

THE GERMANTOWN INDEPENDENT TELEPHONE COMPANY
BASIC LOCAL EXCHANGE SERVICE TARIFF

NOTE: This Tariff P.U.C.O. No. 8 cancels and supersedes The Germantown Independent Telephone Company Tariff P.U.C.O. No. 7.

Issued: May 18, 2011

Effective: May 18, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2970-TP-ATA

Issued by the Public Utilities Commission of Ohio

Patrick L. Morse, Senior Vice President

Germantown, Ohio

P.U.C.O. NO. 8

SECTION INDEX

SECTION 1:	TARIFF DESCRIPTION; MONTHLY RATES; EXPANDED SERVICE AREA; CHARGES	
SECTION 2:	N11 SERVICE	
SECTION 3:	GENERAL RULES AND REGULATIONS	
SECTION 4:	UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE – 911	
SECTION 5:	LIFELINE REQUIREMENTS	(T)
SECTION 6:	INTRALATA PRESUBSCRIPTION	

P.U.C.O. NO. 8

SUBJECT INDEX

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>
211 Service for Information and Referral Services	2	1
811 Service for "One Call" Notification Systems	2	8
911 Universal Emergency Telephone Number Service	4	1
- A -		
Application for Service	3	3
Availability of Facilities	3	1
- B -		
Basic Local Exchange Service (BLES) Definition	1	1
- C -		
Central Office Charge	1	4
Classification of Business and Residence Service	3	3
Construction Charges	1	8
Construction on Public Highways	1	9
- D -		
- E -		
Establishment and Furnishing of Service	3	3
Expanded Service Areas	1	2

P.U.C.O. NO. 8

SUBJECT INDEX (Continued)

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>	
	- F -		
Flat Rate Service	3	4	
	- G -		
General Rules and Regulations	3	1	
	- I -		
Installation, Maintenance and Repairs	3	4	
IntraLATA Presubscription	6	1	
	- K -		
	- L -		
Late Payment Charges	1	6	
Lifeline Requirements	5	1	(T)
Local Messages	3	2	
Local Service Area	3	2	
	- M -		
Minimum Contract Periods	3	4	
Monthly Rates	1	2	
	- N -		
	- O -		
Obligation and Liability of Telephone Company	3	1	
Off Premises Extension	1	7	
Ownership and Use of Facilities	3	2	

P.U.C.O. NO. 8

SUBJECT INDEX (Continued)

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>
	- P -	
Per Call Blocking	1	5
Private Right-of-Way Construction	1	8
Push-Button (Touch Tone) Service	1	5
	- Q -	
	- R -	
Reconnect Charge	1	5
	- S -	
Service Connection Charges	1	3
Service Ordering Charge	1	4
Special Assemblages	3	5
Special Types of Construction	1	9
	- T -	
Tariff Description	1	1
Telecommunications Relay Services (TRS) Charge	1	6
Telephone Numbers	3	3
Transmitting Messages	3	1
Touch Tone Service	1	5
	- U -	
Unauthorized Attachments	3	2
Underground Telephone Service	1	10
Universal Emergency Telephone Number Service – 9-1-1	4	1
Use of Subscriber Service	3	2
Use of Service and Facilities	3	2
	- V -	
	- W -	
	- X -	
	- Y -	
	- Z -	

P.U.C.O. NO. 8

TARIFF DESCRIPTION

This Basic Local Exchange Service (BLES) Tariff applies to residential single-line customers and to the primary access line of business customers.

BLES is provided by The Germantown Independent Telephone Company (The "Company" or "Telephone Company") in accordance with Rule 4901:1-6-12, Ohio Administrative Code.

Basic local exchange service, as defined in Section 4927.01, Revised Code, means residential end-user access to, and usage of, telephone-company-provided services over a single line, or small-business-end-user access to and usage of telephone-company-provided services over the business's primary access Line of Service, which in the case of residential and small-business access and usage is not part of a bundle or package of services. BLES enables a customer to originate or receive voice communications within a local service area and consists of the following services:

- (i) Local dial tone service;
- (ii) For residential end users, flat-rate telephone exchange service;
- (iii) Touch tone dialing service;
- (iv) Access to and usage of 9-1-1 services, where such services are available;
- (v) Access to operator services and directory assistance;
- (vi) Provision of a telephone directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;
- (vii) Per call, caller identification blocking services;
- (viii) Access to telecommunications relay service; and
- (ix) Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.

Issued: May 18, 2011

Effective: May 18, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2970-TP-ATA

Issued by the Public Utilities Commission of Ohio

Patrick L. Morse, Senior Vice President

Germantown, Ohio

SCHEDULE OF PRINCIPAL MONTHLY RATES

Monthly rates:

	<u>Access line</u>	<u>Max. Rate</u>	
	<u>Individual</u>		
Residential	\$20.20	\$20.20	(1)
Business	\$37.67	\$37.67	(1)
Public Pay phones	\$36.42		
COCOT	\$19.50		
Coin Supervision Additive	\$ 7.20		

Two-way extended area service is furnished the subscribers of this exchange between The Germantown Independent Telephone Company and the Franklin, Middletown, Dayton and Miamisburg-West Carrollton exchanges of AT&T Ohio and the Gratis and Farmersville exchanges of Frontier North Inc.

EXPANDED SERVICE AREAS

The services, rates, terms, and conditions for the Franklin Exchange will be identical to those of the Germantown Exchange. Service will be available where facilities permit.

The services, rates, terms, and conditions for the Miamisburg – W. Carrollton Exchange and the Gratis Exchange will be identical to those of the Germantown and Franklin exchanges. Service will be available where facilities permit.

The services, rates, terms, and conditions for the Farmersville and Middletown exchanges will be identical to those of the Germantown, Franklin, Miamisburg-W. Carrollton, and Gratis exchanges. Service will be available where facilities permit.

SERVICE CONNECTION CHARGES

A. SERVICE CONNECTION CHARGES

- 1 Residential and business service connection charges are in addition to all other applicable rates and charges associated with the service being provided.
2. The service connection charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply due to the request of the subscriber nor do they contemplate work begun being interrupted by the subscriber. If the subscriber requests overtime labor being performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.
3. Service charges are not applicable to removal of service or equipment.
4. Service connection charges apply to the following (see below for charges.):
 - a. Service Ordering Charge: Receiving, recording and processing information necessary to execute a customer's request for service, including digital switching services.
 - b. Central Office Charge: Performing all or part of the work associated with the connection of a central office line. This includes connections or changes in the central office, cable, or drop wire up to the house protector.
5. Application of Service Connection Charges
 - a. Service Ordering Charge (Business and Residence Services)

Service order activity for establishment of service or for modification to an existing service.

 - 1) One service ordering charge is applicable to each order for connection of the service, or changes to the service made at the same time.
 - 2) One service ordering charge is applicable to each order for change or addition and the following:
 - a) Reconnect of service for nonpayment.
 - b) The establishment of digital switching services.

SERVICE CONNECTION CHARGES (Continued)

A. SERVICE CONNECTION CHARGES (Continued)

5. Application of Service Connection Charges (Continued)

b. Central Office Charge (Business and Residence Services)

1) One central office charge is applicable to each access line as well as to:

- a) Move to different premises
- b) Off-premise extension

c. All residence and business service connection charges except Service Ordering and Central Office charges shall be based on time and material or the actual cost of direct labor, indirect labor, overheads and materials.

6. For all telephone service connections ordered by a subscriber for installation at the same time and considered standard by the telephone company, the following nonrecurring charges will apply:

a. Residence and Business

1) Service Ordering Charge

Receiving, recording and processing information necessary to execute a customer's request for service..... \$ 6.60

2) Central Office Charge

Performing all or part of the work associated with the connection of a central office line. This includes connections or changes in the central office cable or drop wire up to house protector..... \$63.50

(Same as above with drop in place)..... \$45.00

SERVICE CONNECTION CHARGES (Continued)

B. SERVICE CHARGES (Continued)

a. Residence and Business (Continued)

3) Reconnect Charge

When service is disconnected for non-payment of charges, the service will be restored upon payment of past-due charges and a Reconnect Charge will be applied \$20.00

The Reconnect Charge will be waived for all former customers who reconnect their service with the Company after having previously disconnected and ported their number to either a provider of digital or wireless phone service.

MISCELLANEOUS SERVICES, RATES AND CHARGES

A. PUSH-BUTTON (TOUCH-TONE) SERVICE

- a) Push-button service provides for the origination of telephone calls through the use of push-buttons in lieu of a rotary dial. Push-button service is available to all customers, on all access lines of the Company via push-button telephone sets only.
- b) There is no monthly charge for use of this service.

B. PER CALL BLOCKING

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers at no charge.

All public and semi-public payphones in Germantown Independent Telephone Company's service area will be equipped with Per Call Blocking.

MISCELLANEOUS RATES AND CHARGES (Continued)

C. RESIDENTIAL AND BUSINESS LATE PAYMENT CHARGES

A late payment charge will be applied to residential and business customer bills which remain unpaid after the due date. This charge will be the greater of either \$5.00 or an amount that equals 1.5% of the unpaid charges which are past due; except that the charge is not applicable as specified below or until the amount past due exceeds \$32.00.

Upon customer request, each residential customer shall be permitted a one-time waiver of a late payment charge in cases where the customer has already paid the monthly bill for which the late payment charge was applied.

The late payment charge does not apply to:

1. Amounts which are in dispute at the time the late payment charge would otherwise be applied.
2. Federal excise tax or any other taxes levied by law directly on the customer.
3. Amounts billed by the Company for other entities for which the charge is not authorized by those entities' appropriate tariffs or contracts, other than Interexchange Carrier Services for which the Company, acting as the principal Billing and Collection Agent, purchases the accounts receivable in advance of subscriber billing.
4. Service order charges associated with the commencement of Lifeline service.

Credit, deposit and collection procedures outlined elsewhere in this tariff are not waived by the application of a late payment charge.

The late payment charge will be assessed on the past due amount 19 days after the bill date.

D. TELECOMMUNICATIONS RELAY SERVICES (TRS) CHARGE

Customers may be assessed an annual charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

[RESERVED FOR FUTURE USE]

P.U.C.O. NO. 8

CONSTRUCTION CHARGES

1. General

Under certain conditions, as hereinafter set forth, construction charges are applied to cover all or a portion of the unusual expense incurred by the telephone company in the establishment of service, in addition to the rate for the class and type of service furnished and to any mileage charges or other charges that may apply in accordance with this tariff. Deposits or advance payments covering construction charges may be required at the time the application for service is made and are based on an estimate of the expense to be incurred by the telephone company in providing the construction required. Material and labor which may be furnished by the applicant, as hereafter set forth, are subject to the approval of the telephone company. All telephone plant construction on private property must be in accordance with the telephone company standard specifications.

2. Private Right-of-Way Construction

When an applicant is so located that it is necessary to use a private right-of-way to furnish service, and the telephone company is unable to obtain the required right-of-way without additional expense, the applicant may be required to pay the expense (or rental) incurred by the telephone company in securing and retaining such right-of-way.

For the construction of all poles and wires on private property the telephone company may make a charge based on time and material or the actual cost of direct labor, indirect labor, overheads and materials. All poles and wires constructed on private property are to be under the control of the telephone company as long as they are connected with the system of the telephone company. The maintenance and renewal of poles and wires on private property shall be at the expense of the subscriber but under the control and direction of the telephone company.

When the telephone company attaches its facilities to poles of other companies in lieu of providing pole line construction the charges to be applied are the same as those which would have been applied if pole line construction had been provided by the telephone company.

For underground service entrance the telephone company will place the necessary duct, cable, or wire in the street to the curblin; on private property, the telephone company will make a charge based on time and material or the actual cost of direct labor, indirect labor, overheads and materials. Such underground extensions on private property shall be made under control and direction of the telephone company. The maintenance and renewal of duct, cable or wire on private property shall be at the expense of the subscriber, but under the control and direction of the telephone company. The telephone company will not place its cables or wires in the same duct with electric light or other high tension lines.

CONSTRUCTION CHARGES (Continued)

3. Construction on Public Highways

a. Within the Base Rate Area:

No charge is made to the applicable for permanent construction provided by the telephone company on public highways, streets or alleys in order to furnish service where no facilities are available, except where poles are needed on private right-of-way to make proper road clearance and exceeding 200' of permanent construction on such right-of-way. If in excess of the 200' the private right-of-way construction charge is applicable.

b. Outside the Base Rate Area

The telephone company adopts and concurs with the rules and regulations governing construction charges on public highways outside the base rate area.

In all cases of pole line construction on public highways, ownership is vested in the telephone company. All instrumentalities erected on public highways are owned and maintained by the telephone company. When the telephone company attaches its facilities to the poles of other companies, in lieu of providing pole line construction, the charges to be applied are the same as those which would have been applied if pole line construction had been provided by the telephone company.

4. Special Types of Construction

Where a special type of construction is required by an applicant, or when conditions imposed by an applicant make the installation exceptionally expensive, the additional expense incurred by the telephone company shall be borne by the applicant.

Where due to the type of construction of the building occupied by the applicant, unusual installation expense is incurred by the telephone company, the applicant shall be required to bear the unusual expense involved.

P.U.C.O. NO. 8

CONSTRUCTION CHARGES (Continued)

UNDERGROUND TELEPHONE SERVICE IN NEW RESIDENTIAL DEVELOPMENTS

1. When underground service is requested by a developer, the Company shall determine the feasibility of underground versus aerial construction, and when deemed feasible and practical by the Company or when mandated by local government regulations, distribution and service lines, except pedestals, within a development shall be installed underground; shall conform to the Company's construction standards; and shall be owned and maintained by the Company. Such installation shall be performed by the Company or by such other entity as the Company may authorize to do the work. The Company shall not be liable for injury or damage occasioned by the willful or negligent excavation, breakage, or other interference with its underground lines by other than its own employees or agents.
2. Within the development, the developer shall:
 - a. At his own cost, provide the company with easements satisfactory to the Company for occupancy and maintenance of distribution and service lines and related facilities except in public ways which the Company has the legal right to occupy.
 - b. As specified in the Regulations and Ordinances of the City of Germantown, the developer shall do the following: at his own cost, clear the ground of trees, rocks, stumps, and other obstructions, in which the aforesaid lines and related facilities are to be laid, and provide the trench for service and distribution lines according to the telephone company specifications, and backfill to rough grade.
 - c. Notify the Company well in advance so that the distribution lines may be installed before curbs, pavements and sidewalks are laid; keep the route of lines clear of machinery and other obstructions when the line installation crew is scheduled to appear; and otherwise cooperate with the Company to avoid unnecessary costs.
3. Within the development, the Company shall:
 - a. Have sole discretion of the route and placement of the distribution line, service line, and pedestal.
 - b. Have sole responsibility for installing the distribution line, service line, and pedestal.
4. If the developer fails to comply or changes his plot plan after installation of the Company's lines has begun, or otherwise necessitates additional costs by his act or failure to act, such additional costs shall be paid by the developer.
5. This regulation shall apply to all applications for service to developments which are filed with the Company after the effective date of this regulation.

Issued: May 18, 2011

Effective: May 18, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2970-TP-ATA

Issued by the Public Utilities Commission of Ohio

Patrick L. Morse, Senior Vice President

Germantown, Ohio

N11 SERVICE
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES

A. GENERAL

1. In Order No. 93-1799-TP-COI, the Public Utilities Commission of Ohio ("P.U.C.O.") locally assigned the three digit 211 abbreviated dialing code to the Approved Information and Referral Service Provider for use in providing community information and referral services to the public by way of voice grade facilities. The P.U.C.O. ordered incumbent local exchange carriers in each local calling area to make the 211 abbreviated dialing code available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service (the "211 Service").
2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All 211 abbreviated dialing code calls shall be local in nature and shall not result in any expanded local calling area ("ELCA"), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 211 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of home and EAS exchange calling.
4. The 211 Service is not available for the following classes of service:
 - a. Hotel/motel/hospital service
 - b. Inmate service
 - c. 1+ and 0+ calling
 - d. O-operator assisted calling
 - e. 101XXXXX calling

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

1. The Approved Information and Referral Service Provider shall make written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all, part or none of the Company's local exchanges.

Issued: May 18, 2011

Effective: May 18, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2970-TP-ATA

Issued by the Public Utilities Commission of Ohio

Patrick L. Morse, Senior Vice President

Germantown, Ohio

N11 SERVICE (Continued)
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

2. The Approved Information and Referral Service Provider's written application to establish 211 Service in a Company local exchange shall include the following:
 - a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated in an exchange, then the Approved Information and Referral Service Provider shall make a new application.
 - b. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.
 - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.
 - d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.

3. Local Calling for Company Subscribers
 - a. The Company, in cooperation with the Approved Information and Referral Service Provider, shall assure that all 211 Service calls are local in nature and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
 - b. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider shall supply the Company with a seven (7) or ten (10) digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed 211 dialing code into the telephone number the Approved Information and Referral Service Provider provides once 211 Service is established in the local exchange.

N11 SERVICE (Continued)
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

3. Local Calling for Company Subscribers (Continued)
 - c. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the Approved Information and Referral Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls remain local in nature.
4. The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.
5. The Approved Information and Referral Service Provider must be prepared to receive all calls to the 211 Service during normal business hours. To this end, the Approved Information and Referral Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.
6. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any service offered by the Company. For each line subscribed to by the Approved Information and Referral Service Provider, there will be one path available.
7. The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission, in rulemaking proceeding CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the P.U.C.O.
8. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.

N11 SERVICE (Continued)
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

9. If requested by the Company, the Approved Information and Referral Service Provider shall assist the Company in responding to complaints made to the Company concerning the 211 Service.
10. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.
11. The Company can only make 211 Service available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
12. The Approved Information and Referral Service Provider should work separately with competitive local exchange carriers ("CLEC") operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. The Company shall provision 211 Service no later than thirty (30) days after the effective date of its tariff.
2. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.
3. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.

N11 SERVICE (Continued)
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 211 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the Approved Information and Referral Service Provider for the 211 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the Approved Information and Referral Service Provider.
3. The Company's entire liability to any person for interruption or failure of the Approved Information and Referral Service Provider is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the Approved Information and Referral Service Provider's use of the 211 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the Approved Information and Referral Service Provider for any damages the Approved Information and Referral Service Provider may incur that result from a national assignment of the 211 abbreviated dialing code.
5. The Company will make every effort to route 211 calls to the appropriate Approved Information and Referral Service Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service.

N11 SERVICE (Continued)
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

E. OTHER TERMS AND CONDITIONS (Continued)

2. The 211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.
3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

N11 SERVICE (Continued)
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

F. RATES AND CHARGES

1. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
2. The Approved Information and Referral Service Provider shall pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the Approved Information and Referral Service Provider's designated premises.
3. The Approved Information and Referral Service Provider shall pay the following nonrecurring charges upon establishment of 211 Service:

	<u>Non-Recurring Charges</u>
Central Office Charge * (per host Central Office)	\$115.00
Number Change Charge (per Telephone Number)	\$ 20.00
Service Order Charge	\$ 20.00

* The Central Office Charge is applied at the host Central Office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. The Company will make switch translations on an exchange basis only. The Company has no obligation to translate 811 to different numbers within an exchange. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
 - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a Number Change Charge as set forth in Section F. below.
 - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
 - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER
(Continued)

3. Local Calling for Company Subscribers
 - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
 - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.
6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER
(Continued)

10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

E OTHER TERMS AND CONDITIONS (Continued)

3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES & CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
 - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
 - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Central Office Charge applies.
2. A Number Change Charge applies when the 811 Provider establishes service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
3. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Order Charges will apply.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

F. RATES & CHARGES (Continued)

4. Rates:

	Nonrecurring <u>Charge</u>
Central Office Charge * (per host Central Office)	\$115.00
Number Change Charge (per Telephone Number)	\$20.00
Service Order Charge	\$20.00

* The Central Office Charge is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

Issued: May 18, 2011

Effective: May 18, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2970-TP-ATA

Issued by the Public Utilities Commission of Ohio

Patrick L. Morse, Senior Vice President

Germantown, Ohio

GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the provisions of BLES as defined in Section 1, Sheet No. 1 herein.

In the event of a conflict between any rates, rules, regulation or provision contained in these General Rules and Regulations and any rate, rule regulation or provision contained in the other section of this BLES Tariff, the rate, rule, regulation or provision contained in the specific section of this Tariff shall prevail.

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Availability of Facilities

The telephone company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights-of-ways over a route deemed expedient by the telephone company.

2. Transmitting Messages

The telephone company does not transmit messages but offers the use of its facilities for communications between subscribers.

GENERAL RULES AND REGULATIONS (Continued)

C. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Facilities

Except as herein provided, facilities on a subscriber's premises are and shall remain the property of the telephone company, whose employees shall have the right to enter the premise during normal Company working hours (except where a mutually agreeable time has been pre-arranged) for the purpose of installing, inspecting and repairing the facilities or for the purpose of making collections from pay stations or, upon termination of service, for the purpose of removing such facilities. Such facilities are not to be used for receiving or transmitting any message or communications where any toll or consideration has been or is to be paid to any party other than the telephone company.

2. Use of Subscriber Service

The use of subscriber service is restricted to the subscriber, his employee or representatives, persons residing in the subscriber's household or guests of the subscriber. The telephone company will refuse to install service, or permit service to remain on premises where an instrument is so located that the general public may make use of the service.

3. Unauthorized Attachments

Except as herein provided, subscribers shall not connect or permit to be connected to or with the facilities or other property of the telephone company, whether physically, by induction or otherwise, any device, attachment or other thing not furnished by or expressly approved by the telephone company. In case any such unauthorized attachment or connection is made, the telephone company shall have the right to disconnect or terminate the service during the continuance of said attachments or connections.

4. Local Messages

A local message is a communication between a calling station and any other station within the local service area, including extended area stations.

5. A Local Service Area

A local service area is the area within which telephone service is rendered to a calling station without application of toll charges.

GENERAL RULES AND REGULATIONS (Continued)

D. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

Application for service shall constitute a contract when accepted verbally or in writing by the Company or upon the establishment of service. The initial minimum contract period for exchange service is one (1) month from the date service is established. Where an application for service is canceled before service is established, the applicant may be required to reimburse the telephone company for the expense incurred in connection with the application and installation of the service before notice of cancellation is received.

Any change in rates or regulations authorized by legally constituted authorities effects a modification of all contracts for service in conformity thereto, without further notice.

2. Telephone Numbers

The subscriber has no property right in the telephone number assigned to his station and the telephone company reserves the right to change the number whenever it deems it necessary to do so in the conduct of its business.

3. Classification of Business and Residence Service

Service shall be classified as business service when it is located at a business location, or when it is located in a residence location and used primarily for business or professional purposes.

When it is determined that a subscriber, billed at a rate for residential service, is using the service primarily for business or professional purposes, the telephone company will disconnect such service upon the subscriber's refusal to permit his service to be classified as business service.

GENERAL RULES AND REGULATIONS (Continued)

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4. Installation, Maintenance and Repairs to Telephone Facilities

- a. All installation of service of facilities will be made by the telephone company with the understanding that the subscriber will take proper care of the apparatus on his premises, and that in case of damage, loss or destruction of any of the telephone company's property due to negligence or willful act of the subscriber or other persons authorized by the subscriber to use the telephone equipment or service, the subscriber shall be required to pay the expense incurred by the telephone company in replacing the property or restoring it to its original condition. Subscribers may not install, rearrange, disconnect, remove or repair apparatus of the telephone company, except when expressly authorized by the telephone company.
- b. In the event of any installation or any change requested by a subscriber for which no specified tariff rate or charge is applicable, the telephone company will charge the subscriber based on time and material or the actual cost of direct labor, indirect labor, overheads and materials.

5. Minimum Contract Periods

- a. See Section 3, Sheet 3 for access-line minimum contract period.
- b. No other minimum contract periods are applicable unless otherwise specified in this tariff.

6. Flat Rate Service

Flat rate service is furnished to the customer at the class of access line service rate indicated in Section 1 of this tariff. The rate remains consistent month-to-month, regardless of the amount of local usage.

GENERAL RULES AND REGULATIONS (Continued)

E. SPECIAL ASSEMBLAGES

The rates and charges quoted in this tariff contemplate the use of equipment and wiring which are considered standard by the telephone company. When special equipment, special arrangements or special assemblages are provided, the charge shall be commensurate with time and material or the actual cost of direct labor, indirect labor, overheads and materials.

P. U. C. O. NO. 8

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE – 911

A. GENERAL

When requested by local government authorities, and subject to the availability of facilities, the telephone company will provide a universal number "9-1-1" for the use of Public Safety Answering Points (PSAP's) engaged in assisting local governments in the protection and safety of the general public. Use of the 9-1-1 number will provide each caller with telephone access to the appropriate local PSAP.

B. REGULATIONS

1. The regulations specified herein apply to "Enhanced 9-1-1" Service, hereinafter referred to as 9-1-1 Service.
2. Application for 9-1-1 Service must be executed in writing by each participating local government authority or their duly appointed agent. If application is made through an agent of the local government authority, the telephone company must be provided with evidence, satisfactory to the telephone company, of the appointment and authority of the agent prior to acceptance of the application and establishment of service. As a minimum, both police and fire departments in each local government authority must participate in any 9-1-1 Service and participation shall be in the same 9-1-1 Service.
3. The 911 Service customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been legally delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility to respond to telephone calls from the public for emergency police and fire and other services with the telephone central office areas arranged for 9-1-1 Service calling.
4. Each participating local governmental authority must furnish to the telephone company its written agreement, duly executed, by which it shall agree to:
 - a. Provide sufficient personnel to adequately handle all incoming calls on a continuous 24 hour basis.
 - b. Accept responsibility for dispatching, or referring, forwarding or transferring 9-1-1 calls to other participating local government authorities for the dispatch of police, fire, ambulance or other emergency services to the extent such services are reasonably available.

Issued: May 18, 2011

Effective: May 18, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2970-TP-ATA

Issued by the Public Utilities Commission of Ohio

Patrick L. Morse, Senior Vice President

Germantown, Ohio

P. U. C. O. NO. 8

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 911 (Continued)

B. REGULATIONS (Continued)

- c. Subscribe to additional local exchange service at the PSAP, for administrative purposes, for placing of outgoing calls and for receiving other emergency calls, including those relayed by an operator.
- d. Make operational tests as, in the judgment of the telephone company, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the telephone company in the event the system is not functioning properly.

C. CONDITIONS OF FURNISHING SERVICE

- a. Provision of this service is limited to the use of central office number 9-1-1 as the universal emergency number and once 9-1-1 Service has been established in any given area, whether consisting of one or of a combination of more than one participating local government authority, no other 9-1-1 service will be provided within such area.
- b. The 9-1-1 emergency number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number.
- c. When 9-1-1 Service replaces an existing emergency number, intercept service shall be the responsibility of the agency. However, if the agency is unable to provide this service, the operator will intercept and forward the request for emergency aid for a period of at least one year.
- d. The telephone company does not undertake to answer and forward 9-1-1 Service calls, but furnishes the use of its facilities to enable the customer's personnel to accept such calls on the customer's designated premises.
- e. 9-1-1 Service is provided solely for the benefit of the local government unit; the provision of such service shall not be interpreted, construed, or regarded as being for the benefit of, or creating any telephone company obligation toward or any cause of action on behalf of, any third person or other legal entity.
- f. 9-1-1 Service will be designed by the telephone company to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where 9-1-1 Service is offered.

P. U. C. O. NO. 8

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 911 (Continued)

C. CONDITIONS OF FURNISHING SERVICE (Continued)

- g. The telephone company's liability to any person, whether arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or from any other cause occurring in the course of furnishing 9-1-1 Service under this tariff, shall be limited to the terms otherwise set forth in this tariff.
- h. The telephone company and its officers, directors, employees, and agents are not liable in damages in a civil action for injuries, death, or loss to persons or property incurred by any person resulting from the telephone company's, its officers', directors', employees', or agents' participation in acts or omissions in connection with such participation in a 9-1-1 system, whether such system is established pursuant to Sections 4931.40 to 4931.50 of the Ohio Revised Code or otherwise in accordance with the telephone company's schedules regarding 9-1-1 systems filed with the Public Utilities Commission pursuant to Section 4905.30 of the Ohio Revised Code.

D. ENHANCED EMERGENCY NUMBER SERVICE (E-9-1-1)

1. General

- a. Enhanced Emergency Number Service, also referred to as E-9-1-1 Service, is a service arrangement whereby Public Safety Answering Points (PSAPs) designated by the customer may receive and answer telephone calls placed by dialing the number 9-1-1. It includes the services provided by the lines and equipment associated with the service arrangement, for the answering, transferring and dispatching of public emergency telephone calls dialed to 9-1-1. Equipment used in conjunction with Enhanced 9-1-1 Service located at the PSAP must be provided by the customer.
- b. E-9-1-1 Service is offered subject to the availability of central office facilities.
- c. The following regulations apply to E-9-1-1 Service in addition to the regulations specified above.

2. Regulations

- a. The service is limited to the use of central office telephone number 9-1-1 as the emergency number. Only one E-9-1-1 Service will be provided within any government agency's locality.
- b. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.

Issued: May 18, 2011

Effective: May 18, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2970-TP-ATA

Issued by the Public Utilities Commission of Ohio

Patrick L. Morse, Senior Vice President
Germantown, Ohio

P. U. C. O. NO. 8

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 911 (Continued)

D. ENHANCED EMERGENCY NUMBER SERVICE (E-9-1-1) (Continued)

2. Regulations (Continued)

- c. E-9-1-1 Service is arranged only for one-way incoming service to an appropriate PSAP. Outgoing calls can be made only on a transfer basis.
- d. Information contained in the telephone company's data base management system will be maintained for E-9-1-1 Service and will be used exclusively for this purpose.
- e. E-9-1-1 Service information consisting of the name, address and telephone numbers of Customers who subscribe to non-published telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency E-9-1-1 Service calls. No liability for damages arising from disclosure of a non-published telephone number shall be attached to the telephone company.
- f. Any party residing within the E-9-1-1 Service serving area forfeits the privacy afforded by non-published telephone numbers to the extent that the customer's name, telephone number and address associated with the originating station location are furnished to the PSAP.
- g. Because the telephone company service boundaries and political subdivision boundaries may not coincide, the customer must make arrangements to handle all calls received on its E-9-1-1 Service lines that originate from all telephones served by central offices within the E-9-1-1 Service area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
- h. The customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to an E-9-1-1 Service PSAP by calling parties.

Issued: May 18, 2011

Effective: May 18, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2970-TP-ATA

Issued by the Public Utilities Commission of Ohio

Patrick L. Morse, Senior Vice President

Germantown, Ohio

P. U. C. O. NO. 8

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 911 (Continued)

D. ENHANCED EMERGENCY NUMBER SERVICE (E-9-1-1) (Continued)

2. Regulations (Continued)

- i. The number of lines to a primary PSAP or multiple primary PSAPs will be determined by the telephone company based upon anticipated call volumes. Secondary PSAPs that do not meet these specifications will receive calls on a transfer basis over the exchange network.
- j. The calling party is not charged for calls placed to the E-9-1-1 number, however regular message toll charges will be applied to the PSAP line, where appropriate, for messages transferred by a PSAP over exchange facilities from the central office serving the PSAP initiating the transfer to the point of termination of the transfer, if located outside the local calling area of the exchange.

C. E-9-1-1 SERVICE FEATURES

1. The following standard features are included with all E-9-1-1 Service offerings:
 - a. Forced Disconnect: A function of the E-9-1-1 central office trunk circuit which enables the PSAP attendant to release a connection even though the calling party has not hung up.
 - b. Manual Transfer: A feature that enables the PSAP attendant to transfer an incoming call by code dialing. This feature is associated with the E-9-1-1 trunk unit.
 - c. Speed Calling: A feature which provides the customer with the ability to enter a fixed number of frequently called telephone numbers. These numbers will subsequently be dialed automatically with the input of a abbreviated code. This service will only be provided from central offices where the telephone company has arranged for such facilities.
2. The following features are furnished subject to the regulations in this tariff and are provided at rates and charges based upon costs incurred by the telephone company, the elements of which are subject to the review and approval of the Commission.
 - a. Automatic Location Identification (ALI): A feature by which the name and address associated with the calling party's telephone number are forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off-premise, etc.) will be identified with the address of the telephone number at the main location.

Issued: May 18, 2011

Effective: May 18, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2970-TP-ATA

Issued by the Public Utilities Commission of Ohio

Patrick L. Morse, Senior Vice President

Germantown, Ohio

P. U. C. O. NO. 8

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 911 (Continued)

C. E-9-1-1 SERVICE FEATURES (Continued)

2. The following features are furnished subject to the regulations in this tariff and are provided at rates and charges based upon costs incurred by the telephone company, the elements of which are subject to the review and approval of the Commission. (Continued)

- b. Automatic Number Identification (ANI): A feature by which the calling party's telephone number is forwarded to the E-9-1-1 control office and to the PSAP's display and transfer units.

Except as otherwise scheduled by the telephone company, central offices that are not currently equipped to transmit ANI will not be modified to provide ANI; in such circumstances, when the Selective Routing feature is provided, default routing and central office identification will be provided in lieu of Selective Routing and ANI display.

- c. Selective Routing: A feature that routes an E-9-1-1 call from a central office to the designated primary PSAP based upon the identified number of the calling party.

When the Selective Routing Feature is provided, the customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire and ambulance or any other appropriate agencies responsible for providing emergency service in the E-9-1-1 serving area. An Emergency Service Number (ESN) will be assigned by mutual agreement between the customer and the telephone company for each unique combination. The customer will associate these ESNs with street ranges or other mutually agreed upon routing criteria in the E-9-1-1 serving area. These ESNs will be carried in the data base management system to permit routing of E-9-1-1 calls to the primary and secondary PSAPs responsible for handling of calls from each telephone in the E-9-1-1 serving area. The customer's responsibility in providing this information is as follows:

- i. Initial and subsequent ESN assignments by street name, address range and area or other mutually agreed upon routing criteria shall be furnished by the customer to the telephone company prior to the effective date of service.
- ii. After establishment of service it is the customer's responsibility to continue to verify the accuracy of the routing information contained in the Master Street Address Guide (MSAG), and to promptly advise the telephone company of any change, deletion, or addition that will affect the routing of E-9-1-1 calls to the proper PSAP.

Issued: May 18, 2011

Effective: May 18, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2970-TP-ATA

Issued by the Public Utilities Commission of Ohio

Patrick L. Morse, Senior Vice President

Germantown, Ohio

P. U. C. O. NO. 8

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 911 (Continued)

C. E-9-1-1 SERVICE FEATURES (Continued)

2. The following features are furnished subject to the regulations in this tariff and are provided at rates and charges based upon costs incurred by the telephone company, the elements of which are subject to the review and approval of the Commission. (Continued)
 - d. The Selective Routing feature must be subscribed to in order to provide the following optional transfer features.
 - i. Alternate Routing (AR): A feature provided to allow E-9-1-1 calls to be routed to a designated alternate location if (1) all E-9-1-1 exchange lines to the primary PSAP are busy, or (2) the primary PSAP closes down.
 - ii. Default Routing (DR): A feature activated when incoming E-9-1-1 calls cannot be selectively routed due to a failure of the automatic number identification feature, garbled digits or other cause. Such incoming calls are routed to a "default" PSAP.
 - e. E-9-1-1 Service is available in any five service feature combinations:
 - i. Automatic Number Identification (ANI)
 - ii. Selective Routing (SR)
 - iii. Automatic Number Identification and Selective Routing
 - iv. Automatic Number Identification and Automatic Location Identification (ALI)
 - v. Automatic Number Identification, Automatic Location Identification and Selective Routing.
 - f. Rates and Charges
 - i. Tie lines, private line channels, extension lines and other facilities connecting a PSAP to various agencies such as police, fire or ambulance service are provided under the regulations and at the rates and charges set forth in this tariff and other appropriate tariffs concurred in by the telephone company.
 - ii. E-9-1-1 Service is provided to residents who subscribe to local exchange telephone service in counties where E-9-1-1 Service is available. The rate for this service will be as indicated for the appropriate county on the County Rate List located below.

Issued: May 18, 2011

Effective: May 18, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2970-TP-ATA

Issued by the Public Utilities Commission of Ohio

Patrick L. Morse, Senior Vice President

Germantown, Ohio

P. U. C. O. NO. 8

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 911 (Continued)

C. E-9-1-1 SERVICE FEATURES (Continued)

f. Rates and Changes (Continued)

iii. All rates and charges were determined from the following schedule:

	<u>Monthly</u>
S.O. Updates Database	\$25.00 *
Selective Routing auto location ID	\$41.20 *
S.O. Changes mailed by Germantown	\$66.50 (1)
2 dedicated trunks from Germantown to AT&T Ohio routing office	\$315.80
Total	<u>\$448.50 - 3325 = \$.13</u>

* Cincinnati Bell charges

(1) Based on .02 per subscriber

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 911 (Continued)
COUNTY RATE LIST

<u>County</u>	<u>Current 911 Subscriber Charge</u>	<u>Implementation Date for 911 Service</u>	<u>Effective Date for Current 911 Subscriber Charge</u>	<u>Initial Case No. for 911 Implementation</u>	<u>Most Current Case No. for 911 Review</u>
Butler	\$.13 per month	3-29-89	8-19-90	87-1029-TP-EMG	90-960-TP-EMG
Montgomery	\$.13 per month	3-29-89	3-29-91	87-2076-TP-EMG	90-1749-TP-EMG
Preble	NA	NA	NA	NA	NA
Warren	NA	NA	NA	NA	NA

Issued: May 18, 2011

Effective: May 18, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2970-TP-ATA

Issued by the Public Utilities Commission of Ohio

Patrick L. Morse, Senior Vice President

Germantown, Ohio

P.U.C.O. NO. 8

LIFELINE REQUIREMENTS

The Telephone Company shall provide Lifeline services as defined in 47 C.F.R. § 54.401 (a) on a non-discriminatory basis to all qualifying low-income customers. The Company's Lifeline service offering shall comply with all applicable federal and state laws, including, but not limited to 47 C.F.R. Part 54, Subpart E; the FCC's Lifeline reform order (Report and Order released February 6, 2012, WC Docket No. 11-42 *et.al.*), the FCC Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, *et.al.*), and any subsequent clarifying orders; Section 4927.13, Ohio Revised Code; Rule 4901:1-6-19, Ohio Administrative Code; and the Commission's nontraditional Lifeline service order (Finding and Order adopted May 23, 2012, Case No. 10-2377-TP-COI) and any subsequent entries and/or orders. (C)

Issued: December 1, 2016

Effective: December 2, 2016

In Accordance with Case No. 16-1116-TP-COI
Issued by the Public Utilities Commission of Ohio
Beth Fastiggi, Vice President External Affairs
Germantown, Ohio

Germantown Independent Telephone Company
Germantown, Ohio

SECTION NO. 5
First Revised Sheet No. 2
Replaces Original Sheet No. 2

P.U.C.O. NO. 8

(D)

Issued: June 11, 2012

Effective: June 11, 2012

In Accordance with Case No. 90-5021-TP-TRF
Issued by the Public Utilities Commission of Ohio
Patrick L. Morse, Senior Vice President
Germantown, Ohio

Germantown Independent Telephone Company
Germantown, Ohio

SECTION NO. 5
First Revised Sheet No. 3
Replaces Original Sheet No. 3

P.U.C.O. NO. 8

(D)

Issued: June 11, 2012

Effective: June 11, 2012

In Accordance with Case No. 90-5021-TP-TRF
Issued by the Public Utilities Commission of Ohio
Patrick L. Morse, Senior Vice President
Germantown, Ohio

Germantown Independent Telephone Company
Germantown, Ohio

SECTION NO. 5
First Revised Sheet No. 4
Replaces Original Sheet No. 4

P.U.C.O. NO. 8

(D)

Issued: June 11, 2012

Effective: June 11, 2012

In Accordance with Case No. 90-5021-TP-TRF
Issued by the Public Utilities Commission of Ohio
Patrick L. Morse, Senior Vice President
Germantown, Ohio

Germantown Independent Telephone Company
Germantown, Ohio

SECTION NO. 5
First Revised Sheet No. 5
Replaces Original Sheet No. 5

P.U.C.O. NO. 8

(D)

Issued: June 11, 2012

Effective: June 11, 2012

In Accordance with Case No. 90-5021-TP-TRF
Issued by the Public Utilities Commission of Ohio
Patrick L. Morse, Senior Vice President
Germantown, Ohio

INTRALATA PRESUBSCRIPTION

1. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

2. IntraLATA Presubscription Options

Option A. Subscriber may select the Telephone Company's intraLATA carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company's intraLATA carrier or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA calls to the carrier of choice of each call.

3. Rules and Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Until an affirmative choice is made, all subscribers will be assigned to the Telephone Company's intraLATA carrier.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph 5 below.

INTRALATA PRESUBSCRIPTION (Continued)

4. IntraLATA Presubscription Customer Notices

The Telephone Company will notify subscribers that intraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

5. IntraLATA presubscription Charges

a. Application of Charges

There will be no charges for a subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of subscriber notification of intraLATA presubscription availability.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Telephone Company for local exchange service. If the new subscriber is unable to make a selection, at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new subscriber is still unable to make a selection, at that time, the Telephone Company will inform the new subscriber that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new subscriber will also be informed that the Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until a selection is made the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply as follows:

INTRALATA PRESUBSCRIPTION (Continued)

a. Application of Charges (Continued)

- (1) The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff.
- (2) If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

b. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50
--	Electronic Process	\$1.25