. Not included in this definition are remote call forwarding and Cincinnati Bell official accounts.

2. Rates and Charges

Monthly Charge

Lifeline Recovery Surcharge, per Line: \$ 0.04 (R)

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PAY TELEPHONE ACCESS LINES

A. GENERAL

Pay telephone access lines are provided to payphone providers for use with customer-provided coin operated telephone equipment (payphone instruments that accept coins), customer-provided coinless telephone equipment, and inmate service telephone instruments that provide restricted calling service at penal institutions and other institutions of confinement.

The customer for pay telephone access lines is the payphone provider which is the individual or organization who subscribes to the pay telephone access line. Any party purchasing pay telephone access lines must be properly registered with the State of Ohio.

Pay telephone access lines are provisioned either for use with smart sets or dumb sets. The customer must specify to the Company which option it is choosing at the time of the placement of the initial order

Telephone instruments and service enhancing facilities are furnished by the payphone provider.

Pay telephone access lines include the following features at no additional charge:

- Billed Number Screening Service
- Originating Line Number Screening Service
- Touch Tone Capability

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CINCINNATI BELL TELEPHONE COMPANY LLC

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PAY TELEPHONE ACCESS LINES

B. TERMS AND CONDITIONS

Pay telephone access line customers must provide service in compliance with all state and/or federal rules and/or regulations regarding pay/public telephone service, alternative operator services, or any other services provided to the end user of the provider's payphone service. Failure to comply with this tariff or any related rule or order approved by this Commission or the FCC shall be grounds for disconnection. Pay telephone access lines may be denied or disconnected in accordance with Section 2, Part D.8. of this tariff. If service is temporarily denied, the customer must pay the nonresidence Restoral of Service Charge specified in Section 3, Part C.3.c. of this tariff for service to be restored.

Pay telephone access lines are provided for use with customer-provided coin operated or coinless telephone equipment and inmate service telephone instruments. Any use by occupants of the premises in which the telephone is located is considered incidental.

The customer is responsible for the installation, operation and maintenance of customer-provided public telephones used in connection with pay telephone access lines.

Customer-provided public telephones and equipment must be either registered in compliance with Part 68 of the FCC's Rules and Regulations or connected to the network behind an FCC-registered coupler.

Pay telephone access lines cannot be included on accounts containing other classes of service. A separate account is required for this offering at each location.

The local calling area for pay telephone access lines in a given exchange is the local calling area specified in Section 3, Part B.2. of this tariff for that exchange. Community Connection Service usage charges (See the Company's Nonresidence Service Agreement - Local Telephone Services) do not apply in addition to the monthly rates for pay telephone access lines.

Customer-provided public telephone service instruments are not required to receive incoming calls.

The pay telephone access line customer will be charged for Directory Assistance and Operator Service calls made over the pay telephone access lines to which the customer subscribes. (See the Company's Nonresidence Service Agreement - Local Telephone Services for the rates, terms and conditions for these services.)

Toll restriction is not provided with pay telephone access lines.

Pay telephone access lines do not include International Blocking Service (IBS). IBS is provided out of the Company's Access Service Tariff, PUCO No. 1.

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CINCINNATI BELL TELEPHONE COMPANY LLC

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PAY TELEPHONE ACCESS LINES

B. TERMS AND CONDITIONS (Continued)

Directory listings are not provided with pay telephone access lines.

The customer will be responsible for payment of a Maintenance of Service Charge as specified in the Company's Nonresidence Service Agreement - Local Telephone Services for visits by a Company employee to the service location when a service difficulty or trouble report results from customer-provided equipment or facilities.

Other service options normally provided are available at normal nonresidence charges where such services are technically feasible.

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PAY TELEPHONE ACCESS LINES

C. RATES AND CHARGES

	<u>Rate</u>
1. Monthly Charges	
a. Pay Telephone Access Line for Smart Sets, per Line	
1. Unrestricted, Two-Way Message Rate Service with 600 local call per month allowance	21.20
2. Unrestricted, Two-Way Message Rate Inmate Service with no call allowance	15.42
b. Pay Telephone Access Line for Dumb Sets, per Line	
1. Restricted, Two-Way Message Rate Service, allows 0+, 0-, 1+, 01+ and 011+ dialing, blocks 1+900 calls, with 600 local call per month allowance	23.23
2. Restricted, One-Way Message Rate Service, allows 0+, 0-, 1+, 01+ and 011+ dialing, blocks 1+900 calls, with 600 local call per month allowance	23.23
3. Restricted, One-Way Message Rate Inmate Service, allows 0+ dialing only, blocks 1+800 and 1+900 calls, with no call allowance	17.45
4. Restricted, One-Way (outgoing) Message Rate Service, allows 0+ and 0- dialing only, with no call allowance	17.45
2. Usage Charges, per Local Message	
Each additional local call beyond the call allowance:	0.0096
3. Nonrecurring Charges, per Line	
a. Establishment of Pay Telephone Access Line	49.75
b. Change Pay Telephone Access Line Options	20.00

Note: This charge applies to changes between smart and dumb phones, changes between local calling allowances, and changes between dumb phone service restrictions. All changes in options apply to the entire month and where possible will be effective with the next bill cycle for the customer.

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CINCINNATI BELL TELEPHONE COMPANY LLC

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CONSTRUCTION

A. GENERAL

The charges specified in this section apply in addition to all other rates and charges, including termination charges, applicable to services furnished.

Deposits or advance payments covering construction charges may be required at the time application for service is made.

All poles, wire and cable facilities, and conduit, provided by the Company are furnished, installed and maintained by the Company. The customer does not obtain any right of ownership or otherwise in poles, wire and cable facilities, and conduit provided by the Company whether or not construction charges are applied.

When poles or conduit are provided by the customer, the customer is responsible for maintenance and replacement. When conduit is provided by the customer, cost of excavation, repair or replacement of conduit, and fill-in, if required in connection with maintenance or replacement of cable facilities of the Company, is borne by the customer.

When the customer is located so that it is necessary for the Company to obtain right of way to furnish service, the customer may be required to pay the cost, including rental, of securing and retaining right of way.

When construction is provided by a connecting company, charges made to the customer will be the charges of the connecting company.

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CINCINNATI BELL TELEPHONE COMPANY LLC

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CONSTRUCTION

B. POLE LINE CONSTRUCTION

1. General

The regulations and charges specified below apply to pole line extensions required to serve applicants for service when the necessary pole line facilities are not available.

When poles owned and maintained by others and used by the Company under joint use or other arrangements are employed, the construction charges to be applied are the same as those that would be applicable if the poles were provided by the Company. Following their first employment by the Company, poles of others used under joint use or other arrangements become a part of the general distribution pole line or entrance pole line facilities, as the case may be, of the Company for the purpose of determining whether such pole line facilities are available.

2. General Distribution Pole Line Facilities

General distribution poles are poles used to support wire and cable facilities required to serve customers generally. Such poles are provided by the Company, or are owned and maintained by others and used by the Company under joint use or other arrangements.

3. Entrance Pole Line Facilities

Entrance poles are poles located on private property used to support the entrance service wires required to serve one customer. Such poles are provided by the Company, or are owned and maintained by others and used by the Company under joint use or other arrangements.

When entrance poles are required but are not available, the applicant is charged a construction charge equal to 50 percent of the estimated in-place cost of construction for entrance facilities in excess of 1,000 feet, measured along the path of construction.

The Company will place its entrance service wires on poles owned and maintained by the applicant or others not provided under joint use arrangements, if in the Company's opinion the poles are properly located and suitable for such use. Permission to use such poles must be furnished to the Company free of cost. The Company may, after notice in writing to the customer and without incurring any liability as a result, discontinue furnishing service in this manner if in the Company's opinion the poles are not properly maintained or used in accordance with accepted safety standards

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CONSTRUCTION

C. UNDERGROUND CONSTRUCTION

1. General Distribution Underground Facilities

General distribution underground conduit is conduit in which cable facilities required to serve customers generally are placed.

The Company will place general distribution facilities underground without conduit where conditions are suitable, in the Company's opinion.

2. Entrance Underground Facilities

Entrance underground facilities consist either of underground conduit in which the entrance underground cable is placed or, in lieu of conduit and where conditions are suitable, in the opinion of the Company, only of excavation and fill-in in which buried underground wires or cables are placed, on private property required to serve one customer. Entrance underground conduit and underground facilities without conduit are provided by the Company subject to the construction charges specified in this Part C.2.

a. Where the General Distribution System is Underground

Where the general distribution system is underground, or is about to be placed underground, all existing customers and applicants along its route are required to arrange for entrance underground conduit or entrance underground facilities without conduit, to connect to the general distribution underground system.

A construction charge is applied for entrance underground conduit equal to 50 percent of the estimated in-place cost of construction for such conduit.

A construction charge is applied for excavation and fill-in without conduit in which buried underground wires or cables are placed, equal to 50 percent of the estimated cost for excavation and fill-in in excess of 1,000 feet, measured along the path of construction.

If a group of customers or applicants request and it is feasible to do so, block distribution may be employed in which underground conduit is constructed from the public highway to one of the buildings and from there successively to the other buildings on the private property of the respective customers or applicants. In such cases the construction charge, as described in this Part C.2.a., is apportioned among the parties equitably, taking into consideration their respective locations.

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CONSTRUCTION

C. UNDERGROUND CONSTRUCTION (Continued)

2. Entrance Underground Facilities (Continued)

a. Where the General Distribution System is Underground (Continued)

The Company will place its entrance underground cables in conduit provided and maintained by the customer or others if in the Company's opinion the conduit is properly located and suitable for such use. Permission to use such conduit must be furnished to the Company free of cost. The Company may, after notice in writing to the customer and without incurring any liability as a result, discontinue furnishing service in this manner, if in the Company's opinion the conduit is not properly maintained or used in accordance with accepted safety standards.

The Company will place its entrance facilities underground without the use of conduit where the excavation and fill-in is provided and maintained by the customer or others and the construction is in accordance with the Company's specifications. Permission to use the trench must be furnished to the Company free of cost. The Company may, after notice in writing to the customer and without incurring any liability as a result, discontinue furnishing service in this manner, if in its opinion the trench is not properly maintained or used in accordance with accepted safety standards.

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CONSTRUCTION

C. UNDERGROUND CONSTRUCTION (Continued)

2. Entrance Underground Facilities (Continued)

b. Where the General Distribution System is on Poles

Where the general distribution system is on poles and is not to be placed underground, a customer may arrange for an underground service connection subject to the regulations and charges specified below.

Entrance underground conduit between the public highway and the building will be provided subject to the regulations and charges specified in this Part C.2. Excavation and fill-in without conduit between the public highway and the building will be provided at a construction charge equal to 50 percent of the estimated cost.

Connection of the entrance underground facilities to the general distribution poles may be made in either of the following ways depending upon circumstances, subject to the charges indicated:

The Company will provide general distribution underground facilities in the public highway between the nearest pole of the general distribution system and the point of connection with the entrance underground facilities, subject to a construction charge equal to the cost.

The Company will erect an entrance pole at the terminus of the underground entrance facilities, and erect drop wires between this pole and a pole of the general distribution system subject to a construction charge equal to the in-place cost for the entrance pole.

The necessary cable or buried wire facilities will be furnished by the Company subject to a construction charge based on the excess, if any, of the in-place cost of the cable or buried wire over the cost of entrance service wires that otherwise would have been employed.

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CONSTRUCTION

D. CONSTRUCTION OF TEMPORARY FACILITIES FOR LONG TERM SERVICE

The construction charges specified in paragraphs B and C of this section contemplate the construction of permanent facilities for long term service. When temporary facilities are constructed in advance of the permanent facilities in order to meet the service date requested by the customer or applicant for long term service, the Company may apply a construction charge equal to the cost for the temporary facilities, plus the cost of removal less salvage.

E. CONSTRUCTION OF FACILITIES FOR SHORT TERM SERVICE

When either permanent or temporary facilities are constructed to provide service which the Company knows or believes will be in service for a short term, and there is no immediate prospect of reuse of the facilities in place for service provided by the Company, a construction charge applies, equal to the cost for such construction plus the cost of removal less salvage if the facilities must be removed.

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Section 7  
Original Page 1

211 COMMUNITY INFORMATION AND REFERRAL SERVICES

A. GENERAL

211 Community Information and Referral Service (211) is a local telephone exchange communications service that allows local exchange end users to reach the 211 service provider (customer) by dialing only the abbreviated dialing code two-one-one (2-1-1)

211 Service is an intelligent routing service that determines the central office serving the calling party, converts the 211 dialed digits to a Routing Telephone Number (RTN), and then uses the RTN to complete the call over the Public Switched Network to a call center designated by the 211 Service customer.

211 Service is an optional service that may be purchased only by Approved Community Information and Referral Service Providers (Provider) for use in providing community information and referral services to the public by way of voice grade facilities.

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211 COMMUNITY INFORMATION AND REFERRAL SERVICES

B. TERMS AND CONDITIONS

The Approved Community Information and Referral Service Provider shall make written application for 211 Service to the Company. The application shall identify all central offices where the provider seeks to offer 211 Service. The Approved Community Information and Referral Service Provider may establish 211 Service in all, some, or none of the Company's central offices. However, the Company generally will not provide 211 Service to only a portion of a central office. Generally, 211 Service must be provided throughout the entire central office area. Because telephone central office boundaries do not necessarily match the boundaries used by an Approved Community Information and Referral Provider, providing 211 Service for the entire area served by a central office may result in the Approved Community Information and Referral Service Provider receiving calls from geographical areas it does not serve.

The 211 Service application must include:

Acknowledgement that a new application is required if the Approved Community Information and Referral Service Provider desires to change the telephone number to which the 211 abbreviated dialing code is translated.

The location(s) of the Approved Community Information and Referral Service Provider call center(s) where the 211 calls made from the Company's exchange(s) will be routed.

Acknowledgement that the PUCO's assignment of the 211 abbreviated dialing code may be recalled at any time.

When the Approved Information and Referral Service Provider makes an application for 211 Service in a Company central office, the Approved Information and Referral Service Provider shall supply the Company with a ten (10) digit telephone number for terminating the 211 calls. The Company will configure its network so that all 211 calls within the central office being served are routed to the provided telephone number. This number must terminate within the local calling area of the wire center being served, or otherwise provide for toll free calling to the Provider. If the Provider desires to route calls outside the local calling area of the wire center being served, the Approved Information and Referral Service Provider shall establish foreign exchange service, a toll free telephone number, e.g. an 800 number, or other means to complete the call without charge to the customer placing the 211 call.

The Company will route 211 Service calls originating from end users on its local exchange network whether the end users purchase service directly from the Company or from another Local Exchange Carrier (LEC) reselling Company service.

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Original Page 3

211 COMMUNITY INFORMATION AND REFERRAL SERVICES

B. TERMS AND CONDITIONS (Continued)

The Company can only make 211 Service available to end users who are located within the Company's service area and who are connected to the Company's network. The Approved Information and Referral Service Provider must make arrangements with the appropriate service provider(s), e.g. other LECs or wireless providers, to establish 211 calling for end users located in areas outside the Company's serving area or on other networks, e.g. CLEC or wireless networks.

211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any services offered by the Company. One path is available for each line subscribed to by the Approved Information and Referral Service Provider.

211 Service does not provide calling number information to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to a compatible Caller ID service as described in the Company's Nonresidence Service Agreement - Local Telephone Service.

The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 211 Service calls placed in error or due to customer confusion.

The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission in rulemaking proceedings CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the PUCO.

The customer obligations and indemnification language of Section 2 of this tariff are fully applicable to Approved Information and Referral Service Providers ordering 211 Community Information and Referral Services under this section of the tariff.

211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. Provision of 211 Service by the Company shall not be interpreted, constructed, or regarded, either expressly or implied, as being for the benefit of creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.

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211 COMMUNITY INFORMATION AND REFERRAL SERVICES

B. TERMS AND CONDITIONS (Continued)

The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers, releases and all other rights from all persons whose work, statements, or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

The Company reserves the right to deny or disconnect service in accordance with Section 2, Part D.8. of this tariff.

A minimum service period of one month applies to 211 service.

All 211 Service abbreviated dialing code calls shall be local in nature and shall not result in any IntraLATA toll, InterLATA toll, or pay-per-use charges to Company subscribers. 211 Service calls will not result in local measured service charges or Community Connection Service charges where Company subscribers' service plans include such charges as part of their local exchange service.

211 Service calls cannot be placed from the following types of services:

1+ and 0+ Calling  
0-operator Assisted Calling  
101XXXX Calling

Certain equipment, such as coin telephones and PBXs, may need special programming to allow 211 calling.

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211 COMMUNITY INFORMATION AND REFERRAL SERVICES

C. OBLIGATIONS AND LIABILITY OF THE COMPANY

The Company shall provide 211 Service within thirty (30) days of receipt of the Approved Information and Referral Service Provider's completed application(s) for service.

The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider's established call centers.

When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of the 211 Service call, the quality of the call, or any features that may otherwise be provided with 211 Service.

The rates charged for 211 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in service, nor does the Company undertake such responsibility. The Approved Information and Referral Service Provider shall make such operational tests as, in the judgment of the Approved Information and Referral Service Provider, are required to determine whether the Company's facilities are functioning properly for the Provider's use. The Approved Information and Referral Service Provider shall promptly notify the Company in the event it believes that the Company's facilities are not functioning properly.

The Company's liability with respect to 211 Service shall be limited to the terms set forth in Section 2, Part B of this tariff.

The Commission's assignment of and the Approved Information and Referral Service Provider's use of the 211 abbreviated dialing code is subject to preemption by the Federal Communications Commission. The Company shall not be liable to the Approved Information and Referral Service Provider for any damages that may be incurred or result from national assignment of the 211 abbreviated dialing code.

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211 COMMUNITY INFORMATION AND REFERRAL SERVICES

D. RATES AND CHARGES

211 Service does not result in any additional monthly charges. Rather, the applicable monthly charges are the charges associated with the service, equipment, and facilities used to provide 211 Service. 211 Service subscribers will pay the standard rates, per tariff or service agreement, or appropriate contract rates for the local exchange services used for transporting and terminating calls to the Approved Community Information and Referral Service Provider's call center(s).

The following nonrecurring charges apply to establish and/or change 211 Service. These nonrecurring charges are in addition to any other rates and charges applicable to the associated service, equipment, and facilities used to provide 211 Service.

<u>Service Description</u>	<u>Nonrecurring Charge</u>	<u>USOC</u>
Central Office Charge, per central office equipped	130.00	WZEJ1
Routing Telephone Number Change Charge, per telephone number	32.00	WZEJ2
Serving Arrangement Change Charge, per central office equipped	130.00	WZEJ3

Note: The Serving Arrangement Change Charge applies to any revision to the 211 Service other than changing the Routing Telephone Number.

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811 SERVICE

A. GENERAL

811 Service is a three-digit local dialing arrangement that allows local exchange end users to reach a state service center that provides advance excavation notice services. The 811 code was assigned, pursuant to Federal Communications Commission (FCC) Order in CC Docket 92-105, to provide a one call system ("call before you dig" service) for excavators and the general public to notify facilities operators in advance of excavation activities. The Company provides the routing for calls made to 811 to the service center. The Company does not operate the 811 Service center.

Certain equipment, such as coin telephones and PBXs, may require special programming to allow 811 calling.

B. TERMS AND CONDITIONS

811 service can only be accessed for calls originating on the Company's network, either from end user customers who directly purchase the Company's service or from customers of other LECs that resell the Company's services.

811 calls cannot be placed using 1+ calling, 0+ calling, 0-Operator Assisted Calling, or 101XXXX calling.

The Company will make every effort to route 811 calls to the appropriate service center. The Company's only obligation under 811 Service is to attempt to transmit the call to the appropriate service center. However, the Company will not be held responsible for routing mistakes, service interruptions, or other intervening acts that may interfere with telephone service and/or completion of the call.

The Company is not responsible for redirecting or otherwise handling 911 and other calls misdialed or misrouted as 811 calls. The 811 Service center is responsible for developing an appropriate method for responding to 811 calls placed in error or due to customer confusion.

The Company's provision of 811 Service shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward, or any right of action on behalf of, any third person or legal entity including end users of the Company or any other carriers or service providers.

The Company's liability with respect to 811 Service, including damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities provided by the Company, shall be limited to the terms set forth in Section 2, Part B of this tariff.

There is no charge for 811 Service.

811 calls will not result in local measured service usage charges.

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E911 EMERGENCY NUMBER SERVICES

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911 Service) - PSAPS

1. General

Enhanced Universal Emergency Number Service, also referred to as E911 service or E911, is a telephone exchange communication service through which a Public Safety Answering Point (PSAP) designated by the E911 customer may receive telephone calls dialed to the telephone number 911. E911 service includes lines, equipment and software necessary for the answering, transferring and dispatching of public emergency telephone calls originated by persons within the serving area who dial 911.

E911 Service is offered subject to availability of facilities.

The E911 customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The E911 customer may be legally authorized or required to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for police, fire, ambulance, rescue, medical or other emergency services within the telephone central office areas arranged for 911 calling.

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E911 EMERGENCY NUMBER SERVICES

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911 Service) - PSAPS (Continued)

2. Definitions

a. Additional E911 Exchange Line

Additional terminating line at a PSAP that may be ordered by the E911 customer as an optional feature.

b. Alternate Routing (AR)

A feature provided to allow 911 calls to be routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP are busy, or (2) the primary PSAP closes down for a period (night service).

c. Automatic Location Identification (ALI)

A feature by which the name and address associated with the calling party's telephone number (identified by ANI as defined below) may be forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

d. Automatic Number Identification (ANI)

A feature by which the calling party's telephone number is forwarded to the E911 control office and to the PSAP's Display and Transfer Units.

e. Data Management System (DMS)

A system of manual procedures and computer programs used to create, store and update the data required to provide the Selective Routing (SR) and ALI features.

f. Default Routing (DR)

A feature activated when an incoming 911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes. Such incoming calls are routed from an E911 facility group to the control office to a default PSAP. Each incoming E911 facility group to the control office is assigned to a designated default PSAP.

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E911 EMERGENCY NUMBER SERVICES

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911 Service) - PSAPS (Continued)

2. Definitions (Continued)

g. Display and Transfer Unit

A selector console and associated common equipment for displaying ANI numbers at the PSAP attendant position and used by the attendant to activate Fixed and/or Selective Transfer functions.

h. End Office

The central office(s) in the E911 system which receive originating 911 calls.

i. Enhanced 911 (E911) Control Office

The office providing tandem switching capability for E911 calls. It controls switching of ANI information to the PSAP and also provides the SR feature, standard ESS speed calling features, call transfer capability and certain maintenance functions for each PSAP.

j. Enhanced 911 Service Area

The geographic area in which the E911 customer will respond to all 911 calls and dispatch appropriate emergency assistance.

k. Fixed Transfer

A feature which enables a PSAP attendant to transfer incoming 911 calls to secondary PSAPs by use of a single button on the Display and Transfer Unit.

l. Forced Disconnect

A function of the E911 central office trunk circuit which enables the PSAP attendant to release a connection even though the calling party has not hung up. This feature prevents the jamming of the E911 exchange lines.

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E911 EMERGENCY NUMBER SERVICES

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911 Service) - PSAPS (Continued)

2. Definitions (Continued)

m. Manual Transfer

A feature that enables the PSAP attendant to transfer an incoming call by depressing the switch hook of the associated telephone or the "add" button on the Display and Transfer Unit and dialing either a 7-digit or 10-digit telephone number or a 2-digit Speed Calling code.

n. Public Safety Answering Point (PSAP)

An answering location for 911 calls originating in a given area. A PSAP may be designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call. PSAPs are staffed by employees of public safety agencies such as police, fire or emergency medical personnel, or by employees of a common bureau serving a group of such entities.

o. Selective Routing (SR)

A feature that routes a 911 call from the E911 control office to the designated primary PSAP based upon the identified number of the calling party.

p. Selective Transfer

A feature providing persons at the PSAP the ability to transfer an incoming call to another agency by depressing a single button labeled with the type of agency, e.g., "Fire," on the Display and Transfer Unit.

q. Serving Central Office

The central office from which a PSAP, either primary or secondary, is served.

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E911 EMERGENCY NUMBER SERVICES

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911 Service) - PSAPS (Continued)

2. Definitions (Continued)

r. Universal Emergency Number Service

A telephone exchange communication service for receiving telephone calls placed by persons in need of assistance who dial the number 911. These calls are answered at PSAPs established and operated by the E911 customer. The lines and equipment associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls are included.

s. Universal Emergency Number Service Customer (E911 Customer)

A municipality or other state or local governmental unit or an authorized agent of one or more municipalities or other state or local governmental units, to whom authority has been lawfully delegated within a defined geographic area to respond to public emergency telephone calls including police, fire, ambulance, rescue and medical service.

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E911 EMERGENCY NUMBER SERVICES

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911 Service) - PSAPS (Continued)

3. Rules and Regulations

This service is limited to the use of central office telephone number 911 as the universal emergency telephone number. Only one E911 service will be provided within any government agency's locality.

The 911 emergency telephone number is not intended as a total replacement for the telephone service of the various public safety agencies which participate in the use of this number. The public safety agencies will subscribe to other exchange telephone service as provided in this tariff or the Company's Nonresidence Service Agreement - Local Telephone Services.

The service is furnished to an E911 customer only for the purpose of receiving reports of emergencies from the public.

E911 Service is classified as nonresidence exchange service and is arranged for one-way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis.

E911 Service is provided solely for the benefit of the E911 customer operating the PSAP. The provision of E911 Service by the Company is not to be interpreted, construed, or regarded, either expressly or by implication, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the E911 customer.

The Company furnishes the use of its facilities to enable the E911 customer's personnel to answer and forward 911 calls at the PSAP.

Any terminal equipment used in conjunction with E911 Service, whether the equipment is provided by the Company or the E911 customer, must be configured so that it is unable to extract any information from the Data Management System other than information relating to a number identified through the ANI feature as the source of an in-progress call.

E911 information consisting of the names, addresses and telephone numbers of calling parties whose listings are not published in directories or listed in Directory Assistance offices is confidential. The E911 calling party forfeits the privacy afforded by non-address and non-published service to the extent that the telephone number, address and name associated with the originating station location may be furnished to the PSAP on a call-by-call basis only for the purpose of responding to emergency calls.

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E911 EMERGENCY NUMBER SERVICES

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911 Service) - PSAPS (Continued)

3. Rules and Regulations (Continued)

Due solely to the technology of the Company network portion of the E911 system, E911 information may be transmitted to E911 customers on calls that are not classified as emergency calls. In the circumstance of the inadvertent disclosure of such information, the E911 customer will not utilize or disclose such information.

Central offices which are not currently equipped to transmit ANI will not be modified to provide ANI only for the purposes of E911 Service. In such circumstances, default routing and central office identification will be provided in lieu of selective routing and ANI display.

The Company will have no liability to any person in connection with E911 service as provided in Section 4931.49 (C) of the Ohio Revised Code, or its successor, which states that a telephone company and its officers, directors, employees and agents are not liable in damages in a civil action for injuries, death or loss to persons or property incurred by any person resulting from the telephone company's, its officers', directors', employees' or agents' participation in or acts or omissions in connection with such participation in a 911 system, as defined therein.

The rates charged for E911 service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake this responsibility. The E911 customer will make whatever operational tests are, in the judgment of the E911 customer, required to determine whether the system is functioning properly for its use. The E911 customer must promptly notify the Company in the event the system is not functioning properly.

Each E911 customer agrees to release, indemnify, defend and hold harmless the Company and its directors, officers, employees and agents, from any or all loss, claims, demands, suits or other action, or any liability whatsoever (including attorneys' fees), whether suffered, made, instituted or asserted by the E911 customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss to persons or property, whether owned by the E911 customer or others.

The E911 customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of E911 service features and the equipment associated with it, or by any services furnished by the Company in connection with E911 service, including but not limited to the identification of the telephone number, address or name associated with the telephone used by the calling party or parties accessing E911 service under the terms of this tariff, and which arise from the acts of the E911 customer, its agencies or municipalities, or the employees or agents of any of them.

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E911 EMERGENCY NUMBER SERVICES

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911 Service) - PSAPS (Continued)

3. Rules and Regulations (Continued)

The Company's intent will be to provide at least the same level of service reliability and quality as the telephone service being provided in the exchanges where E911 service is offered.

Because the Company's serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the E911 customer to make arrangements to handle all E911 calls that originate from telephones served by central offices in the local service area whether or not the calling telephone is situated on property within the geographical boundaries of the E911 customer's public safety jurisdiction.

Completion of a Final Plan adopted in accordance with Section 4931.43 of the Ohio Revised Code will constitute an application for service.

The E911 customer must furnish to the Company in its Final Plan, its agreement to the following terms and conditions:

That all E911 calls will be answered on a 24-hour day, seven-day week basis.

That the E911 customer has responsibility for dispatching the appropriate emergency service vehicles within the E911 service area, or will undertake to transfer all E911 calls received to the public safety agency with responsibility for dispatching such services, to the extent that those services are reasonably available.

That the E911 customer will develop an appropriate method for responding to 911 calls which may be directed to the E911 PSAP by calling parties.

That the E911 customer will subscribe to local exchange service at the PSAP location for administrative purposes, for placing outgoing calls, and for receiving other calls.

That the E911 customer will subscribe to, or provide, telephone equipment with a capacity adequate to handle the number of incoming E911 lines recommended by the Company to be installed.

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E911 EMERGENCY NUMBER SERVICES

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911 Service) - PSAPS (Continued)

3. Rules and Regulations (Continued)

The E911 customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire, ambulance, rescue and medical service agencies or any other appropriate agencies responsible for providing emergency service in the E911 serving area. An Emergency Service Number (ESN) will be provided by the Company for each unique combination. The E911 customer will associate these ESNs with street address ranges or other mutually agreed upon-routing criteria in the E911 serving area. These ESNs will reside in the Data Management System (DMS) and the E911 control office. The ESN will be used by the E911 Control Office to permit routing of 911 calls to the primary and secondary PSAPs responsible for handling of calls from each telephone in the E911 serving area. The following terms define the E911 customer's responsibility in providing this information:

Initial and subsequent ESN assignments by street name, address range and area or other mutually agreed-upon routing criteria must be furnished to the Company by the E911 customer before the effective date of service.

After establishment of service, it is the E911 customer's responsibility to continue to verify the accuracy of the routing information contained in the master address file, and to advise the Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance, rescue and medical or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of E911 calls to the proper PSAP.

The Company annually will provide to the E911 customer a complete written copy of the master address file to permit the E911 customer to verify accuracy of the police, fire, and ambulance, rescue and medical PSAP routing designations.

Changes, deletions and additions which the E911 customer desires to have made in the master address file should be submitted in writing when they occur.

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E911 EMERGENCY NUMBER SERVICES

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911 Service) - PSAPS (Continued)

4. Service Features

E911 service includes the following service features:

- Alternate Routing
- Automatic Number Identification
- Automatic Location Identification
- Central Office Transfer Arrangements
- Default Routing
- Forced Disconnect
- Selective Routing
- Speed Calling

The Service Feature offerings include provision of E911 exchange lines to all primary PSAPs and to secondary PSAPs which are equipped to display ANI information on Company or customer provided PSAP equipment. The number of lines to a PSAP will be determined by the Company, based upon anticipated call volumes. Secondary PSAPs which do not meet these specifications will receive calls on a transfer basis over the exchange network, or the E911 customer may subscribe for an additional E911 Exchange Line.

PSAP equipment, designed for use with key telephone systems and automatic call distributor systems, is unregulated and may include:

ANI Display and Transfer equipment consisting of a microprocessor-controlled, stored program system capable of serving up to fifteen incoming E911 lines and fifteen Display and Transfer Units.

ALI equipment providing retrieval of the calling party's address from a data base and its display on units located at attendant positions. A maximum of fifteen display units may be installed per system.

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E911 EMERGENCY NUMBER SERVICES

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911 Service) - PSAPS (Continued)

5. Rates and Charges

a. Service Features

The amount to be billed for the E911 service will be based on the number of access lines in the area to be served, rounded to nearest 1000 access lines (excluding all types of WATS terminations). This count is based upon the maximum number of access lines stated below, in service during the most current twelve month period at the time service is established. This count will be adjusted annually to update customer billing, with the applicable twelve month period being the calendar year.

	<u>Initial Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
1. Combined Automatic Number and Location Identification and Selective Routing per 1000 access lines served	3,214.18	120.09	E8Z
2. Additional (optional) E911 Exchange Line terminating at PSAP, each	159.58	58.93	E8K
3. Automatic Number Identification (ANI) per 1000 access lines served	388.76	23.12	E8X
4. Selective Routing (SR) per 1000 access lines served	2,815.83	109.77	E8R
5. Combined Automatic Number Identification and Selective Routing (ANI/SR) per 1000 access lines served	2,889.26	112.13	E8T
6. Combined Automatic Location Identification and Selective Routing (ALI/SR) per 1000 access lines served	3,140.75	117.72	E8V

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E911 EMERGENCY NUMBER SERVICES

A. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911 Service) - PSAPS (Continued)

5. Rates and Charges (Continued)

b. Messages

The calling party is not charged for calls placed to the 911 number on a call-by-call basis.

Charges for messages transferred over exchange facilities from a PSAP are billed according to rates applicable from the central office serving the PSAP initiating the transfer to the point of termination of the transfer.

c. Moves or Changes

Charges for customer requests which necessitate additions, removals, moves or changes of access facilities and/or equipment on Company premises will be based upon costs per request.

Installation of additional network or other facilities to maintain a satisfactory grade of service such as described in this section will be provided by the Company at no additional charge to the customer.

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E911 EMERGENCY NUMBER SERVICES

B. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911 Service) - SUBSCRIBER CHARGE

Company subscribers who are served within the area covered by an E911 system will pay a monthly rate for the maintenance and operation of the telephone network in providing E911 service. In areas where the Company is not the host company, subscribers will pay a monthly rate for the maintenance and operation of the portion of the telephone network provided by the Company in furnishing E911 service plus any costs accruing to the Company from connecting host companies necessary for provisioning of this service. This rate will be computed by dividing the total monthly rate billed to the E911 customer by the total number of residential and business access lines, or their equivalent, within the area served (rounded to the nearest cent), as follows.

Monthly charge per line in counties equipped with E911 service (See Note): 0.12

Note: For Centrex customers, the number of 911 charges to be assessed per customer account will be determined in accordance with the following scale:

<u>Number of Centrex Exchange Access Lines</u>	<u>Number of 911 Charges Per Customer Account</u>
1	1
2-6	2
7-12	3
13-18	4
19-25	5
26-32	6
33-40	7
41-50	8
51-100	15
101-200	20
201-300	30
301-400	40
401-500	50
501-1000	100
1001-2000	150
2001-3000	200
3001-4000	250
4001-5000	300
5000+	400

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E911 EMERGENCY NUMBER SERVICES

C. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA)

1. Service Description

Wireless Emergency Number Service Access (W-ENSA) is a service which allows Wireless Telecommunications Carriers (“Carriers”) to use the facilities and databases of the Company. The Company’s facilities and databases may be used only when the Company is the 911 service provider and only when the facilities and databases are necessary in the provisioning of Universal Emergency Number/911 Telecommunications Service.

W-ENSA includes the conditioning of Carrier-obtained or Carrier-provided transport facilities from the interconnection point, routing such facilities to the appropriate 911 Selective Routing Switch, access to 911 Telecommunications Service features and the coordination of initial loading, updating and maintaining of the Carrier’s customer information in the Company’s databases.

When a carrier subscribes to W-ENSA, the Company will route the wireless 911 call to a designated Public Safety Answering Point (PSAP) and deliver information related to the wireless 911 call to the PSAP which is sent to the Company by the carrier in accordance with the Federal Communication Commission’s (FCC) requirements for Phase I and Phase II enhanced 911 service established in CC Docket No. 94-102 and set forth in administrative regulations at 47 C.F.R. § 20.18 et. seq.

When provisioning W-ENSA Phase I Service, the Company will forward to the designated PSAP the telephone number of the originator of the wireless 911 call and the location of the cell site or base station receiving the 911 call through the use of Automatic Number Identification (“ANI”) or Pseudo Automatic Number Identification (“pANI”).

The Company’s W-ENSA Phase II Service is an enhancement of W-ENSA Phase I Service. Under W-ENSA Phase II, in addition to the ANI or pANI associated with the location of the call site or cell sector receiving the 911 call, the Company will deliver the longitude and latitude information of the 911 caller’s location to the designated PSAP provided to the Company by the carrier.

Universal Emergency Number 911 Telecommunications Service is available to Carriers via one or a combination of service features subscribed to by the Universal Emergency Number 911 Telecommunications Service subscriber.

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E911 EMERGENCY NUMBER SERVICES

C. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA)

1. Service Description (Continued)

Wireless Carriers will gain access (or connect) to the 911 network by using dedicated trunks with Switching System Seven (SS7) signaling. W-ENSA also requires the Wireless Carriers use one of the following interfaces for connectivity:

- A carrier-provided Service Control Point (SCP) (digital connection); or
- A carrier-provided protocol converter (analog connection)

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E911 EMERGENCY NUMBER SERVICES

C. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

2. Definitions

a. 911 Selective Routing Switch

A central office providing tandem switching capability for 911 calls. It controls switching of ANI information to the PSAP and also provides the Selective Routing function, Speed Calling features, Call Transfer capability and certain maintenance functions for each PSAP.

b. Automatic Location Identification (ALI)

ALI is a system that provides general location information for the originator of a wireless 911 call.

c. Automatic Number Identification (ANI)

A system that identifies the originator of a wireless 911 call and may be used as a call back number.

d. Call-Associated Signaling (CAS) Solution

The CAS solution passes all information through the signaling network. SS7 is required from the Mobile Telephone Switching Office (MTSO) to the E911 Tandem Switch. Both the Cell Site telephone number, or the pseudo-ANI, and the mobile directory number (MDN) are passed through the SS7 network. However, in some cases the mobile identification number (MIN) may be passed through the SS7 network instead of the MDN.

e. Call Sector ID

An alphanumerical code representing information about a wireless tower and the direction of the transmitter face.

f. Callback Number (CBN)

The wireless caller's 10-digit handset telephone number. The CBN is used by the PSAP to reestablish a call in the event the call was prematurely disconnected.

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E911 EMERGENCY NUMBER SERVICES

C. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

2. Definitions (Continued)

g. Commercial Mobile Radio Service Carrier/Wireless Telecommunications Carrier (Carrier)

A provider of wireless telecommunications services (including Paging services), for whom access to facilities and databases required to provide 911 service is required by the Telecommunications Act of 1996, and the regulations of the Federal Communications Commission.

h. E2 Plus Interface

A reference point for a data path that exists between an MPC/GMLC and an ESME (the ALI database). The data that traverses the E2 Plus interface is made up of an Emergency Services Position Request and the response. The interface is not provided by and is not the responsibility of the Company.

i. Emergency Services Message Entity (ESME)

An entity in the emergency services network, which serves as the point of interface to an MSC for common channel emergency and services messaging. ESME is another term for the ALI database.

j. Mobile Directory Number (MDN) or Mobile Identification Number (MIN)

The call back number associated with a wireless telephone.

k. Mobile Position Center (MPC)

The interface between the wireless network and the Company ALI database. The MPC serves as the wireless network entity that retrieves, forwards, stores, and controls position data within the wireless location network. The MPC is not provided by and is not the responsibility of the Company. The Company will treat Global System for Mobile (GSM) Communication Gateway Mobile Location Centers (GMLCs) as MPCs.

l. Mobile Switching Center (MSC)

The wireless equivalent of a Central Office, which provides switching functions for wireless calls. The MSC is not provided by and is not the responsibility of the Company.

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E911 EMERGENCY NUMBER SERVICES

C. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

2. Definitions (Continued)

m. Non-Call-Associated Signaling (NCAS) Solution

The NCAS solution passes a pANI through the signaling network and additional information through a data network.

n. Position Determining Entity (PDE)

The PDE determines the geographic location of a wireless handset when the wireless caller places a 911 call or while the call is in process. The PDE is not provided by and is not the responsibility of the Company.

o. Pseudo Automatic Number Identification (p-ANI)

A number, consisting of the same number of digits as ANI, that is not a North American Numbering Plan telephone directory number and may be used in place of an ANI to convey special meaning. The special meaning assigned to the p-ANI is determined by agreements, as necessary, between the system originating the call, intermediate systems handling and routing the call, and the designation system. The pANI identifies the destination PSAP, or location of the base station or cell site through which a mobile call originates.

p. W-ENSA Phase I Service

The provision of the telephone number of the originator of a 911 call and the location of the cell site or base station receiving a 911 call from any mobile handset accessing the wireless carrier's systems to the designated PSAP through the use of ANI and p-ANI. (47 C.F.R. § 20.18(d))

q. W-ENSA Phase II Service

In addition to providing the PSAP with all the W-ENSA Phase I information, W-ENSA Phase II Service also provides more precise location information related to the originator of a wireless 911 call (i.e. the locations of the originator by longitude and latitude) as required by the FCC in CC Docket No. 94-102.

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E911 EMERGENCY NUMBER SERVICES

C. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

2. Definitions (Continued)

r. W-ENSA Phase II NCAS

In this mode, the p-ANI and the CBN are both sent to the Selective Router. The trunk between the Selective Router and the PSAP must support transport of at least two 10-digit numbers.

s. Wireless Service Provider (WSP)

A person or entity that provides Commercial Mobile Radio Service (CMRS). The term wireless includes service provided by any wireless real-time, two-way voice communication device, including radio-telephone communications used in cellular telephone service, personal communication service (PCS), or functional or competitive equivalent. The term does not include service providers whose PSAPs do not have access to 911 or 0911-like services.

t. Wireline Compatibility Mode

Occurs when wireless carrier sends only p-ANI to the Company's E911 tandem and the PSAP receives eight or ten digits of ANI.

u. X and Y Coordinates

The longitude and latitude of the 911 wireless caller's location.

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E911 EMERGENCY NUMBER SERVICES

C. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

3. Terms and Conditions

W-ENSA is available to Carriers only for use in the provision of Universal Emergency Number 911 Telecommunications Service. W-ENSA will be provided to the extent required by the Telecommunications Act of 1934, as amended by the Telecommunications Act of 1996 ("the Act"), 47 USC Section 151 and the rules and regulations of the Federal Communications Commission and the Public Utilities Commission of Ohio.

The Regulations found in Section 2 of this tariff apply unless otherwise specified in this section of the tariff. The term "customer", when used in this section of the tariff, is the equivalent of the term "telecommunications carrier" as defined by the Act and used in this Section.

When requested by a carrier, the Company will provide W-ENSA enabling the nondiscriminatory use of the Company's facilities and databases, equal in quality to that provided to itself, facilitating the provision of service to the Universal Emergency Number 911 Telecommunications Service customer. In the event facilities are not available, the Company will administer the installation of facilities and provide W-ENSA upon availability.

This service is limited to accommodating the use of the Company facilities required to furnish central office telephone number 911 as the universal emergency telephone number.

The Company will coordinate with the Carrier, provision of transport capacity sufficient to route originating 911 calls from the Carrier's interconnection point to the designated 911 Selective Routing Switch.

The Carrier must provide a minimum of two dedicated channels from the point of interconnection, to the 911 Selective Routing Switch for the provision of 911 service.

With W-ENSA Phase I, when the Carrier forwards the ANI or pANI information of the calling party to the 911 Selective Routing Switch and the pANI/MDN pair to the ALI database, the Telephone Company will forward the wireless subscriber's call back number and cell site/cell sector identification information to the PSAP for display.

In W-ENSA Phase II, when the Carrier forwards the ANI or pANI information of the calling party to the 911 Selective Routing Switch and the pANI/MDN pair to the ALI database, the Company will forward the wireless subscriber's call back number and the latitude/longitude information of the caller to the PSAP for display.

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E911 EMERGENCY NUMBER SERVICES

C. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

3. Terms and Conditions (Continued)

The PSAP must have all required elements of W-ENSA Phase I, utilizing p-ANI routing and cell site/sector location based information, in place before implementing Phase II. In addition; the following requirement must be met prior to Phase II implementation:

PSAP must order both the Extended ALI Display Format and the ALI Database Upgrade for W-ENSA Phase II to accommodate the x/y data provided by the W-ENSA Phase II Service.

The Company is not liable for the accuracy and content of 911 record data delivered by the Carrier. The Carrier is responsible for maintaining the accuracy and contents of all data that it delivers to the Company.

The Company is not responsible for the location determination technology, the accuracy of the location determination technology, or the investigation or maintenance of said technologies. The Company will deliver to the PSAP only the data required and specified by the FCC in its Report and Order, CC Docket No. 94-102, and administrative regulations, 47 C.F.R. § 20.18 et. seq. This required data includes the cell site or sector location and the callback number for Phase I and the addition of longitude/latitude of the caller's location in Phase II. Each PSAP agrees that delivery, or lack of delivery, of additional data elements, which may be provided by the Company, will not be the responsibility of the Company and the Company assumes no responsibility or liability for such information.

The Company will provide an E2 Plus interface to the Company's ALI database.

The Company shall assess a fee for database-related errors delivered by the Carrier which exceed established thresholds as defined in any applicable agreement or by law, whichever requires a greater degree of accuracy.

The Carrier, as a condition of service, agrees to abide by all confidentiality and non-disclosure requirements, as defined in any applicable agreement or by law.

The Carrier agrees to provide the Company with all information required to design and implement W-ENSA service when ordered. The information will be provided in the format prescribed by the Company, initially and on an ongoing basis. The installation of initial or subsequent 911 facilities required to maintain applicable Company service standards will be accommodated at a charge to the Carrier. It is the responsibility of the Carrier to monitor circuits for the purpose of determining network traffic volumes and of failures as prescribed in applicable agreements or by law.

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E911 EMERGENCY NUMBER SERVICES

C. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

3. Terms and Conditions (Continued)

The charges for W-ENSA Service do not include the inspection or monitoring of the carrier's facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The Carrier shall be responsible for making such operational tests as, in the judgment of the carrier, are required to determine whether the facility is functioning properly for its use. The carrier shall promptly notify the Company in the event that their facilities are not functioning properly.

Notwithstanding anything to the contrary contained herein, the Company's liability to the requesting Carrier and any third person shall be limited to the maximum extent permitted by Applicable Law. Under no circumstances shall the Company incur any liability, direct or indirect, to any person on whose behalf a 911 call is made. The Company will not be liable to the Carrier or its customers, for any failure with respect to the completion of emergency calls made to an Operator.

If applicable, the 911 calling party forfeits the privacy afforded by Non-Public, Non-Address, Non-List, or private list Service to the extent that the name, telephone number, address and language, medical, and disability information associated with the originating station location are furnished to the PSAP.

The Carrier is responsible for provision of Universal Emergency Number 911 Telecommunications Service in accordance with the terms and conditions as prescribed in the Company's tariffs, applicable laws and state regulations.

The Carrier shall be responsible for the payment of all charges billed by the Company for the Provision of W-ENSA as prescribed in this tariff, by law, and/or any applicable agreement with the Carrier. The Company shall not be liable for disconnection for nonpayment of applicable charges, resulting from the Carrier's provision of Universal Emergency Number 911 Telecommunications Service.

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E911 EMERGENCY NUMBER SERVICES

C. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

4. Features

a. 911 Selective Routing Switch Administration

Establishment and maintenance of control tables within designated 911 Selective Routing switches to support interconnection and call processing.

b. ANI/ALI/SR

911 call transport delivery of ANI or pANI, ALI and selective routing to an authorized PSAP.

c. W-ENSA Phase I Service Establishment

All activities required for Company personnel to plan, design and establish 911 service from a Mobile Switching Center (MSC) to a Telephone Company 911 Selective Routing Switch, where the call will be delivered to a PSAP (where the Company is the 911 service provider to such PSAP.) The pANI will be routed to the 911 Selective Router and the Telephone Company will route the call to the PSAP.

d. Database Management:

911 database provisioning to support transfer of Carrier 911 telephone number records, and associated updating, receipt verification, storage, and record transfer for Carrier correction.

e. ALI Database Port Connectivity

Initial data port assignment to ALI databases for termination of an analog or digital data circuit, and associated ongoing maintenance.

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E911 EMERGENCY NUMBER SERVICES

C. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

5. Technical References

Carriers ordering W-ENSA are responsible for obtaining or providing facilities and equipment that are compatible with the Company's network. Wireless Carriers must meet the following interface specifications as described below.

<u>Subject</u>	<u>Technical Reference</u>
Commercial Mobile Radio Service Providers Interconnection Standards	GR-145-CORE

6. Rates and Charges

Dedicated facilities are required for the transport of 911 calls from the Carrier's serving end office or collocation point to the Company's designated 911 Selective Routing Switch. A minimum of one dedicated DS1 is required to each designated Company 911 Selective Routing Switch although not all channels may be activated. In a SS7 environment, trunking to a tandem switch may be required.

These prices include W-ENSA baseline services where the Carrier is utilizing a third party agent for the following:

Coordination of pANI loading related to the signal control point (SCP)

Traffic engineering

Development of tower cell face or PSAP coverage area

Development of technologies beyond the Cincinnati Bell Telephone Company 911 Network

If Carrier is not utilizing a third party agent for these functions, the Company's prices to perform these functions will be determined on a case-by-case basis.

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E911 EMERGENCY NUMBER SERVICES

C. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

6. Rates and Charges (Continued)

a. W-ENSA Phase I Service Elements

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
1. W-ENSA Phase I Service Establishment			
Per Selective Routing Switch, Per 1000 Access Lines/Numbers (See Note 1)	2,815.83	109.77	WL9SE
Note 1: Rates are based on and are equivalent to the rates to establish selective routing per the Company's service agreements.			
Per DS1	See High Capacity Service Rates in the Company's Access Tariff for current charges		
Per Voice Grade Channel (4-Wire Only)	See Voice Grade Service Rates in the Company's Access Tariff for current charges		
2. Wireless Data Interface			
Voice Grade Analog Access Circuit	See Voice Grade Service Rates in the Company's Access Tariff for current charges		
Digital Data Service Access Circuit, 56 Kbps	See High Capacity Service Rates in the Company's Access Tariff for current charges		
3. ANI/ALI/SR and Database Management, Per 100 pANI record, rounded up to the nearest 100	628.00	7.00	Note 2

Note 2: USOC NHCWD applies to the nonrecurring service establishment charge on the initial  
order. USOC WL9DM applies to the monthly charge and to additional ANI/ALI/SR  
orders.

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E911 EMERGENCY NUMBER SERVICES

C. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

6. Rates and Charges (Continued)

a. W-ENSA Phase I Service Elements (Continued)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
4. 911 Selective Routing Switch Administration per NXX	195.00	15.00	WL9SR
5. ALI Database Port Connectivity per redundant pair	None	200.00	WL9PC
6. Production of Electronic ASCII File	71.00	None	NHCWA
7. Production of 3 1/2" Diskette Copy of ASCII	19.00	None	NHCWB
8. Establish Non-Call Associated Signaling	10,000.00	None	NHCWC
9. Establish Call-Associated Signaling	Provided and priced on an individual case basis.		

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E911 EMERGENCY NUMBER SERVICES

C. WIRELESS EMERGENCY NUMBER SERVICE ACCESS (W-ENSA) (Continued)

6. Rates and Charges (Continued)

b. W-ENSA Phase II Service Elements

As W-ENSA Phase II Service is an enhancement of W-ENSA Phase I Service, all required elements associated with W-ENSA Phase I utilizing p-ANI routing and cell site/cell sector location based information, must be in place before implementing Phase II. In providing W-ENSA Phase II Service, rate elements associated with W-ENSA Phase I are also applicable in addition to the following W-ENSA Phase II Service rate elements.

The following charges are applicable to PSAPs in accordance with federal law CC Docket No. 94-102 to permit delivery of Phase II service and are incurred as a result of the ALI database upgrade.

All charges are on a per 100 calls basis; hereinafter referred to as "100 Call Block." Any 100 Call Block that contains less than 100 calls will be charged the full rate for the block. All charges will be determined using the annual number of W-ENSA calls received by the PSAP.

Per 100 Call Block

1. Initial Charge payment options (Note 1)

- |                                       |       |
|---------------------------------------|-------|
| a. One-time Initial Charge            | 92.01 |
| b. Twelve (12) equal monthly payments | 8.35  |

Note 1: 2002 Call volumes are used to determine the number of 100 Call Blocks for the Initial Charge. The one-time initial charge or the first of the equal monthly payments is due upon execution of the agreement.

2. Annual Recurring Maintenance Charge (Note 2) 16.05

Note 2: The Company will use current calling data to calculate the number of 100 Call Blocks.

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E911 EMERGENCY NUMBER SERVICES

D. PRIVATE SWITCH AUTOMATIC LOCATION IDENTIFICATION SERVICE (PS/ALI)

1. General

Private Switch Automatic Location Identification Service (PS/ALI) allows a Private Branch (PBX) switch located on a customer's premises to be trunked directly into an E911 tandem office, delivering the number and location of the PBX end user to the appropriate Public Safety Answering Point (PSAP).

PS/ALI is available with Primary ISDN PRI.

2. Regulations

PS/ALI is furnished subject to the availability of facilities.

Automatic Number Identification (ANI) which is passed to the Company's E911 tandem office by the PBX switch is read, processed and utilized in the manner as if it is provided by any other serving end office in the Company's E911 system.

The emergency agency serving the area may also be involved in order to update the Master Street Address Guide (MSAG) and to determine the method in which emergency calls from PS/ALI locations will be handled.

The following specifications must be met when provisioning this service:

Subscribers to PS/ALI must meet all Company specifications and requirements for the service.

The PBX switch must be able to transmit ANI using multi-frequency signals. This may require new PBX switches or the retro-fitting of existing PBX switches with interfaces which will work with the Company's E911 system.

The PBX switch owner/operator must supply the Company with the initial telephone number-to-address data as well as periodic updates.

The PBX switch must employ Direct Inward Dial (DID) numbers.

It will be the responsibility of the vendor or PBX operator to maintain the data pertaining to each extension operating under such system.

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E911 EMERGENCY NUMBER SERVICES

D. PRIVATE SWITCH AUTOMATIC LOCATION IDENTIFICATION SERVICE (PS/ALI) (Continued)

2. Regulations (Continued)

The PBX switch owner/operator must install or dedicate a minimum of two private E911 local channels, lines or trunks with the following specifications:

This voice grade local channel provides for a communications path between the demarcation point at the customer premises and the serving wire center of that premises.

The PBX owner/operator is responsible for determining that their equipment is compatible with this local channel.

Supervision on the PS/ALI local channels will be loop reverse battery. The battery source is located in the Company's serving wire center and will be a nominal -48V (-42.75 to -56.5V dc).

The PBX will signal an off hook (or seizure) by providing a loop closure across tip and ring with a maximum resistance of 670 ohms. The Company's serving wire center will instruct the PBX to forward the calling station's number (ANI) information by a battery reversal wink.

Additional regulations may be applicable as described in other sections of the Company's tariffs or service agreements..

Specific network interfaces may be required.

This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the customer contracting for PS/ALI. The provision of PS/ALI service by the Company shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.

The rates charged for PS/ALI service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The customer shall make such operational test as, in the judgment of the customer, as required to determine whether the service is functioning properly for its use. The customer shall promptly notify the Company in the event the service is not functioning properly.

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E911 EMERGENCY NUMBER SERVICES

D. PRIVATE SWITCH AUTOMATIC LOCATION IDENTIFICATION SERVICE (PS/ALI) (Continued)

2. Regulations (Continued)

The Company's entire liability to any person for the interruption of failure of PS/ALI shall be limited to the terms set forth in this section, other sections of this tariff, and the Company's service agreements. The Company shall neither be liable for damages resulting from or in connection with its provision of PS/ALI to any customer subscribing to PS/ALI or any person assessing or using PS/ALI, and nor shall the Company be liable for its provision of any telephone number, address, or name to any entity providing 911 service or to a public safety answering point, unless the Company acted with malicious purpose or in a manner exhibiting wanton and willful disregard of safety or property in providing such services.

Each customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, or for any infringement or invasion of the right or privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of PS/ALI features and the equipment associated therewith, or by any services which are or may be furnished by the Company in connection therewith, or by any services which are or may be furnished by the Company in connection therewith, including but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties assessing 911 services using PS/ALI hereunder, and which arise out of the negligence or other wrongful act of the Company, the Customer, its user agencies or municipalities or employees or agents of any one of them.

When an order for PS/ALI and facilities or requests for additions, rearrangements, relocations or modifications of service and equipment are canceled in whole or in part, the customer may be required to reimburse the Company. However, such reimbursements to the Company are not to exceed charges which would apply if the work involved in complying with the request had been completed.

When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the monthly charges involved will be allowed as covered by this tariff and/or the Company's service agreements.

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E911 EMERGENCY NUMBER SERVICES

D. PRIVATE SWITCH AUTOMATIC LOCATION IDENTIFICATION SERVICE (PS/ALI) (Continued)

2. Regulations (Continued)

In the event of any interruption of the service, the Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff, service agreement, or contract rate for the service or facilities provided to the customer for the time interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the customer of the service.

For Risk Management purposes the Company strongly recommends that all DID and DID type numbers assigned to the PS/ALI service subscriber be listed in the 911 Database. If the Customer does not include all their numbers in the 911 Database, the Customer's PBX must block the number from entering the 911 network as the point of origination of a 911 call. If a number not included in the 911 Database appears in the Company's 911 system as the point of origination of a 911 call, the Customer will be billed for the time and material used by the Company to investigate the call.

PS/ALI may be transferred to a new subscriber at the same location upon prior written concurrence by the new subscriber.

When the PBX owner/operator moves service, nonrecurring charges apply as are appropriate.

PS/ALI is offered on a month to month basis at the rates and charges indicated in this section.

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E911 EMERGENCY NUMBER SERVICES

D. PRIVATE SWITCH AUTOMATIC LOCATION IDENTIFICATION SERVICE (PS/ALI) (Continued)

3. Rates and Charges

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
a. To Activate Service and Provide Access to 911 with Secure ID Card, Per Arrangement, per Customer	1975.00	N/A	PSOPS
b. Record Entry and Maintenance Service, Per Telephone/DID Number and/or pANI record added to 911 Database. (See Note)	N/A	0.12	PSOEP

Note: The Customer will be billed on an individual-case-basis for the time of Company personnel, facilities, and materials expended to investigate 911 calls that appear in the 911 System as calls originating from numbers assigned to the Customer but not included in the 911 Database, as described in this section.

The subscriber to PS/ALI Service must also subscribe to a minimum of 2 lines, trunks or channels that are dedicated to carrying 911 calls only. These lines, trunks or channels may only be used to route calls to the 911 network. The lines, trunks or channels are to be billed at the normal tariff or service agreement rate and ordered with the standard USOC for such service.

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TELECOMMUNICATIONS RELAY SERVICE SURCHARGE

A. GENERAL

The Telecommunications Relay Service for individuals with hearing and/or speech disabilities provides access to telephone services that are functionally equivalent to those provided to individuals not having hearing or speech impairments. Telecommunications Relay Service is subject to rules and regulations as prescribed by the FCC (Disabilities Act of 1990, 47 U.S.C. 225) and the Public Utilities Commission of Ohio.

B. TERMS AND CONDITIONS

Customers may be assessed a charge per line, per month, to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Ohio Revised Code. This charge shall in no event exceed the per end user line (or equivalent assessment) of the Public Utilities Commission of Ohio levied upon the Company.

This surcharge is imposed on each resident, nonresident and payphone access line. For purposes of application of this surcharge, access lines are defined as facilities, which provide access to and from the telecommunications network for toll service and for local calling. Not included in this definition are remote call forwarding and Cincinnati Bell Official Accounts.

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311 SERVICE

A. GENERAL

3-1-1 non-emergency service is an intraLATA local service that will provide the local government entity ("customer") the ability to terminate all 3-1-1 dialed incoming calls to a central location or to alternate customer-defined location(s) based on the originator's nine-digit zip code.

3-1-1 can also be used to provide access to local government offices (such as the Mayor's Office, Department of Parks and Recreation, Planning Commission, etc.). Access to local government offices can only be provided in addition to non-emergency access to police and fire. This capability is dependent upon ancillary Customer Premise Equipment (CPE) (i.e., IVR, ACD, etc.) capabilities or customer resources (i.e., Operators to transfer calls).

3-1-1 Service will recognize, route and deliver 3-1-1 dialed calls to Customer Provided Equipment which either (i) originate from CBT Ohio end offices serving the customer, or (ii) originate from non-CBT Ohio end offices, provided that the customer, CBT Ohio and other service providers have reached an agreement as to the interconnection and processing of 3-1-1 calls originating from non-CBT Ohio end offices.

Calls to "3-1-1" will be routed via the CBT Ohio public switched network utilizing Advanced Intelligent Network platforms and features to route the call to customer designated location(s).

B. DEFINITIONS

1. **Advanced Intelligent Network (AIN)**  
AIN is a telecommunications network that is software controlled. The network "intelligence" is located in computer nodes which are distributed throughout the network, rather than being confined to the originating and terminating switching offices. Before calls (either outbound or inbound) are sent to their final destination, the network queries a database for disposition of the call.
2. **Calling (Party Number CPN)**  
The ten digit telephone number of the calling party.
3. **Route To Number**  
Ten digit telephone number(s) designated by the customer for terminating 3-1-1 calls.
4. **Management Service System**  
A computerized database containing relational customer data information that is utilized to route 3-1-1 calls.
5. **Signaling System No. 7 (SS7)**  
The telecommunications signaling system using protocols recommended by the International Consultative Committee for Telegraphy and Telephony (ICCTT) used by Cincinnati Bell to route calls over the public switched network.

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311 SERVICE

C. TERMS AND CONDITIONS

In addition to the general regulations found in Section 2 of this tariff, the following regulations apply to 3-1-1 Service:

1. A prospective 3-1-1 Service customer must make separate arrangements for business Local Exchange Access Service prior to establishment of 3-1-1 Service.
2. 3-1-1 Service is available on a twelve (12), and thirty-six (36) and sixty (60) month term payment plan basis. The term period will begin on the completion date of the Service Order.
3. Local calls placed to 3-1-1 may be subject to applicable local usage charges.
4. Before 3-1-1 Service will be provided to a customer, the customer must:
  - a. Provide a list of 9-digit zip codes that will be used to identify the geographic boundaries of the proposed 3-1-1 service area;
  - b. verify that it is a governmental entity that intends to use the 3-1-1 service code to provide non-emergency access to entities that provide police and fire protection within the geographic boundaries of its proposed service area;
  - c. verify whether or not the customer also intends to use the 3-1-1 service code to provide non-emergency access to other government services;
  - d. verify that the customer has provided notice of its intent to use the 3-1-1 service code throughout its proposed service area to all government entities that could use the 3-1-1 service code within that proposed service area. Such notice must provide those government entities upon whom it is served an opportunity to respond to the notice in a way that effectively preserves their ability to seek to use the 3-1-1 service code, either on their own, or in cooperation with other governmental entities; and
  - e. acknowledge the authority of the Public Utilities Commission of Ohio (PUCO) to ultimately decide which governmental entity shall provide 3-1-1 service when, within any particular geographic area of Ohio, there are conflicting or competing requests by two or more governmental entities to use the 3-1-1 service code, to the extent that negotiations between or among the affected governmental entities fail.

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D. FEATURES

1. Standard Features

- a. Call Routing  
3-1-1 dialed calls can be terminated to a customer defined location or to alternate locations.
- b. Management Reports  
3-1-1 Management Reports will be emailed to the Customer on a monthly basis. Reports available include the Default Number Report and Summary Report.

2. Optional Features

- a. Day of Year and Time of Day Routing  
Allows a 3-1-1 Service customer to select the location to which calls will be routed based upon the time of day and day of year (specific date) that calls originate.
- b. Day of Week and Time of Day Routing  
Allows a 3-1-1 Service customer to select the location to which calls will be routed based upon the time of day and day of week that calls originate.
- c. IVR Announcements  
Allows a 3-1-1 Service customer to select up to nine (0-9) options on each announcement to a select location.

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E. RATES AND CHARGES

1. Service Elements

<u>Description</u>	<u>Nonrecurring Charge</u>	<u>Monthly Term Payment Plans</u>			<u>USOC</u>	(T)
		<u>12 Months</u>	<u>36 Months</u>	<u>60 Months</u>		
3-1-1 Service, per Customer, per LATA	5,500.00	250.00	250.00	250.00	TSPCL	(T)
Distribution/Routing Criteria, per Subscription						
Nine-digit Zip Code	---	100.00	100.00	100.00	TSNDZ	(T)
Additional Routing Options						
Day of Year Time of Day	50.00	25.00	25.00	25.00	TSARY	(T)
Day of Week Time of Day	50.00	25.00	25.00	25.00	TSARW	(T)
IVR Announcement, per Location 0 to 9 Announcements	50.00	75.00	75.00	75.00	TSIVR	(T)
Query/Routing Charge Total 3-1-1 Calls, per Month,						
0-5,000 calls	---	50.00	50.00	50.00	TSQRA	(T)
5,001 + calls	---	100.00	100.00	100.00	TSQRB	(T)

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311 SERVICE

E. RATES AND CHARGES

2. Payment Plans

3-1-1 Service is offered under a Term Payment Plan for periods of 12, 36, and 60 months.

3. Termination Charges

In the event that a customer initiates a Service Order request for 3-1-1 Service, and subsequently cancels the Service Order prior to full operational establishment of service, the customer remains liable for all nonrecurring service establishment charges specified in this Tariff.

Customers that cancel their 3-1-1 Service before the term expiration date will be billed a termination liability which consists of a lump sum equal to the non-usage sensitive monthly recurring charges specified in this tariff times the number of months remaining on the term period, rounded up to the nearest whole month.

Any cancellation or termination liability lump sum payment will become due and payable in its entirety immediately upon calculation and presentation of the lump sum bill statement. At the expiration of the term period, subsequent monthly billing will revert to the 12 Month Term Payment Plan monthly prices in effect at that time, as specified in this Tariff until another Term Payment Plan is agreed upon. Termination liability charges are no longer applicable once the initial term period has expired.

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