

FACILITIES FOR  
INTRASTATE ACCESS TARIFF  
P.U.C.O. NO. 2

Frontier North Inc. (C)

4<sup>th</sup> Revised TITLE PAGE  
Canceling 3<sup>rd</sup> Revised TITLE PAGE

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FACILITIES FOR INTRASTATE ACCESS TARIFF

P.U.C.O. NO. 2

Frontier North Inc. (formerly named Verizon North Inc and GTE North Incorporated)

(C)

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In Compliance with The Public Utilities Commission of Ohio  
Case No. 10-0921-TP-ACN  
by Kenneth Mason, Vice President of Government and Regulatory Affairs

EXPLANATION OF SYMBOLS

- (C) -- to signify changed regulation.
- (D) -- to signify discontinued rate or regulation.
- (I) -- to signify increased rate
- (N) -- to signify new rate or regulation
- (R) -- to signify reduced rate.
- (S) -- to signify reissued matter.
- (T) -- to signify a change in text but no change in rate or regulation.

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By Robert R. Randall, Vice President, Marion, Ohio

FACILITIES FOR  
INTRASTATE ACCESS TARIFF  
P.U.C.O. No. 2

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Case No. 00-127-TP-COI, Order dated July 19, 2001  
by John W. Kennedy, President, Verizon North Inc., Marion, Ohio

GTE North Incorporated

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(T)

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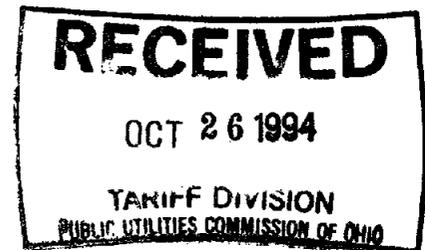
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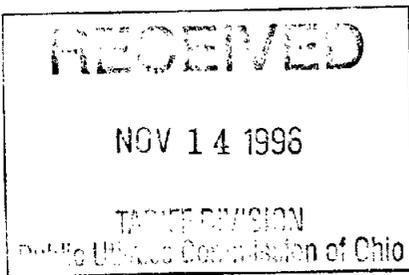
FACILITIES FOR  
INTRASTATE ACCESS TARIFF  
P.U.C.O. No. 2

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GTE North Incorporated

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FACILITIES FOR  
INTRASTATE ACCESS TARIFF  
RECEIVED-DOCKETING DIV P.U.C.O. No. 2

SECTION 1  
10th Revised Sheet No. 1  
Cancels 9th Revised Sheet No. 1

Verizon North Inc.

2002 JUN 28 PM 3: 27

STATEMENT OF CONCURRENCE

Verizon North Inc., hereinafter ~~called~~ **PUCO** the concurring company, except as otherwise specifically stated herein, assents to, adopts and concurs in for intrastate applications within the State of Ohio, Tariff FCC No. 14, "Facilities for Interstate Access," as comprehensively modified in all of its essential and interdependent parts by the FCC in CC Docket 96-262, filed with the Federal Communications Commission (FCC) by Verizon Telephone Companies, as such tariff now exists or as it may be revised, added to or supplemented by superseding sheets or issues and hereby makes itself a part thereto and obligates itself to observe each and every provision applicable to the State of Ohio.

Exceptions to this concurrence are shown in Section 1 and in the Addendum following.

Verizon North Inc. assents to, adopts and concurs in for intrastate intraLATA private line applications within the State of Ohio, as formerly offered within Tariff P.U.C.O. No. 7, Section 5 of Tariff FCC No. 14, "Facilities for Interstate Access," filed with the Federal Communications Commission (FCC) by Verizon Telephone Companies, as such tariff now exists or as it may be revised, added to or supplemented by superseding sheets or issues and hereby makes itself a part thereto and obligates itself to observe each and every provision applicable to the State of Ohio.

In the case of WATS/800 Service which is jointly provided by Verizon North Inc. from Tariff P.U.C.O. No. 5, Wide Area Telecommunications Service, and an Interexchange Carrier, the jointly providing Interexchange Carrier shall be exempted from the Special Access charges in Section 5 relative to the Special Access Line, Special Transport and Nonrecurring Charges associated with the jointly provided WATS/800 Service.

Verizon North Inc. does not concur in the Primary Interexchange Carrier Charge (PICC) in Section 12 of Verizon Telephone Companies FCC No. 14 for intrastate applications.

By this concurrence, Verizon North Inc. will provide facilities to its customers on an intrastate basis at the same rates and under the same provisions it provides these facilities to its customers on an interstate basis. Changes to the interstate tariff, Verizon Telephone Companies FCC No. 14, will become effective for intrastate applications on the same effective date as the interstate tariff changes. When changes to the interstate tariff (Verizon Telephone Companies FCC No. 14) are received by Verizon North Inc., these revised tariff sheets will be transmitted to the PUCO in the form of a Notice of Adoption.

The provisions of this concurrence are stayed consistent with the Public Utilities Commission of Ohio's Order of June 27, 2002, in Case No. 00-127-TP-COI. During the pendency of the stay, Switched Access and Carrier Common Line rates in effect on June 28, 2002, remain effective. An excerpt copy of FCC Tariff No. 14, including applicable portions of Sections 4 and 12 as they existed on June 28, 2002, was filed with the Public Utilities Commission of Ohio on June 28, 2002, in Case No. 00-127-TP-COI. (N)

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by Todd Colquitt, President, Verizon North Inc., Marion, Ohio

GTE North Incorporated

6. MISCELLANEOUS SERVICES

(N)

The following regulations, rules and rates are in addition to those set forth in Section 6 of GTOC FCC No. 1:

6.5 IntraLATA Equal Access

Carrier Selection for IntraLATA Equal Access is an arrangement whereby an end user may select an IC or local exchange carrier (LEC) to place intrastate, intraLATA MTS/MTS-type calls without the 10XXX or 10LXXXX access code. This IC or LEC is referred to as the end user's intraLATA primary interexchange carrier (IPIC).

On the effective date(s) of IntraLATA Equal Access in a serving office, end users who have not selected another IC or LEC will continue with the Telephone Company's Message Toll Service.

(A) (Reserved for Future Use)

(B) (Reserved for Future Use)

(C) Interexchange Carrier Customer Lists

The Telephone Company will accept IC and LEC Customer lists identifying end users who have made individual arrangements with an IC or LEC to designate the IC or LEC as their intraLATA primary long distance carrier. The list should be in the form of magnetic tape or paper printout.

(D) End User Choice Discrepancy

An IC or LEC is required to certify at the time it submits end user lists to the Telephone Company that it has on file, or has instituted steps designed to obtain signed letters of agency or confirmations of choice from the end user. The IC or LEC is not required to submit letters of agency when submitting end user lists to the Telephone Company, but should maintain the confirmations or letters on file for use in dispute resolution. The IC or LEC should request written confirmation of choice from its customers no later than the date of submission of its first bill to the Customer.

When an end user indicates more than one IPIC per line, the Telephone Company will contact the end user for clarification.

(E) (Reserved for Future Use)

(N)

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Material previously shown on this sheet now appears on Sheet 12, Section 1.

(S)

(N)

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FACILITIES FOR  
INTRASTATE ACCESS TARIFF  
P.U.C.O. NO. 2

SECTION 1  
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Verizon North Inc.

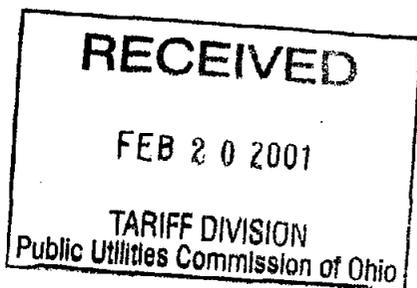
6. MISCELLANEOUS SERVICES

6.5 IntraLATA Equal Access (Cont'd)

(F) IPIC Charge Application

Initial end user selection of an IPIC will not incur a charge. After the initial selection, a nonrecurring charge in 6.5(M) will apply to change the IPIC. Notification of a change in an IPIC may be coordinated by the end user with either the IC or LEC selected or with the Telephone Company, if it is not the selected LEC. (T)

In Equal Access end offices new end users and multi-party end users who upgrade to individual lines must presubscribe to the IPIC of their choice at the time an order is placed for service. The IPIC may be an IC or LEC (the Telephone Company or another LEC). Upon the end user's selection of the IPIC, at the time of placing an order, a confirmation notice will be sent identifying the IC or LEC selected as the IPIC. From the date of the confirmation notice, the end user will have 90 days to change his presubscription selection without a charge. If an IPIC is not chosen at the time the order for service is submitted, the end user will be sent a confirmation notice which contains a list of ICs and LECs providing intraLATA service, and will be informed that he has 90 days to contact the IC or LEC of his choice or the Telephone Company to apply for the IPIC arrangement. If notice is received by the Telephone Company within 90 days of the in-service date for local service or upgrade, no charge will be billed to the end user. If notice is received after 90 days, the end user will be billed a nonrecurring charge for each IPIC as in 6.5(M). Until the end user receives service from the selected carrier, he may access the carrier of his choice by dialing the appropriate 10XXX or 101XXXX carrier identification code, or service will be provided by the Telephone Company. (T)



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by John W. Kennedy, President, Verizon North Inc., Marion, Ohio



Verizon North Inc.

6. MISCELLANEOUS SERVICES (Cont'd)

6.5 IntraLATA Equal Access (Cont'd)

(G) Unauthorized IntraLATA Primary Interexchange Carrier (IPIC) Restoral Change

(N)

An Unauthorized IPIC Change is a change in the preferred intraLATA IC that the end user or Pay Telephone Service Provider denies authorizing.

If an end user or Pay Telephone Service Provider denies requesting a change of intraLATA IC as submitted by the alleged unauthorized IC, the alleged unauthorized IC will be assessed the IPIC Charge as specified in 6.5(M) for:

- Changing the end user or Pay Telephone Service Provider to the disputed IC, and
- Placing the end user or Pay Telephone Service Provider on their previous IC network or the IC network of their choice.

In accordance with the Federal Communications Commission's Slammng Liability Rules in CC Docket 94-129, if an alleged unauthorized carrier is ultimately exonerated of liability, the alleged unauthorized IC is entitled to receive full payment from the end user or Pay Telephone Service Provider for all services provided. In such situations, any IPIC Charges assessed against the alleged unauthorized IC by the Telephone Company are subject to rebilling to the end user or Pay Telephone Service Provider by the alleged unauthorized IC.

(N)

(H) Multi-party End Users

(S)(T)

Multi-party end users will continue with the same carrier service arrangement which existed prior to the end office conversion. However, multi-party end users may access the carrier of their choice by dialing the appropriate 10XXX or 101XXXX carrier identification code.

(S)



Material now appearing on this sheet previously appeared on Sheet No. 5.

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FACILITIES FOR  
INTRASTATE ACCESS TARIFF  
P.U.C.O. NO. 2

SECTION 1  
3rd Revised Sheet No. 6  
Cancels 2nd Revised Sheet No. 6

Verizon North Inc.

6. MISCELLANEOUS SERVICES (Cont'd)

6.5 IntraLATA Equal Access (Cont'd)

(I) Cancellation of a Carrier Participation (T)

If an IC or LEC cancels all of its FGD or BSA-D service in the converting end office prior to the conversion date or discontinues all of its FGD or BSA-D service within two years after the introduction of FGD or BSA-D in the converting end office, the carrier is obligated to do the following:

- (1) Notify the Telephone Company of the cancellation of their FGD or BSA-D service, and
- (2) Contact in writing all end users who have selected the canceling carrier as their IPIC, inform these end users of the cancellation, request the end users to select a new IPIC, and state that the canceling carrier will pay the nonrecurring charge as set forth in 6.5(M). (T)

The Telephone Company will bill the canceling IC or LEC for a period of two years from the discontinuance of FGD or BSA-D service, the nonrecurring charge as set forth in 6.5(M) for each end user this carrier has currently designated to it. Such charge will not apply to the canceling carrier where the canceling IC or LEC transfers or assigns its FGD or BSA-D services and the associated 10XXX or 101XXXX code to another carrier in such manner that the Telephone Company does not change end user records or if another carrier elects to pay nonrecurring charge on behalf of the canceling IC or LEC. (T)

(J) Liability of the Telephone Company (T)

If through the fault of the Telephone Company, the end user is not subscribed to his chosen IPIC, the nonrecurring charges in 6.5(M) do not apply to reassign the end user to his chosen IPIC. (T)

(K) (Reserved for Future Use) (T)

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FACILITIES FOR  
INTRASTATE ACCESS TARIFF  
P.U.C.O. NO. 2

SECTION 1  
3rd Revised Sheet No. 7  
Cancels 2nd Revised Sheet No. 7

Verizon North Inc.

6. MISCELLANEOUS SERVICES (Cont'd)

6.5 IntraLATA Equal Access (Cont'd)

(L) Carrier Desired Due Date (ICDDD) IPIC Installation (T)

An IC or LEC may request a desired due date for IPIC installation for a specific, single end user post equal access conversion. This ICDDD is a mutually agreed upon negotiated due date, determined to be between 3 and 45 business days from the date of receipt of the order. The carrier must coordinate the ICDDD with the Telephone Company prior to sending in the first order.

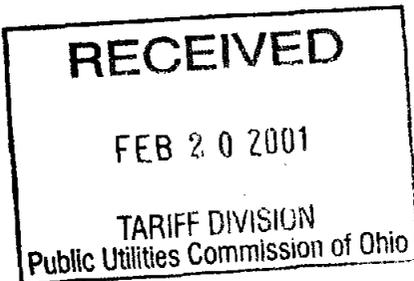
The ICDDD does not apply to routine lists provided by the carrier. The Nonrecurring Charge for IPIC as set forth in 6.5(M), applies to each line converted to the carrier requesting ICDDD. This charge will be billed to the carrier's end user customer. (T)

(M) Nonrecurring Charge for IntraLATA Primary Interexchange Carrier (IPIC) (T)

The nonrecurring charge for IPIC is as follows:

	<u>Nonrecurring Charge</u>	<u>GSEC</u>	
Per Telephone Company			
Local Service Line or Trunk	.	NAAPS	-

(D)  
|  
(D)



\* Refer to GTOC FCC No. 1, Section 6.5(M).

(T)  
(D)

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SECTION 1  
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6. MISCELLANEOUS SERVICES (Cont'd)

6.6 (Reserved for Future Use)

6.7 (Reserved for Future Use)

(C)

(D)

(D)

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FACILITIES FOR  
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Verizon North Inc.

SECTION 1  
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6. MISCELLANEOUS SERVICES (Cont'd)

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6. MISCELLANEOUS SERVICES (Cont'd)

(S)

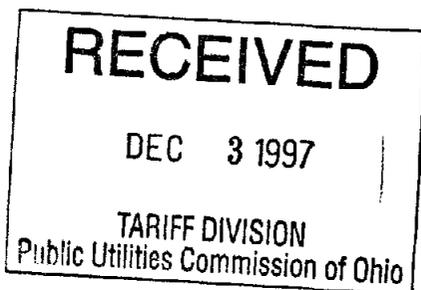
6.8 End User Lists

(A) Presubscription List for IntraLATA Equal Access

Prior to conversion to intraLATA equal access an IC or LEC may request a list of the Telephone Company's end users of record served from that end office switch. A single Presubscription List will be provided to intraLATA toll providers as follows:

- (1) The Telephone Company will provide a list from its Customer data base. The list may be provided on magnetic tape, electronic transmission or paper printout, at the option of the IC or LEC, at rates provided in 6.8.1(A). Foreign listings, PBX stations, public coin station and numbers not in service will not be provided.
  - (a) The Initial List will be provided to the IC or LEC no later than 30 days after receipt of the order and payment by the IC or LEC of charges in 6.8.1(A). The nonrecurring charge for the Initial List applies per order. A single order may contain all end offices having the same intraLATA equal access conversion date. The telephone number will not be provided if an end user has a nonpublished number.
  - (b) The Account Activity List, which includes a listing of all changes to the Customer data base, since the Initial List was produced, will be provided on a cyclic basis. The Account Activity List will only include information for those end users that are presubscribed to the IC or LEC (including end users with nonpublished numbers) for the sole purpose of updating the IC's or LEC's Customer account information. There is no charge for this list.

(S)



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6. MISCELLANEOUS SERVICES (Cont'd)

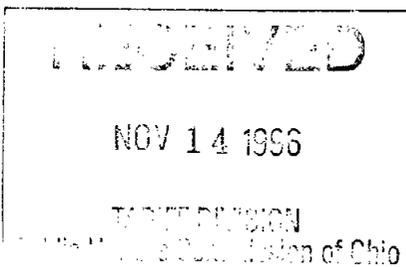
(N)

6.8 End User Lists (Cont'd)

(A) Presubscription List for IntraLATA Equal Access (Cont'd)

- (2) The IC or LEC agrees to use the Initial List for the sole purpose of contacting potential customers, or existing customers, regarding intraLATA telecommunications services available through equal access to be obtained from the Telephone Company. The IC or LEC agrees not to sell, or reproduce in any manner, in whole or in part, the lists or permit such to be done.
- (3) The IC or LEC shall indemnify, protect and save harmless the Telephone Company from and against any and all loss, liability, damages and expense arising out of any demand, claim, suit or judgment for damages which may arise out of the Telephone Company's supplying of listing information, services or records.
- (4) The Telephone Company and the IC or LEC agree that the mutual objective of the parties is to conduct their respective businesses to avoid confusion by the end users as to the separate and independent identity of the respective companies and their services. Neither the Telephone Company nor the IC or LEC shall make any representation to end users, the public, prospective advertisers, expressed or implied, written or oral, which would imply that the IC or LEC is the same as, a part of, or associated with the Telephone Company.
- (5) This service may be terminated by either the Telephone Company or the IC or LEC upon thirty (30) days' written notice. The Telephone Company reserves the right to terminate this service immediately upon written notice if the IC or LEC misuses the list information. Performance by the Telephone Company shall be excused in the event of strike, riot, act of God or any other cause beyond the reasonable control of the Telephone Company.

(N)



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6. MISCELLANEOUS SERVICES (Cont'd)

(N)

6.8 End User Lists (Cont'd)

(B) (Reserved for Future Use)

(C) Snapshot List

The Snapshot List is a summary of selected end user information for a specific IC or LEC which resides in the Telephone Company Customer data base. The Snapshot List may be provided on magnetic tape, electronic transmission or paper printout, at the option of the IC or LEC, at rates provided in 6.8.1(B). Foreign listings, PBX stations, CU centrex stations and numbers not in service will not be provided.

The Snapshot List will be provided to the IC or LEC no later than 30 days after receipt of the order. The nonrecurring charge for the Snapshot List applies per order.

The purpose, liability and objectives associated with the provision of the Snapshot List is set forth in 6.8(A)(2)(3)(4)(5).

6.8.1 Rates and Charges

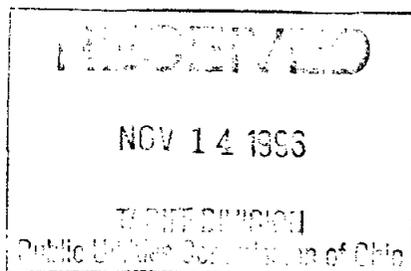
(A) Initial List

Refer to GTOC FCC No. 1, Section 6.8.1.

(B) Snapshot List

Refer to GTOC FCC No. 1, Section 6.8.1.

(N)



Issued: November 14, 1996

Effective: November 14, 1996

In compliance with the Public Utilities Commission of Ohio  
Order No. 96-457-TP-ATA dated November 14, 1996  
by William A. Griswold, Vice President, GTE North Incorporated, Marion, Ohio

GTE North Incorporated

8. **ANCILLARY SERVICES**

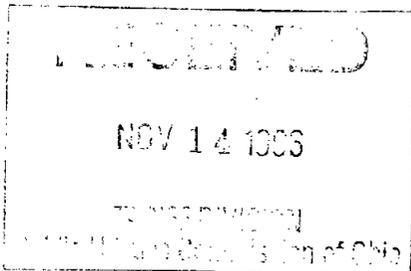
**Billing and Collection Services**

Interexchange Billing and Collection Service, except for Recording Services, are deregulated. Recording Services, other than Billing Name and Address Services, while subject to regulation by the Public Utilities Commission of Ohio, are detariffed effective January 31, 1988.

Upon conversion of an end office to equal access, billing name and address information for non-presubscribed traffic shall be provided to interexchange carriers pursuant to rates, terms and conditions as shown in GTOC FCC No. 1, Facilities for Interexchange Access, Part 6.9, Billing Name and Address Service.

(S)

(S)



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FACILITIES FOR  
INTRASTATE ACCESS TARIFF  
P.U.C.O. No. 2

SECTION 1  
8th Revised Sheet No. 12  
Cancels 7th Revised Sheet No. 12

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FACILITIES FOR  
INTRASTATE ACCESS TARIFF  
P.U.C.O. No. 2

SECTION 1  
5th Revised Sheet No. 13  
Cancels 4th Revised Sheet No. 13

Verizon North Inc.

13. END USER FIA

(N)

For Ohio Intrastate application, the following regulations and rates are in lieu of those set forth in Section 13 of Verizon Telephone Companies FCC No. 14.

An Access Recovery Charge will apply to all residence and business services. When the end user's local service is provided by the Telephone Company, the end user will be charged the Access Recovery Charge. When end user local service is provided by a local service provider that resells local service (reseller), the reseller will be charged the Access Recovery Charge.

For service provided as Remote Call Forwarding under the General Exchange, P.U.C.O. No. 7, the Access Recovery Charge does not apply.

The Access Recovery Charge is not applicable to Lifeline Assistance Services.

Application of the Access Recovery Charge is on a per line basis for CentraNet Services.

Rates and Charges:

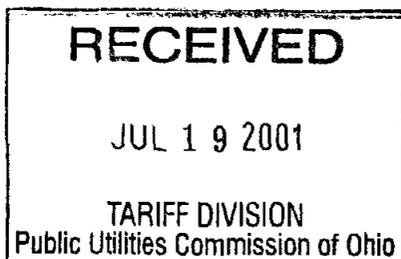
Monthly Charge

Business, per line/trunk/channel \$3.00

Monthly Charge

Residence, per line \$1.25

(N)



Issued: July 19, 2001

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FACILITIES FOR  
INTRASTATE ACCESS TARIFF  
P.U.C.O. NO. 2

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Cancels 2nd Revised Sheet No. 14

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Case No. 00-1612-TP-UNC, Order dated December 7, 2000  
By John W. Kennedy, President, Verizon North Inc., Marion, Ohio

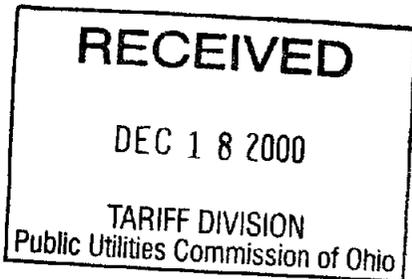
FACILITIES FOR  
INTRASTATE ACCESS TARIFF  
P.U.C.O. NO. 2

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INTRASTATE ACCESS TARIFF  
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INTRASTATE ACCESS TARIFF  
P.U.C.O. NO. 2

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INTRASTATE ACCESS TARIFF  
P.U.C.O. NO. 2

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INTRASTATE ACCESS TARIFF  
P.U.C.O. NO. 2

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INTRASTATE ACCESS TARIFF  
P.U.C.O. NO. 2

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Cancels 2nd Revised Sheet No. 20

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FACILITIES FOR  
INTRASTATE ACCESS TARIFF  
P.U.C.O. NO. 2

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INTRASTATE ACCESS TARIFF  
P.U.C.O. NO. 2

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INTRASTATE ACCESS TARIFF  
P.U.C.O. NO. 2

SECTION 1  
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INTRASTATE ACCESS TARIFF  
P.U.C.O. NO. 2

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FACILITIES FOR  
INTRASTATE ACCESS TARIFF  
P.U.C.O. NO. 2

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Cancels Original Sheet No. 25

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FACILITIES FOR  
INTRASTATE ACCESS TARIFF  
P.U.C.O. No. 2

SECTION 2  
Original Sheet No. 1

GTE North Incorporated

FACILITIES FOR INTRASTATE ACCESS

ADDENDUM

(N)

ADDITIONAL OPTIONAL SERVICES

1. INTRAOFFICE INTEGRATED VOICE MESSAGING ACCESS SERVICE

1.1 General

1.1.1 This Section contains regulations, rates and charges applicable to the provision of certain functional network capabilities. These capabilities may be used for, but are not limited to, the provisioning of voice messaging services by a customer to his clients through the use of the public switched telephone network. These network capabilities are provided by GTE North Incorporated, hereinafter referred to as the Company.

1.1.2 A customer is defined as an individual or entity providing services for which the purchase of GTE network services are required. The customer will pay for all services purchased from GTE, including those features that are activated on the customer's client's line. A client is defined as an individual or entity purchasing the services provided by the customer.

1.1.3 Services provided herein are subject to the availability of facilities and are limited to Serving Wire Centers specifically equipped to provide such service.

1.1.4 Services for customer's clients are offered by the Company in its General Exchange Tariff. Customers may order and utilize these client services in conjunction with their clients' exchange access lines to provide voice messaging or other services to their clients.

1.2 Features

1.2.1 The following features are offered by the Company in conjunction with local multiline business access lines as offered by the Company in its General and Local Exchange Tariffs. A customer may order and utilize these services to connect to the Company's local exchange network to provide voice messaging or other services to the customer's clients. These features are as follows:

(N)



Effective: May 13, 1993

In compliance with the Public Utilities Commission of Ohio  
Order No. 92-1890-TP-ATA dated May 6, 1993  
by William A. Griswold, Vice President, GTE North Incorporated, Marion, Ohio

FACILITIES FOR INTRASTATE ACCESS

ADDENDUM

ADDITIONAL OPTIONAL SERVICES

1. INTRAOFFICE INTEGRATED VOICE MESSAGING ACCESS SERVICE (Cont'd)

1.2 Features (Cont'd)

1.2.1 (Cont'd)

(A) Message Waiting Indication - Audible

This service allows a customer to send and a customer's client line to receive an alerting signal in the form of an audible stutter dial tone. This alerting signal will be used by the customer to inform its clients that information is waiting for them. This service requires subscription to a Data Link facility.

(B) Forwarded Call Information - Intraoffice.

This service provides information on the called number (the customer's client line which was busy or did not answer and is equipped with Call Forwarding), the forwarded-to number (the customer's number to which redirected calls are forwarded), and the reason calls were forwarded or placed to the customer. This service requires subscription to a Data Link facility.

(C) Data Link

Data Link Service provides the facility to connect the customer's location to its Serving Wire Center. This facility provides the capability of delivering to the customer information such as the called number, the call forwarded number and the condition of the call being forwarded by each Serving Wire Center's calling area in which the customer wishes to offer his services. The customer must indicate at the time of ordering service whether or not he wants Forwarded Call Information.

(D) Message Waiting Indication-Audible Ring Burst

This service provides ringing at a special cadence to signal the customer's client that a message is waiting. The special ringing will be repeated at a specific interval programmed by the Company.

(N)

(N)



ISSUED: October 26, 1994

EFFECTIVE: October 26, 1994

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Order No. 94-1004-TP-ATA dated October 20, 1994  
by William A. Griswald, Regional President, GTE North Incorporated, Marion, Ohio

FACILITIES FOR INTRASTATE ACCESS

ADDENDUM

ADDITIONAL OPTIONAL SERVICES

1. INTRAOFFICE INTEGRATED VOICE MESSAGING ACCESS SERVICE (Cont'd)

1.2 Features (Cont'd)

1.2.1 (Cont'd)

(E) Customer Controllable Ringing

This service provides the customer's client with the ability to adjust the number of ring cycles that are used prior to forwarding a call in a "No Answer" situation. To select the number of rings desired (1-9), the client will dial an access code and then input a digit that corresponds to the number of ring cycles desired before the forwarding takes place.

(F) Message Waiting Indication - Visual

This service provides the customer with the ability to send an alerting signal in the form of a light to its client line. This alerting signal can then be used by the customer to inform its client that a message is waiting. This service requires subscription to a Data Link Facility.

(G) Inter-Switch Voice Messaging

ISVM service is available to both CentraNet and business customers as an optional enhancement to DATA LINK service. Whereas DATA LINK service operates on an intra-switch basis only, the combination of DATA LINK and ISVM enables voice mail and call answering capabilities to be extended to customers via intra- and inter-switch connectivity, thereby allowing the Company to serve any customer within a LATA.

(N)

(N)

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Utilities

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by Todd Colquitt, President, Verizon North Inc., Marion, Ohio

Verizon North Inc.

FACILITIES FOR INTRASTATE ACCESS

ADDENDUM

ADDITIONAL OPTIONAL SERVICES

1. INTRAOFFICE INTEGRATED VOICE MESSAGING ACCESS SERVICE (Cont'd)

1.3 Regulations and Conditions

1.3.1 Undertaking of the Company

- (A) The limitation of the Company's liability is set forth in Section 2 of the Company's Tariff GTOC FCC No. 1.
- (B) If the Company finds the provision of Message Waiting indication, Forwarded Call Information or Data Link and/or services provided to the customer's clients is adversely affecting or would adversely affect the Company's ability to provide, complete or maintain the level of or quality of its other services to its exchange telephone customers, the Company may refuse to provide or may discontinue providing such services.
- (C) The Company is not required to notify the customer when the Company disconnects a service of a customer's client.
- (D) The Company will determine which central office and transmission facilities are used to provide service.
- (E) Signaling, control and data communication protocols are defined by the Company and the Company retains the right to change these protocols.
- (F) The Company assumes no liability for the loss of stored messages or other information attributed to a failure of its facilities and equipment.

(N)  
|  
(N)

1.3.2 Obligations of the Customer

- (A) Customer services as outlined herein and the promotion and provision thereof must comply with all applicable Federal, State and Local laws, rules and regulations.
- (B) The customer shall indemnify, defend, protect and save harmless the Company against any and all losses, claims, demands, suits, causes of action, damages, costs or liability in law or in equity of every kind and nature whatsoever, including attorney's fees, arising directly or indirectly from the service or in connection therewith, including but not limited to any loss, damage, expense, or liability resulting from any infringement or claim of infringement of any patents, trademarks, or copyright, or resulting from any claim of libel or slander.
- (C) The customer is responsible for disconnecting services that it has ordered and is paying for on behalf of its clients.

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Public Utilities Commission

Verizon North Inc.

FACILITIES FOR INTRASTATE ACCESS

ADDENDUM

ADDITIONAL OPTIONAL SERVICES

1. INTRAOFFICE INTEGRATED VOICE MESSAGING ACCESS SERVICE (Cont'd)

1.3 Regulations and Conditions (Cont'd)

1.3.2 Obligations of the Customer (Cont'd)

- (D) The customer has exclusive responsibility and control over the content, quality and characteristics of services or conversations conducted over the customer's equipment. The Company assumes no liability for the quality, defects in, or content of those services. The customer shall exclude from its services any matter, the dissemination of which is prohibited by law, or by rules, regulations or order of any governmental agency.
- (E) The customer shall not publish or use any advertising, sales promotion material or other publicity relating to the subject matter of these services and services for his clients wherein the Company's name or language, signs, markings or symbols are used, from which the connection of the Company's name may be, in the Company's judgment, reasonably inferred or implied without the prior written approval of the Company.
- (F) The customer is financially responsible for any and all costs and expenses involved in providing its services, including, but not limited to, the customer's premises equipment, program development, advertising, and promotional expenses. The customer is financially responsible for all facilities required to connect the customer's equipment to the Company's Serving Wire Center, in accordance with all applicable rates and charges under the Company's tariffs. In addition, customers are responsible for the compatibility of their terminating equipment. (N)  
(N)
- (G) The customer's premises equipment shall be interconnected in accordance with the Rules and Regulations as set forth in Section 2 of the Company's Tariff GTOC FCC No. 1.
- (H) The integrity of the customers database information is solely the responsibility of the customer. The Company assumes no liability for any errors, misdirected calls or misdirected message waiting indications resulting from problems with the customer's database. The Company will bill time and material charges to the customer as a result of involvement required to correct a condition on a subscriber's line as a result of the customer's incorrect database information. (N)
- (I) Customers are not authorized to sell, offer for telemarketing purposes or other unauthorized purposes a list of telephone numbers acquired or compiled by using the ISVM service. (N)

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SEP 3 2002

Public Utilities Commission

FACILITIES FOR  
INTRASTATE ACCESS TARIFF  
P.U.C.O. No. 2

SECTION 2  
Original Sheet No. 5

GTE North Incorporated

FACILITIES FOR INTRASTATE ACCESS

ADDENDUM

(N)

ADDITIONAL OPTIONAL SERVICES

1. INTRAOFFICE INTEGRATED VOICE MESSAGING ACCESS SERVICE (Cont'd)

1.3 Regulations and Conditions (Cont'd)

1.3.2 Obligations of the Customer (Cont'd)

- (H) Customers subscribing to the services set forth in 1.2 preceding are required to subscribe to sufficient local exchange multiline business access lines capable of supporting the service(s) being offered, to adequately handle calls without impairing service to others.
- (I) The customer is responsible for disconnecting services for clients ordered for its clients, including those situations where the customer's client no longer has service with the Company.

1.3.3 Billing and Remittance

- (A) The Company will not make adjustments resulting from poor transmission quality caused by the customer's equipment.
- (B) The customer's services may be disconnected pursuant to the procedures set forth in Section 2 of the Company's Tariff GTOC FCC No. 1 for failure to make full payment for the Company's services provided under this tariff.
- (C) The minimum period for all services and facilities included in this section is one month (30 days).

(N)



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Verizon North Inc.

FACILITIES FOR INTRASTATE ACCESS

ADDENDUM

ADDITIONAL OPTIONAL SERVICES

1. INTRAOFFICE INTEGRATED VOICE MESSAGING ACCESS SERVICE (Cont'd)

1.4 Rates and Charges

There are two types of rates and charges associated with the features contained herein, monthly rates and nonrecurring charges.

The following rates apply in addition to the rates and charges applicable to multiline business access lines as set forth in the Company's General and Local Exchange Tariffs and other applicable monthly rates and nonrecurring charges for all service or equipment items with which these services are associated.

	<u>Nonrecurring Charges</u>	<u>Monthly Rates</u>	
1. Message Waiting Indication - Audible, Per Client Line Arranged	*	\$ .50	
2. Message Waiting Indication - Visual Per Client Line Arranged	*	.50	
3. Forwarded Call Information - Intraoffice, Per Client Line Arranged	*	1.00	
4. Package Including Message Waiting Indication - Audible and Forwarded Call Information - Intraoffice Per Client Line Arranged	** *	.75	
5. Message Waiting Indication - Audible Ring Burst Per Client Line Arranged	*	1.50	
6. Customer Controllable Ringing, Per Client Line Arranged	*	1.00	
7. Five Feature Package Including Call Forwarding Busy/No Answer - Fixed, Message Waiting Indication - Audible, Forwarded Call Information - Intraoffice, Message Waiting Indication - Audible Ring Burst and Customer Controllable Ringing, Per Client Line Arranged	** *	2.75	
8. Data Link, Per Data Link Arrange	\$500.00	350.00	
9. ISVM, Per Interface	2000.00	3000.00	(N)

\* Appropriate Service Ordering Charges as set forth in the Company's General Exchange Tariff apply.

\*\* Call Forward Busy/No Answer is described and is available as an individual feature from Section 3 of the Company's General Exchange Tariff, P.U.C.O. No. 7.

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