

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

UNITED TELEPHONE COMPANY OF OHIO
d/b/a CenturyLink

P.U.C.O. No. 5
General Exchange Tariff

CANCELS

Prior P.U.C.O. No. 5
General Exchange Tariff

AND CANCELS

P.U.C.O. No. 6
Local Exchange Tariff

AND CANCELS

P.U.C.O. No.1
Message Toll Telephone Services Tariff

AND CANCELS

P.U.C.O. No. 1
Private Line Service Tariff

United Telephone Company of Ohio provides local and general exchange services

for All Exchange Areas Served in the

STATE OF OHIO *

and

Includes

RATES, RULES AND REGULATIONS

Unless otherwise specified in
the Company's Terms and Conditions located at <http://about.centurylink.com/tariffs>.

United Telephone Company of Ohio is a wholly owned subsidiary of CenturyLink, Inc. Services offered pursuant to this tariff may be offered under the brand name CenturyLink. All regulated and tariffed services offered by United Telephone Company of Ohio, under its brand name CenturyLink are subject to the terms and conditions of this tariff.

* Indiana rates are applicable to General Exchange Service customers located in Union City, Ohio.

Issued: April 29, 2011

Effective: May 1, 2011

United Telephone Company Of Ohio
By Duane Ring, Vice President
LaCrosse, Wisconsin

In accordance with Case No.: 90-5041-TP-TRF
Issued by the Public Utilities Commission of Ohio

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United Telephone Company Of Ohio
By Bill Hanchey, Vice President
Wake Forest, North Carolina

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EXPLANATION OF SYMBOLS

- (C) - to signify changed regulations
- (D) - to signify discontinued rate or regulation
- (I) - to signify increased rate
- (M) - to signify matter moved/relocated within the tariff with no change to material
- (N) - to signify new rate or regulation
- (R) - to signify reduced rate
- (S) - to signify reissued matter
- (T) - to signify a change in text, but no change in rate or regulation

TRADE NAMES, TRADEMARKS AND SERVICE MARKS USED IN THIS TARIFF

Below is a list of trade names, trademarks and/or service marks for services which are offered in this Tariff. These trade names, trademarks and/or service marks are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. and are used by the Company with express permission. Trademark and service mark designations will not be listed hereafter in the Tariff. However, the laws regarding trademarks and service marks will still apply. Trademarks and service marks that are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. cannot be used by another party without authorization.

CENTURYLINK
CENTURYLINKTM
CENTURYLINKSM

Pursuant to 4901:1-6-11(B)(5), all telephone companies offering BLES are subject to the Commission's service requirements found in Rule 4901:1-6-12 of the Administrative Code.

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EXPLANATION OF TERMS

Access line - the Telephone Company facility that provides access to local and toll switched networks and is provided from the central office switching point up to and including the termination on the customer's premises in either a terminal block, jack or other point of termination. An access line may be a discrete entity, such as a wire pair or a channel in a multiplex system.

Airline mileage - the standard method for determining distance between two points, the direct or airline distance point-to-point.

Base rate – a uniform rate for any form of exchange service exclusive of mileage from a serving central office. Base rates are provided in a portion of an exchange area set forth in the Basic Local Exchange Service section of this Tariff.

Base rate area - a specific section of an exchange area within which schedule rates for local service apply without exchange line mileage or without special rates in lieu of mileage.

Basic local service - Residential end-user access to and usage of telephone company-provided services over a single line or small business end-user access to and usage of telephone-company-provided services over the primary access line of service, which is the case of residential and small business access and usage is not part of a bundle or package of services.

Central office - a switching unit in one location of a telephone system providing service to the general public, having the necessary equipment and operating arrangement for terminating and interconnecting subscriber lines. More than one central office may be located in the same building.

Central office area - the specific section of territory served by a single central office or by a particular group of central offices located in the same building.

Charges based on costs incurred - see rates or charges based on costs incurred.

Class of service - the term used in describing local exchange service furnished to a subscriber which denotes the nature of use for the service. The Telephone Company furnishes two classes of service, business and residence.

Connecting company - a corporation, association, firm or individual owning and operating one or more central offices and interchanging traffic directly or indirectly with the Telephone Company.

Construction charge - a nonrecurring charge to cover the expense incurred by the Telephone Company for constructing facilities in order to furnish service.

Continuous property - the continuous plot of ground, including and buildings thereon, occupied by a subscriber, which is not separated by public highways or by property occupied by others. However, where a subscriber owns or leases properties on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., which otherwise would be continuous, such properties are considered continuous property provided poles, conduit or submarine cable is not required for the placing of wire facilities between the properties or, if required, are provided and maintained by or at the expense of the subscriber.

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EXPLANATION OF TERMS (Continued)

Customer - see subscriber.

Contract - the service agreement between a customer and the Telephone Company under which facilities and/or communication services are furnished.

Customer-provided terminal equipment - devices or apparatus and their associated wiring provided by a customer which are connected to the communications path of the Telephone Company's exchange network either electrically, acoustically or inductively.

CenturyLink Operating Company (a.k.a. CenturyLink LOC) - The term used to describe CenturyLink Corporation's Incumbent Local Exchange Carrier (ILEC).

Entrance facilities - facilities extending from the point of entrance on private property to the premises in which service is furnished.

Exchange - a basic unit for the administration of communication service in a specified area, called the exchange area, which usually embraces a city, town or village and a designated surrounding or adjacent area. It may consist of one or more central offices together with the associated plant used in furnishing communication service to the general public within that area.

Exchange area - the territory included within boundaries of an exchange as shown on maps on file with the Public Utilities Commission of Ohio.

Exchange service - the general telephone service rendered in accordance with General Exchange Tariff provisions. Exchange service is a general term describing as a whole the facilities for local intercommunications, together with the right to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of the General Exchange Tariff.

- A. Extension service - a classification of exchange service, furnished to a subscriber that is connected on the same central office access line as a main station. Extension instruments may be provided by the telephone company or by the customer on individual line service.
- B. Flat rate service - a classification of exchange service furnished a subscriber under tariff provisions for which a stipulated charge is made regardless of the amount of use.
- C. Foreign central office service - a classification of exchange service furnished to a subscriber in a multi-office exchange from a central office other than the one from which service would normally be furnished.
- D. Foreign exchange service - a classification of exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served.
- E. Individual line service - a classification of exchange service which provides that only one main station shall be served by the circuit connecting such station with the central office or other switching unit.
- F. Touch-Tone calling service - a classification of exchange service furnished from certain specified central offices whereby calls are originated through the use of push buttons in lieu of a rotary dial.

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EXPLANATION OF TERMS (Continued)

Expense incurred by Telephone Company – whenever the term "expense incurred by Telephone Company" is applied in this tariff, such expense will be the actual expenditure by the Telephone Company for material, labor, engineering, supervision, motor vehicle, tools and any other expenditure incident to the situation.

Flat rate service - a class of local exchange service that allows unlimited local calling at a fixed recurring monthly charge.

Grade of service – a measurement used to determine equipment quantities required to provide adequate calling capacity based on the percentage of calls attempted during the average busy hour of the busy season which have a probability of encountering busy conditions.

A grade of service is used in describing exchange service with respect to the number of customers that may be served on a local access line. The Telephone Company furnishes the following grade of service: One-Party.

Harm - electrical hazards to telephone company personnel, damage to telephone company equipment, malfunctions of telephone company billing equipment and degradation of service to persons other than the user of the subject terminal equipment as well as the calling or called party.

Individual line - a central office line designed for the connection of one primary station only.

Interface - that point on the premises of the customer at which provision is made for connection of customer-provided facilities to exchange facilities provided by the Telephone Company.

Local service - see Basic Local Service

Local calling area - that area throughout which an exchange subscriber paying a given rate has calling privileges without the payment of a toll message charge. A local calling area may be one or more than one exchange.

Local service area - that area throughout which an exchange subscriber paying a given rate obtains telephone service without the payment of a toll message charge. A local service area may be made up of one, or more than one, central office.

Main station - see telephone station

Message - a communication between telephone stations requiring the use of telephone central office facilities.

- A. Local message - a message from a subscriber's telephone station to another telephone within the same local service area and furnished under the provisions of the exchange tariff.
- B. Toll message - a message between stations in different local service areas and furnished under the provisions of the toll tariff applicable.

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EXPLANATION OF TERMS (Continued)

Move charge - the charge which, under certain conditions, a subscriber is required to pay, when at his request, his service is continued under the same or superseding contract at a different location on the same premises within the same building.

Normal exchange - the exchange that serves the exchange area in which the subscriber is located.

Operator's set - a telephone used by an operator at the switchboard consisting of a receiver, transmitter and cords for connecting it with the switchboard.

Premises - a premises can be any of the following: a portion of an individual house or building entirely occupied by one family; one flat or apartment occupied by one family; any room of an office building; two or more floors of an office building; or)

- A. Two or more entire buildings used and occupied solely by the subscriber at one time when those buildings are connected by enclosed passageways (overhead bridges, tunnels, or at ground level) or by common basements, permitting access from one building to the other, or when there is full access between adjoining buildings by means of doorways or open archways; provided such passageways, basements, doorways and archways are suitable for the routing and proper protection of inside cable or wire type facilities; or
- B. Portions of two or more buildings, used and occupied by the subscriber at one time when such portions of the buildings are made continuous between the areas used and occupied by the subscriber by means of enclosed passageways (overhead bridges, tunnels, or at ground level), or by a common basement used and occupied solely by the subscriber, or when there is full access by means of doorways or open archways between the areas used and occupied by the subscriber in adjoining buildings; provided such passageways, basements, doorways and archways are suitable for the routing and proper protection of inside cable or wire type facilities.

NOTE: In the event that a subscriber refuses to allow the Telephone Company to install inside cable and wire type facilities in the passageways, basements, doorways or archways referred to in 1 and 2 above, the buildings or portions of buildings involved shall be considered as separate premises.

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EXPLANATION OF TERMS (Continued)

Primary station - the first station directly connected with a central office by an individual line circuit. Subsequent stations are classified as extensions.

Private property - the continuous plot of ground, owned or leased, not separated by public highways or by property occupied by others.

Public highways - a road, street, highway, lane or alley under the control of and kept by the public.

Right-of-way - the right which the Telephone Company obtains to use the land of another for purpose of installing, constructing, operating and maintaining its facilities. The phrase "right-of-way" also means a strip of land which the Telephone Company has acquired the right to use for its facilities.

- A. Private right-of-way - a right-of-way on private property not a part of a public road or highway.
- B. Public right-of-way - a right-of-way on public property under control of and maintained by a governmental agency such as a road or highway.

Service connection charge - a nonrecurring charge applying to the establishment of service for a subscriber and certain subsequent additions or changes to that service.

Subscriber - the individual who contracts for telephone service, communication services and/or facilities and is responsible for the payment of charges and compliance with the rules and regulations of the Telephone Company.

Suspension of service - a temporary discontinuance of service at the subscriber's request without termination of contract.

Terminal - the designation given equipment with which a circuit is connected or the equipment on which a circuit terminates.

Touch-Tone Service - the originating of a telephone call through the use of a bank of push buttons usually located in or associated with a telephone instrument in lieu of the standard rotary type dial.

Zone rate area - a clearly defined area of an exchange located outside base rate areas, divided into zones or bands within which an additional charge, in lieu of mileage, is made for each grade of line (class of service).

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GENERAL REGULATIONS

This tariff does not permit, by a certified local exchange carrier or any other entity, the purchase of local residential service for resale as business service. **This tariff also does not** permit the purchase of Lifeline **Assistance Programs** for resale to **non-qualifying** Lifeline customers. Such resale is prohibited.

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I. DESCRIPTION

The following general regulations are applicable in addition to other regulations, rates and charges specified in other sections of this tariff as they may be revised, added to or supplemented by superseding sheets.

II. LIABILITY AND OBLIGATION OF TELEPHONE COMPANY

A. Availability of facilities

The Telephone Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable facilities and rights-of-way without unreasonable expense and to provide for the installation and testing of those facilities required incident to the furnishing and maintenance of that service.

B. Unauthorized Access and Hacking

Except for physical damage to Customer's transmission facilities or Customer premise equipment directly caused by the Company's negligence or willful misconduct, the Company is not responsible for unauthorized access to, or alteration, theft, or destruction of, Customer's equipment, data, programs or other information through accident, wrongful means or any other cause while such information is stored on or transmitted across Company-provided network facilities or Customer premise equipment. Customer is responsible for any Company service or usage charges resulting from any such unauthorized access, unless a tariff, schedule or other written agreement expressly states otherwise.

C. Liability of Telephone Company

1. Due to the fact that the subscriber has exclusive control of his communications over facilities furnished him by the Telephone Company, and of the other uses for which facilities may be furnished him by the Telephone Company, and because of unavoidable errors incident to the services and to the use of such facilities of the Telephone Company, the services and facilities furnished by the Telephone Company are subject to terms, conditions and limitations as herein specified.

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United Telephone Company Of Ohio
By Bill Hanchey, Vice President
Wake Forest, North Carolina

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GENERAL REGULATIONS

II. LIABILITY AND OBLIGATION OF TELEPHONE COMPANY (Continued)

C. Liability of Telephone Company (Continued)

2. The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, error or defects in transmission occurring in the course of furnishing service or other facilities and not caused by customer-provided equipment or facilities or by the negligence of the subscriber or of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall be governed by the provisions in Chapter 4901:1-6, Ohio Administrative Code.

Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

3. The subscriber indemnifies and saves the Telephone Company harmless against claims for libel, slander or infringement of copyright from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with facilities of the Telephone Company, apparatus and systems of the subscriber; against all other claims arising out of any act or omission of the subscriber connection with facilities provided by the Telephone Company; and against any and all losses from damage to the subscriber's facilities or equipment attached or connected to facilities furnished by the Telephone Company.

D. Message Transmitting

Except as otherwise specifically provided in this tariff, the Telephone Company does not transmit messages but offers the use of its facilities for communications between subscribers.

E. Defacement of Premises

The Telephone Company is not liable for any defacement of or damage to the premises of a subscriber resulting from the attachment of Telephone Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof when such defacement or damage is not the result of negligence of the Telephone Company.

F. Use of Connecting Company Lines

When lines of another telephone company are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company shall not be held liable for any act or omission of the other company.

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LaCrosse, Wisconsin

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GENERAL REGULATIONS

II. LIABILITY AND OBLIGATION OF TELEPHONE COMPANY (Continued)

G. Service at Outdoor Locations

The Telephone Company will refuse to provide, maintain or restore service at outdoor locations unless subscriber agrees in writing to indemnify and save harmless the Telephone Company from and against any and all loss or damage that may result to telephones, apparatus, wiring or other equipment furnished by the Telephone Company at such locations.

H. Subscriber Billing Adjustments for Local Exchange Service

The Telephone Company incorporates by reference, and will adhere to, the guidelines for subscriber billing adjustments for local exchange service.

III. APPLICATION FOR SERVICE

- A. The Telephone Company reserves the right to refuse service to an applicant who has an outstanding account for local exchange service with the Telephone Company until the amount due is paid in full.
- B. When an application for service is cancelled before the service is established, the applicant or subscriber will be required to reimburse the Telephone Company for all expenses incurred in connection with the application for service and installation of facilities before cancellation is received; however, this charge is not to exceed the service connection and contract termination charges applicable if the service had been established.
- C. Any change in rates or regulations authorized by the Public Utilities Commission of Ohio effects a modification of all contracts for service to that extent, without further notice.

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LaCrosse, Wisconsin

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GENERAL REGULATIONS

IV. ADVANCE PAYMENTS

The Telephone Company may require applicants to make such advance payments as service connection charges, installation charges and special construction charges as necessary to protect the Telephone Company's local exchange service revenues. The amount of the advance payment will be credited to the subscriber's account as applying to any indebtedness under the contract.

V. DEPOSITS

- A. The Company may require an applicant or a customer to make a suitable cash deposit to be held by the Company as a guarantee of the payment of charges for service. The fact that a deposit has been made neither relieves the applicant nor the customer from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation nor constitutes a waiver or modification of the regulations of the Company providing for the discontinuance of service for nonpayment of any sums due the Company for service rendered.**
- B. Applicants or customers who request service in a location where the Company believes, in its sole discretion, the equipment may be subject to loss or damage through theft, vandalism or other reasons involving a responsibility on the part of the customer will be required to make a suitable deposit to cover that potential loss or damage, such deposit not to exceed the value of the equipment furnished.**
- C. Pursuant to Ohio Revised Code Section 4927.08 (6), the Company may require a deposit for the installation of BLES for any person that it determines, in its discretion, is not creditworthy.**
- D. Deposits, if applicable, will be refunded or applied to any indebtedness to the Company for telephone service charges after twelve consecutive months of service without a suspension for nonpayment and with no more than one notification of intent to suspend service for nonpayment.**
- E. The Company does not apply interest on deposit amounts that it holds or upon the return of deposit amounts to the applicant or customer.**

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CenturyTel of Ohio, Inc. d/b/a CenturyLink
By Bill Hanchey, Vice President
Wake Forest, North Carolina
16-06

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GENERAL REGULATIONS

VI. CHARGES FOR SERVICE

- A. The Telephone Company will endeavor to mail its bills for telephone service on or before the same date each month.
- B. The subscriber is responsible for prompt payment each month of all charges for facilities and services, including charges for all calls originated at or collect, third number or special billed calls accepted at such facilities.
- C. Charges for local telephone service, equipment and facilities are payable monthly in advance and are payable on receipt, except the following:
 - 1. Charges for toll messages. (Billed in arrears.)
 - 2. Fractional part of the current billing month is the pro rata share of monthly charge when service is established.
 - 3. Change in billing date will be charged pro rata share of service received.
- D. If the bill is not paid 14 days from the postmark or the bill date that is represented on the bill, the account will be considered delinquent.
- E. A delinquent account may subject the subscriber's service to temporary disconnection.

The Telephone Company is responsible for notifying the subscriber before service is disconnected.

The Telephone Company may only disconnect a subscriber's regulated local telephone service for non-payment of regulated local service charges.
- F. Each month shall be considered to have 30 days for the purpose of computing charges and shall be the basis for computing fractional portions of monthly billing, pro rata charges and adjustments to customer accounts.
- G. Failure to receive a bill will not exempt a subscriber from prompt payment of any sum or sums due the Company.
- H. The Telephone Company will apportion partial payments to regulated local exchange charges first before applying to any toll charges.

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GENERAL REGULATIONS

VII. LATE PAYMENT CHARGE

A late payment charge of four (4%) percent or \$7.00, whichever is greater, will be applied to the current month's residential customer bills which remain unpaid after the due date. Each residential customer account shall be permitted a one-time waiver of a monthly late payment charge in cases where the customer has already paid the monthly bill for which the late payment charge was applied, and upon the request of the customer.

A late payment charge of four (4%) percent or \$11.00, whichever is greater, will be applied to the current month's business customer bills which remain unpaid after the due date.

- A. Payments will not be considered delinquent if the account is paid in full by the due date. The due date printed on the bill will not be sooner than nineteen days after the postmark on the bill.
- B. The late payment charge will not be applied to any amount billed as taxes by federal, state or local governments.
- C. The late payment charge will not be applied to any previous late payment charges.
- D. The late payment charge will not apply to any Interexchange Carrier billing to which a late payment fee has already been rendered by an Interexchange Carrier.
- E. The late payment charge will not apply to amounts that are in dispute.
- F. Late payment charges will not apply to service order charges associated with commencement of a Lifeline **Assistance Program**.

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Wake Forest, North Carolina

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GENERAL REGULATIONS

VIII. APPLICATION OF BUSINESS AND RESIDENCE SERVICE

Although the location at which a subscriber's telephone service is established or the type of directory listing desired may in most cases serve as a satisfactory basis for determining whether business or residence rates apply, determination as to whether such service should be classified as business or residence depends on the character of use made of the service.

A. Business rates apply at the following locations:

At all business locations and at all other locations where the use is primarily or substantially of a business, professional, institutional, occupational, civic or fraternal nature or where a business listing is furnished.

B. Residential rates apply in the following locations:

1. In private residences, residential rooms, apartments of hotels, motels or apartment houses and nursing homes (residential rooms) where the primary use of the service is of a social or domestic nature and where the business use, if any, is merely incidental and a business listing is not provided.
2. In churches where use of service is confined to activities of the particular church. This service will be furnished only on an individual line basis if the service is located in the church or if in the residence of a clergyman but listed in the name of the church.
3. When furnished at any location as an access to a repeater control and/or auto patch facility of an authentic amateur radio repeater operations or society which are licensed as a primary station by the Federal Communications Commission and prohibited from providing commercial transmissions, pursuant to FCC Part 97, Section 5 (47 CFR Section 97.5). The Telephone Company has the authority to request a copy of the amateur radio station license prior to the installation of service.

C. When it is determined that a subscriber to residence service is using the service in such a manner that it should be classified and charged for a business service under the above provisions, the Telephone Company will discontinue the service of such subscriber in the event he refuses to permit his service to be classified as business service and pay the applicable business rate. The Telephone Company is responsible for notifying the subscriber before service is disconnected.

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United Telephone Company Of Ohio
By Duane Ring, Vice President
LaCrosse, Wisconsin

In accordance with Case No.: 90-5041-TP-TRF
Issued by the Public Utilities Commission of Ohio

GENERAL REGULATIONS

IX. GRADE OF LINES OFFERED (Commonly Referred to as Class of Service)

- A. The Telephone Company furnishes the following grades of lines:

Residence and Business Service

- B. The maximum number of primary stations on any one line within an exchange shall not exceed one.
- C. Business and residence services on the same line shall not be permitted.
- D. The rates and charges for the grade of line services are listed in Section 2 for each exchange.

X. OWNERSHIP OF EQUIPMENT AND FACILITIES

- A. Equipment and lines furnished by the Telephone Company on the premises of a subscriber are the property of the Telephone Company, whose agents and employees have the right to enter said premises during normal Company working hours for the purpose of installing, inspecting and maintaining or repairing the equipment and lines, or for the purpose of making collections from coin boxes, or upon termination of service for the purpose of removing such equipment and lines.
- B. The Company's agent will, upon request, show his credentials or emblems of authority and state the reasons for requesting access to subscriber's premises.

XI. USE OF EQUIPMENT AND FACILITIES

- A. The telephone service provided to a subscriber shall not be used for receiving, transmitting or delivering any messages or communication of which a consideration has been or is to be paid to any party other than the Telephone Company except as may be allowed by the rules and regulations of this tariff.
- B. Customers must have the Telephone Company-provided instrument connected for test purposes if a Telephone Company instrument is provided.

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By Duane Ring, Vice President
LaCrosse, Wisconsin

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GENERAL REGULATIONS

XII. UNAUTHORIZED ATTACHMENTS OR CONNECTIONS (Continued)

- A. No equipment, apparatus, circuit or device not furnished by the Telephone Company shall be attached to or connected with the facilities furnished by the Telephone Company, whether physically, acoustically or otherwise, except as provided in this tariff. In case such unauthorized attachment or connection is made, the Telephone Company shall have the right to remove or disconnect the same, or suspend the service during the continuance of said attachments or connections, or to terminate the service.
- B. Devices provided by the customer to obtain quietness or privacy may be used in conjunction with the telephone instrument furnished to the customer by the Telephone Company, provided any such device does not involve direct electrical connection to the Telephone Company except as provided for in the terms and conditions found at <http://about.centurylink.com/legal>.
- C. The provisions of paragraph A preceding shall not be construed or applied to bar a customer from using devices which enhance his use of the facilities of the Telephone Company in the service for which they are furnished under this tariff provided any such device so used, in the opinion of the Company, would not endanger the safety of Telephone Company employees or the public; damage, require change in or alteration of, or involve direct electrical connection to, except as provided for in the terms and conditions found at <http://about.centurylink.com/legal>, the equipment or other facilities of the Telephone Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the telephone system or otherwise injure the public in its use of the Telephone Company's services.
- D. The Telephone Company is responsible for notifying the subscriber before service is disconnected.
- E. Telephone Company-provided terminal equipment or protective circuitry will be directly connected in accordance with Part 68 of the FCC Rules and Regulations which requires the installation of a standard plug and jack arrangement. While standard jacks are required by Part 68 of the FCC Rules and Regulations, non standard jacks may be used as a means of connection for grandfathered equipment when standard jacks are not available.

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By Duane Ring, Vice President
LaCrosse, Wisconsin

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GENERAL REGULATIONS

XIII. TRANSFER OF SERVICE

The service of a subscriber may be transferred with consent of the subscriber provided there is no relocation or interruption of service subject to the following regulations:

- A. Regulations contained in this tariff shall apply to transferee.
- B. Business service
 - 1. To another individual, partnership, association or corporation, provided the transferee assumes all outstanding indebtedness for such service and the unexpired portion of the initial Contract period applicable to such service, if any.
 - 2. To a receiver, trustee or other person appointed by a court or acting pursuant to law in bankruptcy, receivership, reorganization, in-solvency, liquidation or other similar proceedings, provided transferee assumes the unexpired portion of the initial contract period applicable to such service, if any.
- C. Residence service

To another individual who is a member of the same family provided the transferee assumes all outstanding indebtedness for such service and the unexpired portion of the initial contract period applicable to such service, if any.

XIV. USE OF SERVICE AND FACILITIES

- A. The Telephone Company reserves the right to limit conversation time in time of emergency resulting in a shortage of facilities.
- B. Subscriber service is furnished only for use by the subscriber, his family, employees or representatives, persons residing in the subscriber's household or guests of the subscriber except as allowed by the rules and regulations of this tariff. The Telephone Company will refuse to install subscriber service or to permit such service to continue on premises of public or semipublic nature located so that the public in general may use the service except as permitted for payphone line service.

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By Duane Ring, Vice President
LaCrosse, Wisconsin

In accordance with Case No.: 90-5041-TP-TRF
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GENERAL REGULATIONS

XV. TELEPHONE NUMBERS

The subscriber has no right in the telephone number provided by the Telephone Company nor any right to continue service through any particular central office. The Telephone Company reserves the right to change the telephone number or the central office designation, or both, at any time that it becomes necessary in the interest of conducting the business of the Telephone Company.

XVI. MISUSE OF FACILITIES

The Telephone Company may discontinue telephone service, after notification, to any individual, partnership, association or corporation who uses or permits use of the facilities furnished by the Telephone Company in the following manner:

- A. Using the service in such a manner as to interfere with the service of others or to prevent others from making or receiving calls.
- B. Using the service for any purpose other than as a means of communication.
- C. Using the service or facilities of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information, without the payment of the applicable local message charge or message toll charge except as allowed by the rules and regulations of this tariff.
- D. The obtaining, or attempting to obtain, or assisting another to obtain, or attempting to obtain, local or message toll telephone service by re-arranging, tampering with, or making connection with any facilities of the Telephone Company, or by any trick, scheme, false representation or false credit device, or by or through any other fraudulent means or device whatsoever with intent to avoid the payment, in whole or part, of the regular charge for service.
- E. Causing or allowing Telephone Company equipment to be tampered with, damaged or destroyed through negligence.
- F. When service is restored after denial, the Telephone Company will make a pro rata allowance at the scheduled rate for the service denied for the entire period of denial.
- G. Violation of Part 68 of the FCC Rules and Regulations pertaining to connection of FCC registered terminal equipment. Such violations may cause a temporary discontinuance of service.

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LaCrosse, Wisconsin

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GENERAL REGULATIONS

XVII. INSTALLATION, MAINTENANCE AND REPAIRS

- A. The subscriber shall be required to provide all suitable commercial power and associated conduit and outlets where required in order to operate any equipment provided by the Telephone Company.
- B. The Telephone Company will not install and maintain service and facilities at locations that are or may be hazardous or dangerous to its employees or property unless suitable arrangements are made.
- C. The normal costs of maintenance and repair of the Telephone Company's equipment and facilities will be assumed by the Telephone Company if replacement parts can be obtained without incurring abnormal or excessive costs. In case of damage, loss or destruction of any of the Company's property due to negligence or willful act of the subscriber or other persons authorized to use the service, and not due to daily usage or causes beyond the control of the subscriber, the subscriber shall be required to pay the expense incurred by the Telephone Company in connection with the replacement of the property or of the restoration to its original condition. Unless authorized by the Telephone Company, a subscriber is not permitted or allowed to permit others to install, rearrange, disconnect, remove or repair any instruments or apparatus of the Telephone Company.
- D. Where equipment or facilities of the subscriber are connected to equipment or facilities of the Telephone Company, refer to <http://about.centurylink.com/legal>.

XVIII. BOUNDARIES

The following regulations are applicable with respect to boundaries of exchange and base rate areas.

- A. Where the boundary line of an area is shown on the map as following along one side of a road, that boundary line is considered, without further indication, as being located 150 feet from the traveled portion on that side of the road.
- B. Where the boundary line of an area follows along one side of a road, a building which has an entrance to that road at a point where that road is included in that area is considered to be in that area regardless of the geographical location of such building.
- C. Where the boundary line of an area follows with the center of a road, a building which is located on the side of the road included in that area and which has an entrance to that road at a point where that side of the road is included in that area is considered to be in that area, regardless of the geographical location of such building.
- D. Where the boundary line of an area follows along the boundary line of a political subdivision, a private property line, or a line which is shown on the map as being a stated distance from a given point, a railroad, a river or creek, a building which has an entrance to a road at a point where that road is included in that area is considered to be in that area, regardless of the geographical location of such building.

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By Duane Ring, Vice President
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GENERAL REGULATIONS

XVIII. BOUNDARIES (Continued)

- E. Where a building has entrances into more than one area, the principal entrance shall determine the area in which such building is considered to be located. In no case shall such a building be considered to be located in more than one area.
- F. All units of a multi-unit building, such as a two-family house, an apartment house or an industrial building, are considered to be in the same area.
- G. All buildings and premises of a subscriber on his continuous property are considered to be in the same area.
- H. All buildings and premises on the continuous property of a common endeavor, such as an estate, amusement park or airport, are considered to be in the same area as the owner or operator of the common endeavor. However, each occupant of such building or premises may subscribe to his own service. This regulation is applicable to every occupant of such buildings or premises, whether or not a part of or concerned in the common endeavor.
- I. In the case of the developments, such as trailers, tourist camps or housing projects where the various buildings, trailers or other structures are occupied by persons who are not a part of a common endeavor, private streets, roads and driveways in such developments are considered to be public roads for the purpose of determining the road to which a building, trailer or other structure has an entrance. Each of the foregoing will be considered separately for the purpose of determining the area from which it will be served.

XIX. RE-ESTABLISHMENT OF SERVICE FOLLOWING DAMAGE TO OR DESTRUCTION OF SUBSCRIBER'S PREMISES

In the event of damage to or destruction of a subscriber's premises by fire, flood or other like disaster, no service connection, move or change charge will apply to the reestablishment of the same or less service furnished to such subscriber prior to such damage or destruction when on the same continuous property of the subscriber.

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By Duane Ring, Vice President
LaCrosse, Wisconsin

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GENERAL REGULATIONS

XX. TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

- A. The TSP System is a service, developed to meet the requirements of the Federal Government, which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with part 64.401, Appendix A, of the Federal Communications Commissions' (FCC's) Rules and Regulations.
- B. Regulations, rates and charges are specified in CenturyLink's Operating Companies FCC No. 1, Access Service Tariff, Section 13.

XXI. SCHOOL AND LIBRARY DISCOUNTS

- A. Pursuant to Case No. 97-632-TP-COI and to FCC Docket No. 96-45, FCC 97-157 (Universal Service Order), schools and libraries may be eligible for reduced rates funded by the federal universal service fund.

XXII. TELECOMMUNICATION RELAY SERVICES

Customers will be assessed a monthly per line charge to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

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By Duane Ring, Vice President
LaCrosse, Wisconsin

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GENERAL REGULATIONS

XXIII. TERMINATION OF SERVICE AT THE SUBSCRIBER'S REQUEST

A. General Regulations

1. If service is discontinued within a period less than one month following the date of installation, the minimum charge for one month's use of service equipment and facilities at the rate in effect during the period of service plus any charges for toll service, service connection, nonrecurring and construction charges will apply.
2. After the subscriber has received service for more than one month, the charges are for the period for which service or facilities are furnished. The charge for a fractional part of a month is the pro rata portion of the monthly charge based on a 30 day month.
3. In cases when service and facilities terminate and the initial contract period is more than one month, the termination charges will be the charges due for the unexpired portion of the initial contract period.
4. When one service furnished the same subscriber within the initial month is superseded by another service at the same location, a pro rata charge is made for the actual amount of each of the services furnished. If service is discontinued within the initial month, the rate for the last furnished service is charged for the balance of the unexpired minimum period.
5. If service is superseded by one service to another service during the initial month and if it is necessary to discontinue a part of the existing equipment and facilities, the minimum charge for one month will apply to the discontinued equipment and facilities.

B. Change Of Name Contract

Minimum charges for service do not apply to service and facilities terminated when such service and facilities are contracted for in another name without lapse of charges for service and facilities and when no service connection charge is made for the transfer of service and facilities.

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By Duane Ring, Vice President
LaCrosse, Wisconsin

In accordance with Case No.: 90-5041-TP-TRF
Issued by the Public Utilities Commission of Ohio

GENERAL REGULATIONS

XXIV. TERMINATION OF SERVICE BY THE COMPANY

A. General Regulations

1. The Telephone Company must notify, or attempt to notify, a subscriber before service is refused or disconnected when any of the following conditions exist:
 - a. A violation of or noncompliance with the Commission's current regulations governing service supplied by the Telephone Company;
 - b. A violation of or noncompliance with the Telephone Company rules or tariffs;
 - c. A failure to comply with municipal ordinances or other laws pertaining to telecommunications services; or
 - d. A refusal by the subscriber to permit the Telephone Company necessary accesses to its facilities or equipment.
2. The Telephone Company may not disconnect the local exchange or Interexchange service or a subscriber who pays the Company the total amount due (or an amount agreed upon between the Company and the subscriber to prevent disconnection) on the customer's account by the close of business on the disconnection date listed on the disconnection notice.
3. The Telephone Company may disconnect the subscriber's service without notice for emergency reasons, upon a court order, or if service was obtained in violation of Section 1, paragraph X. and XI. of this tariff.
4. If a subscriber or a member of the subscriber's household demonstrates that disconnection of service would be especially dangerous to the customer's health, the Telephone Company must consider the circumstances when offering extended payment arrangements to avoid disconnection. Payment arrangements shall be offered regardless of the credit class of the subscriber.
5. Residential customers whose telephone services have been temporarily denied for nonpayment will continue to have access to 9-1-1 Service (outgoing service only) for 14 days.
6. Disconnection of a customer's service shall be made in accordance with O.A.C. Rules 4901:1-6.

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United Telephone Company Of Ohio
By Duane Ring, Vice President
LaCrosse, Wisconsin

In accordance with Case No.: 90-5041-TP-TRF
Issued by the Public Utilities Commission of Ohio

BASIC LOCAL EXCHANGE SERVICE

I. GENERAL REGULATIONS

A. Exchange Classification

For purpose of determining exchange service monthly base rates, exchanges are classified in rate groups according to the total main stations in a local calling area and are designated as competitive or noncompetitive based upon current alternative regulation approved by the Public Utilities Commission of Ohio. The local calling area is the area within which customers make calls without payment of message toll charges and may include more than one exchange. For the purpose of this regulation, "main telephone" is the total number of main stations or equivalent main stations.

B. Rate Schedule Classification and Limits

Exchange Rate Schedule	Total Main Telephones Local Service Area
Schedule IV	6,001 - 12,000
Schedule V	12,001 - 25,000
Schedule VI	25,001 - 50,000
Schedule VII	50,001 - 100,000
Schedule VIII	100,001 - 200,000
Schedule IX (Excludes Alexandria and Mason)	200,001 - 750,000
Schedule X Competitive (Alexandria and Mason only)	200,001 - 750,000
Schedule XI Competitive (Lebanon only)	200,001 - 750,000
Schedule XII Competitive (Lima only)	50,001 - 100,000
Schedule XIII Competitive (Mansfield only)	50,001 - 100,000
Schedule XIV Competitive (Warren only)	200,001 - 750,000
Schedule XV Competitive	12,001 - 25,000
Schedule XVI Competitive	25,001 - 50,000
Schedule XVII Competitive	50,001 - 100,000
Schedule XVIII Competitive	100,001 - 200,000
Schedule XIX Competitive	200,001 - 750,000
Schedule XX Competitive	6,001 - 12,000

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See V. of this section for a listing of exchange areas and schedules.

C. Base Rate Area

The base rate area of all exchanges is the corporate limits of these exchanges at the date of this Tariff, unless otherwise defined by map description in this Tariff.

D. Total main stations in the local service area of each exchange shall be verified using the Telephone Company's station report of stations in service.

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Effective: April 1, 2015

United Telephone Company Of Ohio
By Todd Schafer, Region President
Wake Forest, North Carolina
OH 15-08v2 (EQ)

In accordance with Case Nos.: 90-5041-TP-TRF
and 15-0434-TP-ATA
Issued by the Public Utilities Commission of Ohio

BASIC LOCAL EXCHANGE SERVICE

II. COMPETITIVE BASIC LOCAL EXCHANGES

The exchanges shown below have been deemed competitive. The pricing flexibility accorded them has been defined in Case No. 05-1305-TP-ORD.

<u>Competitive Exchanges</u>	<u>Case Number</u>	<u>Approval Date</u>	<u>Anniversary Date</u>
Lebanon	07-760-TP-BLS	12/19/07	12/19/08
Mason	07-760-TP-BLS	12/19/07	12/19/08
South Lebanon	07-760-TP-BLS	12/19/07	12/19/08
Waynesville	07-760-TP-BLS	12/19/07	12/19/08
Anna	08-1041-TP-BLS	12/17/08	12/17/09
Archbold	08-1041-TP-BLS	12/17/08	12/17/09
Botkins	08-1041-TP-BLS	12/17/08	12/17/09
De Graff	08-1041-TP-BLS	12/17/08	12/17/09
Defiance	08-1041-TP-BLS	12/17/08	12/17/09
Delphos	08-1041-TP-BLS	12/17/08	12/17/09
Johnstown	08-1041-TP-BLS	12/17/08	12/17/09
Lexington	08-1041-TP-BLS	12/17/08	12/17/09
Lima	08-1041-TP-BLS	12/17/08	12/17/09
Mansfield	08-1041-TP-BLS	12/17/08	12/17/09
Marysville	08-1041-TP-BLS	12/17/08	12/17/09
Morrow	08-1041-TP-BLS	12/17/08	12/17/09
Mt. Vernon	08-1041-TP-BLS	12/17/08	12/17/09
Napoleon	08-1041-TP-BLS	12/17/08	12/17/09
Orrville	08-1041-TP-BLS	12/17/08	12/17/09
Pataskala	08-1041-TP-BLS	12/17/08	12/17/09
Russells Point	08-1041-TP-BLS	12/17/08	12/17/09
Shelby	08-1041-TP-BLS	12/17/08	12/17/09
Sidney	08-1041-TP-BLS	12/17/08	12/17/09
Smithville	08-1041-TP-BLS	12/17/08	12/17/09
Utica	08-1041-TP-BLS	12/17/08	12/17/09
Van Wert	08-1041-TP-BLS	12/17/08	12/17/09
Warren	08-1041-TP-BLS	12/17/08	12/17/09
Waterville	08-1041-TP-BLS	12/17/08	12/17/09
Wooster	08-1041-TP-BLS	12/17/08	12/17/09
Bellefontaine	09-151-TP-BLS	06/03/09	06/03/10
Eaton	09-151-TP-BLS	06/03/09	06/03/10
Greenville	09-151-TP-BLS	06/03/09	06/03/10
Hebron	09-151-TP-BLS	06/03/09	06/03/10
Mt. Gilead	09-151-TP-BLS	06/03/09	06/03/10
North Benton	09-151-TP-BLS	06/03/09	06/03/10
Sunbury	09-151-TP-BLS	06/03/09	06/03/10
Wauseon	09-151-TP-BLS	06/03/09	06/03/10
West Manchester	09-151-TP-BLS	06/03/09	06/03/10

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By Duane Ring, Vice President
LaCrosse, Wisconsin

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II. COMPETITIVE BASIC LOCAL EXCHANGES (Continued)

The exchanges shown below have been deemed competitive. The pricing flexibility accorded them has been defined in 4901:1-6-14

<u>Competitive Exchanges</u>	<u>Case Number</u>	<u>Approval Date</u>	<u>Anniversary Date</u>
Andover	11-5893-TP-BLES	January 10, 2012	January 10, 2013
Berlin Center	11-5893-TP-BLES	January 10 2012	January 10, 2013
Bristolville	11-5893-TP-BLES	January 10, 2012	January 10, 2013
Cortland	11-5893-TP-BLES	January 10, 2012	January 10, 2013
Damascus	11-5893-TP-BLES	January 10, 2012	January 10, 2013
Greene	11-5893-TP-BLES	January 10, 2012	January 10, 2013
Hartford	11-5893-TP-BLES	January 10, 2012	January 10, 2013
Jefferson	11-5893-TP-BLES	January 10, 2012	January 10, 2013
Johnston	11-5893-TP-BLES	January 10, 2012	January 10, 2013
Kinsman	11-5893-TP-BLES	January 10, 2012	January 10, 2013
Lake Milton	11-5893-TP-BLES	January 10, 2012	January 10, 2013
New Lyme	11-5893-TP-BLES	January 10, 2012	January 10, 2013
Newton Falls	11-5893-TP-BLES	January 10, 2012	January 10, 2013
Wayland	11-5893-TP-BLES	January 10, 2012	January 10, 2013
Windham	11-5893-TP-BLES	January 10, 2012	January 10, 2013
Adamsville	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Adario	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Alexandria	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Apple Creek	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Belleville	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Big Prairie	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Bucyrus	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Butler	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Caledonia	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Cardington	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Centerburg	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Chatfield	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Chesterville	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Crooksville	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Croton	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Danville	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Frazeyburg	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Fredericksburg	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Fredericktown	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Gambier	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Glenmont	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Glouster	12-2750-TP-BLES	November 19, 2012	November 19, 2013

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United Telephone Company Of Ohio
By Todd Schafer, Region President
Wake Forest, North Carolina

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BASIC LOCAL EXCHANGE SERVICE

Original Sheet 2.2

II. COMPETITIVE BASIC LOCAL EXCHANGES (Continued)

The exchanges shown below have been deemed competitive. The pricing flexibility accorded them has been defined in 4901:1-6-14

<u>Competitive Exchanges</u>	<u>Case Number</u>	<u>Approval Date</u>	<u>Anniversary Date</u>
Holmesville	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Johnsville	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Junction City	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Kidron	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Killbuck	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Lucas	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Luckey	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Lykens	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Marengo	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Marshallville	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Martinsburg	12-2750-TP-BLES	November 19, 2012	November 19, 2013
McConnelsville	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Millersburg	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Nashville	12-2750-TP-BLES	November 19, 2012	November 19, 2013
New Winchester	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Reinersville	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Rittmann	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Shiloh	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Shreve	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Sterling	12-2750-TP-BLES	November 19, 2012	November 19, 2013
Stockport	12-2750-TP-BLES	November 19, 2012	November 19, 2013

Issued: November 19, 2012

Effective: November 19, 2012

United Telephone Company Of Ohio
By Todd Schafer, Region President
Wake Forest, North Carolina

In accordance with Case Nos.: 90-5041-TP-TRF
and 12-2750-TP-BLS
Issued by the Public Utilities Commission of Ohio

BASIC LOCAL EXCHANGE SERVICE

II. COMPETITIVE BASIC LOCAL EXCHANGES (Continued)

The exchanges shown below have been deemed competitive. The pricing flexibility accorded them has been defined in 4901:1-6-14

<u>Competitive Exchanges</u>	<u>Case Number</u>	<u>Approval Date</u>	<u>Anniversary Date</u>
Ada	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Alger	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Ansonia	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Arcanum	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Beaverdam	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Belle Center	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Bloomdale	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Bluffton	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Bradford	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Byhalia	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Cairo	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Camden	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Cygnat	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Deshler	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Dunkirk	13-1163-TP-BLES	June 12, 2013	June 12, 2014
East Liberty	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Eldorado	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Elida	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Florida	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Fort Loramie	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Gerald	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Gettysburg	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Gomer	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Green Springs	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Grelton-Malinta	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Hamler	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Holgate	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Hollansburg	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Huntsville	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Jackson Center	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Jewell	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Lafayette	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Liberty Center	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Lyons	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Magnetic Springs	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Metamora	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Milford Center	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Moline	13-1163-TP-BLES	June 12, 2013	June 12, 2014

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Effective: June 12, 2013

United Telephone Company Of Ohio
By Duane Ring, Region President
Minneapolis, Minnesota

In accordance with Case Nos.: 90-5041-TP-TRF
and 13-1163-TP-BLS
Issued by the Public Utilities Commission of Ohio

BASIC LOCAL EXCHANGE SERVICE

II. COMPETITIVE BASIC LOCAL EXCHANGES (Continued)

The exchanges shown below have been deemed competitive. The pricing flexibility accorded them has been defined in 4901:1-6-14

<u>Competitive Exchanges</u>	<u>Case Number</u>	<u>Approval Date</u>	<u>Anniversary Date</u>
Mount Sterling	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Mount Victory	13-1163-TP-BLES	June 12, 2013	June 12, 2014
New Madison	13-1163-TP-BLES	June 12, 2013	June 12, 2014
New Paris	13-1163-TP-BLES	June 12, 2013	June 12, 2014
North Lewisburg	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Old Fort	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Ottawa	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Portage	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Raymond	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Richfield Center-Burkey	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Ridgeway	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Rising Sun	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Rockford	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Rosewood	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Rosburg	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Rushsylvania	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Stoney Ridge	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Stryker	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Swanton	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Venedocia	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Versailles	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Waynesfield	13-1163-TP-BLES	June 12, 2013	June 12, 2014
West Liberty	13-1163-TP-BLES	June 12, 2013	June 12, 2014
West Mansfield	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Westminister	13-1163-TP-BLES	June 12, 2013	June 12, 2014
Woodville	13-1163-TP-BLES	June 12, 2013	June 12, 2014
York Center	13-1163-TP-BLES	June 12, 2013	June 12, 2014

Issued: June 12, 2013

Effective: June 12, 2013

United Telephone Company Of Ohio
By Duane Ring, Region President
Minneapolis, Minnesota

In accordance with Case Nos.: 90-5041-TP-TRF
and 13-1163-TP-BLS
Issued by the Public Utilities Commission of Ohio

BASIC LOCAL EXCHANGE SERVICE

III. EXCHANGE AREA RATES

The rates listed below include Touch-Tone Service. The applicable zone rate as found in IV. of this section applies in addition to the appropriate line rate.

FLAT RATE SERVICE

Schedule	RESIDENCE INDIVIDUAL LINE ⁽¹⁾		BUSINESS INDIVIDUAL LINE		PAYPHONE LINE ⁽²⁾	
	Initial	Maximum	Initial	Maximum	Initial	Maximum
IV	\$14.95	14.95	\$32.45	\$32.45	\$14.79	\$64.90
V	15.50	15.50	34.65	34.65	14.79	69.30
VI	16.05	16.05	36.80	36.80	14.79	73.60
VII	17.10	16.50	39.05	39.05	14.79	78.10
VIII	17.05	17.05	41.25	41.25	14.79	82.50
IX	17.60	17.60	43.45	43.45	14.79	NA
X	17.60	18.85	43.45	44.70	14.79	NA
XI*	17.10	18.35	39.05	40.30	14.79	NA
XII*	17.10	18.35	39.05	40.30	14.79	NA
XIII*	17.10	18.35	39.05	40.30	14.79	NA
XIV*	17.60	18.85	39.05	40.30	14.79	NA
XV*	17.10	18.35	34.65	35.90	14.79	NA
XVI*	17.10	18.35	36.80	38.05	14.79	NA
XVII*	17.10	18.35	39.05	40.30	14.79	NA
XVIII*	17.10	18.35	41.25	42.50	14.79	NA
XIX*	17.60	18.85	43.45	44.70	14.79	NA
XX*	17.10	18.35	32.45	33.70	14.79	NA

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(1) The rates for basic local exchange service (BLES) as defined in OAC 4901:1-6-14 are capped at an annual increase of no more than \$1.25 per line.

(2) The rates and terms for payphones are governed by 96-1310-TP-COI.

* Competitive Local Calling Area.

Issued: April 1, 2016

Effective: April 1, 2016

United Telephone Company Of Ohio
By Bill Hanchey, Vice President
Wake Forest, North Carolina
OH 16-01

In accordance with Case Nos.: 90-5041-TP-TRF
and 16-0677-TP-ZTA
Issued by the Public Utilities Commission of Ohio

BASIC LOCAL EXCHANGE SERVICE

IV. EXCHANGE CIRCUITS AND ZONES CHARGES

- A. Exchange circuits are those serving individual line main stations located outside the base rate area but within a central office area.
- B. A zone is a clearly defined area of an exchange located outside the base rate area which has been established for the purpose of charging subscribers located within such zone an additional charge.
- C. Any individual exchange area having zones and zone rates may or may not contain all zones.
- D. Telephone service furnished outside the base rate area but within the same central office will incur zone charges as provided hereinafter.
- E. Zones and zone rates are applicable in all Telephone Company exchange areas except Moline and South Lebanon.
- F. The applicable zone charge will apply to all new subscriber service.

Zone	Monthly Rate
	Individual Line Initial
A	\$1.20
B	2.75
C	5.25

Issued: April 29, 2011

Effective: May 1, 2011

United Telephone Company Of Ohio
By Duane Ring, Vice President
LaCrosse, Wisconsin

In accordance with Case No.: 90-5041-TP-TRF
Issued by the Public Utilities Commission of Ohio

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	
Ada	XVIII	A,B	Alger Bluffton Dunkirk Findlay ** Kenton ** Lafayette Lima Westminster	(C)
Adamsville	XVII	A,B,C	Cambridge ** Conesville ** Dresden ** New Concord ** Norwich ** West Lafayette ** Zanesville **	
Adario	XVI	A,B	Mansfield Shiloh	
Alexandria	X	A,B	Columbus ** Granville ** Johnstown Newark ** Pataskala Reynoldsburg **	
Alger	XVII	A,B,C	Ada Belle Center Kenton Lima Waynesfield Westminster	(C)
Andover	XVI	A,B,C	Ashtabula ** Colebrook ** Dorset ** Greene Jefferson Kinsman New Lyme Pierpont **	
Anna	XV	A,B	Botkins Fort Loramie Jackson Center Sidney	

** Non-CenturyLink exchanges.

Issued: June 12, 2013

Effective: June 12, 2013

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	
Ansonia	XVI	A,B	Arcanum Bradford Gettysburg Greenville Hollansburg New Madison Rossburg Union City, OH Versailles	(C)
Apple Creek	XV	A,B	Fredericksburg Kidron Orrville Wooster	
Arcanum	XVI	A	Ansonia Bradford Eldorado Gettysburg Greenville Hollansburg Laura ** New Madison Phillipsburg ** Rossburg Union City, OH Versailles West Manchester	(C)
Archbold	XVI	A,B,C	Bryan ** Evansport ** Fayette ** Napoleon Ridgeville Corners ** Stryker Wauseon West Unity **	

** Non-CenturyLink exchanges.

Issued: June 12, 2013

Effective: June 12, 2013

United Telephone Company Of Ohio
By Duane Ring, Region President
Minneapolis, Minnesota

In accordance with Case Nos.: 90-5041-TP-TRF
and 13-1163-TP-BLS
Issued by the Public Utilities Commission of Ohio

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	
Bartlett	VI	A,B	Amesville ** Athens ** Barlow ** Beverly ** Chesterhill Little Hocking ** Marietta ** Watertown **	
Beaverdam	XVI	A	Bluffton Cairo Lafayette Lima	(C)
Belle Center	XVI	A, B, C	Alger Bellefontaine Huntsville Kenton Ridgeway Rushsylvania Russells Point Waynesfield	(C)
Bellefontaine	XVI	A, B, C	Belle Center DeGraff East Liberty Huntsville Jackson Center Mt. Victory North Lewisburg Ridgeway Rushsylvania Russells Point Waynesfield West Liberty West Mansfield	
Bellville	XVII	A, B, C	Butler Chesterville Fredericktown Johnsonville ** Lexington Lucas Mansfield	

** Non-CenturyLink exchanges.

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United Telephone Company Of Ohio
By Duane Ring, Region President
Minneapolis, Minnesota

In accordance with Case Nos.: 90-5041-TP-TRF
and 13-1163-TP-BLS
Issued by the Public Utilities Commission of Ohio

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	
Berlin Center	XVIII	A, B	Canfield ** Damascus Lake Milton North Benton North Jackson ** Salem ** Youngstown **	
Big Prairie	XVI	A, B, C	Lakeville ** Millersburg Nashville Shreve Wooster	
Bloomdale	XVII	A,B	Arcadia ** Bowling Green ** Cygnet Findlay ** Fostoria ** North Baltimore ** Portage Van Buren ** Wayne-Bradner **	(C)
Bluffton	XVII	A,B,C	Ada Beaverdam Cairo Findlay ** Lafayette Lima Ottawa Pandora **	(C)
Botkins	XVI	A,B,C	Anna Fort Loramie Jackson Center Sidney Wapakoneta **	

** Non-CenturyLink exchanges.

Issued: June 12, 2013

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United Telephone Company Of Ohio
By Duane Ring, Region President
Minneapolis, Minnesota

In accordance with Case Nos.: 90-5041-TP-TRF
and 13-1163-TP-BLS
Issued by the Public Utilities Commission of Ohio

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	
Bradford	XVII	A,B,C	Ansonia Arcanum Covington ** Gettysburg Greenville Hollansburg Laura ** New Madison Piqua ** Rossburg Troy ** Versailles	(C)
Bristolville	XVII	A,B	Cortland Greene Johnston Mesopotamia ** North Bloomfield ** Warren	
Bucyrus	XVI	A,B,C	Chatfield Crestline ** Galion ** Lykens Nevada ** New Winchester Shelby	
Butler	XVII	A,B	Bellville Danville Fredericktown Lexington Lucas Mt. Vernon Mansfield	
Byhalia	XV	A,B	Marysville Mt. Victory Richwood ** West Mansfield York Center	(C)

** Non-CenturyLink exchanges.

Issued: June 12, 2013

Effective: June 12, 2013

United Telephone Company Of Ohio
By Duane Ring, Region President
Minneapolis, Minnesota

In accordance with Case Nos.: 90-5041-TP-TRF
and 13-1163-TP-BLS
Issued by the Public Utilities Commission of Ohio

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	
Cairo	XVII	A	Beaverdam Bluffton Columbus Grove ** Gomer Lima Vaughnsville **	(C)
Caledonia	XVI	A,B,C	Galion Mt. Gilead Marion ** New Winchester	
Camden	XX	A,B,C	Eaton Eldorado Gratis ** Morning Sun ** New Paris West Manchester	(C)
Cardington	XVI	A,B,C	Ashley ** Chesterville Marengo Marion ** Mt. Gilead Waldo **	
Centerburg	XVIII	A,B,C	Chesterville Croton Delaware ** Kilbourne ** Marengo Mt. Gilead Mt. Vernon Newark ** Sunbury Utica-Homer	

** Non-CenturyLink exchanges.

Issued: June 12, 2013

Effective: June 12, 2013

United Telephone Company Of Ohio
By Duane Ring, Region President
Minneapolis, Minnesota

In accordance with Case Nos.: 90-5041-TP-TRF
and 13-1163-TP-BLS
Issued by the Public Utilities Commission of Ohio

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	
Chatfield	XX	A	Bucyrus Lykens	(T) (C)
Chesterhill	VI	A,B,C	Amesville ** Athens ** Bartlett Glouster Marietta ** McConnelsville Pennsville Stockport Watertown **	
Chesterville	XVI	A,B,C	Bellville Cardington Centerburg Fredericktown Johnsville Marengo Mt. Gilead Mt. Vernon	(C)
Cortland	XIX	A,B,C	Bristolville Greene Hartford Johnston Kinsman Niles ** Sharon ** Warren Youngstown **	
Crooksville	XVII	A,B,C	McConnelsville New Lexington Philo ** Roseville ** Zanesville **	(C)
Croton	XVII	A,B	Centerburg Johnstown Newark ** Sunbury Utica-Homer	(C)

** Non-CenturyLink exchanges.

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BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	(C)
Cygnets	XVI	A,B,C	Bloomdale Bowling Green ** Deshler North Baltimore ** Portage Risingsun Wayne-Bradner ** Weston **	
Damascus	XVIII	A,B	Alliance ** Berlin Center Canfield ** Lisbon ** North Georgetown ** North Benton Salem ** Sebring ** Winona ** Youngstown **	
Danville	XVI	A,B,C	Butler Gambier Glenmont Killbuck Millersburg Mt. Vernon Nashville	
Defiance	XV	A,B	Arthur ** Ayersville ** Evansport ** Jewell Ney ** Sherwood **	

** Non-CenturyLink exchanges.

Issued: June 12, 2013

Effective: June 12, 2013

United Telephone Company Of Ohio
By Duane Ring, Region President
Minneapolis, Minnesota

In accordance with Case Nos.: 90-5041-TP-TRF
and 13-1163-TP-BLS
Issued by the Public Utilities Commission of Ohio

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	
DeGraff	XVII	A,B,C	Bellefontaine Huntsville Jackson Center Rosewood Russells Point Sidney Urbana ** West Liberty	
Delphos	XVII	A,B	Elida Ft. Jennings ** Gomer Lima Middle Point ** Ottawa Ottoville ** Spencerville ** Van Wert Venedocia	
Deshler	XVII	A,B,C	Belmore ** Bowling Green ** Cygnet Findlay ** Grelton-Malinta Hamler McClure ** McComb ** Napoleon North Baltimore ** Ottawa Weston **	(C)
Dunkirk	XV	A,B	Ada Kenton **	(C)
East Liberty	XVI	A,B	Bellefontaine Marysville North Lewisburg Raymond West Liberty West Mansfield	(C)

** Non-CenturyLink exchanges.

Issued: June 12, 2013

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United Telephone Company Of Ohio
By Duane Ring, Region President
Minneapolis, Minnesota

In accordance with Case Nos.: 90-5041-TP-TRF
and 13-1163-TP-BLS
Issued by the Public Utilities Commission of Ohio

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	
Eaton	XV	A, B, C	Camden Eldorado Gratis ** Lewisburg ** Morning Sun ** New Paris West Alexandria ** West Manchester	
Eldorado	XVI	A, B	Arcanum Camden Eaton Greenville Hollansburg New Madison New Paris West Manchester	(C)
Elida	XVII	A, B, C	Gomer Delphos Lima Spencerville **	(C)
Florida	XV	A, B	Ayersville ** Grelton-Malinta Hogate Jewell Liberty Center Napoleon Okolona **	(C)
Fort Loramie	XVI	A, B, C	Anna Botkins Jackson Center Sidney Versailles	(C)

** Non-CenturyLink exchanges.

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United Telephone Company Of Ohio
By Duane Ring, Region President
Minneapolis, Minnesota

In accordance with Case Nos.: 90-5041-TP-TRF
and 13-1163-TP-BLS
Issued by the Public Utilities Commission of Ohio

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	
Frazeysburg	XVIII	A, B, C	Cooperdale ** Coshocton ** Dresden ** Hanover-Marne ** Martinsburg Newark ** St. Louisville ** Zanesville **	
Fredericksburg	XVI	A,B,C	Apple Creek Holmesville Kidron Millersburg Wooster	
Fredericktown	XVII	A,B,C	Bellville Butler Chesterville Johnsville Mansfield Mt. Gilead Mt. Vernon	
Gambier	XV	A,B,C	Mt. Vernon Danville Martinsburg	
Gerald	XV	A,B	Napoleon Liberty Center Okolona ** Ridgeville Corners ** Wauseon	(C)
Gettysburg	XV	A,B	Ansonia Arcanum Bradford Greenville Hollansburg New Madison Rossburg Versailles	(C)

** Non-CenturyLink exchanges.

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United Telephone Company Of Ohio
By Duane Ring, Region President
Minneapolis, Minnesota

In accordance with Case Nos.: 90-5041-TP-TRF
and 13-1163-TP-BLS
Issued by the Public Utilities Commission of Ohio

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	
Glenmont	XX	A,B	Danville Killbuck Millersburg Nashville	
Glouster	XVI	A,B,C	Amesville ** Athens ** Chesterhill Corning ** McConnelsville Murray City ** Nelsonville ** New Lexington ** Pennsville Shawnee ** The Plains **	
Gomer	XVII	A, B	Cairo Delphos Elida Ft. Jennings ** Kalida ** Lima Ottawa Vaughnsville **	(C)
Green Springs	XVII	A, B, C	Bellevue ** Clyde ** Fremont ** Old Fort Republic ** Tiffin **	(C)
Greene	XVI	A	Andover Bristolville Cortland Johnston Kinsman North Bloomfield ** Warren	

** Non-CenturyLink exchanges.

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United Telephone Company Of Ohio
By Duane Ring, Region President
Minneapolis, Minnesota

In accordance with Case Nos.: 90-5041-TP-TRF
and 13-1163-TP-BLS
Issued by the Public Utilities Commission of Ohio

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES*</u>	<u>EAS POINTS</u>	
Greenville	XVI	A, B, C	Ansonia Arcanum Bradford Eldorado Gettysburg Hollansburg Laura ** New Madison New Paris Rossburg Union City, OH Versailles West Manchester	
Grelton-Malinta	XX	A, B	Deshler Florida Hamler Hogate Liberty Center McClure ** Napoleon Okolona **	(C)
Hamler	XV	A, B, C	Belmore ** Deshler Hogate Leipsic ** Grelton-Malinta Napoleon New Bavaria **	(C)
Hartford	XVII	A, B	Cortland Johnston Kinsman Sharon ** Warren	

** Non-CenturyLink exchanges.

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United Telephone Company Of Ohio
By Duane Ring, Region President
Minneapolis, Minnesota

In accordance with Case Nos.: 90-5041-TP-TRF
and 13-1163-TP-BLS
Issued by the Public Utilities Commission of Ohio

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	
Hebron	XVIII	A, B	Granville ** Lancaster ** Millersport ** Newark ** Pataskala ** Thornville **	
Holgate	XV	A, B	Ayersville ** Florida Grelton-Malinta Hamler Liberty Center Napoleon New Bavaria **	(C)
Hollansburg	XV	A, B	Ansonia Arcanum Bradford Eldorado Gettysburg Greenville New Madison New Paris Rossburg Versailles West Manchester	(C)
Holmesville	XVI	A	Fredericksburg Millersburg Shreve Wooster	
Huntsville	XV	A,B	Belle Center Bellefontaine DeGraff Russells Point	(C)
Jackson Center	XVII	A,B	Anna Bellefontaine Botkins DeGraff Fort Loramie Russells Point Sidney Wapkoneta ** Waynesfield	(C)

** Non-CenturyLink exchanges.

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United Telephone Company Of Ohio
By Duane Ring, Region President
Minneapolis, Minnesota

In accordance with Case Nos.: 90-5041-TP-TRF
and 13-1163-TP-BLS
Issued by the Public Utilities Commission of Ohio

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>
Jefferson	XVII	A,B	Andover Ashtabula ** Austinburg Colebrook ** Conneaut * Dorset ** Geneva ** Kingsville ** Kinsman New Lyme Orwell ** Pierpont ** Rock Creek ** Trumbull ** Windsor **
Jewell	XX	A,B	Defiance Florida Ayersville ** Okolona ** Evansport **
Johnston	XVII	A	Bristolville Cortland Greene Hartford Kinsman Warren
Johnstown	XIX	A,B,C	Alexandria Columbus ** Croton Delaware ** Gahana ** Granville ** New Albany ** Newark ** Pataskala St. Louisville ** Sunbury Utica-Homer Westerville **

** Non-CenturyLink exchanges.

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United Telephone Company Of Ohio
By Duane Ring, Region President
Minneapolis, Minnesota

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BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	
Johnsville	XVII	A, B, C	Bellville Chesterville Fredericktown Galion ** Lexington Mt. Gilead Mansfield	(T) (C)
Junction City	XVII	A, B	Bremen ** Lancaster ** Logan ** New Lexington ** Somerset **	(C)
Kidron	XVII	A, B	Apple Creek Dalton ** Fredericksburg Massillon ** Orrville Wilmot ** Wooster	(C)
Killbuck	XV	A, B, C	Coshocton ** Danville Glenmont Millersburg	(C)
Kinsman	XVII	A, B, C	Andover Cortland Greene Hartford Jefferson Johnston Warren	

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By Todd Schafer, Region President
Wake Forest, North Carolina

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BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u> *	<u>EAS POINTS</u>	
Lafayette	XVII	A, B	Ada Beaverdam Bluffton Lima Westminster	(C)
Lake Milton	XIX	A, B	Berlin Center Canfield ** Newton Falls North Benton North Jackson ** Ravenna ** Warren Wayland Youngstown **	

** **Non-CenturyLink exchanges.**

(Z)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u> *	<u>EAS POINTS</u>
Lebanon	XI	A,B,C	Beavercreek ** Bellbrook ** Bethany ** Bethel ** Centerville Cincinnati ** Clermont ** Dayton ** Franklin Hamilton ** Harrison ** Little Miami ** Mason Miamisburg/West Carrolton ** Middletown ** Monroe ** Morrow Newtownsville ** Reily ** Seven Mile ** Shandon ** South Lebanon Spring Valley ** Trenton ** Vandalia ** Waynesville Williamsburg ** Alexandria, KY ** Boone, KY ** Butler, KY ** Covington, KY ** Falmouth, KY ** Glencoe, KY ** Independence, KY ** Walton, KY ** Warsaw, KY ** Williamstown, KY **
Lexington	XVII	A	Bellville Butler Galion Johnsville Lucas Mt. Gilead Mansfield

** Non-CenturyLink exchanges.

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BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	(C)
Liberty Center	XVI	A,B	Delta ** Florida Gerald Grand Rapids ** Grelton-Malinta Holgate McClure ** Napoleon Neapolis ** Wauseon	
Lima (Edwards) (Wyandotte) (Main)	XII	A,B	Ada Alger Beaverdam Bluffton Buckland ** Cairo Cridersville ** Delphos Elida Gomer Lafayette Spencerville ** Waynesfield Westminster Vaughnsville Venedocia	
Lucas	XVII	A,B,C	Ashland ** Bellville Butler Lexington Mansfield	
Luckey	XIX	A,B,C	Bowling Green ** Pemberville ** Perrysburg ** Stony Ridge Toledo ** Woodville	

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BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	
Lykens	XVI	A,B	Bucyrus Chatfield Tiffin **	
Lyons	XV	A,B	Chesterfield ** Delta ** Metamora Ogden Center, MI ** Sand Creek, MI ** Wauseon	(C)
Magnetic Springs	XVI	A	Delaware ** Marysville Raymond Richwood **	(C)
Mansfield (Woodland) (Main)	XIII	A,B,C	Adario Bellville Butler Crestline ** Fredericktown Galion ** Lexington Lucas Shelby Shiloh Johnsville **	
(Stewart) (Trimble)				
(West)				
Marengo	XV	A,B	Ashley ** Cardington Centerburg Chesterville Kilbourne ** Mt. Gilead	
Marshallville	XVI	A,B	Orrville Rittman Smithville Wooster	
Martinsburg	XVI	A,B	Mt. Vernon Fazeysburg Gambier Utica-Homer	

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u> *	<u>EAS POINTS</u>
Marysville	XV	A, B, C	Byhalia East Liberty Magnetic Springs Milford Center Mt. Victory Raymond North Lewisburg ** York Center West Mansfield Woodstock **
Mason	X	A	Alexandria, KY ** Bethany ** Bethel ** Boone, KY ** Butler, KY ** Cincinnati ** Clermont ** Covington, KY ** Falmouth, KY ** Florence, KY ** Ft. Thomas, KY ** Glencoe, KY ** Hamilton ** Harrison ** Independence, KY ** Lebanon Little Miami ** Morrow Newtownsville ** Reily ** Seven Mile ** Shandon ** South Lebanon ** Walton, KY ** Warsaw, KY ** Waynesville ** Williamsburg ** Williamstown, KY **

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BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	
McConnelsville	XV	A, B, C	Beverly ** Chesterhill Corning ** Crooksville Cumberland ** Glouster New Lexington ** Pennsville Philo ** Reinersville-Hackney Stockport	
Metamora	XIX	A, B	Richfield Center-Berkey Delta ** Lyons Ogden Center, Michigan ** Swanton Toledo ** Wauseon	(C)
Milford Center	XVI	A, B	Marysville North Lewisburg Resaca ** Urbana ** Woodstock **	(C)
Millersburg	XVI	A, B, C	Berlin Big Prairie Coshocton ** Danville Fredericksburg Glenmont Holmesville Killbuck Nashville Shreve Wilmot **	
Moline	XIX	N/A	Bowling Green ** Curtice-Oregon ** Genoa ** Stony Ridge Toledo ** Woodville	(C)

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BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	
Morrow	XIX	A,B	Bethany ** Butlerville ** Cincinnati ** Lebanon Little Miami ** Mason South Lebanon ** Waynesville	(Z)
Mt. Gilead	XVII	A,B,C	Ashley ** Caledonia Cardington Centerburg Chesterville Fredericktown Galion ** Johnsville Lexington Marengo Marion **	
Mt. Sterling	XIX	A,B,C	Ashville ** Bloomington ** Circleville ** Columbus ** Grove City ** Harrisburg ** London ** New Holland ** Sedalia ** Washington Court House ** Williamsport **	(C)
Mt. Vernon	XVI	A,B,C	Butler Centerburg Chesterville Danville Fredericktown Gambier Martinsburg Nashville Utica-Homer	

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By Duane Ring, Region President
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Issued by the Public Utilities Commission of Ohio

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	(C)
Mt. Victory	XVI	A,B	Bellefontaine Byhalia Kenton ** Marysville Ridgeway West Mansfield	
Napoleon	XV	A,B	Archbold Deshler Florida Gerald Grelton-Malinta Hamler Holgate Liberty Center McClure ** Okolona ** Ridgeville Corners **	
Nashville	XVI	A,B	Big Prairie Danville Glenmont Lakeville ** Loudonville ** Millersburg Mt. Vernon Shreve	
New Lyme	XVI	A,B,C	Andover ** Ashtabula ** Colebrook ** Dorset ** Jefferson Orwell ** Rock Creek **	

** Non-CenturyLink exchanges.

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By Duane Ring, Region President
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Issued by the Public Utilities Commission of Ohio

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	
New Madison	XV	A,B	Ansonia Arcanum Bradford Eldorado Gettysburg Greenville Hollansburg New Paris Rossburg Versailles West Manchester	(C)
New Paris	XVI	A,B,C	Camden Eaton Eldorado Greenville Hollansburg New Madison West Manchester	(C)
Newton Falls	XVII	A,B	Lake Milton North Jackson ** Ravenna ** Warren Wayland Windham	
New Winchester	XVII	A,B,C	Bucyrus ** Caledonia Galion ** Marion **	
North Benton	XIX	A,B	Alliance ** Berlin Center Canfield ** Damascus Lake Milton Ravenna ** Salem ** Sebring ** Youngstown **	

** Non-CenturyLink exchanges.

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By Duane Ring, Region President
Minneapolis, Minnesota

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Issued by the Public Utilities Commission of Ohio

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	
North Lewisburg	XVI	A,B	Bellefontaine East Liberty Marysville Milford Center Urbana ** West Liberty Woodstock **	(C)
Old Fort	XVI	A,B	Bettsville Green Springs Fremont ** Tiffin **	(C)
Orrville	XVI	A,B,C	Apple Creek Dalton Kidron Marshallville Smithville Wooster	
Ottawa	XVI	A,B,C	Bluffton Columbus Grove ** Continental ** Delphos Deshler Gilboa ** Glandorf ** Gomer Kalida ** Leipsic ** Miller City ** Pandora **	(C)

** Non-CenturyLink exchanges.

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By Duane Ring, Region President
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BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	
Pataskala	XIX	A,B	Alexandria Alton ** Baltimore ** Canal Winchester ** Columbus ** Dublin ** Gahanna ** Granville ** Grove City ** Groveport ** Harrisburg ** Hebron Hilliard ** Johnstown Lancaster ** Lockbourne ** New Albany ** Newark ** Reynoldsburg ** West Jefferson ** Westerville ** Worthington **	
Pennsville	IV	A, B	Chesterhill Glouster McConnelsville Stockport	
Portage	XVI	A, B	Bloomdale Bowling Green ** Cygnet North Baltimore ** Wayne-Bradner ** Weston **	(C)
Raymond	XV	A, B	East Liberty Magnetic Springs Marysville West Mansfield York Center	(C)

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BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	
Reinersville - Hackney	XX	A, B, C	Beverly ** McConnelsville Caldwell ** Cumberland **	(T)
Richfield Center - Berkey	XIX	A	Metamora Toledo ** Holland ** Maumee ** Perrysburg ** Swanton Sylvania ** Whitehouse **	
Ridgeway	XV	A, B	Belle Center Bellefontaine Kenton ** Mt. Victory Rushsylvania West Mansfield	
Risingsun	XVII	A, B	Bettsville ** Bowling Green ** Cygnet Fostoria ** Fremont ** Helena ** Tiffin ** Wayne-Bradner **	
Rittman	XIX	A, B	Akron ** Marshallville Smithville Sterling Wadsworth ** Wooster	

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BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	
Rockford	XV	A, B, C	Celina ** Mendon ** Ohio City ** Wabash ** Willshire-Wren **	(C)
Rosewood	XVI	A,B,C	DeGraff Sidney St. Paris ** Urbana ** West Liberty	(C)
Rosburg	XVI	A,B	Ansonia Arcanum Bradford Gettysburg Greenville Hollansburg New Madison North Star ** Union City, OH Versailles	(C)
Rushsylvania	XV	A,B	Belle Center Bellefontaine Kenton ** Ridgeway West Mansfield	(C)
Russells Point	XV	A,B	Belle Center Bellefontaine DeGraff Huntsville Jackson Center Waynesfield	
Shelby	XVII	A,B	Bucyrus Crestline ** Mansfield Shiloh	

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

First Revised Sheet 34
Cancels Original Sheet 34

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	
Shiloh	XVII	A,B	Adario Mansfield Shelby	(C)
Shreve	XVI	A,B	Big Prairie Holmesville Millersburg Nashville Wooster	(C)
Sidney	XVI	A,B,C	Anna Botkins DeGraff Fort Loramie Jackson Center Rosewood Versailles	
Smithville	XVI	A,B	Marshallville Orrville Rittman Sterling Wooster	
South Lebanon	XIX	N/A	Mason Morrow Lebanon Waynesville Cincinnati ** Little Miami **	
Sterling	XVI	A	Creston ** Rittman Seville ** Smithville Wooster	(C)
Stockport	XX	A,B	Bartlett Beverly ** Chesterhill McConnelsville Pennsville Watertown **	(C)

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BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	
Stony Ridge	XIX	A,B	Bowling Green ** Genoa ** Lucky Moline Pemberville ** Perrysburg ** Woodville Toledo **	(C)
Stryker	XVI	A,B	Archbold Bryan ** Evansport ** Wauseon West Unity **	(C)
Sunbury	XIX	A,B	Alton ** Canal Winchester ** Centerburg Cheshire-Lewis Center ** Columbus ** Croton Delaware ** Dublin ** Gahanna ** Grove City ** Groveport Harrisburg ** Hilliard ** Johnstown Kilbourne ** Lockbourne ** New Albany ** Reynoldsburg ** West Jefferson ** Westerville ** Worthington **	

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BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	(C)
Swanton	XIX	A,B	Delta ** Toledo ** Holland ** Metamora Maumee ** Neapolis ** Perrysburg ** Richfield Center-Berkey Wauseon Whitehouse **	
**Union City			Ansonia Arcanum Ft. Recovery ** Greenville Rossburg Versailles	
Utica-Homer	XVII	A,B	Centerburg Croton Johnstown Martinsburg Mt. Vernon Newark ** St. Louisville **	
Van Wert	XV	A,B	Convoy ** Delphos Middle Point ** Ohio City ** Scott Venedocia Willshire-Wren **	

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By Duane Ring, Region President
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BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	
Venedocia	XVII	A,B	Delphos Lima Middle Point ** Ohio City ** Spencerville ** Van Wert	(C)
Versailles	XVII	A,B,C	Ansonia Arcanum Bradford Covington ** Fort Loramie Gettysburg Greenville Hollansburg New Madison North Star ** Piqua ** Rossburg Sidney Troy ** Union City, OH Yorkshire	(C)

** Non-CenturyLink exchanges.

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BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u> *	<u>EAS POINTS</u>
Warren (Lordstown) (Howland) (Franklin) (Vienna) (Champion) (Oak Knoll) (Leavittsburg) (Main)	XIV	A	Bristolville Cortland Girard ** Greene Hartford Hubbard ** Johnston Kinsman Lake Milton Mesopotamia ** Newton Falls Niles ** North Bloomfield ** North Jackson ** Sharon ** Wayland Windham Youngstown **
Waterville	XIX	A	Bowling Green ** Grand Rapids ** Haskins - Tontogany ** Toledo ** Holland ** Maumee ** Perrysburg ** Whitehouse **
Wauseon	XVI	A,B,C	Archbold Delta ** Lyons Fayette ** Chesterfield ** Gerald Liberty Center Metamora Ridgeville Corners ** Stryker Swanton
Wayland	XVII	A,B	Lake Milton Newton Falls Ravenna ** Warren Windham

(C)

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BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>	
Waynesfield	XVII	A,B,C	Alger Belle Center Bellefontaine Jackson Center Kenton ** Lima Russells Point Wapakoneta ** Westminster	(C)
Waynesville	XIX	A,B,C	Dayton ** Lebanon Mason Morrow South Lebanon	
West Liberty	XVI	A,B,C	Bellefontaine DeGraff East Liberty North Lewisburg Rosewood Urbana **	(C)
West Manchester	XVI	A,B	Arcanum Camden Eaton Eldorado Greenville Hollansburg Lewisburg ** New Madison New Paris Phillipsburg **	

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BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u> *	<u>EAS POINTS</u>	
West Mansfield	XVI	A,B,C	Bellefontaine Byhalia East Liberty Marysville Mt. Victory Raymond Ridgeway Rushsylvania York Center	(C)
Westminster	XVII	A,B,C	Ada Alger Kenton ** Lafayette Lima Wapakoneta ** Waynesfield	(C)
Windham	XVII	A	Garrettsville ** Newton Falls Ravenna Warren Wayland	
Woodville	XIX	A,B	Bowling Green ** Curtice-Oregon ** Elmore Fremont ** Genoa ** Gibsonburg ** Lindsey ** Luckey Moline Pemberville ** Perrysburg ** Port Clinton Stony Ridge Toledo **	(C)

** Non-CenturyLink exchanges.

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BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

<u>EXCHANGE</u>	<u>SCHEDULE</u>	<u>ZONES</u>	<u>EAS POINTS</u>
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(D)

Wooster (Madisonburg) (Main)	XVII	A,B,C	Apple Creek Big Prairie Burbank ** Congress ** Creston ** Dalton ** Fredericksburg Holmesville Kidron Marshallville Orrville Rittman Shreve Smithville Sterling West Salem ** Wilmot **
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(D)

York Center	XV	A,B	Byhalia Marysville Raymond Richwood ** West Mansfield
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(C)

** Non-CenturyLink exchanges.

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United Telephone Company Of Ohio
By Duane Ring, Region President
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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF
BASIC LOCAL EXCHANGE SERVICE

VI. EXCHANGE, ZONE AND BASE RATE AREA MAPS

The exchange, zone and base rate area maps, under the jurisdiction of the Company within the State of Ohio, are on file with the Ohio Public Utilities Commission (PUCO) and the Company.

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United Telephone Company Of Ohio
By Duane Ring, Vice President
LaCrosse, Wisconsin

In accordance with Case No.: 90-5041-TP-TRF
Issued by the Public Utilities Commission of Ohio

SERVICE CONNECTIONS, CHANGES AND MOVES

I. DESCRIPTION

- A. A service connection refers to the establishment of telephone service, lines or equipment for a subscriber and to the transfer of telephone service, lines or equipment from one premises to another.
- B. When rearrangements of attachments to the outside of a building serving a subscriber are made at the subscriber's request, the expense incurred will be billed to such subscriber.
- C. A move refers to the relocation of telephone service, lines or equipment at the same premises on which they were initially installed.
- D. A record order charge is for the work associated with receiving, recording and processing information necessary to execute a subscriber request in which only subscriber, business office, directory or billing records are involved and no premises work, access line or central office work is necessary. Only one record order charge applies per subscriber request.
- E. A service order charge is for the work associated with receiving, recording and processing information necessary to execute a subscriber request to connect, move or change telephone service and equipment. Only one service order charge applies per subscriber request regardless of the quantity of work requested. A record order charge will not be incurred by any subscriber request when a service order charge is applied.
- F. A central office charge is for the work associated with establishing or changing line connection in the central office. One central office charge applies to each line connection established or changed.
- G. An access line charge is the work associated with the placement and connection of, or inspection of, drop wires at the customer's premises, including placing and/or inspection of a protective device. One access line charge applies to each line connected.
- H. A visit charge is for the expense associated with traveling to a subscriber's premises. Only one visit charge applies per subscriber request at the same premises.

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United Telephone Company Of Ohio
By Duane Ring, Vice President
LaCrosse, Wisconsin

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SERVICE CONNECTIONS, CHANGES AND MOVES

II. APPLICATION OF CHARGES

A. Charges in this section refer to work being performed by the Telephone Company during usual working hours on normal working days. When, at the specific request of the subscriber or applicant for service, work is performed at other times, either for the convenience of the subscriber or applicant or for reasons not under the control of the Telephone Company, the expense incurred by the Telephone Company in excess of normal expense for such work when performed during usual working hours on normal working days may be billed to the subscriber or applicant in addition to charges otherwise applicable.

B. The charges specified in this section apply in addition to scheduled rates and any other charges applicable under this Tariff.

1. A record order charge is \$8.75 per subscriber request.

A record order charge does not apply to station equipment added or changed with existing service when the equipment is picked up by the customer at designated Telephone Company locations and where no physical work is required on the customer's premises.

2. For establishment, move or change of residential or business telephone service per subscriber request at one site or location (see continuous property definition).

	<u>Service Charge</u>	
	<u>Residence Max.</u>	<u>Business Max</u>
a. Service order charge – initial	\$11.00	\$12.25
b. Central office charge	6.75	6.75
c. Visit charge	7.25	7.25
d. Initial access line charge, each request	14.75	25.00

Note: The subscriber will incur charges only for work functions performed.

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SERVICE CONNECTIONS, CHANGES AND MOVES

III. RESTORATION CHARGE - SUSPENSION FOR NONPAYMENT

A. A restoration charge per line will apply to service restored

	<u>Nonrecurring Charge</u>	<u>Max</u>
1. When premises visit is not required, per request		
Initial line	\$15.00	\$15.00
2. When a premises visit is required, per request		
Initial line	\$28.25	\$28.25

B. A restoration charge does not apply subsequent to the completion of an order to terminate service. Service will then be reestablished only on the basis of a new application for service.

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By Duane Ring, Vice President
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SERVICE CONNECTIONS, CHANGES AND MOVES

IV. SERVICE CONNECTION, CHANGE OR MOVE CHARGE – NONAPPLICATION OF

- A. When the class of service is changed from residence to business, or business to residence, and the original classification is known to have been erroneously established through misrepresentation or misunderstanding, the subscriber will be charged or refunded the difference, if any, between the business and residence service connection charge.
- B. Service connection, change or move charges do not apply when a subscriber requests a correction in a directory listing (spelling, initials or address) erroneously established through misunderstanding and the correction will make identification of the listed party more positive.
- C. Service connection, change or move charges do not apply when a subscriber requests a correction in a directory listing address when the change of official address has been authorized by a governmental agency.
- D. Service connection, change or move charges do not apply when a subscriber requests an upgrade in the class of service.
- E. Service connection, change or move charges do not apply when a subscriber requests a change to their local exchange service:
 - 1. Within sixty (60) days of the date of initiation of service, new residential subscribers shall be allowed, at a minimum, a one-time change of their type of local exchange service; or
 - 2. Within sixty (60) days of the date of a change in their type of service, existing residential subscribers shall be allowed to return to their prior type of local exchange service. This rule does not apply to subscribers who have availed themselves of paragraph E.1. above within the previous six-months.

This does not preclude the Company from charging for the original service connection, monthly charges for the period such service were used, or the addition or removal of any optional local telephone service.

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CONSTRUCTION AND ATTACHMENT CHARGES

I. DESCRIPTION

All outside plant construction shall be divided into two categories:

A. Construction on public right-of-way

Right-of-way under control of and maintained by a governmental agency such as an alley, street, road or highway

B. Construction on private right-of-way

Right-of-way under control of and maintained by an individual, partnership, company, corporation and syndicate

II. GENERAL REGULATIONS

A. All rates and charges as specified in this Tariff are set in the anticipation that the establishment of service will be accomplished without abnormal or excessive expense to the Telephone Company. Under certain conditions, as hereinafter set forth, construction charges will be applied to cover excessive costs incurred by the Telephone Company in the establishment of service.

B. Payment of construction charges may be required prior to the commencement of the work with which such construction charges are associated.

C. Where construction has been started in order to furnish service to an applicant and application for service is cancelled prior to the establishment of service, the applicant shall be required to reimburse the Telephone Company for the estimated loss resulting from such construction.

D. Such facilities and construction work as may be provided by an applicant as hereinafter set forth shall be subject to the approval of the Telephone Company.

E. Except as hereinafter provided, the subscriber does not obtain any rights of ownership or otherwise in facilities provided by the Telephone Company, whether or not construction charges are applied. All facilities provided by the Telephone Company shall be under its exclusive control and, except as hereinafter specifically provided, shall be maintained and replaced by and at the expense of the Telephone Company.

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CONSTRUCTION AND ATTACHMENT CHARGES

II. GENERAL REGULATIONS (Continued)

- F. Where a buried wire or buried cable type of entrance facilities is provided by the Telephone Company in cases where such type of facilities is not considered normal, as hereinafter set forth, the subscriber shall be required to pay for all excavation and fill-in in connection with installation and for maintenance or replacement of such buried wire or buried cable type of entrance facilities.
- G. A buried wire or buried cable type of facilities will not be provided where, in the judgment of the Telephone Company, conditions are unsuitable and the use of such type of facilities may interfere with the furnishing of efficient telephone service.
- H. Where rearrangement of facilities provided by the Telephone Company on private property is made, at the request of or to meet conditions imposed by the subscriber, the expense incurred by the Telephone Company for such rearrangement shall be borne by the subscriber.
- I. Where facilities constructed on private right-of-way are used by the Telephone Company as a part of their general distributing plant, the regulations and construction charges to be used shall be those specified for construction of facilities on public highways, but when not so used, the regulations and construction charges to be applied shall be those specified for construction of entrance facilities.
- J. Where buried wire or buried cable type of facilities is provided by the Telephone Company on private property, other than for entrance facilities, the subscriber shall be required to pay for all excavation and fill-in in connection with installation, maintenance or replacement of such buried wire or buried cable facilities.
- K. All facilities provided by the subscriber shall be owned by the subscriber but shall be under the exclusive control of the Telephone Company while used for the furnishing of service by the Telephone Company. Maintenance and replacement of such facilities shall be at the expense of the subscriber.
- L. When the Telephone Company attaches its facilities to poles of others on public right-of-way in lieu of constructing a pole line, the charges to be applied shall not exceed those which would be applicable if a pole line were constructed by the Telephone Company.

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CONSTRUCTION AND ATTACHMENT CHARGES

II. GENERAL REGULATIONS (Continued)

- M. When the Telephone Company attaches its entrance facilities to poles of others located on private property, the charges to be applied, where expense is incurred by the Telephone Company either for purchase of an interest in or rental of contacts on such poles, shall not exceed those which would be applicable if a pole line were constructed by the Telephone Company. When such poles are used by the Telephone Company for attaching its entrance facilities without expense, or where the constructed facilities do not exceed 1,000 feet, no charges shall apply. All other regulations and requirements of both the owner of such pole lines and the Telephone Company, with respect to such joint use, shall apply.
- N. The decision as to whether poles of others are suitable for the attachment of the Telephone Company's facilities rests with the Telephone Company.
- O. Permanent facilities on public highways will be provided by the Telephone Company without the application of construction charges.

III. RIGHT-OF-WAY

When an applicant is so located that it is necessary for the Telephone Company to obtain right-of-way to furnish service, the applicant may be required to pay the cost (including rental) of securing and retaining such right-of-way.

IV. TEMPORARY FACILITIES

- A. Temporary facilities are facilities which are constructed in advance of construction of permanent facilities and removed upon completion of permanent facilities and which will probably be used only for a short term and for which there is no immediate prospect of reuse in place for another applicant.
- B. Where the Telephone Company constructs temporary facilities, the applicant shall be required to pay the expense incurred by the Telephone Company for such construction, plus estimated cost of removal of such facilities, less estimated salvage value of material recovered upon removal of such facilities.

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CONSTRUCTION AND ATTACHMENT CHARGES

V. PERMANENT ENTRANCE FACILITIES

- A. Where the Telephone Company constructs permanent entrance facilities of a pole line, buried wire or buried cable type, the applicant shall be required to pay expenses incurred by the Telephone Company for material, including poles installed, or the joint use of poles owned by others, or excavation, back filling, plowing and restoration for that part of the entrance facility so constructed as in excess of one half mile in length measured along the proposed path of construction.
1. A buried wire or buried cable type of entrance facilities will be provided at the charge specified in paragraph A only in cases where the following conditions exist:
 - a. where the applicant is located in territory where such type of facilities is used for the Telephone Company's general distribution plant
 - b. where such type of entrance facilities would normally be provided.
 2. In other cases, the furnishing of such type of entrance facilities is not considered normal; and where such type of entrance facilities is provided, the applicant, in addition to paying charges specified in paragraph A, shall be required to pay the additional expense incurred by the Telephone Company as provided in paragraph A below.
- B. Where a conduit type of entrance facility is required, construction charges do not apply. However, the applicant will be required to provide in-place, suitable conduit from the point of entrance on his private property to the premises in which service is furnished.

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CONSTRUCTION AND ATTACHMENT CHARGES

VI. SPECIAL TYPES OF CONSTRUCTION OR FACILITIES

A. Outside construction or facilities

When an applicant requires a special type of construction or a type of facilities not normally provided, or where the conditions imposed by the applicant, such as the time and place involved, make the installation abnormal or excessively expensive, the applicant shall be required to pay the additional expense incurred by the Telephone Company, determined as follows: the difference between the expense incurred by the Telephone Company for such construction, facilities or installation and the expense which would otherwise be incurred for a normal type of construction or facilities or a normal installation.

Examples include but are not limited to:

- The Telephone Company has no other requirement for the facilities requested.
- The Telephone Company provides service using a type of facility, or via a route, other than that which the Telephone Company would normally utilize in order to provide services for the customer.
- The Telephone Company provides a greater quantity of facilities than that which the Telephone Company would otherwise provide.
- It is requested that construction be expedited resulting in added cost to the Telephone Company.
- The Telephone Company provides facilities which involve excessive or unreasonable costs (encountering natural or other barriers such as, but not limited to, lakes, rivers, rocky terrain, gas and oil fields, limited highways, bridges, dams or concrete/asphalt).

VII. FACILITIES CONFINED TO THE SAME CONTINUOUS PROPERTY – OTHER THAN ENTRANCE FACILITIES

- A. The subscriber will be required to provide (a) poles and fixtures in place where a pole line type of facilities is used, (b) conduit in place where a conduit type of facilities is used and (c) excavation and fill-in where a buried wire or buried cable facilities are used.
- B. The Telephone Company will provide wire or cable on such poles, cable in such conduit and buried wire and buried cable in such excavations in accordance with the regulations and at the rates specified for "Extension and Tie Line Mileage" as set forth in the Company's price list, found at <http://about.centurylink.com>

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

Original Sheet 1

FCC DESIGNATED N11 SERVICES

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES

A. GENERAL

1. In Order No. 93-1799-TP-COI, the Public Utilities Commission of Ohio ("P.U.C.O.") locally assigned the three digit 211 abbreviated dialing code to the Approved Information and Referral Service Provider for use in providing community information and referral services to the public by way of voice grade facilities. The P.U.C.O. ordered incumbent local exchange carriers in each local calling area to make the 211 abbreviated dialing code available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service (the "211 Service").
2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All 211 abbreviated dialing code calls shall be local in nature and shall not result in any expanded local calling area ("ELCA"), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers.
4. The 211 Service is not available from pay telephones located in Company local exchanges. The 211 Service is not available for the following classes of service:
 - a. Inmate service
 - b. 1+ and 0+ calling
 - c. 0-operated assisted calling
 - d. 101XXXXX calling

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

1. The Approved Information and Referral Service Provider shall make written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all, part or none of the Company's local exchanges.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

Original Sheet 2

FCC DESIGNATED N11 SERVICES

- I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)
 - B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)
 2. The Approved Information and Referral Service Provider's written application to establish 211 Service in a Company local exchange shall include the following:
 - a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated in an exchange, then the Approved Information and Referral Service Provider shall make a new application.
 - b. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.
 - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.
 - d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.
 3. Local Calling for Company Subscribers
 - a. The Company, in cooperation with the Approved Information and Referral Service Provider, shall assure that all 211 Service calls are local in nature and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
 - b. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider shall supply the Company with a seven (7) or ten (10) digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed 211 dialing code into the telephone number the Approved Information and Referral Service Provider provides once 211 Service is established in the local exchange

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FCC DESIGNATED N11 SERVICES

- I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)
 - B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)
 3. Local Calling for Company Subscribers (Continued)
 - c. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the Approved Information and Referral Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls remain local in nature.
 4. The Approved Information and Referral Service Provider shall be liable for and shall indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the Approved Information and Referral Service Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Approved Information and Referral Service Provider or others, arising out of or resulting directly or indirectly from the 211 Service.
 5. The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.
 6. The Approved Information and Referral Service Provider must be prepared to receive all calls to the 211 Service during normal business hours. To this end, the Approved Information and Referral Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.
 7. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any services offered by the Company. For each line subscribed to by the Approved Information and Referral Service Provider, there will be one path available.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

Original Sheet 4

FCC DESIGNATED N11 SERVICES

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

8. The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission, in rulemaking proceeding CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the P.U.C.O.
9. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
10. The Approved Information and Referral Service Provider shall respond promptly to any and all complaints lodged with any regulatory authority against the 211 Service. If requested by the Company, the Approved Information and Referral Service Provider shall assist the Company in responding to complaints made to the Company concerning the 211 Service.
11. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.
12. The Company can only make 211 Service available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
13. The Approved Information and Referral Service Provider should work separately with competitive local exchange carriers ("CLEC") operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

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FCC DESIGNATED N11 SERVICES

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

C. OBLIGATIONS OF THE COMPANY

1. The Company shall provision the 211 Service within forty-five (45) days of the Company's receipt of the Approved Information and Referral Service Provider's completed application(s) for service.
2. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.
3. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.
4. The rates charged for 211 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The Approved Information and Referral Service Provider shall make such operational tests as, in the judgment of the Approved Information and Referral Service Provider, are required to determine whether the Company's facilities are functioning properly for its use. The Approved Information and Referral Service Provider shall promptly notify the Company in the event the Company's facilities are not functioning properly.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

FCC DESIGNATED N11 SERVICES

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 211 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the Approved Information and Referral Service Provider for the 211 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.
2. The Company has no liability for losses or damages caused by the negligence of the Approved Information and Referral Service Provider.
3. The Company's entire liability to any person for interruption or failure of the 211 Service shall be limited to the terms set forth in this section, other sections of this Tariff and terms and conditions found at <http://about.centurylink.com/tariffs>.
4. The Commission's local assignment and the Approved Information and Referral Service Provider's use of the 211 abbreviated dialing code is subject to preemption by the Federal Communications Commission. The Company shall not be liable to the Approved Information and Referral Service Provider for any damages the Approved Information and Referral Service Provider may incur that result from a national assignment of the 211 abbreviated dialing code.

E. OTHER TERMS AND CONDITIONS

1. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible detariffed Caller ID service as set forth in the Company's price list, found at <http://about.centurylink.com/llegal>.
2. The 211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

Original Sheet 7

FCC DESIGNATED N11 SERVICES

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

E. OTHER TERMS AND CONDITIONS (Continued)

3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES AND CHARGES

- A. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
- B. The Approved Information and Referral Service Provider shall pay a nonrecurring Central Office Charge for each Company host central office out of which 211 Service is established.
 - a. Some Company local exchanges are served by more than one host central office. In order to establish 211 Service in such an exchange, the Approved Information and Referral Service Provider shall pay a Central Office Charge for each host central office in the Company local exchange.
 - b. Some host central offices serve more than one Company local exchange. If the Approved Information and Referral Service Provider makes applications to establish 211 Service in multiple Company local exchanges served by the same host central office, then only one Central Office Charge shall apply. However, the Approved Information and Referral Service Provider shall pay the full Central Office Charge whether or not it requests 211 Service in all the Company local exchanges served by the host central office.

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FCC DESIGNATED N11 SERVICES

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

F. RATES AND CHARGES (Continued)

3. Where applicable, the Approved Information and Referral Service Provider shall pay a nonrecurring Exclusion Charge.
 - a. When the Approved Information and Referral Service Provider does not make contemporaneous applications to establish 211 Service in every Company local exchange served by a host central office, the Approved Information and Referral Service Provider shall pay an Exclusion Charge for each Company local exchange served by the host central office where 211 Service is not established.
 - b. When a Company local exchange is once excluded, but the Approved Information and Referral Service Provider later makes application to establish 211 Service in the Company local exchange, then an Exclusion Charge shall again apply.
 - c. When the Approved Information and Referral Service Provider requests a different telephone number translation to the 211 abbreviated dialing code in a participating central office rather than the telephone number translation to the 211 abbreviated dialing code in the host central office.
4. The Approved Information and Referral Service Provider shall pay a nonrecurring Number Change Charge when it makes application to change the telephone number into which the 211 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number, per host central office basis.
5. Applicable service order charges as specified in Section 3 of this tariff will apply in addition to the rates listed below.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

FCC DESIGNATED N11 SERVICES

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

F. RATES AND CHARGES (Continued)

6. Rates

	<u>Nonrecurring Charge</u>
Central Office Charge ⁽¹⁾	\$ 115.00
Exclusion Charge ⁽²⁾	225.00
Number Change Charge	22.65

⁽¹⁾ This is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. If more than one translated number is desired, apply the charge as many times as there are numbers. Any given office must have one number translated to – this cost does not cover cases where the Local Agency wants two or more translated numbers. Such a case would require class marking or a database.

⁽²⁾ This is applied at the host office only, and could cover any number of offices that would not have access to the 211 Service.

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FCC DESIGNATED N11 SERVICES

II. NON-EMERGENCY 311 SERVICE

A. GENERAL

1. Non-Emergency 311 Service (NE311) is a local telephone exchange communications service which allows Company subscribers to reach non-emergency local government services by dialing an abbreviated telephone number. The Federal Communications Commission (FCC) reserved the abbreviated telephone number, 3-1-1, for non-emergency access to public services. NE311 Service is an optional service which may be purchased by a local municipality, state or local governmental unit to whom authority has been lawfully delegated. The NE311 Service Provider must be granted authority by the appropriate city, county, or state officials to provide the service.
2. NE311 Service allows a Company subscriber to access an approved NE311 Service Provider by dialing only the 311 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the NE311 Service Provider shall be able to receive calls using the NE311 Service as part of their local exchange services. The NE311 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All NE311 Service calls must be local in nature and shall not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. NE311 Service calls are not permitted where local calling is restricted.
4. The NE311 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operated assisted calling and 101XXXX calling. NE311 Service is otherwise available wherever local service is accessible.
5. Only calls originating within a NE311 Service Provider's area of jurisdiction (the "NE311 Service Area") will be routed to a call center/answering point designated by the NE311 Service Provider. There can be only one NE311 Service Provider in each geographic area. NE311 Service areas may not overlap. This assures that NE311 calls from a telephone line within a NE311 Service Area can be routed to a unique NE311 call center/answering point.
6. NE311 Service is offered subject to the availability of facilities.

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LaCrosse, Wisconsin

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II. NON-EMERGENCY 311 SERVICE (Continued)

B. OBLIGATIONS OF THE NON-EMERGENCY 311 SERVICE PROVIDER

1. The NE311 Service Provider must submit a written application for NE311 Service on a Company local exchange by local exchange basis. The NE311 Service Provider may establish NE311 Service in all or part of the Company's local exchanges.
2. The NE311 Service Provider's written application to establish NE311 Service in a Company local exchange shall include the following:
 - a. The unpublished local telephone number into which the Company is to translate the dialed NE311 abbreviated code. If the NE311 Service Provider desires to change the telephone number into which the NE311 abbreviated dialing code is translated in an exchange, then the NE311 Service Provider must pay the Number Change Charge specified in paragraph II.G.8.A.3 following.
 - b. A location description of the NE311 Service Provider call center where NE311 calls made from the Company local exchange will be routed.
 - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the NE311 Service.
 - d. An acknowledgment of the possibility that the Commission's assignment of the NE311 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
 - a. The NE311 Service Provider, in cooperation with the Company, shall assure that all NE311 Service calls are local in nature and do not generate local, ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
 - b. When the NE311 Service Provider makes application for NE311 Service in a Company local exchange, the NE311 Service Provider shall supply the Company with an unpublished seven or ten digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed NE311 dialing code into the telephone number the NE311 Service Provider provides once NE311 Service is established in the local exchange.
 - c. When the NE311 Service Provider makes application for NE311 Service in a Company local exchange and a NE311 Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the NE311 Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' NE311 Service calls remain local in nature.

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II. NON-EMERGENCY 311 SERVICE (Continued)

B. OBLIGATIONS OF THE NON-EMERGENCY 311 SERVICE PROVIDER (Continued)

4. The NE311 Service Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the NE311 Service Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the N311 Service Provider or others, arising out of or resulting directly or indirectly from the NE311 Service.
5. The NE311 Service Provider must develop an appropriate method for responding to NE311 calls directed to it out of confusion or in error by Company subscribers. This includes calls from customers that reside within the Company local exchange but outside the legally designated jurisdiction of the NE311 Service Provider (i.e. exchange boundaries that cross county borders.)
6. The NE311 Service Provider must be prepared to receive all calls to the NE311 Service during normal business hours. To this end, the NE311 Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.
7. NE311 Service is provided on the condition that the NE311 Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the NE311 Service without interfering with or impairing any services offered by the Company. For each line subscribed to by the NE311 Service Provider, there will be one path available.
8. The NE311 Service Provider must comply with all present and future rules pertaining to abbreviated dialing codes.
9. The NE311 Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the NE311 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
10. The NE311 Service Provider must respond promptly to any and all complaints lodged with any regulatory authority against the NE311 Service. If requested by the Company, the NE311 Service Provider shall assist the Company in responding to complaints made to the Company concerning the NE311 Service.
11. The NE311 Service Provider shall not promote the NE311 Service with the use of an autodialer or broadcasting of tones that dial the NE311 abbreviated dialing code.

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II. NON-EMERGENCY 311 SERVICE (Continued)

B.. OBLIGATIONS OF NON-EMERGENCY 311 SERVICE PROVIDER (Continued)

12. The Company can only make NE311 Service available to end users located in Company local exchanges. To establish NE311 calling to end users in non-Company local exchanges, the NE311 Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
13. The NE311 Service Provider must work separately with competitive local exchange carriers operating and serving customers in the Company's local exchanges to ascertain whether NE311 abbreviated dialing will be available to their end users.
14. In the event that an end user misdials and reports an emergency by dialing 311, the NE311 Service Provider agrees to release, indemnify, defend, and save harmless the Company from claims, suits, actions, damages, costs, judgments, actions of every name and description arising out of or due to acts or omissions of the NE311 Service Provider, its agents and its employees while answering and dispatching NE311 calls.

C. OBLIGATIONS OF THE COMPANY

1. The Company shall provision the NE311 Service within ninety days of the Company's receipt of the NE311 Service Provider's completed application(s) for service. If the Company receives an application from an approved NE311 Service Provider prior to the effective date of this tariff, the Company will provision the NE311 Service within ninety days of the effective date of the tariff.
2. When an NE311 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said NE311 Service call, the quality of the call or any features that may otherwise be provided with NE311 Service.
3. The Company will route NE311 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling Company service. Otherwise, the Company is not responsible for establishing NE311 Service for calls originating from other telecommunications providers.

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II. NON-EMERGENCY 311 SERVICE (Continued)

C. OBLIGATIONS OF THE COMPANY (Continued)

4. The Company does not undertake to answer and forward NE311 Service calls but furnishes the use of its facilities to enable the NE311 Service Provider to respond to such calls at NE311 Service Provider established call centers.
5. The rates charged for NE311 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The NE311 Service Provider shall make such operational tests as, in the judgment of the NE311 Service Provider, are required to determine whether the Company's facilities are functioning properly for its use. The NE311 Service Provider shall promptly notify the Company in the event the Company's facilities are not functioning properly.
6. NE311 Service is furnished subject to all operating failures and interruptions, including, but not limited to, equipment breakdowns, errors, defects, malfunctions and interruptions of service experienced in the regular telephone exchange system. The rates provided for this service are subject to the limitations which appear in this section and in other applicable sections of this and other tariffs. The Company does not undertake to provide a higher level of service reliability and quality than the telephone exchange service being provided in the exchange that NE311 Service is offered.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing NE311 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the NE311 Service Provider for the NE311 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs. The Company has no liability for losses or damages caused by the negligence of the NE311 Service Provider.
2. The Company's entire liability to any person for interruption or failure of the NE311 Service shall be limited to the terms set forth in this section and other sections of this Tariff.
3. The Commission's local assignment and the NE311 Service Provider's use of the NE311 abbreviated dialing code is subject to preemption by the Federal Communications Commission. The Company shall not be liable to the NE311 Service Provider for any damages the NE311 Service Provider may incur that results from a national assignment of the NE311 abbreviated dialing code.

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II. NON-EMERGENCY 311 SERVICE (Continued)

D. LIABILITY (Continued)

4. The Company accepts no responsibility for obtaining subscriber record information from telephone end users.
5. The Company will make every effort to route NE311 calls to the appropriate NE311 Service Provider calling center, however, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The NE311 Service will not provide calling number information in real time to the NE311 Service Provider. If this type of information is required, the NE311 Service Provider must subscribe to compatible Caller ID service as described in the terms and conditions found at <http://about.centurylink.com/tariffs>.
2. The NE311 Service is provided solely for the benefit of the NE311 Service Provider. The provision of the NE311 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the NE311 Service Provider.
3. A written notice will be sent to the NE311 Service Provider following oral notification when its NE311 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the NE311 Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the NE311 Service Provider is unwilling to accept the modifications, or if the NE311 Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. OPTIONAL FEATURES

Call Summary Report: The NE311 Service Provider may choose to receive a monthly call summary report that provides the NE311 Service Provider with a summary of their NE311 traffic. The data is delivered using electronic mail distribution to the NE311 Service Provider and is reported as the number of calls by central office by month.

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II. NON-EMERGENCY 311 SERVICE (Continued)

G. RATES

1. The nonrecurring charges associated with the initial NE311 Service establishment are specified in paragraph 8.A. following. These are one-time charges which apply only when the NE311 Service Provider establishes or modifies NE311 Service.
2. The NE311 Service Provider shall pay a nonrecurring Central Office Charge for each Company host central office out of which NE311 Service is established.
 - a. Some Company local exchanges are served by more than one host central office. In order to establish NE311 Service in such an exchange, the NE311 Service Provider shall pay a Central Office Charge for each host central office in the Company local exchange.
 - b. Some host central offices serve more than one Company local exchange. If the NE311 Service Provider makes applications to establish NE311 Service in multiple Company local exchanges served by the same host central office, then only one Central Office Charge shall apply. However, the full Central Office Charge applies whether or not the NE311 Service Provider requests NE311 Service in all the Company local exchanges served by that host central office.
3. An Exclusion Charge Applies for the establishment of NE311 Service as follows:
 - a. When the NE311 Service Provider does not simultaneously establish NE311 Service in every Company local exchange served by a host central office, the NE311 Service Provider shall pay an Exclusion Charge for each Company local exchange served by the host central office where NE311 Service is not established.
 - b. When a Company local exchange is once excluded, but the NE311 Service Provider later applies to establish NE311 Service in the Company local exchange, an Exclusion Charge again applies for each local exchange that continues to be excluded.
4. A nonrecurring Number Change Charge applies when the NE311 Service Provider changes the telephone number into which the NE311 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number, per host central office basis.
5. Applicable service order charges as specified in Section 3 of this tariff will apply in addition to the rates listed below.
6. The charges associated with the Call Summary Report are monthly charges.
7. The minimum service period for NE 311 Service is one month.

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II. NON-EMERGENCY 311 SERVICE (Continued)

G. RATES AND CHARGES (Continued)

8. Rates

A. Basic Service

	Nonrecurring Charge
1. Central Office Charge ⁽¹⁾	\$175.00
2. Exclusion Charge ⁽²⁾	325.00
3. Number Change Charge	35.00

B. Optional Features

	Monthly Charge Per Exchange
NE311 Call Summary Report	\$10.00

⁽¹⁾ This is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. If more than one translated number is desired, apply the charge as many times as there are numbers. Any given office must have one number translated to – this cost does not cover cases where the Local Agency wants two or more translated numbers. Such a case would require class marking or a database.

⁽²⁾ This is applied at the host office only, and could cover any number of offices that would not have access to the 311 Service.

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FCC DESIGNATED N11 SERVICES

III. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

A. GENERAL

1. 811 Dialing Code ("811 Service") is a three digit local dialing arrangement for telephone voice transmission access to all certified "One Call" notification systems entities as a toll free call. The Federal Communications Commission (FCC) assigned 811 dialing code for nationwide access to One Call Notification Systems.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the Approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from United Telephone Company of Ohio d/b/a CenturyLink (the Company) within the Company's service area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

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FCC DESIGNATED N11 SERVICES

III. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application to the Company for 811 Service at the state level. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
 - a. The local, foreign exchange or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a Number Change Charge as found in paragraph III.F.4 following.
 - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
 - c. An acknowledgment of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
 - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
 - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly or indirectly from the 811 Service.
5. The 811 Provider must develop an appropriate method for responding to 811 calls directed to it out of confusion or in error by Company subscribers.

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FCC DESIGNATED N11 SERVICES

III. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER
(Continued)

6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers and released and all other rights from all holders of copyrights, trademarks and patents used in connection with the said service.
10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of an auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with competitive local exchange carriers ("CLECs") operating and serving customers in the Company's exchanges to ascertain whether 811 abbreviated dialing will be available to their end users.

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FCC DESIGNATED N11 SERVICES

III. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider established call centers.
5. The rates charged for 811 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.

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FCC DESIGNATED N11 SERVICES

III. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

D. LIABILITY (Continued)

2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Service Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Service Provider for any damages the 811 Service Provider may incur that results from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Service Provider calling center, however, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described in Section 45 of this Tariff. The Caller ID service will only provide calling number or name and number information as described in Section 45 of this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.
3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

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FCC DESIGNATED N11 SERVICES

III. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS ⁽¹⁾ (Continued)

F. RATES AND CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
 - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
 - b. If the 811 Provider establishes 811 Service in multiple Company exchanges served by the same host central office, only one Central Office Charge applies.
2. A Number Change Charge applies when the 811 Provider established service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
3. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Connection Charges as specified in Section 3 of this Tariff will apply in addition to the rates listed below.
4. Rates:

	Nonrecurring <u>Charge</u>
Central Office Charge ⁽¹⁾	\$175.00
Number Change Charge (per Telephone Number)	35.00

⁽¹⁾ This is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. If more than one translated number is desired, apply the charge as many times as there are numbers. Any given office must have one number translated to – this cost does not cover cases where the Local Agency wants two or more translated numbers. Such a case would require class marking or a database.

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FCC DESIGNATED N11 SERVICES

IV. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE

A. DESCRIPTION OF SERVICE

1. The Telephone Company offers Reverse Notification Telephone Number Database Service (Reverse Database Service) to support the ability of Public Safety Answering Points (PSAPs) to make broadcast notification calls to areas under their jurisdiction in the event of public emergencies.

- a. Public Emergency

For the purposes of this service, a public emergency shall be defined as the presence of actual or imminent conditions which present either:

- i. An immediate danger to the health or safety of people.
- ii. A likelihood of sever irreparable damage to property.

B. GENERAL REGULATIONS

1. Reverse Database Service is offered solely for the purpose of permitting PSAPs to make broadcast notifications to particular geographic areas and associated local telephone numbers in the event of public emergencies. PSAPs ordering Reverse Database Service must provide the Telephone Company with written certification of their authority to make public emergency notifications.
2. PSAPs may not use Reverse Database Service information in connection with Universal Emergency Telephone Number Service (911).
3. PSAPs subscribing to Reverse Database Service will receive a monthly CD-ROM download of information from the Telephone Company's Automatic Location Indicator (ALI) database. The Telephone Company will provide ten-digit telephone numbers, and associated addresses to the extent that information is present in the Telephone Company's ALI database.
4. Reverse Database Service will include ALI information obtained by the Telephone Company from other local exchange carriers serving a PSAP's jurisdiction, when there are multiple local exchange carriers in a PSAP's jurisdiction. Reverse Database Service will include ALI information obtained from customers who operate private switches and have requested that carriers maintain appropriate information in the carrier's ALI database.

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By Duane Ring, Vice President
LaCrosse, Wisconsin

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

Original Sheet 25

FCC DESIGNATED N11 SERVICES

IV. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE (Continued)

B. GENERAL REGULATIONS (Continued)

5. The Telephone Company will provide Reverse Database Service only for the jurisdictional area where a PSAP is authorized to provide public emergency services. PSAPs will not be able to obtain foreign listings, foreign exchange cross-listings, foreign central office subscriptions, and multiple listings through Reverse Database Service.
6. The Telephone Company considers all information provided to a PSAP under Reverse Database Service to be confidential and proprietary. Information received through Reverse Database Service may contain the addresses and telephone numbers of individuals whose listings are not published in directories and/or are not listed in directory assistance databases. The PSAP must:
 - a. Hold all Reverse Database Service information in confidence and protect it in accordance with the security regulations by which it protects its own proprietary or confidential information;
 - b. Restrict disclosure of the information solely to those PSAP employees and/or agents with a need to know and not disclose or resell such information to any other parties;
 - c. Use the information only when delivering broadcast notifications of public emergencies; and
 - d. Notify the Telephone Company immediately of any confirmed or suspected misuse of Reverse Database Service information.
7. The PSAP represents and warrants that it will use information received through Reverse Database Service only in public emergency situations. A PSAP may not access, use, import, export, copy, print, distribute or release information for any purpose other than what is necessary to make outbound telephone public emergency notifications.
8. The Telephone Company may immediately terminate a PSAP's use of Reverse Database Service and demand the return of all Reverse Database Service information furnished to the PSAP if, in the Telephone Company's judgment, the PSAP misuses the information provided or fails to comply with any other provision of this tariff.

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GENERAL EXCHANGE TARIFF

FCC DESIGNATED N11 SERVICES

IV. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE (Continued)

B. GENERAL REGULATIONS (Continued)

9. A PSAP's modification, merger or enhancement of information received through the Reverse Database Service will not relieve the PSAP from any provision of this tariff.
10. Each entity which performs an outbound public emergency notification message shall do so in coordination with other municipalities within the county.
11. Each entity who performs an outbound public emergency notification message shall notify the Ohio 9-1-1 coordinator in writing within twenty-four hours after initiating the messaging. The report shall include:
 - a. The date and time that the outbound public emergency notification message was initiated.
 - b. The total number of individual unique outbound public emergency notification messages sent.
 - c. The circumstances surrounding the situation that spurred the outbound public emergency notification message(s).
 - d. The total number of telephone numbers the message(s) was delivered to.
 - e. The number of square miles included in the geographic area of the outbound public emergency notification message(s).
 - f. A summary of whether or not the entity submitting the report believes the outbound public emergency notification message will be utilized to deliver a message in relation to this same situation in the near future and, if so, for what length of time the submitting entity believes the situation will continue.
12. Each entity who wishes to perform a test message of an outbound public emergency notification messaging system shall provide twenty-four hours advanced notification of the scope and scheduled time of the test to:
 - a. The news media in the affected area.
 - b. The Ohio 9-1-1 coordinator.
13. Any entity which fails to abide by the terms of this tariff shall hence forth receive no further data extracts from the 911 database until it has been determined that such entity has come into compliance with the terms of this tariff.

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FCC DESIGNATED N11 SERVICES

IV. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE (Continued)

C. LIMITATIONS

1. The Telephone Company offers no warranty or representation with respect to the accuracy or completeness of the Reverse Database Service. The Telephone Company may rely on other local exchange carriers or private switch customers for certain information used in the Reverse Database Service.
2. The Telephone Company does not warrant or represent that the Reverse Database Service will be compatible with every type of reverse notification equipment. PSAPs are responsible for acquiring their own broadcast notification equipment and for testing the compatibility of that equipment with the Reverse Database Service.
3. By offering Reverse Database Service, the Telephone Company makes no warranties or representations for the operation of customer's broadcast notification equipment or for the availability or performance of any telephone network facilities, including the Telephone Company's facilities, during a broadcast notification.

D. LIABILITY OF THE COMPANY

1. By subscribing to Reverse Database Service, a PSAP agrees to hold harmless and indemnify the Telephone Company, along with its employees, directors, officers, agents, and subcontractors, from and against all claims or suits arising out of or resulting from the provision of Reverse Database Service, specifically including, but not limited to, all claims or suits resulting from or allegedly resulting from errors or omissions in the file or the use of such information by the PSAP or its agents.
2. To the extent that the PSAP claims sovereign immunity or other statutory limitations against third party claims, the PSAP will extend that same protection to the Telephone Company in connection with the PSAP's use of the Reverse Database Service.

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FCC DESIGNATED N11 SERVICES

IV. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE (Continued)

E. RATES AND CHARGES

1. PSAPs can purchase Reverse Database Service in the following format:

- a. Monthly update – The customer purchases monthly CD-ROM updates and pays a monthly recurring charge. The customer commits to purchasing the CD-ROM for a minimum of twelve consecutive months. Should the customer terminate service prior to the twelfth month, the customer will be billed for any remaining months to fulfill the twelve-month minimum.

2. Reverse Database Service,

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
a. Monthly update (CD-ROM) 12 Month Term	\$0.00	\$66.00

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

Original Sheet 1

FCC DESIGNATED N11 SERVICES

I. BASIC 9-1-1 SERVICE

A. Description

When requested by local government authorities, and subject to the availability of facilities, the Telephone Company will provide a universal number "9-1-1" for the use of public safety answering points (PSAPs) engaged in assisting local governments in the protection and safety of the general public. Use of the 9-1-1 number will provide each caller with telephone access to the appropriate local PSAP.

B. General Regulations

1. Basic 9-1-1 central office lines are classified as individual business, key, or PBX trunks, as appropriate, arranged for one-way incoming service to the appropriate PSAP from specified numbering plan areas and central office codes.
2. Application for basic 9-1-1 service must be executed in writing by each participating local governmental authority or its duly appointed agent. If application is made through an agent of the local governmental authority, the Telephone Company must be provided with evidence, satisfactory to the Telephone Company, of the appointment and authority of the agent prior to acceptance of the application and establishment of service. As a minimum, both the police and fire departments in each local governmental authority must participate in any basic 9-1-1 offering.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

I. BASIC 9-1-1 SERVICE (Continued)

B. General Regulations (Continued)

3. Each participating local governmental authority must furnish to the Telephone Company its written agreement, duly executed, by which it shall agree to:
 - a. Provide and staff the PSAP on a 24-hour continuous basis.
 - b. Accept responsibility for serving the entire geographic area served by the central office through which 9-1-1 calls are routed to the PSAP, even though such geographic area does not coincide with the community boundaries of the participating local governmental authority.
 - c. Subscribe to a minimum of two central office lines in each central office handling incoming 9-1-1 calls and to further subscribe to such additional central office lines as are necessary to sufficiently handle the projected volume of incoming 9-1-1 calls, as determined by the Telephone Company.
 - d. Accept responsibility for dispatching, or referring, forwarding or transferring 9-1-1 calls to other participating local governmental authorities for the dispatch of police, fire, ambulance or other emergency services to the extent such services are reasonably available.
 - e. Subscribe to additional local exchange service at the PSAP location for administrative purposes, for placing outgoing calls and for receiving other emergency calls, including calls which might be relayed by Telephone Company operators.
4. Basic 9-1-1 service is furnished subject to the following conditions:
 - a. This offering is limited to the use of central office number 9-1-1 as the universal emergency number; and once basic 9-1-1 service has been established in any given area, whether consisting of one or a combination of more than one participating local governmental authority, no other 9-1-1 service will be provided within such area.
 - b. The 9-1-1 emergency number is not intended to replace the telephone service, described in 3. e. preceding, of the various public safety agencies which may participate in the use of this number.
 - c. The Telephone Company's liability to any person, whether arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission or from any other cause occurring in the course of furnishing basic 9-1-1 service under this tariff, shall be limited to the terms set forth in Section 2 of this tariff.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

I. BASIC 9-1-1 SERVICE (Continued)

B. General Regulations (Continued)

5. Basic 9-1-1 Central Office Lines

a. At the Telephone Company's option, basic 9-1-1 central office lines will be provided for incoming emergency calls via one or a combination of arrangements below. Such arrangements will be subject to change at the Telephone Company's option.

i. Dedicated arrangements:

- where basic 9-1-1 central office lines are furnished on a dedicated basis from the central office serving the PSAP.
- where basic 9-1-1 central office lines are routed on a dedicated basis from the originating central office through the central office serving the PSAP to the PSAP.

ii. Nondedicated arrangements:

- where basic 9-1-1 calls are routed via normal exchange facilities to the central office serving the PSAP or to the PSAP.

b. A dedicated arrangement is required when the originating central office is in an exchange which is not in the local calling area of the exchange in which the PSAP is located.

6. Basic 9-1-1 service features

Basic 9-1-1 lines provide the following service feature only when the required equipment is available.

Forced disconnect - enables the PSAP attendant to release a connection on a 9-1-1 call, even if the calling party has not hung up.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

I. BASIC 9-1-1 SERVICE (Continued)

C. Rates and Charges

1. Monthly rates for individual business lines, key or PBX trunks, as appropriate, will apply for basic 9-1-1 central office lines terminated at the PSAP plus the appropriate equipment charge following. The monthly rate for a basic 9-1-1 central office line is the rate applicable for the exchange in which the central office originating the basic 9-1-1 line is located.

- a. The monthly rate for a trunk without ringback capability is:

Monthly Rate
\$6.30

- b. The monthly rate for a trunk with ringback capability is:

Monthly Rate
\$14.95

2. Foreign Central Office charges do not apply to basic 9-1-1 lines; however, where appropriate, the provisions for foreign exchange service, as set forth in the Company's price list, found at <http://about.centurylink.com> are applicable.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

II. ENHANCED 9-1-1 SERVICE (E-9-1-1)

A. Description

1. Enhanced 9-1-1 service (E-9-1-1) is a telephone exchange communications service whereby a public safety answering point (PSAP) designated by the participating local governmental authority may receive and answer calls that have been placed by dialing the number 9-1-1.
2. E-9-1-1 service includes the services provided by the lines and equipment associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls dialed to 9-1-1.
3. E-9-1-1 service consists of: (A) automatic number identification (ANI); (B) selective call routing; and (C) automatic location identification (ALI).
 - a. ANI provides for the telephone number of the calling party to be forwarded to the PSAP. ANI is only available for calls placed from individual lines.
 - b. Selective call routing is available when an E-9-1-1 system is served by more than one PSAP. This service routes the call to the correct PSAP based on the caller's telephone number. Selective call routing is available only for calls placed from individual lines.
 - c. ALI provides the name and address associated with the calling party's telephone number to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off-premises, etc.) will be identified with the address of the telephone number at the main location.

B. General Regulations

1. The service is limited to the use of central office telephone number 9-1-1 as the emergency telephone number. Only one E-9-1-1 service will be provided within any government agency's locality.
2. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

II. ENHANCED 9-1-1 SERVICE (E-9-1-1) (Continued)

B. General Regulations (Continued)

3. E-9-1-1 service is a telephone exchange communications service and is arranged for one-way incoming service to an appropriate PSAP.
4. E-9-1-1 service is provided solely for the benefit of the local governmental unit. The provision of such service shall not be interpreted, continued, or regarded as being for the benefit of, or creating any Telephone Company obligation toward, or any right of action on behalf of, any third person or other legal entity.
5. The Telephone Company does not undertake to answer and forward E-9-1-1 service calls but furnishes the use of its facilities to enable the participating local governmental authority personnel to accept such calls on the participating local governmental authority designated premises.
6. E-9-1-1 service information consisting of the names, addresses, and telephone numbers of customers who subscriber to nonpublished telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency E-9-1-1 service calls.
7. Any party residing within the E-9-1-1 service area forfeits the privacy afforded by nonpublished telephone service to the extent that the customer's name, address, and telephone number associated with the originating station are furnished to the PSAP.
8. The Telephone Company's entire liability to any person for interruption or failure of E-9-1-1 service shall be limited by the terms set forth in this section and other sections of this tariff.
9. The participating local governmental authority will have the responsibility to determine whether the system is functioning properly for its use and shall promptly notify the Telephone Company in the event the system is not functioning properly.
10. The Telephone Company shall not be liable for any loss or damages arising out of errors, interruptions, defects, failures or malfunctions of E-9-1-1 service, including any and all equipment and data processing system associated therewith. Damages arising out of such interruptions, defects, failures or malfunctions of the system after the Telephone Company has been notified, and has had a reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the participating local governmental authority until service is restored.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

II. ENHANCED 9-1-1 SERVICE (E-9-1-1) (Continued)

B. General Regulations (Continued)

11. E-9-1-1 service will be designed by the Telephone Company to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where E-9-1-1 service is offered.
12. Because the Telephone Company serving boundaries and political subdivision boundaries may not coincide, the participating local governmental authority must make arrangements to handle all calls received on its E-9-1-1 service lines that originate from all telephones served by central offices within the E-9-1-1 service area whether or not the calling telephone is situated on property within the geographical boundaries of the participating local governmental authority's public safety jurisdiction.
13. Application for E-9-1-1 service must be executed in writing by each customer and must be accomplished by satisfactory proof or authorization to provide E-9-1-1 service in the exchanges where service is requested. If application for service is made by an agent, the Telephone Company must be provided in writing with satisfactory proof of appointment of the agent by the participating local governmental authority.
14. In addition to all other terms and conditions, the following customer requirements will apply:
 - a. The participating local governmental authority will answer all E-9-1-1 service calls on a 24-hour, seven-day week basis.
 - b. The participating local governmental authority has the responsibility for dispatching the appropriate emergency service within the E-9-1-1 service area, or will undertake to transfer all E-9-1-1 service calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.
 - c. The participating local governmental authority will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to an E-9-1-1 service PSAP by calling parties.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

II. ENHANCED 9-1-1 SERVICE (E-9-1-1) (Continued)

B. General Regulations (Continued)

15. The participating local governmental authority will agree to release, indemnify and hold harmless the Telephone Company for any infringement or invasion of the right of privacy of any person or person, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use therewith, or by any services furnished by the Telephone Company in connection therewith, including but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing E-9-1-1 service.
16. The Telephone Company and its officers, directors, employees, and agents are not liable in damages in a civil action for injuries, death or loss to persons or property incurred by any person resulting from the Telephone Company's, its officers', directors', employees', or agents' participation in a 9-1-1 system, whether such system is established pursuant to Sections 4931.40 to 4931.50 of the Ohio Revised Code or otherwise in accordance with the Telephone Company's schedules regarding 9-1-1 systems filed with the Public Utilities Commission pursuant to Section 4905.30 of the Ohio Revised Code.
17. The rates and charges contained in this tariff section contemplate the use of standard configurations and quantities of facilities. When excess facilities are ordered by the participating local governmental authority, the rates and charges for those facilities will be billed to the participating local governmental authority, when deemed appropriate by the Public Utilities Commission.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

II. ENHANCED 9-1-1 SERVICE (E-9-1-1) (Continued)

C. Rates and Charges

1. The following rates and charges apply to the telephone company subscriber and are in addition to all other applicable rates and charges shown elsewhere in this tariff or the expenses incurred by the Telephone Company from other telephone companies that participate in the provision of the service.

	Monthly Rate	Nonrecurring Charge
a. ANI (per access line)	\$0.08	-
b. Selective Call Routing	0.06	-
c. ALI (per access line)	0.18	-
i. First data base established		\$60,314.00*
ii. Each additional database established (per county)		
1) Counties less than 30,000 access lines, basic charge plus Each 1,000 access lines	-	5,512.00*
2) Counties greater than 30,000 access lines basic charge Each 1,000 access lines	-	795.00*
3) Counties greater than 30,000 access lines basic charge Each 1,000 access lines	-	5,512.00*
4) Counties greater than 30,000 access lines basic charge Each 1,000 access lines	-	615.00*
d. ANI/Selective Call Routing (per access line)	0.14	-
e. ANI/ALI (per access line)	0.26	*
f. ANI/Selective Call Routing/ALI (per access line)	0.32	*

* ALI nonrecurring charges in C. also apply to packaged rates.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

II. ENHANCED 9-1-1 SERVICE (E-9-1-1) (Continued)

2. The following rates are charged to customers (end users) of basic telephone service for the E-9-1-1 system that serves them.

County Rate List

<u>County</u>	<u>E-9-1-1 Subscriber Charge</u>	<u>Implementation Date for E-9-1-1 Service</u>	<u>Initial Case No. for E-9-1-1 Implementation</u>	<u>Most Current Case No. for E-9-1-1 Review</u>
Allen	\$0.20	12-13-89	87-895-TP-EMG	92-1788-TP-EMG
Ashland	0.20	02-27-97	96-387-TP-EMG	NA
Ashtabula	0.20	10-28-92	91-1831-TP-EMG	NA
Athens	0.20	02-29-96	95-1165-TP-EMG	NA
Auglaize	0.20	02-01-90	88-121-TP-EMG	91-2088-TP-EMG
Butler	0.20	08-17-88	87-1029-TP-EMG	92-962-TP-EMG
Champaign	0.20	05-01-91	90-1375-TP-EMG	92-201-TP-EMG
Clinton	0.20	02-24-88	87-1898-TP-EMG	89-1742-TP-EMG
Columbiana	0.20	09-11-08	08-718-TP-EMG	NA
Coshocton	0.20	11-09-88	87-1286-TP-EMG	92-1460-TP-EMG
Crawford	0.20	05-20-92	91-1588-TP-EMG	NA
Darke	0.20	12-02-91	91-605-TP-EMG	92-1787-TP-EMG
Defiance	0.20	09-25-97	97-851-TP-EMG	NA
Delaware	0.20	10-01-89	87-1900-TP-EMG	90-1261-TP-EMG
Fairfield	0.20	12-06-89	88-1382-TP-EMG	91-1547-TP-EMG
Fayette	0.20	05-29-92	90-1307-TP-EMG	NA
Franklin	0.20	07-01-87	87-944-TP-EMG	92-207-TP-EMG
Fulton	0.20	09-11-90	90-1104-TP-EMG	92-1251-TP-EMG
Hancock	0.20	12-15-94	94-1200-TP-EMG	NA
Hardin	0.20	11-09-92	91-965-TP-EMG	NA
Henry	0.20	06-01-89	88-157-TP-EMG	92-537-TP-EMG
Holmes	0.20	03-02-94	93-504-TP-EMG	NA
Huron	0.20	12-19-90	89-1446-TP-EMG	91-2124-TP-EMG
Knox	\$0.20	05-11-94	89-1477-TP-EMG	NA
Licking	0.20	06-15-90	89-829-TP-EMG	91-604-TP-EMG
Logan	0.20	10-30-90	89-1899-TP-EMG	NA
Lucas	0.20	03-01-89	87-1287-TP-EMG	91-2169-TP-EMG

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GENERAL EXCHANGE TARIFF

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

II. ENHANCED 9-1-1 SERVICE (E-9-1-1) (Continued)

2. The following rates are charged to customers (end users) of basic telephone service for the E-9-1-1 system that serves them.

County Rate List

<u>County</u>	<u>E-9-1-1 Subscriber Charge</u>	<u>Implementation Date for E-9-1-1 Service</u>	<u>Initial Case No. for E-9-1-1 Implementation</u>	<u>Most Current Case No. for E-9-1-1 Review</u>
Madison	0.20	03-25-92	91-2037-TP-EMG	NA
Mahoning	0.20	03-23-94	93-1553-TP-EMG	NA
Marion	0.20	02-03-88	87-1897-TP-EMG	90-1775-TP-EMG
Medina	NA	NA	NA	NA
Mercer	0.20	04-03-90	90-218-TP-EMG	91-202-TP-EMG
Miami	0.20	03-01-90	88-1295-TP-EMG	91-2170-TP-EMG
Montgomery	0.20	03-29-89	87-2076-TP-EMG	89-1875-TP-EMG
Morgan	0.20	12-04-01	00-240-TP-EMG	NA
Morrow	0.20	01-19-94	93-326-TP-EMG	NA
Muskingum	0.20	11-18-87	87-1282-TP-EMG	91-1548-TP-EMG
Noble	0.20	10-14-04	02-398-TP-EMG	NA
Ottawa	0.20	05-27-88	87-1901-TP-EMG	90-448-TP-EMG
Perry	0.20	03-26-98	98-127-TP-EMG	NA
Pickaway	0.20	12-16-92	92-1752-TP-EMG	NA
Portage	0.20	09-11-92	92-1045-TP-EMG	NA
Preble	0.20	10-13-93	92-2306-TP-EMG	NA
Putnam	0.20	03-12-98	97-419-TP-EMG	NA
Richland	0.20	12-06-89	88-1579-TP-EMG	91-1791-TP-EMG
Sandusky	0.20	12-09-92	92-1476-TP-EMG	NA
Seneca	0.20	05-24-88	89-402-TP-EMG	91-403-TP-EMG
Shelby	0.20	06-30-92	91-1587-TP-EMG	NA
Stark	0.20	05-23-90	90-321-TP-EMG	NA
Trumbull	0.20	06-22-94	93-505-TP-EMG	NA
Union	0.20	05-17-89	87-2195-TP-EMG	90-430-TP-EMG
Van Wert	0.20	10-04-95	95-842-TP-EMG	NA
Warren	0.20	12-19-90	90-1335-TP-EMG	NA
Washington	0.20	02-23-05	04-1840-TP-EMG	NA
Wayne	0.20	08-15-89	88-929-TP-EMG	90-907-TP-EMG
Williams	0.20	05-29-92	92-422-TP-EMG	NA
Wood	0.20	11-20-90	87-1913-TP-EMG	NA

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By Duane Ring, Vice President
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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

III. Wireless E911 Phase 2

A. Description of Service

Wireless E911 Phase 2 is only available in combination with E911 as specified in this section of the tariff and is subject to the regulations specified herein.

In accordance with the FCC's Report and Order 94-102, Wireless E911 Phase 2 provides PSAPs with the wireless E911 caller's location and callback number (CBN) information, as specified by the FCC. The FCC has adopted specific handset-based and network-based location accuracy and reliability solutions standards for the Wireless Service Providers (WSPs).

B. General Regulations

1. The Telephone Company is not responsible for the location determination technology, the accuracy of the location determination technology, or the investigation or maintenance of said technologies. Only the data required and specified by the FCC in its Report and Order 94-102 will be delivered by the Telephone Company to the PSAP. This required data includes the cell site or sector location, the callback number, and the latitude/longitude of the caller. Each customer agrees that delivery, or lack of delivery, of additional data elements which may be provided by the WSP will not be the responsibility of the Telephone Company and the Telephone Company assumes no responsibility or liability for such information.
2. PSAPs must have all required elements of Wireless E911 Phase 1, utilizing p-ANI routing and cell site/sector location based information, in place before implementing Phase 2. This is necessary to accommodate loading of the respective p-ANIs also known as Emergency Service Routing Key/Emergency Service Routing Digit into the Telephone Company's Database Management System. In addition, the following requirements must be met for Phase 2 implementation:
 - a. PSAPs must order both the Telephone Company's Extended ALI Display Format and the ALI Database Upgrade for Wireless Phase 2 to accommodate the x/y data provided by Wireless E911 Phase 2 Service. See rates in paragraph F. following.
 - b. WSPs must have Position Determining Entity (PDE) and a Mobile Position Center (MPC)/Gateway Mobile Location Center (GMLC) in their network.
 - c. WSPs or their designated database provider must have obtained an interface to the Telephone Company's ALI database that complies with the Telephone Company's existing operating standard. This interface will be used by the WSP to provide the Phase 2 data.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

III. Wireless E911 Phase 2 (Continued)

C. Definition of Terms

1. Callback Number (CBN)

The wireless caller's 10-digit handset telephone number. The CBN is used by the PSAP to reestablish a call in the event the call was prematurely disconnected.

2. Interface

A reference point for a data path that exists between an MPC/GMLC and an ESME (the ALI database). The data that traverses the interface is made up of an Emergency Services Position Request and the response. The interface is not provided by and is not the responsibility of the Telephone Company.

3. Emergency Services Message Entity (ESME)

An entity in the emergency services network which serves as the point of interface to an MSC for common channel emergency services messaging. ESME is another term for the ALI database.

4. Enhanced MF Signaling (EMFS)

A signaling protocol for sending 10 or 20 digits of ANI from the 911 Tandem to the PSAP. EMF signaling is required when an interconnecting WSP selects Phase 2 NCAS mode without WLS911.

5. Mobile Position Center (MPC)

The interface between the wireless network and the Telephone Company's ALI database. The MPC serves as the wireless network entity which retrieves, forwards, stores, and controls position data within the wireless location network. The MPC is not provided by and is not the responsibility of the Telephone Company. Global System for Mobile (GSM) communication Gateway Mobile Location Centers (GMLCs) will be treated as MPCs by the Telephone Company.

6. Mobile Switching Center (MSC)

The wireless equivalent of a Central Office, which provides switching functions for wireless calls. The MSC is not provided by and is not the responsibility of the Telephone Company.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

III. Wireless E911 Phase 2 (Continued)

C. Definition of Terms (Continued)

7. Phase 2 NCAS

In this mode the p-ANI and the CBN both are sent to the Selective Router. The trunk between the Selective Router and the PSAP must support transport of at least two 10-digit numbers.

8. Position Determining Entity (PDE)

The PDE determines the geographic location of a wireless handset when the wireless caller places a 911 call or while the call is in process. The PDE is not provided by and is not the responsibility of the Telephone Company.

9. Pseudo-ANI (P-ANI)

A pseudo, non-dialable telephone number assigned to a cell site or a sector of a cell site to provide location identification for wireless E911 calls.

10. WLS911

The Company solution that sends either eight or ten digits of ANI to the PSAP and dynamically updates the static cell site or sector information with the CBN as provided by the WSP. This solution when used in conjunction with a WSP's interface allows WSPs to comply with the FCC's order without requiring PSAPs to upgrade their PSAP equipment to utilize Enhanced MF signaling.

11. Wireless Service Provider (WSP)

A person or entity that provides Commercial Mobile Radio Service (CMRS). The term wireless includes service provided by any wireless real-time, two-way voice communication device, including radio-telephone communications used in cellular telephone service, personal communication service (PCS), or functional or competitive equivalent. The term does not include service providers whose customers do not have access to 911 or 911-like services.

12. Wireline Compatibility Mode

Occurs when the WSP sends only p-ANI to the Telephone Company E911 tandem and the PSAP receives eight or ten digits of ANI.

13. X,Y Coordinates

The latitude and longitude of the 911 wireless caller's location.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

III. Wireless E911 Phase 2 (Continued)

D. Enhanced MF

Enhanced MF (EMF) is a new signaling protocol from the 911 Tandem to the PSAP. Enhanced MF accommodates either ten or 20 digits of ANI. Enhanced MF is not a requirement of Wireless Phase 2 implementation but EMF must be used by PSAPs when an interconnecting Wireless Service Provider chooses the Phase 2 NCAS Mode (as defined in J-STD-036 Annex D, Table D.1.2. and/or D.2.), without WLS911. If an interconnecting WSP chooses a Phase 2 NCAS solution without WLS911, the PSAP's equipment must be 20-digit Enhanced MF capable. The PSAP must request the Telephone Company convert them to EMF signaling when preparing to accept Phase 2 calls from a WSP utilizing Phase 2 NCAS without WLS911. Once a PSAP has been converted to 20 digit EMF Signaling the functionality of WLS911 is disabled for all WSPs serving that PSAP.

E. Wireless E911 Phase 2 Service

This service is comprised of two components, Extended ALI Display Format and ALI Database Upgrade for Wireless Phase 2. Both components are required for implementation of this service.

1. Extended ALI Display Format

The PSAP's Automatic Location Identification (ALI) display format must be changed to the Telephone Company's Extended ALI Display Format to accommodate the latitude and longitude, or x,y coordinates. The provision and delivery of the x,y information to the PSAP requires an interface between the ALI database and the WSP's Mobile Position Center (MPC)/Gateway Mobile Location Center (GMLC). The provisioning of the interface is the responsibility of the WSP.

2. ALI Database Upgrade for Wireless Phase 2

The ALI Database Upgrade for Wireless Phase 2 enables the PSAP to query and retrieve wireless caller location information from the Telephone Company's Automatic Location Identification (ALI) database. Location information may include cell site sector location, longitude and latitude of the wireless caller's location, and the wireless caller's callback number (CBN). This upgrade will enable the necessary interfaces, software, and databases to permit the wireless caller's location information to be populated in the Telephone Company's ALI database and/or retrieved when queried by the customer's PSAP equipment.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

III. Wireless E911 Phase 2 (Continued)

F. Rates and Charges

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
1. Enhanced MF signaling, per PSAP	\$ 0.00	\$0.00
2. Extended ALI Display Format, per PSAP	3,500.00	0.00
3. ALI Database Upgrade for Wireless Phase 2, per PSAP	0.00	250.00

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

IV. Private Switch Database Service

A. Description of Service

1. Private Switch Database Service is available to companies that use a Private Branch Exchange (PBX) or Centrex to manage their individual telephones and want to provide specific location information for each of these telephones to the Public Safety Answering Point (PSAP) responsible for responding to an emergency.
2. Private Switch Database Service allows a customer with a multi-line private switch to facilitate reception of either (1) Automatic Number Identification (ANI) or (2) a combination of ANI and Automatic Location Identification (ALI) information by a (PSAP) for emergency "9-1-1" calls originating from the location served by the customer's multi-line private switch. A private switch is customer premises equipment (CPE) at the end user customer's location.

B. General Regulations

1. The customer is responsible for validating address information through Master Street Address Guide (MSAG) and for coordinating with the Telephone Company to provide the National Emergency Number Association (NENA) standard format of telephone numbers and address data. The Telephone Company will allow the customer to update records no more frequently than on a daily basis. The data may originate from the customer's private switch, when technically feasible, or from a manually created list.
2. The Telephone Company will:
 - a. Be responsible for uploading a NENA formatted data file to its ALI database;
 - b. Hold the information in confidence and protect it in accordance with state and federal rules applicable to emergency 911 services; and
 - c. Use the information only in connection with providing emergency services to PSAPs.
3. The Telephone Company may immediately terminate a customer's use of Private Switch Database Service if, in the Telephone Company's sole judgment, the customer falsifies the information provided or fails to comply with any other provisions of this tariff.
4. The Telephone Company will only provide Private Switch Database Service where the Telephone Company is the primary 911 database provider for the PSAP serving the customer's location.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

IV. Private Switch Database Service (Continued)

B. General Regulations (Continued)

5. The Telephone Company will provide a software package that will allow the customer to load the database information in the appropriate NENA format for transmission to the Telephone Company's data center.
6. The Telephone Company will charge the private switch customer a monthly recurring charge for maintenance of the data in the national ALI database for delivery upon a 911 call to the PSAP.

C. Limitations

1. The Telephone Company offers no warranty or representation with respect to the accuracy or completeness of the Private Switch Database Service. The Telephone Company relies on its customers for all private switch information placed in the Telephone Company's database management system.
2. The Telephone Company does not warrant or represent that its database management system will be compatible with every type of private switch equipment. Customers who wish to provide automated updates to the Telephone Company's database management system are responsible for acquiring their own private switch equipment and for testing the compatibility of that equipment with the Telephone Company's database management system.

D. Obligations of the Customer

1. When implementing Private Switch Database Service, the customer must contact the Telephone Company's E-911 representative to negotiate trunking, hardware and software requirements associated with the Private Switch Database Service.
2. The customer will be responsible for loading address information into the Private Switch Database Service software package and transmitting that information to the Telephone Company.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

IV. Private Switch Database Service (Continued)

E. Rates and Charges

1. Private Switch Database Service rates:

	<u>Nonrecurring Charge</u>
a. Installation	
i. Initial Installation	\$900.00
ii. Subsequent addition of Station Records	0.00
	<u>Monthly Recurring Charge (MRC)</u>
b. Monthly Rate ⁽¹⁾	
i. Up to 1000, per 1000 Station Records	\$100.00
ii. 1001 - 4000, per 1000 Station Records	70.00
iii. Over 4000, per 1000 Station Records	60.00

2. Separate charges, not specified in this section of the tariff, are applicable for network connectivity from the customer's private switch to the Telephone Company's central office facilities.

3. Each Private Switch Database Service customer's Installation Charge and Monthly Rate is calculated at the time Private Switch Database Service is established and is based on the number of station records in service for the customer. The total number of station records are audited annually by the Telephone Company and applied to the account.

⁽¹⁾ The Monthly Rate is calculated based on the total number of station records submitted by the customer at installation or at the time of the annual audit. For example, 900 station records = \$100 MRC; 3900 station records = \$70 X 4 = \$280 MRC; 4500 station records = \$60 X 5 = \$300 MRC.

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LIFELINE ASSISTANCE PROGRAMS

(T)

Pursuant to FCC order 15-71, adopted June 18, 2015, the Company no longer provides Lifeline discounted service to resellers as of August 15, 2016.

Customers who received Lifeline Assistance prior to December 2, 2016 will continue to receive benefits until their annual re-certification date, at which time customers must demonstrate their continued eligibility by meeting the eligibility requirements in effect as of December 2, 2016.

(C)

I. Federal Lifeline Programs

A. Description

The Federal Lifeline Program assists qualified low-income applicants with reductions in their monthly Local Exchange Service rate. The assistance applies to a single telephone line or broadband service at the applicant's principal place of residence.

B. Eligibility Requirements

To receive assistance an applicant must demonstrate an annual household income at or below 135 percent of the federal poverty guidelines, or must demonstrate participation by the applicant, applicant's dependent(s) or a member of applicant's household ^[1] in one of the following programs:

- Federal Public Housing Assistance (FPHA) or Section 8
- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Veterans Pension Benefit and Survivors Pension

C. Terms and Conditions

1. An applicant may request Lifeline assistance through completion and submission of a form provided by the Company or by an agent of the state or Federal Communications Commission.

^[1] A household is defined, for purposes of administering this program, as any individual or group of individuals who live together at the same address and share income and expenses.

(C)

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By Bill Hanchey, Vice President
Wake Forest, North Carolina

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Issued by the Public Utilities Commission of Ohio

LIFELINE ASSISTANCE PROGRAMS

(C)

I. Federal Lifeline Programs

(N)

C. Terms and Conditions (Cont'd)

2. **The Federal Lifeline Program credit may be applied to any qualifying residential Local Exchange Service provided by the Company (including Packaged Services).**
3. **Customers are limited to one credit per household, which may be applied towards a qualifying wireline service, broadband service or a bundled voice and data service package. Customers are not eligible to receive a credit from the Company if they receive a Federal Lifeline Program credit for a service provided by another Eligible Telecommunications Carrier or Lifeline Broadband Provider.**
4. **The Federal Lifeline Program credit will be pro-rated on the basis of a 30-day month from the effective date of the customer's application.**
5. **Applicants must provide proof of eligibility and be deemed eligible for participation before monthly credits begin. Credits will only be issued on a go-forward basis.**
6. **Nonrecurring charges will not apply when establishing this program on existing service.**
7. **Partial payments made by Lifeline customers will be applied first towards local service charges.**

(N)

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Wake Forest, North Carolina

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LIFELINE ASSISTANCE PROGRAMS

(C)

I. Federal Lifeline Programs

(N)

C. Terms and Conditions (Cont'd)

8. **Toll Restriction (also known as Toll Blocking) is available to Lifeline customers upon request at no charge. No service deposit will be required for applicants who voluntarily elect toll restriction with the initiation of Lifeline service.**
9. **Any Lifeline customer who has a past due balance in toll message charges will be automatically restricted from access to toll services until the outstanding balance is paid. The customer will not be charged for the toll restriction placed on the account. The Restoration Charge applies to Lifeline customers whose message toll service has been restricted for nonpayment.**
10. **If a Lifeline customer is toll restricted for a second occurrence, the Company may, at its discretion, place the Lifeline customer on a permanent toll restriction. A Lifeline subscriber's request for reconnection or re-establishment of local service will not be denied if the service was previously suspended or disconnected for non-payment of toll charges.**

D. Monthly Credit

	<u>Credit Amount</u>
Federal Lifeline Program Credit, per month	\$9.25

II. Link-Up Program

Link-Up assistance for non-Tribal Lifeline customers was eliminated as of April 1, 2012, pursuant to the FCC's Lifeline and Link Up Reform and Modernization, Report and Order and Further Notice of Proposed Rulemaking, WC Docket No. 11-42, FCC 12-11 (rel. Feb. 6, 2012).

(N)

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

First Revised Sheet 4
Cancels Original Sheet 4

RESERVED FOR FUTURE USE

(C)

(D)

(D)

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(C)

(D)

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United Telephone Company of Ohio
d/b/a CenturyLink

Section 7

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

First Revised Sheet 6
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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

Original Sheet 1

PAYPHONE LINE SERVICE

I. DESCRIPTION

Payphone line service (PLS) is a class of service furnished to individuals, firms or corporations which permits connection of a customer-provided instrument that is activated by the deposit of coins, cards, tokens or the entry of a customer account number, to the lines of the Company.

II. GENERAL REGULATIONS

- A. PLS will be provided on a dial-tone-first basis to enable end users to dial certain calls without requiring coin deposits, i.e., "9-1-1" emergency calls (where available), local directory assistance, telecommunications relay service calls for the hearing disabled and non-sent paid calls.

Where "9-1-1" emergency service is unavailable "0-" calls must connect to the Local Exchange Carrier.

- B. Service will be provided on a two-way basis. However, service may be arranged for outward-only calling if specifically requested in writing by the subscriber, property owner, commercial tenant or the municipality. A notice must be posted on the payphone instrument indicating outgoing-only service.
- C. The Company will provide payphone line service subject to the availability of facilities, where technically feasible and from properly equipped central offices.
- D. General terms and conditions as described at <http://www.centurylink.com/Pages/AboutUs/Legal/TermsAndConditions/> apply, where appropriate, unless otherwise specified in this section.
- E. PLS access lines are standard loop start, two-wire circuits. Optional reverse battery or ground start features are available at rates as stated in the Telephone Company's Price List.
- F. A listing in the white page section of the exchange directory may be provided in connection with PLS. The PLS provider, however, may choose to have nonpublished telephone numbers for PLS access lines at no additional charge. Additional listings will be at rates specified in the Telephone Company's Price List. Although the PLS provider is entitled to a directory listing without charge, the PLS client may be listed instead at the rate for an additional listing.
- G. The PLS provider is responsible for meeting all federal, state and local statutes with respect to provisions of customer-provided telephone equipment to aid hearing impaired and handicapped persons.
- H. Payphones must be able to accept coins of various denominations (i.e., nickels, dimes and quarters) and to return coins. If the payphone is a currency accepting instrument, it shall be able to return currency or coins.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

Original Sheet 2

PAYPHONE LINE SERVICE

II. GENERAL REGULATIONS (Continued)

- I. Service will have access to local, long distance, access code, and toll-free service.
- J. Service will provide free end user access to all locally certified long distance carriers.
- K. The Payphone provider shall provide access to Directory Assistance and maintain a current and complete local telephone directory at each indoor payphone instrument if the provider charges the end user for directory assistance.
- L. Temporary suspension of service (vacation service) is not available for payphone line service.
- M. Originating line screening and billed number screening may be provided on PLS at rates and regulations as found in the Telephone Company's Price List

III. LIABILITY

- A. The Company shall not be liable for any losses or damages of any kind resulting from the unavailability or failure of its equipment or facilities; or for any act, omission or failure of performance by the Company, its employees or agents in connection with this tariff. The Company shall not be responsible for incomplete calls or calls that cannot be completed as a result of end user action, subscriber equipment and facilities or Company equipment and facilities.
- B. The Company shall not be liable for shortages of coins collected and deposited at the customer's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the customer's equipment shall be governed by provisions of this tariff and rule or regulation of the PUCO. In case of a conflict, the rule or regulation will prevail.
- C. Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

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PAYPHONE LINE SERVICE

IV. COIN CONTROL SERVICE

- A. Coin control service is available as an optional service for use in conjunction with payphone line service. Coin control service is based on a central office platform that offers features for use with coinless or coin operated (payphone) telephone service. Coin control service uses a software-driven system to provide features and capabilities similar to those provided by microprocessor based, "smart", payphone sets.
- B. Coin control service provides the following features:
 - 1. Coin collection, return, and recognition – monitors signals from the payphone to identify when coins are deposited. This feature identifies the status of the attempted call and sends a signal to the payphone to collect the coins when the call is completed or return the coins when the call is not completed.
 - 2. Announcements - provides standard announcements used with payphone telephone service. Announcements such as deposit required for long distance calls, amount of overtime credit, and additional deposits required are provided by this feature.
 - 3. Pre-prompting for overtime - allows the payphone line customer to prompt the end user for additional deposits required for overtime periods of conversation time, prior to the end of time limit, and call cut-off if deposit is not received.

V. QUICK-CALL

- A. Quick-call is an abbreviated access dialing service provided to interexchange carriers authorized to provide telecommunications service in Ohio. It allows customers to access carriers through use of an abbreviated dialing sequence. This service will be offered at locations determined by the Telephone Company or at the request of an interexchange carrier. It will be provided only at locations where touch-tone is available.
- B. Upon initiation of this service by an interexchange carrier, the carrier will be assigned an abbreviated dialing sequence, which will be utilized for all future locations in the Telephone Company service area.
- C. Quick-call is offered by one of two methods at the Telephone Company's option.
 - 1. Option A is provided by hardware at individual payphone locations.
 - 2. Option B is provided by software in the serving central office.

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PAYPHONE LINE SERVICE

VI. ANSWER SUPERVISION

- A. Answer supervision provides the capability of delivering "off-hook" supervisory signals from the subscriber's serving central office to a line interface at the subscriber's premises. These supervisory signals indicate that the called party has answered the incoming call (gone "off-hook").
- B. Answer supervision is provided only in connection with local or 1+intraLATA toll calls processed and completed by the Company.
- C. Answer supervision is furnished only from central offices arranged to provide this service and is provided subject to the availability of facilities.
- D. This feature is only available with line-side terminated PBX trunks and pay telephone access lines. It is not available with residence or business lines, digital facilities, or trunk-side terminated facilities, such as DID trunks, or trunk-side access facilities.

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P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

Original Sheet 5

PAYPHONE LINE SERVICE

VII. RATES AND CHARGES

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
A. Payphone line, per access line	Applicable Service Connection Charges Apply*	Applicable Payphone Rates Apply**
B. Coin Control, each line (in addition to the payphone line)		\$3.00
C. Answer Supervision, each line (in addition to the payphone line)		\$3.00
D. Quick-call		

The following rates and charges apply for each payphone line and are in addition to the applicable service order charge found in Section 3.

	<u>Option A</u>	<u>Option B</u>
1. Monthly rate	\$ 8.20	\$ 4.45
2. Nonrecurring charge	35.00	5.00
3. Minimum chargeable period	12 months	6 months
E. In addition to the above access line rate, the subscriber will be responsible for paying the End User Common Line (EUCL) rate for multi-line business subscribers as found in CenturyLink Operating Companies' Tariff F.C.C. No. 9; plus the Intrastate Access Fee (IAF) as found in United Telephone Company of Ohio's P.U.C.O. No. 1, Access Service Tariff.		
F. All other applicable charges (e.g., toll charge, mileage charges, etc.) are the responsibility of the payphone line service subscriber.		

* See Section 3 of this tariff for applicable service connection charges.

** See Section 2 of this tariff for applicable individual payphone rates.

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United Telephone Company Of Ohio
By Duane Ring, Vice President
LaCrosse, Wisconsin

In accordance with Case No.: 11-2771-TP-ATA
Issued by the Public Utilities Commission of Ohio