

P.U.C.O. NO. 8

THE DOYLESTOWN TELEPHONE COMPANY
BASIC LOCAL EXCHANGE SERVICE TARIFF

P.U.C.O. NO. 8

NOTE: This Tariff P.U.C.O. No. 8 cancels and supersedes The Doylestown Telephone Company Tariff P.U.C.O. No. 7.

Issued: May 19, 2011

Effective: May 19, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-3017-TP-ATA

Issued by the Public Utilities Commission of Ohio

Thomas J. Brockman, President

P.U.C.O. NO. 8

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TARIFF DESCRIPTION

This Basic Local Exchange Service (BLES) Tariff applies to residential single-line customers and to the primary access line of business customers.

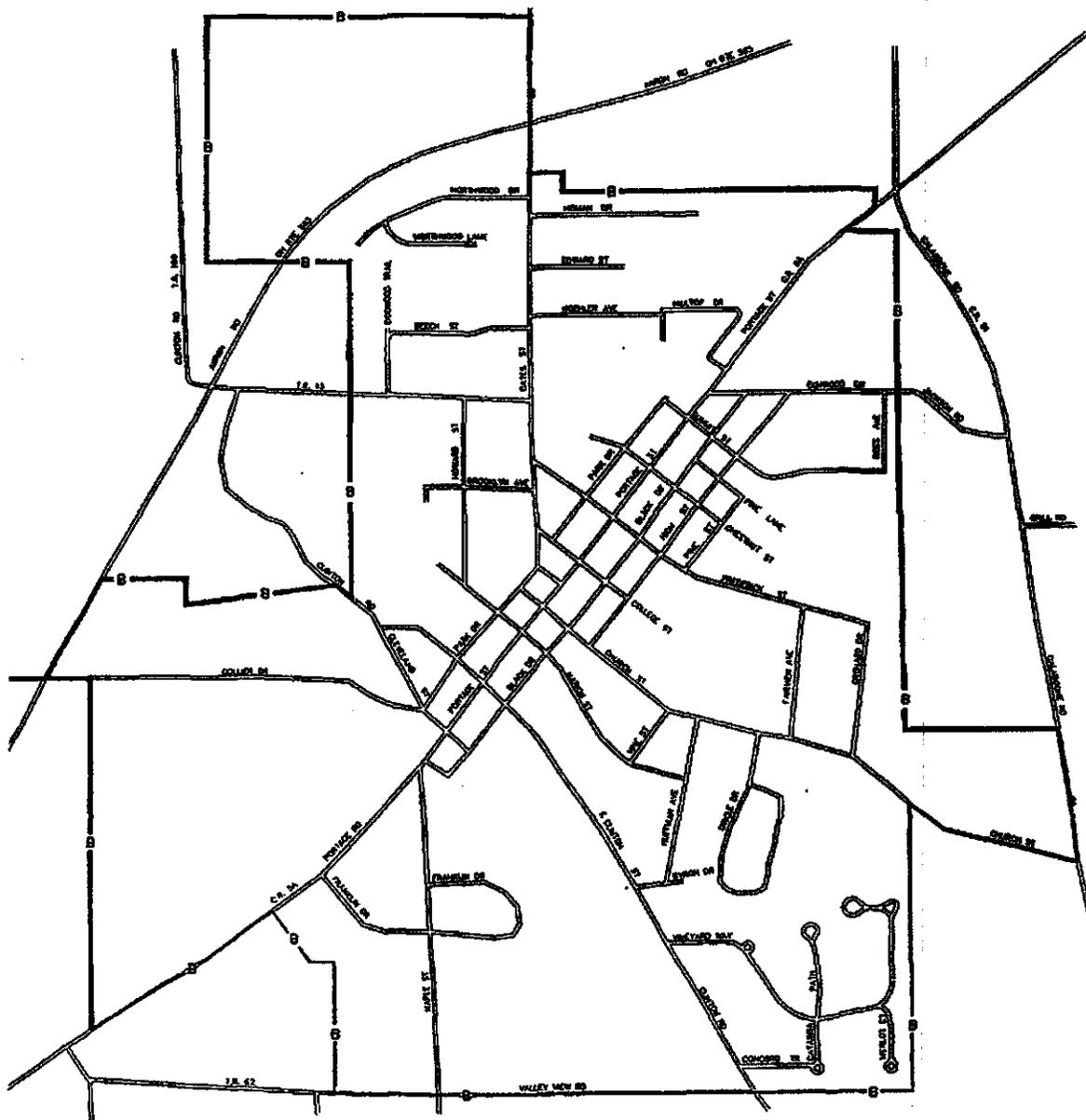
BLES is provided by The Doylestown Telephone Company (The "Company" or "Telephone Company") in accordance with Rule 4901:1-6-12, Ohio Administrative Code.

Basic local exchange service, as defined in Section 4927.01, Ohio Revised Code, means residential end-user access to, and usage of, telephone-company-provided services over a single line, or small-business-end-user access to and usage of telephone-company-provided services over the business's primary access line of service, which for residential and small business access and usage is not part of a bundle or package of services. BLES enables a customer to originate or receive voice communications within a local service area and consists of the following services:

- (i) Local dial tone service;
- (ii) For residential end users, flat-rate telephone exchange service;
- (iii) Touch tone dialing service;
- (iv) Access to and usage of 9-1-1 services, where such services are available;
- (v) Access to operator services and directory assistance;
- (vi) Provision of a telephone directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;
- (vii) Per call, caller identification blocking services;
- (viii) Access to telecommunications relay service; and
- (ix) Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.

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DOYLESTOWN EXCHANGE BASE RATE AREA MAP



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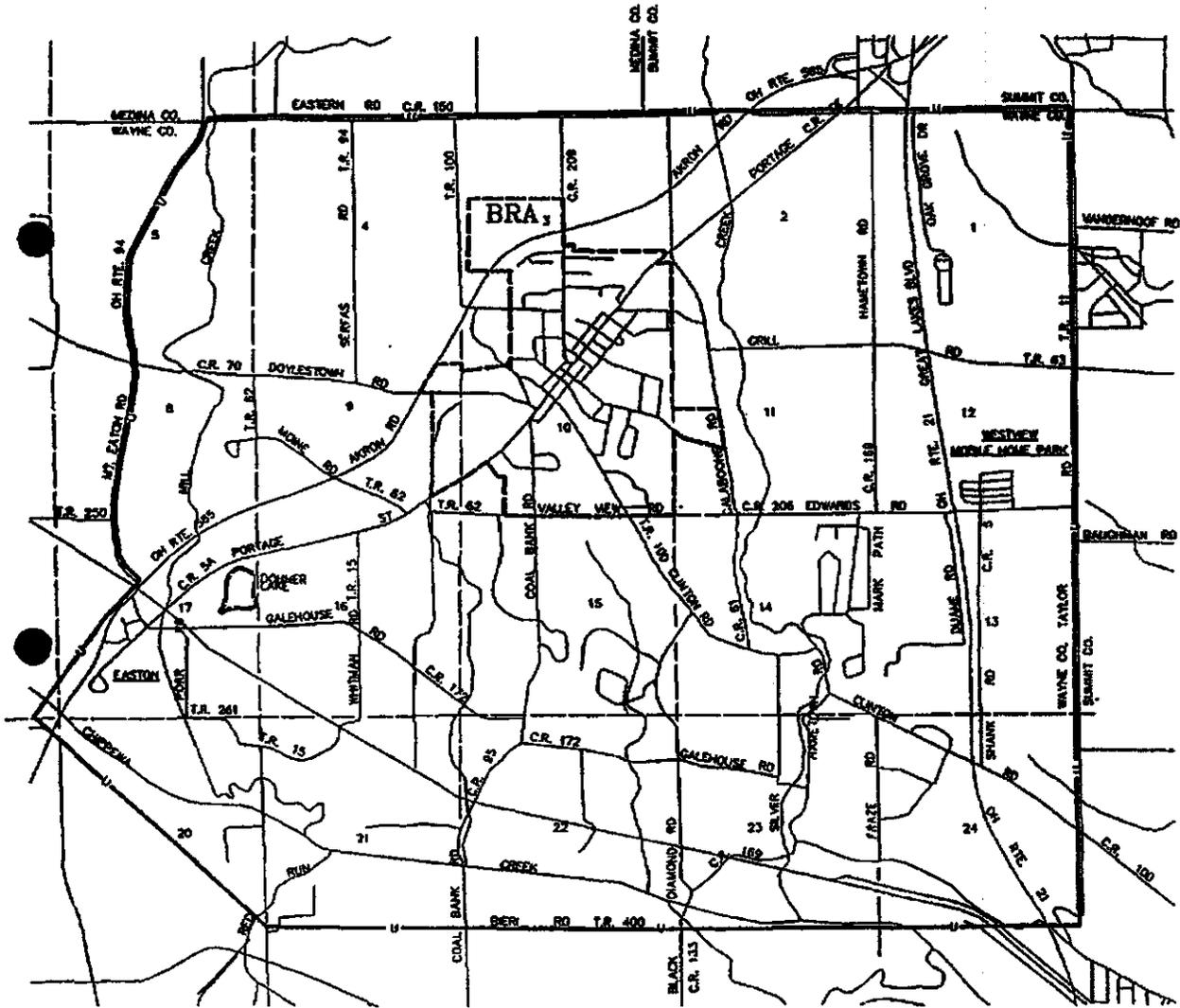
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DOYLESTOWN EXCHANGE MAP



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DOYLESTOWN EXCHANGE RATES

A. GENERAL

1. The base rate area shall be as defined on the Exchange Base Rate map.
2. Access line, as referred to in this tariff is the Telephone Company line from the central office switching point up to and including the termination point on the customer's premises.

B. SCHEDULE OF PRINCIPAL MONTHLY RATES

| | Business | Max. Rate | Residence | Max. Rate | Payphones | |
|---------------------------|----------|--------------|-----------|--------------|-----------|-----|
| Individual Access Line | \$23.65 | \$23.65 | \$14.05 | \$14.05 | \$18.65 | (C) |
| Coin Supervision Additive | ---- | | ---- | | \$ 7.20 | |

C. EXTENDED AREA SERVICE

Extended Area Service (two-way non-optional flat rate service) is furnished to the subscribers of The Doylestown Telephone Company to the Akron, Ohio, exchange of the Ohio Bell Telephone Company dba AT&T Ohio and other carriers with Akron, Ohio exchanges.

D. SERVICE CONNECTION CHARGES

For all telephone service connections ordered by a subscriber for installation at the same time and considered standard by the Telephone Company, the following nonrecurring charges will apply:

1. Initial Service Order Charge \$15.00*
2. Initial Service Connection Charge \$25.00*
3. Subsequent Service Order Charge \$ 5.00

Receiving, recording and processing information necessary to execute a customer's request for a change of service.

*Payment of the Initial Service Order Charge and the Initial Service Connection Charge may be spread over three (3) months.

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E. CONSTRUCTION CHARGES

1. Private Right-of-Way Construction

When an applicant is so located that it is necessary to use a private right-of-way to furnish service, and the Telephone Company is unable to obtain the required right-of-way without additional expense, the applicant may be required to pay the expense (or rental) incurred by the Telephone Company in securing and retaining the right-of-way.

For the construction of all poles and wires on private property the Telephone Company may make a charge based on time and materials or the actual cost of direct labor, indirect labor, overheads and materials. All poles and wires constructed on private property are to be under the control of the Telephone Company as long as they are connected with the system of the Telephone Company. The maintenance and renewal of poles and wires on private property shall be at the expense of the subscriber but under control of the Telephone Company.

When the Telephone Company attaches its facilities to poles of other companies in lieu of providing pole line construction, the charges to be applied are the same as those which would have been applied if pole line construction had been provided by the Telephone Company.

For underground service entrance, the Telephone Company will place the necessary duct, cable, or wire in the street to the curblin; on private property, the Telephone Company will make a charge based on time and material or the actual cost of direct labor, overheads and material. Such underground extensions on private property shall be made under the control and direction of the Telephone Company. The maintenance and renewal of duct, cable or wire on private property shall be at the expense of the subscriber, but under the control and direction of the Telephone Company. The Telephone Company will not place its cables or wires in the same duct with electric light or other high tension lines.

2. Construction on Public Highways

a. Within the Base Rate Area – No charge is made to the applicant for permanent construction provided by the Telephone Company on public highways, streets or alleys in order to furnish service where no facilities are available, except where poles are needed on private right-of-way to make proper road clearance and exceeding 200' of permanent construction on such right-of-way. If in excess of 200', the private right-of-way construction charge is applicable.

b. Outside the Base Rate Area – The Telephone Company adopts and concurs with P.U.C.O. Session Order No. 154 which sets forth the rules and regulations governing construction charges on public highways outside base rate area.

In all cases of pole line construction on public highways, ownership is vested in the Telephone Company. All instrumentalities erected on public highways are owned and maintained by the Telephone Company. When the Telephone Company attaches its facilities to the poles of other companies, in lieu of providing pole line construction, the charges to be applied are the same as those which would have been applied if pole line construction had been provided by the Telephone Company.

3. Buried Entrance

Where a buried wire or buried cable type of entrance facilities is provided by the Telephone Company in cases where such type of facility is not considered normal, as hereinafter set forth, the subscriber shall be required to pay for all excavation and fill-in in connection with maintenance and replacement of such buried wire or buried cable type of entrance facility.

F. SPECIAL ASSEMBLAGES

Where the Telephone Company, at the request of the subscriber, furnishes special assemblages or special services that are not provided for under this Tariff, a charge therefor, in addition to the published rates, will be made in each case. Special assemblages will be made at the discretion of the Telephone Company.

G. TOUCH TONE SERVICE

Touch Tone Service is included in the individual access line rate, set forth in Section 1, Sheet 4 of this Tariff.

Customers who did not have Touch Tone Service as of October 1, 2006 will be grandfathered and will receive a lower rate that excludes the integrated \$1.50 touch tone charge. However, any subsequent change to service, or disconnection followed by reconnection, will result in the loss of the grandfathering exception and will require that customer to upgrade to Touch Tone Service.

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EXPANDED SERVICE AREA
RITTMAN AND MARSHALLVILLE EXCHANGES

The services, rates, terms and conditions of the Rittman and Marshallville Exchanges will be identical to those of the Doylestown Exchange, except where otherwise specifically provided.

Service will be available where facilities permit.

Service is not currently offered in the Rittman and Marshallville Exchanges.

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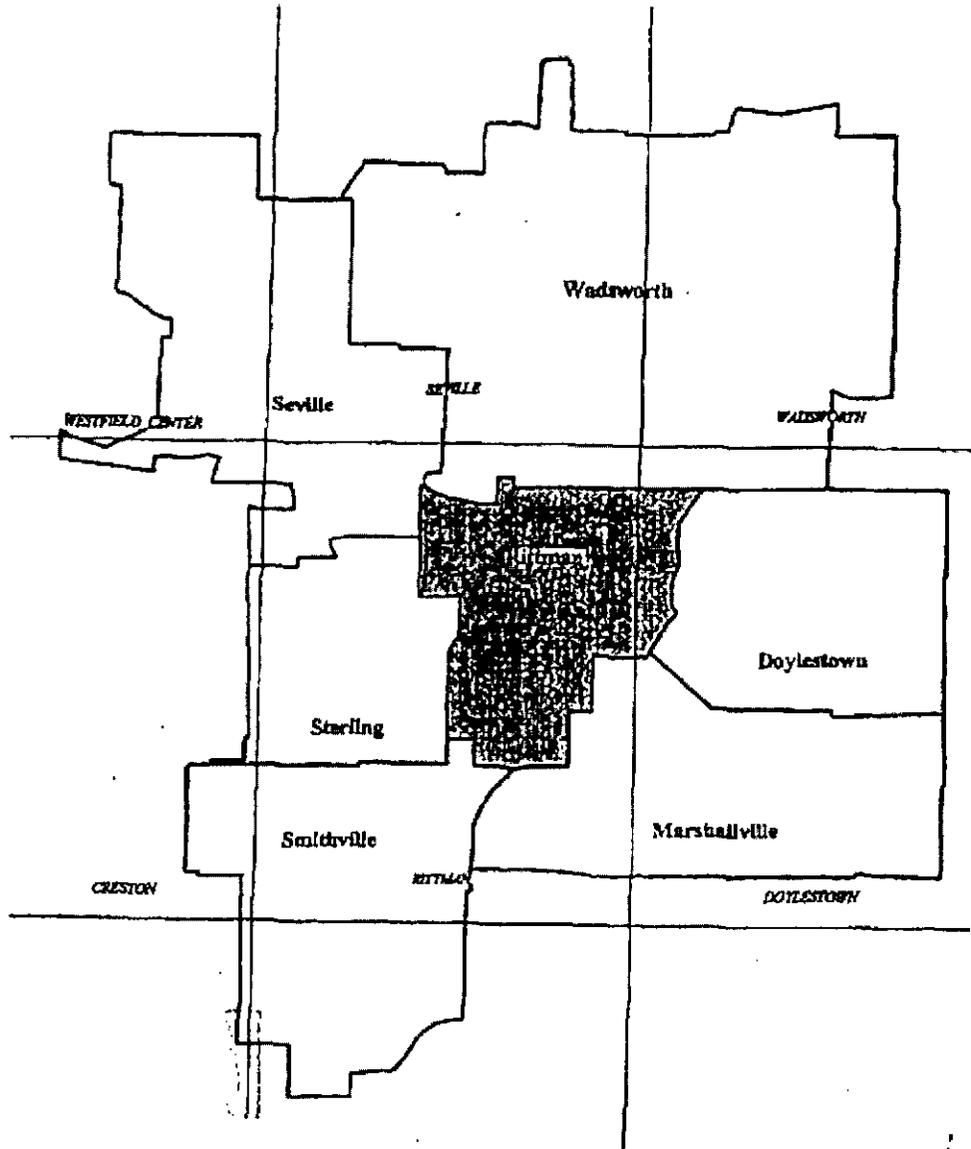
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**Expanded Service Area Map
Rittman Exchange**



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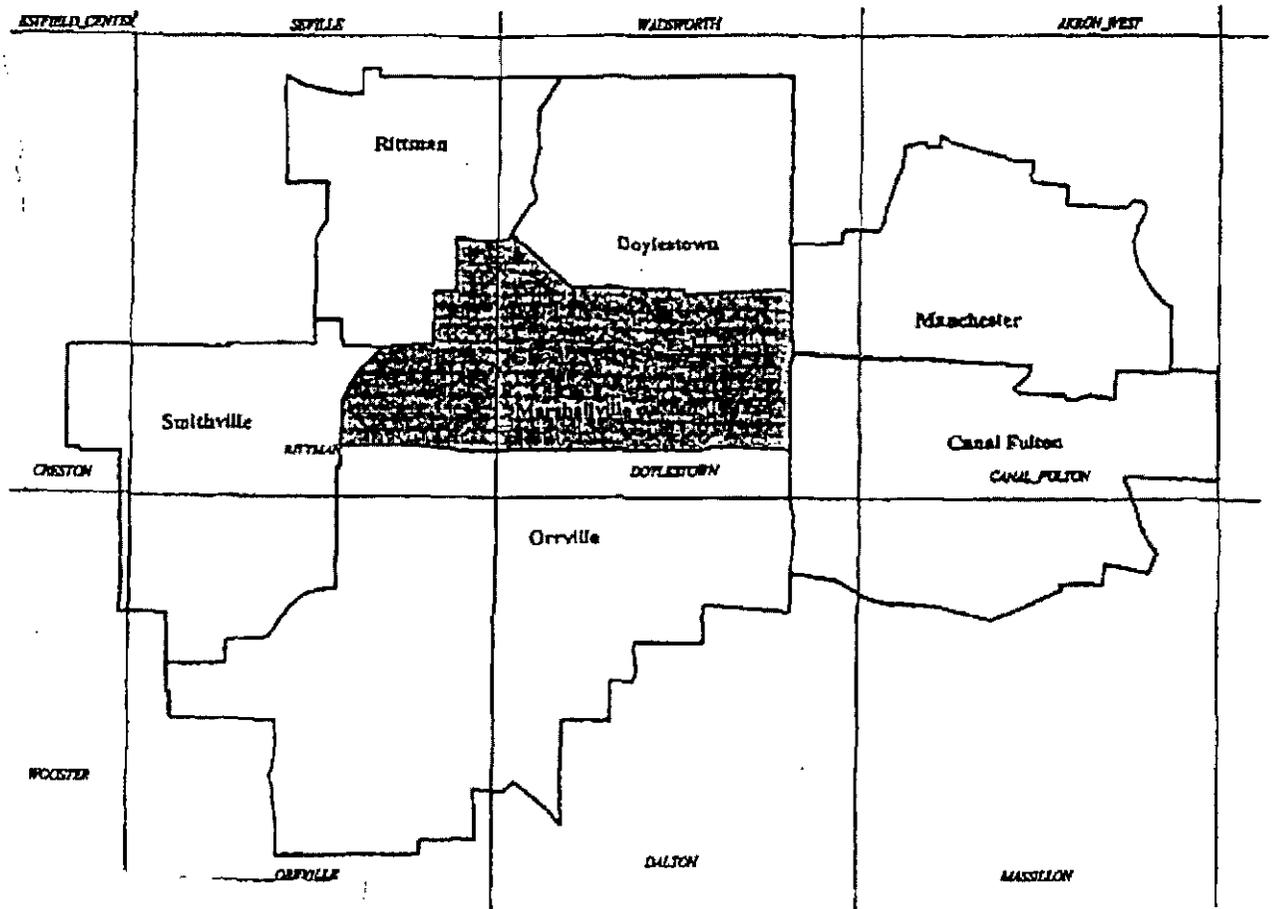
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**Expanded Service Area Map
Marshallville Exchange**



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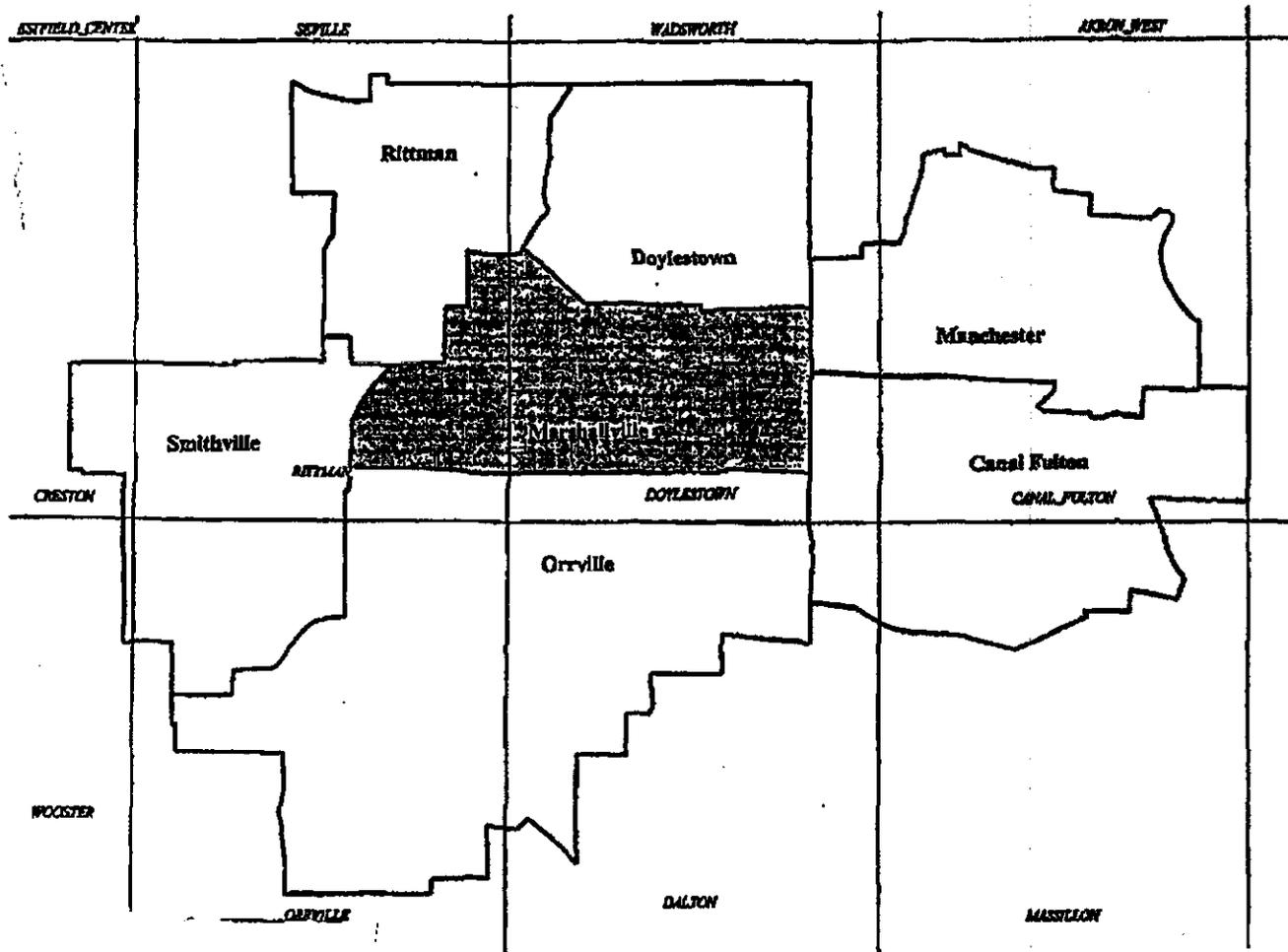
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**Expanded Service Area Map
Marshallville Exchange**



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GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the provisions of BLES as defined in Section 1, Sheet 1 herein.

In the event of a conflict between any rates, rules, regulation or provision contained in these General Rules and Regulations and any rate, rule regulation or provision contained in the other section of this Tariff, the rate, rule, regulation or provision contained in the specific section of this Tariff shall prevail.

B. OBLIGATIONS AND LIABILITY OF TELEPHONE COMPANY

1. BLES Service Requirements

The Telephone Company will comply with the BLES service requirements set forth in Section 4901:1-6-12, Ohio Administrative Code.

2. Availability of Facilities

The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities for the construction and maintenance of the necessary pole lines, circuits and equipment.

3. [RESERVED FOR FUTURE USE]

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4. Transmitting Messages

- a. The Telephone Company does not transmit messages but offers the use of its facilities for communication between subscribers.
- b. No one employed by the Telephone Company, in any capacity, is authorized to receive or transmit verbal or written messages, unless it is solely as an agent for the person desiring the same, and the Telephone Company will assume no responsibility for such service.

5. Effect of Public Utilities Commission of Ohio Approval

Approval of the above tariff language by the Public Utilities Commission of Ohio (hereinafter referred to as the "Commission") does not constitute a determination by the Commission that the limitation of liability imposed by the Telephone Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

6. Liability of Telephone Company

- a. In view of the fact that the customer has exclusive control of his communication over the facilities furnished him by the Telephone Company, and of the other uses for which facilities may be furnished to him by the Telephone Company, and because of unavoidable errors incident to the service and to the use of such facilities of the Telephone Company, the service and facilities furnished by the Company are subject to the terms, conditions, and limitations herein specified.
- b. The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs. No other liability shall in any case attach to the Telephone Company. The approval by the PUCO of the foregoing language in this Tariff does not constitute a determination by the PUCO that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the PUCO recognizes that since it is a court's responsibility to adjudicate negligent and consequent damage claims, it is also the court's responsibility to determine the validity of the limitation of liability therefor.

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- c. When the lines of other telephone companies are used in establishing connection to points not reached by the Telephone Company's lines, the Telephone Company is not liable for any act or omission of the other company or companies.

C. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

The facilities necessary for the rendition of telephone service are furnished by the Telephone Company and placed in the subscriber's hands as custodian. The subscriber shall be responsible for the reasonable care and safekeeping of such facilities. The subscriber shall be required to reimburse the Telephone Company for the disappearance or destruction of such facilities from anything other than ordinary usage or a casualty involving the subscriber's premises.

The telephone service rendered to a subscriber shall not be used for receiving, transmitting or delivering any message or communication in respect of which a consideration has been or is to be paid to any party other than the Telephone Company, except as may be permitted by the rules and regulations contained in this Tariff, nor shall such service be used in any way in competition with the Telephone Company in its present or future service.

2. Unauthorized Attachments

No equipment, apparatus, circuits or device shall be attached to, or connected with, facilities furnished by the Telephone Company, whether physically, by induction or otherwise, which will not meet the requirements of the Telephone Company. The Telephone Company shall have the right to disconnect any such unapproved attachment or connection, or to suspend the service during its continuance, or to terminate the service.

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3. Subscriber-Provided Terminal Equipment

Subscriber-provided equipment and communications systems may be used with facilities furnished by the Telephone Company for exchange and long distance service as specified in this section.

When the Telephone Company is requested to provide such service, the subscriber, at the option of the Telephone Company, should inform the Telephone Company as to the type of equipment requested to be interconnected to the Telephone Company facilities and the proper interconnect device which is designed to properly function with the subscriber's equipment.

Whenever equipment or facilities of the subscriber are connected to equipment or facilities of the Telephone Company, it is contemplated that when trouble develops, the subscriber will make appropriate tests of his equipment or facilities to determine whether trouble is in his or in the Telephone Company's equipment or facilities before reporting an out of service or other trouble condition to the Telephone Company.

The subscriber is liable for and is required to maintain (including, but not limited to, repair, modify, replace, etc.) and bear all associated costs for maintenance of subscriber-provided terminal equipment that has connection to telecommunications service furnished by the Telephone Company. This liability includes the requirements that, when written notice is received from the Telephone Company, the subscriber shall alter or change at his own expense all subscriber-provided terminal equipment:

- (1) If changes to communications facilities shall require alteration or change, and/or
- (2) If complaints from subscribers relate to another subscriber's subscriber-provided terminal equipment, and/or
- (3) If test and dispatched trouble investigation results from subscriber-provided equipment.

Failure to alter or change subscriber-provided terminal equipment upon written notice may result in temporary denial or termination of subscriber's service.

4. Use of Subscriber Service

The use of subscriber service is restricted to the subscriber, persons residing in the subscriber's household, the subscriber's employees or representatives. The Telephone Company may refuse to install service or permit service to remain on premises where the instrument is so located that it is accessible to the general public.

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D. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

An application for service becomes a contract upon the establishment of service. Requests for additional service, upon the establishment thereof, become a part of the original contract.

Any change in rates or regulations authorized by legally constituted authorities acts as a modification of all contracts in conformity thereto without further notice.

No service will be installed for any applicant unless all charges for service previously rendered to such applicant have been paid.

The Telephone Company will extend credit to present customers or to new applicants for service, or it may require deposits from such new or present subscribers for residential service. Business customers, old or new, will be required to make deposits as, or to provide, guarantee of payment or may be extended credit in accordance with such standards.

A deposit will be returned when an application for service has been cancelled prior to the establishment of service. The deposit will be applied to any charges applicable in accordance with the Tariff and the excess portions of the deposits will be returned; or upon discontinuance of service. The carrier will refund the subscriber's deposit or the balance in excess of unpaid bills for the service.

Short term service required by the subscriber will be provided at the cost of installation and removal, plus a payment of a minimum of one month's charges for services provided, all of which are payable in advance.

Where the subscriber requests extension of his primary telephone service to another location within the Doylestown Exchange area, the individual access line rate will apply at both locations.

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1. Application for Service (Continued)

Before building rural line extensions, or installing any special equipment, the Telephone Company may demand such sureties as sound credit may justify to assure the payment of any changes provided under this tariff and to assure the retention of service for the full period provided for in the contract. Investments in rural line extensions will be made by the Telephone Company along highways for a distance of one-half mile, and on private property for a distance of six hundred feet. The excess construction above this amount, if any, must be borne by the prospective subscriber at the time of application.

When special or extraordinary plant or equipment facilities are required to furnish any service covered in this tariff, the Telephone Company will require a contract with the subscriber. This contract may require the subscriber to keep the service for a specified period of time sufficient for the Telephone Company to amortize the cost of construction, installation, maintenance and taxes. If the subscriber does not retain the service for the full period as provided in the contract, the Telephone Company may require the payment of a termination charge equivalent to the monthly charges for the service for the remaining months of the contract period.

2. Classification of Business & Residence Service

Service shall be classified as business service when it is located as a business location, or when it is located in a residence but used primarily for business or professional purposes, or when the residence is connected to or forms a continuous part of the structure housing the business. The use of telephone service shall determine its classification.

Fraternal societies or clubs that are maintained solely through the collection of dues from members and are not regularly engaged in or benefiting from any commercial or merchandising activity conducted incidental to their operation, churches, and public and parochial schools will be furnished service at regular rates for comparable residence service when such service is maintained continuously throughout the year and the telephone number is maintained as non-published.

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3. Payment for Service; Late Payment Charge

Subscribers are responsible for all charges for telephone service rendered in connection with local calls.

Accounts are payable at the Telephone Company's business office or any agency established by the Telephone Company for the purpose of collecting its accounts. Failure to receive a bill will not exempt the subscriber from payment of any sum or sums due the Telephone Company.

In case of any default in payment of charges, the Telephone Company may bar, disconnect or remove the line, but such action shall not affect the subscriber's liability for the payment of all such charges accruing for service.

A subscriber's bill shall not be due earlier than fourteen (14) days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due. The postmarked date of mailed remittances will be deemed the date of payment.

A late payment charge, 1.5% of the total monthly bill, will be assessed on all charges not paid on or before their due date. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment has already been applied. Late charges are to be applied without discrimination.

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4. Suspension and Termination of Service for Cause

A Reconnection Charge of \$25.00 will be made for reconnecting service for a subscriber whose service has been disconnected.

The Telephone Company shall respond promptly to customer inquiries pertaining to charges for toll services, either by handling the inquiry itself, or referring it to the IXC, depending on the nature of the customer's inquiry.

5. Fraudulent Usage

The Telephone Company may either suspend or terminate the service of the offending subscriber for any of the following causes:

- a. the non-payment of any sum or sums due the Telephone Company for local service;
- b. the use of foul or profane language over, through or by means of the telephone for the promotion of immoral or other illegal practices;
- c. the impersonation over, through or by other means of the telephone, or any person or persons with fraudulent or malicious intent;
- d. any other infraction of the regulation of the Telephone Company.

N11 SERVICE

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES

A. GENERAL

1. In Order No. 93-1799-TP-COI, the Public Utilities Commission of Ohio ("P.U.C.O.") locally assigned the three digit 211 abbreviated dialing code to the Approved Information and Referral Service Provider for use in providing community information and referral services to the public by way of voice grade facilities. The P.U.C.O. ordered incumbent local exchange carriers in each local calling area to make the 211 abbreviated dialing code available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service (the "211 Service").
2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All 211 abbreviated dialing code calls shall be local in nature and shall not result in any expanded local calling area ("ELCA"), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 211 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of home and EAS exchange calling.
4. The 211 Service is not available for the following classes of service:
 - a. Hotel/motel/hospital service
 - b. Inmate service
 - c. 1+ and 0+ calling
 - d. O-operator assisted calling
 - e. 101XXXXX calling

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

1. The Approved Information and Referral Service Provider shall make written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all, part or none of the Company's local exchanges.

**B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER
(Continued)**

2. The Approved Information and Referral Service Provider's written application to establish 211 Service in a Company local exchange shall include the following:
 - a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated in an exchange, then the Approved Information and Referral Service Provider shall make a new application.
 - b. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.
 - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.
 - d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.

3. Local Calling for Company Subscribers
 - a. The Company, in cooperation with the Approved Information and Referral Service Provider, shall assure that all 211 Service calls are local in nature and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
 - b. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider shall supply the Company with a seven (7) or ten (10) digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed 211 dialing code into the telephone number the Approved Information and Referral Service Provider provides once 211 Service is established in the local exchange.

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER
(Continued)

3. Local Calling for Company Subscribers (Continued)

- c. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the Approved Information and Referral Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls remain local in nature.
4. The limitation of liability language in Section 2 of this Tariff applies to 211 Service.
5. The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.
6. The Approved Information and Referral Service Provider must be prepared to receive all calls to the 211 Service during normal business hours. To this end, the Approved Information and Referral Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.
7. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any service offered by the Company. For each line subscribed to by the Approved Information and Referral Service Provider, there will be one path available.

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER
(Continued)

8. The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission, in rulemaking proceeding CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the P.U.C.O.
9. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
10. If requested by the Company, the Approved Information and Referral Service Provider shall assist the Company in responding to complaints made to the Company concerning the 211 Service.
11. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.
12. The Company can only make 211 Service available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
13. The Approved Information and Referral Service Provider should work separately with competitive local exchange carriers ("CLEC") operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.
2. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.

D. LIMITATION OF LIABILITY

The Company's entire liability to any person or entity for interruption or failure of the 211 Service shall be limited to the terms set forth in Section 2 of this Tariff.

E. OTHER TERMS AND CONDITIONS

1. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service.
2. The 211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.
3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES AND CHARGES

1. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
2. The Approved Information and Referral Service Provider shall pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the Approved Information and Referral Service Provider's designated premises.
3. The Approved Information and Referral Service Provider shall pay the following nonrecurring charges upon establishment of 211 Service:

Non-Recurring Charges

| | |
|---------------------------|----------|
| Switch Translation Charge | \$115.00 |
| Service Order Charge | \$ 25.00 |

4. The Approved Information and Referral Service Provider shall pay a nonrecurring Number Change Charge of \$25.00 when it makes application to change the telephone number into which the 211 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number, per host central office basis.

N11 SERVICE (Continued)

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
 - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a Number Change Charge as set forth in Section F. below.
 - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
 - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.

**B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER
(Continued)**

3. **Local Calling for Company Subscribers**
 - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
 - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.
6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.

**B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER
(Continued)**

10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The P.U.C.O.'s local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff or the Company's Guidebook.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.

E OTHER TERMS AND CONDITIONS (Continued)

3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES & CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
 - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
 - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Central Office Charge applies.
2. A Number Change Charge applies when the 811 Provider establishes service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
3. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Order Charges will apply.

F. RATES & CHARGES (Continued)

4. Rates:

| | <u>Nonrecurring Charge</u> |
|------------------------------------------------|--------------------------------|
| Central Office Charge * | \$115.00 |
| Number Change Charge (per Telephone Number) | \$ 25.00 |
| Service Order Charge | \$ 25.00 |

* The Central Office Charge is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

ENHANCED EMERGENCY TELEPHONE SERVICE (E911 SERVICE)

A. GENERAL

When requested by local government authorities, and subject to the availability of facilities, the Telephone Company will provide a universal number "E911" for the use of Public Safety Answering Points (PSAPs) engaged in assisting local government in the protection and safety of the general public. Use of the "E911" number will provide each caller with telephone access to the appropriate local PSAP.

B. REGULATIONS

The regulations set forth below apply to "Enhanced 911" service, hereinafter referred to as 911 service:

1. Application for 911 service shall be executed in writing by each participating local government authority or their duly appointed agent. If application is made through an agent of the local government authority, the Company shall be provided with evidence, satisfactory to the Company, of the appointment and establishment of service. As a minimum, both police and fire departments in each local government authority must participate in any 911 service and participation shall be in the same 911 service.
2. The 911 service Customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been legally delegated. The Customer must be legally authorized to subscribe to the service and have public safety responsibility to respond to telephone calls from the public for emergency police and fire and other services with the telephone central office areas arranged for 911 service calling.
3. Each participating local governmental authority must furnish to the Company its written agreement, duly executed, by which it shall agree to:
 - a. Provide sufficient personnel to staff the PSAP on a 24 hour continuous basis.
 - b. Accept responsibility for dispatching, or referring, forwarding or transferring 911 calls to other participating local government authorities for the dispatch of police, fire, ambulance or other emergency services to the extent such services are reasonably available.

P.U.C.O. NO. 8

B. REGULATIONS (Continued)

- c. Subscribe to additional local exchange service, at the PSAP location, for administrative purposes, for placing outgoing calls and for receiving other emergency calls, including calls that might be relayed by an operator.
 - d. Make operational tests as, in the judgment of the Customer, are required to determine whether the system is functioning properly for its use. The Customer shall promptly notify the Telephone Company in the event the system is not functioning properly.
4. The service is limited to the use of central office telephone number 911 as the emergency number. Only one 911 service will be provided with any government agency's locality.
 5. The service is furnished to the Customer only for the purpose of receiving reports of emergencies by the public.
 6. E911 Service is arranged only for one-way incoming service to an appropriate PSAP. Out going calls can only be made on a transfer basis.
 7. Information contained in the Company's data base management system will be maintained for 911 service and will be used exclusively for this purpose.
 8. E911 Service information consisting of the name, address and telephone numbers of Customers who subscribe to non-published telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency 911 Service calls. No liability for damages arising from disclosure of a non-published telephone number shall be attached to the Company.
 9. Any party residing within the 911 Service serving area forfeits the privacy afforded by non-published telephone numbers to the extent that the Customer's name, telephone number and address associated with the originating station location are furnished to the PSAP.
 10. Because the Company authorized service area boundary and political subdivision boundary may not coincide, the Customer must make arrangements to handle all calls received on 911 Service lines that originate from all telephones served by The Doylestown Telephone Company, whether or not the calling telephone is situated on property within the geographical boundary of Customer's public safety jurisdiction.

P.U.C.O. NO. 8

B. REGULATIONS (Continued)

11. The Customer will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to a 911 Service PSAP by calling parties.
12. The number of trunks "lead" LEC, United Telephone Company of Ohio d/b/a Centurylink, shall be as required by Wayne County E911 Emergency Telephone Number System Plan.
13. The calling party is not charged for calls placed to the E911 number, however regular message toll charges will be applied to the PSAP line, where appropriate, for messages transferred by a PSAP over exchange facilities from the central office serving the PSAP initiating the transfer to the point of termination of the transfer, if located outside the local calling area of the exchange.
14. The Company does not undertake to answer and forward E911 service call, but furnishes the use of its facilities to enable the Customer's personnel to accept such calls on the Customer's designated premises.

C. E911 SERVICE FEATURES

1. Automatic Number Identification (ANI):

A feature by which the calling party's telephone number is forwarded to the E911 control office and to the PSAP's display and transfer units.

D. RATES AND CHARGES

1. E911 service is provided to residents who subscribe to local exchange telephone service. The rate for this service will be as indicated for the appropriate county on the following County Rate List.

COUNTY RATE LIST

| <u>County</u> | <u>Current 911 Subscriber Charge</u> | <u>Implementation Date for 911 Service</u> | <u>Effective Date for Current 911 Subscriber Charge</u> | <u>Initial Case No. for 911 Implementation</u> | <u>Most Current Case No. for 911 Review</u> |
|---------------|----------------------------------------------|----------------------------------------------------|---------------------------------------------------------------------|----------------------------------------------------|-----------------------------------------------------|
| Wayne | 0.27 | 08-15-1989 | 08-15-1989 | 89-929-TP-EMG | N/A |

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In Accordance with Case No. 10-1010-TP-ORD and 11-3017-TP-ATA

Issued by the Public Utilities Commission of Ohio

Thomas J. Brockman, President

P.U.C.O. NO. 8

LIFELINE/LINK-UP

The Telephone Company shall provide Lifeline services as defined in 47 C.F.R. § 54.401 (a) on a non-discriminatory basis to all qualifying low-income customers. The Company's Lifeline service offering shall comply with all applicable federal and state laws, including, but not limited to 47 C.F.R. Part 54, Subpart E; the FCC's Lifeline reform order (Report and Order released February 6, 2012, WC Docket No. 11-42 *et.al.*), the FCC Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, *et.al.*), and any subsequent clarifying orders; Section 4927.13, Ohio Revised Code; Rule 4901:1-6-19, Ohio Administrative Code; and the Commission's nontraditional Lifeline service order (Finding and Order adopted May 23, 2012, Case No. 10-2377-TP-COI) and any subsequent entries and/or orders. (C)

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In Accordance with Case No. 16-1116-TP-COI
Issued by the Public Utilities Commission of Ohio
Thomas J. Brockman, Manager
Doylestown, Ohio

INTRALATA PRESUBSCRIPTION

1. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a Subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

2. IntraLATA Presubscription Options

- Option A: Subscriber may select the Telephone Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.
- Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.
- Option C: Subscriber may select a carrier other than the Telephone Company or its intraLATA carrier as their presubscribed carrier for intraLATA toll calls subject to presubscription.
- Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA calls to the carrier of choice of each call.

3. Rules and Regulations

Subscribers of record on the effective date of this Tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Subscribers of record will be initially presubscribed to the Telephone Company.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified below.

4. IntraLATA Presubscription Customer Notices

The Telephone Company will notify Subscribers that intraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

5. IntraLATA Presubscription Charges

a. Application of Charges

There will be no charges for a subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of subscriber notification of intraLATA presubscription availability.

New local service Subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Telephone Company for local exchange service. If the new Subscriber is unable to make a selection, at that time, the new Subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new Subscriber is still unable to make a selection, at that time, Telephone Company will inform the new Subscriber that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new Subscriber will also be informed that the Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until a selection is made the Subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new Subscriber places an order establishing local exchange service with the Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge, as set forth below will apply.

5. IntraLATA presubscription Charges (Continued)

a. Application of Charges (Continued)

- (1) The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff.
- (2) If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

b. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

| | | |
|----|--------------------|--------|
| -- | Manual Process | \$5.50 |
| -- | Electronic Process | \$1.25 |

INTRASTATE ACCESS SERVICE

A. Intrastate Carrier Access Service

1. Doylestown Telephone Company, hereinafter called the concurring company, assents to, adopts and concurs in the regulations, rates and charges for the provision of intrastate Carrier Access Service as specified in the Access Service Tariff, F.C.C. No. 5 filed with the Federal Communications Commission by the National Exchange Carrier Association ("NECA") as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues; provided, however, that the regulations, rates and charges specified in Section 4, End User Access Service, have been excluded from intrastate customers by order of the Public Utilities Commission of Ohio. The rates, terms, and conditions for Intrastate Carrier Common Line Access Service are set forth in Section 7A herein.
2. (Reserved for future use.) (C)
3. (Carrier Common Line Access Service rates moved to Section 7A herein.)
4. Interexchange billing and collection services, except for recording service, are deregulated. Recording services, other than billing name and address services, while subject to regulation by the Public Utilities Commission of Ohio, are detariffed effective January 1, 1988. Upon conversion of an end office to equal access, billing name and address information or non-presubscribed traffic shall be provided to interexchange carriers upon rates, terms and conditions to be filed with the P.U.C.O.
5. Only for the Expanded Service Area of Rittman and Marshallville Exchanges (as set forth in Section 1 herein) ("Expanded Service Area"), the intrastate switched access rates will be set in accordance with the P.U.C.O.'s Finding and Order issued May 28, 2008 in Case No. 08-117-TP-WVR. The intrastate switched access rates for the Expanded Service Area shall be reduced annually by one third of the difference between the intrastate switched access rates charged by the Telephone Company in the Doylestown Exchange (as "frozen" in 1997) and the current switched access rates set forth in NECA Tariff No. 5, in accordance with the following calculations:
 - Effective February 22, 2010: $\frac{2}{3}$ multiplied by (Telephone Company Doylestown Exchange 1997 frozen intrastate switched access rates minus NECA switched access rates effective February 22, 2010) plus NECA switched access rates effective February 22, 2010;

Issued: April 23, 2013

Effective: July 2, 2013

In Accordance with Case No. 13-988-TP-ATA
Issued by the Public Utilities Commission of Ohio
Thomas J. Brockman, President
Doylestown, Ohio

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- Effective February 22, 2011: 1/3 multiplied by (Telephone Company Doylestown Exchange 1997 frozen intrastate switched access rates minus NECA switched access rates effective February 22, 2010) plus NECA switched access rates effective February 22, 2010; and
 - Effective February 22, 2012: then current NECA switched access rates.

B. Carrier Toll Restriction Service

1. General

a. Selective Carrier Denial

Selective Carrier Denial limits the Company's customer access to the requesting toll service provider's facilities, including 10-XXX and 0-dialing. After subscribing to this service, the carrier provides the Company with a list of subscribers who should be denied access to the carrier's facilities and a list of previously denied subscribers who should regain access.

2. Regulations

- a. The Company will provide the services, on a nondiscriminatory basis, to all toll service providers.
- b. Carrier Toll Restriction Services are offered subject to the availability of suitable facilities and are limited to central offices specifically equipped to provide the services.
- c. The Company shall not be liable to the carrier or to any other person or entity for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the service, including without limitation, the inability to access the operator or any non-toll-free number for any purpose.
- d. Carrier Toll Restriction Services do not provide restriction of non-chargeable calls to numbers such as repair service, public emergency service (i.e. 9-1-1), 1 + 800 calling, or local directory assistance (DA) service in the event charges do not apply to the provision of DA.
- e. Carrier Toll Restriction Services will be provided to Residence One-Party, Business One-Party and Business Trunk customers. Carrier Toll Restriction Services will not be provided with party-line or Centrex services.
- f. The minimum contract period for Carrier Toll Restriction Services is one month.

1. Rates

- a. The following rates and charges apply to the Company's provision of Carrier Toll Restriction Services and are in addition to all other carrier charges as specified elsewhere in the Company's tariffs.

Monthly Rates

| | |
|------------------------------|--------|
| Selective Carrier Denial | \$5.00 |
| Residence, per line equipped | |
| Business, per line equipped | |
| Trunk, per trunk equipped | |

C. FCC Required Access Revisions

Notwithstanding any other provisions of this Tariff and as required by Federal Communications Commission Report and Order in WC Docket 10-90, etc., FCC Release No. 11-161 (November 18, 2011), the Telephone Company shall charge the applicable NECA terminating access rates as now existing and as revised, added to, or supplemented from time to time. This includes carrier common line as set forth in PUCO No. 8, Section 7A, Sheet No. 10.

(R)

(R)

INTRASTATE CARRIER COMMON LINE ACCESS SERVICE REFERENCE TARIFF

The Telephone Company will provide Carrier Common Line Access Service (Carrier Common Line Access) to interexchange service providers ("IXCs") in conjunction with Switched Access Service provided in Section 6. of the National Exchange Carrier Association (NECA) Tariff F.C.C. No. 5 or the appropriate Switched Access Service section of other Access Service tariffs in which the Telephone Company participates.

1. General Description

Carrier Common Line Access provides for the use of end users' Telephone Company-provided common lines by IXCs for access to such end users to furnish intrastate communications.

Premium Access is (1) Switched Access Service provided to customers under this tariff which furnish intrastate MTS/WATS, and (2) Switched Access Service in an end office converted to equal access.

2. Limitations

2.1 Exclusions

Neither a telephone number nor detail billing is provided with Carrier Common Line Access. Additionally, directory listings and intercept arrangements are not included in the rates and charges for Carrier Common Line Access.

2.2 Access Groups

All line side connections provided in the same access group will be limited to the same features and operating characteristics.

All trunk side connections provided in the same access group will be limited to the same features and operating characteristics.

2.3 WATS Access Lines

Where Switched Access Services are connected with Special Access Services at Telephone Company Designated WATS Serving Offices for the provision of WATS or WATS-type Services, Switched Access Service minutes which are carried on that end of the service (i.e., originating minutes for outward WATS and WATS-type services and terminating minutes for inward WATS and WATS-type services) shall not be assessed Carrier Common Line Access per minute charges.

3. Undertaking of the Telephone Company

Where the IXC is provided Switched Access Service for intrastate communications under other sections of this or other Access Service tariffs, the Telephone Company will provide the use of Telephone Company common lines by an IXC for access to end users at rates and charges as set forth in the Telephone Company's Intrastate Access Service Tariff.

4. Obligations of the IXC

4.1 Switched Access Service Requirement

The Switched Access Service associated with Carrier Common Line Access shall be ordered by the IXC under applicable sections of the NECA Tariff F.C.C. No. 5.

4.2 Supervision

The IXC facilities at the premises of the ordering IXC shall provide the necessary on-hook and off-hook supervision.

5. Determination of Usage Subject to Carrier Common Line Access Charges

Except as set forth herein, all Switched Access Service provided to the IXC will be subject to Carrier Common Line Access charges.

5.1 Cases Involving Usage Recording By the IXC

Where Feature Group C end office switching is provided without Telephone Company recording and the IXC records minutes of use used to determine Carrier Common Line Access charges (i.e., Feature Group C operator and calls such as pay telephone sent-paid, operator-DDD, operator-person, collect, credit-card, third number and/or other like calls), the IXC shall furnish such minutes of use detail to the Telephone Company in a timely manner. If the IXC does not furnish the data, the IXC shall identify all Switched Access Services that could carry such calls in order for the Telephone Company to accumulate the minutes of use through the use of special Telephone Company measuring and recording equipment.

5.2 Local Exchange Access and Enhanced Services Exemption

When access to the local exchange is required to provide an IXC service (e.g., MTS/WATS-type, telex, Data, etc.) that uses a resold Special Access service, Switched Access Service Rates and Regulations, as set forth in Section 6. of the NECA Tariff, will apply, except when such access to the local exchange is required for the provision of an enhanced service.

6. Resold Services

6.1 Scope

Where the IXC is reselling MTS and/or MTS-type service(s) on which the Carrier Common Line and Switched Access charges have been assessed, the IXC may, at the option of the IXC, obtain Feature Group A, Feature Group B or Feature Group D Switched Access Service under Section 6. of the NECA Tariff F.C.C. No. 5 for originating and/or terminating access in the local exchange. Such access group arrangements whether single lines or trunks or multiline hunt groups or trunk groups will have Carrier Common Line Access charges applied as set forth in the Telephone Company's Intrastate Access Service Tariff in accordance with the resale rate regulations set forth in 6.4 following. For purposes of administering this provision:

Resold intrastate terminating MTS and MTS-type service(s) shall include collect calls, third number calls and credit card calls where the reseller pays the underlying carrier's service charges.

Resold intrastate originating MTS and MTS-type service(s) shall not include collect, third number, or credit card calls.

6.2 IXC Obligations Concerning the Resale of MTS and MTS-type Services

When the IXC is reselling MTS and/or MTS-type service as set forth in 6.1 preceding, the IXC will be charged Carrier Common Line Access charges in accordance with the resale rate regulations as set forth in 6.4 following if the IXC furnishes documentation of the MTS usage and/or the MTS-type usage. Such documentation supplied by the IXC shall be supplied each month and shall identify the involved resold MTS and/or MTS-type services.

The monthly period used to determine the minutes of use for resold MTS and/or MTS-type service(s) shall be the most recent monthly period for which the IXC has received a bill for such resold service(s). This information shall be delivered to the Telephone Company, at a location specified by the Telephone Company, no later than 15 days after the bill date shown on the resold MTS and/or MTS-type service bill. If the required information is not received by the Telephone Company, the previously reported information, as described preceding, will be used for the next two months. For any subsequent month, no allocation or credit will be made until the required documentation is delivered to the Telephone Company by the IXC.

6.3 Resale Documentation Provided By the IXC

When the IXC utilizes Switched Access Service as set forth in 6.2 preceding, the Telephone Company may request a certified copy of the IXC's resold MTS or MTS-type usage billing. Requests for billing will relate back no more than 12 months prior to the current billing period.

6. Resold Services (Continued)

6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services

When the IXC is provided an access group to be used in conjunction with the resale of MTS and/or MTS-type services as set forth in 6.1 preceding, subject to the limitations as set forth in 6.2 preceding, and the billing entity receives the usage information required as set forth in 6.2 preceding, to calculate the adjustment of Carrier Common Line Access charges, the IXC will be billed as set forth in (C) below.

(A) Apportionment and Adjustment of Resold Minutes of Use

When the IXC is provided with more than one access group in a LATA in association with the resale of MTS and/or MTS-type services, the resold minutes of use will be apportioned as follows:

(1) Originating Services

The Telephone Company will apportion the resold originating MTS and/or MTS-type services and originating minutes of use for which the resale credit adjustment applies, among the access groups. Such apportionment will be based on the relationship of the originating usage for each access group to the total originating usage for all access groups in the LATA. For purposes of administering this provision:

Resold originating MTS and/or MTS-type services minutes shall be only those attributable to intrastate originating MTS and/or MTS-type minutes and shall not include collect, third number, or credit card calls.

The resale credit adjustment shall apply for resold originating MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such services.

6. Resold Services (Continued)

6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Continued)

(A) Apportionment and Adjustment of Resold Minutes of Use (Continued)

(2) Terminating Services

The Telephone Company will apportion the resold terminating MTS and/or MTS-type services and terminating minutes of use for which the resale credit adjustment applies, among the access groups. Such apportionment will be based on the relationship of the terminating usage for each access group to the total terminating usage for all access groups in the LATA. For purposes of administering this provision:

Resold terminating MTS and/or MTS-type services minutes shall be only those attributable to intrastate terminating MTS/MTS-type (i.e., collect calls, third number calls, and credit card calls).

The resale credit adjustment shall apply for resold terminating MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such services.

(B) Direct and Indirect Connections

Each of the access group arrangements used by the IXC in association with the resold MTS and/or MTS-type services must be connected either directly or indirectly to the IXC designated premises at which the resold MTS and/or MTS-type services are terminated. Direct connections are those arrangements where the access groups and resold MTS and/or MTS-type services are terminated at the same IXC designated premises.

Indirect originating connections are those arrangements where the access groups and the resold originating MTS and/or MTS-type services are physically located at different IXC designated premises in the same exchange. Such different IXC designated premises are connected by facilities that permit a call to flow from access groups to resold MTS and/or MTS-type services.

Indirect terminating connections are those arrangements where the access groups and resold terminating MTS and/or MTS-type services are physically located at different IXC designated premises in the same exchange. Such different IXC designated premises are connected by facilities that permit a call to flow from resold terminating MTS and/or MTS-type services to access groups.

6. Resold Services (Continued)

6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Continued)

(C) Rates

The Premium Access Charge per minute as set forth in the Telephone Company's Intra-state Access Service Tariff will apply. The minutes billed Carrier Common Line Access Service charges will be the adjusted originating intrastate access minutes and the adjusted terminating intrastate access minutes.

The adjusted originating access minutes will be the originating intrastate access minutes less the reported resold originating MTS and/or MTS-type service minutes of use as set forth in (A)(1) preceding; but not less than zero. The adjusted terminating access minutes will be the terminating intrastate access minutes less the reported resold terminating MTS and/or MTS-type service minutes of use as set forth in (A)(2) preceding; but not less than zero.

(D) When the Adjustment Will Be Applied to IXC Bills

The adjustment as set forth in (C) preceding will be made to the involved IXC account no later than either the next bill date, or the one subsequent to that, depending on when the usage report is obtained.

(E) Conversion of Billed Usage to Minutes

When the MTS and/or MTS-type usage is shown in hours, the number of hours shall be multiplied by 60 to develop the associated MTS and/or MTS-type minutes of use. If the MTS and/or MTS-type usage is shown in a unit that does not show hours or minutes, the IXC shall provide a factor to convert the shown units to minutes.

(F) Percent Intrastate Use (PIU)

The adjustment as set forth in (C) preceding will be made to the involved IXC account after making the adjustments to the customer account as set forth in 7.4 following (PIU).

7. Rate Regulations

7.1 Billing of Charges

Carrier Common Line charges will be billed to each Switched Access Service provided under this tariff and the Telephone Company's Intrastate Access Service Tariff.

7.2 Measuring and Recording of Call Detail

When access minutes are used to determine Carrier Common Line charges, they will be accumulated using call detail recorded by Telephone Company equipment except as set forth in 7.3 following (Unmeasured FGA and B Usage) and Feature Group C operator and automated operator services systems call detail such as pay telephone sent-paid, operator-DDD, operator-person, collect, credit-card, third number and/or other like calls recorded by the customer. The Telephone Company measuring and recording equipment, except as set forth in 7.3 following (Unmeasured FGA and B Usage), will be associated with end office or local tandem switching equipment and will record each originating and terminating access minute where answer supervision is received. The accumulated access minutes will be summed on a line by line basis, by line group or by end office, whichever type of account is used by the Telephone Company, for each IXC and then rounded to the nearest minute.

7.3 Unmeasured Feature Group A and B Usage

When Carrier Common Line Access is provided in association with Feature Group A or Feature Group B Switched Access Service in Telephone Company offices that are not equipped for measurement capabilities, assumed average intrastate access minutes will be used to determine Carrier Common Line Access charges. These assumed access minutes are as set forth in the exchange carriers' access tariffs.

7.4 Percent Intrastate Use (PIU)

When the IXC reports interstate and intrastate use of in-service Switched Access Service, Carrier Common Line charges will be billed to intrastate Switched Access Service access minutes based on the data reported by the IXC as set forth in Section 2.3.11 of the NECA Tariff F.C.C. No. 5 (Jurisdictional Report), except where the Telephone Company is billing according to actuals by jurisdiction. Intrastate Switched Access Service access minutes will, when necessary, be used to determine Carrier Common Line Charges as set forth in 7.5 following.

7. Rate Regulations (Continued)

7.5 Determination of Premium Charges

After the adjustments as set forth in 7.4 preceding have been applied, when necessary, to Switched Access Service access minutes, charges for the involved IXC account will be determined as follows:

- (A) Access minutes for all premium rated Switched Access Service subject to Carrier Common Line charges will be multiplied by the Premium Access per minute rate as set forth in the Telephone Company's Intrastate Access Service Tariff.
- (B) Access minutes for all FGB Access Services with an Abbreviated Dialing Arrangement (ADA) subject to Carrier Common Line Charges will be multiplied by the Premium Access per minute rate as set forth in the Telephone Company's Intrastate Access Service Tariff.
- (C) Carrier Common Line charges shall not be reduced as set forth in 6.1 preceding unless Switched Access Charges, as set forth in Section 6. of the NECA Tariff F.C.C. No. 5, are applied to the IXC's Switched Access Services.

7. Rate Regulations (Continued)

7.5 Determination of Premium Charges (Continued)

(D) Terminating Premium Access per minute charge(s) apply to:

- all terminating access minutes of use;
 - less those terminating access minutes of use associated with Wireless Switching Centers (WSCs);
- all originating access minutes of use associated with FGA Access Services where the off-hook supervisory signaling is forwarded by the IXC's equipment when the called party answers;
- all originating access minutes of use associated with calls placed to 700, 800 series and 900 numbers, less those originating access minutes of use associated with calls placed to 700, 800 series and 900 numbers for which the IXC furnishes for each month a report of either the number of calls or minutes or a report of the percent of calls or minutes that terminate in a Switched Access Service that is assessed Carrier Common Line charges.

When the IXC makes this report available to the Telephone Company in advance of billing, these minutes of use will be charged on the current bill as originating minutes of use as set forth in (E) following. If a billing dispute arises concerning the IXC provided report, the Telephone Company will request the IXC to provide the data the IXC used to develop the report. The Telephone Company will not request such data more than once a year. The IXC shall supply the data within 30 days of the Telephone Company request.

When this report is not available to the Telephone Company until after billing, it shall be used by the Telephone Company to calculate and post a credit to the IXC's account. The credit shall be posted to the IXC's account within 30 days of receipt of the report. The credit shall be calculated by multiplying the number of access minutes of use, for which a credit is determined to be applicable, times the difference between the terminating and originating Carrier Common Line charges in effect when the calls were completed.

7. Rate Regulations (Continued)

7.5 Determination of Premium Charges (Continued)

(E) The originating Premium Access per minute charge(s) apply to:

- all originating access minutes of use;
 - less those originating access minutes of use associated with FGA Access Services where the off-hook supervisory signaling is forwarded by the IXC's equipment when the called party answers;
 - less all originating access minutes of use associated with calls placed to 700, 800 and 900 numbers;
 - less those originating access minutes of use associated with Wireless Switching Centers (WSCs);
 - plus all originating access minutes of use associated with calls placed to 700, 800 series and 900 numbers for which the IXC furnishes for each month a report of either the number of calls or minutes or a report of the percent of calls or minutes that terminate in a Switched Access Service that is assessed Carrier Common Line charges, and for which a corresponding reduction in the number of terminating access minutes of use has been made as set forth in (D) preceding.

8. Rates

Intrastate carrier common line access service charges shall be as follows:

Premium Access, per minute

| | | |
|-------------|-----------------------------------------------------------------------------------------------------------------------|-----|
| Terminating | Pursuant to applicable NECA tariff rates as now existing and as revised, added to, or supplemented from time to time. | (R) |
| Originating | \$.0150 | |

P.U.C.O. No. 8

IDENTIFICATION AND RATING OF VOIP-PSTN TRAFFIC

The term "Toll VoIP-PSTN Traffic" denotes a customer's interexchange voice traffic exchanged with the Company in time division multiplexing format over public switched telephone network ("PSTN") facilities, which originates and/or terminates in Internet Protocol ("IP") format. "Toll VoIP-PSTN Traffic" originates and/or terminates in IP format when it originates from and/or terminates to an end user customer of a service that requires IP-compatible customer premises equipment.

(N)

(1) Scope.

This section governs the identification of Toll VoIP-PSTN Traffic that is required to be compensated at interstate access rates, unless the parties have otherwise agreed, by the Federal Communications Commission in its Report and Order in WC Docket Nos. 10-90, etc., FCC Release No. 11-161 (November 18, 2011) and the FCC's Second Order on Reconsideration, FCC Release 12-47 (April 25, 2012) ("FCC Orders"). This section of the tariff does not preclude customers from negotiating different rates, terms and conditions governing compensation for Toll VoIP-PSTN traffic. This tariff does not supersede rates, terms and conditions governing compensation for Toll VoIP-PSTN traffic in existing interconnection agreements. Rates, terms and conditions governing compensation for Toll VoIP-PSTN traffic in this tariff apply prospectively.

(2) Rate

- (a) Terminating Toll VoIP-PSTN Traffic. The intrastate terminating switched access rates in this tariff are the same as the Company's interstate rates for terminating switched access. Therefore, no percentage or VoIP factor is necessary to rate the terminating intrastate Toll VoIP-PSTN Traffic, nor are modifications to the rates and/or billing necessary as a result of the Toll VoIP-PSTN provisions of the FCC Orders after the effective date of this tariff sheet.
- (b) Originating Toll VoIP-PSTN Traffic. The intrastate originating Toll VoIP-PSTN Traffic identified in accordance with this tariff section will be billed at rates equal to the Company's applicable tariffed interstate switched access rate as specified in the National Exchange Carrier Association Tariff F.C.C. No. 5, or the interstate switched access tariff in which the Company concurs, as now existing and as revised, added to, or supplemented from time to time.

(N)

P.U.C.O. No. 8

IDENTIFICATION AND RATING OF VOIP-PSTN TRAFFIC (continued)

(3) Calculation and Application of Originating Percent-VoIP-Usage Factors

- (a) The Company will determine the number of originating intrastate Toll VoIP-PSTN Traffic minutes of use ("MOU") to which interstate rates will be applied under 2(b) preceding, by applying an originating Percent VoIP Usage ("PVU") factor to the total intrastate access MOU originated by the Company's end users and delivered to the customer.
- (b) The customer will calculate and furnish to the Company an originating Percent VoIP Usage-Customer ("PVU-C") factor representing the whole number percentage of the customer's total originating intrastate access MOU that (1) the customer exchanges with the Company, and (2) is terminated in IP format in the state that would be billed by the Company as intrastate originating access MOU.
- (c) The Company will develop an originating Percent VoIP Usage Company ("PVU-T") factor that represents the percentage of total intrastate originating access MOU exchanged between the Company and the customer that is originated by the Company in IP format. The PVU factor will be calculated as the sum of (A) the PVU-C factor and (B) the PVU-T factor times (1.0 minus the PVU-C factor).
- (d) The Company will apply the PVU factors to the originating intrastate access MOU exchanged with the customer to determine the number of originating Toll VoIP-PSTN MOU. As set forth in 3(c) above, the originating PVU formula is:

$$PVU = PVU-C + (PVU-T \times (1 - PVU-C))$$

Example: The customer reported that their originating PVU-C as 15%. The Company's originating PVU-T is 6%. This results in the following:

$$PVU = 15\% \text{ plus } (6\% \text{ times } (1 - 15\%)) = 20\%$$

This means that 20% of the customer's originating intrastate MOU will be rated at interstate rates.

P.U.C.O. No. 8

IDENTIFICATION AND RATING OF VOIP-PSTN TRAFFIC (continued)

(3) Calculation and Application of Originating Percent-VoIP-Usage Factors (continued)

- (e) The customer shall not modify their reported PIU factor to account for Toll VoIP-PSTN traffic.
- (f) The customer provided PVU-C shall be based on information such as the number of the customer's retail VoIP subscriptions in the state (e.g. as reported on FCC Form 477), traffic studies, actual call detail or other relevant and verifiable information which will be provided to Company upon request.
- (g) The customer shall retain the call detail, work papers and information used to develop the PVU-C factors for a minimum of one year.
- (h) If the customer does not furnish the Company with a PVU-C factor, the Company will utilize a PVU-C of zero (0%) and the PVU will be equal to the Company's PVU-T.

(4) Initial Originating PVU Factor

The initial originating PVU-C factor must be submitted to the Company by June 15, 2014. If the customer does not provide the originating PVU-C factor by that date, the Company will set the calculated originating PVU factor in accordance with (3)(h) herein.

(5) Originating PVU Factor Updates

The customer and the Company may update their provided factors quarterly, using the method set forth in (3)(b) and (3)(c) preceding. Any updated factor shall be forwarded to the other party no later than 15 days after the first day of January, April, July, and/or October of each year. The revised PVU-C or PVU-T shall be based on data for the prior three months, ending the last day of December, March, June and September, respectively. The revised PVU factors will serve as the basis for future billing and will be effective on the next bill date, and shall serve as the basis for subsequent monthly billing until superseded by new PVU factors. No prorating or back billing will be done based on the updated PVU factors.

(N)

(N)

P.U.C.O. No. 8

IDENTIFICATION AND RATING OF VOIP-PSTN TRAFFIC (continued)

(6) Originating PVU-C or PVU-T Factor Verification

- (a) Not more than twice in any year, the Company or the customer ("Requesting Party") may request from the other party an overview of the process used to determine the Originating PVU factors, the call detail records, description of the method for determining how the end user originates or terminates calls in IP format, and other information used to determine the PVU factors furnished to the other party in order to validate the PVU factors supplied. The other party shall comply, and shall reasonably supply the requested data and information within 15 days of the Requesting Party's request, and the Requesting Party shall complete the verification within 15 days of receipt.
- (b) Either party may dispute the other party's PVU factor in writing based upon:
 - 1. A review of the requested data and information provided by the other party.
 - 2. Reasonable review of other market information, FCC reports on VoIP lines, such as FCC Form 477 or state level results based on FCC Local Competition Report or other relevant data.
 - 3. A change in the reported PVU-C factor by more than five percentage points from the preceding quarter.
- (c) If after review of the data and information, the customer and the Company establish a revised PVU factor, the Company may apply the revised PVU factor retroactively to the beginning of the quarter in which it was implemented.

(N)

(N)

IDENTIFICATION AND RATING OF VOIP-PSTN TRAFFIC (continued)

- (d) If the dispute is unresolved, the Requesting Party may initiate an audit at its own expense. The Requesting Party shall limit audits of the other party's PVU factor to no more than twice per year. The other party may request that the audit be conducted by an independent auditor. In such cases, the associated auditing expenses will be paid by the other party.
1. In the event that either party fails to provide adequate records to enable the other party or an independent auditor to conduct an audit verifying the factor supplied, the usage for all contested periods will be billed using the most recent undisputed PVU factor. The PVU factor will remain in effect until the audit can be completed.
 2. The Company will adjust the customer's PVU-C factor or its own PVU-T factor based on the results of the audit, and will implement the newly calculated PVU factor in the next billing period or quarterly report date, whichever is first. The newly calculated PVU factor will apply for the next two quarters before new PVU-C factor can be submitted by the customer.
 3. If the audit supports the contested factor, the usage for the contested periods will be retroactively adjusted to reflect the audited PVU factor.

(N)

(N)

P.U.C.O. NO. 8

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(D)

Issued: April 23, 2013

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Issued by the Public Utilities Commission of Ohio
Thomas J. Brockman, President

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(D)

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