

COLUMBUS GROVE TELEPHONE COMPANY  
BASIC LOCAL EXCHANGE SERVICE TARIFF

NOTE: This Tariff P.U.C.O. No. 8 cancels and supersedes Columbus Grove Telephone Company Tariff P.U.C.O. No. 6.

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Issued: May 18, 2011

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In Accordance with Case No. 10-1010-TP-ORD and 11-2971-TP-ATA

Issued by the Public Utilities Commission of Ohio

Patrick L. Morse, Senior Vice President

Columbus Grove, Ohio

P.U.C.O. NO. 8

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TARIFF DESCRIPTION

This Basic Local Exchange Service (BLES) Tariff applies to residential single-line customers and to the primary access line of business customers.

BLES is provided by Columbus Grove Telephone Company (The "Company" or "Telephone Company") in accordance with Rule 4901:1-6-12, Ohio Administrative Code.

Basic local exchange service, as defined in Section 4927.01, Revised Code, means residential end-user access to, and usage of, telephone-company-provided services over a single line, or small-business-end-user access to and usage of telephone-company-provided services over the business's primary access Line of Service, which in the case of residential and small-business access and usage is not part of a bundle or package of services. BLES enables a customer to originate or receive voice communications within a local service area and consists of the following services:

- (i) Local dial tone service;
- (ii) For residential end users, flat-rate telephone exchange service;
- (iii) Touch tone dialing service;
- (iv) Access to and usage of 9-1-1 services, where such services are available;
- (v) Access to operator services and directory assistance;
- (vi) Provision of a telephone directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;
- (vii) Per call, caller identification blocking services;
- (viii) Access to telecommunications relay service; and
- (ix) Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.

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EXCHANGE RATES

- A. The rates below are monthly rates and entitle the subscriber to local messages within the territory of the Columbus Grove Telephone Company with Extended Area Service (EAS) privileges to the following listed exchanges:

Glandorf Exchange, The Glandorf Telephone Company, Inc.  
Kalida Exchange, Kalida Telephone Company, Inc.  
Vaughnsville Exchange, Vaughnsville Telephone Company  
Cairo Exchange, CenturyLink  
Ottawa Exchange, CenturyLink  
Pandora Exchange, Orwell Telephone Company

B. Basic Service Rates

	<u>Access Line</u>	<u>Max. Rate</u>	
WITHIN THE BASE RATE AREA*			
Business, Primary Line	\$20.85	\$20.85	(1)
Residence, Single Line	\$13.05	\$13.05	(1)
OUTSIDE BASE RATE AREA **			
Business, Primary Line	\$23.45	\$23.45	(1)
Residence, Single Line	\$15.65	\$15.65	(1)

C. Basic Coin Transmission Rate

WITHIN THE BASE RATE AREA	
Smart payphone line	\$19.60
Dumb payphone line	\$19.60
Coin Supervision Additive	\$ 7.20
OUTSIDE THE BASE RATE AREA	
Smart payphone line	\$22.20
Dumb payphone line	\$22.20
Coin Supervision Additive	\$ 7.20

\* As defined on the map shown in Section 1, Sheet No. 3.

\*\* As defined on the map shown in Section 1, Sheet No. 5.



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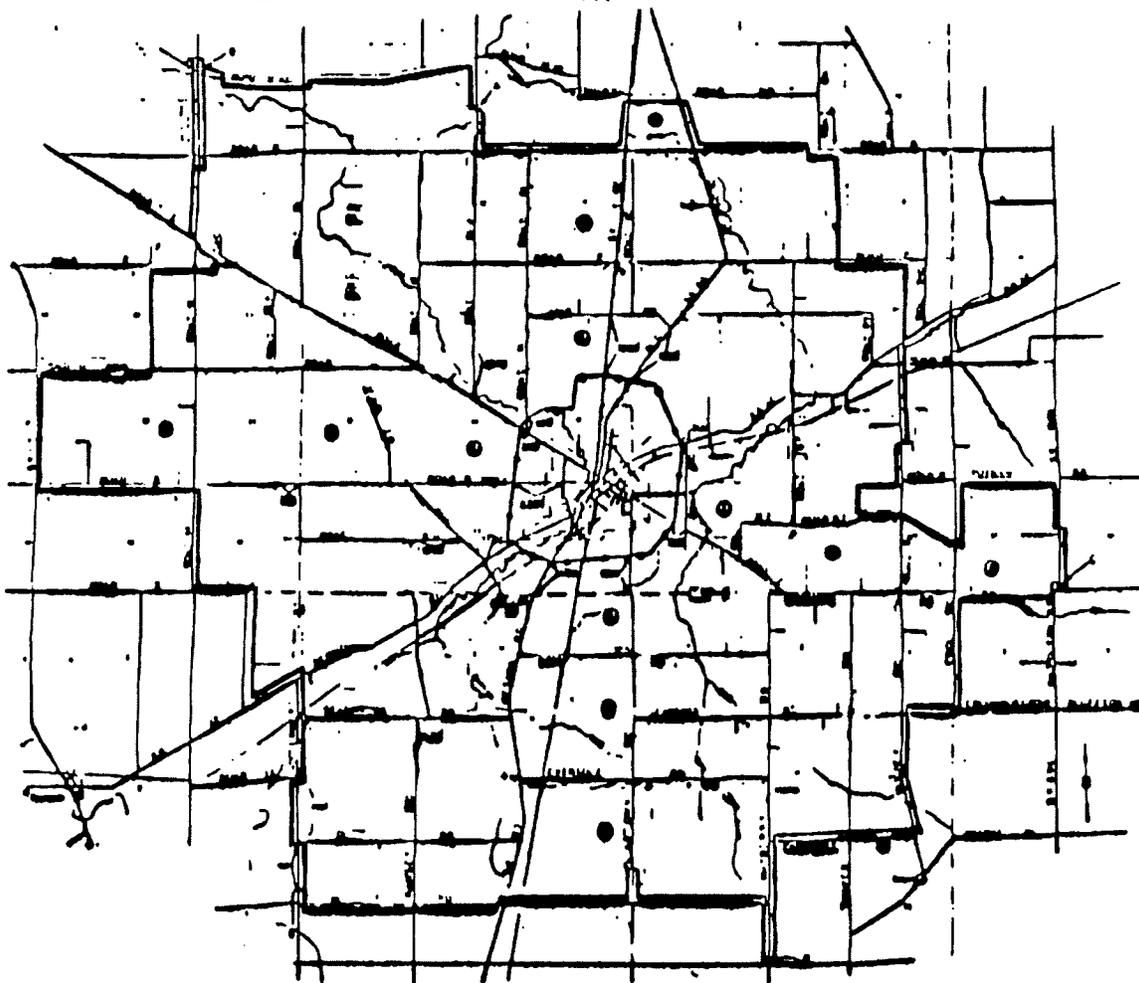
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COLUMBUS GROVE ZONE RATE AREAS MAP



———— denotes boundary of base rate area  
———— denotes boundary of exchange area

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SERVICE CONNECTION CHARGES

A. SERVICE CHARGES

1. A service charge consisting of one or more of the changes shown in this section is applicable for the following activities undertaken at customer request:
  - (1) Connections
2. Service charges are in addition to all other applicable rates and charges associated with the service being provided.
3. Payment of Service charges: Service charges for the initial establishment of residential or business service are due and payable in advance or on the first billing cycle after installation date of the equipment.
4. The charges specified herein do not contemplate work by Company employees at a time when overtime wages apply due to the request of the subscriber nor do they contemplate work begun being interrupted by the subscriber. If the subscriber requests overtime labor being performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved. (To include but not be limited to labor, material, supervision, travel, meals, overhead, or other related expenses).
5. Service Charges are the following:
  - a. Service Ordering Charge: Applicable for work done in receiving, recording, and processing information necessary to execute a customer's request for connection of service or moves (e.g. from one address to another), changes (e.g. from one class of service to another), or additions to existing service.
  - b. Line Connection Charge: Applicable to work required to provide the access line. This is inclusive of central office wiring, cable facilities, and drop wire, up to and including protector equipment.
6. Service charges are not applicable to the upgrading of basic service, when done in conjunction with a general upgrading of facilities.
7. Service charges are not applicable to removal of service or equipment.

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SERVICE CONNECTION CHARGES (Continued)

B. APPLICATION OF CHARGES

1. Service Ordering Charge

Service order activity is classified as either initial (establishment of service) or subsequent (modification to an existing service).

- a. One initial service ordering charge is applicable to each order for connection of the service.
- b. One subsequent service ordering charge is applicable to each order for move, change, or addition and the following:
  1. Change of telephone number requested by subscriber
  2. Only one charge is applicable per order if more than one change is requested on the order.

2. Line Connection Charge

- a. One line connection charge is applicable to the provision of each access line in association with Residence or Business Service.
- b. Line connection charges are not applicable when service responsibility is assumed by a customer prior to discontinuance by another customer (supersedure) and there is no change of telephone number.
- c. A line connection is applicable to each change in telephone number made at the request of the subscriber.

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SERVICE CONNECTION CHARGES (Continued)

B. APPLICATION OF CHARGES (Continued)

3.	Charges	<u>Non-Recurring Charge</u>
a.	Service Ordering	
	(1) Initial Order, each	\$20.00 *
	(2) Subsequent Order, each	\$15.00
b.	Line Connection, each	\$20.00*
c.	Re-Establish Suspended Service	\$13.00**

\* When two residential lines are ordered at the same time, the customer will be charged the full amount of the initial order charge and line connection charge for the first line and half price for the initial order charge and line connection charge for the second line.

\*\* This charge is in addition to the Line Connection Charge of \$20.00.

The Service Ordering and Line Connection charges will be waived for all former customers who reconnect this service with the Company after having previously disconnected and ported their telephone number to either a provider of digital or wireless phone service.

4.	Maintenance and Service Time Charge	<u>Rec</u>
a.	First 1/2 hour, or part thereof	\$25.00
b.	In excess of First 1/2 hour (per 1/4 hour)	\$8.75
c.	Material Charge	Company Cost

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SERVICE CONNECTION CHARGES (Continued)

C. MISCELLANEOUS ACCESS LINE CHARGES

1. Tone Dial

This service, more commonly known as touch-calling service, is available to the subscribers in the Columbus Grove exchange, and is included in the basic service charge.

2. Per Call Number Privacy

Per Call Number Privacy enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Number Privacy is provided according to the availability of facilities, features, and central office equipment in locations determined by the Company. The features described will only operate on call originating and terminating within suitably-equipped offices, or similarly equipped offices of interconnecting Local Exchange Companies. Per Call Number Privacy will be provided to all eligible customers at no charge.

3. A late payment charge of 1.5% per month shall apply to all amounts shown on a monthly bill that remain unpaid after the date due. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

4. Telecommunications Relay Service (TRS) Charge

Customers may be assessed an annual charge per line to fund the telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

BUSINESS AND RESIDENCE SERVICE DISTINGUISHED

- A. Determination as to whether subscriber's service should be classified as Business or Residence will be based on the character of use to be made of the service.
1. The practice of advertising a telephone number in newspapers, calendars, business cards or on trucks shall be a substantially contributing but not an exclusive factor in determining the classification of service.
  2. Rates for business service apply where more than incidental use of the service is for business or occupational purposes or for the administration of the activities of such institutions as clubs, schools, churches, and charitable organizations.
  3. Rates of residence service apply where the primary or dominant use is of a social or domestic nature and other use, if any, is merely incidental.
- B. When it is determined that a customer to residence service is using the service in such a manner that it should be classified and charged for a business service under the above provisions, the Telephone Company will discontinue the service of such customer in the event he refuses to permit his service to be classified as business service, and pay the applicable business rates.

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CONSTRUCTION AND INSTALLATION CHARGES

A. General

1. Lines will be extended in accordance with provisions specified herein.
2. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates when because of the sporadic or occasional nature of the service or an unusual investment or expense, as for example:
  - a. The facilities are provided in remote or undeveloped sections within the Exchange Area.
  - b. Conditions require the provisions of special equipment or unusual methods of plant construction, installation or maintenance.
  - c. The customer's location requires the use of costly private right-of-way.
3. Title to all construction, as specified below, provided wholly or partly at the customer's expense is vested in the Telephone Company.
4. By "cost" is meant the cost of labor and materials including the usual supervisory expenses.
5. When attachments are made to poles of other companies, in lieu of providing construction for which the customer would be charged under the provisions hereof, the cost of the Telephone Company for such attachments is borne by the customer.
6. The customer is required to pay construction charges as made by another company providing facilities connecting with the facilities of the Telephone Company.
7. Construction charges will not apply to the customer's aerial drop which extends from the last pole to the building in which the telephone is located.
8. When an applicant for service installation, move, or other change does revise or cancel his original service request before completion of the work involved, any additional cost experienced by the company as a result of this change will be charged to the applicant.

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CONSTRUCTION AND INSTALLATION CHARGES (Continued)

B. Excess Construction Charges Applicable to Certain Line Extensions

The following rules and regulations are established for certain line extensions as maximum construction charges applicable thereto for permanent facilities on public highways outside the base-rate area of an exchange in connection with the furnishing of local exchange telephone service.

1. Where the telephone company constructs permanent facilities on public highways in order to furnish service to an applicant or applicants in the territory where no facilities are available, the maximum construction charges applicable shall be determined in the following manner, regardless of the actual route to be followed by such construction:

Where only one applicant is to be furnished service, the length of construction required to reach the point of entrance of the applicant's private property, measured along the public highway either from the nearest existing distributing plant of the Telephone Company plans to extend its facilities under an approved construction program, whichever is closer, shall be determined by the telephone company.

For the length thus determined, the applicant may be required to pay construction charges in excess of the cost of one-half mile of standard pole line in place. A Credit against the cost of excess construction charges may be given where an applicant performs the labor of digging holes, or trimming or removing trees in the right-of-way in accordance with company specifications.

Where more than one applicant is to be furnished service along the same route, the length of construction required to reach the point of entrance on each applicant's private property, measured along the public highway either from the nearest existing distributing plant of the telephone company or from the nearest point to which the telephone company plans to extend it facilities under an approved construction program, whichever is closer, shall be determined. For the length thus determined, the applicants as a group may be required to pay construction charges in excess of the cost of one-half mile of standard pole line in place, multiplied by the number of applicants.

If the telephone company elects to attach its facilities to poles of other utility companies in lieu of providing standard pole line construction, the telephone company will place one-half mile of circuit for each subscriber without construction charges. For placing facilities in excess of one-half mile on other utility companies' poles, the excess construction charges to be applied shall not exceed those which would have been applied if standard pole line construction had been provided by the telephone company.

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CONSTRUCTION AND INSTALLATION CHARGES (Continued)

B. Excess Construction Charges Applicable to Certain Line Extensions (Continued)

2. The total amount of construction charges to be paid by the applicants as a group shall be apportioned among them in such manner as the group may determine. The necessary construction need not be started, however, until satisfactory arrangements have been made for the payment of such construction charges. In the event the applicants fail to agree upon an apportionment of construction charges within sixty days of the telephone company's quotation of charges, then the company may suggest prorated distribution of charges, based on relative distances of extension of pole lines among the applicants involved. If this suggestion is unacceptable to all applicants, then the telephone company may handle each applicant separately, in accordance with the provisions set forth above.
3. In case the telephone company has on file other applications for service, from applicants located along the route to be used to serve the applicants referred to above, the telephone company shall combine the construction projects for the current applicants and the applicants who previously applied for service in accordance with and subject to the provisions set forth above, if such action will serve to reduce the amount of construction charges to be paid by either of such groups.
4. If the application of the above rules and regulations results in unusual hardship to the telephone company, application will be made to the Commission praying for relief from the afore stated rules and regulations and authority to apply construction charges in excess of those allowed by said rules and regulations.

C. Construction Charges on Private Property

1. The company will furnish, place, own, and maintain or replace one (1) pole with fixtures where it is needed to serve an individual applicant.
2. Such other poles and fixtures as are not a part of the telephone company at a charge to the individual applicant. The charge shall be the actual cost of time, material and overheads incurred by the Company. Ownership and maintenance of such poles shall be vested in the Telephone Company.
3. Plant construction on private property to be used as part of the Standard Distributing Plan serving subscribers in general are furnished, maintained and owned by the Telephone Company.

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CONSTRUCTION AND INSTALLATION CHARGES (Continued)

D. Special Type of Construction

If underground service connections are desired by customers as special installations in places where aerial drop wires would ordinarily be used to reach the customer's premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

1. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition the customer shall pay the cost of the underground cable, including the cost of installing, less the estimated cost to the Telephone Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company.
2. The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.
3. Where armored cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable, including the cost of installing it, less the estimated cost to the Telephone Company of installing such drop as would be (or is) required to furnish the same service.
4. Cable installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable in conduit not so inspected and approved, or repairs or replacements of the cable in conduit or trench made necessary by damages caused by the customer or his representative will be made only at the customer's expense.
5. Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

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CONSTRUCTION AND INSTALLATION CHARGES (Continued)

B. Excess Construction Charges Applicable to Certain Line Extensions

The following rules and regulations are established for certain line extensions as maximum construction charges applicable thereto for permanent facilities on public highways outside the base-rate area of an exchange in connection with the furnishing of local exchange telephone service.

1. Where the telephone company constructs permanent facilities on public highways in order to furnish service to an applicant or applicants in the territory where no facilities are available, the maximum construction charges applicable shall be determined in the following manner, regardless of the actual route to be followed by such construction:

Where only one applicant is to be furnished service, the length of construction required to reach the point of entrance of the applicant's private property, measured along the public highway either from the nearest existing distributing plant of the Telephone Company plans to extend its facilities under an approved construction program, whichever is closer, shall be determined by the telephone company.

For the length thus determined, the applicant may be required to pay construction charges in excess of the cost of one-half mile of standard pole line in place. A Credit against the cost of excess construction charges may be given where an applicant performs the labor of digging holes, or trimming or removing trees in the right-of-way in accordance with company specifications.

Where more than one applicant is to be furnished service along the same route, the length of construction required to reach the point of entrance on each applicant's private property, measured along the public highway either from the nearest existing distributing plant of the telephone company or from the nearest point to which the telephone company plans to extend it facilities under an approved construction program, whichever is closer, shall be determined. For the length thus determined, the applicants as a group may be required to pay construction charges in excess of the cost of one-half mile of standard pole line in place, multiplied by the number of applicants.

If the telephone company elects to attach its facilities to poles of other utility companies in lieu of providing standard pole line construction, the telephone company will place one-half mile of circuit for each subscriber without construction charges. For placing facilities in excess of one-half mile on other utility companies' poles, the excess construction charges to be applied shall not exceed those which would have been applied if standard pole line construction had been provided by the telephone company.

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CONSTRUCTION AND INSTALLATION CHARGES (Continued)

B. Excess Construction Charges Applicable to Certain Line Extensions (Continued)

2. The total amount of construction charges to be paid by the applicants as a group shall be apportioned among them in such manner as the group may determine. The necessary construction need not be started, however, until satisfactory arrangements have been made for the payment of such construction charges. In the event the applicants fail to agree upon an apportionment of construction charges within sixty days of the telephone company's quotation of charges, then the company may suggest prorated distribution of charges, based on relative distances of extension of pole lines among the applicants involved. If this suggestion is unacceptable to all applicants, then the telephone company may handle each applicant separately, in accordance with the provisions set forth above.
3. In case the telephone company has on file other applications for service, from applicants located along the route to be used to serve the applicants referred to above, the telephone company shall combine the construction projects for the current applicants and the applicants who previously applied for service in accordance with and subject to the provisions set forth above, if such action will serve to reduce the amount of construction charges to be paid by either of such groups.
4. If the application of the above rules and regulations results in unusual hardship to the telephone company, application will be made to the Commission praying for relief from the afore stated rules and regulations and authority to apply construction charges in excess of those allowed by said rules and regulations.

C. Construction Charges on Private Property

1. The company will furnish, place, own, and maintain or replace one (1) pole with fixtures where it is needed to serve an individual applicant.
2. Such other poles and fixtures as are not a part of the telephone company at a charge to the individual applicant. The charge shall be the actual cost of time, material and overheads incurred by the Company. Ownership and maintenance of such poles shall be vested in the Telephone Company.
3. Plant construction on private property to be used as part of the Standard Distributing Plan serving subscribers in general are furnished, maintained and owned by the Telephone Company.

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CONSTRUCTION AND INSTALLATION CHARGES (Continued)

D. Special Type of Construction

If underground service connections are desired by customers as special installations in places where aerial drop wires would ordinarily be used to reach the customer's premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

1. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition the customer shall pay the cost of the underground cable, including the cost of installing, less the estimated cost to the Telephone Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company.
2. The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.
3. Where armored cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable, including the cost of installing it, less the estimated cost to the Telephone Company of installing such drop as would be (or is) required to furnish the same service.
4. Cable installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable in conduit not so inspected and approved, or repairs or replacements of the cable in conduit or trench made necessary by damages caused by the customer or his representative will be made only at the customer's expense.
5. Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

E. Off-Premise Extension Telephone Service

1. For each business or residence extension station not located within the same building as the primary station to which it is attached, and in excess of 150 feet from the primary station, there is a charge of \$1.50 per month, per quarter mile or fraction thereof, measured by airline distance except for motel developments.
2. The above mileage charges will only be applied for each circuit provided and not applied to each extension station at the off-premise location.

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CONSTRUCTION AND INSTALLATION CHARGES (Continued)

E. Off-Premise Extension Telephone Service (Continued)

3. In those cases in which plant construction is required to establish off-premise extension station service, the applicant may be required to pay a construction charge in an amount estimated to fully cover the cost to the Telephone Company of the necessary construction required to provide the service.
4. If the service is of a temporary nature and the Telephone Company removes facilities installed for such service, the Telephone Company will refund that portion of the construction charge that is in excess of the cost of establishing and removing the temporary service.

N11 SERVICE  
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES

A. GENERAL

1. In Order No. 93-1799-TP-COI, the Public Utilities Commission of Ohio ("P.U.C.O.") locally assigned the three digit 211 abbreviated dialing code to the Approved Information and Referral Service Provider for use in providing community information and referral services to the public by way of voice grade facilities. The P.U.C.O. ordered incumbent local exchange carriers in each local calling area to make the 211 abbreviated dialing code available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service (the "211 Service").
2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All 211 abbreviated dialing code calls shall be local in nature and shall not result in any expanded local calling area ("ELCA"), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 211 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of home and EAS exchange calling.
4. The 211 Service is not available for the following classes of service:
  - a. Hotel/motel/hospital service
  - b. Inmate service
  - c. 1+ and 0+ calling
  - d. O-operator assisted calling
  - e. 101XXXXX calling

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

1. The Approved Information and Referral Service Provider shall make written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all, part or none of the Company's local exchanges.

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N11 SERVICE (Continued)  
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

**B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)**

2. The Approved Information and Referral Service Provider's written application to establish 211 Service in a Company local exchange shall include the following:
  - a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated in an exchange, then the Approved Information and Referral Service Provider shall make a new application.
  - b. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.
  - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.
  - d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.
  
3. Local Calling for Company Subscribers
  - a. The Company, in cooperation with the Approved Information and Referral Service Provider, shall assure that all 211 Service calls are local in nature and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
  - b. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider shall supply the Company with a seven (7) or ten (10) digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed 211 dialing code into the telephone number the Approved Information and Referral Service Provider provides once 211 Service is established in the local exchange.

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N11 SERVICE (Continued)  
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

3. Local Calling for Company Subscribers (Continued)
  - c. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the Approved Information and Referral Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls remain local in nature.
4. The liability language in Section 3 of this Tariff applies to 211 Service.
5. The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.
6. The Approved Information and Referral Service Provider must be prepared to receive all calls to the 211 Service during normal business hours. To this end, the Approved Information and Referral Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.
7. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any service offered by the Company. For each line subscribed to by the Approved Information and Referral Service Provider, there will be one path available.
8. The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission, in rulemaking proceeding CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the P.U.C.O.
9. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.

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N11 SERVICE (Continued)  
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

**B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)**

10. If requested by the Company, the Approved Information and Referral Service Provider shall assist the Company in responding to complaints made to the Company concerning the 211 Service.
11. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.
12. The Company can only make 211 Service available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
13. The Approved Information and Referral Service Provider should work separately with competitive local exchange carriers ("CLEC") operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

**C. OBLIGATIONS OF THE COMPANY**

1. The Company shall provision 211 Service no later than thirty (30) days after the effective date of its tariff.
2. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.
3. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.

N11 SERVICE (Continued)  
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

D. LIABILITY

The Company's entire liability to any person or entity for interruption or failure of the 211 Service shall be limited to the terms set forth in Section 3.

E. OTHER TERMS AND CONDITIONS

1. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service.
2. The 211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.
3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

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N11 SERVICE (Continued)  
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

F. RATES AND CHARGES

1. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
2. The Approved Information and Referral Service Provider shall pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the Approved Information and Referral Service Provider's designated premises.
3. The Approved Information and Referral Service Provider shall pay a nonrecurring Central Office Charge for each Company host central office out of which 211 Service is established.
4. The Approved Information and Referral Service Provider shall pay a nonrecurring Number Change Charge of \$20.00 when it makes application to change the telephone number into which the 211 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number, per host central office basis.
5. An applicable service order charge of \$20.00 will apply in addition to the rates listed below.
6. Rates

	<u>Non-Recurring Charge</u>
Central Office Charge (per host Central Office)	\$115.00
Number Change Charge (per telephone number)	\$ 20.00

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Issued: May 18, 2011

Effective: May 18, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2971-TP-ATA

Issued by the Public Utilities Commission of Ohio

Patrick L. Morse, Senior Vice President

Columbus Grove, Ohio

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. The Company will make switch translations on an exchange basis only. The Company has no obligation to translate 811 to different numbers within an exchange. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
  - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a Number Change Charge as set forth in Section F. below.

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER  
(Continued)

- b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
- c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
  - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
  - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.
6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER  
(Continued)

10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

E OTHER TERMS AND CONDITIONS (Continued)

3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES & CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
  - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
  - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Central Office Charge applies.
2. A Number Change Charge applies when the 811 Provider establishes service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
3. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Order Charges will apply.

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

F. RATES & CHARGES (Continued)

4. Rates:

	<u>Nonrecurring Charge</u>
Central Office Charge * (per host Central Office)	\$115.00
Number Change Charge (per Telephone Number)	\$20.00
Service Order Charge	\$20.00

\* The Central Office Charge is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

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GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the provisions of BLES as defined in Section 1, Sheet No. 1 herein.

In the event of a conflict between any rates, rules, regulation or provision contained in these General Rules and Regulations and any rate, rule regulation or provision contained in the other section of this BLES Tariff, the rate, rule, regulation or provision contained in the specific section of this Tariff shall prevail.

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Availability of Facilities

The Telephone Company's obligation to furnish exchange service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights in the construction and maintenance of the necessary facilities to provide service.

2. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties, the operator, in order to accommodate the subscriber, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstanding that may arise between subscribers because of the errors.

GENERAL RULES AND REGULATIONS (Continued)

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

3. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible for any action of the connecting company.

4. Defacement of Premises

No liability shall be attached to the Telephone Company by reason of any defacement or damage to the subscriber's premises, resulting from the placing of the Company's instruments, apparatus and associated wiring and such defacement or damage is not the result of negligence on the part of the Company or its employees.

C. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

Equipment and lines, except inside wiring, furnished by the Telephone Company on the premises of a subscriber are the property of the Telephone Company. The Company, its agents, or its employees shall have the right to enter upon a subscriber's premises during normal working hours only as may be required to make repairs to its equipment or to otherwise remove the source of emergency conditions that are, or that the Company has reason to expect soon will be, endangering the safety, health or welfare of Company employees or of other persons, or the safety of component parts of the Company's system or equipment.

If visitation to the customer's premise is sought for any other purpose, such visitation shall preferably be prearranged by telephone, however, if such permission is not feasible, the Company's agent or employee seeking entrance to the subscriber's premises shall approach a responsible adult member of the household, shall identify himself to such person's satisfaction, and shall state the reason for his proposed visitation. Entrance shall not be gained by force or subterfuge or by approach to a child or other irresponsible person. The Company shall be responsible for any damage to the subscriber's property arising from such visitation, whether such visitation is negligently, willfully, or inadvertently caused.

GENERAL RULES AND REGULATIONS (Continued)

C. USE OF SERVICE AND FACILITIES (Continued)

1. Ownership and Use of Equipment (Continued)

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or to the public or to property, the Telephone Company may refuse to install and maintain such service and if such service is furnished, may require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

2. Use of Subscriber Services

Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household, except as the use of the service may be extended to persons temporarily subleasing a subscriber's residential premises.

GENERAL RULES AND REGULATIONS (Continued)

D. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

Application for service shall constitute a contract when accepted verbally or in writing by the Company or upon the establishing of service. The initial minimum contract period for exchange service is one (1) month from the date service is established unless otherwise specified herein or elsewhere in the Telephone Company tariff.

2. Telephone Number

The subscriber has no property right in the telephone number which is assigned by the Telephone Company nor any right to continuance of service through any particular central office, and the Telephone Company reserves the right to change the telephone number or the central office designation, or both, of a customer whenever it deems it necessary to do so in the conduct of its business.

3. Alterations

The subscriber agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him will necessitate change in the Company's wiring or equipment; and the subscriber agrees to pay the Company's current charges for such change.

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GENERAL RULES AND REGULATIONS (Continued)

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4. Maintenance and Repair

All ordinary expense of maintenance and repairs of Telephone Company-owned access lines and facilities, unless otherwise specified in the Telephone Company's Tariff, is borne by the Telephone Company. In case of loss of, damage to, or destruction of any of the Company's access lines and facilities, not due to ordinary wear and tear, the subscriber is held responsible for the cost of replacing the equipment destroyed or for the cost of restoring the equipment to its original condition, except where such damage is not occasioned by the negligence of the subscriber. Subscribers may not rearrange, disconnect or remove or permit others to rearrange, disconnect, or remove any Telephone Company-owned access lines and facilities, except inside wiring, except upon the written consent of the Telephone Company.

5. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

E. INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE

1. INITIAL CONTRACT PERIODS

- a. Except as hereinafter provided, the initial (or minimum) contract period for all services and facilities is one month at the same location.
- b. The Telephone Company may require a contract period longer than one month at the same location in connection with special (non-standard) type or arrangements of equipment or for unusual construction necessary to meet special demands, and involving extra costs.

GENERAL RULES AND REGULATIONS (Continued)

E. INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE (Continued)

2. TERMINATION OF SERVICE BY SUBSCRIBERS

- a. Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Telephone Company, and upon payment of the termination charges given below, in addition to all charges due for the balance of the initial month.
  - i. In case of service for which the initial contract period is one month, the charges due for the balance of the initial month.
  - ii. Contracts for periods of longer than one month covering service whose installations required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.
- b. Service may be terminated after the expiration of the initial contract period upon payment of all charges due to the date of termination of the service.

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GENERAL RULES AND REGULATIONS (Continued)

F. SPECIAL SERVICE AND FACILITIES

Special service and facilities, not ordinarily used in the furnishing of telephone service and not mentioned in, provided for or contemplated by the tariff schedules of the Telephone Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, not to exceed one year, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Telephone Company. In the event any such special service or facility or the use made thereof interferes with the furnishing of the telephone service by the Telephone Company, the Telephone Company may terminate such contract and cease to furnish such special service or facility after 30 days written notice to the subscriber; and provided that the Commission may terminate such contract whenever, in its opinion, public interest requires such termination.

G. LIABILITY OF TELEPHONE COMPANY

1. In view of the fact that the customer has exclusive control of his communication over the facilities furnished to him by the Telephone Company, and of the other uses for which facilities may be furnished to him by the Telephone Company, and because of unavoidable errors incident to the service and to the use of such facilities of the Telephone Company, the services and facilities furnished by the Company are subject to the terms, conditions, and limitations herein specified.
2. The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects, in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs. No other liability shall in any case attach to the Telephone Company. The approval by the PUCO of the foregoing language in this tariff does not constitute a determination by the PUCO that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the PUCO recognizes that since it is a court's responsibility to adjudicate negligent and consequent damage claims, it is also the court's responsibility to determine the validity of the limitation of liability therefore.
3. When the lines of other telephone companies are used in establishing connection to points not reached by the Telephone Company's lines, the Telephone Company is not liable for any act or omission of the other company or companies.

GENERAL RULES AND REGULATIONS (Continued)

H. OBLIGATION OF CUSTOMER

The calling party (or customer) shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called number.

I. ADVANCE PAYMENTS

Applicants for service involving special construction may be required to make an advance payment. The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the contract.

J. APPLICATION OF CONSTRUCTION CHARGES

When special construction charges for individual customers are necessary, special construction charges may apply as set forth in Section 1 of this Tariff.

K. SPECIAL ASSEMBLAGES OF EQUIPMENT

1. General

- a. Special Assemblages of Equipment that is requested by a subscriber will be furnished providing the modification of the equipment will not interfere with the telephone network or be hazardous to personnel or equipment.
- b. Where such Special Assemblages of Equipment consist of a modification of standard telephone equipment, rates and charges are determined by adding the costs for the modification to what charges would be for the installation of the standard telephone equipment.
- c. The Telephone Company, upon receiving a request from a subscriber for a new type of service or equipment not previously offered in its tariff, and not a modification of an existing equipment offering, shall file an application to establish a rate for such equipment or service pursuant to Section 4909.18, Ohio Revised Code, or enter into an arrangement with the customer covering the provisions under which such equipment or service shall be furnished, which shall be submitted to the Commission pursuant to Section 4905.31, Ohio Revised Code.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE 9-1-1

General

The Columbus Grove Telephone Company will provide a universal number "9-1-1" for the use of Public Safety Answering Points (PSAP's) engaged in assisting local government in the protection and safety of the general public. Use of the 9-1-1 number will provide each caller with telephone access to the Putnam County PSAP.

Regulations

The regulations specified in this section apply to both "Basic 9-1-1" and "Enhanced 9-1-1" service, hereinafter referred to as 9-1-1 service, in addition to regulations as specified in this tariff.

Information contained in the PSAP's data base management system will be maintained for 9-1-1 service and will be used exclusively for this purpose.

9-1-1 Service information consisting of the name, address, and telephone number of customers who subscribe to non-published telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency 9-1-1 Service calls. No liability for damages arising from disclosure of a non-published telephone number shall attach to the Columbus Grove Telephone Company.

Any party residing within the 9-1-1 Service serving areas forfeits the privacy afforded by non-published telephone numbers to the extent that the customer's name, telephone number and address associated with the originating station location are furnished to the PSAP.

Because the Columbus Grove Telephone Company serving boundaries and political subdivision boundaries may not coincide, the PSAP must make arrangements to handle all calls received on its 9-1-1 Service lines that originate from all telephones served by the central office within the 9-1-1 Service area whether or not the calling telephone is situated within the geographical boundaries of the county's public safety jurisdiction.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE – 9-1-1 (Continued)

Conditions of Furnishing Service

Provision of this service is limited to the use of central office number 9-1-1 as the universal emergency number and once 9-1-1 service has been established in any given area, whether consisting of one or of a combination of more than one participating local government authority, no other 9-1-1 service will be provided within such area.

The 9-1-1 emergency number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number.

9-1-1 service is provided solely for the benefit of the local governmental unit; the provision of such service shall not be interpreted, construed, or regarded as being for the benefit of, or creating any Company obligation toward, or any action on behalf of, any third person or other legal entity.

The Columbus Grove Telephone Company and its officers, directors, employees, and agents are not liable in damages in a civil action for injuries, death, or loss to persons or property incurred by any person resulting from the Columbus Grove Telephone Company, its officers, directors, employees, or agents participating in acts or omissions in connection with such participation in a 9-1-1 system, whether such system is established pursuant to Sections 4931.40 to 4931.50 of the Ohio Revised Code or otherwise in accordance with the Columbus Grove Telephone Company's schedules regarding 9-1-1 systems filed with the Public Utilities Commission pursuant to Section 4905.30 of this Ohio Revised Code.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE – 9-1-1 (Continued)

9-1-1 Service Features

1. Automatic Location Identification (ALI): Will not be provided.
2. Automatic Number Identification (ANI): A feature by which the calling party's telephone number is forwarded to the E-9-1-1 control office and to the PSAP's display and transfer units. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

Rates and Charges

9-1-1 service is provided to residents who subscribe to the Columbus Grove Telephone Company's local exchange telephone service. The rate for this service will be as indicated for the appropriate county on the County Rate List located herein.

County Rate List

<u>County</u>	<u>Current E-9-1-1 Subscriber Charge</u>	<u>Implementation Date for E-9-1-1 Service</u>	<u>Effective Date for Current E-9-1-1 Subscriber Charge</u>	<u>Initial Case No. for E-9-1-1 Implementation</u>	<u>Most Current Case No. for E-9-1-1 Review</u>
Allen	\$.43	March 12, 1998	3/12/98	88-895-TP-EMG	90-1499-TP-EMG
Putnam	\$.43	March 12, 1998	3/12/98	97-419-TP-EMG	97-419-TP-EMG

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Issued by the Public Utilities Commission of Ohio

Patrick L. Morse, Senior Vice President

Columbus Grove, Ohio

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LIFELINE REQUIREMENTS

The Telephone Company shall provide Lifeline services as defined in 47 C.F.R. § 54.401 (a) on a non-discriminatory basis to all qualifying low-income customers. The Company's Lifeline service offering shall comply with all applicable federal and state laws, including, but not limited to 47 C.F.R. Part 54, Subpart E; the FCC's Lifeline reform order (Report and Order released February 6, 2012, WC Docket No. 11-42 *et.al.*), the FCC Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, *et.al.*), and any subsequent clarifying orders; Section 4927.13, Ohio Revised Code; Rule 4901:1-6-19, Ohio Administrative Code; and the Commission's nontraditional Lifeline service order (Finding and Order adopted May 23, 2012, Case No. 10-2377-TP-COI) and any subsequent entries and/or orders. (C)

Columbus Grove Telephone Company  
d/b/a FairPoint Communications

SECTION NO. 5  
First Revised Sheet No. 2  
Replaces Original Sheet No. 2

P.U.C.O. NO. 8

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(D)

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Columbus Grove, Ohio

Columbus Grove Telephone Company  
d/b/a FairPoint Communications

SECTION NO. 5  
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Columbus Grove Telephone Company  
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INTRALATA PRESUBSCRIPTION

1. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

2. IntraLATA Presubscription Options

Option A. Subscriber may select the Telephone Company's intraLATA carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company's intraLATA carrier or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA calls to the carrier of choice of each call.

3. Rules and Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Until an affirmative choice is made, all subscribers will be assigned to the Telephone Company's intraLATA carrier.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph 5 below.

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INTRALATA PRESUBSCRIPTION (Continued)

4. IntraLATA Presubscription Customer Notices

The Telephone Company will notify subscribers that intraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

5. IntraLATA presubscription Charges

a. Application of Charges

There will be no charges for a subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of subscriber notification of intraLATA presubscription availability.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Telephone Company for local exchange service. If the new subscriber is unable to make a selection, at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new subscriber is still unable to make a selection, at that time, the Telephone Company will inform the new subscriber that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new subscriber will also be informed that the Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until a selection is made the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply as follows:

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INTRALATA PRESUBSCRIPTION (Continued)

a. Application of Charges (Continued)

- (1) The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff.
- (2) If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

b. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50
--	Electronic Process	\$1.25