

ORWELL TELEPHONE COMPANY
BASIC LOCAL EXCHANGE SERVICE TARIFF

NOTE: This Tariff P.U.C.O. No. 8 cancels and supersedes Orwell Telephone Company Tariff P.U.C.O. No. 6, General, and P.U.C.O. No. 7, Local.

Issued: May 18, 2011

Effective: May 18, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2972-TP-ATA

Issued by the Public Utilities Commission of Ohio

Patrick L. Morse, Senior Vice President

Orwell, Ohio

P.U.C.O. NO. 8

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TARIFF DESCRIPTION

This Basic Local Exchange Service (BLES) Tariff applies to residential single-line customers and to the primary access line of business customers.

BLES is provided by Orwell Telephone Company (The "Company" or "Telephone Company") in accordance with Rule 4901:1-6-12, Ohio Administrative Code.

Basic local exchange service, as defined in Section 4927.01, Revised Code, means residential end-user access to, and usage of, telephone-company-provided services over a single line, or small-business-end-user access to and usage of telephone-company-provided services over the business's primary access Line of Service, which in the case of residential and small-business access and usage is not part of a bundle or package of services. BLES enables a customer to originate or receive voice communications within a local service area and consists of the following services:

- (i) Local dial tone service;
- (ii) For residential end users, flat-rate telephone exchange service;
- (iii) Touch tone dialing service;
- (iv) Access to and usage of 9-1-1 services, where such services are available;
- (v) Access to operator services and directory assistance;
- (vi) Provision of a telephone directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;
- (vii) Per call, caller identification blocking services;
- (viii) Access to telecommunications relay service; and
- (ix) Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.

EXCHANGE RATES

- A. Unless otherwise specified, the charges quoted in this Tariff are for periods of one month, are payable in advance, and entitle the customer to exchange telephone service within the Colebrook, Orwell, North Bloomfield, Windsor, Belmore, Gilboa, Leipsic, Mt. Cory and Pandora exchanges.
- B. The rates quoted herein also entitle the subscribers of these exchanges to call, without additional charge, subscribers in the following groups of exchange service areas:

From Colebrook Exchange EAS to	New Lyme, Orwell, Andover, Windsor, North Bloomfield, Cherry Valley, Wayne, and Williamsfield Exchanges
From Orwell Exchange EAS to	Colebrook, North Bloomfield, Rock Creek, Windsor, Trumbull, and Hartsgrove Exchanges
From Windsor Exchange EAS to	Claridon, Huntsburg, Colebrook, Mesopotamia, Middlefield, Orwell, Trumbull, North Bloomfield and Hartsgrove Exchanges
From North Bloomfield Exchange EAS to	Colebrook, Bristolville, Greene, Mesopotamia, Middlefield, Orwell, Warren and Windsor Exchanges
From Belmore Exchange EAS to	Deshler, Hamler, Gilboa and Leipsic Exchanges
From Gilboa Exchange EAS to	Benton Ridge, Ottawa, Belmore, Pandora and Leipsic Exchanges
From Leipsic Exchange EAS to	Miller City, Glandorf, New Bavaria, Hamler, Ottawa, Belmore, Gilboa and Pandora Exchanges

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Effective: May 18, 2011

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EXCHANGE RATES (Continued)

B. The rates quoted herein also entitle the subscribers of these exchanges to call, without additional charge, subscribers in the following groups of exchange service areas: (Continued)

From Mt. Cory EAS to Benton Ridge, Pandora and
Findlay Exchanges

From Pandora EAS to Benton Ridge, Bluffton,
Columbus Grove, Ottawa,
Gilboa, Leipsic and Mt. Cory
Exchanges

EXCHANGE RATES (Continued)

ORWELL, WINDSOR AND COLEBROOK EXCHANGE AREAS

Within the Colebrook Exchange Area; within the Orwell Exchange Area; and within the Windsor Exchange Area:

	<u>Monthly Business Rates</u>	<u>Max. Rate</u>	<u>Monthly Residence Rates</u>	<u>Max. Rate</u>	
Individual Access Line	\$28.14	\$28.14	\$17.90	\$17.90	(1)

NORTH BLOOMFIELD EXCHANGE

Within the North Bloomfield Exchange Area:

	<u>Monthly Business Rates</u>	<u>Max. Rate</u>	<u>Monthly Residence Rates</u>	<u>Max. Rate</u>	
Individual Access Line	\$34.30	\$34.30	\$21.73	\$21.73	(1)

MT. CORY EXCHANGE

Within the Mt. Cory Exchange Area:

	<u>Monthly Business Rates</u>	<u>Max. Rate</u>	<u>Monthly Residence Rates</u>	<u>Max. Rate</u>	
Individual Access Line	\$31.42	\$31.42	\$19.68	\$19.68	(1)

EXCHANGE RATES (Continued)

BELMORE, GILBOA, LEIPSIC AND PANDORA EXCHANGE AREAS

Within the Belmore, Gilboa, Leipsic and Pandora Exchange Areas:

	<u>Monthly Business Rates</u>	<u>Max. Rate</u>	<u>Monthly Residence Rates</u>	<u>Max. Rate</u>	
Individual Access Line	\$28.14	\$28.14	\$17.90	\$17.90	(l)

ORWELL, WINDSOR, COLEBROOK, NORTH BLOOMFIELD, BELMORE, GILBOA, LEIPSIC, MT. CORY AND PANDORA EXCHANGE AREAS

Within the Orwell, Windsor, Colebrook, North Bloomfield, Belmore, Gilboa, Leipsic, Mt. Cory and Pandora Exchange Areas:

911 EMERGENCY TELEPHONE SERVICE
COUNTY RATE LIST

<u>County</u>	<u>911 Subscriber Charge *</u>	<u>Effective Date</u>	<u>Effective Case No.</u>
Allen	\$.37	03/12/98	97-419-TP-EMG
Ashtabula	\$.50	12/10/92	91-1831-TP-EMG
Geauga	\$.50	12/01/94	93-237-TP-EMG
Hancock	\$.50	01/01/95	94-1200-TP-EMG
Henry	\$.37	03/12/98	97-419-TP-EMG
Putnam	\$.37	03/12/98	97-419-TP-EMG
Trumbull	\$.50	7/01/94	93-505-TP-EMG

*Monthly charges apply to both business and residence service on a per access line basis.

SERVICE CONNECTION CHARGES

A. SERVICE CHARGES

1. A residential service charge consisting of more of the charges shown in this section is applicable for the following activities undertaken at customer request:
 - a. Connections
2. Residential service charges are in addition to all other applicable rates and charges associated with the service being provided. All business service charges are based on time and material and are calculated on actual cost of the installation.
3. Payment of Service Charges: Service charges for the initial establishment of residential or business service are due and payable in advance or on the first billing cycle after installation date of the equipment.
4. The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply due to the request of the subscriber nor do they contemplate work begun being interrupted by the subscriber. If the subscriber requests overtime labor being performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.
5. Service Charges are the following:
 - a. Service Ordering Charge: Applicable for work done in receiving, recording, and processing information necessary to execute a customer's request for connection of service or moves, changes, or additions to existing service.
 - b. Line Connection Charge: Applicable to work done in the Central Office and elsewhere in association with providing an access line or making changes thereto.
 - c. Premises Visit Charge: Applicable if a company employee must visit the customer's premises to complete requested work.
6. Service charges are not applicable to the upgrading of basic service, when done in conjunction with a general upgrading of facilities.
7. Service charges are not applicable to removal of service or equipment.

SERVICE CONNECTION CHARGES (Continued)

B. APPLICATION OF CHARGES

1. Service Ordering Charge

Service order activity is classified as either initial (establishment of service) or subsequent (modification to an existing service).

- a. One initial service ordering charge is applicable to each order for connection of the service.
- b. One subsequent service order charge is applicable to each order for move, change, or addition and the following:
 1. Change of telephone number requested by subscriber.
 2. Only one charge is applicable per order if more than one change is requested on the order.

2. Line Connection Charge

- a. One line connection charge is applicable to the provision of each access line in association with Individual or Multi-party Residence Service.
- b. Line connection charges are not applicable when service responsibility is assumed by a customer prior to discontinuance by another customer (supersedure) and there is no change of telephone number.
- c. A line connection is applicable to each change in telephone number made at the request of the customer.

3. Premises Visit Charge

- a. One premise visit charge is applicable whenever a Company employee is dispatched to the customer's premises to complete a customer's request.
- b. A premise visit charge is not applicable for subsequent visits required to complete an order to which a visit charge has been applied.
- c. The premises visit charge is applicable on a per visit basis.

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SERVICE CONNECTION CHARGES (Continued)

C. CHARGES FOR RESIDENCE SERVICES

1.	Service Ordering*:	
	a. Initial Order, each	\$20.00
	b. Subsequent Order, each	15.00
2.	Line Connection*, each	20.00
	Premise Visit	15.00
	Reconnect Charge for Disconnect, for non-payment of telephone bill	25.00
	Reconnect charge for a left-in station or an account which has been disconnected for 90 days or more	40.00

*The Service Ordering and Line Connection charges will be waived for all former customers who reconnect their service with the Company after having previously disconnected and ported their telephone number to either a provider of digital or wireless phone service.

D. CHARGES FOR BUSINESS SERVICES

1.	Service Ordering*:	
	a. All Orders, each	\$25.00
2.	Line Connection*, each	T&M*
	* T&M or Time and Material is the actual cost of installation including direct labor, transportation, indirect labor and overhead costs.	
3.	Reconnect Charge for disconnect, for non-payment of telephone bill	\$25.00
4.	Reconnect charge for a left-in station or an account which has been disconnected for 90 days or more	\$45.00

*The Service Ordering and Line Connection charges will be waived for all former customers who reconnect their service with the Company after having previously disconnected and ported their telephone number to either a provider of digital or wireless phone service.

SERVICE CONNECTION CHARGES (Continued)

E. MISCELLANEOUS RATES AND CHARGES

1. Tel-Touch

This service more commonly known as pushbutton dialing will be offered to subscribers in the Orwell exchange area. There will be no distinction between business and/or residence rates.

	<u>Monthly Charge</u>
Tel-touch service	\$2.95/main line

Additional monthly charges for tel-touch service are on a per line basis.

2. Per Call Blocking

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers at no charge.

3. Late Payment Charge

A late payment charge of 1.5% per month shall apply to all amounts shown on a monthly bill that remain unpaid after the due date. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

4. Telecommunications Relay Services (TRS) Charge

Customers may be assessed an annual charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

SERVICE CONNECTION CHARGES (Continued)

E. MISCELLANEOUS RATES AND CHARGES (Continued)

5. The semi-public paystation subscriber will be charged a monthly rate of forty-one and 25/100 (\$41.25) plus all of the long distance charges and taxes.
6. The standard, one party business rate currently in effect in each exchange area, or its equivalent, shall be the proper rate to be applied to the furnishing of COCOT Service.

ASHTABULA COUNTY LOCAL CALLING PLAN

DESCRIPTION

1. This plan is restricted to the areas hereinafter described within Ashtabula County.
2. This plan provides for a measured rate or optional flat rate service between specific Ashtabula County intrastate exchanges listed below.
3. This is a local service offering; therefore, any stimulation to calling volumes between exchanges that occur after its implementation may not be used as a basis for any flat rate alternative besides the flat rate additives as listed in this section.
4. This plan is available to residence and business customers in the exchanges and routes as listed below.
5. This plan is restricted to customer dialed, station to station calls and does not include operator assisted calls.

[RESERVED FOR FUTURE USE]

APPLICATION OF BUSINESS AND RESIDENCE RATES

1. Business rates apply at the following locations:
 - a. In offices, stores, factories, mines and all other places of a strictly business nature.
 - b. In boarding houses, except as noted herein, offices of hotels, halls, and offices of apartment buildings; quarters occupied by Clubs or Lodges; public, private or parochial schools or colleges, hospitals, libraries, churches, and other similar institutions.
 - c. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matters, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
 - d. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
 - e. In any location where the listing of service at that location indicates a business, trade or profession, except as specified below.
2. Residence rates apply at the following locations:
 - a. In private residences where business listings are not provided.
 - b. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
 - c. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, surgeon or other medical practitioner, dentist or veterinary, provided the subscriber does not maintain an office in the residence.

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES

1. Where a telephone company constructs permanent facilities on public highways, in order to furnish service to an applicant or applicants, in the territory where no facilities are available, the maximum construction charges applicable shall be determined in the following manner, regardless of the actual route to be followed by such construction.

- (a) Where only one applicant is to be furnished service, the length of construction required to reach the point of entrance of the applicant's private property, measured along the public highway either from the nearest existing distributing plant of the telephone company or the nearest point to which the telephone company plans to extend its facilities under an approved construction program, whichever is closer, shall be determined by the telephone company.

For the length thus determined, the applicant may be required to pay construction charges in excess of the cost of one-half mile of standard pole line in place.

A credit against the cost of excess construction charges may be given where an applicant performs the labor of digging holes or trimming or removing trees in the right-of-way, in accordance with company specifications.

- (b) Where more than one applicant is to be furnished service along the same route, the length of construction required to reach the point of entrance of each applicant's private property, measured along the public highway either from the nearest existing distributing plant of the telephone company or from the nearest point to which the telephone company plans to extend its facilities under an approved construction program, whichever is closer, shall be determined. For the length thus determined, the applicants as a group may be required to pay construction charges in excess of the cost of one-half (1/2) mile of standard pole line in place, multiplied by the number of applicants.

- (c) If the telephone company elects to attach its facilities to poles of other utility companies in lieu of providing standard pole line construction, the telephone company will place one-half mile of circuit for each subscriber without construction charges. For placing facilities in excess of one-half mile on other utility companies' poles, the excess construction charges to be applied shall not exceed those which would have been applied if standard pole line construction had been provided by the telephone company.

CONSTRUCTION AND INSTALLATION CHARGES (Continued)

2. The total amount of construction charges to be paid by the applicants as a group shall be apportioned among them in such manner as the group may determine. The necessary construction need not be started, however, until satisfactory arrangements have been made for the payment of such construction charges. In the event the applicants fail to agree upon an apportionment of construction charges within sixty (60) days of the telephone company's quotation of charges, then the company may suggest pro-rated distribution of charges, based on relative distances of extension of pole lines among the applicants involved. If this suggestion is unacceptable to all applicants, then the telephone company may handle each applicant separately, in accordance with the provisions herein.
3. In case the telephone company has on file other applications for service, from applicants located along the route to be used to serve the applicants referred to above, the Telephone Company shall combine the construction projects for the current applicants and the applicants who previously applied for service in accordance with and subject to the provisions above, if such action will serve to reduce the amount of construction charges to be paid by either of such groups.

POLES ON PRIVATE PROPERTY

1. Poles on private property to be used in serving an individual subscriber will be furnished by the Telephone Company at a charge to the subscriber of an actual cost of time and material, including engineering, supervision and general administrative overheads, for each such pole, except that the Telephone Company will furnish as many as two poles without charge to the subscriber provided the poles thus furnished are used to carry main line circuits. Ownership and maintenance of such poles is vested in the Telephone Company.
2. Poles on private property to be used as a part of the standard distributing plan serving subscribers in general are furnished, maintained and owned by the Telephone Company, subject to such construction charge as may be applicable.
3. Circuits on poles on private property are furnished, owned and maintained by the Telephone Company.

SPECIAL TYPE OF CONSTRUCTION

When underground service connections are desired by customers as initial installations in places where aerial drop wires would ordinarily be used to reach the customer's premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

1. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition the customer shall pay the cost of the underground cable—including the cost of installing—less the estimated cost to the Telephone Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company.
2. The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.
3. Where armored cable or direct burial cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable—including the cost of installing it—less the estimated cost to the Telephone Company of installing such aerial drop as would be (or is) required to furnish the same service.
4. Cable installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable in conduit not so inspected and approved, or repairs or replacements of cable in conduit or trench made necessary by damages caused by the customer or his representative will be made only at the customer's expense.
5. Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.
6. The above charges do not apply where underground facilities are installed at the Company's option, but only where such service is demanded by the subscriber and aerial construction is standard practice.

CONSTRUCTION AND INSTALLATION CHARGES (Continued)

2. The total amount of construction charges to be paid by the applicants as a group shall be apportioned among them in such manner as the group may determine. The necessary construction need not be started, however, until satisfactory arrangements have been made for the payment of such construction charges. In the event the applicants fail to agree upon an apportionment of construction charges within sixty (60) days of the telephone company's quotation of charges, then the company may suggest pro-rated distribution of charges, based on relative distances of extension of pole lines among the applicants involved. If this suggestion is unacceptable to all applicants, then the telephone company may handle each applicant separately, in accordance with the provisions herein.
3. In case the telephone company has on file other applications for service, from applicants located along the route to be used to serve the applicants referred to above, the Telephone Company shall combine the construction projects for the current applicants and the applicants who previously applied for service in accordance with and subject to the provisions above, if such action will serve to reduce the amount of construction charges to be paid by either of such groups.

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2. Poles on private property to be used as a part of the standard distributing plan serving subscribers in general are furnished, maintained and owned by the Telephone Company, subject to such construction charge as may be applicable.
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2. The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.
3. Where armored cable or direct burial cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable—including the cost of installing it—less the estimated cost to the Telephone Company of installing such aerial drop as would be (or is) required to furnish the same service.
4. Cable installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable in conduit not so inspected and approved, or repairs or replacements of cable in conduit or trench made necessary by damages caused by the customer or his representative will be made only at the customer's expense.
5. Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.
6. The above charges do not apply where underground facilities are installed at the Company's option, but only where such service is demanded by the subscriber and aerial construction is standard practice.

N11 SERVICE
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES

A. GENERAL

1. In Order No. 93-1799-TP-COI, the Public Utilities Commission of Ohio ("P.U.C.O.") locally assigned the three digit 211 abbreviated dialing code to the Approved Information and Referral Service Provider for use in providing community information and referral services to the public by way of voice grade facilities. The P.U.C.O. ordered incumbent local exchange carriers in each local calling area to make the 211 abbreviated dialing code available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service (the "211 Service").
2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All 211 abbreviated dialing code calls shall be local in nature and shall not result in any expanded local calling area ("ELCA"), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 211 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of home and EAS exchange calling.
4. The 211 Service is not available for the following classes of service:
 - a. Hotel/motel/hospital service
 - b. Inmate service
 - c. 1+ and 0+ calling
 - d. O-operator assisted calling
 - e. 101XXXXX calling

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

1. The Approved Information and Referral Service Provider shall make written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all, part or none of the Company's local exchanges.

Issued: May 18, 2011

Effective: May 18, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2972-TP-ATA

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N11 SERVICE (Continued)
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

2. The Approved Information and Referral Service Provider's written application to establish 211 Service in a Company local exchange shall include the following:
 - a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated in an exchange, then the Approved Information and Referral Service Provider shall make a new application.
 - b. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.
 - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.
 - d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.

3. Local Calling for Company Subscribers
 - a. The Company, in cooperation with the Approved Information and Referral Service Provider, shall assure that all 211 Service calls are local in nature and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
 - b. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider shall supply the Company with a seven (7) or ten (10) digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed 211 dialing code into the telephone number the Approved Information and Referral Service Provider provides once 211 Service is established in the local exchange.

N11 SERVICE (Continued)
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

3. Local Calling for Company Subscribers (Continued)
 - c. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the Approved Information and Referral Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls remain local in nature.
4. The liability language in Section 3 of this Tariff applies to 211 Service.
5. The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.
6. The Approved Information and Referral Service Provider must be prepared to receive all calls to the 211 Service during normal business hours. To this end, the Approved Information and Referral Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.
7. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any service offered by the Company. For each line subscribed to by the Approved Information and Referral Service Provider, there will be one path available.
8. The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission, in rulemaking proceeding CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the P.U.C.O.
9. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.

N11 SERVICE (Continued)
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

10. If requested by the Company, the Approved Information and Referral Service Provider shall assist the Company in responding to complaints made to the Company concerning the 211 Service.
11. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.
12. The Company can only make 211 Service available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
13. The Approved Information and Referral Service Provider should work separately with competitive local exchange carriers ("CLEC") operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. The Company shall provision 211 Service no later than thirty (30) days after the effective date of its tariff.
2. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.
3. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.

N11 SERVICE (Continued)
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

D. LIABILITY

The Company's entire liability to any person or entity for interruption or failure of the 211 Service shall be limited to the terms set forth in Section 3.

E. OTHER TERMS AND CONDITIONS

1. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service.
2. The 211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.
3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

N11 SERVICE (Continued)
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

F. RATES AND CHARGES

1. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
2. The Approved Information and Referral Service Provider shall pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the Approved Information and Referral Service Provider's designated premises.
3. The Approved Information and Referral Service Provider shall pay a nonrecurring Central Office Charge for each Company host central office out of which 211 Service is established.
 - a. Some Company local exchanges are served by more than one host central office. In order to establish 211 Service in such an exchange, the Approved Information and Referral Service Provider shall pay a Central Office Charge for each host central office in the Company local exchange.
 - b. Some host central offices serve more than one Company local exchange. If the Approved Information and Referral Service Provider makes applications to establish 211 Service in multiple Company local exchanges served by the same host central office, then only one Central Office Charge shall apply. However, the Approved Information and Referral Service Provider shall pay the full Central Office Charge whether or not it requests 211 Service in all the Company local exchanges served by the host central office.
4. Where applicable, the Approved Information and Referral Service Provider shall pay a nonrecurring Exclusion Charge.
 - a. When the Approved Information and Referral Service Provider does not make contemporaneous applications to establish 211 Service in every Company local exchange served by a host central office, the Approved Information and Referral Service Provider shall pay an Exclusion Charge for each Company local exchange served by the host central office where 211 Service is not established.
 - b. When a Company local exchange is once excluded, but the Approved Information and Referral Service Provider later makes application to establish 211 Service in the Company local exchange, then an Exclusion Charge shall again apply.

N11 SERVICE (Continued)
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

F. RATES AND CHARGES (Cont'd)

5. The Approved Information and Referral Service Provider shall pay a nonrecurring Number Change Charge of \$20.00 when it makes application to change the telephone number into which the 211 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number, per host central office basis.
6. An applicable service order charge of \$25.00 will apply in addition to the rates listed below.
7. Rates

	<u>Non-Recurring Charge</u>
Central Office Charge (per host Central Office)	\$115.00
Exclusion Charge (per Exchange)	\$225.00
Number Change Charge (per telephone number)	\$20.00

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. The Company will make switch translations on an exchange basis only. The Company has no obligation to translate 811 to different numbers within an exchange. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
 - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a Number Change Charge as set forth in Section F. below.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

- B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER
(Continued)
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following: (Continued)
 - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
 - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
 3. Local Calling for Company Subscribers
 - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
 - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
 4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
 5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.
 6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
 7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
 8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

**B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER
(Continued)**

9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.
10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

E OTHER TERMS AND CONDITIONS (Continued)

3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES & CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
 - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
 - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Central Office Charge applies.
2. Where applicable, the 811 Provider shall pay a nonrecurring Exclusion Charge.
 - a. When the 811 Provider does not make contemporaneous applications to establish 811 Service in every Company local exchange served by a host central office, the 811 Provider shall pay an Exclusion Charge for each Company local exchange served by the host central office where 811 Service is not established.
 - b. When a Company local exchange is once excluded, but the 811 Provider later makes application to establish 811 Service in the Company local exchange, then an Exclusion Charge shall again apply.
3. A Number Change Charge applies when the 811 Provider establishes service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
4. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Connection Charges will apply.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

F. RATES & CHARGES (Continued)

5. Rates:

	Nonrecurring <u>Charge</u>
Central Office Charge (per host Central Office)	\$115.00
Exclusion Charge (per Exchange)	\$225.00
Number Change Charge (per Telephone Number)	\$20.00
Service Connection Charge	\$25.00

Issued: May 18, 2011

Effective: May 18, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2972-TP-ATA

Issued by the Public Utilities Commission of Ohio

Patrick L. Morse, Senior Vice President

Orwell, Ohio

GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the provisions of BLES as defined in Section 1, Sheet No. 1 herein.

In the event of a conflict between any rates, rules, regulation or provision contained in these General Rules and Regulations and any rate, rule regulation or provision contained in the other section of this BLES Tariff, the rate, rule, regulation or provision contained in the specific section of this Tariff shall prevail.

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Availability of Facilities

The Telephone Company's obligation to furnish exchange service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights in the construction and maintenance of the necessary pole lines, circuits and equipment.

2. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties, the operator, in order to accommodate the subscriber, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstanding that may arise between subscribers because of the errors.

GENERAL RULES AND REGULATIONS (Continued)

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

3. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible for any action of the Connecting Company.

4. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscriber's premises resulting from the existence of the Telephone Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

5. Disclaimer

Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

C. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

Except as expressly provided for herein, equipment, instruments, and lines (not including inside wiring) furnished by the Telephone Company, on the premises of a subscriber are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment, instruments and lines, or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such equipment, instruments and lines. Such equipment, instruments and lines are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company.

GENERAL RULES AND REGULATIONS (Continued)

C. USE OF SERVICE AND FACILITIES (Continued)

1. Ownership and Use of Equipment (Continued)

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or to the public or to property, the Telephone Company may refuse to install and maintain such service, and, if such service is furnished, may require the subscriber to install and maintain such service, and may also require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

2. Use of Subscriber Service

Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse to install subscriber service or to permit such service to remain on premises of a public or semi-public character when the instrument is so located that the public in general or patrons of the subscriber may make use of the service. At such locations, however, service may be installed, provided the instrument is so located that it is not accessible for public use.

GENERAL RULES AND REGULATIONS (Continued)

D. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

- a. Applications for service must be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon the establishment of service. The terms and conditions specified in such contracts are subject to this Tariff. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.
- b. Requests from subscribers for additional service, equipment, etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

2. Telephone Numbers

The subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number or the central office designation or both, of a subscriber whenever it deems it advisable in the conduct of its business to do so.

3. Alterations

The subscriber agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's wiring or equipment; and the subscriber agrees to pay the Company's current charges for such changes.

GENERAL RULES AND REGULATIONS (Continued)

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4. Maintenance and Repairs

All ordinary expense of maintenance and repairs, unless otherwise specified in the Company's Tariffs, is borne by the Company. The Customer agrees to take good care of the equipment connected therewith. In the event of loss of, damage to, or destruction of any of the Company's instruments or accessories which is not due to ordinary wear and tear, the Customer is held responsible for the cost of restoring the equipment to its original undamaged condition. The Customer agrees not to rearrange, disconnect, remove, or permit others to rearrange, disconnect or remove any apparatus or wiring installed by the Telephone Company, except upon written consent by the Telephone Company.

5. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

E. INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE

1. INITIAL CONTRACT PERIODS

- a. Except as hereinafter provided, the initial (or Minimum) contract period for all services and facilities is one month at the same location.
- b. The Telephone Company may require a contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction necessary to meet special demands, and involving extra costs.

GENERAL RULES AND REGULATIONS (Continued)

E. INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE (Continued)

2. TERMINATION OF SERVICE

- a. Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Telephone Company, and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.
 - i. In the case of service for which the initial contract period is one month, the charges due for the balance of the initial month.
 - ii. Contracts for periods of longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.
- b. Service may be terminated after the expiration of the initial contract period, and upon payment of all charges due to the date of termination of the service.

GENERAL RULES AND REGULATIONS (Continued)

F. SPECIAL SERVICES AND FACILITIES

Special services and facilities, not ordinarily used in the furnishing of telephone service and not otherwise mentioned in, provided for or contemplated by the tariff schedules of the Telephone Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, not to exceed one year, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Telephone Company. In the event any such special service or facility or the use made thereof interferes with the furnishing of the telephone service by the Telephone Company, the Telephone Company may terminate such contract and cease to furnish such special service or facility after thirty days written notice to the subscriber; and provided further that the Commission may terminate such contract whenever, in its opinion, public interest requires such termination.

G. LIABILITY OF TELEPHONE COMPANY

1. In view of the fact that the customer has exclusive control of his or her communication over the facilities furnished him by the Telephone Company, and of the other uses for which facilities may be furnished to him by the Telephone Company, and because of unavailability of errors incident to the service and to the use of such facilities of the Telephone Company, the service and facilities furnished by the Company are subject to the terms, conditions, and limitations herein specified.
2. The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs. No other liability shall in any case attach to the Telephone Company. The approval by the PUCO of the foregoing language in this tariff does not constitute a determination by the PUCO that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the PUCO recognizes that since it is a court's responsibility to adjudicate negligent and consequential damage claims, it is also the court's responsibility to determine the validity of the limitation of liability therefore.
3. When the lines of other telephone companies are used in establishing connection to points not reached by the Telephone Company's lines, the Telephone Company is not liable for any act or omission of the other company or companies.

GENERAL RULES AND REGULATIONS (Continued)

K. SPECIAL ASSEMBLAGES

Where special assemblages of equipment or extra equipment installations are desired or special equipment which is not provided for or established under these existing tariff schedules is required, such rates will be charged for this equipment as will produce an annual revenue to equal thirty-three and one-third percent (33 1/3) of the total cost of said equipment, wired and installed, including labor, materials and supervision and the minimum term will be such as will justify the installation.

Special assemblages or extra equipment installations will only be made at the discretion of the Telephone Company.

A special assemblage is to be a temporary arrangement for a period of not more than three (3) years to allow the Telephone Company to gain appropriate cost experience before filing for rates under Section 4909.18 of the Ohio Revised Code or entry into an arrangement submitted to the Commission pursuant to Section 4905.31 of the Ohio Revised Code.

L. EXTRA EXCHANGE LINE MILEAGE

1. Urban classes of service will be furnished outside the local Base Rate Area, but within the Exchange Area and within the operational limits of the switchboard, associated equipment and lines at the rates quoted herein plus Extra Exchange Line Mileage Charges for the additional circuit required as quoted herein.
2. Mileage charges are computed on airline measurement from the location of the main station to the nearest point of the local Base Rate Area boundary and apply to each circuit and to each party line subscriber separately. In those cases where the local Base Rate Area boundary follows the center line of a street or highway, all dwellings or structures within 150 feet of the center line of the street or highway shall be considered within the said area and shall be furnished service without the application of extra mileage charges. Extra mileage charges are payable in the same manner, as charges for associated service.
3. Where additional construction is required to furnish urban classes of service outside the local Base Rate Area, the provisions set forth under "Construction Charges" apply.

P.U.C.O. NO. 8

LIFELINE REQUIREMENTS

The Telephone Company shall provide Lifeline services as defined in 47 C.F.R. § 54.401 (a) on a non-discriminatory basis to all qualifying low-income customers. The Company's Lifeline service offering shall comply with all applicable federal and state laws, including, but not limited to 47 C.F.R. Part 54, Subpart E; the FCC's Lifeline reform order (Report and Order released February 6, 2012, WC Docket No. 11-42 *et.al.*), the FCC Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, *et.al.*), and any subsequent clarifying orders; Section 4927.13, Ohio Revised Code; Rule 4901:1-6-19, Ohio Administrative Code; and the Commission's nontraditional Lifeline service order (Finding and Order adopted May 23, 2012, Case No. 10-2377-TP-COI) and any subsequent entries and/or orders. (C)

Issued: December 1, 2016

Effective: December 2, 2016

In Accordance with Case No. 16-1116-TP-COI
Issued by the Public Utilities Commission of Ohio
Beth Fastiggi, Vice President External Affairs
Orwell, Ohio

Orwell Telephone Company
d/b/a FairPoint Communications

SECTION NO. 4
First Revised Sheet No. 2
Replaces Original Sheet No. 2

P.U.C.O. NO. 8

(D)

Issued: June 11, 2012

Effective: June 11, 2012

In Accordance with Case No. 90-5033-TP-TRF
Issued by the Public Utilities Commission of Ohio
Patrick L. Morse, Senior Vice President
Orwell, Ohio

Orwell Telephone Company
d/b/a FairPoint Communications

SECTION NO. 4
First Revised Sheet No. 3
Replaces Original Sheet No. 3

P.U.C.O. NO. 8

(D)

Issued: June 11, 2012

Effective: June 11, 2012

In Accordance with Case No. 90-5033-TP-TRF
Issued by the Public Utilities Commission of Ohio
Patrick L. Morse, Senior Vice President
Orwell, Ohio

Orwell Telephone Company
d/b/a FairPoint Communications

SECTION NO. 4
First Revised Sheet No. 4
Replaces Original Sheet No. 4

P.U.C.O. NO. 8

(D)

Issued: June 11, 2012

Effective: June 11, 2012

In Accordance with Case No. 90-5033-TP-TRF
Issued by the Public Utilities Commission of Ohio
Patrick L. Morse, Senior Vice President
Orwell, Ohio

(D)

INTRALATA PRESUBSCRIPTION

1. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

2. IntraLATA Presubscription Options

Option A. Subscriber may select the Telephone Company's intraLATA carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company's intraLATA carrier or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA calls to the carrier of choice of each call.

3. Rules and Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Until an affirmative choice is made, all subscribers will be assigned to the Telephone Company's intraLATA carrier.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph 5 below.

INTRALATA PRESUBSCRIPTION (Continued)

4. IntraLATA Presubscription Customer Notices

The Telephone Company will notify subscribers that intraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

5. IntraLATA presubscription Charges

a. Application of Charges

There will be no charges for a subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of subscriber notification of intraLATA presubscription availability.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Telephone Company for local exchange service. If the new subscriber is unable to make a selection, at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new subscriber is still unable to make a selection, at that time, the Telephone Company will inform the new subscriber that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new subscriber will also be informed that the Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until a selection is made the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply as follows:

INTRALATA PRESUBSCRIPTION (Continued)

a. Application of Charges (Continued)

- (1) The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff.
- (2) If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

b. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50
--	Electronic Process	\$1.25

ACCESS SERVICE

The Orwell Telephone Company (“Orwell”) adopts and concurs in the tariff filed by the National Exchange Carrier Association, Inc. (“NECA”) with the Federal Communications Commission (“F.C.C.”) as TARIFF F.C.C. No. 5 dealing with rates and charges utilized by Orwell in providing access to interexchange carriers. The abovementioned tariff provides for interstate services, however, pursuant to orders and entries by this Commission on Case No. 83-464-TP-COI, Orwell hereby concurs, adopts and “mirrors” said tariff to apply toward intrastate services in all respects with the exception of Section 4 of TARIFF F.C.C. No. 5, End User Charges. The rates, terms and conditions for Intrastate Carrier Common Line Access Service are set forth herein. (T)

A. Access Charge Rates

Revised Carrier Common Line Access Service rates are as set forth on Sheet 15 herein.

Switched Access Rates

Local switched access rates applied to the intrastate jurisdiction are as specified in the NECA Tariff FCC No. 5 as it now exists, and as it may be revised, added to, or supplemented except a) as specified in the Section Switched Access Charges Assessable to VoIP-PSTN Traffic and b) those rates in section 6, Sheet No. 15 herein. (T)

ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff

The Telephone Company will provide Carrier Common Line Access Service (Carrier Common Line Access) to interexchange service providers ("IXCs") in conjunction with Switched Access Service provided in Section 6. of the National Exchange Carrier Association (NECA) Tariff F.C.C. No. 5 or the appropriate Switched Access Service section of other Access Service tariffs in which the Telephone Company participates.

1. General Description

Carrier Common Line Access provides for the use of end users' Telephone Company-provided common lines by IXCs for access to such end users to furnish intrastate communications.

Premium Access is (1) Switched Access Service provided to customers under this tariff which furnish intrastate MTS/WATS, and (2) Switched Access Service in an end office converted to equal access.

ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

2. Limitations

2.1 Exclusions

Neither a telephone number nor detail billing is provided with Carrier Common Line Access. Additionally, directory listings and intercept arrangements are not included in the rates and charges for Carrier Common Line Access.

2.2 Access Groups

All line side connections provided in the same access group will be limited to the same features and operating characteristics.

All trunk side connections provided in the same access group will be limited to the same features and operating characteristics.

2.3 WATS Access Lines

Where Switched Access Services are connected with Special Access Services at Telephone Company Designated WATS Serving Offices for the provision of WATS or WATS-type Services, Switched Access Service minutes which are carried on that end of the service (i.e., originating minutes for outward WATS and WATS-type services and terminating minutes for inward WATS and WATS-type services) shall not be assessed Carrier Common Line Access per minute charges.

ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

3. Undertaking of the Telephone Company

Where the IXC is provided Switched Access Service for intrastate communications under other sections of this or other Access Service tariffs, the Telephone Company will provide the use of Telephone Company common lines by an IXC for access to end users at rates and charges as set forth in the Telephone Company's Intrastate Access Service Tariff.

4. Obligations of the IXC

4.1 Switched Access Service Requirement

The Switched Access Service associated with Carrier Common Line Access shall be ordered by the IXC under applicable sections of NECA Tariff F.C.C. No. 5.

4.2 Supervision

The IXC facilities at the premises of the ordering IXC shall provide the necessary on-hook and off-hook supervision.

ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

5. Determination of Usage Subject to Carrier Common Line Access Charges

Except as set forth herein, all Switched Access Service provided to the IXC will be subject to Carrier Common Line Access charges.

5.1 Cases Involving Usage Recording By the IXC

Where Feature Group C end office switching is provided without Telephone Company recording and the IXC records minutes of use used to determine Carrier Common Line Access charges (i.e., Feature Group C operator and calls such as pay telephone sent-paid, operator-DDD, operator-person, collect, credit-card, third number and/or other like calls), the IXC shall furnish such minutes of use detail to the Telephone Company in a timely manner. If the IXC does not furnish the data, the IXC shall identify all Switched Access Services that could carry such calls in order for the Telephone Company to accumulate the minutes of use through the use of special Telephone Company measuring and recording equipment.

5.2 Local Exchange Access and Enhanced Services Exemption

When access to the local exchange is required to provide an IXC service (e.g., MTS/WATS-type, telex, Data, etc.) that uses a resold Special Access service, Switched Access Service Rates and Regulations, as set forth in Section 6. of NECA Tariff F.C.C. No. 5 will apply, except when such access to the local exchange is required for the provision of an enhanced service.

ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services

6.1 Scope

Where the IXC is reselling MTS and/or MTS-type service(s) on which the Carrier Common Line and Switched Access charges have been assessed, the IXC may, at the option of the IXC, obtain Feature Group A, Feature Group B or Feature Group D Switched Access Service under Section 6. of NECA Tariff F.C.C. No. 5 for originating and/or terminating access in the local exchange. Such access group arrangements whether single lines or trunks or multiline hunt groups or trunk groups will have Carrier Common Line Access charges applied as set forth in the Telephone Company's Intrastate Access Service Tariff in accordance with the resale rate regulations set forth in 6.4 following. For purposes of administering this provision:

Resold intrastate terminating MTS and MTS-type service(s) shall include collect calls, third number calls and credit card calls where the reseller pays the underlying carrier's service charges.

Resold intrastate originating MTS and MTS-type service(s) shall not include collect, third number, or credit card calls.

ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services (Continued)

6.2 IXC Obligations Concerning the Resale of MTS and MTS-type Services

When the IXC is reselling MTS and/or MTS-type service as set forth in 6.1 preceding, the IXC will be charged Carrier Common Line Access charges in accordance with the resale rate regulations as set forth in 6.4 following if the IXC furnishes documentation of the MTS usage and/or the MTS-type usage. Such documentation supplied by the IXC shall be supplied each month and shall identify the involved resold MTS and/or MTS-type services.

The monthly period used to determine the minutes of use for resold MTS and/or MTS-type service(s) shall be the most recent monthly period for which the IXC has received a bill for such resold service(s). This information shall be delivered to the Telephone Company, at a location specified by the Telephone Company, no later than 15 days after the bill date shown on the resold MTS and/or MTS-type service bill. If the required information is not received by the Telephone Company, the previously reported information, as described preceding, will be used for the next two months. For any subsequent month, no allocation or credit will be made until the required documentation is delivered to the Telephone Company by the IXC.

6.3 Resale Documentation Provided By the IXC

When the IXC utilizes Switched Access Service as set forth in 6.2 preceding, the Telephone Company may request a certified copy of the IXC's resold MTS or MTS-type usage billing. Requests for billing will relate back no more than 12 months prior to the current billing period.

ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services (Cont'd)

6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services

When the IXC is provided an access group to be used in conjunction with the resale of MTS and/or MTS-type services as set forth in 6.1 preceding, subject to the limitations as set forth in 6.2 preceding, and the billing entity receives the usage information required as set forth in 6.2 preceding, to calculate the adjustment of Carrier Common Line Access charges, the IXC will be billed as set forth in (C) below.

(A) Apportionment and Adjustment of Resold Minutes of Use

When the IXC is provided with more than one access group in a LATA in association with the resale of MTS and/or MTS-type services, the resold minutes of use will be apportioned as follows:

(1) Originating Services

The Telephone Company will apportion the resold originating MTS and/or MTS-type services and originating minutes of use for which the resale credit adjustment applies, among the access groups. Such apportionment will be based on the relationship of the originating usage for each access group to the total originating usage for all access groups in the LATA. For purposes of administering this provision:

Resold originating MTS and/or MTS-type services minutes shall be only those attributable to intrastate originating MTS and/or MTS-type minutes and shall not include collect, third number, or credit card calls.

The resale credit adjustment shall apply for resold originating MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such services.

ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services (Cont'd)

6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)

(A) Apportionment and Adjustment of Resold Minutes of Use (Cont'd)

(2) Terminating Services

The Telephone Company will apportion the resold terminating MTS and/or MTS-type services and terminating minutes of use for which the resale credit adjustment applies, among the access groups. Such apportionment will be based on the relationship of the terminating usage for each access group to the total terminating usage for all access groups in the LATA. For purposes of administering this provision:

Resold terminating MTS and/or MTS-type services minutes shall be only those attributable to intrastate terminating MTS/MTS-type (i.e., collect calls, third number calls, and credit card calls).

The resale credit adjustment shall apply for resold terminating MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such services.

(B) Direct and Indirect Connections

Each of the access group arrangements used by the IXC in association with the resold MTS and/or MTS-type services must be connected either directly or indirectly to the IXC designated premises at which the resold MTS and/or MTS-type services are terminated. Direct connections are those arrangements where the access groups and resold MTS and/or MTS-type services are terminated at the same IXC designated premises.

Indirect originating connections are those arrangements where the access groups and the resold originating MTS and/or MTS-type services are physically located at different IXC designated premises in the same exchange. Such different IXC designated premises are connected by facilities that permit a call to flow from access groups to resold MTS and/or MTS-type services.

Indirect terminating connections are those arrangements where the access groups and resold terminating MTS and/or MTS-type services are physically located at different IXC designated premises in the same exchange. Such different IXC designated premises are connected by facilities that permit a call to flow from resold terminating MTS and/or MTS-type services to access groups.

ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services (Cont'd)

6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)

(C) Rates

The Premium Access Charge per minute as set forth in the Telephone Company's Intrastate Access Service Tariff will apply. The minutes billed Carrier Common Line Access Service charges will be the adjusted originating intrastate access minutes and the adjusted terminating intrastate access minutes.

The adjusted originating access minutes will be the originating intrastate access minutes less the reported resold originating MTS and/or MTS-type service minutes of use as set forth in (A)(1) preceding; but not less than zero. The adjusted terminating access minutes will be the terminating intrastate access minutes less the reported resold terminating MTS and/or MTS-type service minutes of use as set forth in (A)(2) preceding; but not less than zero.

(D) When the Adjustment Will Be Applied to IXC Bills

The adjustment as set forth in (C) preceding will be made to the involved IXC account no later than either the next bill date, or the one subsequent to that, depending on when the usage report is obtained.

(E) Conversion of Billed Usage to Minutes

When the MTS and/or MTS-type usage is shown in hours, the number of hours shall be multiplied by 60 to develop the associated MTS and/or MTS-type minutes of use. If the MTS and/or MTS-type usage is shown in a unit that does not show hours or minutes, the IXC shall provide a factor to convert the shown units to minutes.

(F) Percent Intrastate Use (PIU)

The adjustment as set forth in (C) preceding will be made to the involved IXC account after making the adjustments to the customer account as set forth in 7.4 following (PIU).

ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

7. Rate Regulations

7.1 Billing of Charges

Carrier Common Line charges will be billed to each Switched Access Service provided under this tariff and the Telephone Company's Intrastate Access Service Tariff.

7.2 Measuring and Recording of Call Detail

When access minutes are used to determine Carrier Common Line charges, they will be accumulated using call detail recorded by Telephone Company equipment except as set forth in 7.3 following (Unmeasured FGA and B Usage) and Feature Group C operator and automated operator services systems call detail such as pay telephone sent-paid, operator-DDD, operator-person, collect, credit-card, third number and/or other like calls recorded by the customer. The Telephone Company measuring and recording equipment, except as set forth in 7.3 following (Unmeasured FGA and B Usage), will be associated with end office or local tandem switching equipment and will record each originating and terminating access minute where answer supervision is received. The accumulated access minutes will be summed on a line-by-line basis, by line group or by end office, whichever type of account is used by the Telephone Company, for each IXC and then rounded to the nearest minute.

7.3 Unmeasured Feature Group A and B Usage

When Carrier Common Line Access is provided in association with Feature Group A or Feature Group B Switched Access Service in Telephone Company offices that are not equipped for measurement capabilities, assumed average intrastate access minutes will be used to determine Carrier Common Line Access charges. These assumed access minutes are as set forth in the exchange carriers' access tariffs.

7.4 Percent Intrastate Use (PIU)

When the IXC reports interstate and intrastate use of in-service Switched Access Service, Carrier Common Line charges will be billed to intrastate Switched Access Service access minutes based on the data reported by the IXC as set forth in Section 2.3.11 of NECA Tariff F.C.C. No. 5 (Jurisdictional Reports), except where the Telephone Company is billing according to actuals by jurisdiction. Intrastate Switched Access Service access minutes will, when necessary, be used to determine Carrier Common Line Charges as set forth in 7.5 following.

ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

7. Rate Regulations (Cont'd)

7.5 Determination of Premium Charges

After the adjustments as set forth in 7.4 preceding have been applied, when necessary, to Switched Access Service access minutes, charges for the involved IXC account will be determined as follows:

- (A) Access minutes for all premium rated Switched Access Service subject to Carrier Common Line charges will be multiplied by the Premium Access per minute rate as set forth in the Telephone Company's Intrastate Access Service Tariff.
- (B) Access minutes for all FGB Access Services with an Abbreviated Dialing Arrangement (ADA) subject to Carrier Common Line Charges will be multiplied by the Premium Access per minute rate as set forth in the Telephone Company's Intrastate Access Service Tariff.
- (C) Carrier Common Line charges shall not be reduced as set forth in 6.1 preceding unless Switched Access Charges, as set forth in Section 6. of NECA Tariff F.C.C. No. 5, are applied to the IXC's Switched Access Services.

ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

7. Rate Regulations (Cont'd)

7.5 Determination of Premium Charges (Cont'd)

(D) Terminating Premium Access per minute charge(s) apply to:

- all terminating access minutes of use;
 - less those terminating access minutes of use associated with Wireless Switching Centers (WSCs);
- all originating access minutes of use associated with FGA Access Services where the off-hook supervisory signaling is forwarded by the IXC's equipment when the called party answers;
- all originating access minutes of use associated with calls placed to 700, 800 series and 900 numbers, less those originating access minutes of use associated with calls placed to 700, 800 series and 900 numbers for which the IXC furnishes for each month a report of either the number of calls or minutes or a report of the percent of calls or minutes that terminate in a Switched Access Service that is assessed Carrier Common Line charges.

When the IXC makes this report available to the Telephone Company in advance of billing, these minutes of use will be charged on the current bill as originating minutes of use as set forth in (E) following. If a billing dispute arises concerning the IXC provided report, the Telephone Company will request the IXC to provide the data the IXC used to develop the report. The Telephone Company will not request such data more than once a year. The IXC shall supply the data within 30 days of the Telephone Company request.

When this report is not available to the Telephone Company until after billing, it shall be used by the Telephone Company to calculate and post a credit to the IXC's account. The credit shall be posted to the IXC's account within 30 days of receipt of the report. The credit shall be calculated by multiplying the number of access minutes of use, for which a credit is determined to be applicable, times the difference between the terminating and originating Carrier Common Line charges in effect when the calls were completed.

ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

7. Rate Regulations (Cont'd)

7.5 Determination of Premium Charges (Cont'd)

- (E) The originating Premium Access per minute charge(s) apply to:
- all originating access minutes of use;
 - less those originating access minutes of use associated with FGA Access Services where the off-hook supervisory signaling is forwarded by the IXC's equipment when the called party answers;
 - less all originating access minutes of use associated with calls placed to 700, 800 and 900 numbers;
 - less those originating access minutes of use associated with Wireless Switching Centers (WSCs);
 - plus all originating access minutes of use associated with calls placed to 700, 800 series and 900 numbers for which the IXC furnishes for each month a report of either the number of calls or minutes or a report of the percent of calls or minutes that terminate in a Switched Access Service that is assessed Carrier Common Line charges, and for which a corresponding reduction in the number of terminating access minutes of use has been made as set forth in (D) preceding.

ACCESS SERVICE TARIFF (Continued)

Rates:

	<u>Rate</u>	
1. <u>Carrier Common Line Charge</u>		
Premium Access, per minute		
Terminating	\$ *	
Originating	\$.0150	
2. <u>Transport Interconnection Charge (TIC)</u>		
Terminating	\$ *	
Originating	\$.015055	
3. <u>Local Transport</u>		
Tandem Switched Transport		
a) Tandem Switched Facility, per access minute per mile		
Terminating	\$ *	
Originating	\$.000090	
b) Tandem Switched Termination, per access minute per termination		
Terminating	\$ *	
Originating	\$.000443	
4. <u>End Office - Local Switching</u>		
Terminating	\$ *	
Originating	\$.040598	(C)
5. <u>End Office - Information Surcharge, per minute</u>		
Terminating	\$ *	
Originating	\$.000000	(C)

* The rates, charges and conditions for the provision of intrastate terminating Carrier Access Service are as specified in the NECA Tariff FCC No. 5 as it now exists, and as it may be revised, added to, or supplemented.

ACCESS SERVICE TARIFF (Continued)

Switched Access Charges Assessable to VoIP-PSTN Traffic

1. Identification and Rating of Toll VoIP-PSTN Traffic

- 1.1 Scope - Toll VoIP-PSTN Traffic is the intrastate interexchange traffic exchanged in time division multiplexing ("TDM") format that originates and/or terminates in Internet protocol ("IP") format. Traffic originates and/or terminates in IP format if it originates from and/or terminates to an end user customer of a service that requires Internet protocol compatible customer premises equipment. (C)

This section governs the identification of Toll VoIP-PSTN Traffic that is subject to the access compensation rules adopted by the Federal Communications Commission in its Report and Order in WC Docket Nos. 10-90 et. al., FCC No. 11-161 (November 18, 2011) and in its Second Order on Reconsideration, FCC No. 12-47 (April 25, 2012). Specifically, this section establishes the method of separating such traffic (referred to in this tariff as "Relevant VoIP-PSTN Traffic") from the Customer's traditional intrastate access traffic, so that such Relevant VoIP-PSTN Traffic can be billed in accordance with the FCC Orders. (C)
(T)
(T)

This section of the tariff does not preclude carriers from negotiating different rates, terms and conditions governing compensation for Toll VoIP-PSTN traffic.

This Tariff does not supersede rates, terms and conditions governing compensation for Toll VoIP-PSTN traffic in existing interconnection agreements.

- 1.2. Rating of Toll VoIP-PSTN Traffic - The Company will bill Relevant VoIP-PSTN traffic identified in accordance with this tariff Section as follows: (C)
(C)

- Between December 29, 2011 and July 12, 2012, the applicable rate elements used in providing access for Relevant VoIP PSTN Traffic that originates on the Company's network for termination to the Customer's end users (originating traffic) will be billed at interstate switched access rates applicable to the Company as set forth in the National Exchange Carrier Association (NECA) Access Service Tariff F.C.C. No. 5, which is posted at <http://svartifoss2.fcc.gov/cgi-bin/ws.exe/prod/ccb/etfs/webpublic/selectlec.hts>. (N)
(N)

P.U.C.O. NO. 8

ACCESS SERVICE TARIFF (Continued)

Switched Access Charges Assessable to VoIP-PSTN Traffic (Continued)

1. Identification and Rating of Toll VoIP-PSTN Traffic (Continued)

1.2. Rating of Toll VoIP-PSTN Traffic (Continued)

- Beginning July 13, 2012 through June 30, 2014, the applicable rate elements used in providing access for Relevant VoIP PSTN Traffic that originates on the Company's network for termination to the Customer's end users (originating traffic) will be billed at intrastate access rates, as set forth in Section 7.
- Beginning July 1, 2014 the applicable rate elements used in providing access for Relevant VoIP PSTN Traffic that originates on the Company's network for termination to the Customer's end users (originating traffic) will be billed at interstate switched access rates applicable to the Company as set forth in the National Exchange Carrier Association (NECA) Access Service Tariff F.C.C. No. 5, which is posted at <http://svartifoss2.fcc.gov/cgi-bin/ws.exe/prod/ccb/etfs/webpublic/selectlec.hts>.
- Beginning December 29, 2011, the applicable rate elements used in providing access for Relevant VoIP PSTN Traffic that originates from the Customer's end users and terminates on the Company's network (terminating traffic) will be billed at interstate switched access rates applicable to the Company as set forth in the National Exchange Carrier Association (NECA) Access Service Tariff F.C.C. No. 5, which is posted at <http://svartifoss2.fcc.gov/cgi-bin/ws.exe/prod/ccb/etfs/webpublic/selectlec.hts>.

(N)

(N)

ACCESS SERVICE TARIFF (Continued)

Switched Access Charges Assessable to VoIP-PSTN Traffic

1.1 Identification and Rating of Toll VoIP-PSTN Traffic (Cont'd)

- 1.3 Calculation and Application of Percent-VoIP-Usage Factor - The Company will determine the number of Toll VoIP-PSTN Traffic minutes of use ("MOU") to which interstate rates will be applied under subsection 1.2, above, by applying a Percent VoIP Usage ("PVU") factor to the total terminating intrastate access MOU (however determined – either based on call detail information or PIU) sent to a Company end user by the Customer (terminating traffic). Beginning July 1, 2014, the Company will apply the PVU to both terminating and originating intrastate access MOU exchanged between the Company and the Customer. The PVU will be derived and applied as follows: (C)
- (A) The Customer will calculate and furnish to the Company a factor (the "PVU-A") representing the percentage of the total terminating intrastate access MOU sent to a Company end user by the Customer that originates in IP format. This PVU-A shall be based on information such as the number of the Customer's retail VoIP subscriptions in the state (e.g., as reported on FCC Form 477), traffic studies, actual call detail, or other relevant and verifiable information. Beginning July 1, 2014, the Customer's PVU-A shall be based on access MOU the Customer exchanges with the Company in State that is (i) sent to the Company that originated in IP format or (ii) is received from the Company and terminated in IP format. (C)
- (B) Company will, likewise, calculate a factor (the "PVU-B") representing the percentage of the Company's total intrastate access MOU in the State that the Company terminates in IP format. This PVU-B shall be based on information such as the number of the Company's retail VoIP subscriptions in the state (e.g., as reported on FCC Form 477), traffic studies, actual call detail, or other relevant and verifiable information. Beginning July 1, 2014, the PVU-B shall be based on access MOU in the State that the Company originates to the Customer or terminates from the Customer in IP format. (C)
- (C) The Company will use the PVU-A and PVU-B factors to calculate an effective PVU factor that represents the percentage of total intrastate terminating access MOU received from the Customer that is terminated in IP format by the Company and/or originated in IP format by the Customer. Beginning July 1, 2014, the PVU factor will represent the total intrastate access MOU exchanged between the Company and the Customer that originates or terminates in IP format at either the Company end or the Customer end. The PVU factor will be calculated as the sum of: (A) the PVU-A factor and (B) the PVU-B factor times (1.0 minus the PVU-A factor). (C)

ACCESS SERVICE TARIFF (Continued)

Switched Access Charges Assessable to VoIP-PSTN Traffic

1.1 Identification and Rating of Toll VoIP-PSTN Traffic (Cont'd)

1.3 (Cont'd)

- (D) Between July 13, 2012 and June 30, 2013, the Company will apply the effective PVU factor to the total terminating intrastate access MOU exchanged with the Customer to determine the number of Toll VoIP-PSTN Traffic MOUs. (C)

Example 1: The PVU-B is 10% and the PVU-A is 40%. The effective PVU factor is equal to $40\% + (10\% \times 60\%) = 46\%$. The Company will bill 46% of the Customer's terminating intrastate access MOU in accordance with the Company's applicable interstate switched access tariff. (C)

Example 2: The PVU-B is 10% and the PVU-A is 0%. The effective PVU factor is $0\% + (100\% \times 10\%) = 10\%$. The Company will bill 10% of the Customer's terminating intrastate access MOU in accordance with the Company's applicable interstate switched access tariff. (C)

Example 3: The PVU-A is 100%. No matter what the PVU-B factor is, the effective PVU is 100%. The Company will bill 100% of the Customer's terminating intrastate access MOU in accordance with the Company's applicable interstate switched access tariff. (C)

In all of the examples above, the Company will apply the PVU to both originating and terminating intrastate access MOU beginning July 1, 2014. (N)
(N)

- (E) If the Customer does not furnish the Company with a PVU-A pursuant to the preceding paragraph 1, the Company will utilize an effective PVU equal to the PVU-B.

- 1.4 Initial PVU Factor - If the PVU factor is not available and/or cannot be implemented in the Company's billing systems by December 29, 2011, once the factor is available and can be implemented the Company will adjust the Customer's bills to reflect the PVU retroactively to December 29, 2011. In calculating the initial PVU, the Company will take the Customer-specified PVU-A into account retroactively to December 29, 2011, provided that the Customer provides the factor to the Company no later than 30 days after approval of this tariff; otherwise, it will set the initial PVU equal to the PVU-B, as specified in subsection 1.3, above.

ACCESS SERVICE TARIFF (Continued)

Switched Access Charges Assessable to VoIP-PSTN Traffic

(N)

1.1 Identification and Rating of Toll VoIP-PSTN Traffic (Cont'd)

1.5 PVU Factor Updates - The Customer may update the PVU-A factor or the Company may update the PVU-B quarterly using the method set forth in subsection 1.3., above. If the Customer chooses to submit such updates, it shall forward to the Company, no later than 15 days after the first day of January, April, July and/or October of each year, a revised PVU-A factor based on data for the prior three months, ending the last day of December, March, June and September, respectively. The Company will use the revised PVU-A to calculate a revised PVU. The revised PVU factor will apply prospectively and serve as the basis for billing until superseded by a new PVU.

1.6 PVU Factor Verification - Not more than twice in any year, the Company may ask the Customer to verify the PVU-A factor furnished to the Company and Customer may ask the Company to verify the PVU-B factor and the calculation of the PVU factor. The party so requested shall comply, and shall reasonably provide the records and other information used to determine the respective PVU-A and PVU-B factors. The Customer shall retain the call detail, work papers, and/or other information used to develop the PVU factor for a minimum of one year. No prorating or backbilling will be done based on updated PVU factors.

(N)