

SYCAMORE TELEPHONE COMPANY
BASIC LOCAL EXCHANGE SERVICE TARIFF

NOTE: This Tariff P.U.C.O. No. 13 cancels and supersedes Sycamore Telephone Company Tariff P.U.C.O. No. 12.

Issued: April 18, 2011

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In Accordance with Case No. 10-1010-TP-ORD and 11-2523-TP-ATA

Issued by the Public Utilities Commission of Ohio
Steven Ekleberry, General Manager & Treasurer
Sycamore, Ohio

P.U.C.O. NO. 13

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TARIFF DESCRIPTION

This Basic Local Exchange Service (BLES) Tariff applies to residential single-line customers and to the primary access line of business customers.

BLES is provided by Sycamore Telephone Company (The "Company" or "Telephone Company") in accordance with Rule 4901:1-6-12, Ohio Administrative Code.

Basic local exchange service, as defined in Section 4927.01, Revised Code, means residential end-user access to, and usage of, telephone-company-provided services over a single line, or small-business-end-user access to and usage of telephone-company-provided services over the business's primary access Line of Service, which in the case of residential and small-business access and usage is not part of a bundle or package of services. BLES enables a customer to originate or receive voice communications within a local service area and consists of the following services:

- (i) Local dial tone service;
- (ii) For residential end users, flat-rate telephone exchange service;
- (iii) Touch tone dialing service;
- (iv) Access to and usage of 9-1-1 services, where such services are available;
- (v) Access to operator services and directory assistance;
- (vi) Provision of a telephone directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;
- (vii) Per call, caller identification blocking services;
- (viii) Access to telecommunications relay service; and
- (ix) Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.

EXCHANGE RATES

SYCAMORE EXCHANGE

The rates below entitle subscribers in the Sycamore Exchange to call the McCutchenville and Melmore exchanges toll-free.

	<u>Business</u>	<u>Net Monthly Rates</u>		<u>Payphone</u>
		<u>Maximum Rate</u>	<u>Residence Maximum Rate</u>	
Individual access line	\$15.60	\$15.60	\$11.50	\$15.60
Coin Supervision Additive				\$ 7.20

McCUTCHEENVILLE EXCHANGE

The rates below entitle subscribers in the McCutchenville Exchange to call the Sycamore and Melmore exchanges toll-free.

	<u>Business</u>	<u>Net Monthly Rates</u>		<u>Payphone</u>
		<u>Maximum Rate</u>	<u>Residence Maximum Rate</u>	
Individual access line	\$15.60	\$15.60	\$11.50	\$15.60
Coin Supervision Additive				\$ 7.20

MELMORE EXCHANGE

The rates below entitle subscribers in the Melmore Exchange to call the McCutchenville and Sycamore exchanges of this Company and the Tiffin Exchange of AT&T Ohio toll-free.

	<u>Business</u>	<u>Net Monthly Rates</u>		<u>Payphone</u>
		<u>Maximum Rate</u>	<u>Residence Maximum Rate</u>	
Individual access line	\$17.50	\$17.50	\$13.40	\$17.50
Coin Supervision Additive				\$ 7.20

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MISCELLANEOUS RATES AND CHARGES

A. The following charges shall apply for customer-initiated services on non-recurring basis.

Service connection charges (new installation, 1 line 1 set)

Service Order	\$11.00
Central office	\$10.00
Visitation	\$8.00
Restoral of service	\$12.00 **
Move (off premises)	\$25.00 **
Subsequent visits	\$18.00 **

Note: Footnote explanations are as follows:

- * In addition to applicable access line rate.
- ** Rate listed plus applicable service connection charges.

MISCELLANEOUS RATES AND CHARGES (Continued)

B. Touch Calling.

This service is included in the monthly access line rates for subscribers with touch tone service.

Customers with rotary dial service as of November 28, 2006 will be grandfathered and their monthly access line rate will not change. However, any subsequent change to service, or disconnection followed by reconnection, will result in the loss of the grandfathering exception and will require that customer to upgrade to touch tone service.

Customers may upgrade from rotary dial service to touch tone service at no additional service charge.

C. Per Call Number Privacy (Per Call Blocking)

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided according to the availability of facilities, features, and central office equipment in locations determined by the Company. Per Call Blocking will be provided to all eligible customers at no charge.

D. Late Payment Charge: A late payment charge of one dollar (\$1.00) or 5%, whichever is greater, will apply to regulated charges not paid at least nineteen (19) days after the postmark on the customer's bill. The late payment charge will not apply to any portion of the bill that is in bona fide dispute, any previous late payment fees included in the amount due, or to service establishment charges for lifeline services.

E. Telecommunications Relay Services (TRS)

Customers may be assessed an annual charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

APPLICATION OF RATES

- A. Business rates apply at business locations; and at other locations when a business listing is furnished, or at residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matter, such as on vehicles, etc.
- B. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
- C. Residence rates apply at all other locations unless otherwise specifically provided. When the use of a residence service is such that it should be reclassified as a business service, the Company will discontinue the service in the event the subscriber refuses to permit such reclassification and pay the applicable business rate.

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CONSTRUCTION CHARGES

A. Construction Charges on Private Right of Way

Where the Telephone Company constructs permanent entrance for service, the applicant shall be required to pay the expense incurred by the Telephone Company for that part of the entrance facilities so constructed as is in excess of 500 feet in length, measured along the proposed path of construction.

When permanent construction is provided on private right-of-way where no company-owned facilities are available, the type and route deemed most practicable by the company will be used. The applicant may be required to obtain the necessary right-of-way and pay the expense (or rental) incurred in securing and retaining it. The Company will furnish, place, own, and maintain or replace the wire circuits needed to provide service.

If the Telephone Company elects to attach its facilities to poles of other utility companies in lieu of providing the standard pole line construction, the Telephone Company will place one-half mile of circuit for each subscriber without construction charges. For placing facilities in excess of one-half mile on other utility companies' poles, the excess construction charges to be applied shall not exceed those which would have been applied if standard pole line construction had been provided by the Telephone Company.

When the Telephone Company attaches its entrance facilities to poles of others located on private property and attachment charges are made for the use of such poles, the attachment rental shall be billed to the subscriber. If the Telephone Company is required to purchase an interest in such poles, the actual cost of such interest is paid by the subscribers. All other regulations and requirements of both the owner of such pole lines and the Telephone Company with respect to such joint use shall apply.

The decision as to whether poles of others are suitable for the attachment of the Telephone Company's facilities rests with the Telephone Company.

B. Construction Charges on Public Highways

This Company concurs with the rules and regulations concerning excess construction charges applicable to certain line extensions of the Telephone Company on the public highway.

EXTENDED LOCAL CALLING SERVICE (Continued)

B. RATES (Continued)

b. Duration (Continued)

iv. Chargeable time ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.

v. Chargeable time does not include time lost because of faults or defects in the service.

c. Time of Day

i. Holiday rates apply on Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day, or resulting legal holidays when Christmas, New Year's, or Independence Day legal holidays fall on dates other than December 25, January 1, and July 4, respectively.

ii. In cases where a call begins in one rate period and ends in another, the rate in effect at the time the connection is established applies to the entire message.

C. AVAILABILITY

1. Extended Local Calling Service is provided in the following exchanges:

<u>Exchanges in which service is offered</u>	<u>Exchange(s) which can be called</u>	<u>Mileage from exchange offered</u>
Sycamore	Upper Sandusky	11 miles
Sycamore	Tiffin	12 miles
McCutchenville	Upper Sandusky	11 miles
McCutchenville	Tiffin	10 miles

APPLICATION OF RATES

- A. Business rates apply at business locations; and at other locations when a business listing is furnished, or at residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matter, such as on vehicles, etc.
- B. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
- C. Residence rates apply at all other locations unless otherwise specifically provided. When the use of a residence service is such that it should be reclassified as a business service, the Company will discontinue the service in the event the subscriber refuses to permit such reclassification and pay the applicable business rate.

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CONSTRUCTION CHARGES

A. Construction Charges on Private Right of Way

Where the Telephone Company constructs permanent entrance for service, the applicant shall be required to pay the expense incurred by the Telephone Company for that part of the entrance facilities so constructed as is in excess of 500 feet in length, measured along the proposed path of construction.

When permanent construction is provided on private right-of-way where no company-owned facilities are available, the type and route deemed most practicable by the company will be used. The applicant may be required to obtain the necessary right-of-way and pay the expense (or rental) incurred in securing and retaining it. The Company will furnish, place, own, and maintain or replace the wire circuits needed to provide service.

If the Telephone Company elects to attach its facilities to poles of other utility companies in lieu of providing the standard pole line construction, the Telephone Company will place one-half mile of circuit for each subscriber without construction charges. For placing facilities in excess of one-half mile on other utility companies' poles, the excess construction charges to be applied shall not exceed those which would have been applied if standard pole line construction had been provided by the Telephone Company.

When the Telephone Company attaches its entrance facilities to poles of others located on private property and attachment charges are made for the use of such poles, the attachment rental shall be billed to the subscriber. If the Telephone Company is required to purchase an interest in such poles, the actual cost of such interest is paid by the subscribers. All other regulations and requirements of both the owner of such pole lines and the Telephone Company with respect to such joint use shall apply.

The decision as to whether poles of others are suitable for the attachment of the Telephone Company's facilities rests with the Telephone Company.

B. Construction Charges on Public Highways

This Company concurs with the rules and regulations concerning excess construction charges applicable to certain line extensions of the Telephone Company on the public highway.

N11 SERVICE
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
 - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code.
 - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
 - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.

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N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER
(Continued)

3. Local Calling for Company Subscribers
 - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
 - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.
6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER
(Continued)

10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

E OTHER TERMS AND CONDITIONS (Continued)

3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES & CHARGES

There shall be no charges associated with the provision of this service to the 811 Provider.

GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the provisions of BLES as defined in Section 1, Sheet No. 1 herein.

In the event of a conflict between any rates, rules, regulation or provision contained in these General Rules and Regulations and any rate, rule regulation or provision contained in the other section of this BLES Tariff, the rate, rule, regulation or provision contained in the specific section of this Tariff shall prevail.

B. OWNERSHIP OF EQUIPMENT

No equipment, apparatus, circuits or device shall be attached to or connected with, facilities furnished by the Company, whether physically, by induction, or otherwise which will not meet the requirements of the Company. The Company shall have the right to disconnect any such unapproved attachment or connection, or to suspend the service during its continuance, or to terminate the service.

C. APPLICATION FOR SERVICE

An application for service becomes a contract upon the establishment of service. Neither the contract nor any rights acquired thereunder may be assigned or in any manner transferred except as specifically provided in this tariff. Requests for additional service, upon the establishment thereof, become a part of the original contract. Any change in rates or regulations authorized by the legally constituted authorities acts as a modification of all contracts to that extent, without further notice.

A contract for service may be transferred to another member of the family in the case of residence service and to substantially the same successor in interests in the case of business service. No billing adjustment for local exchange or toll service previously furnished is made and the new customer must assume all outstanding indebtedness of the original customer. No connection charge applies to service transferred in accordance herewith.

If an applicant has an outstanding account with the Telephone Company, the Telephone Company reserves the right to reject application for service until the amount due shall have been paid in full.

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GENERAL RULES AND REGULATIONS (Continued)

D. LIABILITY OF THE COMPANY

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing service or facilities and not caused by negligence of the subscriber, shall not exceed an amount equivalent to the proportionate charge for the affected service or facility for the period of such impairment.¹

E. ADVANCE PAYMENTS

Applicants for service involving special construction may be required to make an advance payment. The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the contract.

F. SPECIAL ASSEMBLAGES

The rates and charges published in the various sections of this tariff schedule contemplate standard construction and installation and the use of the Company's standard instruments, apparatus and equipment widely used by subscribers.

Where the Company, at the request of the subscriber, furnishes instruments, apparatus and equipment, and/or makes installations other than standard, or provides special assemblages of equipment for which specific rates are not otherwise provided herein a monthly charge shall be made which is 1/36th of the cost of the equipment and installation thereof, provided the subscriber executes a contract for the equipment for such period as may be reasonably required.

Special assemblages and special equipment may be terminated prior to the expiration of the initial contract period upon thirty (30) days notice and upon payment of one-third of the contract rental for the unexpired portion of the initial contract period, in addition to all charges for exchange and toll service for the period service has been rendered.

Service may be terminated after the expiration of the initial contract period upon thirty (30) days notice and upon payment of all charges for exchange and toll service at the date of termination of the service.

A change in location of special assemblages and equipment will be made at the expense of the subscriber.

¹ The approval by the P.U.C.O. of the foregoing language in this tariff does not constitute a determination by the P.U.C.O. that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the P.U.C.O. recognizes that since it is a court's responsibility to adjudicate negligent and consequent damage claims it is also the court's responsibility to determine the validity of the limitation of liability thereof.

P.U.C.O. NO. 13

ENHANCED EMERGENCY TELEPHONE SERVICE (E911 SERVICE)

A. GENERAL

When requested by local government authorities, and subject to the availability of facilities, Sycamore Telephone Company will provide a universal number "E911" for the use of Public Safety Answering Points (PSAP's) engaged in assisting local government in the protection and safety of the general public. Use of the "E911" number will provide each caller with telephone access to the appropriate local PSAP.

B. REGULATIONS

The regulations set forth below apply to "Enhanced 911 service, hereinafter referred to as 911 service:

1. Application for 911 service shall be executed in writing by each participating local government authority or their duly appointed agent. If application is made through an agent of the local government authority, the company shall be provided with evidence, satisfactory to the Company, of the appointment and establishment of service. As a minimum, both police and fire departments in each local government authority must participate in any 911 service and participation shall be in the same 911 service.
2. The 911 service customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been legally delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility to respond to telephone calls from the public for emergency police and fire and other services with the telephone central office areas arranged for 911 service calling.
3. Each participating local governmental authority must furnish to the Company its written agreement, duly executed, by which it shall agree to:
 - a. Provide sufficient personnel to staff the PSAP on a 24 hour continuous basis.
 - b. Accept responsibility for dispatching, or referring, forwarding or transferring 911 calls to other participating local government authorities for the dispatch of police, fire, ambulance or other emergency services to the extent such services are reasonably available.

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ENHANCED EMERGENCY TELEPHONE SERVICE (E911 SERVICE) (Continued)

B. REGULATIONS (Continued)

- c. Subscribe to additional local exchange service, at the PSAP location, for administrative purposes, for placing outgoing calls and for receiving other emergency calls, including calls that might be relayed by an operator.
 - d. Make operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Telephone Company in the event the system is not functioning properly.
4. The service is limited to the use of central office telephone number 911 as the emergency number. Only one 911 service will be provided with any government agency's locality.
5. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.
6. E911 Service is arranged only for one-way incoming service to an appropriate PSAP. Outgoing calls can only be made on a transfer basis.
7. Information contained in the Company's data base management system will be maintained for 911 service and will be used exclusively for this purpose.
8. E911 Service information consisting of the name, address and telephone numbers of customers who subscribe to non-published telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency 911 Service calls. No liability for damages arising from disclosure of a non-published telephone number shall be attached to the Company.
9. Any party residing within the 911 Service serving area forfeits the privacy afforded by non-published telephone numbers to the extent that the customer's name, telephone number and address associated with the originating station location are furnished to the PSAP.
10. Because the Company authorized service area boundary and political subdivision boundary may not coincide, the customer must make arrangements to handle all calls received on 911 Service lines that originate from all telephones served by Sycamore Telephone Company, whether or not the calling telephone is situated on property within the geographical boundary of customer's public safety jurisdiction.

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Sycamore, Ohio

P.U.C.O. NO. 13

ENHANCED EMERGENCY TELEPHONE SERVICE (E911 SERVICE) (Continued)

B. REGULATIONS (Continued)

11. The customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to a 911 Service PSAP by calling parties.
12. The number of lines to the "lead" local exchange companies shall be as required by the Seneca County and Crawford County E911 Emergency Telephone Number System Plans.
13. The calling party is not charged for calls placed to the E911 number, however regular message toll charges will be applied to the PSAP line, where appropriate, for messages transferred by a PSAP over exchange facilities from the central office serving the PSAP initiating the transfer to the point of termination of the transfer, if located outside the local calling area of the exchange.
14. The Company does not undertake to answer and forward E911 service call, but furnishes the use of its facilities to enable the customer's personnel to accept such calls on the customer's designated premises.

C. E911 SERVICE FEATURES

1. Automatic Number Identification (ANI):

A feature by which the calling party's telephone number is forwarded to the E911 control office and to the PSAP's display and transfer units.

D. RATES AND CHARGES

1. E911 service is provided to residents who subscribe to local exchange telephone service. The rate for this service will be as indicated for the appropriate county on the following County Rate List.

ENHANCED EMERGENCY TELEPHONE SERVICE (E911 SERVICE) (Continued)
COUNTY RATE LIST

<u>County</u>	<u>Current 911 Subscriber Charge</u>	<u>Implementation Date for 911 Service</u>	<u>Effective Date for</u>		<u>Most Current Case No. for 911 Review</u>
			<u>Current 911 Subscriber Charge</u>	<u>Initial Case No. for 911 Implementation</u>	
Crawford	.35	5-21-92	5-21-92	91-1588-TP-EMG	N/A
Seneca	.35	6-25-92	6-25-92	92-268-TP-EMG	N/A
Wyandot	.35	2-17-99	2-17-99	98-1537-TP-EMG	98-1537-TP-EMG

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P.U.C.O. NO. 13

LIFELINE REQUIREMENTS

The Telephone Company shall provide Lifeline services as defined in 47 C.F.R. § 54.401 (a) on a non-discriminatory basis to all qualifying low-income customers. The Company's Lifeline service offering shall comply with all applicable federal and state laws, including, but not limited to 47 C.F.R. Part 54, Subpart E; the FCC's Lifeline reform order (Report and Order released February 6, 2012, WC Docket No. 11-42 *et.al.*), the FCC Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, *et.al.*), and any subsequent clarifying orders; Section 4927.13, Ohio Revised Code; Rule 4901:1-6-19, Ohio Administrative Code; and the Commission's nontraditional Lifeline service order (Finding and Order adopted May 23, 2012, Case No. 10-2377-TP-COI) and any subsequent entries and/or orders. (C)

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Sycamore, Ohio

Sycamore Telephone Company
Sycamore, Ohio

Section No. 5
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(D)

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Sycamore Telephone Company
Sycamore, Ohio

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INTRALATA PRESUBSCRIPTION

1. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

2. IntraLATA Presubscription Options

Option A. Subscriber may select the Telephone Company's intraLATA carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company's intraLATA carrier or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA calls to the carrier of choice of each call.

3. Rules and Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Until an affirmative choice is made, all subscribers will be assigned to the Telephone Company's intraLATA carrier.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph 5 below.

Sycamore Telephone Company
Sycamore, Ohio

Section No. 5
First Revised Sheet No. 4
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P.U.C.O. NO. 13

(D)

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In Accordance with Case No. 90-5038-TP-TRF
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Steven Ekleberry, General Manager & Treasurer
Sycamore, Ohio

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Sycamore Telephone Company
Sycamore, Ohio

Section No. 5
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INTRALATA PRESUBSCRIPTION (Continued)

4. IntraLATA Presubscription Customer Notices

The Telephone Company will notify subscribers that intraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

5. IntraLATA presubscription Charges

a. Application of Charges

There will be no charges for a subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of subscriber notification of intraLATA presubscription availability.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Telephone Company for local exchange service. If the new subscriber is unable to make a selection, at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new subscriber is still unable to make a selection, at that time, the Telephone Company will inform the new subscriber that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new subscriber will also be informed that the Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until a selection is made the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply as follows:

INTRALATA PRESUBSCRIPTION (Continued)

- a. Application of Charges (Continued)
- (1) The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff.
 - (2) If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.
- b. Nonrecurring Charges IntraLATA Presubscription Change Charge
- Per business or residence line, trunk, or port:
- | | | |
|----|--------------------|--------|
| -- | Manual Process | \$5.50 |
| -- | Electronic Process | \$1.25 |